

**Mailer Issues  
7/23/13**

| Submit Date     | Id     | Title  | External Description   | Business Workaround  | Financial Impact | Functional Subsystem                  | Priority | Production | CR Type | Full Service Impact | Customer Impact |
|-----------------|--------|--|--|--|------------------|---------------------------------------|----------|------------|---------|---------------------|-----------------|
| 7/22/2013 15:45 | 119832 | eVS GUI: eVS/PRS Landing Page shows error if you pick future months  | eVS/PRS Landing page shows error if you pick future months   | Do not pick future months. There is no data for future months.             | No               | E-VS                                  | Medium   | (None)     | ETR     | None                | Both            |
| 7/22/2013 13:57 | 119816 | PBV: A mailer being triggered for Co-pal frequently  | A mailer is being marked as NEW_MAILER and has an MSRN of zero, incorrectly causing the mailer to be triggered for Co-pal.               | Ignore co-pal trigger.   | No               | PBV                                   | High     | (None)     | ETR     | Yes / Other         | External        |
| 7/19/2013 16:41 | 119800 | Reversed VAR refunds are incorrectly put the amount of the refund into the PostalOne! account                    | Reversing a VAR refund incorrectly increases the permit's balance.   | None   | Yes              | Financial Activity Management         | Critical | (None)     | ETR     | None                | External        |
| 7/19/2013 14:27 | 119788 | Dashboard - Mailer - Cancel link is not available for some UPD statements  | On Mailer Dashboard, Cancel link is not available for some UPD statements. So, Mailer was unable to Cancel some statements.              | The statement can be Cancelled via BMEU Dashboard or via Dormant Job link. | No               | Dashboard                             | Medium   | (None)     | ETR     | None                | External        |
| 7/19/2013 14:19 | 119787 | Reversed refund included in APEX batch   | Reversed Refunds from Trust to Customer submitted to Oracle Accounts Payable (APEX).   | APEX needs to intercept the Refund request.                                | Yes              | Financial Activity Management         | Critical | (None)     | ETR     | None                | External        |
| 7/19/2013 12:45 | 119783 | PostalOne! ABRM Web Service - Some ABRM customers can not create mail pieces due to permit validation failure    | Some ABRM customers can not create mail pieces due to permit validation failure by PostalOne! ABRM Web Service.                          | None   | Yes              | Customer Information Management       | High     | (None)     | ETR     | None                | External        |
| 7/18/2013 18:28 | 119774 | Email to CAP mailers is being sent incorrectly to non-CAPS mailers and finalized transactions are Cancelled.     | Emails from the CAPS SC are incorrectly being sent to CAPS and non-CAPS mailers.   | Ignore the email.  | No               | Financial Activity Management         | Critical | (None)     | ETR     | None                | External        |
| 7/17/2013 16:56 | 119735 | Mail.dat - Internal error occurs when debug message is too long  | Mail.dat - Internal error occurs when debug message is too long  | The mailer can ensure they use fewer than 56 MIDS in their mailing.        | No               | Mail.dat Postage Statement Processing | Critical | 35.0.0.4   | ETR     | None                | External        |
| 7/17/2013 12:38 | 119729 | eVS Postage - Pieces Manifested as PS Lightweight but Converted to PS Don't Get Extended Area Pricing            | Pieces manifested as Parcel Select Lightweight that are automatically converted into Parcel Select can sometimes get incorrect pricing.  | None   | Yes              | E-VS                                  | Critical | 35.0.1     | ETR     | None                | Both            |
| 7/17/2013 12:09 | 119728 | EVS: APS Extracts are not generating after the production release  | APS Extracts are being turned off prior to generation resulting in no Extract  | None   | No               | E-VS                                  | Critical | 35.0.1     | ETR     | None                | External        |
| 7/17/2013 10:39 | 119724 | Mail.dat - Server Validation Error message not displayed after certain internal errors                           | Mail.dat - Server Validation Error message not displayed after certain internal errors   | There is no workaround.  | No               | Mail.dat Validations                  | Medium   | (None)     | ETR     | Blocking eDoc       | External        |
| 7/16/2013 20:42 | 119718 | PS Processing - Maildat Submission Shortage and/or Spoilage Pieces/Postage being deducted from Total Postage     | The shortage and/or spoiled pieces/postage is being deducted from the Total Postage although the pieces are not part of the calculations | None   | Yes              | Domestic Postage Processing           | High     | (None)     | ETR     | None                | External        |
| 7/16/2013 16:53 | 119713 | Company CRID not updated for existing records  | Company CRID not updated for existing records  | None   | No               | Administrative Module                 | High     | 35.0.1     | ETR     | None                | External        |
| 7/16/2013 13:53 | 119701 | Jul 2013 Rates missing in TEM for BRM, First Class and Standard mail   | July 2013 Rates missing in TEM for BRM, First Class and Standard Mail.   | None   | Yes              | Postage Statement Wizard              | High     | 35.0.1     | ETR     | Blocking eDoc       | Both            |
| 7/16/2013 13:38 | 119700 | eVS Landing Page - Monthly Accounting Summary: Number format for line 1.c. Missing commas and decimal point mask | eVS Monthly Accounting Summary: Number format for line 1.c. Missing commas and decimal point mask.                                       | None. Display issue only.  | Display          | E-VS                                  | High     | 36.0.0     | ETR     | None                | Both            |

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| 7/16/2013 13:37 | 119699 | eVS Landing Page - Monthly Adjustment Summary: Total amount under the Actual Adjustment column is incorrect      | eVS Monthly Adjustment Summary: Total amount under the Actual Adjustment column is incorrect.  | Add the adjustment amounts manually to get a total.  | Display          | E-VS                                  | High     | 36.0.0     | ETR     | None                | Both            |
| 7/16/2013 12:56 | 119690 | Mailer unable to view finalized master statements from their dashboard   | Mailer received a timestamp error after attempting to view a finalized master postage statement on the Dashboard.  | Search for the job; Click on the details; Click on the child postage statement link. Or, click on the child postage statement link from the dashboard. | Display          | Financial Activity Management         | High     | (None)     | ETR     | Yes / Other         | External        |
| 7/15/2013 19:38 | 119489 | Download Details - Master statement - Download Details link CSV and XLS is not loading                           | On Dashboard, next to Master statement, the Download Details link CSV and XLS is not loading   | User can download via .PDF format  | No               | Customer Information Management       | Medium   | (None)     | ETR     | None                | Both            |
| 7/15/2013 17:38 | 119486 | Full Container and Bundle Charges Applied for Periodicals in Bundle Based Copal Mixed Class Co-mailing           | The full container and bundle charges are incorrectly applied to containers and bundles in the Periodicals portion of a Mail.dat bundle based copal mixed class co-mailing.                            | None   | Yes              | Mail.dat Periodicals PS Processing    | High     | (None)     | ETR     | Yes / Other         | External        |
| 7/15/2013 16:59 | 119483 | Correct Effective Date for Priority Mail Express, Priority Mail Express International                            | The effective date for rebranding Priority Mail Express, Priority Mail Express International products is not correct.  | The product names will be correct effective August 1, 2013   | Display          | E-VS                                  | High     | 35.0.1     | ETR     | None                | Both            |
| 7/10/2013 16:04 | 119327 | Regression: POS Samples with valid rate ingredients are being filtered for international mail classes            | POS samples are being incorrectly filtered for International mail classes. Postage is being correctly calculated, but the filters need to be updated to handle a Destination Rate Indicator of "I."    | None, although Production has not received any International files/samples so at this point there is no immediate impact.                              | Yes              | E-VS                                  | High     | 36.0.0     | ETR     | None                | Both            |
| 7/10/2013 15:12 | 119326 | Regression: Insured Fees in POS Samples Not Copying Correctly  | For samples, the fee for insurance is supposed to be copied over from the manifest, but in some cases for POS samples it is not, resulting in slightly lower prices than their manifested counterpart. | Query will be conducted and any insurance fees will be charged manually.   | Yes              | E-VS                                  | High     | 35.0.1     | ETR     | None                | Both            |
| 7/10/2013 13:17 | 119321 | CAPS admin unable to finalize approval of CAPS refunds for MR, BR, and PD permits due to timestamp error         | Submitting a Refund from Trust to Customer for a CAPS MR, CAPS BR, or CAPS PD permit results in a timestamp error on the final PostalOne! CAPS admin page.   | Inform customer that the refunds will be available after the July 28 release when the root cause is correct.   | Yes              | (None)                                | Critical | 35.0.1     | ETR     | None                | Both            |
| 7/10/2013 12:22 | 119318 | Mailer: Discrepancy on 3605-R Subtotal Postage for line A89-A95 between Mail.dat 13-1 job and Presort submission | Discrepancy on 3605-R Subtotal Postage for line A89-A95 between Mail.dat 13-1 job and Presort submission.  | None   | Display          | Domestic Postage Processing           | High     | (None)     | ETR     | None                | External        |
| 7/9/2013 12:28  | 119302 | PRS RSCF and RNDC Balloon pricing issues   | PRS RSCF and RNDC Balloon-type pieces are incorrectly receiving postage rates based on their weight, rather than receiving the intended 20-pound (balloon) rate.                                       | None   | Yes              | E-VS                                  | High     | (None)     | ETR     | None                | External        |
| 7/9/2013 10:40  | 119298 | Mail.XML Marketing Parcel erroneously indicates wt must be 3.5 oz or more (not 3.3 oz. or more)                  | Mail.XML validations incorrectly indicate Marketing Parcel piece weight must be 3.5 oz or more, the piece weight should actually be 3.3 oz. or more.   | None   | Yes              | Mail.XML Postage Statement Processing | High     | (None)     | ETR     | None                | External        |

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| 7/8/2013 12:33 | 119263 | Mail.XML PC affixed at neither results in \$0.01 error  | As a Mail.XML statement is being processed with a metered affixed - neither permit, the system generates a \$0.01 difference between Total Postage from All Parts and Total Postage. Total postage is off, Net Postage Due is off \$0.01. | None   | Display          | Mail.XML Postage Processing   | High     | (None)     | ETR     | None                | External        |
| 7/8/2013 11:16 | 119260 | XML Metered at lowest CVAR permit statement receives warning it is not CVAR & Metered at Neither receives the same warning            | Upon Mail.XML submission, a warning is generated that the permit being used is not CVAR however the incentive is correctly applied. Mailings metered at neither do not need to be VAR or CVAR so the warning is incorrect.                | Mailer can use a VAR/CVAR permit.  | No               | Mail.XML Postage Processing   | Low      | (None)     | ETR     | None                | External        |
| 7/5/2013 16:28 | 119244 | Mail.dat - Unable to use "Mailer Location" filter to view all jobs on the dashboard   | Mail.dat - Unable to use "Mailer Location" filter to view all jobs on the dashboard   | Use the "Preparer CRID" filter to view all jobs.                                 | No               | Mail.dat Reports              | Medium   | (None)     | ETR     | None                | Both            |
| 7/3/2013 13:12 | 119220 | Mailer: Place-holder trays are being counted as duplicate IMBs for Seamless Acceptance Mail.dat mailings                              | A new check in the Mail.dat and Mail.XML for Seamless Acceptance that identifies trays within the mailing that have an identical IMB is incorrectly counting place-holder trays as duplicate IMBs.  | None   | No               | Mail.dat Validations          | High     | (None)     | ETR     | Yes / Other         | External        |
| 7/3/2013 12:52 | 119218 | Non-Machinable Parcel Select DSCF 5-Digit Pieces Incorrectly Receiving Nonmachinable Surcharge Discount When Special Handling is Used | Non-Machinable Parcel Select DSCF 5-Digit Pieces Incorrectly Receiving Nonmachinable Surcharge Discount When Special Handling is Used   | None   | Yes              | E-VS                          | High     | (None)     | ETR     | None                | External        |
| 7/2/2013 11:55 | 119162 | After contract revoked date permit continue to get discount rates   | Permit receives discount rates after contract end date.   | None   | Yes              | Financial Activity Management | Critical | 36.0.0     | ETR     | None                | External        |
| 7/1/2013 15:59 | 119140 | Mailer: Validation Error 8456 for Mail.XML job that contains Pre-Cancelled Stamp on a First Class Flat mailing                        | Error 8456 incorrectly thrown for Mail.XML job that contains Pre-Cancelled Stamp on a First Class Flat mailing.   | Submit with permit or metered.   | No               | Mail.XML Validations          | High     | (None)     | ETR     | None                | External        |
| 7/1/2013 15:16 | 119137 | Incorrect User Roles for Past Due Invoices link   | The incorrect user roles were provided access to the Past Due Invoices link.  | n/a  | No               | PostalOne! Financial Reports  | Medium   | (None)     | ETR     | Service Report      | Both            |
| 7/1/2013 14:29 | 119135 | BCG --> Mailing Reports --> View Transactions --> CAPS Tran # display issue   | BCG --> Mailing Reports --> View Transactions --> "CAPS Tran #" column is sometimes not displaying  | It should be in the Dashboard view and download                                  | No               | Mailer View Functionality     | Medium   | 37.0.0     | ETR     | None                | External        |
| 7/1/2013 14:07 | 119131 | Standard Combined BMEU entered statements the Child Statements Transactions Information not displayed on Master Statement Receipt     | The Master Statement receipt page does not display child statement information if an additional permit is used to pay for a verification failure. Postage is correctly calculated and can be finalized.                                   | The child statement information can be accessed on the Master postage statement. | Display          | BMEU                          | High     | 35.0.1     | ETR     | None                | Both            |

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| 6/28/2013 16:12 | 119080 | Regression – eVS – Accepting invalid piece weight exceeding 70 lbs. for PM Flat Rate Envelope and Small Box  | The eVS system is accepting invalid piece weights exceeding 70 lbs. for PM Flat Rate Envelope and Small Box.   | Submit correct piece weights under 70 lbs.                           | No               | E-VS                          | Medium   | (None)     | ETR     | None                | External        |
| 6/27/2013 21:07 | 119052 | eDocs - Qualification Report - Users are unable to view the Qual report when there is no corresponding entry in pq_qual_container detail   | Users are unable to view the some the Qual Report for Standard Mail mailings when the Rate Level is null.  | None   | No               | Dashboard                     | High     | (None)     | ETR     | None                | Both            |
| 6/27/2013 16:34 | 119044 | Regression – eVS – Accepting invalid piece weight of 1.0 lbs. for Parcel Select Lightweight (irregular)  | Accepting an eVS manifest with invalid piece weight of 1.0 lbs. for Parcel Select Lightweight irregular parcels.   | None   | No               | E-VS                          | High     | (None)     | ETR     | None                | External        |
| 6/26/2013 15:14 | 119008 | OCI Report (Tray): Mailer view > URL Link to Copal Verification Results At Origin Mailer > STD Mail Copal Verification Results link is missing                                       | OCI Report (Tray): Mailer view > URL Link to Copal Verification Results At Origin Mailer > STD Mail Copal Verification Results link is missing                       | Use the Dashboard to view the Copal verification read-only worksheet | No               | PostalOne! Financial Reports  | Medium   | (None)     | ETR     | None                | External        |
| 6/26/2013 12:34 | 118991 | Mailer: Mail.XML warning 9356 does not appear in XML 130A Specification Document and there is no ContainerDetailedId attribute in the QualificationReportDetailCreateRequest message | Mail.XML validation 9356 incorrectly thrown in MailPieceCreateResponse message, referencing ContainerDetailID field that does not exist in previous messages.        | None   | No               | Mail.XML Validations          | High     | (None)     | ETR     | None                | External        |
| 6/25/2013 11:08 | 118936 | eVS GUI - Mis-shipped report - MID and Mail Class filters are broken   | On the mis-shipped report, the MID and Mail Class filters do not work.   | Use the report without those filters.                                | No               | E-VS                          | Medium   | 37.0.0     | ETR     | None                | Both            |
| 6/21/2013 18:03 | 118890 | PS 3600 - First Class - Single Piece Non-Presort incorrectly requiring First Class Presort fee when Surcharge line C6 is applied   | First Class - Single Piece Non-Presort incorrectly requiring First Class Presort fee when Surcharge line C6 is applied   | None   | No               | Financial Activity Management | Medium   | (None)     | ETR     | None                | Both            |
| 6/21/2013 14:01 | 118870 | eVS Manifest Loader - Dimensions not rounded when computing Dim Weight   | Manifested dimensional weight pieces can have their dimensional weight computed incorrectly if the measurements in the manifest are not rounded to the nearest inch. | Use dimensions in whole inches rather than including decimals.       | Yes              | E-VS                          | High     | 35.0.1     | ETR     | None                | Both            |
| 6/21/2013 11:17 | 118861 | Mailer: Bundle copal- OCI Report display "No Data available"   | Bundle-based copal jobs OCI Report display "No Data available"   | No workaround available  | No               | PostalOne! Financial Reports  | Medium   | (None)     | ETR     | None                | Both            |
| 6/18/2013 15:40 | 118790 | The system is not recognizing Periodical NV (Returned for Rework) transactions as valid.   | Returned for Rework Periodical transactions ending in "NV" is not recognized as valid by the system.   | None   | No               | Domestic Postage Processing   | High     | (None)     | ETR     | None                | Both            |
| 6/18/2013 11:25 | 118770 | 3700 Part Q line Q3 incorrect MAX weight   | 3700 Part Q line Q3 MAX weight is incorrectly set at 17.6368 oz. There should be no MAX weight   | None   | Yes              | Int'l Postage Processing      | High     | (None)     | ETR     | None                | Both            |
| 6/17/2013 13:09 | 118738 | eVS Manifest Loader - Cubic Soft-Pack pieces have tier recalculated instead of using tier from manifested rate indicator   | Manifested cubic soft-pack pieces have their cubic tier recalculated based on cubic dimensions rather than on the tier inherent in the manifested rate indicator.    | None   | Yes              | E-VS                          | High     | 35.0.1     | ETR     | None                | Both            |
| 6/14/2013 17:16 | 118720 | PS 3602 - PSW or BMEU - Mailer CRID is a Non-Profit authorized (in Pending Status) but system charge as Regular rate   | Mailer CRID is a Non-Profit authorized (in Pending Status) but system charge as Regular rate   | None   | Yes              | Financial Activity Management | High     | (None)     | ETR     | None                | Both            |

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| 6/14/2013 15:10 | 118709 | Dashboard - Piece-Weight Information Report - Mailer View - Mailers who do not have the Mailing Role PU, PH, or MO received system error when trying to view the Piece-Weight information for Master statement | On Mailer View, Mailers who do not have the Mailing Role PU, PH, or MO received system error when trying to view the Piece-Weight information report for Master statement   | BMEU may be able to view this information.   | No               | Dashboard                             | Medium   | (None)     | ETR     | None                | External        |
| 6/12/2013 10:57 | 118614 | System unable to displays "View or Cancel" statement for Pending Postage Statement after clicking all (X) links from " View / Cancel" Column on Pending Postage Statement Page.                                | System unable to display "View or Cancel" statement for Pending Postage Statement after clicking all (X) links from " View / Cancel" Column on Pending Postage Statement Page.  | Select the (X) link multiple times in succession to try to gain access.                                    | No               | PostalOne! Reports                    | High     | (None)     | ETR     | None                | External        |
| 6/10/2013 17:49 | 118261 | CRID - Account Search - The Search Results screen should show the company info from the Location row if there is one associated with the permit and from the Company if there is no associated Location.       | The Permit Search results screen returns rows with Company Name, City and State from the P_COMPANY row associated with the permit regardless of whether the Company has an associated Location if there is no associated Location | None   | No               | Customer Information Management       | High     | (None)     | ETR     | None                | Both            |
| 6/7/2013 17:10  | 118211 | Mailer View: PDF Displays issue for BPM  | Mailer View: PDF Display issue for BPM statement type (Prior to July 2013 Price Change only)  | View the statement in the View Transactions report or Dabsboard.   | No               | Mailer View Functionality             | Medium   | 37.0.0     | ETR     | None                | External        |
| 6/7/2013 16:56  | 118208 | NSA is not marked (Y) on the postage statement when NSA has been applied   | NSA indicator is not marked (Y) on Mail.XML postage statements when NSA rates have been applied.  | None   | No               | BMEU                                  | Medium   | (None)     | ETR     | None                | External        |
| 6/7/2013 10:23  | 118089 | Non-Profit Letter displaying Optional Address when address changed   | Non-Profit letter notifications to customers  | manual print based on report generated daily by IT and sent to PCSC, ETR to fix issue without intervention | No               | PostalOne! Reports                    | High     | 35.0.1     | ETR     | None                | External        |
| 6/6/2013 19:58  | 118081 | CRID - BMEU and PSW statements have Mailing Agent (MA) and Mailing Owner (MO) populated incorrect company info and not corresponding to the selected CRID  | BMEU and PSW statements have Mailing Agent (MA) and Mailing Owner (MO) populated incorrect company info and not corresponding to the selected CRID  | None   | Display          | Customer Information Management       | High     | (None)     | ETR     | None                | Both            |
| 6/3/2013 15:36  | 117720 | Dashboard - unable to load for external users when the logged on user has no permit linked to the account  | Dashboard does not load properly if the user does not have any permit linked to the profile   | Establish at least a permit in the profile before accessing the Dashboard                                  | No               | Dashboard                             | Medium   | (None)     | ETR     | None                | External        |
| 5/30/2013 15:56 | 117631 | Mailer Dashboard - BMEU or PSW - Some statements that have CRID being updated during processing will not display on Dashboard  | Some BMEU or PSW statements that have CRID being updated during processing will not display on Mailer Dashboard   | These statements can be viewed via BMEU Dashboard  | No               | Dashboard                             | High     | (None)     | ETR     | Service Repor       | Both            |
| 5/28/2013 11:16 | 117536 | Mail.dat Receiving Error 4042 on Tray-Based CoPal Jobs with identical ZIP & Preparer CRID  | Incorrectly receiving error 4042 on Mail.dat CoPal Consolidator submissions.  | None   | No               | Mail.dat Validations                  | Low      | (None)     | ETR     | None                | External        |
| 5/24/2013 11:30 | 117500 | Mail.dat - Internal system error throwing for Periodicals with standard or first class enclosures.   | An internal error is encountered during the by/for process when jobs have multiple postage statement types. The job can not be loaded.  | There is no workaround except to use PostalWizard or hard copy.  | No               | Mail.dat Postage Statement Processing | Critical | 36.0.0     | ETR     | Blocking eDoc       | External        |

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| 5/23/2013 8:59  | 117432 | Regression - Postal Wizard "Postage Register and 8017/8125" not loading "Mailer Facility" data in Firefox                          | When completing the 8017/8125 form on the Postal Wizard, user is unable to select a State from the drop down "State" field. User receives a "Please select an Entry Discount" pops up, when the "SCF" checkbox is checked. | Using the Internet Explorer browser will not generate the invalid "Please select an Entry Discount" pop-up         | No               | Postage Statement Wizard         | High     | (None)     | ETR     | None                | External        |
| 5/22/2013 16:12 | 117424 | Non-Profit Letter displaying incorrect PO of Application   | An incorrect Application is displayed on the letter for NCSC produced by the automated system when changes are made to Non-Profit publication in the front-end system.   | None   | No               | PostalOne! Reports               | High     | (None)     | ETR     | None                | External        |
| 5/22/2013 9:15  | 117388 | Periodicals: Unable to Activate the Periodicals Additional Entry from Postal Wizard Mailing (CAT Only)                             | PostalWizard is failing when doing a mail anywhere transaction for Periodicals using a publication then changing the Post Office of Mailing.   | None   | Yes              | Periodicals                      | Medium   | (None)     | ETR     | Yes / Other         | Both            |
| 5/21/2013 13:08 | 117333 | Report - Records of Mailing (3609/3543): MAIL OWNER column showing as FORnullnull  | Records of Mailing 3609/3543 Reports, "FORnullnull" displays in the MAIL OWNER column.   | Users can access the Transaction Summary Report to view the Mail Owner detail                                      | No               | PostalOne! Reports               | Medium   | (None)     | ETR     | None                | Both            |
| 5/21/2013 13:07 | 117332 | eVS GUI - Dim Wt PAF adjustment - Perform Adjustment link gives error  | The eVS Business Team is unable to perform postage adjustments calculated for Dimensional Weight Averaging sampling issues.  | The computed adjustment amount can be billed to the mailer through an ad-hoc adjustment transaction.               | Yes              | E-VS                             | High     | 37.0.0     | ETR     | None                | Both            |
| 5/17/2013 12:15 | 117214 | Mail.dat - SASP extracts failing due to inaccurate full service data designation for CoPal mailings with non-full service origins. | SASP extracts failing due to inaccurate full service data designation for CoPal mailings with non-full service origins.  | Include piece level information on origin jobs.  | No               | Mail.dat-Mail.XML SASP Interface | High     | 36.0.0     | ETR     | Service Report      | External        |
| 5/16/2013 20:02 | 117197 | eDocs - Mailer View - The Reconciliation Report displays the incorrect postage statement info (Containers or Pieces)               | Mailer see the Reconciliation Report displays the incorrect postage statement info (Container or Pieces)   | Mailer can view the postage statement info (Containers or Pieces) via Qual report or Dashboard                     | Display          | Dashboard                        | Medium   | (None)     | ETR     | None                | External        |
| 5/16/2013 19:34 | 117196 | eDocs - Qualification (Qual) Report - Zip label in m_dmm_label_list is not consistent with the form L801                           | Mailer see Qualification (Qual) Report - Zip label in m_dmm_label_list is not consistent with the form L801.   | Users can use the container search function to find the specific container information.                            | No               | Dashboard                        | Medium   | (None)     | ETR     | None                | Both            |
| 5/15/2013 16:02 | 117143 | Dashboard - Mail Class Chart (legend at the bottom) on the Results page doesn't show International classes                         | The Dashboard does not provide a legend for the International classes on the search results page   | Read the legend on the search page before going to the results, as the International classes's are explained there | No               | Dashboard                        | Medium   | (None)     | ETR     | None                | Both            |
| 5/15/2013 15:48 | 117141 | DB-Inconsistency in Mail class display on the dashboard search results page  | The International Mail Classes are not capitalized on the dashboard search results display, while the rest of the mail classes are capitalized.  | None   | No               | Dashboard                        | Low      | (None)     | ETR     | None                | Both            |
| 5/13/2013 21:00 | 117018 | eDocs - When clicking the 'Outside County Container Report', all that is returned is a blank screen.                               | Mailer receives the blank screen when clicking on "Outside County Container Report"  | None   | No               | Dashboard                        | Medium   | (None)     | ETR     | None                | External        |
| 5/13/2013 15:49 | 116921 | International statements - PS 3700 - PostalOne! display incorrect Mail Owner Company Name on Postage Statements                    | PostalOne! displays incorrect Mail Owner Company Name on Postage Statements on all International Postage Statements.   | None   | No               | Int'l Postage Processing         | Medium   | (None)     | ETR     | None                | Both            |

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| Submit Date     | Id     | Title  | External Description   | Business Workaround   | Financial Impact | Functional Subsystem         | Priority | Production | CR Type | Full Service Impact | Customer Impact |
|-----------------|--------|--|--|---|------------------|------------------------------|----------|------------|---------|---------------------|-----------------|
| 5/9/2013 15:52  | 116806 | Search with only Customer Name, Customer City and Customer State fails   | Searchs limited to only Customer Name, Customer City and Customer State fails.   | Add more search criteria.   | No               | Domestic Postage Processing  | Medium   | (None)     | ETR     | None                | Both            |
| 5/8/2013 13:53  | 116748 | Dashboard - BCG or BMEU - Users can see Jobs/Statements on BCG Dashboard for other sites that do not belong to them  | Users can see Jobs/Statements on BMEU or BCG Dashboard for other sites that do not belong to them.   | None. However, users are suggested not trying to view/access the Jobs/Statements that do not belong to them.  | No               | Dashboard                    | High     | (None)     | ETR     | None                | Both            |
| 5/7/2013 13:30  | 116676 | Regression: OCI Report unable to load/show data for periodicals and consolidator jobs in TEM/PROD  | OCI Report does not load for Periodicals mailings, when accessed through the mailer Dashboard.   | None  | No               | BCG                          | Medium   | (None)     | ETR     | None                | External        |
| 5/7/2013 13:03  | 116671 | eVS Third Party Reports - CEW total recalculated postage column and Manifest Summary Report have decimal point issue   | Decimal points for prices are shifted two digits in the "Total Manifest Postage" and "Variance" columns of the Manifest Summary Report, and in the "Total CAPS Postage" column of the PTS/eVS Confirmation/Error/Warning Summary Report. | None  | Display          | E-VS                         | High     | (None)     | ETR     | None                | Both            |
| 5/7/2013 12:50  | 116669 | Mail.dat - Internal error when company name is more than 50 characters   | Internal error when company name associated to the Mail Owner MID is more than 50 characters in Mail.dat eDoc.   | The mailer will need to populate Mail Owner MID associated to a CRID with a company name of less than 50 characters.  | Yes              | Mail.dat Validations         | High     | (None)     | ETR     | Blocking eDoc       | External        |
| 5/7/2013 12:49  | 116668 | Mail Anywhere - When Full Service pieces are below 90%, system is not displaying warning message.  | Mail Anywhere - When Full Service pieces are below 90%, system is not displaying warning message.  | none  | Yes              | Domestic Postage Processing  | Critical | 36.0.0     | ETR     | Service Report      | Both            |
| 5/7/2013 12:45  | 116667 | Full Service % not displaying on Dashboard   | The PostalOne! Dashboard is not displaying the percentage of Full-Service pieces in the mailing  | None  | No               | Domestic Postage Processing  | High     | 36.0.0     | ETR     | Service Report      | Both            |
| 5/1/2013 14:16  | 116386 | Mail Entry Invoice Report: Calculation for MPE Census error is not including a percentage of the errors  | The PostalOne! system is not taking into account whether percentage of the error type is below threshold for the month, when invoicing mailers for MPE (census) errors.  | None  | Yes              | PostalOne! Financial Reports | High     | 36.0.0     | ETR     | None                | External        |
| 4/30/2013 20:10 | 116364 | Mailer View - Postal Wizard - Mailing Agent can not see statements when clicking on "View forms I have submitted" URL link                                   | Mailing Agent can not see statements when clicking on "View forms I have submitted" URL link on the mailer Postal Wizard.  | None  | No               | Mailer View Functionality    | Medium   | 36.0.0     | ETR     | None                | External        |
| 4/30/2013 19:37 | 116363 | Mailer - PSW & Maildat statements - Mailer received error "Authorization Failed" when trying to access or view some statements                               | Mailer received error "Authorization Failed" when trying to access or view some PSW statements   | None  | No               | Postage Statement Wizard     | High     | (None)     | ETR     | None                | External        |
| 4/30/2013 17:56 | 116362 | Mailer View - Postal Wizard - Mailing Agent sees "No records Found" on the incomplete form (INM) when clicking on "View incomplete forms I have started" URL | Mailing Agent sees "No records Found" on the incomplete form (INM) when clicking on "View incomplete forms I have started" URL on the Mailer Postal Wizard, for PSW submission mailings.   | Mailing Agent may need to re-enter the statement going through the entire process of submission without having to go to "View incomplete forms..." URL link | Yes              | Mailer View Functionality    | High     | 36.0.0     | ETR     | None                | External        |

**Mailer Issues  
7/23/13**

| Submit Date     | Id     | Title  | External Description   | Business Workaround  | Financial Impact | Functional Subsystem        | Priority | Production | CR Type | Full Service Impact | Customer Impact |
|-----------------|--------|--|--|--|------------------|-----------------------------|----------|------------|---------|---------------------|-----------------|
| 4/30/2013 17:34 | 116360 | PW - Unable to submit SM ps for Nonprofit permit, machinable parcels = 0.999 lbs   | Unable to submit Standard Mail postage statements with Machinable Parcels that have a piece weight of 0.999lbs, using a nonprofit permit in Postal Wizard.   | None   | Yes              | Postage Statement Wizard    | High     | (None)     | ETR     | None                | Both            |
| 4/30/2013 14:25 | 116339 | Mail Entry Invoice Reports - Only extract data for Seamless Invoiceable jobs   | Mail Entry Invoice Reports are collecting data for non Seamless Invoiceable jobs. The report needs to filter out these non invoiceable jobs.   | None   | Yes              | PostalOne! Reports          | High     | 36.0.0     | ETR     | None                | Both            |
| 4/30/2013 13:54 | 116330 | eVS Unmanifested Report in third party scenario should not be visible to Mail Owner. Only shipper should see the report and details.                               | In a third-party scenario, the Mail Owner is incorrectly able to see the shipper's eVS Unmanifested Report through a link on the landing page.   | None   | No               | E-VS                        | Medium   | 36.0.0     | ETR     | None                | External        |
| 4/29/2013 16:31 | 116317 | Mail.dat - Server Validation and Internal Errors should result in a Server Validation Failed status in the receipts  | Mail.dat - Internal Errors should result in a Server Validation Failed status in the receipts, currently the result is a Passed status.  | Use the dashboard to find if the job passed and appears there.   | No               | Mail.dat Receipts           | High     | (None)     | ETR     | None                | External        |
| 4/26/2013 22:14 | 116276 | PS 3605 - Parcel Select - Incorrectly displaying an error message regarding to Lightweight Parcel when processing Non-identical mails                              | Incorrectly displaying a message regarding to Lightweight Parcel when processing PS 3605 Parcel Select Non-identical mails   | Use "Previously Assessed" for non-identical lightweight parcels, and do not perform "Mailpiece Review", this would allow the statement to bypass the validation and allow for it to be finalized | Yes              | Domestic Postage Processing | Critical | 36.0.0     | ETR     | None                | Both            |
| 4/26/2013 20:50 | 116275 | PSW Statements - Browser issue: The "Price at which Postage is affixed" option sometimes does not display on Postal Wizard when mailer selects Precanceled account | Some Mailers do not see the "Price at which Postage is affixed" option display on Postal Wizard when mailer selects Precanceled account when using Chrome version 26.X and Firefox version 20.X browsers.                              | Request mailer to use Internet Explorer versions 8, 9, or 10.  | Yes              | Postage Statement Wizard    | Critical | 36.0.0     | ETR     | None                | External        |
| 4/25/2013 12:44 | 116241 | eVS Shipper's page in a third party scenario is not displaying correct totals in the Monthly Account Summary Report  | The landing page of the eVS Monthly Account Summary Report is incorrectly including the Mail Owner's amount, when a shipper is shipping for a Mail Owner using Mail Owner's permit and shipping for themselves using their own permit. | On the Monthly Account Summary, the amount in Total Manifest Postage 1c is the correct amount. This is the same as in the detail.  | Display          | E-VS                        | High     | 36.0.0     | ETR     | None                | Both            |
| 4/25/2013 12:36 | 116239 | eVS Issue with the Single PIC code search - data being cached for the PIC selected. Passing same PIC to other reports.   | eVS detail report search limits all collection/review to one PIC, when a user copied and pasted the PIC into the NEW search option.  | Re-set the Month and Year to get all data.   | No               | E-VS                        | Medium   | 36.0.0     | ETR     | None                | Both            |
| 4/23/2013 16:27 | 116135 | eVS GUI - Sampling Reports pagination - Next link should go to Next group of pages, not next page  | In the Sampling Reports, 40 pages of data are shown at a time. The Next link should go to Next group of 40 pages, but instead just advances the user to the next page.   | Navigate forward one page at a time.   | No               | E-VS                        | Medium   | 36.0.0     | ETR     | None                | Both            |

**Mailer Issues  
7/23/13**

| Submit Date     | Id     | Title  | External Description  | Business Workaround  | Financial Impact | Functional Subsystem                  | Priority | Production | CR Type | Full Service Impact | Customer Impact |
|-----------------|--------|--|---|--|------------------|---------------------------------------|----------|------------|---------|---------------------|-----------------|
| 4/23/2013 16:18 | 116133 | eVS GUI - Destination Entry Eligibility Report - Sortation Breaks under Certain Conditions   | In the Destination Entry Eligibility Report, for mailers with many pages of data, clicking on the columns to sort and then navigating through the page links and resorting sometimes yields an error the prevents further navigation.       | Page through the report without sorting, or sort only once and then page through, or download the data and sift through it offline.        | No               | E-VS                                  | High     | 36.0.0     | ETR     | None                | Both            |
| 4/22/2013 15:10 | 116072 | TEM - BMEU and PSW - Can't submit any International PS   | Error on the Line Items page prohibits submission of International postage statement using BMEU or Postal Wizard in the TEM environment.  | None   | No               | Int'l Postage Processing              | Medium   | (None)     | ETR     | None                | Both            |
| 4/22/2013 14:38 | 116071 | eVS Postage - Priority Mail Cubic Softpack under Half-Pound fail to get CommercialPlus pricing when failing dimension validation                 | If a mailer manifests a Priority Mail Cubic Softpack piece weighing under half-a-pound with dimensions exceeding acceptable dimensions for cubic pricing, the piece is converted to Priority Mail Single Piece pricing at the 1 pound rate. | Mailers can use the single-piece rate indicator instead of the cubic soft-pack rate indicator for the piece to get the half-pound pricing. | Yes              | E-VS                                  | Medium   | 36.0.0     | ETR     | None                | Both            |
| 4/18/2013 15:37 | 115791 | BMEU & PSW - PS 3605 - Parcel Select - Part D for Non-identical weights is not populated with the Balloon Price (or Postage)                     | The PS 3605 Parcel Select Part D section for Non-identical weights is not automatically populated the Price/Postage when Balloon Price checkbox is checked.   | Users will have to manually enter the Price/Postage for Balloon Price PS 3605 Parcel Select Non-identical                                  | Yes              | Domestic Postage Processing           | Critical | 36.0.0     | ETR     | None                | Both            |
| 4/16/2013 15:55 | 115603 | eVS GUI - Download of PICs for Unregistered MID link under Manifest Summary Report Fails   | The download of PICs from the Unregistered MID link under the Manifest Summary Report fails.  | Drill into a Transaction ID first, then access the Unregistered MID link and download the PICs.  | No               | E-VS                                  | Medium   | 36.0.0     | ETR     | None                | Both            |
| 4/15/2013 16:04 | 115558 | Non-FS PW mailing issue: PO! is not exposing Seamless Non-FS PW statements to SASP   | Non-Full Service Postal Wizard mailings are not exposed to Seamless processing (not sent to SASP).  | None.  | No               | PSW SASP Interface                    | Critical | 36.0.0     | ETR     | Yes / Other         | Both            |
| 4/12/2013 11:04 | 115535 | Regression:Package Services Master stmt does not show any pieces on the dashboard  | :Package Services Master stmt does not show any pieces on the dashboard   | None   | Yes              | Dashboard                             | High     | (None)     | ETR     | None                | Both            |
| 4/11/2013 16:56 | 115529 | Mail.dat - Detached Marketing Label surcharge is not applying to the pieces with rate category of 'C' for 'High density Plus -ECR' for SM Flats. | Detached Marketing Label surcharge not being applied to pieces with rate category of 'C' for 'High density Plus -ECR' for SM Flats.   | Postal clerk to make an adjustment transaction to collect the missing postage for the DML charge.  | Yes              | Mail.dat Postage Statement Processing | Critical | 36.0.0     | ETR     | Yes / Other         | External        |
| 4/11/2013 11:20 | 115518 | eVS GUI - For some reports .csv downloaded PICs are not enclosed by single-quotes  | When certain eVS reports are downloaded as comma-delimited files and opened in Excel, the values in key fields are converted to scientific notation (e.g., 9.2056E+21) which renders the data useless.                                      | Save the downloaded report and open it with a text editor.   | Display          | E-VS                                  | High     | 36.0.0     | ETR     | None                | External        |
| 4/10/2013 20:36 | 115508 | Mailer View & Customer Reports: Mailing Summary Report possible display issue on totals  | Mailer View & Customer Reports: Display issue for one mailer on the totals lines on the Mailing Summary Report.   | None. Display issue.   | Display          | Mailer View Functionality             | High     | 36.0.0     | ETR     | None                | Both            |

**Mailer Issues**  
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| Submit Date     | Id     | Title   | External Description   | Business Workaround   | Financial Impact | Functional Subsystem         | Priority | Production | CR Type | Full Service Impact | Customer Impact |
|-----------------|--------|---|--|---|------------------|------------------------------|----------|------------|---------|---------------------|-----------------|
| 4/9/2013 16:19  | 115486 | Mail.XML: Customer Mail Report is not populating accurate data when submitting a MLOCR mailing  | The Customer Mail Report is not showing accurate data when Mail.XML MLOCR mailings are submitted. The report is blank if a CustomerMailingReportCreateRequest is not submitted and displays inaccurate data when one is submitted. | None.   | No               | Dashboard                    | Medium   | (None)     | ETR     | None                | External        |
| 4/9/2013 14:57  | 115484 | Periodicals - Auto Finalized CPP Statements go to FPP but never Finalize  | Auto finalization for CPP payment option does not successfully finalize.   | Do not submit CPP payment option with auto finalization option.   | No               | Periodicals                  | High     | 36.0.0     | ETR     | None                | External        |
| 4/9/2013 14:05  | 115473 | Mail.dat - Non-profit validation error displays Permit Number instead of Local Permit Ref Num   | When a nonprofit Mail.dat job is submitted with a Mail Owner's Lcl Permit Ref Num that does not have nonprofit status, the error message returned includes the Permit Number from the job, not the Lcl Permit Ref Num.             | There is no available workaround, as this is a display issue only.  | No               | Mail.dat Validations         | Medium   | 36.0.0     | ETR     | None                | External        |
| 4/9/2013 13:29  | 115469 | eVS GUI - Package Summary report -- Local zone on Manifest side shows as C instead of LC  | On the Package Summary report, when displaying the manifest information for a piece going to the local zone, the first character of the zone is stripped off, so that the zone shows as C instead of LC.                           | Assume a zone of C refers to the Local zone.  | Display          | E-VS                         | Medium   | 36.0.0     | ETR     | None                | External        |
| 4/8/2013 18:09  | 115443 | Qualification Report is not displaying on dashboard for Mail.XML Periodicals jobs when only the Publication Number is submitted in the Open Mailing Group message | When a Mail.XML Periodicals job is submitted with only a Publication Number in the Open Mailing Group (as opposed to the Permit Number, Permit Type and Permit Zip 4 fields) the Qualification Report does not display.            | The Qualification Report will display if the Permit Number, Permit Type and Permit Zip 4 fields are populated instead of just the Publication Number. | No               | Mail.xml Reports             | High     | 36.0.0     | ETR     | None                | Both            |
| 4/5/2013 14:53  | 115355 | 3083 Report: Incorrectly reporting on transactions for siloes   | The 3083 report incorrectly displays transactions for siloes when "All" is run for the umbrella finance number. When the specific umbrella finance number is run, the report is accurate.  | The 3083 report should be run for specific finance numbers instead of "All" cost centers.   | Display          | PostalOne! Financial Reports | High     | 36.0.0     | ETR     | None                | Both            |
| 4/1/2013 14:16  | 115198 | eVS Third Party: eVS Monthly Account and Sampling Summary Report does not display 3 tabs from Reports Menu  | The Third Party tab does not display when viewing the eVS Monthly Account and Sampling Summary Report. The data is correctly displayed on the mailer's landing page.   | The data can be viewed on the mailer's landing page.  | Display          | E-VS                         | Medium   | 36.0.0     | ETR     | None                | External        |
| 3/29/2013 18:13 | 115153 | Dashboard - eDocs - Reconciliation Report - Displaying the incorrect Total Pieces when there are spoilage pieces  | eDocs Reconciliation Report displays the incorrect Total Pieces when there are spoilage pieces. The total postage is correct.  | None  | No               | Dashboard                    | Medium   | (None)     | ETR     | None                | Both            |

**Mailer Issues  
7/23/13**

| Submit Date     | Id     | Title  | External Description  | Business Workaround   | Financial Impact | Functional Subsystem                  | Priority | Production | CR Type | Full Service Impact | Customer Impact |
|-----------------|--------|--|---|---|------------------|---------------------------------------|----------|------------|---------|---------------------|-----------------|
| 3/29/2013 17:13 | 115151 | PS 3600, 3602 vs 3607 - Rounding issue - Total Postage Affixed and Net Postage Due is displaying different on the statement and receipt PS 3607                                | The Total Postage Affixed and Net Postage Due on the postage statement (3600 or 3602) is displaying differently on the receipt PS 3607 due to a rounding error. Postage is calculated correctly.  | The correct Total Postage Affixed and Net Postage Due can be viewed on the postage statement (3600 or 3602).  | No               | Domestic Postage Processing           | Medium   | 36.0.0     | ETR     | None                | Both            |
| 3/29/2013 11:55 | 115134 | IMcb placards generated by Postal Wizard are not the correct size - need to be generated to be at least 8" x 11"   | IMcb placards generated by Postal Wizard are printing two barcodes per page. Each IMcb should be printed individually on its own page measuring at least 8" X 11".  | None.   | No               | Postage Statement Wizard              | High     | 36.0.0     | ETR     | Yes / Other         | External        |
| 3/29/2013 11:53 | 115133 | 99M barcodes created through a Postal Wizard submission have the MID in the wrong location - should be placed in characters 4-9 or 4-12 depending if the MID is 6 or 9 digits. | 99M barcodes generated during a Postal Wizard submission have the MID in the wrong location within the barcode. The MID should be placed in characters 4-9 or 4-12 depending if the MID is 6 or 9 digits.                                   | None.   | No               | Postage Statement Wizard              | High     | 36.0.0     | ETR     | Yes / Other         | Both            |
| 3/28/2013 9:40  | 115074 | Periodicals: Differences between display and download for Publication Report/ILPS  | The downloadable publication report CSV is missing the copies columns in section B and the other columns are shifted left. Use PDF for actual values.   | None  | Display          | Periodicals                           | High     | 36.0.0     | ETR     | None                | External        |
| 3/28/2013 9:34  | 115073 | Periodicals: The total weight is not correct showing 0 after finalizing the postage statement  | The periodical total weight is displaying 0 instead of the correct total weight after finalization which causes the Publication Report to fail to calculate the SCF% correctly  | None  | No               | Periodicals                           | High     | 36.0.0     | ETR     | None                | External        |
| 3/27/2013 10:58 | 114826 | Postage Statement Mailing Date does not change in database for Seamless Mailings with updated Mailing Date through BCG   | When the Postage Statement Mailing Date is updated through the BCG by the mailer, the updated date is not being sent to SASP. The updated Postage Statement Mailing Date needs to be sent to SASP and used to determine barcode uniqueness. | Instead of updating the mailing date in Business Customer Gateway (BCG), the eDoc submitter may update the Postage Statement Mailing Date in the .osm record. | (None)           | Mail.dat Postage Statement Processing | High     | 36.0.0     | ETR     | (None)              | Both            |
| 3/25/2013 19:50 | 114750 | Single occurrence - not able to replicate: Maildat - Maildat statements - Number of containers changed from what was submitted originally during finalization process          | The number of containers count displaying on the First-Class Mail postage statement is different than what was submitted. This is a displaying issue and a one-time occurrence for which the cause is still under investigation.            | None  | Display          | Postage Statement Wizard              | Medium   | 36.0.0     | ETR     | None                | Both            |
| 3/22/2013 16:11 | 114687 | Mail.dat - Standard Non Profit Irregular Parcels mailing receives error on submission and cannot be processed because a postage statement cannot be generated                  | Mail.dat Standard Mail Non Profit Irregular Parcels receive error upon submission and postage statements are not generated.   | As a workaround, the mailer could submit hardcopy.  | No               | Mail.dat Postage Statement Processing | High     | 36.0.0     | ETR     | None                | External        |

**Mailer Issues  
7/23/13**

| Submit Date     | Id     | Title  | External Description  | Business Workaround   | Financial Impact | Functional Subsystem                  | Priority | Production | CR Type | Full Service Impact | Customer Impact |
|-----------------|--------|--|---|---|------------------|---------------------------------------|----------|------------|---------|---------------------|-----------------|
| 3/22/2013 15:33 | 114685 | Third Party Billing: Monthly Adjustment Summary not displaying adjustments   | The monthly adjustment report is not showing third party adjustments made with the Mail Owner's permit. The adjustments are only displaying on the Shipper's Landing Page.              | The adjustments can be viewed on the shippers landing page.   | Display          | E-VS                                  | Medium   | 36.0.0     | ETR     | None                | External        |
| 3/22/2013 11:32 | 114669 | Mail.dat - Modify Error Code 3900 to allow 5 and 9 character zips.   | Modify Error Code 3900 to allow 5 and 9 character zips.   | If a user does encounter error code 3900 with just 5 digit zip, use 9 digit with a dummy +4.                                    | No               | Mail.dat Validations                  | Medium   | 36.0.0     | ETR     | None                | External        |
| 3/21/2013 18:46 | 114654 | Mail.xml – Error Code 8003 triggered incorrectly when document versions, some with mobile barcode mail incentives, some without, are split on postage statements.                              | Error Code 8003 triggered incorrectly when document versions, some with mobile barcode mail incentives, some without, are split on postage statements.                                  | Error Code 8003 is changed from error to a warning. Users must correctly nest document versions in the entire mailing group.    | Yes              | Mail.XML Validations                  | High     | 36.0.0     | ETR     | None                | External        |
| 3/21/2013 11:26 | 114635 | PBV - User unable to process VRSR for a Permit active at one location, but inactive at the original location   | BV - User unable to process VRSR for a Permit active at one location, but inactive at the original location   | None  | No               | PBV                                   | High     | 36.0.0     | ETR     | None                | External        |
| 3/18/2013 15:33 | 114551 | eVS Postage - Parcel Select Nonmachinable Balloon with Special Handling charged incorrect amount, Special Handling exemption not deducted  | Parcel Select Nonmachinable Balloon with Special Handling parcels submitted through eVS are receiving incorrect postage because the Special Handling exemption is not being subtracted. | None.   | Yes              | E-VS                                  | Medium   | 37.0.0     | ETR     | None                | External        |
| 3/15/2013 13:28 | 114097 | Mail.dat statements - "T" (Transportation) updates not being allowed when the statements are at FPP stage  | Cannot send transportation update after statement finalized.  | No business workaround  | No               | Mail.dat Validations                  | Critical | 36.0.0     | ETR     | None                | External        |
| 3/13/2013 13:30 | 113927 | Mail.dat – For a standard mail mailing, system truncates 6-Character container summary file (CSM) Entry Point for Entry Discount Postal Code. This disables the Standard Mail Register report. | For a Standard Mail mailing, system truncates 6-Character container summary file (CSM) Entry Point for Entry Discount - Postal Code. This disables the Standard Mail Register report.   | The work around is to ignore the Register Report for containers with 6-character Entry Point for Entry Discount - Postal Codes. | No               | Mail.dat Postage Statement Processing | High     | 36.0.0     | ETR     | None                | Both            |
| 3/13/2013 9:21  | 113917 | eVS Corporate Site Admin page: Remove Parcel Post selection button   | Parcel Post is still displayed on the eVS Corporate Site Admin page and should be removed so it's not visible to customers.   | None.   | No               | E-VS                                  | High     | 36.0.0     | ETR     | None                | External        |
| 3/12/2013 11:24 | 113792 | eVS TPB update consolidated page for Permit Owner with viewable adjustment charges.  | The eVS system is currently not displaying all adjustments on the consolidated page of the Third Party Shipping Summary Report for the Mail Owner (Permit Owner).                       | Charges are visible in the Third Party Reports when clicked on the Tab or from the Side Menu bar.                               | Display          | E-VS                                  | Medium   | 36.0.0     | ETR     | None                | External        |
| 3/12/2013 10:34 | 113783 | Regression - 3700 D Pound postage rounding problem in lines D2 to D5   | Lines D2 to D5 on the International Postage Statement 3700 are incorrectly rounding up. The postage calculation is correct.   | None - no financial impact.   | No               | Int'l Postage Processing              | High     | 36.0.0     | ETR     | None                | Both            |

**Mailer Issues  
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| Submit Date     | Id     | Title   | External Description  | Business Workaround   | Financial Impact | Functional Subsystem            | Priority | Production | CR Type | Full Service Impact | Customer Impact |
|-----------------|--------|---|---|---|------------------|---------------------------------|----------|------------|---------|---------------------|-----------------|
| 3/8/2013 14:24  | 113610 | Mail.XML - Update warning message for validation 8551 to remove "ICD" as an option to populate Zone field, "ICD" not a valid Zone value           | When a Mail.XML Bundle Detail Create Request or Postage Statement Request message is submitted, it fails with incorrect Error Code 8551 when Zone "ICD" or invalid value is provided. "ICD" is not a valid value and should be removed from the text. | Ignore the suggestion to use "ICD" as a valid value and use DDU value when In-County entry is indicated in Mail.XML messages. | No               | Mail.XML Validations            | Low      | (None)     | ETR     | None                | External        |
| 3/7/2013 16:10  | 113545 | Placard - Placard group code for Full Service Automation Standard Mail Letters Mailing displays "NonAuto" on the Placard receipt                  | Placards for Full Service Standard Mail Automation Mailings incorrectly display "NON AUTO" on the Placard receipt.  | None  | No               | Customer Information Management | High     | 36.0.0     | ETR     | Yes / Other         | Both            |
| 3/5/2013 14:53  | 113385 | eVS "Postage Discrepancy Report" only displays 50 records, even when there are more than 50 items   | The eVS Postage Discrepancy Report only returns a maximum of 50 records, even if there are more than 50 entries. Users are unable to see the records that are not displayed.  | Discrepancies can be seen on the Sampling Report.   | No               | E-VS                            | High     | 36.0.0     | ETR     | None                | Both            |
| 3/1/2013 10:49  | 113176 | Line vs total: verification error postage deducted from total postage and as a separate adjustment  |   |   | (None)           | Financial Activity Management   | Critical | 36.0.0     | ETR     | None                | Both            |
| 2/26/2013 11:53 | 112464 | eVS Upload - Weekly Reconciliation Extracts for Current Month don't generate  | Reconciliation extracts which were supposed to be able to generate once per week to detail the current month's data do not generate.  | Use the eVS front-end reports to get the current month's data.  | (None)           | E-VS                            | High     | 36.0.0     | ETR     | (None)              | External        |
| 2/15/2013 13:12 | 111636 | PS 3700 International - Systems display incorrect amount for "Net Postage Due" when statement has NSA or other discounts                          | PS 3700 International - Systems display incorrect amount for "Net Postage Due" when statement has NSA or other discounts  | None  | Display          | Int'l Postage Processing        | High     | 36.0.0     | ETR     | None                | Both            |
| 2/14/2013 11:56 | 111585 | eVS Third Party: Select browser back button from Shipper landing page generates incorrect results   | The Back button on the browser may not work on some third party shipping scenarios.   | Do not use the Back button, click on the Mailer from eVs/PRS Reports.   | (None)           | E-VS                            | Medium   | 36.0.0     | ETR     | None                | External        |
| 2/7/2013 17:27  | 111303 | PSW - EDDM - Receiving timestamp error when trying to edit EDDM postage statements  | PW EDDM statements can not be edited.   | Cancel statement and reenter correctly or enter via BMEU  | Yes              | Postage Statement Wizard        | High     | 36.0.0     | ETR     | None                | External        |
| 2/7/2013 10:29  | 111275 | Postal Wizard Mailer View. Issue with incorrect Mailing Agent and Mail Owner display for International PSs.                                       | Mailer View. Issue with incorrect Mailing Agent and Mail Owner display for International PSs.   | No workaround   | (None)           | Int'l Postage Processing        | High     | 36.0.0     | ETR     | None                | External        |
| 2/5/2013 15:09  | 111125 | PostalOne! Fee Transaction - PostalOne! does not recognize the BRM permit fee entered via POS or PostalOne- so PostalOne! allows another same fee | PostalOne! allows user to pay the same fee on the same day  | Reverse one of the fees.  | Yes              | Fee Transactions                | High     | 36.0.0     | ETR     | None                | Both            |
| 2/4/2013 20:32  | 111059 | Downloads - Mailer unable to open the .PDF file using Download Details link   | On Mailer View, the system does not generate the .PDF file if the postage statements contain any EDDM (Simplified Addressing) pieces.   | Download to Excel or CSV  | No               | (None)                          | High     | 36.0.0     | ETR     | None                | External        |