

User Group 1 “*PostalOne!* / SASP / Intelligent Mail”

Minutes

July 31, 2014

Minutes by Agenda Items

All meeting documentation has been posted to the MTAC Issue Tracking System (MITS) located at <https://ribbs.usps.gov/mits/>. Please see instructions at the end of this document for access to the site.

Welcome and Opening Remarks (Kathryn Mackey)

Status of CAT Test for R 38 (Uni Han-Norton)

CAT testing has been extended to continue through August 8, 2014. CAT is currently at 80% completion of identified items as of Thursday, July 31, 2014.

Regression testing will begin next week.

BCG and Customer Registration Enhancements Slated for August Releases (Tanya Perry / Barbara Wheeler)

Customer Registration

The outage will be August 17, 2014 for one hour starting at 4:00am CT.

Existing Functionality

Users can sign up for business account

Accounts are given unique Customer IDs (CRIDs) based on company name and address

New Functionality – a choice of data entry approach when entering company name and address.

- Company Name and Address Entry
- AMS Address Matching
- CRID Selection
- Business Verification

Goals

- Assist user in inputting a valid address
- Reduce amount of duplicate CRIDs in USPS database
- Linking each CRID to a UBK which will be used for revenue reporting in downstream systems.

BCG Responsive Design – Customers are able to use the BCG application on various platforms that include phone, tablet and PC.

Concerns/Comments

- There was a suggestion to include *CRID* under *Company Identifier*.
- There are a privacy concerns regarding Equifax. USPS is just sending business information and will not deploy to users.
- Problems still exist with multiple CRIDs getting created for the same address. Barbara stated a new algorithm will be included with the *PostalOne!* release that will help alleviate the problem.

BCG Enhancements – August 17, 2014

- Add Location
- Renaming Bundle Services
- Welcome Page – Message Box
- Support Page

Once you receive the CRID that is the address used across any system. Once data is sent to Equifax they are trying to match to their records. We are trying to correlate the address matching.

Status of Nonprofit Subgroup (Ana Cikowski / Dennis Kaylor)

Existing problem with permits generating new CRIDS when assign a ghost permit. There will be a fix in November 2014. They are also trying to correct the update process to PCSC and BCG databases.

Updated Release 39, November 9, 2014 Notes on Nonprofit By/For (Josefina Cabatu)

Today mailers are required to identify Nonprofit authorization by permit. In November 2014, the option of identification by CRID and MID will be available.

The order is as follows for Mail.dat:

- .cpt Mailer ID of Mail Owner
- .mpa Mailer ID of Mail Owner
- .cpt CRID of Mail Owner
- .mpa CRID of Mail Owner

The order is as follows for Mail.XML:

- MailPieceCreateRequest > MailPieceBlockGroup > MailPieceBlock > MailOwner > MailOwnerMID6 or MailOwnerMID9 MailPieceCreateRequest > MailPieceBlockGroup > MailPieceBlock > MailOwner > CRID
- QualificationReportCreateRequest > QualificationReport > ContainerInfoData > MailOwnerCRID

Status of Financial Defect 2706 BPM Flats Overcharged Full-Service Amount (Chris Simone)

Notifications have been sent to the field. The completion date for all refunds was Friday, July 25, 2014 and have been finalized. If there are any clients who did not receive their refund, please notify Christine Simone at Christine.simone@usps.gov.

Release 39.0.0 Notes

Release 39.0.0 Notes (Version 2) will be posted to RIBBS Friday, August 1, 2014 at https://ribbs.usps.gov/intelligentmail_schedule2014/releases/nov2014/releasenotes.cfm

UG1 Issues List (Kathryn Mackey)

The following new issue was reviewed.

4615 - Mail.dat: Periodicals Line C38 rounding incorrectly.

Steve Krejcik mentioned another rounding problem with letter mailings. USPS will review.

Error 4116, The number of child .pbc records must equal a count between the parent .csm Number of Pieces field and the .csm Number of Copies field when the .seg Full-Service Participation Indicator field is populated with F = Full Service Option or M = Mixed (Basic and Full Mixed), and the .csm Container Status field is populated with R = Ready to pay.

– occurs in Pre-prod and CAT. R 38.0, will receive an error code 4116 if piece counts are mismatches.

Other Questions

- Mail Anywhere / Pay Anywhere – does the clerk have access to an account number outside of the finance number prior to the mailer submitting a job. Clerks do have the capability to search by CRID to any site in the Postal Service.

The screenshot shows a web browser window titled "USPS PostalOne! - Windows Internet Explorer". The main content is a form titled "Account Search -- Account Holder". A red dashed box highlights the search criteria list. A yellow callout box with a red border points to the "BMEU City" and "BMEU State" fields, containing the text: "Acceptance Clerks will remove the City and State, then enter Account Number or CRID to search permit information in anywhere".

Account Search -- Account Holder

The following criteria combinations are valid for searching :

- Search by CRID.
- Search by Account Number.
- Search by Company Name.
- Search by Company Name and Address, City, State or ZIP Code.
- Search by Permit Number and BMEU City and State.
- Search by Permit Type and BMEU City and State.
- Search by Country (other than the United States).

CRID:		
Account Number:		
BMEU City:		ANCHORAGE
BMEU State:		ALASKA
Permit Number:	starts with	
Permit Type:		[Select Permit Type]
Company Name:	starts with	
Address Line 1:		
Address Line 2:		
Customer City:		
State/Province:		[Select State]
ZIP/Postal Code:		
Country:		[Select Country]
<input type="button" value="Search"/>		

- There appears to be some type of change as to when the Earned Value Credit will get applied. USPS will take as an action item.
 - After the meeting: It was confirmed a mailing will receive the Earned Value Credit with a mailing date of August 25, 2014 as long as the 2014 Earned Value has a start date of August 25, 2014.

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MTAC Issues Tracking System (MITS)

- To see the previous postings of minutes and other user group documents, the steps are:
 1. Business Customer Gateway
 2. National Customer Support Center - RIBBS (listed under "Customer Support")
 3. MTAC (next to the last tab on left menu) MTAC Issues Tracking System Login (listed under "Important Links")
<http://ribbs.usps.gov/index.cfm?page=mtac>
 4. Sign on with user name UG 1
 5. Send an email to MTAC_UG1@usps.gov to obtain a password.
 6. Click on User Group
 7. Search on User Group Issue Number 1
 8. Click on View Minutes

If you desire to subscribe or unsubscribe to the MTAC UG 1 distribution list, please send a separate email to MTAC_UG1@usps.gov with subject line Subscribe MTAC UG 1 or Unsubscribe MTAC UG 1.