

**Mailer Issues
08/13/2013**

Submit Date	Id	Title	External Description	Business Workaround	Financial Impact	Functional Subsystem	Priority	Production	CR Type	Full Service Impact	Customer Impact
8/12/2013 16:08	120749	Mail Entry Invoice Report - Duplicate Invoices are being displayed	The Mail Entry Invoice report is displaying "Impact from Undocumented" pieces twice. This is causing the invoice to be doubled.	None	Yes	PostalOne! Reports	Critical	36.0.0	ETR	Yes / Other	Both
8/12/2013 16:07	120748	Mail.XML - Mailing Agent not populated on Qual Report	Mail.XML - Mailing Agent not populated on Qual Report	There is currently no workaround.	No	Mail.xml Reports	Medium	(None)	COM	Yes / Other	External
8/9/2013 14:09	120613	Mail Entry Invoice Reports - Displaying error on the Invoice popup	Mail Entry Invoice Reports - An error is displayed on the Invoice popup	The user can search the invoice using the date range and eDOC CRID.	No	PostalOne! Reports	(None)	(None)	ETR	None	Both
8/8/2013 20:27	120539	Report - Mailer is not getting an accurate Fee Renewal Notice in BCG	Some Mailers are not getting an accurate Fee Renewal Notice in BCG for certain permits.	Mailer can contact BMEU for an accurate notice.	No	BRM	High	(None)	ETR	None	External
8/7/2013 12:33	120493	Mail.dat - Generate only 1 receipt record for each Job ID for Enhanced XML	Mail.dat - Generate only 1 receipt for each Job ID for Enhanced XML	None	No	Mail.dat Receipts	Medium	(None)	COM	None	External
8/6/2013 15:47	120470	Mail.dat - Incorrect postage statements returned for Job Deleted receipt type	Mail.dat - All postage statements returned for Job Deleted receipt type even when requesting receipts only at the Submission level	None	No	Mail.dat Receipts	Medium	(None)	ETR	None	External
8/6/2013 15:38	120469	Mail.dat - Postage and Copies/Pieces on receipts not matching the Postage Statement ID	Mail.dat - Postage/copies/pieces on receipts are not matching the values on the actual Postage Statement	None	No	Mail.dat Receipts	Medium	(None)	ETR	None	External
8/1/2013 12:59	120197	Mail.dat - Remove permit validations for certain co-pal scenarios	Mail.dat - Remove permit validations for co-pal mailings with only 1 MPA record and no additional containers added in the CSM	Mailers will need to ensure they use valid permits for all MPA records.	No	Mail.dat Validations	Medium	(None)	COM	None	External
7/30/2013 17:13	120058	Mail.dat - After consolidator submission in tray based copal job, updates to origin jobs resetting linked origin job data.	After consolidator submission in tray based copal job, updates to origin jobs resetting linked origin job data throwing Mailer Quality Data Scorecard error..	Submit all updates to origin jobs before consolidator is submitted.	No	Mail.dat Reports	Medium	(None)	ETR	Mailer Quality Feedback	External

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7/29/2013 22:09	120033	BRM and Postage Due Invoicing CAPS Transactions Have Incorrect Prior Balance Amounts			Display	Financial Activity Management	Medium	(None)	ETR	None	External
7/26/2013 17:28	119998	eDocs - Qual report - Bundle Search - Displaying duplicated count on Total Copies and Total Pieces column	Qual report displays duplicated count on Total Copies and Total Pieces column.	None	No	Dashboard	High	(None)	ETR	None	Both
7/26/2013 14:26	119993	Reversed Postage Statements After the Invoicing Date			Yes	PostalOne! Financial Reports	(None)	(None)	COM	(None)	Both
7/25/2013 17:36	119899	Mail.dat - Piece counts are incorrect on the Qual Report or Reconciliation Report Not Reconciled or No Qual report generated	Qual Report displays an incorrect total number of pieces	Total Copies and Total Pieces are correct on statement.	Yes	Mail.dat Reports	High	(None)	ETR	None	Both
7/25/2013 14:08	119894	Records of Mailing Report Duplicating Results		No workaround	Display	PostalOne! Reports	(None)	(None)	ETR	None	Both
7/24/2013 14:49	119873	WebCAPS Help Page Needs to be updated with Permit International Mail Codes for PS 3700 July 2013	Transaction code mappings for PS 3700 posted are the ones for the Jan 27, 2013 form.. Eff Jul 28, 2013, part G shifted all the other parts and part P was added. URL: https://caps.usps.gov/capshelp.asp#codes	None	No	(None)	Medium	(None)	ETR	None	External
7/24/2013 11:51	119867	BMEU or Mailer Dashboard - Downloads - Error message when trying to download reports in Excel format on view transactions page	Mailer is unable to download in excel format for Mailing Reports -> View Transactions.	Mailer can select CSV or PDF download until excel format is corrected	No	Mailer View Functionality	High	35.1.0	ETR	None	External
7/19/2013 16:41	119800	Refunds - Reversed VAR refunds are incorrectly put the amount of the refund into the PostalOne! account	Reversing a VAR refund incorrectly increases the permit's balance.	None	Yes	Financial Activity Management	Critical	36.0.0	ETR	None	External
7/19/2013 14:27	119788	Dashboard - Mailer - Cancel link is not available for some UPD statements	On Mailer Dashboard, Cancel link is not available for some UPD statements. So, Mailer was unable to Cancel some statements.	The statement can be Cancelled via BMEU Dashboard or via Dormant Job link.	No	Dashboard	High	(None)	ETR	None	External
7/19/2013 12:45	119783	PostalOne! ABRM Web Service - Some ABRM customers can not create mail pieces due to permit validation failure	Some ABRM customers can not create mail pieces due to permit validation failure by PostalOne! ABRM Web Service.	None	Yes	Customer Information Management	High	35.1.0	ETR	None	External

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7/18/2013 18:28	119774	Email to CAP mailers is being sent incorrectly to non-CAPS mailers and finalized transactions are Cancelled.	Emails from the CAPS SC are incorrectly being sent to CAPS and non-CAPS mailers.	Ignore the email.	No	Financial Activity Management	Critical	36.0.0	ETR	None	External
7/17/2013 10:39	119724	Mail.dat - Server Validation Error message not displayed after certain internal errors	Mail.dat - Server Validation Error message not displayed after certain internal errors	There is no workaround.	No	Mail.dat Validations	Medium	(None)	ETR	Blocking eDoc	External
7/16/2013 20:42	119718	PS Processing - Maildat Submission - Shortage and/or Spoilage Pieces/Postage being deducted from Total Postage	The shortage and/or spoiled pieces/postage is being deducted from the Total Postage although the pieces are not part of the calculations	None	Yes	Domestic Postage Processing	Critical	(None)	ETR	None	External
7/16/2013 12:56	119690	Mailer unable to view finalized master statements from their dashboard	Mailer received a timestamp error after attempting to view a finalized master postage statement on the Dashboard.	Search for the job; Click on the details; Click on the child postage statement link. Or, click on the child postage statement link from the dashboard.	Display	Financial Activity Management	High	(None)	ETR	Yes / Other	External
7/15/2013 19:38	119489	Download Details - Master statement - Download Details link CSV and XLS is not loading	On Dashboard, next to Master statement, the Download Details link CSV and XLS is not loading	User can download via .PDF format	No	Customer Information Management	Medium	(None)	ETR	None	Both
7/15/2013 17:38	119486	Full Container and Bundle Charges Applied for Periodicals in Bundle Based Copal Mixed Class Co-mailing	The full container and bundle charges are incorrectly applied to containers and bundles in the Periodicals portion of a Mail.dat bundle based copal mixed class co-mailing.	None	Yes	Mail.dat Periodicals PS Processing	High	(None)	ETR	Yes / Other	External
7/10/2013 12:22	119318	Mailer: Discrepancy on 3605-R Subtotal Postage for line A89-A95 between Mail.dat 13-1 job and Presort submission	Discrepancy on 3605-R Subtotal Postage for line A89-A95 between Mail.dat 13-1 job and Presort submission.	None	Display	Domestic Postage Processing	High	(None)	ETR	None	External
7/9/2013 10:40	119298	Mail.XML Marketing Parcel erroneously indicates wt must be 3.5 oz or more (not 3.3 oz. or more)	Mail.XML validations incorrectly indicate Marketing Parcel piece weight must be 3.5 oz or more, the piece weight should actually be 3.3 oz. or more.	None	Yes	Mail.XML Postage Statement Processing	High	(None)	ETR	None	External

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7/8/2013 12:33	119263	Mail.XML PC affixed at neither results in \$0.01 error	As a Mail.XML statement is being processed with a metered affixed - neither permit, the system generates a \$0.01 difference between Total Postage from All Parts and Total Postage. Total postage is off, Net Postage Due is off \$0.01.	None	Display	Mail.XML Postage Statement Processing	High	(None)	ETR	None	External
7/8/2013 11:16	119260	XML Metered at lowest CVAR permit statement receives warning it is not CVAR & Metered at Neither receives the same warning	Upon Mail.XML submission, a warning is generated that the permit being used is not CVAR however the incentive is correctly applied. Mailings metered at neither do not need to be VAR or CVAR so the warning is incorrect.	Mailer can use a VAR/CVAR permit.	No	Mail.XML Postage Statement Processing	Low	(None)	ETR	None	External
7/5/2013 16:28	119244	Mail.dat - Unable to use "Mailer Location" filter to view all jobs on the dashboard	Mail.dat - Unable to use "Mailer Location" filter to view all jobs on the dashboard	Use the "Preparer CRID" filter to view all jobs.	No	Mail.dat Reports	Medium	37.0.0	ETR	None	Both
7/3/2013 13:12	119220	Mailer: Place-holder trays are being counted as duplicate IMBs for Seamless Acceptance Mail.dat mailings	A new check in the Mail.dat and Mail.XML for Seamless Acceptance that identifies trays within the mailing that have an identical IMB is incorrectly counting place holder trays as duplicate IMBs.	None	No	Mail.dat Validations	High	37.0.0	ETR	Yes / Other	External
7/2/2013 11:55	119162	After contract revoked date permit continue to get discount rates	Permit receives discount rates after contract end date.	The business owners not "Revoke" products in Program Registration contract admin, instead they would "Extend" products and change the end date to today's date	Yes	Financial Activity Management	Critical	36.0.0	ETR	None	External
7/1/2013 15:59	119140	Mailer: Validation Error 8456 for Mail.XML job that contains Pre-Cancelled Stamp on a First Class Flat mailing	Error 8456 incorrectly thrown for Mail.XML job that contains Pre-Cancelled Stamp on a First Class Flat mailing.	Submit with permit or metered.	No	Mail.XML Validations	High	(None)	ETR	None	External

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7/1/2013 15:16	119137	Incorrect User Roles for Past Due Invoices link	The incorrect user roles were provided access to the Past Due Invoices link.	n/a	No	PostalOne! Financial Reports	Medium	(None)	ETR	Full Service Reporting	Both
7/1/2013 14:29	119135	BCG --> Mailing Reports --> View Transactions --> CAPS Tran # display issue	BCG --> Mailing Reports --> View Transactions --> "CAPS Tran #" column is sometimes not displaying	It should be in the Dashboard view and download	No	Mailer View Functionality	Medium	37.0.0	ETR	None	External
6/27/2013 21:07	119052	eDocs - Qualification Report - Users are unable to view the Qual report when there is no corresponding entry in pq_qual_container detail	Users are unable to view the some the Qual Report for Standard Mail mailings when the Rate Level is null.	None	No	Dashboard	High	(None)	ETR	None	Both
6/26/2013 15:14	119008	OCI Report (Tray): Mailer view > URL Link to Copal Verification Results At Origin Mailer > STD Mail Copal Verification Results link is missing	OCI Report (Tray): Mailer view > URL Link to Copal Verification Results At Origin Mailer > STD Mail Copal Verification Results link is missing	Use the Dashboard to view the Copal verification read-only worksheet	No	PostalOne! Financial Reports	Medium	(None)	ETR	None	External
6/26/2013 12:34	118991	Mailer: Mail.XML warning 9356 does not appear in XML 130A Specification Document and there is no ContainerDetailedId attribute in the QualificationReportDetailCreateRequest message	Mail.XML validation 9356 incorrectly thrown in MailPieceCreateResponse message, referencing ContainerDetailID field that does not exist in previous messages.	None	No	Mail.XML Validations	High	(None)	ETR	None	External
6/21/2013 18:03	118890	PS 3600 - First Class - Single Piece Non-Presort incorrectly requiring First Class Presort fee when Surcharge line C6 is applied	First Class - Single Piece Non-Presort incorrectly requiring First Class Presort fee when Surcharge line C6 is applied	None	No	Financial Activity Management	Medium	(None)	ETR	None	Both
6/21/2013 11:17	118861	Mailer: Bundle copal- OCI Report display "No Data available"	Bundle-based copal jobs OCI Report display "No Data available"	No workaround available	No	PostalOne! Financial Reports	Medium	(None)	ETR	None	Both
6/18/2013 15:40	118790	The system is not recognizing Periodical NV (Returned for Rework) transactions as valid.	Periodical transactions ending in "NV" is not recognized as valid by the system.	None	No	Domestic Postage Processing	High	(None)	ETR	None	Both

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08/13/2013**

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6/18/2013 11:25	118770	3700 Part Q line Q3 incorrect MAX weight	3700 Part Q line Q3 MAX weight is incorrectly set at 17.6368 oz. There should be no MAX weight	None	Yes	Int'l Postage Processing	High	37.0.0	ETR	None	Both
6/14/2013 17:16	118720	PS 3602 - PSW or BMEU - Mailer CRID is a Non-Profit authorized (in Pending Status) but system charge as Regular rate	Mailer CRID is a Non-Profit authorized (in Pending Status) but system charge as Regular rate	None	Yes	Financial Activity Management	High	(None)	ETR	None	Both
6/14/2013 15:10	118709	Dashboard - Piece-Weight Information Report - Mailer View - Mailers who do not have the Mailing Role PU, PH, or MO received system error when trying to view the Piece-Weight information for Master statement	On Mailer View, Mailers who do not have the Mailing Role PU, PH, or MO received system error when trying to view the Piece-Weight information report for Master statement	BMEU may be able to view this information.	No	Dashboard	Medium	(None)	ETR	None	External
6/12/2013 10:57	118614	System unable to displays "View or Cancel" statement for Pending Postage Statement after clicking all (X) links from " View / Cancel" Column on Pending Postage Statement Page.	System unable to display "View or Cancel" statement for Pending Postage Statement after clicking all (X) links from " View / Cancel" Column on Pending Postage Statement Page.	Select the (X) link multiple times in succession to try to gain access.	No	PostalOne! Reports	High	37.0.0	ETR	None	External
6/10/2013 17:49	118261	CRID - Account Search - The Search Results screen should show the company info from the Location row if there is one associated with the permit and from the Company if there is no associated Location.	The Permit Search results screen returns rows with Company Name, City and State from the P_COMPANY row associated with the permit regardless of whether the Company has an associated Location if there is no associated Location	None	No	Customer Information Management	High	37.0.0	ETR	None	Both
6/7/2013 17:10	118211	Mailer View: PDF Displays issue for BPM	Mailer View: PDF Display issue for BPM statement type (Prior to July 2013 Price Change only)	View the statement in the View Transactions report or Dahnboard.	No	Mailer View Functionality	Medium	37.0.0	ETR	None	External
6/7/2013 16:56	118208	NSA is not marked (Y) on the postage statement when NSA has been applied	NSA indicator is not marked (Y) on Mail.XML postage statements when NSA rates have been applied.	None	No	BMEU	Medium	(None)	ETR	None	External

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6/6/2013 19:58	118081	CRID - BMEU and PSW statements have Mailing Agent (MA) and Mailing Owner (MO) populated incorrect company info and not corresponding to the selected CRID	BMEU and PSW statements have Mailing Agent (MA) and Mailing Owner (MO) populated incorrect company info and not corresponding to the selected CRID	None	Display	Customer Information Management	High	37.0.0	ETR	None	Both
6/3/2013 15:36	117720	Dashboard - unable to load for external users when the logged on user has no permit linked to the account	Dashboard does not load properly if the user does not have any permit linked to the profile	Establish at least a permit in the profile before accessing the Dashboard	No	Dashboard	Medium	(None)	ETR	None	External
5/30/2013 15:56	117631	Mailer Dashboard - BMEU or PSW - Some statements that have CRID being updated during processing will not display on Dashboard	Some BMEU or PSW statements that have CRID being updated during processing will not display on Mailer Dashboard	These statements can be viewed via BMEU Dashboard	No	Dashboard	High	37.0.0	ETR	Full Service Reporting	Both
5/28/2013 11:16	117536	Mail.dat Receiving Error 4042 on Tray-Based CoPal Jobs with identical ZIP & Preparer CRID	Incorrectly receiving error 4042 on Mail.dat CoPal Consolidator submissions.	None	No	Mail.dat Validations	Low	37.0.0	ETR	None	External
5/24/2013 11:30	117500	Mail.dat - Internal system error throwing for Periodicals with standard or first class enclosures.	An internal error is encountered during the by/for process when jobs have multiple postage statement types. The job can not be loaded.	There is no workaround except to use PostalWizard or hard copy.	No	Mail.dat Postage Statement Processing	Critical	36.0.0	ETR	Blocking eDoc	External
5/23/2013 8:59	117432	Regression - Postal Wizard "Postage Register and 8017/8125" not loading "Mailer Facility" data in Firefox	When completing the 8017/8125 form on the Postal Wizard, user is unable to select a State from the drop down "State" field. User receives a "Please select an Entry Discount" pops up, when the "SCF" checkbox is checked.	Using the Internet Explorer browser will not generate the invalid "Please select an Entry Discount" pop-up	No	Postage Statement Wizard	High	37.0.0	ETR	None	External
5/22/2013 16:12	117424	Non-Profit Letter displaying incorrect PO of Application	An incorrect Application is displayed on the letter for NCSC produced by the automated system when changes are made to Non-Profit publication in the front-end system.	None	No	PostalOne! Reports	High	37.0.0	ETR	None	External

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5/22/2013 9:15	117388	Periodicals: Unable to Activate the Periodicals Additional Entry from Postal Wizard Mailing (CAT Only)	PostalWizard is failing when doing a mail anywhere transaction for Periodicals using a publication then changing the Post Office of Mailing.	None	Yes	Periodicals	Medium	37.0.0	ETR	Yes / Other	Both
5/21/2013 13:08	117333	Report - Records of Mailing (3609/3543): MAIL OWNER column showing as FORnullnull	Records of Mailing 3609/3543 Reports, "FORnullnull" displays in the MAIL OWNER column.	Users can access the Transaction Summary Report to view the Mail Owner detail	No	PostalOne! Reports	Medium	37.0.0	ETR	None	Both
5/17/2013 12:15	117214	Mail.dat - SASP extracts failing due to inaccurate full service data designation for CoPal mailings with non-full service origins.	SASP extracts failing due to inaccurate full service data designation for CoPal mailings with non-full service origins.	Include piece level information on origin jobs.	No	Mail.dat-Mail.XML SASP Interface	High	36.0.0	ETR	Full Service Reporting	External
5/16/2013 20:02	117197	eDocs - Mailer View - The Reconciliation Report displays the incorrect postage statement info (Containers or Pieces)	Mailer see the Reconciliation Report displays the incorrect postage statement info (Container or Pieces)	Mailer can view the postage statement info (Containers or Pieces) via Qual report or Dashboard	Display	Dashboard	High	(None)	ETR	None	External
5/16/2013 19:34	117196	eDocs - Qualification (Qual) Report - Zip label in m_dmm_label_list is not consistent with the form L801	Mailer see Qualification (Qual) Report - Zip label in m_dmm_label_list is not consistent with the form L801.	Users can use the container search function to find the specific container information.	No	Dashboard	Medium	(None)	ETR	None	Both
5/15/2013 16:02	117143	Dashboard - Mail Class Chart (legend at the bottom) on the Results page doesn't show International classes	The Dashboard does not provide a legend for the International classes on the search results page	Read the legend on the search page before going to the results, as the International classes's are explained there	No	Dashboard	High	(None)	ETR	None	Both
5/15/2013 15:48	117141	DB-Inconsistency in Mail class display on the dashboard search results page	The International Mail Classes are not capitalized on the dashboard search results display, while the rest of the mail classes are capitalized.		No	Dashboard	Medium	(None)	ETR	None	Both
5/13/2013 21:00	117018	eDocs - When clicking the 'Outside County Container Report', all that is returned is a blank screen.	Mailer receives the blank screen when clicking on "Outside County Container Report"		No	Dashboard	Medium	(None)	ETR	None	External

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5/13/2013 15:49	116921	International statements - PS 3700 - PostalOne! display incorrect Mail Owner Company Name on Postage Statements	PostalOne! displays incorrect Mail Owner Company Name on Postage Statements on all International Postage Statements.	None	No	Int'l Postage Processing	Medium	(None)	ETR	None	Both
5/13/2013 14:29	116903	Mail.dat – Division by zero causing internal system error when encountering specific Periodical Ad% Treatment field scenario	An Internal Error is encountered when the Ad % Basis = 0 and there are multiple CPT records, some with a Periodical Ad% Treatment = S and some with PA%T of null	As a workaround, the mailer can populated the Periodical Ad% Treatment field with N = Not Applicable instead of leaving it blank.	No	Mail.dat Validations	Medium	(None)	COM	Blocking eDoc	External
5/9/2013 15:52	116806	Search with only Customer Name, Customer City and Customer State fails	Searchs limited to only Customer Name, Customer City and Customer State fails.	Add more search criteria.	No	Domestic Postage Processing	Medium	(None)	ETR	None	Both
5/8/2013 13:53	116748	Dashboard - BCG or BMEU - Users can see Jobs/Statements on BCG Dashboard for other sites that do not belong to them	Users can see Jobs/Statements on BMEU or BCG Dashboard for other sites that do not belong to them.	None. However, users are suggested not trying to view/access the Jobs/Statements that do not belong to them.	No	Dashboard	High	37.0.0	ETR	None	Both
5/7/2013 13:30	116676	Regression: OCI Report unable to load/show data for periodicals and consolidator jobs in TEM/PROD	OCI Report does not load for Periodicals mailings, when accessed through the mailer Dashboard.	None	No	BCG	Medium	(None)	ETR	None	External
5/7/2013 12:50	116669	Mail.dat - Internal error when company name is more than 50 characters	Internal error when company name associated to the Mail Owner MID is more than 50 characters in Mail.dat eDoc.	The mailer will need to populate Mail Owner MID associated to a CRID with a company name of less than 50 characters.	Yes	Mail.dat Validations	High	37.0.0	ETR	Blocking eDoc	External
5/1/2013 14:16	116386	Mail Entry Invoice Report: Calculation for MPE Census error is not including a percentage of the errors	The PostalOne! system is not taking into account whether percentage of the error type is below threshold for the month, when invoicing mailers for MPE (census) errors.	None	Yes	PostalOne! Financial Reports	High	36.0.0	ETR	None	External
4/30/2013 20:10	116364	Mailer View - Postal Wizard - Mailing Agent can not see statements when clicking on "View forms I have submitted" URL link	Mailing Agent can not see statements when clicking on "View forms I have submitted" URL link on the mailer Postal Wizard.	None	No	Mailer View Functionality	Medium	36.0.0	ETR	None	External

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4/30/2013 19:37	116363	Mailer - PSW & Maildat statements - Mailer received error "Authorization Failed" when trying to access or view some statements	Mailer received error "Authorization Failed" when trying to access or view some PSW statements	None	No	Postage Statement Wizard	High	37.0.0	ETR	None	External
4/30/2013 17:56	116362	Mailer View - Postal Wizard - Mailing Agent sees "No records Found" on the incomplete form (INM) when clicking on "View incomplete forms I have started" URL	Mailing Agent sees "No records Found" on the incomplete form (INM) when clicking on "View incomplete forms I have started" URL on the Mailer Postal Wizard, for PSW submission mailings.	Mailing Agent may need to re-enter the statement going through the entire process of submission without having to go to "View incomplete forms..." URL link	Yes	Mailer View Functionality	High	36.0.0	ETR	None	External
4/30/2013 17:34	116360	PW - Unable to submit SM ps for Nonprofit permit, machinable parcels = 0.999 lbs	Unable to submit Standard Mail postage statements with Machinable Parcels that have a piece weight of 0.999lbs, using a nonprofit permit in Postal Wizard.	None	Yes	Postage Statement Wizard	High	(None)	ETR	None	Both
4/30/2013 14:25	116339	Mail Entry Invoice Reports - Only extract data for Seamless Invoiceable jobs	Mail Entry Invoice Reports are collecting data for non Seamless Invoiceable jobs. The report needs to filter out these non invoiceable jobs.	None	Yes	PostalOne! Reports	High	36.0.0	ETR	None	Both
4/29/2013 16:31	116317	Mail.dat - Server Validation and Internal Errors should result in a Server Validation Failed status in the receipts	Mail.dat - Internal Errors should result in a Server Validation Failed status in the receipts, currently the result is a Passed status.	Use the dashboard to find if the job passed and appears there.	No	Mail.dat Receipts	High	37.0.0	ETR	None	External
4/26/2013 22:14	116276	PS 3605 - Parcel Select - Incorrectly displaying an error message regarding to Lightweight Parcel when processing Non-identical mails	Incorrectly displaying a message regarding to Lightweight Parcel when processing PS 3605 Parcel Select Non-identical mails	Use "Previously Assessed" for non-identical lightweight parcels, and do not perform "Mailpiece Review", this would allow the statement to bypass the validation and allow for it to be finalized	Yes	Domestic Postage Processing	Critical	36.0.0	ETR	None	Both

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08/13/2013**

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4/26/2013 20:50	116275	PSW Statements - Browser issue: The "Price at which Postage is affixed" option sometimes does not display on Postal Wizard when mailer selects Precanceled account	Some Mailers do not see the "Price at which Postage is affixed" option display on Postal Wizard when mailer selects Precanceled account when using Chrome version 26.X and Firefox version 20.X browsers.	Request mailer to use Internet Explorer versions 8, 9, or 10.	Yes	Postage Statement Wizard	Critical	36.0.0	ETR	None	External
4/25/2013 14:32	116246	Mail.xml - Create validation that requires users to include container postage information for FS non-periodicals postage requests.	If the container information is not created, data will not be generated for FS feedback. Mailer will not be aware.		No	Mail.XML Validations	High	(None)	COM	Mailer Quality Feedback	External
4/22/2013 15:10	116072	TEM - BMEU and PSW - Can't submit any International PS	Error on the Line Items page prohibits submission of International postage statement using BMEU or Postal Wizard in the TEM environment.	None	No	Int'l Postage Processing	Medium	(None)	ETR	None	Both
4/18/2013 15:37	115791	BMEU & PSW - PS 3605 - Parcel Select - Part D for Non-identical weights is not populated with the Balloon Price (or Postage)	The PS 3605 Parcel Select Part D section for Non-identical weights is not automatically populated the Price/Postage when Balloon Price checkbox is checked.	Users will have to manually enter the Price/Postage for Balloon Price PS 3605 Parcel Select Non-identical	Yes	Domestic Postage Processing	Critical	36.0.0	ETR	None	Both
4/15/2013 16:04	115558	Non-FS PW mailing issue: POI is not exposing Seamless Non-FS PW statements to SASP	Non-Full Service Postal Wizard mailings are not exposed to Seamless processing (not sent to SASP).	None.	No	PSW SASP Interface	Critical	36.0.0	ETR	Yes / Other	Both
4/12/2013 11:04	115535	Regression:Package Services Master stmt does not show any pieces on the dashboard	:Package Services Master stmt does not show any pieces on the dashboard	None	Yes	Dashboard	High	37.0.0	ETR	None	Both
4/11/2013 16:56	115529	Mail.dat - Detached Marketing Label surcharge is not applying to the pieces with rate category of 'C' for 'High density Plus -ECR' for SM Flats.	Detached Marketing Label surcharge not being applied to pieces with rate category of 'C' for 'High density Plus - ECR' for SM Flats.	Postal clerk to make an adjustment transaction to collect the missing postage for the DML charge.	Yes	Mail.dat Postage Statement Processing	Critical	36.0.0	ETR	Yes / Other	External

**Mailer Issues
08/13/2013**

Submit Date	Id	Title	External Description	Business Workaround	Financial Impact	Functional Subsystem	Priority	Production	CR Type	Full Service Impact	Customer Impact
4/10/2013 20:36	115508	Mailer View & Customer Reports: Mailing Summary Report possible display issue on totals	Mailer View & Customer Reports: Display issue for one mailer on the totals lines on the Mailing Summary Report.	None. Display issue.	Display	Mailer View Functionality	High	36.0.0	ETR	None	Both
4/9/2013 16:19	115486	Mail.XML: Customer Mail Report is not populating accurate data when submitting a MLOCR mailing	The Customer Mail Report is not showing accurate data when Mail.XML MLOCR mailings are submitted. The report is blank if a CustomerMailingReportC reateRequest is not submitted and displays inaccurate data when one is submitted.	None.	No	Dashboard	Medium	(None)	ETR	None	External
4/9/2013 14:57	115484	Periodicals - Auto Finalized CPP Statements go to FPP but never Finalize	Auto finalization for CPP payment option does not successfully finalize.	Do not submit CPP payment option with auto finalization option.	No	Periodicals	High	36.0.0	ETR	None	External
4/9/2013 14:05	115473	Mail.dat - Non-profit validation error displays Permit Number instead of Local Permit Ref Num	When a nonprofit Mail.dat job is submitted with a Mail Owner's Lcl Permit Ref Num that does not have nonprofit status, the error message returned includes the Permit Number from the job, not the Lcl Permit Ref Num.	There is no available workaround, as this is a display issue only.	No	Mail.dat Validations	Medium	36.0.0	ETR	None	External
4/8/2013 18:09	115443	Qualification Report is not displaying on dashboard for Mail.XML Periodicals jobs when only the Publication Number is submitted in the Open Mailing Group message	When a Mail.XML Periodicals job is submitted with only a Publication Number in the Open Mailing Group (as opposed to the Permit Number, Permit Type and Permit Zip 4 fields) the Qualification Report does not display.	The Qualification Report will display if the Permit Number, Permit Type and Permit Zip 4 fields are populated instead of just the Publication Number.	No	Mail.xml Reports	High	36.0.0	ETR	None	Both

**Mailer Issues
08/13/2013**

Submit Date	Id	Title	External Description	Business Workaround	Financial Impact	Functional Subsystem	Priority	Production	CR Type	Full Service Impact	Customer Impact
4/5/2013 14:53	115355	3083 Report: Incorrectly reporting on transactions for siloes	The 3083 report incorrectly displays transactions for siloes when "All" is run for the umbrella finance number. When the specific umbrella finance number is run, the report is accurate.	The 3083 report should be run for specific finance numbers instead of "All" cost centers.	Display	PostalOne! Financial Reports	High	36.0.0	ETR	None	Both
3/29/2013 18:13	115153	Dashboard - eDocs - Reconciliation Report - Displaying the incorrect Total Pieces when there are spoilage pieces	eDocs Reconciliation Report displays the incorrect Total Pieces when there are spoilage pieces. The total postage is correct.	None	No	Dashboard	Medium	(None)	ETR	None	Both
3/29/2013 17:13	115151	PS 3600, 3602 vs 3607 - Rounding issue - Total Postage Affixed and Net Postage Due is displaying different on the statement and receipt PS 3607	The Total Postage Affixed and Net Postage Due on the postage statement (3600 or 3602) is displaying differently on the receipt PS 3607 due to a rounding error. Postage is calculated correctly.	The correct Total Postage Affixed and Net Postage Due can be viewed on the postage statement (3600 or 3602).	No	Domestic Postage Processing	Medium	36.0.0	ETR	None	Both
3/29/2013 11:55	115134	IMcb placards generated by Postal Wizard are not the correct size - need to be generated to be at least 8" x 11"	IMcb placards generated by PostalWizard are printing two barcodes per page. Each IMcb should be printed individually on its own page measuring at least 8" X 11".	None.	No	Postage Statement Wizard	High	36.0.0	ETR	Yes / Other	External
3/29/2013 11:53	115133	99M barcodes created through a Postal Wizard submission have the MID in the wrong location - should be placed in characters 4-9 or 4-12 depending if the MID is 6 or 9 digits.	99M barcodes generated during a Postal Wizard submission have the MID in the wrong location within the barcode. The MID should be placed in characters 4-9 or 4-12 depending if the MID is 6 or 9 digits.	None.	No	Postage Statement Wizard	High	36.0.0	ETR	Yes / Other	Both

**Mailer Issues
08/13/2013**

Submit Date	Id	Title	External Description	Business Workaround	Financial Impact	Functional Subsystem	Priority	Production	CR Type	Full Service Impact	Customer Impact
3/28/2013 9:40	115074	Periodicals: Differences between display and download for Publication Report/ILPS	The downloadable publication report CSV is missing the copies columns in section B and the other columns are shifted left. Use PDF for actual values.	None	Display	Periodicals	High	36.0.0	ETR	None	External
3/28/2013 9:34	115073	Periodicals:The total weight is not correct showing 0 after finalizing the postage statement	The periodical total weight is displaying 0 instead of the correct total weight after finalization which causes the Publication Report to fail to calculate the SCF% correctly	None	No	Periodicals	High	36.0.0	ETR	None	External
3/27/2013 11:05	114827	Mail.dat - Metered correct postage affixed in non-periodical bundle based copal	Metered correct postage affixed in non-periodical bundle based copal not provided to SASP. The system is unable to tie the postage statements lines from the consolidator submission to container quantity data in the origin.	None.	(None)	Mail.dat-Mail.XML SASP Interface	Medium	(None)	COM	None	Both
3/27/2013 10:58	114826	Postage Statement Mailing Date does not change in database for Seamless Mailings with updated Mailing Date through BCG	When the Postage Statement Mailing Date is updated through the BCG by the mailer, the updated date is not being sent to SASP. The updated Postage Statement Mailing Date needs to be sent to SASP and used to determine barcode uniqueness.	Instead of updating the mailing date in Business Customer Gateway (BCG), the eDoc submitter may update the Postage Statement Mailing Date in the .csm record.	(None)	Mail.dat Postage Statement Processing	High	36.0.0	ETR	(None)	Both
3/25/2013 19:50	114750	Single occurrence-not able to replicate: Maildat - Maildat statements - Number of containers changed from what was submitted originally during finalization process	The number of containers count displaying on the First-Class Mail postage statement is different than what was submitted. This is a displaying issue and a one-time occurrence for which the cause is still under investigation.	None	Display	Postage Statement Wizard	Medium	36.0.0	ETR	None	Both

**Mailer Issues
08/13/2013**

Submit Date	Id	Title	External Description	Business Workaround	Financial Impact	Functional Subsystem	Priority	Production	CR Type	Full Service Impact	Customer Impact
3/22/2013 16:11	114687	Mail.dat - Standard Non Profit Irregular Parcels mailing receives error on submission and cannot be processed because a postage statement cannot be generated	Mail.dat Standard Mail Non Profit Irregular Parcels receive error upon submission and postage statements are not generated.	As a workaround, the mailer could submit hardcopy.	No	Mail.dat Postage Statement Processing	High	36.0.0	ETR	None	External
3/22/2013 11:32	114669	Mail.dat - Modify Error Code 3900 to allow 5 and 9 character zips.	Modify Error Code 3900 to allow 5 and 9 character zips.	If a user does encounter error code 3900 with just 5 digit zip, use 9 digit with a dummy +4.	No	Mail.dat Validations	Medium	36.0.0	ETR	None	External
3/21/2013 18:46	114654	Mail.xml – Error Code 8003 triggered incorrectly when document versions, some with mobile barcode mail incentives, some without, are split on postage statements.	Error Code 8003 triggered incorrectly when document versions, some with mobile barcode mail incentives, some without, are split on postage statements.	Error Code 8003 is changed from error to a warning. Users must correctly nest document versions in the entire mailing group.	Yes	Mail.XML Validations	High	36.0.0	ETR	None	External
3/15/2013 13:28	114097	Mail.dat statements - "T" (Transportation) updates not being allowed when the statements are at FPP stage	Cannot send transportation update after statement finalized.	No business workaround	No	Mail.dat Validations	Critical	36.0.0	ETR	None	External
3/13/2013 13:30	113927	Mail.dat – For a standard mail mailing, system truncates 6-Character container summary file (CSM) Entry Point for Entry Discount - Postal Code. This disables the Standard Mail Register report.	For a Standard Mail mailing, system truncates 6-Character container summary file (CSM) Entry Point for Entry Discount - Postal Code. This disables the Standard Mail Register report.	The work around is to ignore the Register Report for containers with 6-character Entry Point for Entry Discount - Postal Codes.	No	Mail.dat Postage Statement Processing	High	36.0.0	ETR	None	Both
3/12/2013 10:34	113783	Regression - 3700 D Pound postage rounding problem in lines D2 to D5	Lines D2 to D5 on the International Postage Statement 3700 are incorrectly rounding up. The postage calculation is correct.	None - no financial impact.	No	Int'l Postage Processing	High	36.0.0	ETR	None	Both
3/8/2013 14:24	113610	Mail.XML - Update warning message for validation 8551 to remove "ICD" as an option to populate Zone field, "ICD" not a valid Zone value	When a Mail.XML Bundle Detail Create Request or Postage Statement Request message is submitted, it fails with incorrect Error Code 8551 when Zone "ICD" or invalid value is provided. "ICD" is not a valid value and should be removed from the text.	Ignore the suggestion to use "ICD" as a valid value and use DDU value when In-County entry is indicated in Mail.XML messages.	No	Mail.XML Validations	Low	37.0.0	ETR	None	External

**Mailer Issues
08/13/2013**

Submit Date	Id	Title	External Description	Business Workaround	Financial Impact	Functional Subsystem	Priority	Production	CR Type	Full Service Impact	Customer Impact
3/7/2013 16:10	113545	Placard - Placard group code for Full Service Automation Standard Mail Letters Mailing displays "NonAuto" on the Placard receipt	Placards for Full Service Standard Mail Automation Mailings incorrectly display "NON AUTO" on the Placard receipt.	None	No	Customer Information Management	High	36.0.0	ETR	Yes / Other	Both
3/7/2013 13:17	113529	Mail.xml\Mail.dat - For standard mail affixed postage mailings with pieces over 3.3 oz., calculate the line postage as noted in Section 1.5.5 of DMM 343.	For standard mail affixed postage mailings with pieces over 3.3 oz., calculate the line postage as noted in Section 1.5.5 of DMM 343.	No workaround	Yes	Mail.XML Postage Statement Processing	High	(None)	COM	None	Both
3/1/2013 10:49	113176	Line vs total: verification error postage deducted from total postage and as a separate adjustment			(None)	Financial Activity Management	Critical	(None)	ETR	None	Both
2/26/2013 11:12	112461	Mail.dat - Ensure all Pre-Validation errors are captured in the Validation log	This is an industry member request for all Pre-Validation errors to be captured in the Validation log.	Mailers can use the Debug log instead of the Validation log to view all errors, including all pre-validation errors.	No	Mail.dat Validations	Medium	(None)	COM	None	External
2/19/2013 13:18	112029	Mail.dat - Ensure all non-XML receipts have an end-of-line character on every record	Mail.dat - The last record of text receipts does not have an end-of-line indicator, which affect mailer's ability to import all records in the receipt.	As a workaround, the mailer can adjust their import script.	No	Mail.dat Reports	Low	(None)	COM	None	External

**Priority / Production
Functional Subsystem / Production**

Count of Priority	Production					Grand Total
Priority	(None)	35.1.0	36.0.0	37.0.0	(blank)	Grand Total
(None)	3					3
Critical	2		11			13
High	19	2	18	13		52
Low	2			2		4
Medium	29		5	5		39
(blank)						
Grand Total	55	2	34	20		111

Count of Functional Subsystem	Production					Grand Total
Functional Subsystem	(None)	35.1.0	36.0.0	37.0.0	(blank)	Grand Total
(None)	1					1
BCG	1					1
BMEU	1					1
BRM	1					1
Customer Information Management	1	1	1	2		5
Dashboard	12			3		15
Domestic Postage Processing	4		3			7
Financial Activity Management	5		3			8
Int'l Postage Processing	2		1	1		4
Mail.dat Periodicals PS Processing	1					1
Mail.dat Postage Statement Processing			5			5
Mail.dat Receipts	3			1		4
Mail.dat Reports	3			1		4
Mail.dat Validations	4		3	3		10
Mail.dat-Mail.XML SASP Interface	1		1			2
Mail.XML Postage Statement Processing	4					4
Mail.xml Reports	1		1			2
Mail.XML Validations	3		1	1		5
Mailer View Functionality		1	3	2		6
Periodicals			3	1		4
Postage Statement Wizard	1		4	2		7
PostalOne! Financial Reports	4		2			6
PostalOne! Reports	2		2	3		7
PSW SASP Interface			1			1
(blank)						
Grand Total	55	2	34	20		111