

User Group 1 "PostalOne!/SASP/Intelligent Mail"

Minutes

January 7, 2016

R42 Release Update

IT provided an R42 update, indicating no issue since the release and provided a reminder there was a mandatory client download. Industry provided feedback indicating the automatic client download is not working. IT indicated this is an open issue being tracked by ticket INC000001020666 and is currently under investigation

Labeling List Issue

The L009 labeling list published on December 4, 2015 with a January 1, 2016 effective date was missing the following ZIP codes: 864, 889-895, 961, 967-969. For mailers originating within these ZIP codes, this may create an incorrect label for MXD outgoing mail labels.

The ZIP codes have been added back into labeling list L009. This update will be included in the L009 which will be published on January 1, 2016 for the February 1, 2016 effective date. Mailer software that is currently using the January 1, 2016 effective data set should be update for the aforementioned ZIP codes.

In addition, the labeling lists are now posted in FAST.

eInduction Redirections

The recent redirections due to weather and other extenuating circumstances will impact the eInduction errors on the Mailer Scorecard, however all errors as a result of this will be adjusted at the end of the month. This will not reflect a removal of the errors on the Mailer Scorecard.

ALM 8348 Update

ALM 8348 refunds and adjustments were processed for CAPS debit on 12/31/2015 and Non-CAPS/CAPS Credit on 12/30/2015.

External Issues List

A review of the current external issues list was performed with the group. Industry requested updates on the following ticket numbers:

947283 – Closed detail description of how piece/pound calculation are determined were provided.
1024397 – Escalated to Tier II and currently under investigation.

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MTAC Issues Tracking System (MITS)

- To see the previous postings of minutes and other user group documents, the steps are:
 1. Business Customer Gateway
 2. National Customer Support Center - RIBBS (listed under "Customer Support")
 3. MTAC (next to the last tab on left menu) MTAC Issues Tracking System Login (listed under "Important Links")
<http://ribbs.usps.gov/index.cfm?page=mtac>
 4. Sign on with user name UG 1
 5. Send an email to MTAC_UG1@usps.gov to obtain a password.
 6. Click on User Group
 7. Search on User Group Issue Number 1
 8. Click on View Minutes

If you desire to subscribe or unsubscribe to the MTAC UG 1 distribution list, please send a separate email to MTAC_UG1@usps.gov with subject line Subscribe MTAC UG 1 or Unsubscribe MTAC UG 1.