

**User Group 1 “PostalOne! / SASP / Intelligent Mail”**  
**Minutes**  
**Thursday, June 13, 2013**

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**Minutes by Agenda Item**

**\*\*Effective this week: the weekly Thursday meeting will be 1.5 hours\*\***

**✚ Welcome and Opening Remarks – USPS**

**✚ *Attention Business Customer Gateway Users***

There will be a Business Customer Gateway Patch Release 4.4.1 deployment to Production **on Sunday, June 23 from 4:00 a.m. to 8:00 a.m. CT**. The release will be completed in rolling fashion with no planned outages.

The patch release will include additional enhancements to the BCG application.

The Release Notes for the patch will be provided prior to deployment. Refer to RIBBS BCG pages: <https://ribbs.usps.gov/index.cfm?page=intellmailgateway>

**✚ Subgroup Updates:**

• **SASP – Steve Krejcik**

The SASP team is currently working on improving communications. They are looking at finding the best and most effective ways to communicate and welcome any input.

• **MLOCR – David Glowny**

The MLOCR Full Service gaps group identified changes requested for bundle based flats. The USPS has already drafted Full Service eDoc enhancements, and therefore, MLOCR is currently in a holding pattern at this point. USPS and its IT team are working on implementing at present, and MLOCR will continue to meet biweekly to discuss minor concerns and refine solutions so they can properly test.

**✚ 2014 External Release Schedule – Uni Han-Norton**

2013 External Release for July 2013 contained a typo:

→ Final Postage Statements with embedded prices is NOT as listed (June 8), but rather it is **June 28**. This was updated and published on RIBBS this past Monday (June 10).

2014 Release Schedule

- Final version updated and posted on RIBBS.
- 2012 Release has been removed.
- Only 3 Releases for 2014 (January, July, and October)
- CAT testing information has now been included in the schedule
- Overview Release document for January 2014 release will be posted on June 28

- Changes will be filed within *PostalOne!* for January 2014 when appropriate  
**Action: 2014 TEM Deployment dates need to be reviewed (Uni / Jackie)**  
**Update: Proposed Changes for TEM Deployment:**

Release Activities & Milestones	Jan 2014	July 2014	Oct 2014
<b>TEM Software Deployment</b>	<b>Jan 13 2014</b>	<b>Jul 14 2014</b>	<b>Oct 27 2014</b>

## SingleSource ACS – Kai Fisher

### SingleSource ACS is NOT a new form of ACS

- It's just a new way to get ALL of your ACS notices
  - From a Single Source (Electronic Product Fulfillment – EPF)
  - In a Single and consistent file format (fixed length .txt file)
  - And you don't have to change the Service Type ID in the Intelligent Mail™ barcode
- OneCode ACS notices (Basic STID) and Traditional ACS (#B) notices will also be fulfilled in the same SingleSource ACS fulfillment file.
  - Full Service ACS notices that are made available to you via the *PostalOne!* Business Customer Gateway will be provided within 24 hours of receipt and at no charge.
  - SingleSource ACS will provide a detailed “Shipping Notice” and Full Service ACS “Chargeback” file with each fulfillment. These Excel CSV files will include the count of each type of ACS notice provided and what charges (if any) will be applied to the next invoice.

### Full Service ACS will only be charged the automated or electronic fees when:

- The IMb contains less than 11 digits in the routing code (charges will be applied immediately).
- The IMb in the ACS notice could not be matched to an eDoc (charges will be applied when feedback is provided by *PostalOne!*).
- The IMb has not maintained uniqueness for the required 45 days (charges will be applied when feedback is provided by *PostalOne!*).
- An eDoc deficiency has been identified that disqualified the mailing or mail pieces within the mailing (charges will be applied when feedback is provided by *PostalOne!*).
- A container or the entire mailing was disqualified for Full Service discounts and benefits (charges will be applied when feedback is provided by *PostalOne!*).
- A Full Service ACS STID was used in a mailpiece that was not part of a Full Service mailing.
  - NOTE: These records are NOT provided via PO!/BCG

### Additional Info:

- When barcodes are rejected, mailers are provided with a “Charge Back” report, which is provided to mailers in a .csv file
- Full Service ACS Records typically sit for up to 35 days during which they are matched to an eDoc and then provided to mailers.
- With SingleSource ACS, customers are provided with the feedback immediately.
- The ACS fulfillment file contains all ACS notices as well as a Charge Back report that tells the mailer which records ACS received feedback on.

- Data delegation question: If a customer elects SingleSource ACS, does that mean they will lose the data delegation?
- Answer: No, SingleSource ACS does not stop or change Full Service fulfillment, it is just “extra.” However, mailers should be aware that there may be duplication, as files could be provided in both Full Service and SingleSource.
- Right now fulfillment only goes to one account, but mail service providers may make this available to other accounts (i.e. Mail Owner, etc)
- For more information, visit the ACS section of RIBBS or contact the ACS Help Desk

**July Release – Mail.XML Error Validation 9550 – Tariq Mirza**

- Mailpiece Range block supported for 13.0A in April. The validation will be turned off for the Mail.XML 12.0A. In July Release 35 the error 9550 will throw.
- The corrective action is to use mail piece block and identify all pieces rather than the range.
- *PostalOne!* will no longer support the Mail.XML Mailpiece Range block of the MailPieceCreateRequest message.

Code	Type	Message	Action
9550	ERROR	PieceRange block in the MailXMLPieceRangeBlock of the MailPieceCreateRequest message is no longer supported. Please use MailPiece block in the MailPieceGroupBlock.	Use the MailPiece block of the MailPieceGroupBlock to add piece information in the MailPieceCreateRequest message.

- As a reminder the Mail.dat IMR will not be supported upon the July Release.
- Tariq will send out information regarding the Mail Piece Divider (though there are no changes to this features – it is still available)
  - This applies when a mailing has more than 40,000 – in these cases, USPS recommends breaking it up into smaller pieces.
  - Large Transaction Divider Group information is currently available in the eDoc Mail.XML tech spec on RIBBS, page 247:

[https://ribbs.usps.gov/intelligentmail\\_schedule2013/releases/July2013/docs/techspecs/MailXMLLeDoc13B.pdf](https://ribbs.usps.gov/intelligentmail_schedule2013/releases/July2013/docs/techspecs/MailXMLLeDoc13B.pdf)

**Issues List / Action Items from last week (ALL Issues / Updates) – GG Dickens / Josefina Cabatu**

The following new issues were discussed:

- **118247 –**
  - **Priority:** High
  - **Workaround:** The user should select the 'Resubmit All' Button on the Confirmation Page. The remaining Core Services should be approved. The system will take the user to the Sign In page where they can view the approved status of the service in the Mailing Shipping

- **118211** – Mailer View: PDF Display issue for BPM statement type (Prior to July 2013 Price Change only)
  - **Priority: Medium**
  - **Workaround:** View the statement in the View Transactions report or Dashboard.

**GG Dickens then reviewed all open issues. These were sent out with the Meeting Agenda for Mailer Review.**

**Question about ETR 117500:** If mailers have to use the hardcopy statement, are they still able to get the Full Service discount?

**Answer (Josefina):** This was scheduled to be fixed in October. Research shows the number of incidences is relatively low and it is relegated to First Class Periodicals with Standard Mail.

**Action Item:** USPS will take this back to provide an answer in regard to Full Service impact.

UG1 member called out an alternative work-around that an eDoc could be submitted without the enclosures and file would load. Uni stated USPS would like to test this.

**Question about ETR 117144:** Is there going to be a charge for July?

**Answer (Josefina):** This ETR is being worked through with Product Classification. USPS follow-up with more information.

Update: Currently the system ignores the fields in the eDoc, since there is no postage charge. There will be no charges for July Release; the system will continue to not generate Part M with no financial impact to the mailer. The resolution is deferred to January 2014.

**Question on 116667:** What does Full Service Reporting impact mean?

**Answer (Josefina):** The percentage is not going to display at all on the reporting. It is a display issue.

Update: The issue regards the user's experience, i.e., ability to know the percentage of Full-Service pieces in the mailing. The percent is currently not displaying, hence the issue flag, "Full Service Reporting". The description has been updated.

**Question on ETR 116394:** What does this Full Service impact of "Yes/Other": mean?

**Answer (Josefina):** There are different buckets in USPS systems and this is one of them when the others don't apply. The issue itself needs more information provided within it.

**Action:** Josefina to take back and try to provide more information.

**Update:** This issue impacts the Pricing and Classification Service Center's modules which display Publication information. This ETR is scheduled to be fixed in October Release 36.0.0, has been updated to internal only and non full-service impacting.

**Question on ETR 111691:** If a Qual report has already been submitted and a Ready-to-Pay has been submitted, but doesn't have the same number

**Answer (Phillip):** Resubmission should be done without any pieces listed. Workaround updated to use an original Mail.dat Ready-to-Pay without pieces which are not being mailed.

#### **Group Input**

**Question:** Linda indicated she is observing weird behavior in the BCG. What are the specific issues being updated in the Patch?

**Answer:** Josefina and others will take the action to see what is being fixed and it will be sent out in the notes.

**Update:** List of issues currently planned to be fixed:

- Authorization for the service will be removed when access to the last location is removed
- Increased timeout time to 14 min
- Search filter error on Manage Locations will be fixed
- Edit secondary location should bring users to Customer Registration application
- When MSP flag is updated, it should be visible to the customer after customer refreshes the BCG page
- Favorites do not display for large user will be fixed
- Remove hyperlinks for the pictures on the service tabs
- When search button is clicked, CRID field is not validated
- When users who have services but do not have requests in the system, will not be directed to the Get Started page

**Question:** Is there a difference between BSA and BSA delegate?

**Answer:** A delegate cannot revoke the Primary user's access and/or privileges— only the delegate BSA can revoke non-BSA users' access.

**Updates:** Here are differences:

- Manage Users Tab (page) is currently available only for true BSA user (not available for BSA delegate)
- BSA can make somebody else a BSA delegate via Manage Users page (BSA delegate cannot)
- BSA can change user's access to be either BSA Delegate, regular user access or no access (BSA delegate cannot)
- BA and BSA Delegate can both approve the user's requests via the Inbox page

As to the isolated BSA user question - incident where a user is both a BSA and delegate, it is probably safe to revoke the access of the delegate without impacting the primary user's access; a user can be one (the primary) or the other (the delegate) —not both. The system recognizes these users as two different users.

#### **Request for an update on Tech Credit.**

**Action:** Josefina to follow-up and if there is an update it will be communicated appropriately.

**Update:** There is no official communications at this time.

#### **Reminder:**

The USPS will **not** be offering the Every Door Direct Mail Business Only Delivery Option in Release 35.0.0 - July 14, 2013. Please refrain from indicating the EDDM Business-Only option in the eDoc between July 14 and July 28, 2013.

Beginning July 28, 2013, upon deployment of Patch 35.0.1, the *PostalOne!* system will throw an Error message and fail the file.

- For Mail.dat 12-2 and 13.1.1.0, the CQT Simplified Address Indicator of "B" (for Business only) will trigger the error.
- For Mail.XML 13.0B, the SimplifiedAddressIndicator of "B" (for Business only) will trigger the error.

### **MTAC Issues Tracking System (MITS)**

- ✚ To see the previous postings of minutes and other user group documents, the steps are:
1. Business Customer Gateway
  2. National Customer Support Center - RIBBS (listed under "Customer Support")
  3. MTAC (next to the last tab on left menu) MTAC Issues Tracking System Login (listed under  
    "Important Links"  
    <http://ribbs.usps.gov/index.cfm?page=mtac>)
  4. Sign on with user name UG 1
  5. Email Kathryn Mackey at [Kathryn.r.mackey@usps.gov](mailto:Kathryn.r.mackey@usps.gov) to obtain a password.
  6. Click on User Group
  7. Search on User Group Issue Number 1
  8. Click on View Minutes

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