

# User Group 1 "PostalOne!/SASP/Intelligent Mail"

## Minutes

July 9, 2015

---

### MDX Performance Issue

MDX upload process for mail.dat and mail.xml processing validates against the Customer Registration database. The Customer Registration application was experiencing performance issues last week and attempted to perform some clean-up processes to improve performance. The clean-up processes performed by Customer Registration removed some information that MDX required. This is what caused jobs to fail. The Customer Registration team restored the data that MDX required. It took several hours to perform the restore. It was confirmed that the MDX upload process was working properly after the restore was completed.

### R41.1.3.0 Release Notes

A review of the R41.1.3.0 Release Notes was completed. Industry was advised they would be posted on July 9, 2015 and is may be updated to add or remove items.

### Issues List

Reviewed the External Issues List

**To subscribe to the DMM Advisory, send an e-mail to [dmmadvisory@usps.com](mailto:dmmadvisory@usps.com). Simply indicate "subscribe" in the subject line.**

### MTAC Issues Tracking System (MITS)

- To see the previous postings of minutes and other user group documents, the steps are:
  1. Business Customer Gateway
  2. National Customer Support Center - RIBBS (listed under "Customer Support")
  3. MTAC (next to the last tab on left menu) MTAC Issues Tracking System Login (listed under "Important Links" <http://ribbs.usps.gov/index.cfm?page=mtac>)
  4. Sign on with user name UG 1
  5. Send an email to [MTAC\\_UG1@usps.gov](mailto:MTAC_UG1@usps.gov) to obtain a password.
  6. Click on User Group
  7. Search on User Group Issue Number 1
  8. Click on View Minutes

---

If you desire to subscribe or unsubscribe to the MTAC UG 1 distribution list, please send a separate email to [MTAC\\_UG1@usps.gov](mailto:MTAC_UG1@usps.gov) with subject line Subscribe MTAC UG 1 or Unsubscribe MTAC UG 1.