

**Mailer Issues
5/8/2013**

Submit Date	Id	Title	External Description	Business Workaround	Financial Impact	Functional Subsystem	Priority	Production	CR Type	Full Service Impact	Customer Impact
5/3/2013 14:29	116458	Mail.xml - Basic Pieces with no DeliveryPointZip unable to use IMB Block.	Mail.XML - Mailers encounter error while submitting mixed service mailings using IMB block but no delivery point zip.	Workaround will be not to submit the IMB block.	Yes	Mail.XML Validations	High	(None)	COM	Yes / Other	External
5/1/2013 17:14	116394	Periodical Publications - Duplicate Additional Entry Offices	Duplicate additional entry offices are added for publications when submitted through Postal Wizard, Mail.dat, or Mail.XML.	None	Display	Periodicals	High	(None)	ETR	Yes / Other	External
5/1/2013 14:16	116386	Mail Entry Invoice Report: Calculation for MPE Census error is not including a percentage of the errors	The PostalOne! system is not taking into account whether percentage of the error type is below threshold for the month, when invoicing mailers for MPE (census) errors.	None	Yes	PostalOne! Financial Reports	(None)	(None)	ETR	None	External
4/30/2013 20:10	116364	Mailer View - Postal Wizard - Mailing Agent can not see statements when clicking on "View forms I have submitted" URL link	Mailing Agent can not see statements when clicking on "View forms I have submitted" URL link on the mailer Postal Wizard.	None	No	Mailer View Functionality	Medium	36.0.0	ETR	None	External
4/30/2013 19:37	116363	Mailer - Dashboard - PSW & Maildat statements - Mailer received error "Authorization Failed" when trying to access or view some statements	Mailer received error "Authorization Failed" when trying to access or view some PSW statements	Mailer can view statement info via Mailing Report	No	Mailer View Functionality	Medium	(None)	ETR	None	External
4/30/2013 17:56	116362	Mailer View - Postal Wizard - Mailing Agent sees "No records Found" on the incomplete form (INM) when clicking on "View incomplete forms I have started" URL	Mailing Agent sees "No records Found" on the incomplete form (INM) when clicking on "View incomplete forms I have started" URL on the Mailer Postal Wizard, for PSW submission mailings.	Mailing Agent may need to re-enter the statement going through the entire process of submission without having to go to "View incomplete forms..." URL link	Yes	Mailer View Functionality	High	36.0.0	ETR	None	External
4/30/2013 15:22	116343	Mailer View: Mailing Summary Report display issue of "Pieces"	Mailer View: Mailing Summary Report display issue of "Pieces" for some transactions	View report in Dashboard	No	Mailer View Functionality	High	36.0.0	ETR	(None)	External
4/30/2013 8:54	116321	Periodicals – Account Management – Publication Title/Name issues	Clerk receive error messages when trying to add Permits.		No	Periodicals	Medium	(None)	ETR	None	Both

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4/29/2013 16:31	116317	Mail.dat - Server Validation and Internal Errors should result in a Server Validation Failed status in the receipts	Mail.dat - Internal Errors should result in a Server Validation Failed status in the receipts, currently the result is a Passed status.	Use the dashboard to find if the job passed and appears there.	No	Mail.dat Receipts	High	(None)	ETR	None	External
4/26/2013 22:14	116276	PS 3605 - Parcel Select - Incorrectly displaying an error message regarding to Lightweight Parcel when processing Non-identical mails	Incorrectly displaying a message regarding to Lightweight Parcel when processing PS 3605 Parcel Select Non-identical mails	Use "Previously Assessed" for non-identical lightweight parcels, and do not perform "Mailpiece Review", this would allow the statement to bypass the validation and allow for it to be finalized	Yes	Domestic Postage Processing	Critical	(None)	ETR	None	Both
4/26/2013 20:50	116275	Unable to replicate yet - PSW Statements - The "Price at which Postage is affixed" option sometimes does not display on Postal Wizard when mailer selects Precanceled account	Some Mailers do not see the "Price at which Postage is affixed" option display on Postal Wizard when mailer selects Precanceled account	None	Yes	Postage Statement Wizard	High	(None)	ETR	None	External
4/26/2013 19:55	116274	PSW & BMEU - Statement Processing with a Permit does not have an associated CRID will cause timestamp error after Continuing on Permit Entry page	Permits not associated with a CRID can not submit postage statements for PSW and BMEU entered mailings.	Associate the permit with a CRID and resubmit the postage statement	Yes	Domestic Postage Processing	Critical	(None)	ETR	Yes / Other	Both
4/25/2013 14:32	116246	Mail.xml - Create validation that requires users to include container postage information for FS non-periodicals postage requests.	If the container information is not created, data will not be generated for FS feedback. Mailer will not be aware.		No	Mail.XML Validations	High	(None)	COM	Mailer Quality Feedback	External
4/25/2013 11:14	116233	Mailer View PDF: Preparer can't see their customers' postage statements on the PDF download	Mailer View PDF: Preparer can't see their customers' postage statements on the PDF download	Display of master/child statements should be on the Dashabord screen for the transaction.	Display	Mailer View Functionality	High	36.0.0	ETR	None	External
4/25/2013 11:00	116232	Mailer View PDF: Org for which mailing is prepared on the PDF is showing "null"	Mailer View PDF: Organization for which mailing is prepared on the PDF is showing "null"	User can view postage statement receipt on the screen.	Display	Mailer View Functionality	High	35.0.0	ETR	None	External

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4/18/2013 15:37	115791	BMEU & PSW - PS 3605 - Parcel Select - Part D for Non-identical weights is not populated with the Balloon Price (or Postage)	The PS 3605 Parcel Select Part D section for Non-identical weights is not automatically populated the Price/Postage when Balloon Price checkbox is checked.	Users will have to manually enter the Price/Postage for Balloon Price PS 3605 Parcel Select Non-identical	Yes	Domestic Postage Processing	High	(None)	ETR	None	Both
4/17/2013 10:30	115618	SBP: POS Samples for Flat Rate boxes are sampled at weight and zone	Samples for Flat Rate Box packages are being calculated using weight and zone rates.	None	No	Scan Based Payment	Critical	35.0.0	ETR	None	External
4/15/2013 16:04	115558	Non-FS PW mailing issue: PO! is not exposing Seamless Non-FS PW statements to SASP	Non-Full Service Postal Wizard mailings are not exposed to Seamless processing (not sent to SASP).	None.	No	PSW SASP Interface	Critical	(None)	ETR	Yes / Other	Both
4/12/2013 11:04	115535	Regression:Package Services Master stmt does not show any pieces on the dashboard	:Package Services Master stmt does not show any pieces on the dashboard	None	Yes	Dashboard	High	(None)	ETR	None	Both
4/11/2013 16:56	115529	Mail.dat – Detached Marketing Label surcharge is not applying to the pieces with rate category of 'C' for 'High density Plus -ECR' for SM Flats.	Detached Marketing Label surcharge not being applied to pieces with rate category of 'C' for 'High density Plus -ECR' for SM Flats.	Postal clerk to make an adjustment transaction to collect the missing postage for the DML charge.	Yes	Mail.dat Postage Statement Processing	Critical	(None)	ETR	Yes / Other	External
4/10/2013 20:36	115508	Mailer View & Customer Reports: Mailing Summary Report possible display issue on totals	Mailer View & Customer Reports: Display issue for one mailer on the totals lines on the Mailing Summary Report.	None. Display issue.	Display	Mailer View Functionality	High	36.0.0	ETR	None	Both
4/9/2013 16:19	115486	Mail.XML: Customer Mail Report is not populating accurate data when submitting a MLOCR mailing	The Customer Mail Report is not showing accurate data when Mail.XML MLOCR mailings are submitted. The report is blank if a CustomerMailingReportCreateRequest is not submitted and displays inaccurate data when one is submitted.	None.	No	Dashboard	Medium	(None)	ETR	None	External
4/9/2013 14:57	115484	Periodicals - Auto Finalized CPP Statements go to FPP but never Finalize	Auto finalization for CPP payment option does not successfully finalize.	Do not submit CPP payment option with auto finalization option.	No	Periodicals	High	36.0.0	ETR	None	External

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4/9/2013 14:05	115473	Mail.dat - Non-profit validation error displays Permit Number instead of Local Permit Ref Num	When a nonprofit Mail.dat job is submitted with a Mail Owner's Lcl Permit Ref Num that does not have nonprofit status, the error message returned includes the Permit Number from the job, not the Lcl Permit Ref Num.	There is no available workaround, as this is a display issue only.	No	Mail.dat Validations	Medium	(None)	ETR	None	External
4/8/2013 18:09	115443	Qualification Report is not displaying on dashboard for Mail.XML Periodicals jobs when only the Publication Number is submitted in the Open Mailing Group message	When a Mail.XML Periodicals job is submitted with only a Publication Number in the Open Mailing Group (as opposed to the Permit Number, Permit Type and Permit Zip 4 fields) the Qualification Report does not display.	The Qualification Report will display if the Permit Number, Permit Type and Permit Zip 4 fields are populated instead of just the Publication Number.	No	Mail.xml Reports	High	(None)	ETR	None	Both
4/5/2013 14:53	115355	3083 Report: Incorrectly reporting on transactions for siloes	The 3083 report incorrectly displays transactions for siloes when "All" is run for the umbrella finance number. When the specific umbrella finance number is run, the report is accurate.	The 3083 report should be run for specific finance numbers instead of "All" cost centers.	Display	PostalOne! Financial Reports	High	36.0.0	ETR	None	Both
3/29/2013 18:13	115153	Dashboard - eDocs - Reconciliation Report - Displaying the incorrect Total Pieces when there are spoilage pieces	eDocs Reconciliation Report displays the incorrect Total Pieces when there are spoilage pieces. The total postage is correct.		No	Dashboard	Medium	(None)	ETR	None	Both
3/29/2013 17:13	115151	PS 3600, 3602 vs 3607 - Rounding issue - Total Postage Affixed and Net Postage Due is displaying different on the statement and receipt PS 3607	The Total Postage Affixed and Net Postage Due on the postage statement (3600 or 3602) is displaying differently on the receipt PS 3607 due to a rounding error. Postage is calculated correctly.	The correct Total Postage Affixed and Net Postage Due can be viewed on the postage statement (3600 or 3602).	No	Domestic Postage Processing	Medium	36.0.0	ETR	None	Both
3/29/2013 13:04	115139	Mail.dat - Update maximum weight for MLOCR First Class Letters from 3.3 to 3.5 ounces	Mail.dat - The maximum weight for MLOCR First Class Letters is incorrectly set to 3.3 ounces. The validation should be updated to match the DMM which indicates 3.5 ounces.	Ensure the maximum weight is less than 3.3 ounces	No	Mail.dat Validations	High	35.0.0	ETR	Blocking eDoc	External

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3/29/2013 11:55	115134	IMcb placards generated by Postal Wizard are not the correct size - need to be generated to be at least 8" x 11"	IMcb placards generated by Postal Wizard are printing two barcodes per page. Each IMcb should be printed individually on its own page measuring at least 8" X 11".	None.	No	Postage Statement Wizard	High	36.0.0	ETR	Yes / Other	External
3/29/2013 11:53	115133	99M barcodes created through a Postal Wizard submission have the MID in the wrong location - should be placed in characters 4-9 or 4-12 depending if the MID is 6 or 9 digits.	99M barcodes generated during a Postal Wizard submission have the MID in the wrong location within the barcode. The MID should be placed in characters 4-9 or 4-12 depending if the MID is 6 or 9 digits.	None.	No	Postage Statement Wizard	High	36.0.0	ETR	Yes / Other	Both
3/28/2013 9:40	115074	Periodicals: Differences between display and download for Publication Report/ILPS	The downloadable publicaiton report CSV is missing the copies columns in section B and the other columns are shifted left. Use PDF for actual values.	None	Display	Periodicals	High	36.0.0	ETR	None	External
3/28/2013 9:34	115073	Periodicals:The total weight is not correct showing 0 after finalizing the postage statement	The periodical total weight is displaying 0 instead of the correct total weight after finalization which causes the Publication Report to fail to calculate the SCF% correctly	None	No	Periodicals	High	36.0.0	ETR	None	External
3/28/2013 8:18	115071	Regression - BMEU entered First Class Combined statements Total Adjusted Postage does not include the Additional Postage	Total postage mis labeled	Manual adjustment	Display	Domestic Postage Processing	Critical	35.0.0	ETR	None	Both
3/27/2013 11:05	114827	Mail.dat - Metered correct postage affixed in non-periodical bundle based copal	Metered correct postage affixed in non-periodical bundle based copal not provided to SASP. The system is unable to tie the postage statements lines from the consolidator submission to container quantity data in the origin.	None.	(None)	Mail.dat-Mail.XML SASP Interface	Medium	(None)	COM	None	Both

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3/27/2013 10:58	114826	Postage Statement Mailing Date does not change in database for Seamless Mailings with updated Mailing Date through BCG	When the Postage Statement Mailing Date is updated through the BCG by the mailer, the updated date is not being sent to SASP. The updated Postage Statement Mailing Date needs to be sent to SASP and used to determine barcode uniqueness.	Instead of updating the mailing date in Business Customer Gateway (BCG), the eDoc submitter may update the Postage Statement Mailing Date in the .csm record.	(None)	Mail.dat Postage Statement Processing	Medium	(None)	ETR	(None)	Both
3/25/2013 19:50	114750	Single occurrence-not able to replicate: Maildat - Maildat statements - Number of containers changed from what was submitted originally during finalization process	The number of containers count displaying on the First-Class Mail postage statement is different than what was submitted. This is a displaying issue and a one-time occurrence for which the cause is still under investigation.	None	Display	Postage Statement Wizard	Medium	36.0.0	ETR	None	Both
3/22/2013 16:11	114687	Mail.dat - Standard Non Profit Irregular Parcels mailing receives error on submission and cannot be processed because a postage statement cannot be generated	Mail.dat Standard Mail Non Profit Irregular Parcels receive error upon submission and postage statements are not generated.	As a workaround, the mailer could submit hardcopy.	No	Mail.dat Postage Statement Processing	High	(None)	ETR	None	External
3/22/2013 11:32	114669	Mail.dat - Modify Error Code 3900 to allow 5 and 9 character zips.	Modify Error Code 3900 to allow 5 and 9 character zips.	If a user does encounter error code 3900 with just 5 digit zip, use 9 digit with a dummy +4.	No	Mail.dat Validations	Medium	(None)	ETR	None	External
3/21/2013 18:46	114654	Mail.xml - Error Code 8003 triggered incorrectly when document versions, some with mobile barcode mail incentives, some without, are split on postage statements.	Error Code 8003 triggered incorrectly when document versions, some with mobile barcode mail incentives, some without, are split on postage statements.	Error Code 8003 is changed from error to a warning. Users must correctly nest document versions in the entire mailing group.	Yes	Mail.XML Validations	High	(None)	ETR	None	External
3/21/2013 11:26	114635	PBV - User unable to process VRSR for a Permit active at one location, but inactive at the original location	BV - User unable to process VRSR for a Permit active at one location, but inactive at the original location		No	Mail.dat Periodicals PS Processing	High	(None)	ETR	None	External

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3/20/2013 11:18	114603	Mail.dat – For tray based and bundle based copal mailings, origin jobs with master statements are unable to have mail piece units (MPU) exposed to SASP.	For tray based and bundle based copal mailings, origin jobs with master statements are unable to have mail piece units (MPU) available for SASP.	Mailers can submit origin jobs with single statements. Postage Statement generation information can be found in section 2.3.1 of the PostalOne! Mail.dat technical specifications (version 13.9).	No	Mail.dat-Mail.XML SASP Interface	High	(None)	COM	Mailer Quality Feedback, Full Service Reporting	External
3/19/2013 12:51	114570	PS 3600 - First Class - BMEU - Part D - Full Service Intelligent Mail section (Line D16 & D17) is not displaying line items when Mixed Full Service option selected and Round Trip Only checked	Full service section not displaying with 3600 Mixed Full Service option	None - Manual Adjustment to collect the postage amount for part D	Yes	Domestic Postage Processing	Critical	35.0.0	ETR	Yes / Other	Both
3/15/2013 13:28	114097	Mail.dat statements - "T" (Transportation) updates not being allowed when the statements are at FPP stage	Cannot send transportation update after statement finalized.	No business workaround	No	Mail.dat Validations	Critical	36.0.0	ETR	None	External
3/13/2013 13:30	113927	Mail.dat – For a standard mail mailing, system truncates 6-Character container summary file (CSM) Entry Point for Entry Discount - Postal Code. This disables the Standard Mail Register report.	For a Standard Mail mailing, system truncates 6-Character container summary file (CSM) Entry Point for Entry Discount - Postal Code. This disables the Standard Mail Register report.	The work around is to ignore the Register Report for containers with 6-character Entry Point for Entry Discount - Postal Codes.	No	Mail.dat Postage Statement Processing	High	(None)	ETR	None	Both
3/12/2013 10:34	113783	Regression - 3700 D Pound postage rounding problem in lines D2 to D5	Lines D2 to D5 on the International Postage Statement 3700 are incorrectly rounding up. The postage calculation is correct.	None - no financial impact.	No	Int'l Postage Processing	High	(None)	ETR	None	Both
3/8/2013 17:00	113656	Mailer View PDF Display: First Class Statement Incentive Discount - Incorrect Dollar Amounts showing on Statement	Mailer View PDF Display: First Class Statement Incentive Discount - Incorrect Dollar Amounts showing on Statement.	The Mailer can see the correct display on the other downloads such as CSV or Excel.	No	Mailer View Functionality	High	35.0.0	ETR	None	External

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3/8/2013 14:24	113610	Mail.XML - Update warning message for validation 8551 to remove "ICD" as an option to populate Zone field, "ICD" not a valid Zone value	When a Mail.XML Bundle Detail Create Request or Postage Statement Request message is submitted, it fails with incorrect Error Code 8551 when Zone "ICD" or invalid value is provided. "ICD" is not a valid value and should be removed from the text.	Ignore the suggestion to use "ICD" as a valid value and use DDU value when In-County entry is indicated in Mail.XML messages.	No	Mail.XML Validations	Low	(None)	ETR	None	External
3/8/2013 13:02	113583	Master Periodicals Mail.dat Statements are Incorrectly Placed in FPP Status Resulting in Locked Statements and User Cannot access/manage CPP Requests	Master Periodicals Mail.dat Statements are being placed in the incorrect status during finalization. This results in the statement being locked. Additionally, users (BMEU or Mailers) cannot manage requests on the CPP home screen.	None	Yes	Periodicals	Critical	35.0.0	ETR	None	Both
3/8/2013 9:37	113573	Mail.dat/Mail.xml - Account Numbers are not displaying for all eDoc	Because the Account Number is not populated (for non mail anywhere) a user cannot search in the dashboard for the postage statements using the account number.	No workaround.	No	Mail.dat Postage Statement Processing	Critical	35.0.0	ETR	None	Both
3/7/2013 16:10	113545	Placard - Placard group code for Full Service Automation Standard Mail Letters Mailing displays "NonAuto" on the Placard receipt	Placards for Full Service Standard Mail Automation Mailings incorrectly display "NON AUTO" on the Placard receipt.	None	No	Customer Information Management	High	36.0.0	ETR	Yes / Other	Both
3/7/2013 13:17	113529	Mail.xml/Mail.dat - For standard mail affixed postage mailings with pieces over 3.3 oz., calculate the line postage as noted in Section 1.5.5 of DMM 343.	For standard mail affixed postage mailings with pieces over 3.3 oz., calculate the line postage as noted in Section 1.5.5 of DMM 343.	No workaround	Yes	Mail.XML Postage Statement Processing	High	(None)	COM	None	Both

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3/4/2013 15:47	113355	Mail.dat – On update submissions, for Full & Mixed Service jobs, referential integrity checks between the record counts in the piece barcode (PBC) file and pieces in the container summary (CSM) file are not checked.	On update submissions, for Full & Mixed Service jobs, referential integrity checks between the record counts in the piece barcode (PBC) file and pieces in the container summary (CSM) file are not checked.	Ensure the piece barcode record counts is between the number of pieces and copies for the parent container.	Yes	Mail.dat Validations	Critical	35.0.0	ETR	Mailer Quality Feedback, Full Service Reporting	External
3/1/2013 10:49	113176	Line vs total: verification error postage deducted from total postage and as a separate adjustment			(None)	Financial Activity Management	Critical	35.0.0	ETR	None	Both
2/27/2013 16:29	112851	Mail.Xml - Version 13.0A response messages contain incorrect structures in case of failures.	Mailers are unable to parse the response messages for 13.0A Mail.xml requests which fail validation in MDX. The issue is because the failure responses for 13.0A Mail.Xml version do not adhere to the published wsdl and schema definitions for 13.0A	There is no workaround.	No	Mail.XML Validations	Critical	35.0.0	ETR	None	External
2/26/2013 11:12	112461	Mail.dat - Ensure all Pre-Validation errors are captured in the Validation log	This is an industry member request for all Pre-Validation errors to be captured in the Validation log.	Mailers can use the Debug log instead of the Validation log to view all errors, including all pre-validation errors.	No	Mail.dat Validations	Medium	(None)	COM	None	External
2/25/2013 19:29	112421	Mailer View PDF Downloads - PS 3541 - Periodical - Part C - Displaying incorrectly the line items on Carrier Route and Firm Bundles section	On PS 3541 - Part C, PostalOne! displays incorrect line items on Carrier Route and Firm Bundles section. Also, the line items are mixed between the old and new versions such as Subtotal and Total lines. Display issue only. Mailer was charged correctly.	Mailer can view the complete details going to View Transactions instead of the Downloads	Display	Mailer View Functionality	High	35.0.0	ETR	None	External

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2/22/2013 17:45	112384	Mail.xml – For version 13.0A namespaces in response messages are not populating correctly.	For Mail.xml version 13.0A namespaces in response messages are outputting 13.0 not 13.0A which causes issues for users who attempt to parse the messages since the namespace returned to them is different than the web service language definition.	No workaround	No	Mail.XML Validations	Critical	35.0.0	ETR	None	External
2/21/2013 13:23	112303	Mail.dat – MDX system creates duplicate SASP extract records for tray based copalletized jobs due to multiple segments being linked from origin jobs. Duplicates are failing and putting extraneous performance loads on SASP.	Mail.dat – MDX system creates duplicate SASP extract records for tray based copalletized jobs due to multiple segments being linked from origin jobs. Duplicates are failing and putting extraneous performance loads on SASP.	Users could ensure their origin jobs do not have multiple segments.	(None)	Mail.dat Postage Statement Processing	Critical	35.0.0	ETR	Yes / Other, Mailer Quality Feedback	Both
2/20/2013 13:38	112229	Mailer View - Downloads - Missing Total Mobile Barcode discount amount	It appears only a displaying issue.	Total Mobile Barcode can also be viewed on Excel download or of the Confirmation page	No	Customer Information Management	Critical	35.0.0	ETR	None	External
2/19/2013 13:18	112029	Mail.dat - Ensure all non-XML receipts have an end-of-line character on every record	Mail.dat - The last record of text receipts does not have an end-of-line indicator, which affect mailer's ability to import all records in the receipt.	As a workaround, the mailer can adjust their import script.	No	Mail.dat Reports	Low	(None)	COM	None	External