

**User Group 1 “PostalOne! / SASP / Intelligent Mail”**  
**Full Service GAPS Minutes**  
**Friday, April 5, 2013**

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*\*Everything being covered today is proposed for October 2013 Release\**

**System Features (by section):**

**1.1 Outside County Container Charges for Periodicals with Logical / Sibling Relationships (Mail.dat)**

- Simple change is to calculate based on number of physical containers rather than logical containers
- **Question (Linda G):** Does that mean that the number of siblings will also be reported as total number of pallet count on the 3541?
- **Answer (Shariq):** Yes
- **Question (Linda G):** Have clerks been directed to finalize statements as they are currently calculated in *PostalOne!* despite this deficiency?
  - Current remedy ticket out there regarding this issue (6133857)
- **Action (Uni):** Follow-up and reach out to Garrett.
  - **Per Beth:** This is a GAP that will need to be added.

**1.2 Outside County Container Charges for Periodicals with Logical / Sibling Relationships (Mail.XML)**

- This is the same as the above requirements, but for Mail.XML to ensure number of siblings
- This was a GAP/Virus in the system

**1.3 First Class & MLOCR Bundle-Based Flats with eDoc Postage and Qualification Reporting (Mail.dat)**

- Currently, flats bundled and then placed into flat tubs are not supported in *PostalOne!*
- In order to support all Full Service eligible mail in October, a change is necessary for these kinds of mailings for First Class Mail and Standard Mail
- Proposing using a field added to the Mail.dat file called Supplemental Physical Container ID to trace bundles from one flat tub to another when the tub is full

**1.4 First Class & MLOCR Bundle-Based Flats with eDoc Postage and Qualification Reporting (Mail.XML)**

- This is the same as above, but for Mail.XML

**1.5 Residual “Single-Piece” Mail from an MLOCR Environment**

- There is a need in the industry to address the problem of putting single piece mail in eDoc for MLOCR metered and permit mailing to support Full Service.
- As of January 27, 2013 for all Residual Single Piece mail, customers must choose either the Commercial Residual Mail option or the Retail Single-Piece Mail option for all pieces in a job (regardless of number of segments).
- The following requirements would be used to accept MLOCR permit mailings as Commercial Single Piece.

**1.6 3rd Party Copal for Logical Mailers (Mail.dat/Mail.XML)**

- Focused on Seamless, but this requirements is focused on allowing a 3<sup>rd</sup> party copal to
- Rule = you have to be Seamless to be able to do this

- Allows ORIGIN jobs from MLOCR and can map from physical to physical and logical to logical in consolidated jobs
- **Question (Bob):** This is only for Seamless? If mailers using 3<sup>rd</sup> party copal today couldn't decide to go into logical tray mailing in today's rules. Why can't the same options be available that the list mailers have today?
- **Answer (Shariq):** This requirement was focused on Seamless, but would need to define ruling for listed mailings. More discussions would have to take place.
  - Beth—This is not solely focused on Seamless, but rather an alternate verification is being developed for mailings submitted this way.

### 1.7 Create New Error for Bundle-Based Copals – Beth Bigelow

- Simply a text error fix when tray based errors were generated for bundle-based copal
- Ignore it and let the transaction go through

### 1.8 Allow 10-digit Barcodes in Logical Containers

- Mail.dat jobs have Logical containers with container barcodes identified in CSM
- *PostalOne!* will process and accepts the job and ignore the 10-character barcode from CSM (and will not transmit to SASP).

### 1.9 Update Warning Message when ZoneType is ICD

- Clarification for how to ID a DDU rate—guides have been updated

### 1.10 Allowable Sacks for FSS Preparation (Mail.dat)

- Not all sack types are supported in container type
- USPS trying to fix this to allow any sack type to be available for FSS

### 1.11 Track and Manage Air-boxes in Pre/Post Induction Processing

- Focused on eInduction
- Idea is to start supporting in both Mail.dat and Mail.XML
- Support to Airbox flags and calculate postage correctly based off of rules

### 1.12 ProcessingCategory Must be Unique in the PostageStatementCreateRequest message (Mail.XML)

- Nuisance for some using Mail.XML—if shape was cards or letters, mailing was failing
- Relaxing a validation to say if its FC letters/cards, transactions will not be failed

### 1.13 90% Full Service & Permit Fee Waiver (Mail.dat/Mail.XML, Postal Wizard, PostalOne! BMEU)

- With this requirements mailers will know beforehand if a mailing will cause a dip below 90%
- **Question (Bob G):** If a mailer has a permit mailing in a mailing he is presenting at a Post Office and the mailing is below 90% Full Service,
- **Answer (Uni/Beth):** Currently, at each job level if you have 90%> the annual fee for FCM, STD, BPM will not trigger
  - Anytime you go below 90%, the system will trigger annual fee
  - Will look at the accumulated cycle value will be rather than the statement level—volume will be accumulated
  - All mailings charged to that permit starting on date when permit fee is due
  - As long as you maintain 90% volume over the year (starting at date when permit fee is due), no fee will be triggered
  - What happens in Pay Anywhere with acct number?
  - Same thing will take place regardless of permit or account number

- **Question (Linda G):** Not just on account level number, but rather on Account Permit level? Need to look at both.
- **Answer (Uni):** Will note and discuss with Sue Redman.
- There are scenarios where the clerk can override the fee to bring the service back up to 90%
- **Issue (Linda G):** Issues with refusing the mail—this needs to be revisited
- There will be a fee calendar and updated percentages will be provided along with due dates of potential fees
  - **Issue (Linda G):** How do we even contact customer to communicate issue without details/knowledge of what was done?
- **Comment (Bob G):** Shutting off mailing just because a fee was due/late doesn't make sense—there are other alternatives than interfering with the actual mailing. The rule is too rigid and does not make business sense.
- **Comment (Steve K):** Perhaps give 30 days to make payment, etc before actually shutting off mailing.
- **Action (Uni):** Take these sections out and touch base with Garrett.
- **Question (Linda G):** Does this system reset? Can a job be pulled back to update/fix a permit entry error?
- **Answer (Uni):** Any updates/reversals will be allowed and recalculated

✚ **Note:** Postal Wizard update – proposing to expand to Periodical and Bound Printed Matter

- Will apply the same logic as First Class and Standard Mailing

✚ **Meeting will be set up sometime next week to go over structured vs. unstructured changes and major/minor changes.**

✚ **High level draft document will be sent out today for feedback by COB on Tuesday, April 9<sup>th</sup>. We will continue to update the high level document and updated version will be sent out next week**

### **MTAC Issues Tracking System (MITS)**

- ✚ To see the previous postings of minutes and other user group documents, the steps are:
1. Business Customer Gateway
  2. National Customer Support Center - RIBBS (listed under "Customer Support")
  3. MTAC (next to the last tab on left menu) MTAC Issues Tracking System Login (listed under "Important Links"  
<http://ribbs.usps.gov/index.cfm?page=mtac>)
  4. Sign on with user name UG 1
  5. Email Kathryn Mackey at [Kathryn.r.mackey@usps.gov](mailto:Kathryn.r.mackey@usps.gov) to obtain a password.
  6. Click on User Group
  7. Search on User Group Issue Number 1
  8. Click on View Minutes

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