

# User Group 1 “Mail Anywhere/Payment Modernization/ BCG Changes/CSA Verifications”

## Minutes

September 17, 2015

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### BMEU Survey

Provided update on the Premier BMEU and an upcoming customer survey that will be created to get feedback from mailers presenting mail through the BMEU. The sample survey will be provided in the email with the UG1 Minutes.

Industry requested for notification as to when the survey will go live. USPS will provide an update on the BMEU Surveys once dates are set.

### Review of Action Items

The following action items were answered and addressed:

1. Provide screen shots for the Full-Service Fee Waivers through the BCG (Provided and attached to the UG1 Minutes email)
2. Provide an update on BCG Changes – The changes are being reverted and instruction for updating “Favorites List” will be provided.
3. Provide more information on the recent SASP Outage – USPS provided a highlevel overview of the recent SASP outage/delayed data to the scorecard. Industry expressed concerns about this potentially delaying scan data to the customers. IT confirmed the outages had no bearing on scan data.

### eInduction Enhancements

USPS provided an overview of the enhancements for eInduction regarding the Zone verification logic. (Slides provided in email with UG1 Minutes)

### SASP/Move Update/eInduction Scorecard Changes

An in depth review of ALM/changes for Seamles, Move Update and eInduction relating to the scorecard was conducted.

### R 41.3 Release Notes

A review of the updated R41.3 Release Notes was completed.

### Issues List

A Review of the External Issues List was provided.

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### MTAC Issues Tracking System (MITS)

- To see the previous postings of minutes and other user group documents, the steps are:
  1. Business Customer Gateway
  2. National Customer Support Center - RIBBS (listed under "Customer Support")
  3. MTAC (next to the last tab on left menu) MTAC Issues Tracking System Login (listed under “Important Links”  
<http://ribbs.usps.gov/index.cfm?page=mtac>)
  4. Sign on with user name UG 1
  5. Send an email to [MTAC\\_UG1@usps.gov](mailto:MTAC_UG1@usps.gov) to obtain a password.
  6. Click on User Group
  7. Search on User Group Issue Number 1
  8. Click on View Minutes

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