

User Group 1 “PostalOne!/SASP/Intelligent Mail”

Minutes

July 16, 2015

Managing Unused CRIDs

A presentation on managing CRIDS through the Business Customer Gateway was provided. The industry provided the following proposals for enhancements:

- Remove User Access – Name still appears on the list and makes it difficult to manage users when these still appear. Filter for Active vs. Inactive (Proposal 1 Manage Users)
- Will filtering them enhance the performance of this tab as well? Huge user base makes this tab performance poor (Proposal 2 – Enhance Performance)
- Ability to remove CRIDS – Do it efficiently. 150-200 Users at a site and the site is closing. The only way to remove would be for each user to remove the CRID. Is there any way to facilitate clean up at this level. (Proposal 3. Remove location and all users at this location and all services)

Mailer Scorecard Performance Metrics

The Mailer Scorecard Performance Metrics were reviewed with the group. The industry requested for a summary of any issues impacting performance. The performance metrics currently have a comments section which is required to be completed when a metric is in the “Red” to detail what the performance issue was due to.

R41.1.3.0 and R41.2.0 Release Notes

A review of the R41.1.3.0 and R41.2.0 Release Notes was completed. The industry requested a schedule for CAT and Pre Prod releases be provided.

Issues List

Reviewed the External Issues List

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MTAC Issues Tracking System (MITS)

- To see the previous postings of minutes and other user group documents, the steps are:
 1. Business Customer Gateway
 2. National Customer Support Center - RIBBS (listed under "Customer Support")
 3. MTAC (next to the last tab on left menu) MTAC Issues Tracking System Login (listed under “Important Links”
<http://ribbs.usps.gov/index.cfm?page=mtac>)
 4. Sign on with user name UG 1
 5. Send an email to MTAC_UG1@usps.gov to obtain a password.
 6. Click on User Group
 7. Search on User Group Issue Number 1
 8. Click on View Minutes

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