

**User Group 1 “PostalOne! / SASP / Intelligent Mail”
Minutes
Thursday, May 9, 2013**

Minutes by Agenda Item

✚ Welcome and Opening Remarks – USPS

✚ Patch Release Update –Ruth Stock

The April Patch Release Notes can be found RIBBS under the Release Schedule for 2013→April Release.

The April Patch deployed on Sunday, May 4. The following fixes took place:

- A new error tag was added for server validations for Mail.XML returns with a Mail.dat file.
- Qualification Reports that were not showing are now showing.
- For combined mailings, mailers were unable to view child statements. As a result of the fix, Mailing Agents can now view both.
- eVS fixes took place, but this item was skipped and not discussed.
- MicroStrategy Reports from the BCG can now be accessed on the Mail Entry Invoice page (they were previously not available from the browser).

Question (Linda G): Is there a schedule of upcoming patch releases?

Answer (Ruth): As of now, none should affect the External users—these are for Internal and technical fixes. Current pending tickets are being scheduled for future releases.

✚ Full-Service Infrastructure Upgrade Outage Update – Niket Phatak

- The Full-Service system upgrade was successfully completed on Mon, May 6, 2013.
- Starting Tues, May 7, 2013, Full-Service mailers began to receive and have access to new data (ACS Feedback Reports; Container, Tray, and Bundle Visibility reports; Mail Data Quality reports).
- Data catch-up is in progress and is expected to be complete by Sat, May 11, 2013.
- An update will be provided should this timeline change.

Functionality	Status
Full Service Address Change (ACS COA and NIXIE)	Data is fully caught up
Mail Data Quality	Data is fully caught up
Start-the-Clock Visibility	Data will be caught up by Sat May 11, 2013

Question (Randy): Were there any issues for anyone in obtaining ACS data?

Answer (Steve): Yes, our customers have reported not receiving ACS data. That may be unrelated to this, but USPS will definitely look into these tickets nonetheless.

Input (Adam Racine): We are working through the issues and will set up another meeting.

2014 Calendar Feedback – Uni Han-Norton

Uni Han-Norton expressed gratitude for the mailer feedback provided from last week regarding the 2014 Calendar.

The updated External Calendar is not available yet. The overview release dates are being worked on now.

New change: Structured and Non-Structured releases will both have overview release documents.

Action (Uni): Obtain the updated External Calendar to share with mailers.

Pre-Production Environment will include this agenda for MTAC Focus meeting– Uni Han-Norton

This discussion will be part of next weeks Agenda. Uni Han-Norton captured all questions from Steve and Linda (listed below) regarding Pre-Prod. The Mailers agreed that these questions were comprehensive:

- **How should Pre-Prod issues be reported?**
- **What is the method of external communication on Pre-Prod enhancements, outages, issues?**
- **New client (for optional and mandatory scenarios)**
- **How often will the data be refreshed in Pre-Prod?**
- **What is the release schedule for Pre-Prod? Is it the same as CAT for new software?**
- **Requesting a general presentation on Pre-Prod**
- **Who can use the Pre-Prod (any active *PostalOne!* external users?)**
- **Enhance the electronic data exchanges section in the BCG > Ease of use and provide a clear definition of Pre-Prod, CAT, Production**

***PostalOne!* / Mail.XML for Full Service Data Distribution Update – Shariq Mirza**

Currently according to Postal Policy only two versions should be supported, but for Data Distribution there are usually 3. There is a currently an unnecessary 4th version still around that is an unnecessary cost. This is version A.1 and it will be removed.

Bug in 13.0A from last January:

- **ETR 112384:** For Mail.XML version 13.0A, namespaces in response messages are outputting 13.0 and not 13.0A. This causes issues for users who attempt to

parse the messages since the namespace returned to them is different than the web service language definition.

- **Priority: Critical**
- **No Workaround**—Users will need to update software and remove their own current workarounds, as USPS is fixing this issue.

🚩 **Issues List / Action Items from last week – Kathryn Mackey**

The following **new** issues were discussed:

- **116458** — “Mail.XML - Basic Pieces with no ‘DeliveryPointZip’ are unable to use IMB Block.” Mailers encounter error while submitting mixed service mailings using IMB block, but no delivery point zip.
 - Priority: High
 - Workaround will be not to submit the IMB block.
- **116394** – “Periodical Publications - Duplicate Additional Entry Offices.” Duplicate additional entry offices are added for publications when submitted through Postal Wizard, Mail.dat, or Mail.XML.
 - Priority: High
 - No Workaround

New Tickets for Investigation:

Steve Krejcik addressed a new Help Desk ticket under investigation: **6183395**

→This is affecting Standard Class Non-Profits

Rose Flanagan addressed a new Internal Help Desk Ticket: **6176367**.

→This is impacting incentives on sporadic dates for Standard Class (no Non-Profits)

Question for the group (Randy): Is anyone having problems for large Mail.dat files taking 12+ hours to go through?

Answer (Steve K): We did, but they have improved significantly since the updates

Answer (Anne Skroch): We did, but had to increase the memory on the client.

🚩 **Face-to-Face Meeting for May 16 – Steve Krejcik**

Original time for meeting was 9-10am, but this overlaps with the eInduction meeting.

Two options were presented:

- 1.) Change time to 8:30-9:30
- 2.) Not have a Face-to-Face Meeting as many issues have already been discussed

It was decided to go with Option 2 (not have the Face-to-Face on May 16). There will be no MTAC call on May 16, 2013. The meeting will be postponed to the following week (May 23, 2013)

🚩 **Group Input**

Mailer Issue (Guest User): The mailer wanted to know what is new with Unique Container verification failure. The acceptance clerk tried to perform the manual adjustment to take the Full-Service fee away, but was unable to finalize.

Issue addressed: Need to revisit what is being validated currently in *PostalOne!* vs. what used to be validated. Full Service failures also need to be further discussed.

→Uni Han-Norton followed up on the issues discussed regarding validations, duplications, zero-tolerance, etc. with Garrett Hoyt. Garrett will be on the UG1 call next week to discuss with the group. He will also be available to speak again on May 23.

Mailer Question (Guest User): Regarding the status of Draft Postage Statements for Package Services and International, and Standard Mail (3602r and 3602n). New versions have been posted in the zip file on May 7 and May 8—what are the changes?

→Kathryn Mackey/Uni Han-Norton will follow-up on this item with Audrey Meloni.

Question: Is it possible for the Mailers to get e-mail notification of when Postage Statements updates are made?

Answer: Going forward, notification **will** be sent out.

MTAC Issues Tracking System (MITS)

- ✚ To see the previous postings of minutes and other user group documents, the steps are:
1. Business Customer Gateway
 2. National Customer Support Center - RIBBS (listed under "Customer Support")
 3. MTAC (next to the last tab on left menu) MTAC Issues Tracking System Login (listed under "Important Links"
<http://ribbs.usps.gov/index.cfm?page=mtac>)
 4. Sign on with user name UG 1
 5. Email Kathryn Mackey at Kathryn.r.mackey@usps.gov to obtain a password.
 6. Click on User Group
 7. Search on User Group Issue Number 1
 8. Click on View Minutes

If you desire to subscribe or unsubscribe to the MTAC UG 1 distribution list, please send a separate email to kathryn.r.mackey@usps.gov with subject line Subscribe MTAC UG 1 or Unsubscribe MTAC UG 1.