

**Mailer Open Issues  
12/19/12**

Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production	Business Impact (Mktg)
18-Dec-12	109863	Regression using Firefox browser. Mailer View. Issue with International Part - A on Mailer Information Page.	Regression using Firefox browser. Mailer View. Issue with International Part - A on Mailer Information Page.	None	None	Int'l Postage Processing	Low	(None)	External
10-Dec-12	108876	Mail.DAT: Pending Periodicals pieces being charged on incorrect lines.	Currently, the table that maps the conversion of destination entry level for pending periodicals does not appear to reflect these requirements	Mailer should submit Mail.dat file. Upon denial of pending periodical, Postal Service will recalculate the Standard Mail postage and issue an adjustment	(None)	Mail.dat Postage Statement Processing	Critical	(None)	external
30-Nov-12	108276	SBP - 03 Acceptance Scans with no Weight are creating duplicate mail pieces charging double postage	SBP - 03 Acceptance Scans with no Weight are creating duplicate mail pieces charging double postage	None	(None)	Scan Based Payment	Critical	33.0.1	Both
9-Nov-12	107113	Mail. dat - Periodicals, Loose Addressed Supplements with Host is missing pound price.	The system is not including Supplements Loose Addressed piece pound as part of postage.	None	Yes	Mail.dat Postage Statement Processing	Critical	33.0.1	Both
2-Oct-12	105836	Mailer: Incentive Received on Job with Unenrolled MO and the MO as Permit Holder	Mailer: Incentive Received on Job with Unenrolled MO and the MO as Permit Holder	None	(None)	Mail.dat Postage Statement Processing	Critical	33.0.0	Both
27-Sep-12	105704	8125 -PW Register - the DADC checkbox does not display when DADC discount claimed	When an 8125 is generated through Postal Wizard and an ADC destination entry discount is claimed, the DADC checkbox does not display.	Manually annotate that that bundles are destined for DADC.	Yes	Postage Statement Wizard	Critical	34.0.0	External
17-Sep-12	105230	PostalOne! Seamless Job Exception Report missing	PostalOne! Seamless Job Exception Report missing	No workaround	(None)	BME Reports	Critical	33.0.0	Both
10-Sep-12	104793	Mail.DAT: Std Mail barcode surcharge applying to carrier route marketing parcels.	3602 postage statement lines G9 & G18 charge the mailer a surcharge for presorted Marketing Parcels that are not barcoded.	None	Yes	Mail.dat Postage Statement Processing	Critical	33.0.0	External
17-Aug-12	103154	CPP mailing after 28 days in mixed FIN/FPP status with no total postage	CPP mailing after 28 days in mixed FIN/FPP status with zero total postage		(None)	Financial Activity Management (Deleted)	Critical	33.0.0	Both
11-Jul-12	102213	Dashboard - Master statement was Finalized FIN incompletely and some Child still incorrectly showing UPD and Postage showing \$0 on some Child and Master or Combined statements have mixed status of any combination -- FIN, INC, CAN, REV and UPD	Dashboard - Master statement was Finalized FIN incompletely and some Child still incorrectly showing UPD and Postage showing \$0 on some Child and Master	No Workaround	Yes	Dashboard	Critical	33.0.0	BOTH
21-May-12	100026	BCG / PostalOne! error	When attempting to select the Fee Type, BCG PostalOne system apparently trips an error and closes out the internet explorer application.	No workaround	Yes	Fee Transactions	Critical	33.0.0	EXTERNAL

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13-Jan-12	091737	Mail.xml - Warning Message 8853 copies not equal copies in pound and piece postage being thrown incorrectly.	The warning message 8853 The number of Out County Copies does not match between the Piece and Pound charge lines for User Postage Stmt %1. Piece: %2, Pound: %3 occurs even when copies in the piece postage are equal to copies in the pound postage.	None. Ignore the errant warning message. The single mailer who is being impacted is Interlink; however, potentially other periodical mailers could have the same warning.	No	Mail.XML Validations	Critical	34.0.0	Both
7-Dec-12	108848	CORP_LOC_SEQ_NO in Streamlined CRID and Seamless Attribute tables in PO! do not match	When these values do not match in PO! it prevents seamless from being enabled in SASP and PO! MSTR for the mailers in error.	None	(None)	(None)	High	(None)	External
7-Dec-12	108838	Mail.XML - Container Manifest not updating eInduction indicator	When using the Container Manifest message to mark a container for eInduction that was not initially eInduction, the container is not correctly being updated.	No workarouond	(None)	Mail.XML Postage Statement Processing	High	34.0.0	External
6-Dec-12	108787	eVS: Urban Outfitters unmanifested data for October 2012 issue	When user click on ALL from the linked report the totaled volume is different	No workaround	(None)	(None)	High	(None)	External
5-Dec-12	108769	BRM and Postage Due Invoicing CAPS Transactions Have Incorrect Prior Balance Amounts	BRM and Postage Due invoices with permits linked to CAPS are, in some cases, creating the CAPS transaction with an incorrect prior account balance amount.	No workaround	(None)	BRM	High	(None)	Both
4-Dec-12	108401	Mail.dat - Periodicals with Multiple Standard Enclosure MPU IDs not generated correctly	If a mailer submits a job for Periodicals with Standard Enclosures, and they use multiple MPU IDs for their enclosures, the enclosures postage statement will only reflect one of those MPU IDs, other enclosure MPUs are included in the periodical statement	The workaround is for mailers to ensure that all enclosures will be generated onto one statement per the Key Postage Statement Generation Fields for Non-Periodicals.	Yes	Mail.dat Postage Statement Processing	High	(None)	Both
4-Dec-12	108380	PS 3605 - BPM - Bound Printed Matter - MDR statements - Processing Category displaying blank via front-end for MDR statements	When mailer processed the PS 3605 BPM (submitted via MDR), the Processing Category was displaying blank on the statement. Even the Processing Category was displaying blank, it was showing "Irregular Parcels" in the database. It appears only a displaying	None	(None)	Domestic Postage Processing	High	(None)	External
3-Dec-12	108317	Dashboard - MailXML statements - Unable to view the CAN or UPD statements - Showing a blank page	Mailer was unable to view CAN or UPD child statements in detailed. Per Uni, it shows a blank page when mailer clicked on the Master statement. Mailer can only see the detailed for FIN status Child statements.	None	(None)	Customer Information Management	High	34.0.0	External
26-Nov-12	107842	Regression - POS Pay Anywhere un-attended deposit error	POS Pay Anywhere un-attended deposit error .System doesn't create a deposit, and the result of the error, deposit stays on the queue forever.	None	(None)	POS	High	(None)	Both
26-Nov-12	107827	Cost Center & Mailer Volume Report - Weights for Periodicals not being displayed	Cost Center & Mailer Volume Report - Weights for Periodicals not being displayed	None	(None)	Reporting	High	(None)	Both
23-Nov-12	107789	Mail.dat Comb Mailing w/ MBI and Adj for additional pstg incorrectly adds incentive to Adjustment amt	Currently, SASP is validating that the PUB_NBR is populated for Peridicials mailings.	None	(None)	Financial Activity Management	High	33.0.1	Both
20-Nov-12	107603	Postage Statement - Incorrect validation on Insufficient Balance when the permit actually had sufficient balance	Postage Statement - Incorrect validation on Insufficient Balance when the permit actually had sufficient balance	If possible, use a permit which has sufficient fund to cover all cost or MT/PC for Permit Holder.	(None)	Domestic Postage Processing	High	(None)	External

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20-Nov-12	107599	Mail.dat - populated for the auto-finalization with N rather than null for non-seamless jobs	Expected value is null. When not null, auto-finalization does not occur for non-seamless jobs.	Set the value to null for non-seamless jobs.	Yes	Mail.dat Postage Statement Processing	High	(None)	Both
20-Nov-12	107596	MRS New Price: Wrong Weight is displayed in BRM Invoice Revenue Detail Report for Standard Post	MRS New Price: Wrong Weight is displayed in BRM Invoice Revenue Detail Report for Standard Post	None	(None)	BME Reports	High	34.0.0	Both
19-Nov-12	107495	Dashboard - BMEU - Multi Finalize - Error on some statemens when clicking on Multi-Finalize function	Dashboard Postal Wizard - Error on some statements when clicking Multi-finalize function. Multi-finitalize button available but not all statements finalized.	None	(None)	(None)	High	33.0.1	External
19-Nov-12	107471	Mail.DAT: Containers with an entry point of ASF not being charged to 3541 Postage Statement.	containers with an entry point of 'ASF' are not being charged section E of the 3541 Postage Statement. The problem is that there are no line mappings defined in the system for an entry level of 'A' for ASF.	None	No	Mail.dat Postage Statement Processing	High	34.0.0	Both
19-Nov-12	107470	PBV - MERLIN verification requested at higher than expected frequency	System requiring MERLIN test more than usual.	None	(None)	PBV	High	(None)	External
16-Nov-12	107419	Mail.DAT: Periodical bundles with container level ASF are mapping incorrectly.	Mail.DAT: Periodical bundles with container level ASF are mapping incorrectly.	None	Yes	Mail.dat Postage Statement Processing	High	34.0.0	Both
16-Nov-12	107403	BMEU - Postage Statement - Incorrect validation permit when trying to process the statement at another Finance Number	Postage Statement - Incorrect validation permit when trying to process the statement at another Finance Number	None	Yes	(None)	High	(None)	Both
14-Nov-12	107332	Dashboard - "Unlock" button is not displayed on the master postage statement permit entry page when a master postage statement is locked by MDX	"Unlock" button is not displayed on the master postage statement permit entry page when a master postage statement is locked by MDX	None	(None)	Dashboard	High	33.0.0	Both
7-Nov-12	107046	Postage statement - System incorrectly did not include the spoilage and shortage in the postage calculation	Postage statement - System incorrectly did not include the spoilage and shortage in the postage calculation	None	(None)	Domestic Postage Processing	High	(None)	External
7-Nov-12	107042	Dashboard - Mailer View - Received timestamp error after clicking on "3541 Periodical" URL under Transaction Type	Dashboard - Mailer View - Received timestamp error after clicking on "3541 Periodical" URL under Transaction Type	None	(None)	Dashboard	High	(None)	External
7-Nov-12	107040	PSW, MDR, BMEU - PS 3541 Periodical Combined Mailing - Received timestamp error when entering more than 10 Child by using "Add one more line" URL	PSW, MDR, BMEU - PS 3541 Periodical Combined Mailing - Received timestamp error when entering more than 10 Child by using "Add one more line" URL	Mailer can enter up to 10 postage statements under a Master and create multiple masters if the mailing group has more postage statements.	(None)	Postage Statement Wizard	High	(None)	External
2-Nov-12	106909	PBV - Optional Procedure, AMS, Manifest, statements incorrectly requested for Weight Verification or Weight Verification worksheet not displaying	PBV - Optional Procedure, AMS, Manifest, statements incorrectly requested for Weight Verification or Weight Verification worksheet not displaying	Enter passing information for WV before finalization	No	PBV	High	(None)	Both
2-Nov-12	106896	Selection of Correct or Lowest price for postage affixed calculation on precancel postage statements needs to be disabled	Selection of Correct or Lowest price for postage affixed calculation on precancel postage statements needs to be disabled	None	(None)	Domestic Postage Processing	High	34.0.0	Both

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31-Oct-12	106743	PSW & BMEU - System incorrectly asking to enter "Net Postage Adjustment Amount" due to the rounding issue on Total Postage and Total Affixed Postage	Postal Wizard & BMEU/Hardcopy entry - System incorrectly asking to enter "Net Postage Adjustment Amount" due to the rounding issue on Total Postage and Total Affixed Postage	There is no workaround	(None)	Dashboard	High	(None)	Both
31-Oct-12	106737	Mail.DAT: MDR system does not calculate weight correctly for Round Trip DVDs	The weight is not the value provided by the mailer. The weight that is displayed is generated by PostalOne!	No workaround	No	Mail.dat Postage Statement Processing	High	(None)	Both
19-Oct-12	106214	Dashboard - Job Detail - PDF download file - Showing incorrect postage amount relating to the rounding issue	Dashboard - Job Detail - PDF download file - Showing incorrect postage amount relating to the rounding issue.	No workaround	Yes	Dashboard	High	(None)	Both
19-Oct-12	106213	Dashboard - Mailing Group Summary Information - Incorrectly displaying "Mailing Details" section with zero \$0.00 on Total Postage on PS 3541 - Displaying issue only	Dashboard - Mailing Group Summary Information - Incorrectly displaying "Mailing Details" section with zero \$0.00 on Total Postage on PS 3541 - Displaying issue only	None	No	Dashboard	High	(None)	Both
19-Oct-12	106207	Statement of Ownership: Form is not being saved when Editor is not populated	Statement of Ownership: Form is not being saved when "Editor" section is not populated.	No workaround	No	Periodicals	High	(None)	Both
16-Oct-12	106120	Mail.DAT: Actual Container Ship Date coded as a key postage statement generation field.	Mail.DAT: Actual Container Ship Date coded as a key postage statement generation field.	None. The container ship date is a required field.	No	Mail.dat Postage Statement Processing	High	(None)	Both
28-Sep-12	105744	SRS 777 - Periodicals Mail Anywhere Reporting	While processing Periodicals Mail Anywhere AUTO FINALIZE postage statements, submitted via Postal Wizard, Mail.dat and Mail.XML the system did not properly annotate the Post Office of Permit and the Post Office of Mailing on the appropriate Reports. Ple	There is no workaround-Display Issue	Yes	Reporting	High	(None)	BOTH
25-Sep-12	105678	Postage Statement - Maildat - Affixed Postage was not deducted from postage statement even after it was finalized	Dashboard - Maildat - Affixed Postage was not deducted from postage statement even after it was finalized. The Total Postage was deducted correctly at the transaction level.	None	(None)	(None)	High	34.0.0	Both
20-Sep-12	105510	XML file processing error for Standard Mail Catalog nonautomation	Rate categories G, K, L5, and L6 are not supported. Error 8726 is thrown. XML Standard Mail Catalog Nonautomation jobs do not load.	None	(None)	Mail.XML Postage Statement Processing	High	(None)	External
7-Sep-12	104732	PS 3605 - Irregular Parcel - Light Weight - PSW - Confirmation page - Displaying double Total Pieces on Confirmation page	PS 3605 - Irregular Parcel - Light Weight - PSW - Confirmation page - Displaying double Total Pieces on Confirmation page	None	(None)	Domestic Postage Processing	High	34.0.0	External
4-Sep-12	104355	eDocs - Qualification (Qual) Report - Zip label in m_dmm_label_list is not consistent with the form L801.	eDocs - Qualification (Qual) Report - Zip label in m_dmm_label_list (DMM-Domestic Mail Manual) is not consistent with the form L801.	None	(None)	Electronic Documentation	High	34.0.0	Both
23-Aug-12	103298	Periodicals Advertising Percentage Worksheet: Blank Page Displayed Upon Submission	"Scenario: Mailer is trying to update the Advertising Percentage Worksheet for PS 141407944. Upon clicking Submit, a white/blank screen is displayed.	Submit fewer entries at a time (10-20) instead of submitting all 470 entries at once.	No	Periodicals	High	33.0.0	External

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22-Aug-12	103249	Adjustment transactions for Combined Mail Anywhere mailing are generated for wrong PO of Activity	Adjustment transactions for Combined Mail Anywhere mailing are generated for wrong Post Office of Activity	None	(None)	Financial Activity Management (Deleted)	High	34.0.0	Both
20-Aug-12	103211	Mobile Barcode Incentive - PS 3602 Combined - Combined postage statement display issue with mobile barcode incentive amount	A combined postage statement which has mobile barcode incentive applied is not accounting for the incentive amount in the display. The postage statement however is finalized with the appropriate transaction amount which does deduct the incentive amount.	None	No	Domestic Postage Processing	High	33.0.0	Both
20-Aug-12	103203	Periodicals Issue Level Postage Statement Report - No Periodical Postage Statements were found that matched the search criteria provided	Periodicals Issue Level Postage Statement Report Report - No Periodical Postage Statements were found that matched the search criteria provided.	None	No	Reporting	High	(None)	Both
17-Aug-12	103155	eDocs - Register page - Unable to advance under Register link - Error "No Entry Found! Error in Pagination!"	Dashboard - Register of Postage Statement : Customers cannot get pages to advance under the register		No	Electronic Documentation	High	34.0.0	Both
7-Aug-12	102654	PS 3541 - Periodicals - Statement of Ownership - Publications with less than 50% Subscribers	In Production, Periodicals are being identified as having less than 50% subscribers, which is not the case		No	Periodicals	High	33.0.0	Both
1-Aug-12	102495	Mail.DAT: Affixed postage being calculated as a negative value	Mail.DAT: Affixed postage being calculated as a negative value	None	Yes	Mail.dat Postage Statement Processing	High	33.0.0	Both
31-Jul-12	102494	Mailing Arrival workflow fails to recover cleanly upon failure	Mailing Arrival workflow fails to recover cleanly upon failure	Is this SASP background process?	(None)	(None)	High	(None)	Both
31-Jul-12	102486	Political Mail Log - PDF showing blank page	Political Mail Log - PDF showing blank page		No	Reporting	High	(None)	Both
30-Jul-12	102478	MDX - Postage Statement processing - Child statement incorrectly segregated from Master statement related to Processing Category (CT and FL)	Dashboard - Child statement incorrectly segregated from Master statement related to Processing Category (CT and FL)	None	Yes	Mail.dat Postage Statement Processing	High	33.0.0	BOTH
27-Jul-12	102450	PS 3541 - Repositionable Notes - Incorrectly showing 0 Copies for Repositionable Notes	PS 3541 - Repositionable Notes - Incorrectly showing 0 Copies for Repositionable Notes	None	(None)	Periodicals	High	34.0.0	Both
25-Jul-12	102340	MDX spoilage and shortage is not being deducted from postage	MDX spoilage and shortage is not being deducted from postage		Yes	Financial Activity Management (Deleted)	High	33.0.0	Both
12-Jul-12	102240	Not populating "CAPS Customer Ref ID" on Web CAPS report	On WEB CAPS report, the "CAPS customer Ref id" does not show up on their CAPS history account for the indicated CAPS account when the statement is Precanceled stamp	No Workaround for Display of Report	(None)	Domestic Postage Processing	High	33.0.0	External
6-Jul-12	102167	Postal Wizard- Duplicate line items are being created while doing an irregular parcel mailing.	Duplicate line items are being created while doing an irregular parcel mailing	No Workaround	(None)	Postage Statement Wizard	High	34.0.0	Both

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6-Jul-12	102147	Mail.dat - Periodicals with Multiple Standard Enclosure segments not generated correctly	If a mailer submits a job for Periodicals with Standard Enclosures, and they use 2 segments for their enclosures, the enclosures postage statement will only reflect one of those segments, other enclosure segments are included in the periodical statement.	The workaround is for mailers to ensure that all enclosures will be generated onto one statement per the Key Postage Statement Generation Fields for Non-Periodicals.	Yes	Mail.dat Postage Statement Processing	High	33.0.0	Both
1-Jul-12	102083	PS 3602 Standard Combined - Total Adjusted Postage showing incorrect postage amount, not matching with Total Postage From All Parts	On PS 3602 Combined, user claimed prior to finalize the statement, the Adjusted Postage was showing incorrect postage amount, not matching with Total Postage From All Parts. Require further research to determine the root cause.	None	Yes	Domestic Postage Processing	High	33.0.0	BOTH
29-Jun-12	102081	PS 3602 Standard Mail - Postage Affixed - Incorrect Override message for VAR or Net Postage Due Negative and rounding issue on Affixed Postage	On PS 3602 Postage Affixed, user receiving the error message "Net Postage Due results in a negative amount. Enter override password for value added mailings or returned to the statement for correction. Need further research to determine the root cause.	None	Yes	Domestic Postage Processing	High	33.0.0	BOTH
28-Jun-12	102055	Mail.dat - SEV7 error occurred during consolidator submission for copal job	In a Mail.dat copal mailing, a consolidator job encountered a SEV7 system error. SEV7 occurs during client side validations of an OCI file. A rare occurrence, only been encountered on less than 0.2% of all consolidator jobs. Still investigating root cause	Mailers can populated with either 'O' or 'I' in the Included In Other Documentation field in origin jobs.	Yes	Mail.dat Postage Statement Processing	High	34.0.0	EXTERNAL
28-Jun-12	102053	Regression - Timestamp Error when Attempting to Open Mail.XML Consolidated Periodicals Postage Statement	Regression - Timestamp Error when Attempting to Open Mail.XML Consolidated Periodicals Postage Statement	None	(None)	Mail.XML Postage Statement Processing	High	33.0.0	External
19-Jun-12	100973	Outside County Container Report does not display the rate or postage for cr-rt that is designated for inclusion as 5 digit on line D4 on the 3541	Outside County Container Report does not display the rate or postage for cr-rt that is designated for inclusion as 5 digit on line D4 on the 3541	None	Yes	Periodicals	High	34.0.0	Both
10-Jun-12	100567	Mail.xml - Consolidated Periodical statement cannot display - timestamp error	The Mail.XML Consolidated Periodical statement cannot display on the dashboard (receives timestamp error) because the permit publication number is populated and should not be.	Do not provide a permit publication number in the consolidated statement, it is only valid in the billable statement. Future release will include validation to provide an error message.	(None)	Mail.XML Postage Statement Processing	High	33.0.0	Both
11-May-12	099618	Mailing Agent info on PS-3541 is not being correctly populated for periodical mailings	For Mail.dat Periodical mailings, the Mailing Agent Info is not being correctly populated. The mailer does include multiple .mpa Preparer CRIDs however, the system randomly picks one Preparer CRID to populate Mailing Agent info for postage statements.	No workaround	No	Mail.dat Postage Statement Processing	High	33.0.0	BOTH

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11-May-12	099606	eVS Postage - international addresses not supported in postage statement submission	This issue came to light when a mailer (Lee Valley) used their Canadian address instead of their New York address when registering for eVS. They were able to submit manifests, but eVS processing failed when the postage statements tried to generate.	EVS	(None)	E-VS	High	(None)	BOTH
8-May-12	099494	eVS: International manifest load successfully when package dimensions are greater than allowed	eVS is allowing larger dimensions than allowed by the destination country code and mail class. For example, GXG is allowing a maximum length greater than 46, width greater than 35, and height greater than 46.		(None)	E-VS	High	33.0.0	BOTH
30-Apr-12	099125	eDocs - Maildat/MDR job - Rate Level Summary Report - Not showing all the pieces for A1, B1, and D1	The system is not displaying all pieces for A1, B1 and D1 (Non-automation Saturation, High Density, and Carrier Route) on the Rate Level Summary Report	None. These pieces do not display on the report. Possible correction in a future release.	No	Mail.dat Reports	High	33.0.0	Both
10-Apr-12	098500	Dashboard - Mailer or BMEU postage statement timestamp if they enter an incorrect CRID number in Mailer Owner section on Permit Entry page	User gets timestamp error.	Use search to get the CRID.	No	Dashboard	High	33.0.0	Both
29-Mar-12	098169	The Daily Postage Statement Summary Report has dollars visible when logged in a Third Part Shipper.			(None)	E-VS	High	33.0.0	EXTERNAL
23-Mar-12	097186	eDocs - Reconciliation Report - Rate category 'L5' in view_wws_qual_map should not map to 'MD' (found by Mailer)	In the reconciliation report that compares the postage statements to the qualification report some items that should map to ADC map to Mixed ADC.	Use the postage statement and the qualification report to verify the mailing is correct.	No	Electronic Documentation	High	(None)	Both
22-Mar-12	096982	PW -> Register Entry web page -> no error msg when enter incorrect values in Other field	Endless loop - press save and continue and back to same page with values blanked out.	For the field Other, use the correct format numeric only (whole number).	No	Dashboard	High	33.0.0	Both
15-Mar-12	095940	Regression Automation: First class mail Parcels - Receipt page shows incorrect (less) Additional Postage Adjusted	The postage values on the review page are correct but on the receipt page are incorrect. The issue impacts statements where the additional postage exceeds the single piece price, and involves MMS, MPCV, or Short Paid.	Customer may receive an incorrect receipt page. However, the postage statement is correct.	No	BMEU	High	(None)	Both
27-Feb-12	094261	Postal Wizard: Combined Periodicals: Periodical Search is Broken if Mailing Agent is Used	Periodical Search is Broken if Mailing Agent is Used.	No workaround	No	Postage Statement Wizard	High	33.0.0	Both
23-Feb-12	094044	SRS 669 - Mail Anywhere forces a search for CRID when information is known.	Mail Anywhere functionality forces a search for CRID when information is known. Error msg displays.	Search By and Enter and use Permit Number.	No	Domestic Postage Processing	High	33.0.0	Both
15-Feb-12	093622	PS 3541 - PSW or BMEU - Periodicals - Combined - Receiving timestamp error when clicking on "Add Another Line" during process the statement	Combined mailing for a large number of publications/issues results in timestamp when click add another line.	Use alternative Mail.dat or Mail.XML to submit Periodicals combined mail with over 10 publications/ issues resulting in over 10 PS Form 3541s.	No	Postage Statement Wizard	High	(None)	Both

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7-Feb-12	093179	PS 3541 - Periodical - Final postage statement did not display Total of Copies, Address Pieces, Total Bundles, and Total Sacks/Trays	For Postal Wizard, clerk entered, Mail.dat or Mail.XML statements, the Final PE statement is not displaying the total of Copies, Address Pieces ( Subtotal line C29), total bundles (Part D), and total sacks/trays and Pallets (Part E).	Use alternative format xls or csv download of the postage statement.	Yes	Periodicals	High	(None)	Both
25-Jan-12	092126	Dashboard - PostalOne! changing Mailing Agent info by using Account Holder prevent Mailing Agent from seeing those statements	When Mailing Agent submits a postage statement using a permit number which doesn't have an account number, the system then overrides their information by using account holder info (Mailing Agent contains the same info as for Account Holder).	None	No	Dashboard	High	33.0.0	External
25-Jan-12	092093	Dashboard query by preparer CRID returns records for different account CRID if no preparer is on ps	The Dashboard query by preparer CRID returns records without preparer information.	Use other reports to obtain information about the Preparer.	No	Dashboard	High	(None)	Both
18-Jan-12	091790	Dashboard - Mailer - Permit Deposit View Transactions Link on Mailer View - Performance issue	Log on BCG - Click on Mailing reports - Click on View Transactions, and then click on a transaction with tran type = Permit Deposit, it takes a long time to process.	None. Wait for the view transaction report to process.	No	Dashboard	High	(None)	External
6-Jan-12	090548	672 No Check-in for Auto-finalized eDOC statements for both single & master combined job	Missing Checked-in Postage statement features. For an eligible PS-3600, PS-3602, PS-3541 postage statement the following fields will be defaulted when not already populated in the eDoc. Check In Date/Time when the Postage Statement is Auto-Finalized..	No workaround	No	Electronic Postage Processing	High	33.0.0	Both
5-Jan-12	090520	Regression. International PS -Part I and J. Excess Weigh Postage display issue.	Part I and J -Excess Weigh Postage price displayed as three places to right of decimal and should be four.	Accept incorrect display. Postage is computed correctly.	No	Int'l Postage Processing	High	33.0.0	Both
18-Dec-12	109875	Regression. Mailer View. Issue on Account Search Result Page for International PSs.	On Postal Wizard Page select any International PS for submission, when only one permit returned by search - Account Number radio button should be selected by default for International PS as it is for Domestic PS.	None	(None)	Int'l Postage Processing	Low	(None)	Both
25-May-12	100215	Time Stamp error when finalizing Master Package Services	Upon attempting to finalize the Package Services postage statement for a Mail.dat job, clerk receives time stamp error. There is no way to finalize the master statement.	Mailer must cancel Mail.dat job and enter separate jobs for each of Bound printed matter, library mail and media mail. Alternatively, enter postage by other means not Mail.dat.	No	Mail.dat Postage Statement Processing	Low	33.0.0	Both
1-Apr-12	098209	Balance Fees search by Account Number in BCG not working	Balance Fees search by Account Number in BCG not working	No workaround	No	Mailer View Functionality	Low	(None)	EXTERNAL
9-Feb-12	093294	TEM. International PSs can't be submitted.	Data was corrupted in TEM ONLY and all accounts lost last number in contact phone number. Attempt to submit via Postal Wizard, the International postage statement results in blank page.	Clerk (test team member) to update the permit contact phone number in Account Management.	No	Int'l Postage Processing	Low	(None)	Both
6-Jan-12	090552	Postal Wizard "View incomplete forms I have started" taking too long to select statement to process	"View incomplete forms" feature hangs.	No workaround	Yes	Mailer View Functionality	Low	(None)	External

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Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production	Business Impact (Mktg)
14-Dec-12	109810	WebCAPS - Automatic Redirection has Incorrect URL	Redirection is attempting to connect incorrectly to capsdev.usps.gov.	None	(None)	(None)	Medium	(None)	External
14-Dec-12	109809	WebCAPS - Print Format Option on Transaction History Report Results in HTTP 500 Error	Print Format for a report with high volume results in HTTP 500 error.	None	(None)	(None)	Medium	(None)	Both
14-Dec-12	109804	Non Profit Authorization System - "Term of Use" link - Display the error "Page Not Found"	Issue: The "Terms of Use" link in Nonprofit Authorization System, Periodicals Authorization System and PostalOne! displays a Page Not Found error when clicked.	None	(None)	NonProfit	Medium	(None)	External
12-Dec-12	109690	Cost Center & Mailer Volume Report: Total Number of Postage Statements logic incorrect	The system is doing a straight total of the number of postage statements on the detail lines for a permit and is not looking at the total number of unique postage statements.	Use Transaction Summary Report to display the correct number of transactions for a permit.	(None)	Reporting	Medium	(None)	External
10-Dec-12	108872	Mail.DAT: Error code 0587 not throwing correctly.	The system is checking if the mpa permit number field is empty before throwing this error code.	None	No	Mail.dat Validations	Medium	(None)	External
4-Dec-12	108390	Dashboard - MailXML job - Master statement with all columns showing in one column	On Dashboard, Master statement (submitted via MailXML job) had all the columns showing in one column. Screenshots attached.	None	(None)	Dashboard	Medium	34.0.0	Both
3-Dec-12	108320	Mail.DAT: Spoiled pieces being calculated incorrectly.	When updating a piece from spoiled to "unspoiled", PostalOne! incorrectly retains as spoiled and aggregates the count.	For finalized statements only, the workaround is for mailer to cancel the container with formerly spoiled pieces and resubmit without the pieces marked as spoiled.	Yes	Mail.dat Postage Statement Processing	Medium	(None)	Both
3-Dec-12	108314	TEM Online Application: Automated Email Issue with Sessions	Automated Email Issue w/TEM Online Application - User getting multiple automated emails sent because of multiple PO! sessions/browsers open.	Have only one open session/window browser when updating TEM applications.	(None)	Mailer View Functionality	Medium	(None)	External
29-Nov-12	108170	Mail.dat - Internal error when user name is more than 30 characters	Internal errors are thrown when the user name exceeds 30 characters.	Change user to length not greater than 30 characters.	No	Mail.dat Validations	Medium	(None)	Both
28-Nov-12	107908	Mail.dat - Resolve initial rounded postage from 3 to 2 digits (causing 107495)	Rounding error causes difference of one cent from the billable postage statement children	None	No	Mail.dat Postage Statement Processing	Medium	33.0.1	Both
28-Nov-12	107901	Mail.DAT: SASP piece record count displaying 0 for tray based copal jobs	For some tray based copal submissions, piece data displays as zero. Data is no provisioned in the consolidator job	None	No	Mail.dat-SASP Interface	Medium	(None)	Both
27-Nov-12	107888	MMS - Quarterly Report & MMS Completed Transactions - Incorrect reporting the number of samplings for some sites/permits	User indicated that MMS Quarterly report and MMS Completed Transaction were reporting the number of Sampling incorrectly.	None	(None)	MMS	Medium	(None)	External
20-Nov-12	107602	Mail.dat Validations 7110, 7121, 7098, 7114 not thrown	Mail.dat validations 7110, 7121, 7098, 7114 are not thrown as expected.	None	No	Mail.dat Postage Statement Processing	Medium	(None)	External

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Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production	Business Impact (Mktg)
13-Nov-12	107260	PostalOne! did not populate Mobile Barcode Incentive amount and pieces	Mobile Barcode Incentive system didn't populate the Incentive amount and pieces in PW statement sum table.	None	(None)	Financial Activity Management (Deleted)	Medium	(None)	Both
13-Nov-12	107257	Dashboard - Mailer View - Mailer received the blank screen after clicking on "Printer Friendly Version" URL for PE statements	On Dashboard (Mailer View), Mailer received the blank screen after clicking on the Printer Friendly Version URL for PE statements.	None	(None)	Dashboard	Medium	(None)	External
8-Nov-12	107078	Labeling List validation result discrepancy	Labeling List validation result discrepancy	None	(None)	eInduction	Medium	33.0.0	Both
1-Nov-12	106872	Mail.dat - Total Pieces not updated to reflect spoilage/shortage when using PAR file	Mail.dat - Total Pieces not updated to reflect spoilage/shortage when using PAR file	The mailer can use either a PDR or PBC file to account for spoilage/shortage.	No	Mail.dat Postage Statement Processing	Medium	(None)	Both
28-Oct-12	106457	Manually entered (by BMEU) Mail Anywhere Combined FCM & SM statements show incorrect PO of Permit when displayed on the dashboard	The Post Office of Permit is incorrectly displayed as the Post Office of Mailing on BMEU-entered Mail Anywhere Combined First-Class Mail and Standard Mail statements.	This is a display issue. PO of Permit is displayed in Postage Stmt. Postage is being correctly charged and the statements can be finalized at the correct location.	(None)	Dashboard	Medium	33.0.0	Both
12-Oct-12	106100	eDocs - Qualification (Qual) report - eDG bundles (Rate Level '3B') should not display 'AXXX'	eDocs - Qualification (Qual) report - eDG bundles (Rate Level '3B') should not display 'AXXX'	No workaround	(None)	Electronic Documentation	Medium	(None)	Both
26-Sep-12	105696	Mail.XML: Statement Sequence No. not populating correctly on Postage Statements.	Currently, the system is populating Statement Sequence No. with the "userpostagestatementid" Mail.XML field. This is incorrect.	The mailer can also populate the "userpostagestatementid" with the 'statementsequencenumber' value. This will populated the Statement Sequence No. on the postage statement.	No	Mail.XML Postage Statement Processing	Medium	(None)	Both
26-Sep-12	105683	SRS 814 - 8017/8125 - Origin Plant Location is incorrect	On the 8017/8125, the field for Origin Plant Location (block 7) is populating with the Destination office. The Destination office (block 28) is not being populated and should be populated with the info that is currently going into block 7.	None	No	Postage Statement Wizard	Medium	(None)	Both
25-Sep-12	105649	Mail.XML - Sortation Level is not decoded for V_MX_BNDL_DETAIL	The Bundle Report is incorrectly showing blanks for the Sortation Levels.	Use the Qualification Report	No	Mail.XML Report Processing	Medium	(None)	External
12-Sep-12	104964	eVS GUI - Duplicate PIC Assigned to Multiple Packages Report cannot be downloaded	eVS GUI - Duplicate PIC Assigned to Multiple Packages Report cannot be downloaded	None	(None)	E-VS	Medium	(None)	External
7-Sep-12	104733	Dashboard - System displays wrong Preparer companys name in the Mailing Group Summary Information section.	System displays wrong Preparer companys name in the Mailing Group Summary Information section. Based on this postage statement, the Preparer companys name should be ALG WORLDWIDE LOGISTICS, not MYSTIC STAMP COMPANY INC.	No workaround	No	Dashboard	Medium	(None)	Both
4-Sep-12	104356	Dashboard - Mailer - Mailing Report - Unable to view BRM deposit receipts	Dashboard - Mailer - Mailing Report - Unable to view Business Reply Mail (BRM) deposit receipts	No workaround	(None)	Dashboard	Medium	(None)	External

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Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production	Business Impact (Mktg)
22-Aug-12	103239	Mailer - Dashboard - Mailing Report - Incorrect Post Office of Mailing displaying on postage statement link via View Transactions	Incorrect Post Office of Mailing displaying on postage statement link via View Transactions.	None	(None)	Dashboard	Medium	34.0.0	External
31-Jul-12	102484	Mail.dat - Add additional filters to MDR Metric Average Submission Time Report	Mail.dat - Add additional filters to MDR Metric Average Submission Time Report		(None)	Mail.dat Reports	Medium	33.0.0	External
25-Jul-12	102360	Mail.dat - Master 3541 ps-canceled Enhanced XML receipt file shows null total postage	Mail.dat - Master 3541 ps-canceled Enhanced XML receipt file shows null total postage		(None)	Mail.dat Reports	Medium	33.0.0	Both
24-Jul-12	102333	Mail.DAT: Client "Forgot Password" link is broken.	Mail.DAT: Client "Forgot Password" link is broken.		(None)	Mail.dat Postage Statement Processing	Medium	33.0.0	Both
17-Jul-12	102275	Dashboard - CAPS postage being charged one cent \$0.01 different from displayed on Dashboard	CAPS postage being charged one cent \$0.01 different from displayed on Dashboard	None	Yes	Dashboard	Medium	33.0.0	Both
29-Jun-12	102064	Mail.XML Reconciliation Report display for single piece	Entered a Mail.XML job and reviewed Reconciliation Report and it is displaying the wrong amount for the Single Piece line. display is wrong in both USPS Processing Due column before finalization and Finalized Postage Statement column after finalization	No workaround	Yes	Dashboard	Medium	(None)	BOTH
28-Jun-12	102051	Dashboard - Mailing Agent was incorrectly populated	Mailer is using correct CRID # in the MPA Preparer field, and MDR is populating Lancaster West in PW_WIZARD_ADDRESS, but the system displays EAST PLANT as Mailing Agent in postage statement.	None	(None)	Dashboard	Medium	(None)	BOTH
22-Jun-12	101360	Mail.xml - Missing validation for election mail	Reinstate validation to not allow Election Mail		(None)	Mail.XML Validations	Medium	(None)	BOTH
20-Jun-12	101051	Report - Customer Reports - Full Service - Unable to Access Reports via Full Service	Customer is unable to access Full Service Reports for the selected company.	No workaround	(None)	(None)	Medium	(None)	EXTERNAL
19-Jun-12	100985	Mail.XML - postg_stmt_ctr_info_map not populated correctly for some jobs	There are some Full or Mixed Service jobs that have finalized postage statements, but do not appear in v_qual_container, due to not populating postg_stmt_ctr_info_map	None	No	Mail.XML - SASP Interface	Medium	(None)	BOTH
15-Jun-12	100919	Mail.dat - Both PDR and PBC being allowed in same original submission	Mail.dat - Both PDR and PBC being allowed in same original submission	None. This is going into R33 & scheduled for CAT testing.	No	Mail.dat Validations	Medium	33.0.0	EXTERNAL
14-Jun-12	100905	Mail.dat - no longer validating the Pending Periodicals use active permit in the client when the permit is inactive	The system does not validate if Pending Periodicals is active in the client. When inactive permits are used and system attempts to process postage statements, the job ultimately fails.	Ensure that an active permit is being used.	No	Mail.dat Validations	Medium	(None)	BOTH
13-Jun-12	100877	Dashboard - PSW - Mailer unable to delete some Incomplete (INM status) statements	Mailer unable to Cancel some Incomplete (INM status) statements	No workaround	(None)	Dashboard	Medium	(None)	EXTERNAL
7-Jun-12	100543	Mail.xml - System incorrectly handling RepositionableNotesIndicator	Although user claims reposition notes these do not show up on the postal statements	Postal Clerk will charge an adjustment for the reposition notes	Yes	Mail.XML Postage Statement Processing	Medium	33.0.0	Both

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Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production	Business Impact (Mktg)
7-Jun-12	100519	Mail.xml - Part S extra service pieces exceed rest of mailing	During Mail.xml testing, a First Class mailing generated extra service pieces greater than the number of pieces in the entire mailing. This resulted in a higher charge on postage statement.	No workaround	Yes	Mail.XML Postage Statement Processing	Medium	33.0.0	BOTH
5-Jun-12	100440	Mail.dat - Error Code 7090 being thrown incorrectly for cancel submission	Error Code is thrown incorrectly to cancel submission for a job.	None	No	Mail.dat Validations	Medium	(None)	BOTH
15-May-12	099810	Mail.DAT/Mail.XML -Master 3600 ps-canceled Enhanced XML receipt file shows null copies	For the master of the 3600 Postage Statement, the ps-canceled type of the Enhanced XML receipt file correctly shows negative pieces and postage values, but incorrectly shows negative null copies.	no workaround	No	Mail.dat Reports	Medium	33.0.0	Both
9-May-12	099532	Dashboard - "Printer Friendly Versions" Download - Incorrectly showing Post Office of Mailing for Mailing Agent	Mailer submitted the statement. On the Confirmation page, the Post Office of mailing shows Schaumburg, IL, however, when she prints the statement using the "Printer Friendly Version", the Post Office Mailing changes to Algonquin, IL.	No workaround	No	Dashboard	Medium	(None)	Both
25-Apr-12	098943	Mail.dat - Internal error thrown instead of validation for empty MPA - Unique Sequence/Grouping ID - Error Code 7018	Mail.dat - Internal error thrown instead of validation for empty MPA - Unique Sequence/Grouping ID - Error Code 7018	The mailer should ensure that all required fields are populated. Or use Mail.XML, Postal Wizard or BMEU Entry for the postage statement.	Yes	Mail.dat Validations	Medium	33.0.0	External
18-Apr-12	098811	Mailer View: Mailing Reports > Statement of Ownership update	Mailer View: Mailing Reports > Statement of Ownership update	No workaround	No	Mailer View Functionality	Medium	(None)	EXTERNAL
18-Apr-12	098810	Mailer View: Summary view page update	Mailer View: Summary view page update	No workaround	No	Mailer View Functionality	Medium	(None)	EXTERNAL
18-Apr-12	098809	Mailer View: Manage Permits > Permit Profile update	Mailer View: Manage Permits > Permit Profile update	No workaround	No	Mailer View Functionality	Medium	(None)	EXTERNAL
18-Apr-12	098808	Mailer View: Mailing Reports > Permit Search for a) Issue Level Postage Statement Report and b) Publication Report update	Mailer View: Mailing Reports > Permit Search for a) Issue Level Postage Statement Report and b) Publication Report update	No workaround	No	Mailer View Functionality	Medium	(None)	EXTERNAL
18-Apr-12	098807	Mailer View: Postal Wizard > Permit Search update	Mailer View: Postal Wizard > Permit Search update	None	No	Mailer View Functionality	Medium	(None)	EXTERNAL
16-Apr-12	098653	Mail.XML - SASP eDoc load fails when not all pieces from Qualification Report are represented in the Mail Piece and Postage Statement data	If the MailPieceCreateRequest and PostageStatementCreateRequest do not contain all the pieces indicated in the QualificationReportDetailRequest, eDoc load fails for SASP processing.	Mailer would ensure all pieces identified in the Qualification Report are also in a MailPieceCreateRequest and the PostageStatementCreateRequest before finalization .	No	Mail.XML - SASP Interface	Medium	(None)	Both
2-Mar-12	094664	Combined Mixed Class should not be an option for First-Class Mail.	The check box for Mixed Class needs to be removed from the Postage Statement screen. Combined Mailing Mixed Class should not be an option for First-Class Mail.	Do not select check box for Mixed Class needs to be removed from the Postage Statement screen	No	Domestic Postage Processing	Medium	(None)	Both

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Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production	Business Impact (Mktg)
29-Feb-12	094389	Dashboard - Master statement was in CAN status but some Child still show INC or Individual statement was in CAN but dashboard still in INC	The Master statement was Cancelled (CAN status) but some Child are still showing INC.	None. Requires a data repair	Yes	Dashboard	Medium	(None)	Both
24-Jan-12	092040	Carbon Accounting Statement (BMEU Reporting) - Clicking Business Entity Checkbox Triggers Error	User is unable to click the checkbox beside the Business Entity and click submit and see results.	Click the highlighted name of the company to access the report.	No	BME Reports	Medium	(None)	Both
24-Jan-12	092028	Carbon Accounting Statement - Parcel Select Emissions Being Reported on Parcel Post Line	Parcel Select emissions being reported in Parcel Post line item on Carbon Accounting Statement instead of separate Parcel Select line item.	None	No	Reporting	Medium	(None)	Both
24-Jan-12	092023	Carbon Accounting Statement - Some PS Lines Only Retain 3 Decimal Places	Raw emissions figures for some postage statement line items still retained to only 3 decimal places, instead of 4.	No workaround	No	Reporting	Medium	(None)	Both
12-Jan-12	091699	Original Container Information OCI Report is not displaying groupings of the Entry Point Destination of trays or bundles.	OCI Report. By Destination is currently displaying each tray destination instead of displaying each Entry Point Destination. The report should break out each tray/pallet by the specific drop ship destination point and not by the ZIP Code of the Tray.	None.	No	Reporting	Medium	(None)	Both
11-Jan-12	090642	In 3-Digit/SCF, SCF is not appeared on Nonmachinable Flats Barcode for PE Postage Statement price list.	When the postal clerk enters a PS Form 3541 Periodicals Postage Statement with Nonmachinable Flats Barcoded pieces descriptions should read 3-Digit/SCF but instead reads 3-Digit (missing SCF).	Accept the incorrect description displayed. The description is correct on the postage statement output.	Yes	Periodicals	Medium	(None)	Both
6-Jan-12	090568	Container barcode should be 9 digits and displays 10 digits in Postal Wizard Register - eInduction	Is the 10th digit always zero or is it a random number? Can you tell what is the correct 9 digit barcode?	No workaround	No	Domestic Postage Processing	Medium	(None)	External
6-Jan-12	090567	Postal Wizard Register Entry Screen back button eInduction	Back button is not working in Register Entry screen	No workaround	No	Domestic Postage Processing	Medium	(None)	External
4-Jan-12	090478	Regression: Error When Opening Deleted Container Report on Dashboard	An unexpected error has occurred while processing your request. The error has been logged with error id = 21156. Please try your request again	None. Do not use Deleted Container Report	No	Domestic Postage Processing	Medium	(None)	Both

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CR Type	Full Service
ETR	No
ETR	(None)
ETR	(None)
ETR	No
ETR	(None)
ETR	(None)
ETR	(None)
ETR	(None)

Mailer Open Issues  
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CR Type	Full Service
ETR	No
ETR	(None)
ETR	No
ETR	(None)



Mailer Open Issues  
12/19/12

CR Type	Full Service
ETR	(None)
ETR	Yes
ETR	(None)



Mailer Open Issues  
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CR Type	Full Service
ETR	(None)

Mailer Open Issues  
12/19/12

CR Type	Full Service
ETR	(None)
ETR	No

Mailer Open Issues  
12/19/12

CR Type	Full Service
ETR	No
ETR	Yes
ETR	No
ETR	(None)
ETR	(None)
ETR	No
ETR	No

Mailer Open Issues  
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CR Type	Full Service
ETR	No
ETR	No
ETR	No
ETR	(None)
ETR	(None)
ETR	(None)
ETR	No
ETR	(None)
ETR	Yes
ETR	No
ETR	Yes
ETR	(None)
ETR	Yes

Mailer Open Issues  
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CR Type	Full Service
ETR	(None)

Mailer Open Issues  
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CR Type	Full Service
ETR	(None)
ETR	No
ETR	(None)
ETR	(None)

Mailer Open Issues  
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CR Type	Full Service
ETR	(None)
ETR	Yes
ETR	No

Mailer Open Issues  
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CR Type	Full Service
ETR	No
ETR	Yes
ETR	No