

User Group 1 “PostalOne! / SASP / Intelligent Mail”
Minutes
Thursday, June 20, 2013

Minutes by Agenda Item

****Reminder: The weekly Thursday meetings are now 1.5 hours ****

✚ Welcome and Opening Remarks – USPS

✚ *Attention Business Customer Gateway Users*

There will be a Business Customer Gateway Patch Release 4.4.1 deployment to Production **on Sunday, June 23 from 4:00 a.m. to 8:00 a.m. CT**. The release will be completed in rolling fashion with no planned outages.

The patch release will include additional enhancements to the BCG application.

The Release Notes for the patch are currently posted on the BCG RIBBS page at the following link: <https://ribbs.usps.gov/index.cfm?page=intellmailgateway>

✚ *Attention Business Customer Gateway Users*

The Business Customer Gateway is not available to external customers at this time. A problem (Remedy # 672772) with internet name resolution is preventing customers from accessing the USPS site. The problem began at approximately 9:15 PM CT and the USPS technical teams are working this issue. An update will be provided once the problem has been resolved.

If you have any additional questions please contact the Help Desk at 800-522-9085.

✚ **Reporting Subgroup Updates – Steve Krejcik**

The reporting subgroup will be working on the following this week. If you have an interest in contributing, please let us know and attend the meeting at 10:00AM Eastern Time on Friday.

1. The USPS has asked the group for a recommendation on the following:
 - a. How to group a company with multiple locations and CRIDS for accurate enterprise level reporting to the USPS.
 - b. Why would a company have multiple CRIDS at one location? By definition, this is not allowed.
 - i. On Purpose: Why and what is an alternate solution?
 - ii. By accident: How can this be prevented?
2. We will review and finalize our marketing and communications recommendations to USPS on reports.

✚ ETR 117500 Update – “Mail.dat for Periodicals with First Class and Standard Mail Enclosures” – GG Dickens

- The old postage statements (3541) used to have a checkbox that read something like "Standard Mail Enclosure", but with everything that has been added, that is no longer on the statement.
- The current workaround (submit a periodical job along with a hardcopy postage statement for Standard Mail and enter a comment “Part of Periodicals job #XXX on the PS 3602) would work, but now the manual PS Form 3602 has to be verified (pieces and presort levels match Periodicals counts), then if OK, you can enter as a "Standard Mail enclosure as Part of Periodicals Job # and issue date. Unless a mailer knows the data in the Mail.dat file is generating an accurate 3602, then they don't have to verify.
- Some mailers are not aware of this problem and are not sure if this is a specific scenario issue. Some may not be impacted by this ETR.
- Uni stated that if mailers can complete the above listed workaround, they should. If they cannot, there is no other workaround at this time.
- Per Jackie: this is only a minor impact. The affected mailers were receiving error messages. It would have been unclear what was wrong, but an error message would have been generated.
- This ETR has impacted a limited number of users and if these users are unable to use the provided workaround, USPS will work with them with a contingency plan.
- Any mailers that have been impacted should send Uni an email so proper follow-up can occur → Uni.K.Han-Norton@usps.gov

✚ Issues List / Action Items from last week – Kathryn Mackey

The following **new** issues were discussed:

- **188790**—“Returned for Rework” Periodicals transactions ending in "NV" are not recognized as valid by the system.
 - Priority: High
 - Workaround: None
- **118770**—3700 Part Q line Q3 MAX weight is incorrectly set at 17.6368 oz. There should be no MAX weight.
 - Priority: High
 - Workaround: None

✚ Group Input

→ Effective Jan 2014, IMpb Compliance for non-eVS mailers will be in place. Vicki Bosch and Julianne Hess will speak at next week’s meeting to discuss the impact to mailers.

→ Mail.XML for July – Multiple Incentives – the Mail.XML Tech Guide is being updated to include incentive related information. This is to ensure that the Mail.XML

guide matches the Mail.dat Guide. This update will occur this Friday, June 21. Tariq will send notes out following the call.

→ Uni requested Letters & Flats production files from the mailers for testing purposes. Any mailer willing to share, please send to Uni.

→ Question regarding previous database issues – These have been resolved (per Jackie Engelman).

MTAC Issues Tracking System (MITS)

✚ To see the previous postings of minutes and other user group documents, the steps are:

1. Business Customer Gateway
2. National Customer Support Center - RIBBS (listed under "Customer Support")
3. MTAC (next to the last tab on left menu) MTAC Issues Tracking System Login (listed under "Important Links"
<http://ribbs.usps.gov/index.cfm?page=mtac>)
4. Sign on with user name UG 1
5. Email Kathryn Mackey at Kathryn.r.mackey@usps.gov to obtain a password.
6. Click on User Group
7. Search on User Group Issue Number 1
8. Click on View Minutes

If you desire to subscribe or unsubscribe to the MTAC UG 1 distribution list, please send a separate email to kathryn.r.mackey@usps.gov with subject line Subscribe MTAC UG 1 or Unsubscribe MTAC UG 1.