

**MTAC Workgroup 114, Establish Service Standards and
Measurement
April 13 Full Workgroup Meeting
Agenda**

- 10:00 am Introductions/Co-Chairs Kick Off
- 10:15 am Measurement System Presentation
- 11:15 am Subgroup Updates
 FCM Update (11:15 - 11:35)
 Periodicals Update (11:35 - 11:55)
 Standard Mail Update (11:55 - 12:15)
 Packages Update (12:15 - 12:35)
- 12:35 pm Lunch
- 1:05 pm Discussion of Cross-Product Service Standards Issues (seasonality, service outside the contiguous U. S., etc.)
- 1:45 pm USPS Intelligent Mail Presentation (IMBC solutions, time lines, pilots, status, measurement gaps, etc.)
- 2:30 pm Co-Chairs Presentation (next steps for subgroups, next meeting dates)