

**Mailer Issues  
4/9/2013**

Submit Date	Id	Title	External Description	Business Workaround	Financial Impact	Functional Subsystem	Priority	Production	CR Type	Full Service Impact	Customer Impact
4/8/2013 16:53	115441	Cancelled Out of Town (OOT) BRM and MRS subaccount have difficulty refunding balances	Cancelled OOT subaccounts can not refund their balances.	Reactivate the Master and its subaccounts before refunds are made	Yes	Financial Activity Management	High	(None)	COM	None	Both
3/29/2013 18:13	115153	Dashboard - eDocs - Reconciliation Report - Displaying the incorrect Total Pieces when there are spoilage pieces	eDocs Reconciliation Report displays the incorrect Total Pieces when there are spoilage pieces. The total postage is correct.	None	No	Dashboard	Medium	(None)	ETR	None	Both
3/29/2013 17:13	115151	PS 3600, 3602 vs 3607 - Rounding issue - Total Postage Affixed and Net Postage Due is displaying different on the statement and receipt PS 3607	The Total Postage Affixed and Net Postage Due on the postage statement (3600 or 3602) is displaying differently on the receipt PS 3607 due to a rounding error. Postage is calculated correctly.	The correct Total Postage Affixed and Net Postage Due can be viewed on the postage statement (3600 or 3602).	No	Domestic Postage Processing	Medium	(None)	ETR	None	Both
3/29/2013 13:04	115139	Mail.dat - Update maximum weight for MLOCR First Class Letters from 3.3 to 3.5 ounces	Mail.dat - The maximum weight for MLOCR First Class Letters is incorrectly set to 3.3 ounces. The validation should be updated to match the DMM which indicates 3.5 ounces.	Ensure the maximum weight is less than 3.3 ounces	No	Mail.dat Validations	Critical	(None)	ETR	Blocking eDoc	External
3/28/2013 8:18	115071	Regression - BMEU entered First Class Combined statements Total Adjusted Postage does not include the Additional Postage	Total postage mis labeled	Manual adjustment	Display	Domestic Postage Processing	Critical	(None)	ETR	None	Both
3/27/2013 11:05	114827	Mail.dat - Metered correct postage affixed in non-periodical bundle based copal	Metered correct postage affixed in non-periodical bundle based copal not provided to SASP. The system is unable to tie the postage statements lines from the consolidator submission to container quantity data in the origin.	None.	(None)	Mail.dat-Mail.XML SASP Interface	Medium	(None)	COM	None	Both
3/22/2013 16:11	114687	Mail.dat - Standard Non Profit Irregular Parcels mailing receives error on submission and cannot be processed because a postage statement cannot be generated	Mail.dat Standard Mail Non Profit Irregular Parcels receive error upon submission and postage statements are not generated.	As a workaround, the mailer could submit hardcopy.	No	Mail.dat Postage Statement Processing	High	(None)	ETR	None	External
3/22/2013 11:32	114669	Mail.dat - Modify Error Code 3900 to allow 5 and 9 character zips.	Modify Error Code 3900 to allow 5 and 9 character zips.	If a user does encounter error code 3900 with just 5 digit zip, use 9 digit with a dummy +4.	No	Mail.dat Validations	Medium	(None)	ETR	None	External

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3/21/2013 18:46	114654	Mail.xml – Error Code 8003 triggered incorrectly when document versions, some with mobile barcode mail incentives, some without, are split on postage statements.	Error Code 8003 triggered incorrectly when document versions, some with mobile barcode mail incentives, some without, are split on postage statements.	Error Code 8003 is changed from error to a warning. Users must correctly nest document versions in the entire mailing group.	Yes	Mail.XML Validations	High	(None)	ETR	None	External
3/20/2013 11:18	114603	Mail.dat – For tray based and bundle based copal mailings, origin jobs with master statements are unable to have mail piece units (MPU) exposed to SASP.	For tray based and bundle based copal mailings, origin jobs with master statements are unable to have mail piece units (MPU) available for SASP.	Mailers can submit origin jobs with single statements. Postage Statement generation information can be found in section 2.3.1 of the PostalOne! Mail.dat technical specifications (version 13.9).	No	Mail.dat-Mail.XML SASP Interface	High	35.0.0	ETR	Mailer Quality Feedback, Full Service Reporting	External
3/19/2013 12:51	114570	PS 3600 - First Class - BMEU - Part D - Full Service Intelligent Mail section (Line D16 & D17) is not displaying line items when Mixed Full Service option selected and Round Trip Only checked	Full service section not displaying with 3600 Mixed Full Service option	None - Manual Adjustment to collect the postage amount for part D	Yes	Domestic Postage Processing	Critical	35.0.0	ETR	Yes / Other	Both
3/15/2013 13:28	114097	Mail.dat statements - "T" (Transportation) updates not being allowed after postage statement finalized	Cannot send transportation update after statement finalized.	No business workaround	No	Mail.dat Validations	High	(None)	ETR	None	External
3/13/2013 13:30	113927	Mail.dat – For a standard mail mailing, system truncates 6-Character container summary file (CSM) Entry Point for Entry Discount - Postal Code. This disables the Standard Mail Register report.	For a Standard Mail mailing, system truncates 6-Character container summary file (CSM) Entry Point for Entry Discount - Postal Code. This disables the Standard Mail Register report.	The work around is to ignore the Register Report for containers with 6-character Entry Point for Entry Discount - Postal Codes.	No	Mail.dat Postage Statement Processing	High	(None)	ETR	None	Both
3/12/2013 10:34	113783	Regression - 3700 D Pound postage rounding problem in lines D2 to D5	Lines D2 to D5 on the International Postage Statement 3700 are incorrectly rounding up. The postage calculation is correct.	None - no financial impact.	No	Int'l Postage Processing	Medium	(None)	ETR	None	Both
3/8/2013 17:00	113656	Mailer View PDF Display: First Class Statement Incentive Discount - Incorrect Dollar Amounts showing on Statement	Mailer View PDF Display: First Class Statement Incentive Discount - Incorrect Dollar Amounts showing on Statement.	The Mailer can see the correct display on the other downloads such as CSV or Excel.	No	Mailer View Functionality	High	35.0.0	ETR	None	External

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3/8/2013 14:24	113610	Mail.XML - Update warning message for validation 8551 to remove "ICD" as an option to populate Zone field, "ICD" not a valid Zone value	When a Mail.XML Bundle Detail Create Request or Postage Statement Request message is submitted, it fails with incorrect Error Code 8551 when Zone "ICD" or invalid value is provided. "ICD" is not a valid value and should be removed from the text.	Ignore the suggestion to use "ICD" as a valid value and use DDU value when In-County entry is indicated in Mail.XML messages.	No	Mail.XML Validations	Low	(None)	ETR	None	External
3/8/2013 13:02	113583	Master Periodicals Mail.dat Statements are Incorrectly Placed in FPP Status Resulting in Locked Statements and User Cannot access/manage CPP Requests	Master Periodicals Mail.dat Statements are being placed in the incorrect status during finalization. This results in the statement being locked. Additionally, users (BMEU or Mailers) cannot manage requests on the CPP home screen.	None	Yes	Periodicals	Critical	35.0.0	ETR	None	Both
3/8/2013 9:37	113573	Mail.dat/Mail.xml - Account Numbers are not displaying for all eDoc	Because the Account Number is not populated (for non mail anywhere) a user cannot search in the dashboard for the postage statements using the account number.	No workaround.	No	Mail.dat Postage Statement Processing	Critical	35.0.0	ETR	None	Both
3/7/2013 16:10	113545	Placard - Placard group code for Full Service Automation Standard Mail Letters Mailing displays "NonAuto" on the Placard receipt	Placards for Full Service Standard Mail Automation Mailings incorrectly display "NON AUTO" on the Placard receipt.	None	No	Customer Information Management	Medium	(None)	ETR	Yes / Other	Both
3/7/2013 13:17	113529	Mail.xml/Mail.dat - For standard mail affixed postage mailings with pieces over 3.3 oz., calculate the line postage as noted in Section 1.5.5 of DMM 343.	For standard mail affixed postage mailings with pieces over 3.3 oz., calculate the line postage as noted in Section 1.5.5 of DMM 343.	No workaround	Yes	Mail.XML Postage Statement Processing	High	(None)	COM	None	Both
3/5/2013 19:40	113422	Refund - BMEU - Refund Transaction will error out when the Comments field exceed 100 characters but there is a workaround	On the refund transaction page, the Comments fields indicates that 250 characters can be entered but if a user enters more than 100 characters the refund will not be processed.	When entering a refund transaction, users can limit entries in the Comments field to 100 characters and the refund will be processed.	Yes	Financial Activity Management	Medium	(None)	ETR	None	External
3/5/2013 19:06	113420	Customer Assistance - Transaction Search - Received timestamp error when opening the Receipt for 2010 or 2011 Transactions	A timestamp error is received when a user attempts to open the Receipt link from Customer Assistance Transaction Search page for 2010 or 2011 transactions. 2012 and 2013 transactions do not receive an error.	Users can view the postage statement information via the Transaction Summary link.	No	Customer Information Management	Medium	(None)	ETR	None	External

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3/4/2013 15:47	113355	Mail.dat – On update submissions, for Full & Mixed Service jobs, referential integrity checks between the record counts in the piece barcode (PBC) file and pieces in the container summary (CSM) file are not checked.	On update submissions, for Full & Mixed Service jobs, referential integrity checks between the record counts in the piece barcode (PBC) file and pieces in the container summary (CSM) file are not checked.	Ensure the piece barcode record counts is between the number of pieces and copies for the parent container.	Yes	Mail.dat Validations	Critical	35.0.0	ETR	Mailer Quality Feedback, Full Service Reporting	External
3/1/2013 10:49	113176	Line vs total: verification error postage deducted from total postage and as a separate adjustment			(None)	Financial Activity Management	Critical	35.0.0	ETR	None	Both
2/28/2013 17:06	113161	Mail.dat - Create error/warning when piece data is not included in the original submission for Full Service jobs	This is an industry member request for a more upfront, client side Warning that the piece data is not included in non-R-t-P file.	Mailers will need to ensure they submit piece data before submitting Ready to Pay, in order to avoid errors and thus, cancelling and resubmitting.	No	Mail.dat Validations	Low	(None)	COM	None	External
2/27/2013 16:29	112851	Mail.Xml - Version 13.0A response messages contain incorrect structures in case of failures.	Mailers are unable to parse the response messages for 13.0A Mail.xml requests which fail validation in MDX. The issue is because the failure responses for 13.0A Mail.Xml version do not adhere to the published wsdl and schema definitions for 13.0A	There is no workaround.	No	Mail.XML Validations	Critical	35.0.0	ETR	None	External
2/26/2013 11:12	112461	Mail.dat - Ensure all Pre-Validation errors are captured in the Validation log	This is an industry member request for all Pre-Validation errors to be captured in the Validation log.	Mailers can use the Debug log instead of the Validation log to view all errors, including all pre-validation errors.	No	Mail.dat Validations	Medium	(None)	COM	None	External
2/25/2013 19:29	112421	Mailer View PDF Downloads - PS 3541 - Periodical - Part C - Displaying incorrectly the line items on Carrier Route and Firm Bundles section	On PS 3541 - Part C, PostalOne! displays incorrect line items on Carrier Route and Firm Bundles section. Also, the line items are mixed between the old and new versions such as Subtotal and Total lines. Display issue only. Mailer was charged correctly.	Mailer can view the complete details going to View Transactions instead of the Downloads	Display	Mailer View Functionality	High	35.0.0	ETR	None	External
2/22/2013 17:45	112384	Mail.xml – For version 13.0A namespaces in response messages are not populating correctly.	For Mail.xml version 13.0A namespaces in response messages are outputting 13.0 not 13.0A which causes issues for users who attempt to parse the messages since the namespace returned to them is different than the web service language definition.	No workaround	No	Mail.XML Validations	Critical	35.0.0	ETR	None	External

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2/21/2013 13:23	112303	Mail.dat – MDX system creates duplicate SASP extract records for tray based copalletized jobs due to multiple segments being linked from origin jobs. Duplicates are failing and putting extraneous performance loads on SASP.	Mail.dat – MDX system creates duplicate SASP extract records for tray based copalletized jobs due to multiple segments being linked from origin jobs. Duplicates are failing and putting extraneous performance loads on SASP.	Users could ensure their origin jobs do not have multiple segments.	(None)	Mail.dat Postage Statement Processing	Critical	35.0.0	ETR	Yes / Other, Mailer Quality Feedback	Both
2/20/2013 13:38	112229	Mailer View - Downloads - Missing Total Mobile Barcode discount amount	It appears only a displaying issue.	Total Mobile Barcode can also be viewed on Excel download or of the Confirmation page	No	Customer Information Management	Critical	35.0.0	ETR	None	External
2/19/2013 13:18	112029	Mail.dat - Ensure all non-XML receipts have an end-of-line character on every record	Mail.dat - The last record of text receipts does not have an end-of-line indicator, which affect mailer's ability to import all records in the receipt.	As a workaround, the mailer can adjust their import script.	No	Mail.dat Reports	Low	(None)	COM	None	External