

User Group 1 “PostalOne! / SASP / Intelligent Mail”
Minutes
Thursday, September 26, 2013

Minutes by Agenda Items

✚ Welcome and Opening Remarks – Kathryn Mackey

✚ CAT Testing / PreProd for October 2013 Release Update – Andrew Burtle

CAT is progressing and scheduled to end Friday, October 11, 2013.

Status

- 8 mailer TPRs
- 2 new defects
- Several defects are being retested and should be available September 27, 2013.

✚ MicroStrategy Performance Sub-group Update – Randy Randall / Arlene Zisow

The group leadership consists of:

- Kelley Sullivan - USPS
- Arlene Zisow - USPS
- Randy Randall - Industry

The kick-off meeting was held on September 17th and at time it was determined to address issues regarding testing, error handling, data quality and end user. They also want to examine the wait time to view reports, the drill down feature and the metrics for average and maximum execution times.

The average time for most reports to execute is 1 to 2 minutes; however there are some that take 30 plus minutes. The plan is to work with USPS to identify fixes and enhancements.

The next meeting is scheduled for Friday, September 27, 2013 at 2:00pm EST. The invite will go out again to those on the distribution list for the rescheduled time. If anyone is interested in joining the call, please forward your request to Randy Randall at rr3475@att.com and Arlene Zisow at arlene.j.zisow@usps.gov.

✚ MicroStrategy Sub-group – Steven Krejcik

The reporting sub-group makes recommendations regarding the report fields and quality of data.

The group will revisit the invoice reports after the October 2013 release, schedule October 20th.

The next meeting is scheduled for Friday, September 27, 2013 at 10:00am EST. At that time, the group will discuss the mail owner data, metrics and scorecard issues. If anyone would like to join the call, please forward your request to Steve Krejcik at steven.krejcik@pbpresortservices.com and Arlene Zisow at arlene.j.zisow@usps.gov.

Nonprofit and By / For Ghost Permits – Susan Redman / Chris Hardin

PostalOne! Interprets Mail Owner data contained in eDoc the following three ways:

- Postage Statement Display
- Nonprofit Rate Validation
- Full-Service Validation

There were questions and discussion around the mail owner information populating the postage statement. It was suggested to publish a DMM Advisory regarding the populated mail owner field. Currently, there are instances of mail being rejected by clerks when the mail owner data is not present on the postage statement.

Susan Redman indicated confusion existed due to the timeline changes. A request was made to have a new timeline created and published. A request was also made for a batch upload validation in order to allow time to update databases.

Issues List / Action Items from Last Week – Kathryn Mackey

The following issues from the list sent were discussed:

ETR 122575 – Internal Issue

ETR 122476 – Subgroup created to discuss MicroStrategy Reports

ETR 122471 – Unable to see all the undocumented pieces reported through mailings/permit

ETR 122468 – Incorrect reporting of the percentage of finalized jobs

ETR 122463 – Lack of notifications regarding issues with files loading to SASP

ETR 122461 – MicroStrategy report performance statistics does not accurately measure the performance of the external user experience

ETR 122459 – External problems are not reproducible in internal environments

Group Input

Rose Flanagan spoke of an open issue (ETR 118972) where CAPS is not pulling the CRID. This problem was fixed a few releases ago, but has reoccurred. Uni will investigate.

To subscribe to the DMM Advisory, send an e-mail to dmmadvisory@usps.com. Simply indicate "subscribe" in the subject line.

MTAC Issues Tracking System (MITS)

 To see the previous postings of minutes and other user group documents, the steps are:

1. Business Customer Gateway
2. National Customer Support Center - RIBBS (listed under "Customer Support")
3. MTAC (next to the last tab on left menu) MTAC Issues Tracking System Login (listed under "Important Links")
<http://ribbs.usps.gov/index.cfm?page=mtac>
4. Sign on with user name UG 1
5. Email Kathryn Mackey at Kathryn.r.mackey@usps.gov to obtain a password.
6. Click on User Group
7. Search on User Group Issue Number 1
8. Click on View Minutes

If you desire to subscribe or unsubscribe to the MTAC UG 1 distribution list, please send a separate email to kathryn.r.mackey@usps.gov with subject line Subscribe MTAC UG 1 or Unsubscribe MTAC UG 1.