

**Summary of Planned Production for Open Issues
12/12/12**

Count of Priority	Column Labels						
Row Labels	(None)	33.0.0	33.0.1	34.0.0	NA	(blank)	Grand Total
(None)	9						9
Critical	1	6	2	3			12
High	33	25	2	12	1		73
Low	7	1		1			9
Medium	55	12	1	1			69
(blank)							
Grand Total	105	44	5	17	1		172

Count of Priority	Column Labels						
Row Labels	(None)	33.0.0	33.0.1	34.0.0	NA	(blank)	Grand Total
(None)	6	1	1	1	1		10
Account Creation - PE/PP	1						1
BME Reports	1	1		1			3
BMEU	1						1
BRM	1						1
Customer Information Management	1						1
Dashboard	16	7		1			24
Domestic Postage Processing	8	5		2			15
eInduction	2	1					3
Electronic Documentation	5			3			8
Electronic Postage Processing	2	1					3
E-VS	2	2					4
Fee Transactions		1					1
Financial Activity Management			1				1
Financial Activity Management (Deleted)	1	2		1			4
Int'l Postage Processing	1	1					2
Mail.dat Postage Statement Processing	11	9	2	3			25
Mail.dat Reports	1	4					5
Mail.dat Validations	6	2					8
Mail.dat-SASP Interface	1						1
Mail.XML - SASP Interface	2						2
Mail.XML Postage Statement Processing	3	4					7
Mail.XML Report Processing	1						1
Mail.XML Validations	1			1			2
Mailer View Functionality	9						9
Microstrategy Reports	1						1
MMS	1						1
PBV	3						3
Periodicals	4	2		2			8
POS	1						1
Postage Statement Wizard	3	1		2			6
Reporting	9						9
Scan Based Payment			1				1
(blank)							
Grand Total	105	44	5	17	1		172

**Mailer Open Issues
12/12/12**

Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production	Business Impact (Mktg)
12/12/2012 11:22	109690	Cost Center & Mailer Volume Report: Total Number of Postage Statements logic incorrect	The system is doing a straight total of the number of postage statements on the detail lines for a permit and is not looking at the total number of unique postage statements.	Use Transaction Summary Report to display the correct number of transactions for a permit.	(None)	Reporting	Medium	(None)	External
12/10/2012 14:27	108876	Mail.DAT: Pending Periodicals pieces being charged on incorrect lines.	Currently, the table that maps the conversion of destination entry level for pending periodicals does not appear to reflect these requirements	No workaround	(None)	Mail.dat Postage Statement Processing	Critical	(None)	external
12/10/2012 14:11	108872	Mail.DAT: Error code 0587 not throwing correctly.	The system is checking if the mpa permit number field is empty before throwing this error code.	None	No	Mail.dat Validations	Medium	(None)	External
12/7/2012 17:31	108848	CORP_LOC_SEQ_NO in Streamlined CRID and Seamless Attribute tables in PO! do not match	When these values do not match in PO! it prevents seamless from being enabled in SASP and PO! MSTR for the mailers in error.	None	(None)	(None)	High	(None)	External
12/7/2012 14:06	108838	Mail.XML - Container Manifest not updating eInduction indicator	When using the Container Manifest message to mark a container for eInduction that was not initially eInduction, the container is not correctly being updated.	No workarouund	(None)	Mail.XML Postage Statement Processing	High	(None)	External
12/6/2012 16:12	108787	eVS: Urban Outfitters unmanifested data for October 2012 issue	When user click on ALL from the linked report the totaled volume is different	No workaround	(None)	(None)	(None)	(None)	External
12/5/2012 23:58	108769	BRM and Postage Due Invoicing CAPS Transactions Have Incorrect Prior Balance Amounts	BRM and Postage Due invoices with permits linked to CAPS are, in some cases, creating the CAPS transaction with an incorrect prior account balance amount.	No workaround	(None)	BRM	High	(None)	Both
12/4/2012 16:03	108401	Mail.dat - Periodicals with Multiple Standard Enclosure MPU IDs not generated correctly	If a mailer submits a job for Periodicals with Standard Enclosures, and they use multiple MPU IDs for their enclosures, the enclosures postage statement will only reflect one of those MPU IDs, other enclosure MPUs are included in the periodical statement	The workaround is for mailers to ensure that all enclosures will be generated onto one statement per the Key Postage Statement Generation Fields for Non-Periodicals.	Yes	Mail.dat Postage Statement Processing	High	(None)	Both
12/4/2012 15:05	108390	Dashboard - MailXML job - Master statement with all columns showing in one column	On Dashboard, Master statement (submitted via MailXML job) had all the columns showing in one column. Screenshots attached.	None	(None)	Dashboard	Medium	(None)	Both
12/4/2012 13:53	108380	PS 3605 - BPM - Bound Printed Matter - MDR statements - Processing Category displaying blank via front-end for MDR statements	When mailer processed the PS 3605 BPM (submitted via MDR), the Processing Category was displaying blank on the statement. Even the Processing Category was displaying blank, it was showing "Irregular Parcels" in the database. It appears only a displaying	None	(None)	Domestic Postage Processing	High	(None)	External

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12/3/2012 13:16	108320	Mail.DAT: Spoiled pieces being calculated incorrectly.	When updating a piece from spoiled to "unspoiled", PostalOne! incorrectly retains as spoiled and aggregates the count.	For finalized statements only, the workaround is for mailer to cancel the container with formerly spoiled pieces and resubmit without the pieces marked as spoiled.	Yes	Mail.dat Postage Statement Processing	Medium	(None)	Both
12/3/2012 13:00	108317	Dashboard - MailXML statements - Unable to view the CAN or UPD statements - Showing a blank page	Mailer was unable to view CAN or UPD child statements in detailed. Per Uni, it shows a blank page when mailer clicked on the Master statement. Mailer can only see the detailed for FIN status Child statements.	None	(None)	Customer Information Management	High	(None)	External
12/3/2012 12:45	108314	TEM Online Application: Automated Email Issue with Sessions	Automated Email Issue w/TEM Online Application - User getting multiple automated emails sent because of multiple PO! sessions/browsers open.	Have only one open session/window browser when updating TEM applications.	(None)	Mailer View Functionality	Medium	(None)	External
11/30/2012 9:30	108276	SBP - 03 Acceptance Scans with no Weight are creating duplicate mail pieces charging double postage	SBP - 03 Acceptance Scans with no Weight are creating duplicate mail pieces charging double postage	None	(None)	Scan Based Payment	Critical	33.0.1	Both
11/29/2012 10:27	108170	Mail.dat - Internal error when user name is more than 30 characters	Internal errors are thrown when the user name exceeds 30 characters.	Change user to length not greater than 30 characters.	No	Mail.dat Validations	Medium	(None)	Both
11/28/2012 13:43	107908	Mail.dat - Resolve initial rounded postage from 3 to 2 digits (causing 107495)	Rounding error causes difference of one cent from the billable postage statement children	None	No	Mail.dat Postage Statement Processing	Medium	33.0.1	Both
11/28/2012 11:50	107901	Mail.DAT: SASP piece record count displaying 0 for tray based copal jobs	For some tray based copal submissions, piece data displays as zero. Data is not provisioned in the consolidator job	None	No	Mail.dat-SASP Interface	Medium	(None)	Both
11/27/2012 20:33	107888	MMS - Quarterly Report & MMS Completed Transactions - Incorrect reporting the number of samplings for some sites/permits	User indicated that MMS Quarterly report and MMS Completed Transaction were reporting the number of Sampling incorrectly.	None	(None)	MMS	Medium	(None)	External
11/26/2012 17:48	107842	Regression - POS Pay Anywhere un-attended deposit error	POS Pay Anywhere un-attended deposit error .System doesn't create a deposit, and the result of the error, deposit stays on the queue forever.	None	(None)	POS	High	(None)	Both
11/26/2012 12:21	107827	Cost Center & Mailer Volume Report - Weights for Periodicals not being displayed	Cost Center & Mailer Volume Report - Weights for Periodicals not being displayed	None	(None)	Reporting	(None)	(None)	Both
11/23/2012 15:44	107789	Mail.dat Comb Mailing w/ MBI and Adj for additional pstg incorrectly adds incentive to Adjustment amt	Currently, SASP is validating that the PUB_NBR is populated for Periodicals mailings.	None	(None)	Financial Activity Management	High	33.0.1	Both
11/21/2012 9:49	107608	Check Mail Acceptance report shows duplicate barcodes	Check Mail Acceptance report shows duplicate barcodes.	None	(None)	eInduction	Medium	(None)	Both
11/20/2012 19:34	107603	Postage Statement - Incorrect validation on Insufficient Balance when the permit actually had sufficient balance	Postage Statement - Incorrect validation on Insufficient Balance when the permit actually had sufficient balance	If possible, use a permit which has sufficient fund to cover all cost or MT/PC for Permit Holder.	(None)	Domestic Postage Processing	High	(None)	External

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11/20/2012 18:10	107602	Mail.dat Validations 7110, 7121, 7098, 7114 not thrown	Mail.dat validations 7110, 7121, 7098, 7114 are not thrown as expected.	None	No	Mail.dat Postage Statement Processing	Medium	(None)	External
11/20/2012 16:56	107599	Mail.dat - populated for the auto-finalization with N rather than null for non-seamless jobs	Expected value is null. When not null, auto-finalization does not occur for non-seamless jobs.	Set the value to null for non-seamless jobs.	Yes	Mail.dat Postage Statement Processing	High	(None)	Both
11/20/2012 15:48	107596	MRS New Price: Wrong Weight is displayed in BRM Invoice Revenue Detail Report for Standard Post	MRS New Price: Wrong Weight is displayed in BRM Invoice Revenue Detail Report for Standard Post	None	(None)	BME Reports	High	34.0.0	Both
11/19/2012 15:12	107495	Dashboard - BMEU - Multi Finalize - Error on some statements when clicking on Multi-Finalize function	Dashboard Postal Wizard - Error on some statements when clicking Multi-finalize function. Multi-finalize button available but not all statements finalized.	None	(None)	(None)	High	33.0.1	External
11/19/2012 10:40	107471	Mail.DAT: Containers with an entry point of ASF not being charged to 3541 Postage Statement.	containers with an entry point of 'ASF' are not being charged section E of the 3541 Postage Statement. The problem is that there are no line mappings defined in the system for an entry level of 'A' for ASF.	None	No	Mail.dat Postage Statement Processing	High	34.0.0	Both
11/19/2012 10:28	107470	PBV - MERLIN verification requested at higher than expected frequency	System requiring MERLIN test more than usual.	None	(None)	PBV	(None)	(None)	External
11/16/2012 16:28	107419	Mail.DAT: Periodical bundles with container level ASF are mapping incorrectly.	Mail.DAT: Periodical bundles with container level ASF are mapping incorrectly.	None	Yes	Mail.dat Postage Statement Processing	High	34.0.0	Both
11/16/2012 15:19	107403	BMEU - Postage Statement - Incorrect validation permit when trying to process the statement at another Finance Number	Postage Statement - Incorrect validation permit when trying to process the statement at another Finance Number	None	Yes	(None)	High	(None)	Both
11/16/2012 14:26	107397	IMsb and EDDM postage statements not displaying the 99B barcode on their 3607P	IMsb and EDDM postage statements not displaying the 99B barcode on their 3607P	None	(None)	Domestic Postage Processing	High	(None)	Both
11/16/2012 11:58	107391	VRSR - scan requests not reaching FS-IMD	When users request a Full Service scan from a VRSR, the request isn't being transmitted to FS-IMD.	None	(None)	PBV	High	(None)	Both
11/14/2012 20:18	107332	Dashboard - "Unlock" button is not displayed on the master postage statement permit entry page when a master postage statement is locked by MDX	"Unlock" button is not displayed on the master postage statement permit entry page when a master postage statement is locked by MDX	None	(None)	Dashboard	High	33.0.0	Both
11/13/2012 18:32	107260	PostalOne! did not populate Mobile Barcode Incentive amount and pieces	Mobile Barcode Incentive system didn't populate the Incentive amount and pieces in PW statement sum table.	None	(None)	Financial Activity Management (Deleted)	Medium	(None)	Both
11/13/2012 17:46	107257	Dashboard - Mailer View - Mailer received the blank screen after clicking on "Printer Friendly Version" URL for PE statements	On Dashboard (Mailer View), Mailer received the blank screen after clicking on the Printer Friendly Version URL for PE statements.	None	(None)	Dashboard	Medium	(None)	External

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11/9/2012 10:00	107113	Mail. dat - Periodicals, Loose Addressed Supplements with Host is missing pound price.	The system is not including Supplements Loose Addressed piece pound as part of postage.	None	Yes	Mail.dat Postage Statement Processing	Critical	33.0.1	Both
11/8/2012 11:44	107078	Labeling List validation result discrepancy	Labeling List validation result discrepancy	None	(None)	eInduction	Medium	33.0.0	Both
11/7/2012 15:33	107046	Postage statement - System incorrectly did not include the spoilage and shortage in the postage calculation	Postage statement - System incorrectly did not include the spoilage and shortage in the postage calculation	None	(None)	Domestic Postage Processing	High	(None)	External
11/7/2012 15:13	107042	Dashboard - Mailer View - Received timestamp error after clicking on "3541 Periodical" URL under Transaction Type	Dashboard - Mailer View - Received timestamp error after clicking on "3541 Periodical" URL under Transaction Type	None	(None)	Dashboard	High	(None)	External
11/7/2012 14:44	107040	PSW, MDR, BMEU - PS 3541 Periodical Combined Mailing - Received timestamp error when entering more than 10 Child by using "Add one more line" URL	PSW, MDR, BMEU - PS 3541 Periodical Combined Mailing - Received timestamp error when entering more than 10 Child by using "Add one more line" URL	Mailer can enter up to 10 postage statements under a Master and create multiple masters if the mailing group has more postage statements.	(None)	Postage Statement Wizard	High	(None)	External
11/2/2012 18:13	106909	PBV - Optional Procedure, AMS, Manifest, statements incorrectly requested for Weight Verification or Weight Verification worksheet not displaying	PBV - Optional Procedure, AMS, Manifest, statements incorrectly requested for Weight Verification or Weight Verification worksheet not displaying	Enter passing information for WV before finalization	No	PBV	High	(None)	Both
11/2/2012 13:21	106896	Selection of Correct or Lowest price for postage affixed calculation on precancel postage statements needs to be disabled	Selection of Correct or Lowest price for postage affixed calculation on precancel postage statements needs to be disabled	None	(None)	Domestic Postage Processing	High	34.0.0	Both
11/1/2012 17:18	106872	Mail.dat - Total Pieces not updated to reflect spoilage/shortage when using PAR file	Mail.dat - Total Pieces not updated to reflect spoilage/shortage when using PAR file	The mailer can use either a PDR or PBC file to account for spoilage/shortage.	No	Mail.dat Postage Statement Processing	High	(None)	Both
10/31/2012 14:37	106743	PSW & BMEU - System incorrectly asking to enter "Net Postage Adjustment Amount" due to the rounding issue on Total Postage and Total Affixed Postage	Postal Wizard & BMEU/Hardcopy entry - System incorrectly asking to enter "Net Postage Adjustment Amount" due to the rounding issue on Total Postage and Total Affixed Postage	There is no workaround	(None)	Dashboard	High	(None)	Both
10/31/2012 13:46	106737	Mail.DAT: MDR system does not calculate weight correctly for Round Trip DVDs	The weight is not the value provided by the mailer. The weight that is displayed is generated by PostalOne!	No workaround	No	Mail.dat Postage Statement Processing	High	(None)	Both
10/29/2012 8:41	106464	PW-IMSB Full-Service UPD not showing up on the Post Office of Mailing Dashboard, it's showing on the Post office of Permit dashboard only. Confirmation page displaying incorrect Post office of Mailing	Postal Wizard-IMSB Full-Service UPD not showing up on the Post Office of Mailing Dashboard, it's showing on the Post office of Permit dashboard only. Confirmation page displaying incorrect Post office of Mailing	No workaround	Yes	(None)	High	NA	Both
10/28/2012 11:03	106463	Unable to cancel IMSB Full Service FCM and SM statement with UPD status from the Mailer dashboard	Both	Users can open the Postage Statement from the Dashboard and cancel the statement from the Postage Statement page.	No	(None)	Medium	33.0.0	Both

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12/12/12**

Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production	Business Impact (Mktg)
10/28/2012 9:34	106457	Manually entered (by BMEU) Mail Anywhere Combined FCM & SM statements show incorrect PO of Permit when displayed on the dashboard	The Post Office of Permit is incorrectly displayed as the Post Office of Mailing on BMEU-entered Mail Anywhere Combined First-Class Mail and Standard Mail statements.	This is a display issue. PO of Permit is displayed in Postage Stmt. Postage is being correctly charged and the statements can be finalized at the correct location.	(None)	Dashboard	Medium	33.0.0	Both
10/19/2012 19:56	106214	Dashboard - Job Detail - PDF download file - Showing incorrect postage amount relating to the rounding issue	Dashboard - Job Detail - PDF download file - Showing incorrect postage amount relating to the rounding issue.	No workaround	Yes	Dashboard	High	(None)	Both
10/19/2012 19:05	106213	Dashboard - Mailing Group Summary Information - Incorrectly displaying "Mailing Details" section with zero \$0.00 on Total Postage on PS 3541 - Displaying issue only	Dashboard - Mailing Group Summary Information - Incorrectly displaying "Mailing Details" section with zero \$0.00 on Total Postage on PS 3541 - Displaying issue only	None	No	Dashboard	High	(None)	Both
10/19/2012 13:26	106207	Statement of Ownership: Form is not being saved when Editor is not populated	Statement of Ownership: Form is not being saved when "Editor" section is not populated.	No workaround	No	Periodicals	(None)	(None)	Both
10/16/2012 10:29	106120	Mail.DAT: Actual Container Ship Date coded as a key postage statement generation field.	Mail.DAT: Actual Container Ship Date coded as a key postage statement generation field.	None. The container ship date is a required field.	No	Mail.dat Postage Statement Processing	High	(None)	Both
10/12/2012 17:37	106100	eDocs - Qualification (Qual) report - eDG bundles (Rate Level '3B') should not display 'AXXX'	eDocs - Qualification (Qual) report - eDG bundles (Rate Level '3B') should not display 'AXXX'	No workaround	(None)	Electronic Documentation	Medium	(None)	Both
10/2/2012 12:23	105836	Mailer: Incentive Received on Job with Unenrolled MO and the MO as Permit Holder	Mailer: Incentive Received on Job with Unenrolled MO and the MO as Permit Holder	None	(None)	Mail.dat Postage Statement Processing	Critical	33.0.0	Both
9/28/2012 10:21	105744	SRS 777 - Periodicals Mail Anywhere Reporting	While processing Periodicals Mail Anywhere AUTO FINALIZE postage statements, submitted via Postal Wizard, Mail.dat and Mail.XML the system did not properly annotate the Post Office of Permit and the Post Office of Mailing on the appropriate Reports. Ple	There is no workaround-Display Issue	Yes	Reporting	High	(None)	BOTH
9/27/2012 7:16	105704	8125 -PW Register - the DADC checkbox does not display when DADC discount claimed	When an 8125 is generated through Postal Wizard and an ADC destination entry discount is claimed, the DADC checkbox does not display.	Manually annotate that that bundles are destined for DADC.	Yes	Postage Statement Wizard	Critical	34.0.0	External
9/26/2012 15:57	105696	Mail.XML: Statement Sequence No. not populating correctly on Postage Statements.	Currently, the system is populating Statement Sequence No. with the "userpostagestatementid" Mail.XML field. This is incorrect.	The mailer can also populate the "userpostagestatementid" with the 'statementsequencenumber' value. This will populated the Statement Sequence No. on the postage statement.	No	Mail.XML Postage Statement Processing	Medium	(None)	Both

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9/26/2012 8:31	105683	SRS 814 - 8017/8125 - Origin Plant Location is incorrect	On the 8017/8125, the field for Origin Plant Location (block 7) is populating with the Destination office. The Destination office (block 28) is not being populated and should be populated with the info that is currently going into block 7.	None	No	Postage Statement Wizard	Medium	(None)	Both
9/25/2012 18:23	105678	Postage Statement - Maildat - Affixed Postage was not deducted from postage statemen even after it was finalized	Dashboard - Maildat - Affixed Postage was not deducted from postage statement even after it was finalized. The Total Postage was deducted correctly at the transaction level.	None	(None)	(None)	High	34.0.0	Both
9/25/2012 10:10	105649	Mail.XML - Sortation Level is not decoded for V_MX_BNDL_DETAIL	The Bundle Report is incorrectly showing blanks for the Sortation Levels.	Use the Qualification Report	No	Mail.XML Report Processing	Medium	(None)	External
9/20/2012 9:41	105510	XML file processing error for Standard Mail Catalog nonautomation	Rate categories G, K, L5, and L6 are not supported. Error 8726 is thrown. XML Standard Mail Catalog Nonautomation jobs do not load.	None	(None)	Mail.XML Postage Statement Processing	High	(None)	External
9/17/2012 15:07	105258	SRS 796 - PO of activity link where IMsb postage statements are scanned, needs to display Retail Unit name and address stored in p_summa table	In Customer Assistance when the PO of Activity is selected, the system should display Facility Name, Address, City, and State. PostalOne is not returning data because the POS system uses a dummy finance number and cost center in the test environments.	None	(None)	Electronic Postage Processing	Medium	(None)	Both
9/17/2012 10:52	105230	PostalOne! Seamless Job Exception Report missing	PostalOne! Seamless Job Exception Report missing	No workaround	(None)	BME Reports	Critical	33.0.0	Both
9/12/2012 7:13	104964	eVS GUI - Duplicate PIC Assigned to Multiple Packages Report cannot be downloaded	eVS GUI - Duplicate PIC Assigned to Multiple Packages Report cannot be downloaded	None	(None)	E-VS	Medium	(None)	External
9/10/2012 10:49	104793	Mail.DAT: Std Mail barcode surcharge applying to carrier route marketing parcels.	3602 postage statement lines G9 & G18 charge the mailer a surcharge for presorted Marketing Parcels that are not barcoded.	None	Yes	Mail.dat Postage Statement Processing	Critical	33.0.0	External
9/7/2012 19:58	104733	Dashboard - System displays wrong Preparer companys name in the Mailing Group Summary Information section.	System displays wrong Preparer companys name in the Mailing Group Summary Information section. Based on this postage statement, the Preparer companys name should be ALG WORLDWIDE LOGISTICS, not MYSTIC STAMP COMPANY INC.	No workaround	No	Dashboard	Medium	(None)	Both
9/7/2012 19:48	104732	PS 3605 - Irregular Parcel - Light Weight - PSW - Confirmation page - Displaying double Total Pieces on Confirmation page	PS 3605 - Irregular Parcel - Light Weight - PSW - Confirmation page - Displaying double Total Pieces on Confirmation page	None	(None)	Domestic Postage Processing	High	34.0.0	External
9/4/2012 18:21	104356	Dashboard - Mailer - Mailing Report - Unable to view BRM deposit receipts	Dashboard - Mailer - Mailing Report - Unable to view Business Reply Mail (BRM) deposit receipts	No workaround	(None)	Dashboard	Medium	(None)	External

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9/4/2012 18:10	104355	eDocs - Qualification (Qual) Report - Zip label in m_dmm_label_list is not consistent with the form L801.	eDocs - Qualification (Qual) Report - Zip label in m_dmm_label_list (DMM-Domestic Mail Manual) is not consistent with the form L801.	None	(None)	Electronic Documentation	High	34.0.0	Both
8/29/2012 19:48	103908	eDocs - Walking Sequence Report link does not show on the dashboard	The Walking Sequence Report link does not show on the dashboard		No	Electronic Documentation	Medium	(None)	Both
8/23/2012 17:33	103298	Periodicals Advertising Percentage Worksheet: Blank Page Displayed Upon Submission	"Scenario: Mailer is trying to update the Advertising Percentage Worksheet for PS 141407944. Upon clicking Submit, a white/blank screen is displayed.	Submit fewer entries at a time (10-20) instead of submitting all 470 entries at once.	No	Periodicals	High	33.0.0	External
8/22/2012 13:30	103249	Adjustment transactions for Combined Mail Anywhere mailing are generated for wrong PO of Activity	Adjustment transactions for Combined Mail Anywhere mailing are generated for wrong Post Office of Activity	None	(None)	Financial Activity Management (Deleted)	High	34.0.0	Both
8/22/2012 1:47	103239	Mailer - Dashboard - Mailing Report - Incorrect Post Office of Mailing displaying on postage statement link via View Transactions	Incorrect Post Office of Mailing displaying on postage statement link via View Transactions.	None	(None)	Dashboard	Medium	34.0.0	External
8/20/2012 18:07	103211	Mobile Barcode Incentive - PS 3602 Combined - Combined postage statement display issue with mobile barcode incentive amount	A combined postage statement which has mobile barcode incentive applied is not accounting for the incentive amount in the display. The postage statement however is finalized with the appropriate transaction amount which does deduct the incentive amount.	None	No	Domestic Postage Processing	High	33.0.0	Both
8/20/2012 16:35	103203	Periodicals Issue Level Postage Statement Report - No Periodical Postage Statements were found that matched the search criteria provided	Periodicals Issue Level Postage Statement Report Report - No Periodical Postage Statements were found that matched the search criteria provided.	None	No	Reporting	(None)	(None)	Both
8/17/2012 13:20	103155	eDocs - Register page - Unable to advance under Register link - Error "No Entry Found! Error in Pagation!"	Dashboard - Register of Postage Statement : Customers cannot get pages to advance under the register		No	Electronic Documentation	Low	34.0.0	Both
8/17/2012 13:12	103154	CPP mailing after 28 days in mixed FIN/FPP status with no total postage	CPP mailing after 28 days in mixed FIN/FPP status with zero total postage		(None)	Financial Activity Management (Deleted)	Critical	33.0.0	Both
8/7/2012 15:39	102654	PS 3541 - Periodicals - Statement of Ownership - Publications with less than 50% Subscribers	In Production, Periodicals are being identified as having less than 50% subscribers, which is not the case		No	Periodicals	High	33.0.0	Both
8/1/2012 10:26	102495	Mail.DAT: Affixed postage being calculated as a negative value	Mail.DAT: Affixed postage being calculated as a negative value	None	Yes	Mail.dat Postage Statement Processing	High	33.0.0	Both
7/31/2012 18:22	102494	Mailing Arrival workflow fails to recover cleanly upon failure	Mailing Arrival workflow fails to recover cleanly upon failure	Is this SASP background process?	(None)	(None)	(None)	(None)	Both
7/31/2012 12:46	102486	Political Mail Log - PDF showing blank page	Political Mail Log - PDF showing blank page		No	Reporting	(None)	(None)	Both

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12/12/12**

Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production	Business Impact (Mktg)
7/31/2012 11:56	102484	Mail.dat - Add additional filters to MDR Metric Average Submission Time Report	Mail.dat - Add additional filters to MDR Metric Average Submission Time Report		(None)	Mail.dat Reports	Medium	33.0.0	External
7/30/2012 20:35	102478	MDX - Postage Statement processing - Child statement incorrectly segregated from Master statement related to Processing Category (CT and FL)	Dashboard - Child statement incorrectly segregated from Master statement related to Processing Category (CT and FL)	None	Yes	Mail.dat Postage Statement Processing	High	33.0.0	BOTH
7/27/2012 14:00	102450	PS 3541 - Repositionable Notes - Incorrectly showing 0 Copies for Repositionable Notes	PS 3541 - Repositionable Notes - Incorrectly showing 0 Copies for Repositionable Notes	None	(None)	Periodicals	High	34.0.0	Both
7/25/2012 16:42	102360	Mail.dat - Master 3541 ps-canceled Enhanced XML receipt file shows null total postage	Mail.dat - Master 3541 ps-canceled Enhanced XML receipt file shows null total postage		(None)	Mail.dat Reports	Medium	33.0.0	Both
7/25/2012 10:38	102340	MDX spoilage and shortage is not being deducted from postage	MDX spoilage and shortage is not being deducted from postage		Yes	Financial Activity Management (Deleted)	High	33.0.0	Both
7/24/2012 10:59	102333	Mail.DAT: Client "Forgot Password" link is broken.	Mail.DAT: Client "Forgot Password" link is broken.		(None)	Mail.dat Postage Statement Processing	Medium	33.0.0	Both
7/17/2012 18:22	102275	Dashboard - CAPS postage being charged one cent \$0.01 different from displayed on Dashboard	CAPS postage being charged one cent \$0.01 different from displayed on Dashboard	None	Yes	Dashboard	Medium	33.0.0	Both
7/12/2012 21:28	102240	Not populating "CAPS Customer Ref ID" on Web CAPS report	On WEB CAPS report, the "CAPS customer Ref id" does not show up on their CAPS history account for the indicated CAPS account when the statement is Precanceled stamp	No Workaround for Display of Report	(None)	Domestic Postage Processing	High	33.0.0	External
7/11/2012 20:39	102213	Dashboard - Master statement was Finalized FIN incompletely and some Child still incorrectly showing UPD and Postage showing \$0 on some Child and Master or Combined statements have mixed status of any combination -- FIN, INC, CAN, REV and UPD	Dashboard - Master statement was Finalized FIN incompletely and some Child still incorrectly showing UPD and Postage showing \$0 on some Child and Master	No Workaround	Yes	Dashboard	Critical	33.0.0	BOTH
7/6/2012 17:02	102167	Postal Wizard- Duplicate line items are being created while doing an irregular parcel mailing.	Duplicate line items are being created while doing an irregular parcel mailing	No Workaround	(None)	Postage Statement Wizard	High	34.0.0	Both
7/6/2012 14:42	102147	Mail.dat - Periodicals with Multiple Standard Enclosure segments not generated correctly	If a mailer submits a job for Periodicals with Standard Enclosures, and they use 2 segments for their enclosures, the enclosures postage statement will only reflect one of those segments, other enclosure segments are included in the periodical statement.	The workaround is for mailers to ensure that all enclosures will be generated onto one statement per the Key Postage Statement Generation Fields for Non-Periodicals.	Yes	Mail.dat Postage Statement Processing	High	33.0.0	Both

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7/1/2012 3:24	102083	PS 3602 Standard Combined - Total Adjusted Postage showing incorrect postage amount, not matching with Total Postage From All Parts	On PS 3602 Combined, user claimed prior to finalize the statement, the Adjusted Postage was showing incorrect postage amount, not matching with Total Postage From All Parts. Require further research to determine the root cause.	None	Yes	Domestic Postage Processing	High	33.0.0	BOTH
6/29/2012 19:10	102081	PS 3602 Standard Mail - Postage Affixed - Incorrect Override message for VAR or Net Postage Due Negative and rounding issue on Affixed Postage	On PS 3602 Postage Affixed, user receiving the error message "Net Postage Due results in a negative amount. Enter override password for value added mailings or returned to the statement for correction. Need further research to determine the root cause.	None	Yes	Domestic Postage Processing	High	33.0.0	BOTH
6/29/2012 10:36	102064	Mail.XML Reconciliation Report display for single piece	Entered a Mail.XML job and reviewed Reconciliation Report and it is displaying the wrong amount for the Single Piece line. display is wrong in both USPS Processing Due column before finalization and Finalized Postage Statement column after finalization	No workaround	Yes	Dashboard	Medium	(None)	BOTH
6/28/2012 14:59	102055	Mail.dat - SEV7 error occurred during consolidator submission for copal job	In a Mail.dat copal mailing, a consolidator job encountered a SEV7 system error. SEV7 occurs during client side validations of an OCI file. A rare occurrence, only been encountered on less than 0.2% of all consolidator jobs. Still investigating root cause	Mailers can populated with either 'O' or 'I' in the Included In Other Documentation field in origin jobs.	Yes	Mail.dat Postage Statement Processing	High	34.0.0	EXTERNAL
6/28/2012 14:14	102053	Regression - Timestamp Error when Attempting to Open Mail.XML Consolidated Periodicals Postage Statement	Regression - Timestamp Error when Attempting to Open Mail.XML Consolidated Periodicals Postage Statement	None	(None)	Mail.XML Postage Statement Processing	High	33.0.0	External
6/28/2012 13:58	102051	Dashboard - Mailing Agent was incorrectly populated	Mailer is using correct CRID # in the MPA Preparer field, and MDR is populating Lancaster West in PW_WIZARD_ADDRESS, but the system displays EAST PLANT as Mailing Agent in postage statement.	None	(None)	Dashboard	Medium	(None)	BOTH
6/22/2012 17:06	101360	Mail.xml - Missing validation for election mail	Reinstate validation to not allow Election Mail		(None)	Mail.XML Validations	Medium	(None)	BOTH
6/20/2012 14:16	101051	Report - Customer Reports - Full Service - Unable to Access Reports via Full Service	Customer is unable to access Full Service Reports for the selected company.	No workaround	(None)	(None)	Medium	(None)	EXTERNAL
6/19/2012 16:47	100985	Mail.XML - postg_stmt_ctr_info_map not populated correctly for some jobs	There are some Full or Mixed Service jobs that have finalized postage statements, but do not appear in v_qual_container, due to not populating postg_stmt_ctr_info_map	None	No	Mail.XML - SASP Interface	Medium	(None)	BOTH

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6/19/2012 13:09	100973	Outside County Container Report does not dispaly the rate or postage for cr-rt that is designated for inclusion as 5 digit on line D4 on the 3541	Outside County Container Report does not dispaly the rate or postage for cr-rt that is designated for inclusion as 5 digit on line D4 on the 3541	None	Yes	Periodicals	High	34.0.0	Both
6/15/2012 15:18	100919	Mail.dat - Both PDR and PBC being allowed in same original submission	Mail.dat - Both PDR and PBC being allowed in same original submission	None. This is going into R33 & scheduled for CAT testing.	No	Mail.dat Validations	Medium	33.0.0	EXTERNAL
6/14/2012 18:51	100905	Mail.dat - no longer validating the Pending Periodicals use active permit in the client when the permit is inactive	The system does not validate if Pending Periodicals is active in the client. When inactive permits are used and system attempts to process postage postage statements, the job ultimately fails.	Ensure that an active permit is being used.	No	Mail.dat Validations	Medium	(None)	BOTH
6/13/2012 13:48	100877	Dashboard - PSW - Mailer unable to delete some Incomplete (INM status) statements	Mailer unable to delete some Incomplete (INM status) statements	No workaround	(None)	Dashboard	Medium	(None)	EXTERNAL
6/10/2012 10:17	100567	Mail.xml - Consolidated Periodical statement cannot display - timestamp error	The Mail.XML Consolidated Periodical statement cannot display on the dashboard (receives timestamp error) because the permit publication number is populated and should not be.	Do not provide a permit publication number in the consolidated statement, it is only valid in the billable statement. Future release will include validation to provide an error message.	(None)	Mail.XML Postage Statement Processing	High	33.0.0	Both
6/7/2012 16:46	100543	Mail.xml - System incorrectly handling RepositionableNotesIndicator	Although user claims reposition notes these do not show up on the postal statements	Postal Clerk will charge an adjustment for the reposition notes	Yes	Mail.XML Postage Statement Processing	Medium	33.0.0	Both
6/7/2012 13:12	100519	Mail.xml - Part S extra service pieces exceed rest of mailing	During Mail.xml testing, a First Class mailing generated extra service pieces greater than the number of pieces in the entire mailing. This resulted in a higher charge on postage statement.	No workaround	Yes	Mail.XML Postage Statement Processing	Medium	33.0.0	BOTH
6/5/2012 11:45	100440	Mail.dat - Error Code 7090 being thrown incorrectly for cancel submission	Error Code is thrown incorrectly to cancel submission for a job.	None	No	Mail.dat Validations	Medium	(None)	BOTH
5/25/2012 12:05	100215	Time Stamp error when finalizing Master Package Services	Upon attempting to finalize the Package Services postage statement for a Mail.dat job, clerk receives time stamp error. There is no way to finalize the master statement.	Mailer must cancel Mail.dat job and enter separate jobs for each of Bound printed matter, library mail and media mail. Alternatively, enter postage by other means not Mail.dat.	No	Mail.dat Postage Statement Processing	Low	33.0.0	Both
5/21/2012 13:44	100026	BCG / PostalOne! error	When attempting to select the Fee Type, BCG PostalOne system apparently trips an error and closes out the internet explorer application.	No workaround	Yes	Fee Transactions	Critical	33.0.0	EXTERNAL

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5/15/2012 10:47	099810	Mail.DAT/Mail.XML -Master 3600 ps canceled Enhanced XML receipt file shows null copies	For the master of the 3600 Postage Statement, the ps-canceled type of the Enhanced XML receipt file correctly shows negative pieces and postage values, but incorrectly shows negative null copies.	no workaround	No	Mail.dat Reports	Medium	33.0.0	Both
5/11/2012 18:31	099618	Mailing Agent info on PS-3541 is not being correctly populated for periodical mailings	For Mail.dat Periodical mailings, the Mailing Agent Info is not being correctly populated. The mailer does include multiple .mpa Preparer CRIDs however, the system randomly picks one Preparer CRID to populate Mailing Agent info for postage statements.	No workaround	No	Mail.dat Postage Statement Processing	High	33.0.0	BOTH
5/11/2012 13:28	099606	eVS Postage - international addresses not supported in postage statement submission	This issue came to light when a mailer (Lee Valley) used their Canadian address instead of their New York address when registering for eVS. They were able to submit manifests, but eVS processing failed when the postage statements tried to generate.	EVS	(None)	E-VS	(None)	(None)	BOTH
5/9/2012 15:15	099532	Dashboard - "Printer Friendly Versions" Download - Incorrectly showing Post Office of Mailing for Mailing Agent	Mailer submitted the statement. On the Confirmation page, the Post Office of mailing shows Schaumburg, IL, however, when she prints the statement using the "Printer Friendly Version", the Post Office Mailing changes to Algonquin, IL.	No workaround	No	Dashboard	Medium	(None)	Both
5/8/2012 19:38	099494	eVS: International manifest load successfully when package dimensions are greater than allowed	eVS is allowing larger dimensions than allowed by the destination country code and mail class. For example, GXG is allowing a maximum length greater than 46, width greater than 35, and height greater than 46.		(None)	E-VS	High	33.0.0	BOTH
4/30/2012 19:07	099125	eDocs - Maildat/MDR job - Rate Level Summary Report - Not showing all the pieces for A1, B1, and D1	The system is not displaying all pieces for A1, B1 and D1 (Non-automation Saturation, High Density, and Carrier Route) on the Rate Level Summary Report	None. These pieces do not display on the report. Possible correction in a future release.	No	Mail.dat Reports	High	33.0.0	Both
4/25/2012 11:36	098943	Mail.dat - Internal error thrown instead of validation for empty MPA - Unique Sequence/Grouping ID - Error Code 7018	Mail.dat - Internal error thrown instead of validation for empty MPA - Unique Sequence/Grouping ID - Error Code 7018	The mailer should ensure that all required fields are populated. Or use Mail.XML, Postal Wizard or BMEU Entry for the postage statement.	Yes	Mail.dat Validations	Medium	33.0.0	External
4/18/2012 14:14	098811	Mailer View: Mailing Reports > Statement of Ownership update	Mailer View: Mailing Reports > Statement of Ownership update	No workaround	No	Mailer View Functionality	Medium	(None)	EXTERNAL
4/18/2012 14:13	098810	Mailer View: Summary view page update	Mailer View: Summary view page update	No workaround	No	Mailer View Functionality	Medium	(None)	EXTERNAL
4/18/2012 14:10	098809	Mailer View: Manage Permits > Permit Profile update	Mailer View: Manage Permits > Permit Profile update	No workaround	No	Mailer View Functionality	Medium	(None)	EXTERNAL

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4/18/2012 14:08	098808	Mailer View: Mailing Reports > Permit Search for a) Issue Level Postage Statement Report and b) Publication Report update	Mailer View: Mailing Reports > Permit Search for a) Issue Level Postage Statement Report and b) Publication Report update	No workaround	No	Mailer View Functionality	Medium	(None)	EXTERNAL
4/18/2012 14:06	098807	Mailer View: Postal Wizard > Permit Search update	Mailer View: Postal Wizard > Permit Search update	None	No	Mailer View Functionality	Medium	(None)	EXTERNAL
4/18/2012 11:25	098800	Mail.dat - Error code 7091 text to provide additional context	Error code 7091, which indicates that there are duplicate barcodes in the .csm file currently does not provide enough context to assist the mailers in correcting their files.	None	No	Mail.dat Validations	Medium	(None)	BOTH
4/17/2012 19:45	098788	Mail.DAT - Remove the 'O' from Error Codes 1164 and 1165	Error Code 1164 and 1165 needs updating. Value "O" is no longer a valid (daggered in 11-1).	No workaround	No	Mail.dat Validations	Medium	(None)	BOTH
4/16/2012 12:13	098653	Mail.XML - SASP eDoc load fails when not all pieces from Qualification Report are represented in the Mail Piece and Postage Statement data	If the MailPieceCreateRequest and PostageStatementCreateRequest do not contain all the pieces indicated in the QualificationReportDetailRequest, eDoc load fails for SASP processing.	Mailer would ensure all pieces identified in the Qualification Report are also in a MailPieceCreateRequest and the PostageStatementCreateRequest before finalization .	No	Mail.XML - SASP Interface	Medium	(None)	Both
4/10/2012 17:40	098500	Dashboard - Mailer or BMEU postage statement timestamp if they enter an incorrect CRID number in Mailer Owner section on Permit Entry page	User gets timestamp error.	Use search to get the CRID.	No	Dashboard	High	33.0.0	Both
4/1/2012 10:01	098209	Balance Fees search by Account Number in BCG not working	Balance Fees search by Account Number in BCG not working	No workaround	No	Mailer View Functionality	Low	(None)	EXTERNAL
3/29/2012 14:24	098169	The Daily Postage Statement Summary Report has dollars visible when logged in a Third Part Shipper.			(None)	E-VS	High	33.0.0	EXTERNAL
3/23/2012 21:25	097186	eDocs - Reconciliation Report - Rate category 'L5' in view_wws_qual_map should not map to 'MD' (found by Mailer)	In the reconciliation report that compares the postage statements to the qualification report some items that should map to ADC map to Mixed ADC.	Use the postage statement and the qualification report to verify the mailing is correct.	No	Electronic Documentation	High	(None)	Both
3/22/2012 17:11	096982	PW -> Register Entry web page -> no error msg when enter incorrect values in Other field	Endless loop - press save and continue and back to same page with values blanked out.	For the field Other, use the correct format numeric only (whole number).	No	Dashboard	High	33.0.0	Both
3/15/2012 14:59	095940	Regression Automation: First class mail Parcels - Receipt page shows incorrect (less) Additional Postage Adjusted	The postage values on the review page are correct but on the receipt page are incorrect. The issue impacts statements where the additional postage exceeds the single piece price, and involves MMS, MPCV, or Short Paid.	Customer may receive an incorrect receipt page. However, the postage statement is correct.	No	BMEU	High	(None)	Both

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3/2/2012 20:50	094664	Combined Mixed Class should not be an option for First-Class Mail.	The check box for Mixed Class needs to be removed from the Postage Statement screen. Combined Mailing Mixed Class should not be an option for First-Class Mail.	Do not select check box for Mixed Class needs to be removed from the Postage Statement screen	No	Domestic Postage Processing	Medium	(None)	Both
2/29/2012 18:00	094389	Dashboard - Master statement was in CAN status but some Child still show INC or Individual statement was in CAN but dashboard still in INC	The Master statement was Cancelled (CAN status) but some Child are still showing INC.	None. Requires a data repair	Yes	Dashboard	Medium	(None)	Both
2/27/2012 12:21	094261	Postal Wizard: Combined Periodicals: Periodical Search is Broken if Mailing Agent is Used	Periodical Search is Broken if Mailing Agent is Used.	No workaround	No	Postage Statement Wizard	High	33.0.0	Both
2/23/2012 8:59	094044	SRS 669 - Mail Anywhere forces a search for CRID when information is known.	Mail Anywhere functionality forces a search for CRID when information is known. Error msg displays.	Search By and Enter and use Permit Number.	No	Domestic Postage Processing	High	33.0.0	Both
2/15/2012 17:51	093622	PS 3541 - PSW or BMEU - Periodicals - Combined - Receiving timestamp error when clicking on "Add Another Line" during process the statement	Combined mailing for a large number of publications/issues results in timestamp when click add another line.	Use alternative Mail.dat or Mail.XML to submit Periodicals combined mail with over 10 publications/ issues resulting in over 10 PS Form 3541s.	No	Postage Statement Wizard	High	(None)	Both
2/9/2012 17:46	093294	TEM. International PSs can't be submitted.	Data was corrupted in TEM ONLY and all accounts lost last number in contact phone number. Attempt to submit via Postal Wizard, the International postage statement results in blank page.	Clerk (test team member) to update the permit contact phone number in Account Management.	No	Int'l Postage Processing	Low	(None)	Both
2/7/2012 14:03	093179	PS 3541 - Periodical - Final postage statement did not display Total of Copies, Address Pieces, Total Bundles, and Total Sacks/Trays	For Postal Wizard, clerk entered, Mail.dat or Mail.XML statements, the Final PE statement is not displaying the total of Copies, Address Pieces (Subtotal line C29), total bundles (Part D), and total sacks/trays and Pallets (Part E).	Use alternative format xls or csv download of the postage statement.	Yes	Periodicals	High	(None)	Both
1/25/2012 17:04	092126	Dashboard - PostalOne! changing Mailing Agent info by using Account Holder prevent Mailing Agent from seeing those statements	When Mailing Agent submits a postage statement using a permit number which doesn't have an account number, the system then overrides their information by using account holder info (Mailing Agent contains the same info as for Account Holder).	None	No	Dashboard	High	33.0.0	External
1/25/2012 11:57	092093	Dashboard query by preparer CRID returns records for different account CRID if no preparer is on ps	The Dashboard query by preparer CRID returns records without preparer information.	Use other reports to obtain information about the Preparer.	No	Dashboard	High	(None)	Both
1/24/2012 10:36	092040	Carbon Accounting Statement (BMEU Reporting) - Clicking Business Entity Checkbox Triggers Error	User is unable to click the checkbox beside the Business Entity and click submit and see results.	Click the highlighted name of the company to access the report.	No	BME Reports	Medium	(None)	Both

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1/24/2012 9:35	092028	Carbon Accounting Statement - Parcel Select Emissions Being Reported on Parcel Post Line	Parcel Select emissions being reported in Parcel Post line item on Carbon Accounting Statement instead of separate Parcel Select line item.	None	No	Reporting	Medium	(None)	Both
1/24/2012 9:32	092023	Carbon Accounting Statement - Some PS Lines Only Retain 3 Decimal Places	Raw emissions figures for some postage statement line items still retained to only 3 decimal places, instead of 4.	No workaround	No	Reporting	Medium	(None)	Both
1/18/2012 18:00	091790	Dashboard - Mailer - Permit Deposit View Transactions Link on Mailer View - Performance issue	Log on BCG - Click on Mailing reports - Click on View Transactions, and then click on a transaction with tran type = Permit Deposit, it takes a long time to process.	None. Wait for the view transaction report to process.	No	Dashboard	High	(None)	External
1/13/2012 11:00	091737	Mail.xml - Warning Message 8853 copies not equal copies in pound and piece postage being thrown incorrectly.	The warning message 8853 The number of Out County Copies does not match between the Piece and Pound charge lines for User Postage Stmt %1. Piece: %2, Pound: %3 occurs even when copies in the piece postage are equal to copies in the pound postage.	None. Ignore the errant warning message. The single mailer who is being impacted is Interlink; however, potentially other periodical mailers could have the same warning.	No	Mail.XML Validations	Critical	34.0.0	Both
1/12/2012 14:32	091699	Original Container Information OCI Report is not displaying groupings of the Entry Point Destination of trays or bundles.	OCI Report. By Destination is currently displaying each tray destination instead of displaying each Entry Point Destination. The report should break out each tray/pallet by the specific drop ship destination point and not by the ZIP Code of the Tray.	None.	No	Reporting	Medium	(None)	Both
1/11/2012 11:48	090642	In 3-Digit/SCF, SCF is not appeared on Nonmachinable Flats Barcode for PE Postage Statement price list.	When the postal clerk enters a PS Form 3541 Periodicals Postage Statement with Nonmachinable Flats Barcoded pieces descriptions should read 3-Digit/SCF but instead reads 3-Digit (missing SCF).	Accept the incorrect description displayed. The description is correct on the postage statement output.	Yes	Periodicals	Medium	(None)	Both
1/6/2012 20:16	090568	Container barcode should be 9 digits and displays 10 digits in Postal Wizard Register - eInduction	Is the 10th digit always zero or is it a random number? Can you tell what is the correct 9 digit barcode?	No workaround	No	Domestic Postage Processing	Medium	(None)	External
1/6/2012 20:10	090567	Postal Wizard Register Entry Screen back button eInduction	Back button is not working in Register Entry screen	No workaround	No	Domestic Postage Processing	Medium	(None)	External
1/6/2012 13:05	090552	Postal Wizard "View incomplete forms I have started" taking too long to select statement to process	"View incomplete forms" feature hangs.	No workaround	Yes	Mailer View Functionality	Low	(None)	External

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Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production	Business Impact (Mktg)
1/6/2012 11:09	090548	672 No Check-in for Auto-finalized eDOC statements for both single & master combined job	Missing Checked-in Postage statement features. For an eligible PS-3600, PS-3602, PS-3541 postage statement the following fields will be defaulted when not already populated in the eDoc. Check In Date/Time when the Postage Statement is Auto-Finalized..	No workaround	No	Electronic Postage Processing	High	33.0.0	Both
1/5/2012 8:56	090520	Regression. International PS -Part I and J. Excess Weigh Postage display issue.	Part I and J -Excess Weigh Postage price displayed as three places to right of decimal and should be four.	Accept incorrect display. Postage is computed correctly.	No	Int'l Postage Processing	High	33.0.0	Both
1/4/2012 17:07	090478	Regression: Error When Opening Deleted Container Report on Dashboard	An unexpected error has occurred while processing your request. The error has been logged with error id = 21156. Please try your request again	None. Do not use Deleted Container Report	No	Domestic Postage Processing	Medium	(None)	Both
12/27/2011 20:17	090253	Dashboard - MDR statements - Postage Processing - total_weight incorrectly set to 0 when the statements are Finalized	Postage Processing the total weight incorrectly set to zero when the statements are Finalized		No	Dashboard	Medium	(None)	External - Systemic
12/16/2011 16:17	089947	Account Management - Edit the Effective Date for a Pending Periodical account caused timestamp error	User was trying to Edit the Effective Date for a Pending Periodical account and received the timestamp error when clicking on Continue button.	No workaround	No	Account Creation PE/PP	Medium	(None)	Both
12/16/2011 12:57	089924	VAE role is not receiving email notification for negative balance Streamlined Acceptance permits	VAE role does not receive email	VAE to use PostalOne reports to find status	No	Reporting	Low	(None)	External
11/30/2011 12:25	088610	Mail.dat - Ride-Along weight is not populated on combined 3541 and 3600 postage statements	Ride-Along weight is not populated for Combined 3541 and 3600 postage statements. N/A displays.	Use other report to get the missing information.	No	Mail.dat Postage Statement Processing	High	33.0.0	External
11/28/2011 14:04	088216	Mail.dat - 3541 Postage Statements only showing parent pallet count	For 3541 postage statements, the pallet count is not displaying the total number of all pallets.	None	No	Mail.dat Postage Statement Processing	Medium	(None)	Both
11/27/2011 8:38	088191	eInduction Pilot: ob ID: QG234L02. Containers not sent to SV due to Scheduling Issue. No schedule concerns should prevent containers from being sent to SV.	Containers not sent to SV due to Scheduling Issue. No schedule concerns should prevent containers from being sent to SV.		No	eInduction	Medium	(None)	Both
11/17/2011 18:02	087196	Dashboard - Mailer - PSW Mailer statements submitted via Mailing Agent (Preparer Permit) account not displaying on Dashboard viewing by Mailing Agent/Preparer Permit	PSW-submitted statements when using the Mailing Agent/Preparer Permit account will not display on Mailer Dashboard viewing from the Mailing Agent/Preparer Permit account.	Try pulling up statement by (Mail Anywhere) Account number. Possibly affects one mailer only.	No	Mailer View Functionality	Medium	(None)	External
8/5/2011 13:49	080219	EDOCS - MDR Maildat job - Qual report - Total Copies and Total Pieces populated with incorrect data in Bundle Search report	Mail.dat Qualification report bundle search yields quadrupled counts.	Ignore incorrect data on Qualification report bundle search.	(None)	Electronic Documentation	Critical	34.0.0	Both

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Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production	Business Impact (Mktg)
7/18/2011 13:10	079884	eDocs - Maildat MDR jobs - Qualification Report - Qualification Report Machinable pieces are incorrectly populated under Non Machinable pieces			(None)	Electronic Documentation	High	(None)	External - Limited
6/29/2011 19:08	079702	Mail.dat eDocs - Reconciliation Report - Preparer name in Reconciliation report is not consistent with postage statement	Reconciliation report is displaying the company name where as postage statement is displaying the corporation name both for the same Permit number.	Modify the company name to be the same as the corporation name if appropriate. Possible solution in future release to display company name on both.	(None)	Electronic Postage Processing	High	(None)	Both
6/21/2011 18:58	079357	eDocs - Discrepancy on Label Zip on Qualification Report			(None)	Electronic Documentation	Low	(None)	External - Limited
12/2/2010 11:46	067451	MLOCR Single UPD statement - not triggering MPCV	Mail piece count verification (MPCV) should be generated when the Mail.dat submission creates only one postage statement but it is failing to generate.	Postal Service to follow alternative procedure to accept the MLOCR Mail.dat file and verify the mailing.	(None)	(None)	(None)	(None)	Both
9/16/2010 13:27	065335	Combined Periodicals displaying N/A for total postage on master statement review page and Dashboard in both CAT and TEM environments.	Total postage was N/A on master statement review page and search page on Dashboard when combined PE statement entered via Mail.dat, Mail.XML and Postal Wizard. (CAT and TEM environment).	None. Find total postage on individual billable postage statements.	(None)	Periodicals	High	(None)	Both
6/22/2010 17:35	061290	Mail.dat client - Add Pagination & Limit results to Error message type	The drill on Mailing Facility ID to the Mailing Facility Error Details in the Common Errors Summary tab of the MDR client should contain only ERROR message types. Both the Common Errors Summary and Mailing Facility Error Detail should include paging.	None. Extraneous information that is not error messages is included and not all error messages can be viewed due to lack of paging.	No	Mail.dat Reports	Low	(None)	External - Systemic
2/17/2010 10:58	056906	MSTR: Mail Data Quality Reports - Inconsistent error counts between BI_CONTAINER_ERROR and BI_ML_ONR_PREPR_SMRY	Conflicting information is displayed in the Mail Data Quality reports as a result of inconsistent container error counts displayed in comparison with the Container Error table		(None)	Microstrategy Reports	Medium	(None)	Both
10/21/2009 12:34	049770	Dashboard: Postage statement should display the correct container type of a sibling container	The postage statement does not display 1 in the "1" MM Tray" column for the sibling container. Instead, it displays 1 in the "Other" column for the sibling container.	None: Accept incorrect container classification of Other rather than MM Tray.	(None)	Mail.dat Postage Statement Processing	Medium	(None)	External - Systemic
10/7/2009 16:08	049516	Mail.dat: Container Count on the PS does not include Sibling Containers	Mail.dat Standard Mail flats container count does not count sibling containers	Request mailer to provide count of sibling containers for on hardcopy postage statement.	No	Mail.dat Postage Statement Processing	Low	(None)	External - Systemic

Summary of Closed Issues by Priority and Functional Subsystem
12/12/12

Row Labels	Count of Priority
(None)	30
Critical	248
High	415
Low	48
Medium	215
(blank)	
Grand Total	956

Row Labels	Count of Priority
(None)	105
Account Creation - General	2
Account Creation - PE/PP	2
Administrative Module	3
BCG	8
Bluebar Manager	1
BME Reports	5
BMEU	4
BRM	1
CAPS	1
CSSC	1
Customer Information Management	1
Dashboard	65
Domestic Postage Processing	78
eInduction	8
Electronic Documentation	24
Electronic Postage Processing	8
eMIR	2
E-VS	32
E-VS GUI	1
eVS IMD	4
FAST	31
FDB Interface	1
Fee Transactions	2
Financial Activity Management	1
Financial Activity Management (Deleted)	15
Int'l Postage Processing	14
Mail Quality Reports	5
Mail.dat Co-palletization	7
Mail.dat Postage Statement Processing	145
Mail.dat Reports	14
Mail.Dat Statements (Deleted)	1
Mail.dat upload (Deleted)	3
Mail.dat Validations	102
Mail.dat-SASP Interface	8
Mail.XML - SASP Interface	4
Mail.xml Copalletization	2
Mail.XML Postage Statement Processing	32
Mail.XML Report Processing	2
Mail.xml Reports	3
Mail.XML Service Layer	3
Mail.XML Validations	18
Mail.XML Web Services	2
Mailer View Functionality	19
MDR - File Upload and Validation (Deleted)	2
MDR - Nesting and Ref. Integration (Deleted)	1
MDR - Postage Stmt Generation (Deleted)	9
MDR - Report Generation (Deleted)	2
MDR - Technical Requirements (Deleted)	3
Microstrategy Reports	15
MID	2
MLOCR	3
MMS	3
NonProfit	1
OMAS Interface	1
OPSWEB	1
PBV	10
Performance	5
Periodicals	33
Permit Reports	1
POS	1
Postage Statement Wizard	31
PostalOne! Interface	2
Push/Pull Data Distribution	2
Reporting	20
SASP	11
SASP - Misc.Mail.dat Enhancements	1
Scan Based Payment	5
WebISSAM	1
(blank)	
Grand Total	956

**Mailer Closed Issues
12/12/12**

Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production
12/12/2012 11:22	109690	Cost Center & Mailer Volume Report: Total Number of Postage Statements logic incorrect	The system is doing a straight total of the number of postage statements on the detail lines for a permit and is not looking at the total number of unique postage statements.	Use Transaction Summary Report to display the correct number of transactions for a permit.	(None)	Reporting	Medium	(None)
12/10/2012 14:27	108876	Mail.DAT: Pending Periodicals pieces being charged on incorrect lines.	Currently, the table that maps the conversion of destination entry level for pending periodicals does not appear to reflect these requirements	No workaround	(None)	Mail.dat Postage Statement Processing	Critical	(None)
12/10/2012 14:11	108872	Mail.DAT: Error code 0587 not throwing correctly.	The system is checking if the mpa permit number field is empty before throwing this error code.	None	No	Mail.dat Validations	Medium	(None)
12/7/2012 17:31	108848	CORP_LOC_SEQ_NO in Streamlined CRID and Seamless Attribute tables in PO! do not match	When these values do not match in PO! it prevents seamless from being enabled in SASP and PO! MSTR for the mailers in error.	None	(None)	(None)	High	(None)
12/7/2012 14:06	108838	Mail.XML - Container Manifest not updating eInduction indicator	When using the Container Manifest message to mark a container for eInduction that was not initially eInduction, the container is not correctly being updated.	No workarouond	(None)	Mail.XML Postage Statement Processing	High	(None)
12/6/2012 16:12	108787	eVS: Urban Outfitters unmanifested data for October 2012 issue	When user click on ALL from the linked report the totaled volume is different	No workaround	(None)	(None)	(None)	(None)
12/5/2012 23:58	108769	BRM and Postage Due Invoicing CAPS Transactions Have Incorrect Prior Balance Amounts	BRM and Postage Due invoices with permits linked to CAPS are, in some cases, creating the CAPS transaction with an incorrect prior account balance amount.	No workaround	(None)	BRM	High	(None)
12/4/2012 16:03	108401	Mail.dat - Periodicals with Multiple Standard Enclosure MPU IDs not generated correctly	If a mailer submits a job for Periodicals with Standard Enclosures, and they use multiple MPU IDs for their enclosures, the enclosures postage statement will only reflect one of those MPU IDs, other enclosure MPUs are included in the periodical statement	The workaround is for mailers to ensure that all enclosures will be generated onto one statement per the Key Postage Statement Generation Fields for Non-Periodicals.	Yes	Mail.dat Postage Statement Processing	High	(None)
12/4/2012 15:05	108390	Dashboard - MailXML job - Master statement with all columns showing in one column	On Dashboard, Master statement (submitted via MailXML job) had all the columns showing in one column. Screenshots attached.	None	(None)	Dashboard	Medium	(None)

**Mailer Closed Issues
12/12/12**

Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production
12/4/2012 13:53	108380	PS 3605 - BPM - Bound Printed Matter - MDR statements - Processing Category displaying blank via front-end for MDR statements	When mailer processed the PS 3605 BPM (submitted via MDR), the Processing Category was displaying blank on the statement. Even the Processing Category was displaying blank, it was showing "Irregular Parcels" in the database. It appears only a displaying	None	(None)	Domestic Postage Processing	High	(None)
12/3/2012 13:16	108320	Mail.DAT: Spoiled pieces being calculated incorrectly.	When updating a piece from spoiled to "unspoiled", PostalOne! incorrectly retains as spoiled and aggregates the count.	For finalized statements only, the workaround is for mailer to cancel the container with formerly spoiled pieces and resubmit without the pieces marked as spoiled.	Yes	Mail.dat Postage Statement Processing	Medium	(None)
12/3/2012 13:00	108317	Dashboard - MailXML statements - Unable to view the CAN or UPD statements - Showing a blank page	Mailer was unable to view CAN or UPD child statements in detailed. Per Uni, it shows a blank page when mailer clicked on the Master statement. Mailer can only see the detailed for FIN status Child statements.	None	(None)	Customer Information Management	High	(None)
12/3/2012 12:45	108314	TEM Online Application: Automated Email Issue with Sessions	Automated Email Issue w/TEM Online Application - User getting multiple automated emails sent because of multiple PO! sessions/browsers open.	Have only one open session/window browser when updating TEM applications.	(None)	Mailer View Functionality	Medium	(None)
11/30/2012 9:30	108276	SBP - 03 Acceptance Scans with no Weight are creating duplicate mail pieces charging double postage	SBP - 03 Acceptance Scans with no Weight are creating duplicate mail pieces charging double postage	None	(None)	Scan Based Payment	Critical	33.0.1
11/29/2012 10:27	108170	Mail.dat - Internal error when user name is more than 30 characters	Internal errors are thrown when the user name is exceeds 30 characters.	Change user to length not greater than 30 characters.	No	Mail.dat Validations	Medium	(None)
11/28/2012 13:43	107908	Mail.dat - Resolve initial rounded postage from 3 to 2 digits (causing 107495)	Rounding error causes difference of one cent from the billable postage statement children	None	No	Mail.dat Postage Statement Processing	Medium	33.0.1
11/28/2012 11:50	107901	Mail.DAT: SASP piece record count displaying 0 for tray based copal jobs	For some tray based copal submissions, piece data displays as zero. Data is no provisioned in the consolidator job	None	No	Mail.dat-SASP Interface	Medium	(None)
11/27/2012 20:33	107888	MMS - Quarterly Report & MMS Completed Transactions - Incorrect reporting the number of samplings for some sites/permits	User indicated that MMS Quarterly report and MMS Completed Transaction were reporting the number of Sampling incorrectly.	None	(None)	MMS	Medium	(None)

**Mailer Closed Issues
12/12/12**

Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production
11/27/2012 10:57	107854	Exclusions aggregate incorrectly grouping data	Excluded and Total pieces counts are incorrect when looking at FCM in the Exclusions report. 1.73% impact to results	None	(None)	(None)	Medium	(None)
11/27/2012 10:54	107853	CAR report could show Basic container if it receives a Start-the-Clock	Basic containers should not be included in CAR as it does not impact performance scores and they do not need to take action on it. 0.01% impact to results	None	(None)	(None)	High	(None)
11/26/2012 17:48	107842	Regression - POS Pay Anywhere un-attended deposit error	POS Pay Anywhere un-attended deposit error .System doesn't create a deposit, and the result of the error, deposit stays on the queue forever.	None	(None)	POS	High	(None)
11/26/2012 12:21	107827	Cost Center & Mailer Volume Report - Weights for Periodicals not being displayed	Cost Center & Mailer Volume Report - Weights for Periodicals not being displayed	None	(None)	Reporting	(None)	(None)
11/26/2012 10:13	107818	Validation of Publication Number for Periodicals is causing eDoc with a master and child postage statement to fail.	Currently, SASP is validating that the PUB_NBR is populated for Periodicals mailings.	None	(None)	(None)	High	(None)
11/23/2012 15:44	107789	Mail.dat Comb Mailing w/ MBI and Adj for additional pstg incorrectly adds incentive to Adjustment amt	Currently, SASP is validating that the PUB_NBR is populated for Periodicals mailings.	None	(None)	Financial Activity Management	High	33.0.1
11/21/2012 17:37	107777	Mailer partition keys are not being populated correctly impacting proper ingest of Non Full Service mailpiece scans.	Currently in production when processing IM-VIS Scans for NFS the mailer partition keys are not being populated correctly.	None	(None)	(None)	High	(None)
11/21/2012 16:57	107638	BMEU Reports - Carbon Accounting Statement results in error	BMEU Reports - Carbon Accounting Statement results in error	None	(None)	BME Reports	High	(None)
11/21/2012 9:49	107608	Check Mail Acceptance report shows duplicate barcodes	Check Mail Acceptance report shows duplicate barcodes.	None	(None)	eInduction	Medium	(None)
11/20/2012 19:34	107603	Postage Statement - Incorrect validation on Insufficient Balance when the permit actually had sufficient balance	Postage Statement - Incorrect validation on Insufficient Balance when the permit actually had sufficient balance	If possible, use a permit which has sufficient fund to cover all cost or MT/PC for Permit Holder.	(None)	Domestic Postage Processing	High	(None)
11/20/2012 18:10	107602	Mail.dat Validations 7110, 7121, 7098, 7114 not thrown	Mail.dat validations 7110, 7121, 7098, 7114 are not thrown as expected.	None	No	Mail.dat Postage Statement Processing	Medium	(None)
11/20/2012 16:56	107599	Mail.dat - populated for the auto-finalization with N rather than null for non-seamless jobs	Expected value is null. When not null, auto-finalization does not occur for non-seamless jobs.	Set the value to null for non-seamless jobs.	Yes	Mail.dat Postage Statement Processing	High	(None)
11/20/2012 15:48	107596	MRS New Price: Wrong Weight is displayed in BRM Invoice Revenue Detail Report for Standard Post	MRS New Price: Wrong Weight is displayed in BRM Invoice Revenue Detail Report for Standard Post	None	(None)	BME Reports	High	34.0.0

**Mailer Closed Issues
12/12/12**

Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production
11/19/2012 15:12	107495	Dashboard - BMEU - Multi Finalize - Error on some statemens when clicking on Multi-Finalize function	Dashboard Postal Wizard - Error on some statements when clicking Multi-finalize function. Multi-finalize button available but not all statements finalized.	None	(None)	(None)	High	33.0.1
11/19/2012 10:40	107471	Mail.DAT: Containers with an entry point of ASF not being charged to 3541 Postage Statement.	containers with an entry point of 'ASF' are not being charged section E of the 3541 Postage Statement. The problem is that there are no line mappings defined in the system for an entry level of 'A' for ASF.	None	No	Mail.dat Postage Statement Processing	High	34.0.0
11/19/2012 10:28	107470	PBV - MERLIN verification requested at higher than expected frequency	System requiring MERLIN test more than usual.	None	(None)	PBV	(None)	(None)
11/16/2012 16:28	107419	Mail.DAT: Periodical bundles with container level ASF are mapping incorrectly.	Mail.DAT: Periodical bundles with container level ASF are mapping incorrectly.	None	Yes	Mail.dat Postage Statement Processing	High	34.0.0
11/16/2012 15:19	107403	BMEU - Postage Statement - Incorrect validation permit when trying to process the statement at another Finance Number	Postage Statement - Incorrect validation permit when trying to process the statement at another Finance Number	None	Yes	(None)	High	(None)
11/16/2012 14:26	107397	IMsb and EDDM postage statements not displaying the 99B barcode on their 3607P	IMsb and EDDM postage statements not displaying the 99B barcode on their 3607P	None	(None)	Domestic Postage Processing	High	(None)
11/16/2012 11:58	107391	VRSR - scan requests not reaching FS-IMD	When users request a Full Service scan from a VRSR, the request isn't being transmitted to FS-IMD.	None	(None)	PBV	High	(None)
11/14/2012 20:18	107332	Dashboard - "Unlock" button is not displayed on the master postage statement permit entry page when a master postage statement is locked by MDX	"Unlock" button is not displayed on the master postage statement permit entry page when a master postage statement is locked by MDX	None	(None)	Dashboard	High	33.0.0
11/13/2012 18:44	107261	Dashboard - BMEU - Multi-Finalize function is not available for some BMEU users or the function having the issue	Mailer unable to access Postal Wizard Multi Finalize function	None	(None)	(None)	High	(None)
11/13/2012 18:32	107260	PostalOne! did not populate Mobile Barcode Incentive amount and pieces	Mobile Barcode Incentive system didn't populate the Incentive amount and pieces in PW statement sum table.	None	(None)	Financial Activity Management (Deleted)	Medium	(None)
11/13/2012 17:46	107257	Dashboard - Mailer View - Mailer received the blank screen after clicking on "Printer Friendly Version" URL for PE statements	On Dashboard (Mailer View), Mailer received the blank screen after clicking on the Printer Friendly Version URL for PE statements.	None	(None)	Dashboard	Medium	(None)

**Mailer Closed Issues
12/12/12**

Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production
11/9/2012 10:00	107113	Mail. dat - Periodicals, Loose Addressed Supplements with Host is missing pound price.	The system is not including Supplements Loose Addressed piece pound as part of postage.	None	Yes	Mail.dat Postage Statement Processing	Critical	33.0.1
11/8/2012 11:44	107078	Labeling List validation result discrepancy	Labeling List validation result discrepancy	None	(None)	eInduction	Medium	33.0.0
11/7/2012 15:33	107046	Postage statement - System incorrectly did not include the spoilage and shortage in the postage calculation	Postage statement - System incorrectly did not include the spoilage and shortage in the postage calculation	None	(None)	Domestic Postage Processing	High	(None)
11/7/2012 15:13	107042	Dashboard - Mailer View - Received timestamp error after clicking on "3541 Periodical" URL under Transaction Type	Dashboard - Mailer View - Received timestamp error after clicking on "3541 Periodical" URL under Transaction Type	None	(None)	Dashboard	High	(None)
11/7/2012 14:44	107040	PSW, MDR, BMEU - PS 3541 Periodical Combined Mailing - Received timestamp error when entering more than 10 Child by using "Add one more line" URL	PSW, MDR, BMEU - PS 3541 Periodical Combined Mailing - Received timestamp error when entering more than 10 Child by using "Add one more line" URL	Mailer can enter up to 10 postage statements under a Master and create multiple masters if the mailing group has more postage statements.	(None)	Postage Statement Wizard	High	(None)
11/7/2012 12:42	107019	Mail.dat - Both IMR and PBC files being allowed in same 12-2 submission	12-2 jobs are allowed to be submitted with both an IMR and a PBC file. This causes issues in SASP when processing the eDoc.	The mailer will need to ensure they only use one of these files in order for SASP processing to be successful.	(None)	(None)	Medium	(None)
11/2/2012 18:13	106909	PBV - Optional Procedure, AMS, Manifest, statements incorrectly requested for Weight Verification or Weight Verification worksheet not displaying	PBV - Optional Procedure, AMS, Manifest, statements incorrectly requested for Weight Verification or Weight Verification worksheet not displaying	Enter passing information for WV before finalization	No	PBV	High	(None)
11/2/2012 16:03	106904	Dashboard - Missing the Unlock button (for BMEU Admin users) for the statements locked	BMEU Users can not unlock the mail.dat postage statement from the first postage entry screen, even though all BMEU users have a BMEU Admin user role in eAccess	There is no workaround, this mail.dat mailing must be deleted by the data repair	(None)	Dashboard	High	32.0.2
11/2/2012 13:21	106896	Selection of Correct or Lowest price for postage affixed calculation on precancel postage statements needs to be disabled	Selection of Correct or Lowest price for postage affixed calculation on precancel postage statements needs to be disabled	None	(None)	Domestic Postage Processing	High	34.0.0
11/1/2012 17:18	106872	Mail.dat - Total Pieces not updated to reflect spoilage/shortage when using PAR file	Mail.dat - Total Pieces not updated to reflect spoilage/shortage when using PAR file	The mailer can use either a PDR or PBC file to account for spoilage/shortage.	No	Mail.dat Postage Statement Processing	High	(None)

**Mailer Closed Issues
12/12/12**

Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production
10/31/2012 14:37	106743	PSW & BMEU - System incorrectly asking to enter "Net Postage Adjustment Amount" due to the rounding issue on Total Postage and Total Affixed Postage	Postal Wizard & BMEU/Hardcopy entry - System incorrectly asking to enter "Net Postage Adjustment Amount" due to the rounding issue on Total Postage and Total Affixed Postage	There is no workaround	(None)	Dashboard	High	(None)
10/31/2012 13:46	106737	Mail.DAT: MDR system does not calculate weight correctly for Round Trip DVDs	The weight is not the value provided by the mailer. The weight that is displayed is generated by PostalOne!	No workaround	No	Mail.dat Postage Statement Processing	High	(None)
10/30/2012 16:23	106614	Mail.dat - Pending periodical statement failed to account for all pieces on the standard postage lines - Error Code 7081	Error 7081 is thrown because the system does not correctly handle Destination Entry 'A' for 'DADC'.	None	Yes	Mail.dat Validations	Critical	32.0.2
10/30/2012 11:30	106499	eVS - Third Party: Permit Owner relationship receives error	eVS - Third Party: Permit Owner relationship receives error		(None)	E-VS	High	32.0.2
10/29/2012 18:11	106475	eVS Database - CAPS Low Balance Warnings erroneously include Debit accounts	eVS Database - CAPS Low Balance Warnings erroneously include Debit accounts.		(None)	E-VS	High	32.0.2
10/29/2012 17:03	106473	Mail.dat - AP mailing role not being populated in pw_wizard_address	Permits with a status of ADDPOS are not being inserted into Postal Wizard address. As such, the additional postage permit is not being displayed on the postage statement.	No workaround. Display issue	No	Mail.dat Validations	High	32.0.2
10/29/2012 8:41	106464	PW-IMSB Full-Service UPD not showing up on the Post Office of Mailing Dashboard, it's showing on the Post office of Permit dashboard only. Confirmation page displaying incorrect Post office of Mailing	Postal Wizard-IMSB Full-Service UPD not showing up on the Post Office of Mailing Dashboard, it's showing on the Post office of Permit dashboard only. Confirmation page displaying incorrect Post office of Mailing	No workaround	Yes	(None)	High	NA
10/28/2012 11:03	106463	Unable to cancel IMSB Full Service FCM and SM statement with UPD status from the Mailer dashboard	Both	Users can open the Postage Statement from the Dashboard and cancel the statement from the Postage Statement page.	No	(None)	Medium	33.0.0
10/28/2012 9:52	106459	eInduction Processing Halted due to Invalid Mail.dat MID Data	eInduction Processing Halted due to Invalid Mail.dat MID Data	Cancel the statements and delete the job to remove incorrect job before it becomes an aged job. Resubmit with correct Mail Preparer MID	(None)	Mail.dat Validations	Critical	32.0.2

**Mailer Closed Issues
12/12/12**

Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production
10/28/2012 9:34	106457	Manually entered (by BMEU) Mail Anywhere Combined FCM & SM statements show incorrect PO of Permit when displayed on the dashboard	The Post Office of Permit is incorrectly displayed as the Post Office of Mailing on BMEU-entered Mail Anywhere Combined First-Class Mail and Standard Mail statements.	This is a display issue. PO of Permit is displayed in Postage Stmt. Postage is being correctly charged and the statements can be finalized at the correct location.	(None)	Dashboard	Medium	33.0.0
10/28/2012 9:04	106455	Manually entered (by BMEU) or Postal wizard entered Combined consolidated periodical statement does not function	The consolidated option isn't available when entering combined Periodicals statements through Postage Statement Wizard or BMEU, therefore statements cannot be entered with consolidated information.	Enter each individual Periodicals Statement as a separate mailing. [Confirmed can use fractional containers and bundles.]	Yes	Periodicals	Critical	32.0.2
10/23/2012 16:16	106242	PS 3605 - Parcel Post - Part G - Line items not displaying if piece weight falls in the gap between two lines between max_weight and min_weight of 4 oz	PS 3605 - Parcel Post - Part G - Line items not displaying if piece weight falls in the gap between two lines, between max_weight and min_weight of 4 oz	No workaround. Display issue	(None)	(None)	Critical	(None)
10/19/2012 19:56	106214	Dashboard - Job Detail - PDF download file - Showing incorrect postage amount relating to the rounding issue	Dashboard - Job Detail - PDF download file - Showing incorrect postage amount relating to the rounding issue.	No workaround	Yes	Dashboard	High	(None)
10/19/2012 19:05	106213	Dashboard - Mailing Group Summary Information - Incorrectly displaying "Mailing Details" section with zero \$0.00 on Total Postage on PS 3541 - Displaying issue only	Dashboard - Mailing Group Summary Information - Incorrectly displaying "Mailing Details" section with zero \$0.00 on Total Postage on PS 3541 - Displaying issue only	None	No	Dashboard	High	(None)
10/19/2012 13:26	106207	Statement of Ownership: Form is not being saved when Editor is not populated	Statement of Ownership: Form is not being saved when "Editor" section is not populated.	No workaround	No	Periodicals	(None)	(None)
10/17/2012 12:40	106179	INcorrect Labelling	Drop Ship appointments are labelled as Entry Type 'Destination Entry' in the Appointment Summary table on the Manage Closeout Information page. This causes confusion and is inconsistent with other FAST referencing.	No Workaround.	(None)	FAST	Medium	FAST 25.0.0
10/16/2012 10:29	106120	Mail.DAT: Actual Container Ship Date coded as a key postage statement generation field.	Mail.DAT: Actual Container Ship Date coded as a key postage statement generation field.	None. The container ship date is a required field.	No	Mail.dat Postage Statement Processing	High	(None)
10/12/2012 18:02	106101	eDocs - Register - Facility names are matching the entry ZIP in the submitted job	eDocs - Register - Facility names are matching the entry ZIP in the submitted job		(None)	Electronic Documentation	Medium	(None)

**Mailer Closed Issues
12/12/12**

Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production
10/12/2012 17:37	106100	eDocs - Qualification (Qual) report - eDG bundles (Rate Level '3B') should not display 'AXXX'	eDocs - Qualification (Qual) report - eDG bundles (Rate Level '3B') should not display 'AXXX'	No workaround	(None)	Electronic Documentation	Medium	(None)
10/11/2012 15:45	106088	12.0b OE Content Query xml	When submitting a Mail.XML 12.0b DeliveryContentQueryRequest, using the consignee appt id, the response returned is "Invalid Consignee Appt ID".	Use DeliveryApptUpdate request to query contents with Mail.XML 12.0b	(None)	FAST	(None)	FAST 22.1.0
10/10/2012 15:38	106057	12.0b XML Associating OE Content to an OE Shell Appt.	When associating OE content to a shell appointment there is a failure when the scheduler_content_id has already been used.	No Workaround.	(None)	FAST	Medium	FAST 25.0.0
10/4/2012 10:34	105926	SRS 796: Confirmation page for BMEU submission was scanned at a POS site.	Confirmation page for PW submission was scanned at a retail site. Either need requirements or workflow update to prevent acceptance from proceeding at retail if BMEU is emthod of entry.	None	(None)	Dashboard	High	(None)
10/4/2012 10:30	105925	Mail.XML - ProcessingCatatory Must be Unique in the PostageStatementCreateRequest message.	A new validation for shap in the postage statement is needed to make sure only a single shap can be on the postage statement lineitems	None	(None)	Mail.XML Validations	High	(None)
10/3/2012 14:56	105902	Change Error 1170 to Include Bundle-Based CoPals	Change Error 1170 to Include Bundle-Based CoPals	No workaround/error validation	(None)	Mail.dat Validations	Low	(None)
10/3/2012 13:58	105896	The drop down option for Bundle Scan Type on the Mail Piece Scan Push Subscription Page should default to `Actual Only`	The drop down option for Bundle Scan Type on the Mail Piece Scan Push Subscription Page should default to `Actual Only`	None	(None)	Mail.xml Reports	High	(None)
10/2/2012 13:29	105841	Mail.dat - Mailing Agent Selection for Periodicals	The Mailing Agent CRID for Periodicals that is indicated in the eDoc is not the one in the postage statement, mailing agent block.	When the CRID is needed, for downstream touchpoints, look-up CRID using Account Management.	No	Mail.dat Postage Statement Processing	High	(None)
10/2/2012 12:23	105836	Mailer: Incentive Received on Job with Unenrolled MO and the MO as Permit Holder	Mailer: Incentive Received on Job with Unenrolled MO and the MO as Permit Holder	None	(None)	Mail.dat Postage Statement Processing	Critical	33.0.0
10/1/2012 15:13	105821	Mailer: Error 7109 Incorrectly Thrown for MLOCR Mailing	PostalOne CAT is incorrectly rejecting MLOCR mailing. Physical sibling records are not meant to be required at the time that the mailing in EST status.	None	No	Mail.dat Validations	High	(None)

**Mailer Closed Issues
12/12/12**

Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production
10/1/2012 14:34	105809	Mail.xml - CloseMailingGroupRequest incorrectly accepted and processed	CloseMailingGroupRequest should be rejected if there is a statement within the mailing group if state is UPD or FIN. Instead message is processed and the mailing group is closed.	None	Yes	Mail.XML Postage Statement Processing	Critical	(None)
9/28/2012 10:21	105744	SRS 777 - Periodicals Mail Anywhere Reporting	While processing Periodicals Mail Anywhere AUTO FINALIZE postage statements, submitted via Postal Wizard, Mail.dat and Mail.XML the system did not properly annotate the Post Office of Permit and the Post Office of Mailing on the appropriate Reports. Ple	There is no workaround-Display Issue	Yes	Reporting	High	(None)
9/27/2012 15:41	105734	MB Incentive may have been given outside the incentive period.	MB Incentive may have been given outside the incentive period.	None	(None)	Financial Activity Management (Deleted)	Medium	(None)
9/27/2012 7:16	105704	8125 -PW Register - the DADC checkbox does not display when DADC discount claimed	When an 8125 is generated through Postal Wizard and an ADC destination entry discount is claimed, the DADC checkbox does not display.	Manually annotate that that bundles are destined for DADC.	Yes	Postage Statement Wizard	Critical	34.0.0
9/26/2012 15:57	105696	Mail.XML: Statement Sequence No. not populating correctly on Postage Statements.	Currently, the system is populating Statement Sequence No. with the "userpostagestatementid" Mail.XML field. This is incorrect.	The mailer can also populate the "userpostagestatementid" with the 'statementsequencenumber' value. This will populated the Statement Sequence No. on the postage statement.	No	Mail.XML Postage Statement Processing	Medium	(None)
9/26/2012 8:31	105683	SRS 814 - 8017/8125 - Origin Plant Location is incorrect	On the 8017/8125, the field for Origin Plant Location (block 7) is populating with the Destination office. The Destination office (block 28) is not being populated and should be populated with the info that is currently going into block 7.	None	No	Postage Statement Wizard	Medium	(None)
9/25/2012 18:23	105678	Postage Statement - Maildat - Affixed Postage was not deducted from postage statemen even after it was finalized	Dashboard - Maildat - Affixed Postage was not deducted from postage statement even after it was finalized. The Total Postage was deducted correctly at the transaction level.	None	(None)	(None)	High	34.0.0
9/25/2012 10:10	105649	Mail.XML - Sortation Level is not decoded for V_MX_BNDL_DETAIL	The Bundle Report is incorrectly showing blanks for the Sortation Levels.	Use the Qualification Report	No	Mail.XML Report Processing	Medium	(None)

**Mailer Closed Issues
12/12/12**

Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production
9/20/2012 9:41	105510	XML file processing error for Standard Mail Catalog nonautomation	Rate categories G, K, L5, and L6 are not supported. Error 8726 is thrown. XML Standard Mail Catalog Nonautomation jobs do not load.	None	(None)	Mail.XML Postage Statement Processing	High	(None)
9/17/2012 15:07	105258	SRS 796 - PO of activity link where IMsb postage statements are scanned, needs to display Retail Unit name and address stored in p_summa table	In Customer Assistance when the PO of Activity is selected, the system should display Facility Name, Address, City, and State. PostalOne is not returning data because the POS system uses a dummy finance number and cost center in the test environments.	None	(None)	Electronic Postage Processing	Medium	(None)
9/17/2012 10:52	105230	PostalOne! Seamless Job Exception Report missing	PostalOne! Seamless Job Exception Report missing	No workaround	(None)	BME Reports	Critical	33.0.0
9/14/2012 13:48	105189	Dashboard search - Redundant search criteria	Dashboard search for IMsb mailing entry method has redundant criteria	No workaround	(None)	Dashboard	(None)	(None)
9/12/2012 7:13	104964	eVS GUI - Duplicate PIC Assigned to Multiple Packages Report cannot be downloaded	eVS GUI - Duplicate PIC Assigned to Multiple Packages Report cannot be downloaded	None	(None)	E-VS	Medium	(None)
9/10/2012 10:49	104793	Mail.DAT: Std Mail barcode surcharge applying to carrier route marketing parcels.	3602 postage statement lines G9 & G18 charge the mailer a surcharge for presorted Marketing Parcels that are not barcoded.	None	Yes	Mail.dat Postage Statement Processing	Critical	33.0.0
9/7/2012 19:58	104733	Dashboard - System displays wrong Preparer companys name in the Mailing Group Summary Information section.	System displays wrong Preparer companys name in the Mailing Group Summary Information section. Based on this postage statement, the Preparer companys name should be ALG WORLDWIDE LOGISTICS, not MYSTIC STAMP COMPANY INC.	No workaround	No	Dashboard	Medium	(None)
9/7/2012 19:48	104732	PS 3605 - Irregular Parcel - Light Weight - PSW - Confirmation page - Displaying double Total Pieces on Confirmation page	PS 3605 - Irregular Parcel - Light Weight - PSW - Confirmation page - Displaying double Total Pieces on Confirmation page	None	(None)	Domestic Postage Processing	High	34.0.0
9/7/2012 19:29	104731	Mail.XML - Job not populating pw_wizard_address table for master statement	When user clicks on the Download Details link for Master statement, and try to download or open as PDF format, s/he would not be able to view the pdf file. This happens for both BMEU and External user. This is a TEM issue.		No	Mail.XML Postage Statement Processing	High	32.0.0

**Mailer Closed Issues
12/12/12**

Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production
9/4/2012 18:21	104356	Dashboard - Mailer - Mailing Report - Unable to view BRM deposit receipts	Dashboard - Mailer - Mailing Report - Unable to view Business Reply Mail (BRM) deposit receipts	No workaround	(None)	Dashboard	Medium	(None)
9/4/2012 18:10	104355	eDocs - Qualification (Qual) Report - Zip label in m_dmm_label_list is not consistent with the form L801.	eDocs - Qualification (Qual) Report - Zip label in m_dmm_label_list (DMM-Domestic Mail Manual) is not consistent with the form L801.	None	(None)	Electronic Documentation	High	34.0.0
8/31/2012 12:37	104006	Incentive discount should be added back to postage amount for spoiled/wasted pieces via pdr/pbc	10/3/2012 - Mackey/Dickens. Scheduled for Release 13 (April 2013) SRS 910. Incentive discount should be added back to postage amount for spoiled/wasted pieces via pdr/pbc	None	Yes	Mail.dat Postage Statement Processing	High	(None)
8/30/2012 12:07	103932	Mail.dat - Allow updates to MPU ID/CPT ID when changing weights	Mail.dat - Allow updates to MPU ID/CPT ID when changing weights	Mailer can keep the same MPU/CPT ID and change the MPU Name.	(None)	Mail.dat Validations	Low	(None)
8/29/2012 19:48	103908	eDocs - Walking Sequence Report link does not show on the dashboard	The Walking Sequence Report link does not show on the dashboard		No	Electronic Documentation	Medium	(None)
8/23/2012 17:33	103298	Periodicals Advertising Percentage Worksheet: Blank Page DIsplayed Upon Submission	"Scenario: Mailer is trying to update the Advertising Percentage Worksheet for PS 141407944. Upon clicking Submit, a white/blank screen is displayed.	Submit fewer entries at a time (10-20) instead of submitting all 470 entries at once.	No	Periodicals	High	33.0.0
8/23/2012 13:33	103278	Transfer transaction from CAPS trust account allows for negative balances	10/3/2012 - Mackey/Dickens. Scheduled for Release 12 (January 2013) SRS 834 and Release 13 (April 2013) SRS 920. Transfer transaction from CAPS trust account allows for negative balances.	None	Yes	Financial Activity Management (Deleted)	Critical	NA
8/22/2012 13:30	103249	Adjustment transactions for Combined Mail Anywhere mailing are generated for wrong PO of Activity	Adjustment transactions for Combined Mail Anywhere mailing are generated for wrong Post Office of Activity	None	(None)	Financial Activity Management (Deleted)	High	34.0.0
8/22/2012 1:47	103239	Mailer - Dashboard - Mailing Report - Incorrect Post Office of Mailing displaying on postage statement link via View Transactions	Incorrect Post Office of Mailing displaying on postage statement link via View Transactions.	None	(None)	Dashboard	Medium	34.0.0

**Mailer Closed Issues
12/12/12**

Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production
8/20/2012 18:07	103211	Mobile Barcode Incentive - PS 3602 Combined - Combined postage statement display issue with mobile barcode incentive amount	A combined postage statement which has mobile barcode incentive applied is not accounting for the incentive amount in the display. The postage statement however is finalized with the appropriate transaction amount which does deduct the incentive amount.	None	No	Domestic Postage Processing	High	33.0.0
8/20/2012 16:35	103203	Periodicals Issue Level Postage Statement Report - No Periodical Postage Statements were found that matched the search criteria provided	Periodicals Issue Level Postage Statement Report Report - No Periodical Postage Statements were found that matched the search criteria provided.	None	No	Reporting	(None)	(None)
8/20/2012 12:27	103177	The Previous Screen hyperlink on the View CIN Group - Details page directs user to a blank page instead of previous page.	Previous Screen hyperlink, on the View CIN Group Details page, directs user to a blank page instead of previous page.	No workaround	(None)	FAST	Low	FAST 25.0.0
8/17/2012 13:20	103155	eDocs - Register page - Unable to advance under Register link - Error "No Entry Found! Error in Pagation!"	Dashboard - Register of Postage Statement : Customers cannot get pages to advance under the register		No	Electronic Documentation	Low	34.0.0
8/17/2012 13:12	103154	CPP mailing after 28 days in mixed FIN/FPP status with no total postage	CPP mailing after 28 days in mixed FIN/FPP status with zero total postage		(None)	Financial Activity Management (Deleted)	Critical	33.0.0
8/14/2012 12:15	102992	Facility Name not populated from Facility Profile page, NASS Code 'Search >' function	Facility Name not populated in Facility Profile page search drop down.	Use NASS Code to locate Facility	(None)	FAST	Medium	FAST 25.0.0
8/7/2012 15:39	102654	PS 3541 - Periodicals - Statement of Ownership - Publications with less than 50% Subscribers	In Production, Periodicals are being identified as having less than 50% subscribers, which is not the case		No	Periodicals	High	33.0.0
8/3/2012 16:21	102602	PO! eInduction reports are only showing data for containers associated to appointment prior to induction. Reports should be showing information on all scanned containers.	PO! eInduction reports are only showing data for containers associated to appointment prior to induction. Reports should be showing information on all scanned containers.		(None)	eInduction	High	32.0.0
8/3/2012 15:07	102600	Online Reports - Download Excel version is not available	The following reports do not download result in excel format: SchedulerPerformanceReport, SchedulerReport, Appointment Rating Analysis Report, Appointment Status Report and Appointment Calendar	No Workaround.	(None)	FAST	Medium	FAST 25.0.0

**Mailer Closed Issues
12/12/12**

Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production
8/3/2012 11:17	102597	Mail.dat Outside County Container Charges for Logical/Sibling Relationships (MLOCR)	The container charges are applied for the number of Logical Pallets in the .csm when an Outside County Periodical has .cqt records tied to a Logical Pallet in .csm and the Logical Pallet has Physical Pallet Siblings in the .csm.	None	Yes	Mail.dat Postage Statement Processing	High	(None)
8/2/2012 18:54	102590	Mobile Barcode Incentive - some lines require a IMB and others do not	Mobile Barcode Incentive - Non-Identical Weight - Statement received Mobile Barcode Incentive when permit not qualified for Incentive		Yes	Financial Activity Management (Deleted)	High	32.0.0
8/2/2012 18:19	102581	CSA Approval Process does not reset when mailer email is blank	When resetting the CSA Approval process for a CSA, with Pre-Approval status, the mailer's email address is not entered in the CSA, the Approval process will get stuck	No Workaround	(None)	FAST	Medium	FAST 25.0.0
8/1/2012 10:26	102495	Mail.DAT: Affixed postage being calculated as a negative value	Mail.DAT: Affixed postage being calculated as a negative value	None	Yes	Mail.dat Postage Statement Processing	High	33.0.0
7/31/2012 18:22	102494	Mailing Arrival workflow fails to recover cleanly upon failure	Mailing Arrival workflow fails to recover cleanly upon failure	Is this SASP background process?	(None)	(None)	(None)	(None)
7/31/2012 18:20	102493	BMEU entered statement - PS received MB Incentive even they are not eligible due to Back button	PSW or BMEU - PS received MB Incentive even they are not eligible due to Back button		Yes	Financial Activity Management (Deleted)	Critical	32.0.0
7/31/2012 13:38	102487	CSA Query Returning a 314 Error	8.0 CSA Query request returns a 314 error when a message contains invalid CSA ID and invalid CRID. The application should return an appropriate system error.	No Workaround.	(None)	FAST	High	FAST 23.0.0
7/31/2012 12:46	102486	Political Mail Log - PDF showing blank page	Political Mail Log - PDF showing blank page		No	Reporting	(None)	(None)
7/31/2012 11:56	102484	Mail.dat - Add additional filters to MDR Metric Average Submission Time Report	Mail.dat - Add additional filters to MDR Metric Average Submission Time Report		(None)	Mail.dat Reports	Medium	33.0.0
7/31/2012 10:58	102483	Shortage & Spoilage not credited in Mail.dat combined statements	Shortage & Spoilage not credited in Mail.dat combined statements		(None)	Financial Activity Management (Deleted)	High	34.0.0
7/31/2012 9:30	102481	Significant delay for Shipping Summary Reports to display after searching by Container Barcode.	Significant delay for Shipping Summary Reports to display after searching by Container Barcode		(None)	eInduction	High	32.0.0
7/31/2012 9:22	102480	The Shipping Summary displays an Error when trying to navigate to the NEXT pages of the report	The Shipping Summary displays an Error when trying to navigate to the NEXT pages of the report		(None)	eInduction	Medium	32.0.0

**Mailer Closed Issues
12/12/12**

Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production
7/31/2012 9:20	102479	SBP Postage Processing	occurring only for manifested items where a sample has been received and processed prior to the postage being charged, in this case the manifested postage is being charged. The process that updates the postage on the mail piece to the sample postage is		No	Scan Based Payment	Critical	32.0.0
7/30/2012 20:35	102478	MDX - Postage Statement processing - Child statement incorrectly segregated from Master statement related to Processing Category (CT and FL)	Dashboard - Child statement incorrectly segregated from Master statement related to Processing Category (CT and FL)	None	Yes	Mail.dat Postage Statement Processing	High	33.0.0
7/30/2012 15:56	102471	Mobile Barcode Incentive - Precancel stamp mailing should have an option to select NEITHER	Mobile Barcode Incentive - Precancel stamp mailing should have an option to select NEITHER.	No workaround	Yes	Financial Activity Management (Deleted)	Critical	(None)
7/27/2012 16:20	102455	Acceptance of DS-only Rate Type on OE Package Service	Both Mail.XML 10.0 and 12.0 are allowing the acceptance of OE Package Services which have a rate type that is DS-only (D) during appointment updating when there is also a Periodical content within the same message.	No Workaround.	(None)	FAST	Low	FAST 25.0.0
7/27/2012 14:00	102450	PS 3541 - Repositionable Notes - Incorrectly showing 0 Copies for Repositionable Notes	PS 3541 - Repositionable Notes - Incorrectly showing 0 Copies for Repositionable Notes	None	(None)	Periodicals	High	34.0.0
7/26/2012 15:15	102371	Websphere imbalance in consuming MQ messages	Some Mail.XML messages are taking large amounts of time to process.	No Workaround.	(None)	FAST	Medium	FAST 25.0.0
7/25/2012 16:42	102360	Mail.dat - Master 3541 ps-canceled Enhanced XML receipt file shows null total postage	Mail.dat - Master 3541 ps-canceled Enhanced XML receipt file shows null total postage		(None)	Mail.dat Reports	Medium	33.0.0
7/25/2012 15:43	102358	PartnerContentAssignment Returns 314 error when only CRID is used in the header	When submitting a valid PartnerContentAssignmentRequest with only the CRID of the Scheduler's info is in the header, a 314 error is returned.	No Workaround.	(None)	FAST	High	FAST 23.0.0
7/25/2012 10:38	102340	MDX spoilage and shortage is not being deducted from postage	MDX spoilage and shortage is not being deducted from postage		Yes	Financial Activity Management (Deleted)	High	33.0.0
7/24/2012 10:59	102333	Mail.DAT: Client "Forgot Password" link is broken.	Mail.DAT: Client "Forgot Password" link is broken.		(None)	Mail.dat Postage Statement Processing	Medium	33.0.0

**Mailer Closed Issues
12/12/12**

Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production
7/20/2012 14:21	102324	Mail.dat Mobile Barcode incentives doubled when there is Spoilage and Shortage in the same statement	MDX Spoilage and Shortage not being deducted from postage statements.		Yes	Financial Activity Management (Deleted)	Critical	32.0.0
7/19/2012 17:15	102315	Testing PartnerContentAssignmentRequest in Mail XML 12A gives 314 error	Testing PartnerContentAssignmentRequest in Mail XML 12A gives 314 error.	No Workaround.	(None)	FAST	Low	FAST 23.0.0
7/19/2012 15:05	102301	Dashboard - Final Receipt - Incorrectly showing N/A for "Advertising Percentage in This Issue"	Dashboard - Final Receipt - Incorrectly showing N/A for "Advertising Percentage in This Issue"		(None)	Dashboard	Medium	33.0.0
7/19/2012 14:52	102300	Mail.DAT: Periodicals Section B Advertising Pounds Rounding Error	Mail.DAT: Periodicals Section B Advertising Pounds Rounding Error		Yes	Mail.dat Postage Statement Processing	High	32.0.0
7/19/2012 14:20	102297	PS 3700 - International Global Direct - Part Q - Min/Max postage validation misses pound postage part	PS 3700 - International Global Direct - Part Q - Min/Max postage validation misses pound postage part		Yes	Int'l Postage Processing	High	32.0.0
7/17/2012 18:22	102275	Dashboard - CAPS postage being charged one cent \$0.01 different from displayed on Dashboard	CAPS postage being charged one cent \$0.01 different from displayed on Dashboard	None	Yes	Dashboard	Medium	33.0.0
7/17/2012 15:28	102271	Issue Level Postage Statement & Publication Report: Incorrect lines on XLS download	Incorrect lines on XLS download		(None)	Periodicals	High	32.0.0
7/12/2012 21:28	102240	Not populating "CAPS Customer Ref ID" on Web CAPS report	On WEB CAPS report, the "CAPS customer Ref id" does not show up on their CAPS history account for the indicated CAPS account when the statement is Precanceled stamp	No Workaround for Display of Report	(None)	Domestic Postage Processing	High	33.0.0
7/11/2012 20:39	102213	Dashboard - Master statement was Finalized FIN incompletely and some Child still incorrectly showing UPD and Postage showing \$0 on some Child and Master or Combined statements have mixed status of any combination -- FIN, INC, CAN, REV and UPD	Dashboard - Master statement was Finalized FIN incompletely and some Child still incorrectly showing UPD and Postage showing \$0 on some Child and Master	No Workaround	Yes	Dashboard	Critical	33.0.0
7/6/2012 17:02	102167	Postal Wizard- Duplicate line items are being created while doing an irregular parcel mailing.	Duplicate line items are being created while doing an irregular parcel mailing	No Workaround	(None)	Postage Statement Wizard	High	34.0.0

**Mailer Closed Issues
12/12/12**

Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production
7/6/2012 14:42	102147	Mail.dat - Periodicals with Multiple Standard Enclosure segments not generated correctly	If a mailer submits a job for Periodicals with Standard Enclosures, and they use 2 segments for their enclosures, the enclosures postage statement will only reflect one of those segments, other enclosure segments are included in the periodical statement.	The workaround is for mailers to ensure that all enclosures will be generated onto one statement per the Key Postage Statement Generation Fields for Non-Periodicals.	Yes	Mail.dat Postage Statement Processing	High	33.0.0
7/5/2012 16:35	102120	Mail.dat/Mail.xml - 3.5oz First Class/Standard Mail - Automation Letters Failing Validation	3.5 oz First Class- Automation Letters is failing client validations. The issue here is that 3.5 oz = .21875 lbs but the MPU weight field can only hold four decimal places. So the mailer is using the rounding rule to round up which comes to be .2188 lb	the mailer can use a weight of 0.2187 lbs (3.4992 oz) for 3.5 oz pieces until the validation is updated.	(None)	Mail.dat Validations	Medium	(None)
7/3/2012 20:18	102107	PS 3602 NP - Nonprofit Standard Mail - Incorrect Postage Affixed for Mobile Barcode Incentive	Postal Wizard on the confirmation acceptance notice show incorrect Net Postage Due when claiming the Mobile Barcode incentive.	For VAR/CVAR MBI incentive works if all 3 boxes are completed: Account Holder, MSP, and Mail owner.	Yes	Domestic Postage Processing	High	32.0.0
7/2/2012 13:39	102090	Periodicals: Issue Level Postage Statement & Publication Report - Discounts not being subtracted	On the Issue Level Postage Statement and Publication Report the C34 and C36 discounts are not being subtracted from the outside county postage and total postage for the rate case, beginning on 6/24. Impacts Mailers and BMEUs, no current financial impact.	No Workaround	(None)	Periodicals	Critical	31.0.6
7/1/2012 3:24	102083	PS 3602 Standard Combined - Total Adjusted Postage showing incorrect postage amount, not matching with Total Postage From All Parts	On PS 3602 Combined, user claimed prior to finalize the statement, the Adjusted Postage was showing incorrect postage amount, not matching with Total Postage From All Parts. Require further research to determine the root cause.	None	Yes	Domestic Postage Processing	High	33.0.0
6/29/2012 19:10	102081	PS 3602 Standard Mail - Postage Affixed - Incorrect Override message for VAR or Net Postage Due Negative and rounding issue on Affixed Postage	On PS 3602 Postage Affixed, user receiving the error message "Net Postage Due results in a negative amount. Enter override password for value added mailings or returned to the statement for correction. Need further research to determine the root cause.	None	Yes	Domestic Postage Processing	High	33.0.0

**Mailer Closed Issues
12/12/12**

Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production
6/29/2012 10:36	102064	Mail.XML Reconciliation Report display for single piece	Entered a Mail.XML job and reviewed Reconciliation Report and it is displaying the wrong amount for the Single Piece line. display is wrong in both USPS Processing Due column before finalization and Finalized Postage Statement column after finalization	No workaround	Yes	Dashboard	Medium	(None)
6/28/2012 18:48	102059	PS 3602 Standard Mail Combined - PC Precancel Postage Affixed incorrectly carried over to MT account and VAR should not populated	On PS 3602 Combined, user was entering the Combined Standard Mailing noticed computation errors on Master Statement Information. Need further research to determine the root cause.	No workaround	(None)	Domestic Postage Processing	Critical	31.0.6
6/28/2012 18:01	102057	Mail.dat - Jobs are failing due to database error	Mail.dat jobs are failing due to an internal error caused by an oracle bug. This internal error occurs when the maximum number of Oracle allotted locked rows per database block is exceeded during a transaction. solution is to upgrade PO! to Oracle 11G		(None)	Mail.dat Validations	Low	(None)
6/28/2012 14:59	102055	Mail.dat - SEV7 error occurred during consolidator submission for copal job	In a Mail.dat copal mailing, a consolidator job encountered a SEV7 system error. SEV7 occurs during client side validations of an OCI file. A rare occurrence, only been encountered on less than 0.2% of all consolidator jobs. Still investigating root cause	Mailers can populated with either 'O' or 'I' in the Included In Other Documentation field in origin jobs.	Yes	Mail.dat Postage Statement Processing	High	34.0.0
6/28/2012 14:14	102053	Regression - Timestamp Error when Attempting to Open Mail.XML Consolidated Periodicals Postage Statement	Regression - Timestamp Error when Attempting to Open Mail.XML Consolidated Periodicals Postage Statement	None	(None)	Mail.XML Postage Statement Processing	High	33.0.0
6/28/2012 13:58	102051	Dashboard - Mailing Agent was incorrectly populated	Mailer is using correct CRID # in the MPA Preparer field, and MDR is populating Lancaster West in PW_WIZARD_ADDRESS, but the system displays EAST PLANT as Mailing Agent in postage statement.	None	(None)	Dashboard	Medium	(None)

**Mailer Closed Issues
12/12/12**

Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production
6/26/2012 18:39	101940	PS 3600 First Class Combined - VAR (Value Added Refund) with incorrect computation and looks like VAR and Total Postage swapping	The system is calculating incorrectly Total Postage Amount for Precanceled Stamps (may be even for Metered mailing too). The system is taking the actual total postage amount then subtracting the total postage affixed amount as Total Postage.	No workaround. Value Added Refunds are put into pending status and not issued.	Yes	Domestic Postage Processing	Critical	31.0.6
6/25/2012 11:41	101377	PostalOne Mail.XML 10.0C OpenMailingGroupCreateRequest Message "REJECTED" - 6/24			(None)	Electronic Documentation	Medium	(None)
6/24/2012 11:15	101362	PW - SM postage statement can't be entered for permit imprint accounts with nonprofit pending authorization	For permits linked to a nonprofit Standard Mail authorization in pending status, it is not possible to enter the nonprofit pending postage statement from Postal Wizard.	Present a hardcopy postage statement to the clerk for entry.	(None)	Postage Statement Wizard	Critical	31.1.0
6/22/2012 17:06	101360	Mail.xml - Missing validation for election mail	Reinstate validation to not allow Election Mail		(None)	Mail.XML Validations	Medium	(None)
6/22/2012 11:08	101313	Mail.dat - Principal Processing Category of Letters and Cards not allowed in a copal job	Mail.dat - Principal Processing Category of Letters and Cards not allowed in a copal job	No workaround	(None)	Mail.dat Validations	Medium	(None)
6/21/2012 11:11	101299	Mail.dat - Pending periodical statement failed to account for all pieces on the standard postage lines - Error Code 7081:	Pending Periodicals Mail.dat file with DADC dest entry fails to load.	Enter postage by other means Mail.XML (full-service), POstal Wizard or Clerk entry.	(None)	Mail.dat Postage Statement Processing	Critical	31.0.3
6/20/2012 14:16	101051	Report - Customer Reports - Full Service - Unable to Access Reports via Full Service	Customer is unable to access Full Service Reports for the selected company.	No workaround	(None)	(None)	Medium	(None)
6/19/2012 20:23	100988	Interlink - Postage Statement displayed in wrong Finance Number	Entry Facility is not displayed on the PE child statements when using "Download Details" link for Master statement.		No	(None)	High	32.0.0
6/19/2012 16:47	100985	Mail.XML - postg_stmt_ctr_info_map not populating correctly for some jobs	There are some Full or Mixed Service jobs that have finalized postage statements, but do not appear in v_qual_container, due to not populating postg_stmt_ctr_info_map	None	No	Mail.XML - SASP Interface	Medium	(None)
6/19/2012 13:09	100973	Outside County Container Report does not dispaly the rate or postage for cr-rt that is designated for inclusion as 5 digit on line D4 on the 3541	Outside County Container Report does not dispaly the rate or postage for cr-rt that is designated for inclusion as 5 digit on line D4 on the 3541	None	Yes	Periodicals	High	34.0.0
6/15/2012 15:18	100919	Mail.dat - Both PDR and PBC being allowed in same original submission	Mail.dat - Both PDR and PBC being allowed in same original submission	None. This is going into R33 & scheduled for CAT testing.	No	Mail.dat Validations	Medium	33.0.0

**Mailer Closed Issues
12/12/12**

Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production
6/14/2012 18:51	100905	Mail.dat - no longer validating the Pending Periodicals use active permit in the client when the permit is inactive	The system does not validate if Pending Periodicals is active in the client. When inactive permits are used and system attempts to process postage statements, the job ultimately fails.	Ensure that an active permit is being used.	No	Mail.dat Validations	Medium	(None)
6/14/2012 13:06	100894	eVS: Automatic Reconciliation Adjustment Notification		Disable mailer from receiving the email in the corp site admin, or turn off the process that sends these emails until this is fixed.	(None)	E-VS	Critical	31.1.0
6/13/2012 13:48	100877	Dashboard - PSW - Mailer unable to delete some Incomplete (INM status) statements	Mailer unable to delete some Incomplete (INM status) statements	No workaround	(None)	Dashboard	Medium	(None)
6/12/2012 23:01	100818	Ad Percent and Weight worksheet updates are causing C30 and C32 discounts to be added instead of subtracted		Cancel the postage statement and resubmit the mail.dat job with the correct Ad % and Weights in the mail.dat job. If the postage statement has been finalized then reverse and re-submit, until corrected no users should use AD% or Edition Weight worksheet	Yes	Periodicals	Critical	31.0.0.2
6/12/2012 14:09	100651	Mailer View. International PS. Part Postage display issue on Confirmation Page.	On the final confirmation page Extra Services are not broken out. However on the previous page there is a complete break out. Also the part postage displays "Part Postage" instead of "Part A Postage." The third item where affixed postage displays "\$0"		No	Int'l Postage Processing	High	32.0.0
6/12/2012 13:07	100628	Mail.DAT - Component Data Unavailable for Chargeable Consolidated Postage Statements			(None)	Mail.dat Reports	Critical	31.0.0.2
6/10/2012 10:17	100567	Mail.xml - Consolidated Periodical statement cannot display - timestamp error	The Mail.XML Consolidated Periodical statement cannot display on the dashboard (receives timestamp error) because the permit publication number is populated and should not be.	Do not provide a permit publication number in the consolidated statement, it is only valid in the billable statement. Future release will include validation to provide an error message.	(None)	Mail.XML Postage Statement Processing	High	33.0.0
6/8/2012 18:22	100559	Mail.dat - Error Code 7090 being thrown incorrectly			(None)	Mail.dat Validations	Medium	(None)

**Mailer Closed Issues
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Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production
6/8/2012 9:18	100550	Mobile Barcode Incentive Displaying on Mail.dat statement although not applicable Standard Mail with date outside of incentive period			(None)	Domestic Postage Processing	Critical	(None)
6/7/2012 17:41	100545	Mail Data Quality Summary Report - External Report Slowness	Report takes a long time to run	Try again when system is less busy	(None)	Microstrategy Reports	Medium	NA
6/7/2012 16:46	100543	Mail.xml - System incorrectly handling RepositionableNotesIndicator	Although user claims reposition notes these do not show up on the postal statements	Postal Clerk will charge an adjustment for the reposition notes	Yes	Mail.XML Postage Statement Processing	Medium	33.0.0
6/7/2012 13:57	100526	Regression, Mail Anywhere, Mail.dat Statement, PO of Permit Missing	Regression, Mail Anywhere, Mail.dat Statement, Post Office of Permit Missing	No workaround	(None)	Domestic Postage Processing	High	(None)
6/7/2012 13:12	100519	Mail.xml - Part S extra service pieces exceed rest of mailing	During Mail.xml testing, a First Class mailing generated extra service pieces greater than the number of pieces in the entire mailing. This resulted in a higher charge on postage statement.	No workaround	Yes	Mail.XML Postage Statement Processing	Medium	33.0.0
6/7/2012 12:12	100514	Postal Wizard submitted MT and PC statements saved before completed error with postage affix = lowest	When a mailer attempts to update a postage statement saved for later completion, the system requires re-entry of the permit and then will not continue and allow completion of the postage statement. The problem only occurs for postage affixed = lowest.	Enter the postage statement as a complete statement. (Do not use the save as incomplete feature.)	(None)	Postage Statement Wizard	Critical	31.0.1
6/6/2012 11:44	100450	Program Reg permit data not refreshed automatically	when changes are made to a mailer's permit profile, the change is not automatically done in Program Reg. As a workaround, either the mailer or internal Help Desk user can access the CRID's account and that will re-pull data from PO!, updating any info.		(None)	Domestic Postage Processing	High	(None)
6/5/2012 12:08	100441	Mail.dat/xml - Allow display of decimals in pallet count on postage statement	Pallet calculations correctly use the full decimal of the pallet count, but the display on the postage statement rounds to the nearest whole number . This creates a problem when a pallet count is less than .5 and thus displays zero.		(None)	Mail.dat Postage Statement Processing	High	32.0.0
6/5/2012 11:45	100440	Mail.dat - Error Code 7090 being thrown incorrectly for cancel submission	Error Code is thrown incorrectly to cancel submission for a job.	None	No	Mail.dat Validations	Medium	(None)

**Mailer Closed Issues
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Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production
6/4/2012 17:27	100408	Appointment Audit Information File not loading into Excel	Appointment Audit Information file not loading properly into Excel.	No Workaround.	(None)	FAST	Low	FAST 25.0.0
6/4/2012 17:23	100407	9 Digit Appointment ID Displaying Instead of 10 Digit	When managing an existing recurring appointment and navigating through to the Appointment Audit Information page, the 9 digit ApptID is displayed instead of the 10 digit. On previous pages, the 10 digit had been displayed.	No Workaround.	(None)	FAST	Low	FAST 23.0.0
6/4/2012 13:08	100398	Incentive Issue - SPPS (Special Postage Payment System) error stating permit is not set up correctly warning	Incentive Issue - SPPS (Special Postage Payment System) error stating permit is not set up correctly warning	No workaround	No	Electronic Postage Processing	Medium	(None)
6/1/2012 11:40	100349	MBI Incentive being given on Master Statement to all mail pieces.	For Mail.dat combined mail submission, the incentive discount is given to all pieces whether marked as MB or not when a postage statement separator is not indicated.	Require customer to update Customer Reference ID or some other postage statement generation variable in order to separate the incentive mail from non-incentive mail. See the Mail.dat specification on RIBBS for the full detail on possible variables.	(None)	Mail.dat Postage Statement Processing	High	(None)
5/31/2012 18:15	100337	Mail.dat - Turn off warning message 4121	Kathryn Mackey to update Release Notes		(None)	Mail.dat Validations	Medium	31.0.1
5/29/2012 11:46	100238	Mailers are requesting that their Production Accounts, MIDs and CRIDs be loaded into the CAT environment so they can easily test in CAT without being required to set up new dummy accounts	Mailers are requesting that their Production Accounts, MIDs and CRIDs be loaded into the CAT environment so they can easily test in CAT without being required to set up new dummy accounts	No workaround	(None)	Account Creation - General	High	(None)
5/26/2012 7:25	100232	SV to continue sending the misshipped containers information to eInduction as part of the Container Problems Block of Closeout Messages			(None)	eInduction	High	31.0.1
5/25/2012 12:30	100216	Mail.dat: Error 0031 does not allow barcodes in logical containers	Mail.dat: Error 0031 does not allow barcodes in logical containers	No workaournd	No	Mail.dat Validations	High	(None)
5/25/2012 12:05	100215	Time Stamp error when finalizing Master Package Services	Upon attempting to finalize the Package Services postage statement for a Mail.dat job, clerk receives time stamp error. There is no way to finalize the master statement.	Mailer must cancel Mail.dat job and enter separate jobs for each of Bound printed matter, library mail and media mail. Alternatively, enter postage by other means not Mail.dat.	No	Mail.dat Postage Statement Processing	Low	33.0.0

**Mailer Closed Issues
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Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production
5/22/2012 15:16	100053	10.0 Delivery Appointment Create message for OneTime MultiStop returns 314 error response message.	Mail.XML 10.0 DeliveryAppointmentCreate message for OneTime MultiStop returns 314 error response message.	No Workaround.	(None)	FAST	Medium	FAST 23.0.0
5/22/2012 13:24	100047	Mail.dat - B15 on 3541 Postage Statement populating incorrectly (fixed R29, query only)			Yes	Mail.dat Postage Statement Processing	Medium	(None)
5/21/2012 13:55	100029	Mail.dat Periodical Presort level	Mail.dat jobs with Periodicals oversize flats (up to 1.25 inch thick), 5-digit presort, non-barcoded map to 3541 line C8 and should map to higher price line C16.	None. Accept lower price charged on line C8.	(None)	Mail.dat Postage Statement Processing	Critical	31.0.1
5/21/2012 13:44	100026	BCG / PostalOne! error	When attempting to select the Fee Type, BCG PostalOne system apparently trips an error and closes out the internet explorer application.	No workaround	Yes	Fee Transactions	Critical	33.0.0
5/21/2012 10:26	100010	Enhance eInduction processing for Consolidated Postage statements			(None)	eInduction	(None)	31.0.1
5/18/2012 13:40	099972	Closeout Data Report	When running the Closeout Data Report with the search based on the appointment ID, appointments that are closed do not show on the report. This is only happening for external user that has more than 1 corporation. In SIT the user FAST_DC was used.	Generate the Closeout Data Report based on CRID.	(None)	FAST	Medium	FAST 25.0.0
5/18/2012 11:21	099962	Fee Renewal Letter -- Mailers are receiving Fee Renewal Letters for Ghost Accounts	User has been receiving complaints from the mailers that they were getting Fee Renewal Letters for Ghost accounts.		(None)	Reporting	(None)	32.0.0
5/16/2012 10:24	099843	Warning 9414 Not triggered in 12a Periodical, 12a/11D ConPE	The requirements are not testable in this release because there is no incentive issued for Periodicals in this release, SRS 891 for April release will take care of this.	No Work around	No	Mail.XML Validations	Medium	(None)
5/15/2012 10:47	099810	Mail.DAT/Mail.XML -Master 3600 ps-canceled Enhanced XML receipt file shows null copies	For the master of the 3600 Postage Statement, the ps-canceled type of the Enhanced XML receipt file correctly shows negative pieces and postage values, but incorrectly shows negative null copies.	no workaround	No	Mail.dat Reports	Medium	33.0.0

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Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production
5/14/2012 14:24	099737	DeliveryCntUpdt: Volume does not update correctly	Content is not updating correctly when utilizing the DeliveryContentUpdate Mail.XML message.	No Workaround.	(None)	FAST	Low	FAST 25.0.0
5/14/2012 12:35	099672	Transaction Summary report - displays affixed permit balances affected by mailings and mailing reversals	Affixed permit balances shown on the transaction report do not take into account mailing transactions and reversal transactions.	The report balances are incorrect. The account balances are correct.	(None)	BME Reports	Medium	32.0.0
5/11/2012 18:31	099618	Mailing Agent info on PS-3541 is not being correctly populated for periodical mailings	For Mail.dat Periodical mailings, the Mailing Agent Info is not being correctly populated. The mailer does include multiple .mpa Preparer CRIDs however, the system randomly picks one Preparer CRID to populate Mailing Agent info for postage statements.	No workaround	No	Mail.dat Postage Statement Processing	High	33.0.0
5/11/2012 14:10	099608	Mail.dat jobs are failing due to database error.	Mail.dat jobs are failing due to an internal error caused by a possible oracle bug.	None	No	Mail.dat Reports	Critical	31.0.1
5/11/2012 13:28	099606	eVS Postage - international addresses not supported in postage statement submission	This issue came to light when a mailer (Lee Valley) used their Canadian address instead of their New York address when registering for eVS. They were able to submit manifests, but eVS processing failed when the postage statements tried to generate.	EVS	(None)	E-VS	(None)	(None)
5/10/2012 10:29	099552	Reversing an adjustment associated with a PS did not reverse all adjustments	To include in Release 14 (July 2013) SRS TBD. Reversing an adjustment associated with a PS did not reverse all adjustments.	no workaround	Yes	Financial Activity Management (Deleted)	High	(None)
5/9/2012 15:15	099532	Dashboard - "Printer Friendly Versions" Download - Incorrectly showing Post Office of Mailing for Mailing Agent	Mailer submitted the statement. On the Confirmation page, the Post Office of mailing shows Schaumburg, IL, however, when she prints the statement using the "Printer Friendly Version", the Post Office Mailing changes to Algonquin, IL.	No workaround	No	Dashboard	Medium	(None)
5/9/2012 11:55	099511	Mail.dat - Periodicals mailings fail to account for bundles.	Mail.dat Periodical mailings fail to account for Carrier Route (.pqt Package Level `B`) Origin Mixed ADC (.csm Container Level `AH`) Bundles.	Use Container Levels `AB` for `Mixed ADC` or `AG` for `Mixed NDC` as apposed to Container Level `AH` with Package Level `B` to map to Line D4.	Yes	Mail.dat Postage Statement Processing	High	31.0.1

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Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production
5/8/2012 19:38	099494	eVS: International manifest load successfully when package dimensions are greater than allowed	eVS is allowing larger dimensions than allowed by the destination country code and mail class. For example, GXG is allowing a maximum length greater than 46, width greater than 35, and height greater than 46.		(None)	E-VS	High	33.0.0
5/8/2012 15:14	099463	MailXML - PostageStatementStatusQueryResponse incorrectly built for MailXML11.0D schema			Yes	Mail.XML Web Services	Critical	31.0.1
5/8/2012 10:38	099434	Unable to process IncentiveEnrollmentCreateRequest message	Unable to process IncentiveEnrollmentCreateRequest message	Mailers can enroll in Incentive Programs through the Business Customer Gateway.	No	Mail.XML Validations	High	(None)
5/7/2012 16:23	099368	The ContentCreate for Stand-Alone content stores incorrect data for the SCHEDULER_CORP_ID column of the CTNR and AUD_CTNR tables	"The Scheduler_Corp_ID column on the CTNR and AUD_CTNR tables store the Scheduler ID instead of the Scheduler Corporate ID, when the Stand-Alone Content is created using the DeliveryContentCreate message.	No Workaround.	(None)	FAST	High	FAST 23.0.0
5/1/2012 14:09	099165	OMAS appears to be assessing fees incorrectly	10/3/2012 - Mackey/Dickens. Scheduled for Release 13 (April 2013). OMAS assess fees based on the non-Return Services Postage Statements transmit by PostalOne!	No workaround	Yes	OMAS Interface	High	(None)
4/30/2012 19:07	099125	eDocs - Maildat/MDR job - Rate Level Summary Report - Not showing all the pieces for A1, B1, and D1	The system is not displaying all pieces for A1, B1 and D1 (Non-automation Saturation, High Density, and Carrier Route) on the Rate Level Summary Report	None. These pieces do not display on the report. Possible correction in a future release.	No	Mail.dat Reports	High	33.0.0
4/30/2012 12:12	099082	AMS ZIP codes changes can disable all electronic hard copy entry submissions to a BMEU	AMS ZIP codes changes can disable all electronic hard copy entry submissions to a BMEU	No workaround	No	Financial Activity Management (Deleted)	High	(None)
4/27/2012 16:33	099069	Mail.DAT - Performance Issues during container processing delays transportation updates			No	Mail.dat Validations	High	32.0.0
4/27/2012 15:10	099064	Postal Wizard hard copy, BMEU Dashboard - replace PO of Mailing with PO of Permit search field	Postal Wizard hard copy, BMEU Dashboard - replace PO of Mailing with PO of Permit search field	No workaround	No	Dashboard	Medium	(None)

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Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production
4/25/2012 14:22	098951	Recurring appt instance not being created if it follows a recurring instance that is a multistop.	Recurring appointment instances are not being created if they are preceded by a multi-stop recurring appointment during the recurring appointment batch process.	No Workaround.	(None)	FAST	Medium	FAST 22.1.0
4/25/2012 11:36	098943	Mail.dat - Internal error thrown instead of validation for empty MPA - Unique Sequence/Grouping ID - Error Code 7018	Mail.dat - Internal error thrown instead of validation for empty MPA - Unique Sequence/Grouping ID - Error Code 7018	The mailer should ensure that all required fields are populated. Or use Mail.XML, Postal Wizard or BMEU Entry for the postage statement.	Yes	Mail.dat Validations	Medium	33.0.0
4/20/2012 13:26	098850	Mail.dat - Internal Error occurs when inserting summary container information for a co-mail master statement	Mailer receiving internal error preventing postage statement processing.	Submit via a method other than Mail.dat.	No	Mail.dat Postage Statement Processing	High	32.0.0
4/19/2012 14:28	098833	Mail.DAT - Error 1037 is Incorrectly Thrown when RideAlong is one of multiple Periodical enclosures.	The system can incorrectly compare the component weight of another enclosure type to the component weight of the Ride-Along.	Use an alternative submission method to Mail.DAT	No	Mail.dat Validations	Critical	32.0.0
4/19/2012 12:32	098823	Production Performance problem with PBVWeb/vrsrDashboard.html transactions			(None)	Performance	Critical	(None)
4/18/2012 14:14	098811	Mailer View: Mailing Reports > Statement of Ownership update	Mailer View: Mailing Reports > Statement of Ownership update	No workaround	No	Mailer View Functionality	Medium	(None)
4/18/2012 14:13	098810	Mailer View: Summary view page update	Mailer View: Summary view page update	No workaround	No	Mailer View Functionality	Medium	(None)
4/18/2012 14:10	098809	Mailer View: Manage Permits > Permit Profile update	Mailer View: Manage Permits > Permit Profile update	No workaround	No	Mailer View Functionality	Medium	(None)
4/18/2012 14:08	098808	Mailer View: Mailing Reports > Permit Search for a) Issue Level Postage Statement Report and b) Publication Report update	Mailer View: Mailing Reports > Permit Search for a) Issue Level Postage Statement Report and b) Publication Report update	No workaround	No	Mailer View Functionality	Medium	(None)
4/18/2012 14:06	098807	Mailer View: Postal Wizard > Permit Search update	Mailer View: Postal Wizard > Permit Search update	None	No	Mailer View Functionality	Medium	(None)
4/18/2012 11:25	098800	Mail.dat - Error code 7091 text to provide additional context	Error code 7091, which indicates that there are duplicate barcodes in the .csm file currently does not provide enough context to assist the mailers in correcting their files.	None	No	Mail.dat Validations	Medium	(None)
4/17/2012 19:45	098788	Mail.DAT - Remove the 'O' from Error Codes 1164 and 1165	Error Code 1164 and 1165 needs updating. Value "O" is no longer a valid (daggered in 11-1).	No workaround	No	Mail.dat Validations	Medium	(None)

**Mailer Closed Issues
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Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production
4/17/2012 11:29	098772	Mail.dat - Not correctly calculating Standard Mail enclosure pieces, and postage.	The system is incorrectly populating the amount of pieces and postage for an enclosure when submitting a Periodical with Standard Mail enclosure.	None	Yes	Mail.dat Postage Statement Processing	Critical	31.0.0
4/17/2012 9:26	098769	Statement of Ownership form 3526 - Blank screen displayed when navigating to form	The system returns a blank page when customer requests to complete the Statement of Ownership, Form 3526 via Postal Wizard.		No	BCG	Medium	31.0.0
4/16/2012 12:13	098653	Mail.XML - SASP eDoc load fails when not all pieces from Qualification Report are represented in the Mail Piece and Postage Statement data	If the MailPieceCreateRequest and PostageStatementCreateRequest do not contain all the pieces indicated in the QualificationReportDetailRequest, eDoc load fails for SASP processing.	Mailer would ensure all pieces identified in the Qualification Report are also in a MailPieceCreateRequest and the PostageStatementCreateRequest before finalization .	No	Mail.XML - SASP Interface	Medium	(None)
4/12/2012 18:40	098599	PS 3700 - Part E - International - Priority Mail - Placard Printing option (for Co-Container Mailing) is missing	PS3700-Priority Mail International Part E does not display the two options for creating placards when Co-Container Mailing is selected.		(None)	Int'l Postage Processing	Medium	(None)
4/11/2012 16:17	098562	Mail.dat - Internal error being thrown for Periodical with Enclosure job			No	Mail.dat Postage Statement Processing	Critical	31.1.0
4/10/2012 17:40	098500	Dashboard - Mailer or BMEU postage statement timestamp if they enter an incorrect CRID number in Mailer Owner section on Permit Entry page	User gets timestamp error.	Use search to get the CRID.	No	Dashboard	High	33.0.0
4/6/2012 18:20	098436	PS 3541 - Periodical - Timestamp error at the Permit Entry Page before clicking on Continue			Yes	Periodicals	Critical	31.0.0
4/5/2012 14:21	098391	eVS DB - missing rate combination for Parcel Select, processing category 3, routing barcode 1, discount D2			Yes	E-VS	High	30.0.1
4/5/2012 14:12	098390	eVS Custom Rates - PSLW rate look-up doesn't use new processing category element			(None)	E-VS	Medium	31.1.0
4/5/2012 11:49	098382	eVS Postage - postage statements with both Parcel Select and Parcel Post are unable to be submitted			Yes	E-VS	Critical	30.0.1
4/5/2012 11:24	098380	Transaction History Report Production DB Performance problem			No	Performance	High	30.0.1

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Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production
4/5/2012 11:13	098379	Mail.dat - Remove prevalidation requiring N = not transmitted files be removed from dataset			No	Mail.dat Validations	Critical	30.0.1
4/4/2012 11:33	098366	MSTR: Address Quality report is not populating data after Release 30			(None)	Microstrategy Reports	High	30.0.1
4/2/2012 19:16	098240	Mail.XML - Qualification Report Detail message takes longer than expected to process			No	Mail.XML Postage Statement Processing	High	30.0.1
4/1/2012 19:39	098212	Mail.XML - OCI message takes longer than expected to process			Yes	Mail.XML Postage Statement Processing	High	30.0.1
4/1/2012 10:01	098209	Balance Fees search by Account Number in BCG not working	Balance Fees search by Account Number in BCG not working	No workaround	No	Mailer View Functionality	Low	(None)
4/1/2012 7:47	098198	Monthly Account and Samping Summary page shows 0 Samples			No	Scan Based Payment	High	30.0.1
3/30/2012 19:28	098196	Mail.DAT- Incorrect rate levels on the Qualification Report	Qualification Report for rate categories A1, B1 and D1 are incorrect due to wrong mapping of report headings.	None	Yes	Mail.dat Postage Statement Processing	Medium	31.1.0
3/29/2012 14:24	098169	The Daily Postage Statement Summary Report has dollars visible when logged in a Third Part Shipper.			(None)	E-VS	High	33.0.0
3/27/2012 15:23	097449	Mail.xml - Error Code 8998 validation comparing incorrect copy totals.	Validation comparing incorrect copy totals, understating the Addressed Pieces at DDU Prices .	Check the number of Addressed Pieces at DDU (A17) prices is not greater than the sum of Copies for In-County Pound Prices (A1).	Yes	Mail.XML Postage Statement Processing	Medium	32.0.0
3/26/2012 15:41	097213	PSW system zeroing out all data	The adjust button is selected adjust entries made on the Postage Statement is zeroing out all of the data.	None	Yes	Postage Statement Wizard	Medium	(None)
3/23/2012 21:25	097186	eDocs - Reconciliation Report - Rate category `L5` in view_wws_qual_map should not map to 'MD' (found by Mailer)	In the reconciliation report that compares the postage statements to the qualification report some items that should map to ADC map to Mixed ADC.	Use the postage statement and the qualification report to verify the mailing is correct.	No	Electronic Documentation	High	(None)
3/23/2012 21:09	097185	PS 3605 Parcel Post - gray out line Line S4 (Delivery Confirmation) when either Machinable or Irregular Light weight Parcels are selected.	Fpr PS 3605 Parcel Post, Delivery Confirmation is being charged as an Extra Service.	May perform adjustment on the account.	Yes	Domestic Postage Processing	Critical	(None)
3/23/2012 20:51	097184	Dashboard - Dashboard and MDR field length needs to be synch up PW_FACILITY_CONTAINER_DE TAIL_ENTRY_ZIP (found by Mailer)	On Mail.dat file submission, encounter internal error code 7025 during the postage statement generation process.	Allowed entry is 3 or 5 characters in Entry Point for Entry Discount - Postal code (.csm 44-49). In a future release there will be a more specific error message.	No	Dashboard	Critical	32.0.0

**Mailer Closed Issues
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Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production
3/23/2012 18:42	097183	Mail.dat - Cancel job processing for long time (found by Mailer)	Mailer cannot delete job due to long run time (over 20 hr) causing system admin to abort the cancel job. no finance impact since clerk already reversed postage statements.	Instead of sending a delete status for each container send a delete entire job. If this does not work call the help desk for a data repair.	No	Mail.dat Postage Statement Processing	Medium	32.0.0
3/22/2012 17:43	096985	Inform PW users not to check the 8017/8125 on the PW Register Entry screen until fixes to the Register Entry screen can be deployed in Oct 2012 release 11	Cannot use Postal Wizard to create electronic 8125, 8017, and electronic register.	Revert to Standard Operating Procedure with 8017, 8025, and register. Or use Mail.dat or Mail.XML to enter postage with eInduction.	(None)	Postage Statement Wizard	Critical	(None)
3/22/2012 17:33	096984	Mail.xml - Incorrect postage Limited Circulation including Lim. Circ. Sci. of Ag. discounts for 3541	For Mail.XML Postage Statement Create message, the Limited Circulation discount is not calculated when claimed in the message.	For Limited Circulation discount mailings, users will not be able to use Mail.XML. Use Postal Wizard, Mail.dat, or acceptance clerk entry of the postage statement.	No	Mail.XML Postage Statement Processing	Critical	31.0.0
3/22/2012 17:11	096982	PW -> Register Entry web page -> no error msg when enter incorrect values in Other field	Endless loop - press save and continue and back to same page with values blanked out.	For the field Other, use the correct format numeric only (whole number).	No	Dashboard	High	33.0.0
3/21/2012 15:31	096938	Mailer - Mailing Reports - View Transaction - Begin and End Balance displaying incorrectly due to pri_tran_bal was not updated accordingly			(None)	(None)	Medium	32.0.0
3/21/2012 9:45	096886	Mailer Issue: Update to MLOCR job throwing error 3815 incorrectly.	On update to earlier submission, when the .csm Total Weight field is less than .1 pounds, error code 3815 is incorrectly thrown: Total Weight field in the .csm file cannot be updated for a MLOCR job.	Upon release 30 deployment, Code 3815 will be defined as warning.	No	Mail.dat Validations	High	31.0.0
3/21/2012 9:42	096885	Mdat - Unable to Update Job for Cancel Containers error code 7055	Valid attempt to cancel job having Full Service Indicator fails with validation error 7055 - The Service Level Indicator for at least one .cqt record should be F when the .seg Full Service Participation Indicator is M.	Error 7055 will be changed to a warning message until a fix can be scheduled.	No	Mail.dat Validations	High	31.0.0
3/20/2012 17:08	096873	Regression. Mailer View. International PSs - Confirmation Page - blank field 'The postage statement was submitted on'		The info is available as Open Date on the Dashboard	No	Int'l Postage Processing	Low	32.0.0

**Mailer Closed Issues
12/12/12**

Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production
3/20/2012 16:18	096872	Third Party Billing: Mail Owner's landing page is not updating with information	The mail owner's eVS Monthly Account & Sampling Summary should be updating with information that can be filtered to see whether it was shipped by a 3rd Party.	None. The 3rd Party information is not available.	No	E-VS	High	32.0.0
3/20/2012 12:54	096860	Regression Automation: International Mail initiated from Mailer-BCG displays all postages zero		The info is available on the Postage Statement Summary Page	No	Int'l Postage Processing	Medium	32.0.0
3/17/2012 13:35	096047	SRS 752: Enhance Edoc to support MailXML12.x "IncentiveEnrollmentCreateRequest", routes the request to eDOC/MDR for processing	Enrollment through the Mail.XML Request Enrollment message is not fully functional. Need to submit new BNS to restart this project. This would benefit MSPs who can mass enroll new customers	Mailers can enroll Incentive Programs through the Business Customer Gateway	No	Mail.XML Service Layer	Medium	(None)
3/17/2012 13:34	096046	SRS 752: Enhance MailXML application to support MailXML12.x "IncentiveEnrollmentCreateRequest" message	Mail.XML message to request enrollment is not fully functional. To complete the functionality requires a new BNS.	Mailers can enroll using through the Business Customer Gateway	No	Mail.XML Service Layer	Medium	(None)
3/16/2012 7:48	095967	eVS Upload - variance for using surcharge type D1 with Media Mail in 1.4 file	eVS Upload - variance for using surcharge type D1 with Media Mail in 1.4 file	EVS upload	Yes	E-VS	Low	(None)
3/15/2012 16:09	095951	Non Profit - Gospel Tabernacle needs PO location moved to South Florida Facility	Pending authorization #: 1532135 - Gospel Tabernacle of Faith Deliverance Church needs PO location moved to South Florida Facility, Pembroke Pines FL 33082.	None	No	NonProfit	Medium	32.0.0
3/15/2012 14:59	095940	Regression Automation: First class mail Parcels - Receipt page shows incorrect (less) Additional Postage Adjusted	The postage values on the review page are correct but on the receipt page are incorrect. The issue impacts statements where the additional postage exceeds the single piece price, and involves MMS, MPCV, or Short Paid.	Customer may receive an incorrect receipt page. However, the postage statement is correct.	No	BMEU	High	(None)
3/15/2012 13:23	095934	eVS GUI + DB - volume for carbon footprint report is missing pieces			No	E-VS	Medium	30.0.1
3/15/2012 13:14	095933	eVS GUI - eVS Carbon Footprint - fixed and variable columns swapped on display			No	E-VS	(None)	30.0.1
3/14/2012 18:29	095922	Express Mail (PS 3560) PDF download in Mailer view not functioning	The Express Mail PDF download in the Mailer view is not functioning	Use other CSV or Excel option.	No	Mailer View Functionality	Medium	31.0.0

**Mailer Closed Issues
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Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production
3/14/2012 15:11	095914	PostalOne Prod LongRunning Reports for fullservice container/VisibilitySummarySearch.html	Performance issue when running reports for full-service container/VisibilitySummarySearch	None	No	Performance	High	31.0.0
3/14/2012 10:22	095892	Regression Automation: Bound Printed Matter Single Piece Rate discrepancy on Presort worksheet	Discrepancy with Bound Printed Matter Single Piece Rate calculation for presort worksheet additional postage.		Yes	PBV	High	29.0.4
3/14/2012 9:15	095874	SRS 752: MLXML Supports for Mail Service Providers to Enroll Their Customers/Mail-owners for Various Incentives	IncentiveEnrollmentCreateRequest message not fully functional. Requires new BNS for funding.	Mailers can enroll in Incentive Program through the Business Customer Gateway.	No	Mail.XML Service Layer	High	(None)
3/13/2012 19:59	095841	PS 3541 - Periodicals - Account Search - Additional Postage Due does not have Periodical as Permit Type available causing user unable to charge Additional Postage	Periodicals - Account Search - Additional Postage Due does not have Periodical as Permit Type available; user unable to charge Additional Postage.	Additional Postage or permit imprint account must be used, not Periodicals account.	Yes	Periodicals	Critical	(None)
3/13/2012 19:11	095835	Dashboard - Unable to retrieve the statements on Mailer or BMEU dashboard	Mailer and BMEU sometimes unable to open some statements via Mailer Dashboard.	None	Yes	Dashboard	Critical	31.1.0
3/13/2012 17:12	095821	Mail.Dat - First Class postage statement generating validation error 7079 double entry of postage statement lines	Submissions of first class mail are generating duplicate lines in mail.dat and failing with a server validation error 7079.	Must enter postage by other means.	No	Mail.dat Postage Statement Processing	Critical	32.0.0
3/12/2012 17:32	095786	Dashboard - PDF download - Suggest to add an option to download ALL details postage statement on one PDF for a day	Mailer clicks on 'PDF' link, it will display the Summary not details of those displayed postage statements on dashboard.	None	No	Dashboard	(None)	(None)
3/12/2012 16:16	095776	SASP requires a threshold for associating ACS NIXIE records	SASP is associating an ACS NIXIE for an IMB in Q2 Service Measurement which was also an IMB in Q1, subsequently recalculating the piece in Q1 Service Measurement.	None	No	SASP	Medium	(None)
3/12/2012 12:43	095759	PS 3605 - Parcel Post - Line G11 caused issue to finalize the statement (NO CODE CHANGE - ONLY TESTING IS NEEDED)	PS 3605 Parcel Post, user encounters TimeStamp Error entering Lightweight/Irregular/Parcels statement for Nonidentical piece weight on Line G11.	None	Yes	Domestic Postage Processing	Critical	31.1.0
3/9/2012 17:19	095750	Mail.dat - Update errors for postage statement processing and enhance status receipts	In the case of errors during postage statement finalization, the job should not be shown as being in a failed state. Additional messaging should be communicated to the mailer for appropriate action to be taken.		No	Mail.dat Reports	Medium	(None)

**Mailer Closed Issues
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Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production
3/8/2012 12:00	095662	Auto-Finalize Indicator has been set to Yes incorrectly for Streamline Parallel Run	Auto-finalize indicator should be set to Yes for Streamlined Acceptance only. It is also set to Yes for all other jobs with "Streamlined".	None	No	Domestic Postage Processing	Critical	30.0.0
3/6/2012 19:48	094706	PS 3700 - International Priority Mail - excess postage affixed charged to account	PS 3700 - International Priority Mail - excess postage is charged to account PS 3700 - International Priority Mail - excess postage affixed charged to account.	Refund mailer excess postage.	Yes	Int'l Postage Processing	Critical	31.1.0
3/5/2012 16:11	094687	PBV - Content Eligibility Verification - Single Piece Rate w/ Round Trip DVD/CD	PostalOne! calculates incorrect additional postage of Content Eligibility Verification failure	Process the verification failure by using a VRSR and an adjustment.	Yes	PBV	Critical	32.0.0
3/2/2012 20:50	094664	Combined Mixed Class should not be an option for First-Class Mail.	The check box for Mixed Class needs to be removed from the Postage Statement screen. Combined Mailing Mixed Class should not be an option for First-Class Mail.	Do not select check box for Mixed Class needs to be removed from the Postage Statement screen	No	Domestic Postage Processing	Medium	(None)
3/2/2012 16:22	094659	Mail.dat - Standard Mail not generating multiple postage statements for different SEG Full-Service Participation Indicator	System will not generate expected statements by SEG Full-Service Participation Indicator	Ignore Mail.dat Postal Service Mail.dat Tech Spec	No	Mail.dat Postage Statement Processing	Medium	(None)
3/2/2012 15:03	094648	MailDirectionV3 header record and trailer record	Within the actual Mail Direction File, the header and trailer records are missing data. This is causing problem when some mailers attempt to parse the file with their system.	No Workaround.	(None)	FAST	Low	FAST 25.0.0
3/2/2012 12:40	094620	Mail.dat - PS 3541 Incorrect prices charged for Outside County containers and bundles in Mixed Class (Periodicals and Standard Mail Flats)	'AE' (NDC) and 'AF' (Protected NDC) are being converted to Mixed ADC Pallet Price Levels (lower than ADC prices.) These container levels should be converted to ADC prices.	Mailer to submit Mail.dat file and clerk to charge an adjustment for the difference between prices on the Part E ADC lines and the incorrect Part E Mixed ADC lines. Same for Part D bundles.	Yes	Mail.dat Postage Statement Processing	Critical	30.0.1
3/1/2012 18:18	094549	CAPS service center cannot reverse fee paid through POS on CAPS debit account	CAPS account will not receive a credit for reversed fees.	Reverse fee in PostalOne! and refund fee to customer at retail window. If issue, call Accounting Help Desk.	Yes	CAPS	High	(None)
3/1/2012 14:39	094399	PS 3605 - Part G - Parcel Post - Missing Light Weight Irregular Parcels & Machinable Parcel	For Postal Wizard and clerk entered postage statements, the applicable part G lines are not available for input of postage for some mail piece weights.	Enter an adjustment on the customer account instead of the postage statement.	Yes	Domestic Postage Processing	Critical	32.0.0

**Mailer Closed Issues
12/12/12**

Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production
2/29/2012 18:00	094389	Dashboard - Master statement was in CAN status but some Child still show INC or Individual statement was in CAN but dashboard still in INC	The Master statement was Cancelled (CAN status) but some Child are still showing INC.	None. Requires a data repair	Yes	Dashboard	Medium	(None)
2/27/2012 16:18	094277	Mail Anywhere - Mail.dat multiple finance numbers per mailing	There is a constraint that requires the Permit Zip+4 in the mpa records to all exist in the same finance number. Removing this constraint will impact updating permit validations in the PostalOne! client.	None	No	Mail.dat Postage Statement Processing	Critical	30.0.0
2/27/2012 13:04	094266	Web-ISSAM Unable to delink any permits	Global customers no longer able to delink permits in Web-ISSAM.	None	No	WebISSAM	Critical	30.0.0
2/27/2012 12:21	094261	Postal Wizard: Combined Periodicals: Periodical Search is Broken if Mailing Agent is Used	Periodical Search is Broken if Mailing Agent is Used.	No workaround	No	Postage Statement Wizard	High	33.0.0
2/24/2012 12:06	094215	Postal Wizard - Account Verification Information - select Type of Fee value - closes web browser	Postal Wizard - Account Verification Information when selecting Type of Fee value closes web browser	Open new browser, retry in new session.	No	Postage Statement Wizard	Medium	(None)
2/24/2012 8:24	094201	Mail Anywhere - Account Number Not Recognized	If a Permit is set to Optional Procedures in Account Management, PostalOne does not recognize the Account Number.	Use the Permit number for all input.	Yes	Domestic Postage Processing	Critical	30.0.0
2/23/2012 19:49	094199	Account Management - Pending Periodical - Unable to cancel Pending Periodical application.	Periodicals application is withdrawn clerks can not cancel the application from Account. For proper closeout PP accounts require a refund of fees paid.	None	No	Account Creation - PE/PP	High	31.0.0
2/23/2012 11:28	094181	Mail Anywhere - Mail.XML Multiple postage statements to different PermitZIP4	Postage statement does not map to the PermitZip4 to get to correct finance#.	None	Yes	Mail.XML Postage Statement Processing	Critical	30.0.0
2/23/2012 8:59	094044	SRS 669 - Mail Anywhere forces a search for CRID when information is known.	Mail Anywhere functionality forces a search for CRID when information is known. Error msg displays.	Search By and Enter and use Permit Number.	No	Domestic Postage Processing	High	33.0.0
2/22/2012 14:48	093871	eDocs - Register Entry - 8125 - Alert pop-up box referring to "No Mailer IDs found"	The "Register Entry" page of PW, an alert box pops up announcing "No Mailer IDs Found"	None	No	Electronic Documentation	Medium	31.0.0
2/22/2012 14:05	093849	Mailing Activity Report with increased load high response time observed with failed transactions	High response time observed with high number of failed transactions for pages related to the Mailing Activity Report with increased load.	Access report during low peak times.	No	Performance	Medium	32.0.0

**Mailer Closed Issues
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Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production
2/21/2012 13:23	093811	Container Codes are not Set for the Recurring Drop Ship Appointment	Customers utilizing Mail.XML Versions 8.0b and 10.0 cannot submit appointments using Mail.Dat container codes E and F.	No Workaround.	Yes	FAST	High	FAST 22.0.0
2/17/2012 8:31	093688	FDB passes a file with zero or less than usual amt of records	Facilities are not displayed in the search page of the Customer / Supplier Agreement module.	Facility cannot be located on the search screen.	Yes	FDB Interface	High	(None)
2/16/2012 17:51	093680	Dashboard - eDocs - USPS entry point facility displaying some incorrect USPS facilities	PW functionality for users to select a USPS entry point facility to enter their 8017/8125 mail - is displaying some wrong USPS facilities.	Verify USPS entry point facility from other source	No	Electronic Postage Processing	High	32.0.0
2/15/2012 18:07	093623	PS 3600 First Class - Incorrect Total Postage Affixed populated for Full Service Meter account claiming lowest single pieces 1-2 oz	For a Mail.dat file with First-Class single piece prices for 1-2 oz and claiming metered at lowest, the full-service discount is not recognized.	None. Reverse postage statements and cancel jobs when the problem occurs. Pay postage by alternative means.	Yes	Domestic Postage Processing	Critical	31.0.0
2/15/2012 17:51	093622	PS 3541 - PSW or BMEU - Periodicals - Combined - Receiving timestamp error when clicking on "Add Another Line" during process the statement	Combined mailing for a large number of publications/issues results in timestamp when click add another line.	Use alternative Mail.dat or Mail.XML to submit Periodicals combined mail with over 10 publications/ issues resulting in over 10 PS Form 3541s.	No	Postage Statement Wizard	High	(None)
2/15/2012 17:49	093621	Mail.dat - Postage statement not reflecting .ccr content characteristic	3602 N, 3602 R and/or 3600 should display flags:* RR = Reply Envelope or Reply Card, * NF = Contents NOT required to be mailed FCM, DC = DVD/CD or other disk, PS = Product Sample, RT = Round Trip DVD/CD or other disk.	None. The flag is not checked in the postage statement and is not available for reports or queries.	No	Mail.dat Postage Statement Processing	High	30.0.0
2/15/2012 17:31	093619	PS 3541 - Periodical - Line C30 Nonadv % - Incorrect display 0.00099 instead of new factor 0.00101	On the PS Form 3541, in line C30, the factor should be 0.00101 as of Jan 22. However, the factor displayed is 0.00099. Postage calculation is correct.	Ignore the incorrect factor on the display of line C30.	No	Periodicals	High	31.0.0
2/15/2012 12:00	093609	Add additional join to improve performance for MicroStrategy Root Cause Analysis Report	Root Cause Analysis report will not return as there are too many records in the report selection. An additional join should be added to the MicroStrategy Root Cause Analysis Report to improve the report performance.		No	Microstrategy Reports	Medium	(None)
2/14/2012 8:39	093443	FDB feed to FAST problems	Facilities are not displayed in the search page of the Customer / Supplier Agreement module.	No Workaround. A CSA cannot be created if the selected facility cannot be located on the search screen	Yes	FAST	High	FAST 23.0.0

**Mailer Closed Issues
12/12/12**

Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production
2/13/2012 9:56	093322	problem approving pending update to existing recurring appt	Internal user receives an email to approve approve modified requests. However, when the Internal User logs into FAST to approve the appointment, it is already listed as approved.	No workaround.	No	FAST	High	(None)
2/9/2012 17:46	093294	TEM. International PSs can't be submitted.	Data was corrupted in TEM ONLY and all accounts lost last number in contact phone number. Attempt to submit via Postal Wizard, the International postage statement results in blank page.	Clerk (test team member) to update the permit contact phone number in Account Management.	No	Int'l Postage Processing	Low	(None)
2/9/2012 15:52	093283	eVS PRS - PRS transactions post date financial transaction takes place as mailing date	System using wrong date; date of transaction rather than the mailing date from the mailer.		No	E-VS	Medium	31.0.0
2/9/2012 11:23	093255	Auto-Finalize XML Standard Mail statements have Error Message in statement.	Auto-Finalize XML Standard Mail statements display an Error Message in the statement.	None	No	Mail.XML Postage Statement Processing	Critical	32.0.0
2/9/2012 11:18	093252	Auto-FIN XML MLOCR Master Stmt remains in UPD status but child stmts are finalized.	Auto-Finalized XML MLOCR Master Statements remain in UPD status while the child statements are Finalized.	None	No	Domestic Postage Processing	Critical	31.0.0
2/9/2012 9:17	093239	Election Mail Checkbox is Unavailable	Checkbox to designate a mailing as election mail is not available.	None	No	Postage Statement Wizard	Medium	31.0.0
2/8/2012 18:27	093236	Fee - OB - Weight Average link grayed out even though the BRM Weight Average fee is up-to-date			No	Fee Transactions	Low	29.0.4
2/8/2012 16:33	093227	Picture Permit Imprint Indicia (PPI) extra service unavailable in PostalOne!	Picture Permit Imprint Indicia (PPI) extra service unavailable in PostalOne!	Ignore. Picture Permit Imprint functionality must be in place for June roll-out.	Yes	Postage Statement Wizard	High	(None)
2/8/2012 14:09	093207	PW and BMEU submissions - blank "Incentive/Discount Claimed" drop-down	In postage statement entry for PO! BMEU and Postage Wizard, the "Incentive/Discount Claimed" dropdown is blank.	None	Yes	Postage Statement Wizard	High	(None)
2/7/2012 20:57	093197	PS 3600 - Priority Mail - PostalOne! incorrectly recalculates non-identical NSA Priority Mail statements.	For all methods of Priority Mail Postage Statement entry the NSA contract price is arbitrarily changed to an incorrect price.	None. Use an adjustment transaction to charge the correct amount of postage (calculated outside the system).	Yes	Domestic Postage Processing	Critical	30.0.0
2/7/2012 14:03	093179	PS 3541 - Periodical - Final postage statement did not display Total of Copies, Address Pieces, Total Bundles, and Total Sacks/Trays	For Postal Wizard, clerk entered, Mail.dat or Mail.XML statements, the Final PE statement is not displaying the total of Copies, Address Pieces (Subtotal line C29), total bundles (Part D), and total sacks/trays and Pallets (Part E).	Use alternative format xls or csv download of the postage statement.	Yes	Periodicals	High	(None)

**Mailer Closed Issues
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Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production
2/6/2012 18:35	093162	Copal jobs failing import when .HDR file is not M	SASP has identified an issue with the import process causing the certain Copal jobs to fail.	The mailers should populate M in the Mail.dat Presentation Category field on the .HDR file. This will allow the file to pass validation for import to SASP.	No	SASP - Misc.Mail.dat Enhancements	Medium	(None)
2/3/2012 17:52	093128	Mail.xml version 11.0 D- PS3541 Part C Piece Postage not populating for 3541	A Mail.xml 3541 postage statement did not populate any Part C Piece Prices (C1 - C29). This postage statement did populate Part C discount line 30 however, which resulted in a negative total balance for Part C.	This does affect postage, there is no work around in current Mail.XML version 11.0D. Use Mail.XML version 10 or use other method of entering postage, not Mail.XML.	Yes	Mail.XML Postage Statement Processing	Critical	30.0.0
2/3/2012 17:42	093127	When pending BRM transactions (on hold) are approved, it deducts balance from the permit even if it might have been linked to CAPS account	First a pending BRM transaction is created, then a permit is attached to a CAPS account. Finally, the pending transaction is approved for processing. The local trust account is debited even though the CAPS account should be debited.	Reverse the transaction on the trust account and input the BRM transaction without using a pending BRM transaction.	Yes	Domestic Postage Processing	High	31.0.0
2/3/2012 17:40	093126	NT_account_number not created for PE permits in some cases			Yes	Domestic Postage Processing	High	29.0.4
2/3/2012 16:42	093124	Mail.dat - Internal Error thrown with multiple .mpa account numbers	When a Mail.dat job uses 2 or more .mpa account numbers, an internal error is thrown which fails the job from processing.	Use an mpa with only one distinct account number.	No	Mail.dat Postage Statement Processing	Critical	30.0.0
2/3/2012 11:37	093117	Barcode Quality Count Discrepancy	Scan Rate counts are being inflated due to the way we are joining Mail Owner and Preparer tables.	Do not use Barcode Quality Count	No	SASP	High	8.0.9.0
2/3/2012 10:51	093115	FCM Repositional Notes postage not charged	Postal Wizard entered and clerk entered on the PS Form 3600FCM - F1 Repositionable Notes \$0.005 is not charged.	None. Use an adjustment transaction to charge for the repositionable notes.	Yes	Domestic Postage Processing	Critical	30.0.0
2/1/2012 19:09	093090	PS 3602N - Standard Mail - Non Profit - Invalid error regarding to Non Profit account on Account Holder	User was unable to process postage statement for 3602-N Standard Mail - Machinable and Irregular Parcels if Account Holder is used by regular account and Mail Owner is used by Nonprofit account	None. Enter the postage by an adjustment transaction. In a future release the check for nonprofit authorization will be only for the mail owner.	No	Domestic Postage Processing	Medium	29.0.4
2/1/2012 16:24	093085	SASP - IMVIS workflow performance enhancement recommendation	The IMVIS scan workflow is encountering inconsistent performance in SASP	None	(None)	SASP	High	8.0.8.0

**Mailer Closed Issues
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Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production
2/1/2012 13:00	093079	Mail.dat - Single-piece weights for Package Services Flats not rounding to 2 decimal places	Single-piece weights for flats mailed at Bound Printed Matter, Media Mail, and Library Mail prices should be rounded to two decimal places. However, they are allowing four decimal places.	All jobs must be submitted with per piece weight already rounded to two decimal places.	Yes	Mail.dat Postage Statement Processing	Medium	32.0.0
2/1/2012 10:54	093073	Incorrect eVS Cubic Soft Pack calculations	eVS IMD mobile code is calculating cubic soft pack using the logic for cubic hard pack.	None	Yes	eVS IMD	High	31.0.0
1/31/2012 13:07	093053	PS 3600 - First Class - Selecting Single Piece and Automation as Price Category causing timestamp error	32.0.0	Do not choose automation with single piece. Automation option should not be displayed in the Price Category dropdown if mailer check the "Check this box if this is a Single Piece Price mailing" check-box on the Permit Entry page.	No	Domestic Postage Processing	Low	32.0.0
1/31/2012 12:48	093051	Postal Wizard - Mailer - Printer Friendly Version link is broken			No	Postage Statement Wizard	Low	29.0.4
1/30/2012 15:45	093033	MSTR: eVS Reports do not support mailer names greater than 40 characters	New eVS mailer ("Consolidated Postal Parcel Presort Service, LLC") was added on 1/27, and this caused the nightly ETL process that loads eVS data into BIDS to fail since the mailer name column was defined as having a max of 40 characters.	None	No	Microstrategy Reports	Critical	29.0.4
1/30/2012 14:13	093032	Change Request to service access from Become BSA	When user for dependent service trying to accept BSA Agreement, he gets the message that there is already BSA and the request has been changed to service access only. But request was not changed to service access (it should).	None	No	(None)	Medium	(None)
1/30/2012 12:45	093030	BSA can assign Assignee second time from Manage User Access page	BSA can select the same user/service and 'assign' BSA delegate again (duplicate groups are not created, but it seems like the system is assigning user to BSA delegate again) which is not correct.	None	No	(None)	Medium	(None)
1/30/2012 12:40	093029	Assign BSA for Dependent service when BSA already exists	BSA for contingent service can assign somebody to become BSA for the dependent service even if BSA for dependent service already exists, which is incorrect	None	No	(None)	Medium	(None)

**Mailer Closed Issues
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Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production
1/29/2012 14:23	093024	eVS PRS - PRS CSSC mailers without RSCF in their contract are unable to submit RSCF	FedEx reports that after Jan 22, they are unable to get pricing for any of their RSCF packages.	None	No	E-VS	Critical	29.0.4
1/27/2012 18:36	093022	Mail.dat - Error code 0582 thrown incorrectly	Mailers are receiving error code 0582 - For Full-Service Processing, the .csm Label: IM/TM/ Container Or IM/TM/ Tray Barcode field contains an invalid value; it must contain a 21 character IMcb.	None	No	Mail.dat Postage Statement Processing	High	32.0.0
1/27/2012 13:09	093002	Regression Automation: Mailer Standard Mail statement adjusted by BMEU is missing all destination entry line items	For Mail.XML or Mail.dat submission of Standard Mail - Nonprofit statements with processing category Irregular Parcels (lines J1-J9) adjusted by the BMEU after failing the weigh verification are missing all destination entry line items.	Postal Clerk to enter the postage statement 3602N manually. Check the "Mailing contains pieces with destination entry prices" on the first screen.	Yes	Domestic Postage Processing	Critical	32.0.0
1/27/2012 8:32	092996	The automation price check does not automatically getting populated for Standard mail Full_service & Basic service mailing from IMSB online tool	The automation price check does not automatically getting populated for Standard mail Full_service & Basic service mailing from IMSB online tool.		(None)	BMEU	High	29.0.4
1/26/2012 20:08	092230	PS 3600 - First Class - Letter (include Post Card) - Missing line B1 and B2	PS 3600 - First Class - Letter (include Post Card) - Missing line B1 and B2		Yes	Domestic Postage Processing	Critical	29.0.4
1/26/2012 19:38	092189	PS 3600 - First Class - System did not return for Parcels as Processing Category causing unable to Finalize the PS	PS 3600 - First Class - System did not return for Parcels as Processing Category causing unable to Finalize the PS		Yes	Domestic Postage Processing	Critical	29.0.4
1/26/2012 16:30	092177	eVS Recalc - recalculation of extra services for mailings with library and media mail errors out	The recalculation tool errors out when attempting to recalculate postage for EFNs with both mail class BL and BS, each with extra service 01.		Yes	E-VS	High	30.0.0
1/25/2012 18:47	092133	eVS IMD - Rate_Compute Table	Some rate records were not uploading to the rate table. This results in some piece scans being rated as "NA" as they could not map to a valid rate.		Yes	eVS IMD	High	(None)
1/25/2012 18:45	092132	eVS IMD - Mailer Missing for non-concatenated barcodes	When the non-concatenated barcode is scanned and then the zip code barcode, the mailer field is reset on the backend. The piece is able to be saved, the sample list will not display the mailer. Scans are not being uploaded to the DB.	For a non-concatenated mailing, users should first scan the zip barcode and then the PIC	No	eVS IMD	Medium	29.0.3.1

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Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production
1/25/2012 18:39	092131	eVS IMD - Mailer Not Found	When the mailer not found checkbox is selected, the mailer field should be populated with "Mailer Not Found". However, the mailer field is not populating and therefore the piece scan cannot be saved.	None. No scan is available.	No	eVS IMD	High	29.0.3.1
1/25/2012 17:24	092128	Dashboard - Permits were missing CRID	CRID does not display in Mail Owner section if the Permit is not linked to a CRID. This disallows the electronic statement to be entered.	Need to manually link permit to a CRID.	No	(None)	Medium	(None)
1/25/2012 17:13	092127	PS 3602 - Part I and Part J - Data for "Total Postage for All Parts" was not recorded in the database	The system displays \$0.00 for "Total Postage for All Parts" section in Part I and J (Nonprofit Standard Mail).	Clerk should release the statement and put adjustment to permit for the difference.	Yes	Domestic Postage Processing	Critical	29.0.4
1/25/2012 17:04	092126	Dashboard - PostalOne! changing Mailing Agent info by using Account Holder prevent Mailing Agent from seeing those statements	When Mailing Agent submits a postage statement using a permit number which doesn't have an account number, the system then overrides their information by using account holder info (Mailing Agent contains the same info as for Account Holder).	None	No	Dashboard	High	33.0.0
1/25/2012 16:33	092125	Mail.dat - Incorrect Totat Weight on PS3600 for First Class Letters less than 2 oz	Total Weight and Unit Weight on the Postage Statement is being forced to 1 oz., the Total Weight, and Unit Weight may be inaccurate. Manual entry workaround not receiving ACS feedback.	Clerk should release the statement and put adjustment to permit for the difference. Except for OMAS as the option is not available.	Yes	Mail.dat Postage Statement Processing	Critical	29.0.4
1/25/2012 16:27	092124	Mail.dat : Remove Error Code 3516 (Fix Error)	Error Code #3516 is thrown incorrectly.	Ignore warning message.	No	Mail.dat Validations	High	31.0.0
1/25/2012 14:16	092095	Express mail Postage statements having any of these extra services lines (14,3,17) will not finalize	Express mail Postage statements having any of extra services lines (14,3,17) will not finalize	Enter an adjustment for the amount of postage.	Yes	Domestic Postage Processing	Critical	29.0.4
1/25/2012 11:57	092093	Dashboard query by preparer CRID returns records for different account CRID if no preparer is on ps	The Dashboard query by preparer CRID returns records without preparer information.	Use other reports to obtain information about the Preparer.	No	Dashboard	High	(None)
1/25/2012 8:44	092089	Mailer View. International PS can't resubmitted using Forms I have submitted link	The 'Forms I have Submitted' link is not working.	Use other regular Postage Statement links to access statements.	Yes	Int'l Postage Processing	High	31.0.0
1/24/2012 18:45	092087	If a contract is tied to two permits that belong to two different companies, correct pricing is not picked up	If a contract is tied to two permits that belong to two different companies, correct pricing is not picked up.	Manually enter postage and reconcile to contract price.	Yes	E-VS	High	(None)

**Mailer Closed Issues
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Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production
1/24/2012 13:36	092048	PS Form 3600 Flats Single-Piece 2 oz price incorrect	Single-Piece Flats 2 oz price on Manually entered postage statement incorrect, system is charging 1 oz price instead of 2 oz price.	Manually enter postage to reconcile price.	Yes	Domestic Postage Processing	Critical	(None)
1/24/2012 11:20	092042	Mail.dat - Internal error thrown when more than 9 package services statements generated	If more than 9 postage statements are generated for class 4 (package services), an internal error is thrown incorrectly.	Mailer can divide their ready-to-pay updates to produce 9 or fewer statements at a time.	No	Mail.dat Postage Statement Processing	Medium	32.0.0
1/24/2012 11:10	092041	Incorrect error message: Register MID with CRID	Error Message is thrown because the system is not associating the MID to a CRID.	Go into Internal MID tool and update the CRID to link the MID.	No	(None)	Medium	(None)
1/24/2012 10:36	092040	Carbon Accounting Statement (BMEU Reporting) - Clicking Business Entity Checkbox Triggers Error	User is unable to click the checkbox beside the Business Entity and click submit and see results.	Click the highlighted name of the company to access the report.	No	BME Reports	Medium	(None)
1/24/2012 9:35	092028	Carbon Accounting Statement - Parcel Select Emissions Being Reported on Parcel Post Line	Parcel Select emissions being reported in Parcel Post line item on Carbon Accounting Statement instead of separate Parcel Select line item.	None	No	Reporting	Medium	(None)
1/24/2012 9:34	092026	Incorrect Postage: Mail.dat - Duplicate Pieces on Standard Mail Enclosures Statements With Simplified Address Indicator	Mail.dat Periodicals jobs with Standard Mail Enclosures will map pieces to both the Simplified Address and the non-simplified address version of the same line (F1 and F15 for example).	Postal Clerk to enter adjustment to account, then when fixed reverse adjustment and mailer to resubmit job.	No	Mail.dat Postage Statement Processing	High	30.0.0
1/24/2012 9:32	092023	Carbon Accounting Statement - Some PS Lines Only Retain 3 Decimal Places	Raw emissions figures for some postage statement line items still retained to only 3 decimal places, instead of 4.	No workaround	No	Reporting	Medium	(None)
1/23/2012 20:17	091952	PS 3600 - MDR job - Incorrect warning message regarding to Late statement	PS Form 3600 - MDR job - Incorrect warning message regarding to Late statement. This prevents user from going further to Finalize the statement	None	Yes	Domestic Postage Processing	Critical	29.0.4
1/23/2012 10:43	091879	Update SBP Code for Contract Pricing for Sample Pieces	Sample processing is failing and setting all items to a pending status because the contract price lookup failed. Issue related to Program Registration manner of sending over the MIDs and CRIDs when there is a 'Master CRID'.	None	Yes	Scan Based Payment	High	29.0.3
1/23/2012 10:04	091878	eVS Postage - Parcel Select being charged 0.19 for delivery confirmation	Parcel Select pieces post-price change are being charged 0.19 for Delivery Confirmation. The correct charge should be 0.	Clerk to make an adjustment to the account.	(None)	E-VS	Critical	29.0.3

**Mailer Closed Issues
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Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production
1/23/2012 9:21	091876	Mailer View. Issue with International PS display under View Forms I have Submitted link	On PS Form 3700 under Mailing Details no line items are displayed, only Total Postage.	None	No	Int'l Postage Processing	Medium	(None)
1/22/2012 19:14	091874	Mail.dat First Class NSA rates not applied	Mail.dat First-Class Mail NSA rates are not applied.	Manually enter postage and reconcile to contract price.	Yes	Mail.dat Postage Statement Processing	Medium	30.0.0
1/22/2012 19:12	091873	Mail.Dat - First Class postage statement generating validation error 7079 double entry of postage statement lines	Mail.dat file fails to submit. In Job Validation/Upload Details screen get error 7079 There were duplicate postage statement lines (Section: X, Line Number: X) generated for a postage statement with Mail Class (1).	Postal clerk to enter adjustment on the account. After this is fixed, reverse the adjustment and the mailer to resubmit the job. Mail.XML has a similar issue.	Yes	Mail.dat Postage Statement Processing	Critical	29.0.2.2
1/22/2012 18:15	091870	Parcel Select/Parcel Post - NSA/CSSC Rates Not Being Picked Up	Parcel Select/Parcel Post - NSA/CSSC Rates Not Being Picked Up	Manually enter postage and reconcile to contract price	Yes	CSSC	High	(None)
1/22/2012 13:26	091869	Resolved on retest. Production. International PS. Line S 17 picture Permit is displayed on Parts F and G.	PS Form 3700 Line S 17 for Picture Permit is displaying when it should not.	Clerks should not enter peices in Line S17 for Picture Permit.	Yes	Int'l Postage Processing	Medium	(None)
1/22/2012 10:52	091865	PW allows to select Meter and Precancel accounts for additional postage due incorrectly	Do NOT want meter type MT or PC to pay for verification postage or additional postage. But this was implemented by SRS 669 Mail Anywhere Pay Anywhere.		Yes	Postage Statement Wizard	Medium	(None)
1/20/2012 18:34	091859	Postage is not being calculated for Parcel Select LW pieces scanned as mis-shipped	Mis-shipped Parcel Select Light Weight pieces do not receive correct DDU mis-shipped postage prices.	None. Enter postage by other means. LIMITED IT until further investigation.	Yes	E-VS	High	30.0.0
1/20/2012 15:55	091856	Regression---Database Exception Error for Jan 22. prices, Bound Printed Printed Matter Non-identical pieces ONLY, Line A53 Detached Address Labels (DAL) from BMEU and Mailer	For prices Jan. 22 and after, when postal clerk enters or mailer enters Postal Wizard PS Form 3605 Line A53 DAL receive timestamp or Expression Exception - in /opt/WebSphere/applications/CFMX/cfusion_CF.ear...line 90 Variable POUNDS_A_A53 is undefined	On Jan. 23, USPS determined that the correct price for PS Form 3605 Bound Printed Matter, BPM on Line A53 DAL and on Line A54 DML is zero. However the system has 0.03 in the price cell. Do not input any mail pieces on lines A53 and A54.	Yes	Domestic Postage Processing	Critical	29.0.4
1/20/2012 11:40	091843	Priority Mail Open and Distribute (PMOD) PS Form 3600PM Priority Mail Postage Statement generates zero for postage for CSSC PMOD Pallet rates	When a user submits a PMOD manifest against a PMOD CSSC contract, the Postage Statement shows zeros for all postage amounts and the mailer is not charged for the pallet postage prices. The variance report shows the correct contract rates	None. Charge the mailer for the missing postage by other means.	Yes	E-VS	Critical	29.0.3

**Mailer Closed Issues
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Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production
1/20/2012 11:01	091839	Mail.dat - Error 4044 thrown incorrectly for postage statement mailing dates one day before the price change	For a job has postage statement mailing date range ending 1/21/2012, the validation claims these dates span the price change date and fail the file submission. This is incorrect since 1/21/2012 is before the price change.	Postal clerk to enter postage statement. Alternatively postal clerk to enter adjustment to account, then when fixed reverse adjustment and mailer to resubmit job.	Yes	Mail.dat Validations	Critical	29.0.4
1/19/2012 18:46	091832	Parcel Select Lightweight CCSC product pricing not reflect in E-VS postage	contract for the Parcel Select Lightweight product, only DDU 5-digit is receiving customized pricing-- the other types receive published pricing.	Postal clerk to enter postage by other means or enter adjustment.	Yes	E-VS	High	(None)
1/19/2012 18:44	091831	Subtotal Postage, Discount Total, and Fee Total columns not displayed on the PW Confirmation Page	In PostalWizard for Postage Affixed: The The Subtotal Postage, Discount Total, and Fee Total columns displayed on the Review page are NOT being displayed on the Confirmation page.	None. Accept confirmation page missing data.	No	Domestic Postage Processing	High	30.0.0
1/19/2012 18:34	091830	Mail.dat - Use MPA Preparer CRID to populate Mailing Agent name on the Job Details page	the Mailing Agent name that is displayed is populated via the preparer permit, which is derived via the user's login in account. This can result in inaccurate information being displayed on the dashboard.	None. In future release update logic to use MPA Preparer CRID to populate Mailing Agent name on the dashboard.	No	Mail.dat Postage Statement Processing	Medium	32.0.0
1/19/2012 17:47	091829	Total Postage is incorrect on the Standard Mail master statement; correct on billable postage statement	Postage is displayed and billed correctly from the child postage statements. The master statement display of total postage is incorrect.	Ignore the master statement display of total postage.	No	Dashboard	Medium	(None)
1/18/2012 18:15	091791	Invalid cannot find permit error - PS 3602 - When using PI permit as a Additional Postage Account or Permit Imprint Account to pay for Postage Affixed mailing	In Postal Wizard entry of PS Form 3602 Standard Mail Postage Statement, receive error message "The additional postage's permit - PInn for additional postage - was not found in finance number." However, permit nn is found in the finance number.	Use the account number instead of the Permit number to pay the postage due on the postage affixed mailing or have the postal clerk enter the postage statement.	Yes	Domestic Postage Processing	High	32.0.0
1/18/2012 18:00	091790	Dashboard - Mailer - Permit Deposit View Transactions Link on Mailer View - Performance issue	Log on BCG - Click on Mailing reports - Click on View Transactions, and then click on a transaction with tran type = Permit Deposit, it takes a long time to process.	None. Wait for the view transaction report to process.	No	Dashboard	High	(None)

**Mailer Closed Issues
12/12/12**

Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production
1/18/2012 14:03	091786	OMAS permit creation lost selectable list of accounts- cannot create new OMAS (Government Agency) Permits	When the user attempts to create the permit account, the system displays the Federal Agency code as a read only field. The user cannot continue to create a new OMAS type OI, OB, OR, or OD permit.	None. The OMAS type permit cannot be created.	Yes	Account Creation - General	Critical	29.0.4
1/18/2012 11:01	091780	Parcel Select Sample Showcase Part J Line J1 is not accepting minimum weight and Lines J7 and J8 are not accepting maximum weight	Parcel Select Sample Showcase Part J Line J1 is not accepting minimum weight of 0.7812 lbs (12.5 oz.). It rounds off to 2 digits to either 0.78 oz. or 0.79 oz.	Mailer or postal clerk should be able to enter 12.5 oz = .78125 lb but due to system error must enter .79 lb for min weight.	Yes	Domestic Postage Processing	Medium	31.0.0
1/18/2012 9:29	091776	Can't finalize BMEU entered First-Class Mail Combined Statement with Full-Service pieces (and remedy ticket id)	The total pieces [n+f] calculated by the system for the line items does not equal the total pieces [n] input by the clerk on the Permit Entry Page. Where n = number of mailpieces and f = number of pieces claimed full-service discount.	Postal Clerk to enter postage statement without the claim for the full-service pieces and issue a refund for the full-service discount amount.	Yes	Domestic Postage Processing	Critical	29.0.4
1/17/2012 12:53	091767	PostalOne! Session Active after user logs out using BCG 'Sign Out' Link	When Mailer logs out of the application using Business Customer Gateway Sign Out Link a PostalOne session is still active.	Close all browser sessions when logging out of BCG.	(None)	Administrative Module	High	29.0.4
1/13/2012 21:10	091757	DUP 90545 Priority Mail: Lines E65-E68 are not retrieving NSA contract prices - Division by Zero error	Mailer or postal clerk creates a non-identical weight priority mail statement and enter pieces in line E65-E68 on Postage Statement Entry page, Expression Exception - in /opt/WebSphere/applications/CFMX/union_CF.ear.. line 409 Division by zero.	Postal Clerk to enter an adjustment to the account. Once fixed reverse the adjustment and enter the PS Form 3600PM.	Yes	Domestic Postage Processing	Critical	29.0.2
1/13/2012 12:16	091740	BMEU - Mailer - PS 3600 - First Class Mail - Line B5 and B8 are still displaying the old rates	Postal clerk or customer via Postal Wizard when enterering 3600 First-Class Mail statement mailing date on or after 1/22/12 gets old price for Single Piece lines B5 and B8.	Enter this postage statement after the correction in patch 29.0.2 on 1/22/2012.	Yes	Domestic Postage Processing	Critical	29.0.2
1/13/2012 11:32	091738	PostalOne! receiving future dated Postage Statements	Mailers receive warning: to continue with this link, Mail Arrival Date has to be on or after 1/22/2012. Please use pre-price change link for Mail Arrival Date before 1/22/2012. Would you like to continue?	For mail before 1/22/2012, do not select continue and set mailing date to 1/22/2012 to pay the new prices. Instead go to the pre-price postage statement entry link as directed by the message.	(None)	Domestic Postage Processing	Critical	29.0.3

**Mailer Closed Issues
12/12/12**

Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production
1/13/2012 11:00	091737	Mail.xml - Warning Message 8853 copies not equal copies in pound and piece postage being thrown incorrectly.	The warning message 8853 The number of Out County Copies does not match between the Piece and Pound charge lines for User Postage Stmt %%1. Piece: %%2, Pound: %%3 occurs even when copies in the piece postage are equal to copies in the pound postage.	None. Ignore the errant warning message. The single mailer who is being impacted is Interlink; however, potentially other periodical mailers could have the same warning.	No	Mail.XML Validations	Critical	34.0.0
1/12/2012 14:32	091699	Original Container Information OCI Report is not displaying groupings of the Entry Point Destination of trays or bundles.	OCI Report. By Destination is currently displaying each tray destination instead of displaying each Entry Point Destination. The report should break out each tray/pallet by the specific drop ship destination point and not by the ZIP Code of the Tray.	None.	No	Reporting	Medium	(None)
1/12/2012 14:18	091698	Mail.DAT - Sibling Container - Validation 3515 not thrown when Postage Statement Mailing Date populated	Mailing date is permitted on sibling containers. The 3515 validation is not active - When the Sibling Container Field is set to Y, only the following fields can only be populated: (list of fields that does not include Postage Statement Mailing Date).	The inactive validation is necessary as the workaround for Mail.dat (version 12-1) - Error Code 4352 (Mailing Date before January 22, 2012) is incorrectly triggering for sibling containers.	No	Mail.dat Validations	Medium	(None)
1/12/2012 13:59	091696	OCI Download Reports (xls and csv) Not Displaying properly	All the columns on the OCI report do not Download to the XLS and CSV reports. The columns on the XLS and CSV reports must be readable (not contain ç9.93E+23ç) and the column headers visible without the user having to enlarge columns.	Relabel columns with correct headers and enlarge column widths in the xls and csv files.	No	Reporting	Medium	31.0.0
1/12/2012 13:04	091693	OCI Container Barcode field is displaying Handling Unit (IMtb) Barcodes	Container Barcode (IMcb) field is displaying the Handling Unit Barcode (IMtb) instead of the Container (pallet) barcode.	None.	No	Reporting	Critical	31.0.0
1/12/2012 12:54	091692	Regression Automation: Periodical statements with processing category "Parcels" - being changed to "Irregular Parcels"	Periodicals (Regular, Classroom, Nonprofit and Sci of Agr), with processing category = Parcels are incorrectly converted to Irregular Parcels and postage is overcharged.	Enter an adjustment on the customer account for the correct amount of postage or wait until fixed.	Yes	Domestic Postage Processing	High	30.0.0
1/12/2012 12:22	091689	Mailer view PDF: Updates to PDF PS Form 3541	On the Mailer view PDF for 3541, Part E, page 7 of 7, Line E52 should read "(Add lines E27-E51)"	Ignore incorrect subtotal calculation display: Add lines E31-E51.	(None)	Mailer View Functionality	High	29.0.2

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Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production
1/12/2012 10:38	091686	eVS Recalculation Tool - fails to update extra service pricing	eVS Recalculation Tool - fails to update extra service pricing. Extra Service prices are not available.	Postal clerk to make an adjustment to the customer account or wait for fix.	Yes	E-VS	Critical	29.0.1.1
1/11/2012 14:22	090648	Issue Level Postage Statement & Publication Report: Correct container detail in download	Excel downloads of the Issue Level Postage Statement & Publication Report are not displaying fractional containers in the PS Form 3541 Part E.	The pdf download displays the correct fractional containers.	No	Periodicals	High	30.0.0
1/11/2012 14:18	090647	Publication Report: Unexpected Manual Statements	The publication report includes manually entered statements that do not appear in the publisher's other reports and queries. These statements are invalid having postage amounts but zero copies.	Use other reports to obtain information about the Periodicals mailings.	No	Periodicals	High	30.0.0
1/11/2012 13:30	090645	Publication Report: Calculations are incorrect (Postal Wizard statements) SCF/ADC	The Publication Report calculations on the search screen are incorrect for SCF% and ADC%. For Postal Wizard statements, the calculations are not including copies in the calculation: total SCF/ADC copies (lines B2/B3) / total copies.	The publication report is incorrect.	No	Periodicals	High	32.0.0
1/11/2012 12:39	090643	Mail.dat Periodical Postage Statement Parts D and E - significant digits within calculations affect postage	The rounding logic should be adjusted so that only four (not seven) significant digits are factored into the calculations for Part D (bundle charges) and Part E (container charges).	Incorrect calculation undercharges or overcharges for postage. For overcharges, customer may request a refund.	Yes	Mail.dat Postage Statement Processing	Medium	32.0.0
1/11/2012 11:48	090642	In 3-Digit/SCF, SCF is not appeared on Nonmachinable Flats Barcode for PE Postage Statement price list.	When the postal clerk enters a PS Form 3541 Periodicals Postage Statement with Nonmachinable Flats Barcoded pieces descriptions should read 3-Digit/SCF but instead reads 3-Digit (missing SCF).	Accept the incorrect description displayed. The description is correct on the postage statement output.	Yes	Periodicals	Medium	(None)
1/11/2012 11:19	090640	Issues in loading the FS NIXIE and ACS data to the FS reporting tables	ACS and NIXIE data do not load to the full-service reporting tables and this limits mailer's access to the ACS and NIXIE data through Business Customer Gateway (BCG).	Use an alternative method to obtain the ACS and NIXIE data.	(None)	Push/Pull Data Distribution	High	29.0.1
1/10/2012 16:31	090631	Mail.xml - Incorrect Total Copies on A1 of PS3541 Periodicals Postage Statement	The 'Total Copies' field should display the sum of 'Nonsubscriber' plus 'Subscriber' copies. the 'Total Copies' field on A1 is displaying the Nonsubscriber copies.	None. Total copies has the nonsubscriber copies. Postage is not affected.	(None)	Mail.XML Postage Statement Processing	High	30.0.0

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Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production
1/10/2012 15:37	090629	eVS Postage - Extra Services, Parcel Post, and Parcel Select being calculated at future rates when they should get current	eVS is giving future rates to extra services and Parcel Select in all mailings, regardless of mailing date.	Parcel Select and extra services have no access to the prices applicable before Jan 22. Enter postage by alternative means.	Yes	E-VS	Critical	29.0.1
1/10/2012 14:10	090627	Mail.dat - Validation 4206 being run on all co-pal jobs instead of just bundle-based	Mailers that are submitting updates to tray-based co-pal jobs (hdr, seg, csm, mpa, oci) are experiencing the following error: [4206] Required File Missing: file names. This validation is only applicable to bundle-based co-pal.	The .hdr, .seg, .mpu, .mcr, .mpa, .cpt, .csm, .cqt, .pqt, and .oci files must be included in the update to the tray-based co-pal job. Alternatively, the postage statement may be entered by alternative means.	No	Mail.dat Validations	High	30.0.0
1/10/2012 14:06	090626	Mail.dat (version 12-1) - Error Code 4352 (Mailing Date before January 22, 2012) is incorrectly triggering for sibling containers	The Postage Statement Mailing Date validation is checking every Container (.csm records). Error preventing file submission occurs when the Postage Statement Mailing Date isn't present for the sibling container record.	Enter a Postage Statement Mailing Date for the sibling container or enter postage statements by other means.	No	Mail.dat Postage Statement Processing	High	32.0.0
1/10/2012 13:17	090623	Fix the error handling in the Closeout Message parser when encountering an invalid xml.	The mailer will not be able to receive Closeout messages that were created using Mail.XML versions other than the one used to submit the request. There are no appropriate error messages for this event.	Do not use different Mail.XML version from the one used to submit the request. See Mail.dat and Mail.XML version schedule document for Jan 8 2012 release https://ribbs.usps.gov/intelligentmail_schedule/documents/tech_guides/sp ecs/IDEAllianceSpecs.pdf .	(None)	Mail.XML Validations	Medium	29.0.2
1/10/2012 13:13	090622	Enhance the DB queries that process the Informed Visibility Data for Data Distribution	Enhance the performance of the Database procedures that load and prepare the Informed Visibility data for Mail.XML Pull, Mail.XML Push and Downloadable reports.	None. The performance of the push messages and the reports is slow.	(None)	Mail.XML Report Processing	Medium	29.0.2
1/10/2012 12:39	090620	Mailer - Data Distribution Dashboard - Date Range Error	The year is not factored in the date comparison and gives an error message "Start Date must be before the End Date" if the month of the start date is greater than the month of the end date. Example: Date range 12/dd/11 to 1/dd/12 generates error.	Select data for the dashboard using dates that do not fit the criteria for this problem.	(None)	Push/Pull Data Distribution	High	29.0.2

**Mailer Closed Issues
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Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production
1/9/2012 19:37	090610	Error message issue when processing FCM statements for metered Parcels	Error message "Single Piece affixed mail must be part of a presorted mailing" is incorrectly generated by the system when processing FCM statements for metered Parcels	Unless the mailing contains pieces paying single piece price, the postal clerk must enter an adjustment transaction. After this is fixed reverse the adjustment transaction and enter the postage statement.	Yes	Domestic Postage Processing	Critical	29.0.2
1/9/2012 17:36	090605	E-VS - Missing RSCF records for Pre Price Change	EVS uses P 1,2,3 for NSA RSCF prices before Jan 22 but these records are missing.	Postal Clerk to enter postage statement until fixed.	(None)	E-VS	Critical	29.0.1
1/9/2012 15:08	090600	Mailer View - PSW - Mailer's Mailing Date to be after 1/22/2012 in the prior rate case link	Mailer entering a postage statement in Postal Wizard allows Mailer's Mailing Date to be after 1/22/2012 in the prior rate case link. Incorrect prices are applied.	Postal clerk must not finalize postage statement for mailing date Jan 22 and after with prices before Jan 22. If finalized, the postage statement must be reversed.	Yes	Postage Statement Wizard	High	29.0.1
1/9/2012 11:45	090596	Mail.XML - Validation to reject Election Mail is not triggering	Mail.XML Message to create a postage statement will accept the Election Mail product.	Election Mail is not an available product at this time. Any Postage Statement with Election Mail must be reversed and reentered to receive correct First-Class Mail Postage.	(None)	Mail.XML Validations	High	29.0.2
1/9/2012 11:00	090595	Mail.dat Periodical Postage Statement Part B - Advertising Pounds displays inconsistent with postage	For Periodical Postage Statements, Part B, the Advertising Pounds calculation currently used to display the integer in the 'Advertising Pounds' column differs from the Advertising Pounds calculation used in determining postage.	None. There will be a small difference between the displayed postage amounts on each line and subtotal and the Periodicals postage billed.	Yes	Mail.dat Postage Statement Processing	Medium	32.0.0
1/9/2012 5:35	090592	DUP 90605 PRS Postage - some statements fail with : generate_pstg_line_for_ps(1p..17p) ORA-01403: no data found	Manifest File Number nnnnnnnnnnnnnnnn: PRS: Error processing line item: 100: generate_pstg_line_for_ps ORA-01403: no data found	Postal clerk to enter postage statement.	(None)	E-VS	Critical	29.0.1
1/9/2012 5:31	090591	eVS Postage - Parcel Select statements for current rates failing	Error occurred while submitting postage statement: No postage rate was found for this combination of inputs: mailingDate=2012-01-03 etc. Invalid postage statements cannot be submitted.	None. Postal clerk to enter postage.	(None)	E-VS	Critical	29.0.1

**Mailer Closed Issues
12/12/12**

Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production
1/8/2012 21:26	090590	Mail.XML - NSA Pricing can be incorrect for Priority Mail or PMOD	Currently when a permit has custom pricing for both PMOD and Priority Mail, then Mail.XML postage statement processing can incorrectly choose the NSA contract with the custom prices. This affects postage calculated.	If incorrect postage was taken from the mailer account, the postal clerk must reverse that postage statement. The mailer can enter the postage statement with the correct NSA contract using Postal Wizard. Or the Postal Clerk can enter the postage statement	Yes	Mail.XML Postage Statement Processing	Critical	29.0.2
1/8/2012 15:44	090589	Mail.XML - NSA Prices postage statement lines missing data columns	The product id, the discount rate, and the published rate are missing from the statement of NSA contract pricing. Sometimes cannot see column for discounted price (that the customer pays).	None. Column data is missing.	(None)	Mail.XML Postage Statement Processing	Critical	29.0.2
1/8/2012 11:46	090585	Unable to pull the Original Container Information report from Dashboard	User unable to access Original Container Information report from the dashboard due to performance problem.	None.	(None)	Dashboard	High	29.0.0.1
1/8/2012 11:17	090581	PBV: Previously Assessed Content Eligibility	User picks previously assessed, and tries to enter Content Eligibility verification results by checking the box on the second screen, the user gets a timestamp error on the following page.	Clerk shall verify manually and record a VRSR. If there were failures, the additional postage can be collected via adjustment transaction to customer account.	No	PBV	High	31.0.0
1/8/2012 9:13	090574	Mailer View : On "Summary " Page Bulk Mail Center (BMC) link is not functional.	When Mailer is logged in regarding the Transaction/Information "Summary" Page, on right side of the page, when the Bulk Mail Center (BMC) link is selected, the Error - Page not found is displayed.	Use url https://www.usps.com/business/national-distribution-centers.htm	No	Mailer View Functionality	Medium	30.0.0
1/8/2012 8:17	090573	International and Domestic manifest system (MMS) only supports the new prices (Jan 22)	The MMS system is designed to support only one set of prices. As of Jan 8, these will be the Jan 22 prices.	Postal Clerks request manifest mailers for alternative documentation and bill postage by alternative means.	No	MMS	Low	(None)
1/7/2012 17:45	090572	Mail.dat and Mail.XML Guidance on Correct Processing Category for Standard Mail Marketing Parcels	For Mail.dat and Mail.XML files, there is confusion on what processing category (machinable or non-machinable) to use for Standard Mail Marketing Parcels. This is because Mail.dat and Mail.XML uses values for Standard Parcel Type for Marketing Parcels.	Avoid failure by submitting Mail.dat & Mail.XML files using the processing category as advised by USPS Tech Specs.	(None)	Mail.dat Validations	Medium	(None)

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Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production
1/7/2012 16:26	090571	Mail.dat and Mail.XML Standard Mail Marketing Parcels over 3.3 oz - Lines G10-G17.	The lines for Standard Mail Marketing Parcels 3.3 oz and over are not mapped correctly to the Mail.dat or Mail.XML rate categories: PI = 5 Digit, PM = SCF, P7 = NDC, and P8 = Mixed NDC..	As a workaround current rate categories (PQ, PR, PE) can be used. However there is not rate category available for SCF presort lines G13 and G16 wait until fixed. Postal clerk to enter postage statement if SCF presort lines G13 or G16.	(None)	Mail.dat Postage Statement Processing	Critical	29.0.2
1/6/2012 20:23	090569	Copalletization Original Container Information report Performance Issue	Copalletization Original Container Information report is timing out	Do not use the Copalletization Original Container Information report - request report by alternative means from mailer.	No	Reporting	Medium	30.0.0
1/6/2012 20:16	090568	Container barcode should be 9 digits and displays 10 digits in Postal Wizard Register - eInduction	Is the 10th digit always zero or is it a random number? Can you tell what is the correct 9 digit barcode?	No workaround	No	Domestic Postage Processing	Medium	(None)
1/6/2012 20:10	090567	Postal Wizard Register Entry Screen back button eInduction	Back button is not working in Register Entry screen	No workaround	No	Domestic Postage Processing	Medium	(None)
1/6/2012 19:54	090566	Display of Total Postage (Label and Value) after the reduction of shortage and spoiled pieces' discount is missing when a Mail.dat/Mail.xml job has shortage/spoiled pieces in the mailing in it.	When acceptance clerk finalizes the postage statement the shortage/spoilage is missing.	Request for a refund transaction if the shortage or spoilage is not taken into account.	Yes	Domestic Postage Processing	High	29.0.1
1/6/2012 19:27	090565	Total Postage is incorrect on the Standard Mail master statement; correct on billable postage statement	Postage is displayed and billed correctly from the child postage statements. The master statement display of total postage is incorrect.	Ignore the master statement display of total postage.	No	Mail.dat Postage Statement Processing	High	32.0.0
1/6/2012 19:03	090564	PostalOne - Prog Reg Interface Script is very slow and is not finishing	Prog Reg Interface Script is very slow and is not finishing. This is causing NSA contract pricing to be unavailable.	None.	(None)	Domestic Postage Processing	High	29.0.1
1/6/2012 13:05	090552	Postal Wizard "View incomplete forms I have started" taking too long to select statement to process	"View incomplete forms" feature hangs.	No workaround	Yes	Mailer View Functionality	Low	(None)
1/6/2012 11:09	090548	672 No Check-in for Auto-finalized eDOC statements for both single & master combined job	Missing Checked-in Postage statement features. For an eligible PS-3600, PS-3602, PS-3541 postage statement the following fields will be defaulted when not already populated in the eDoc. Check In Date/Time when the Postage Statement is Auto-Finalized..	No workaround	No	Electronic Postage Processing	High	33.0.0

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Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production
1/6/2012 9:58	090543	Mailer View: PDF Display Updates for Final PS Hard Copies	Displays on the Mailer PDFs are not up to date since the final hard copies were recently posted 1/5/2012.	None. Must be fixed by Jan 22.	(None)	Mailer View Functionality	High	29.0.1
1/5/2012 13:20	090532	Regression: MRS Invoicing Receipt cannot be retrieved from BMEU and Mailer Views	Cannot obtain MRS invoicing receipt.	None.	Yes	PBV	High	29.0.1
1/5/2012 13:17	090531	Cannot associate contents to appt shell after associating the first content with a different Mail Class	Mailers using web services cannot associate new content to appointment shell after associating the first content with a different Mail Class. This problem has been confirmed for Mail.XML 6.0D.	No Workaround.	No	FAST	Low	FAST 23.0.0
1/5/2012 12:53	090526	SBP - Postage Due Statements are getting Error for Priority Mail Flat Rates	Scan based payment transactions do not receive a transaction ID and display error on the dashboard instead of complete.	Enter postage statement by other means not scan based payment.	(None)	Scan Based Payment	High	29.0.1
1/5/2012 11:23	090524	Mail.dat - Allowable Sacks for FSS Preparation	PostalOne! system is not supporting all valid container types for FSS	The COM is not critical, and not scheduled for any release. SRS 753 originally implemented the FSS preparation. No action required.	Yes	Mail.dat Postage Statement Processing	High	NA
1/5/2012 8:56	090520	Regression. International PS -Part I and J. Excess Weigh Postage display issue.	Part I and J -Excess Weigh Postage price displayed as three places to right of decimal and should be four.	Accept incorrect display. Postage is computed correctly.	No	Int'l Postage Processing	High	33.0.0
1/5/2012 0:25	090515	Duplicates lines (display only) being displayed on review page for combined mailings	Duplicates lines being displayed on review page (or when a statement is picked after being finalized from the dashboard) for combined postage statements only. Applies to Mail.dat, Mail.XML, Postal Wizard and Clerk entry.	None. Ignore the display of duplicate lines. Total postage is correctly billed.	(None)	Domestic Postage Processing	High	29.0.2
1/4/2012 18:30	090513	Mailer: 3605 Package Services Postage Statement PDF Display Issues	Missing columns "Hold for Pickup" and "Customer Generated Electronic Labels" Duplicate column "Packaging is Based On"	None. Must be fixed by Jan 22.	No	Mailer View Functionality	High	29.0.1
1/4/2012 17:37	090509	Mail.XML 11.0D Characteristic Mail Content Type not working	Mail Content is not recorded on Standard Mail or First-Class Mail postage statements: Reply Envelope or Reply Card, Contents NOT required to be mailed FCM, DVD/CD or other disk (inc Round Trip), Product Sample.	None. Even though mailer reports mail content, it will not display on the postage statement.	No	Mail.XML Postage Statement Processing	High	30.0.0

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Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production
1/4/2012 17:07	090478	Regression: Error When Opening Deleted Container Report on Dashboard	An unexpected error has occurred while processing your request. The error has been logged with error id = 21156. Please try your request again	None. Do not use Deleted Container Report	No	Domestic Postage Processing	Medium	(None)
1/4/2012 15:02	090387	Regression Automation: Tap Test verification failing to trigger in External mailer submitted statements	For Postal Wizard statements with Windowed letters or flats, when in UPD status with a future mailing date, being finalized before that future mailing date, the system fails to trigger Tap test verification. Same problem for address quality verification.	The Postal Clerk must enter the postage statement, then the verification is triggered.	Yes	PBV	Critical	29.0.1
1/4/2012 14:07	090385	Regression Automation: Problem with specifying Additional/Affixed postage accounts on the Review page	Can't submit Postage statements of type "Postage Affixed" from BCG because the Permit not found in finance number.	Enter the Permit Number using the Search link.	Yes	BCG	High	31.0.0
1/4/2012 13:40	090383	Reversal of Metered or Precanceled mailing	Reversal of metered mail or precanceled mail from Postal Wizard, BMEU, Mail.dat or Mail.XML entered postage, results in incorrect credit.	Postal Clerk to call Help Desk to request a data repair in place of the reversal transaction.	Yes	Domestic Postage Processing	Critical	29.0.2
1/4/2012 11:26	090378	Mailer View PW: A Mailer cannot submit 3700 Part E and Part G in Firefox	Mailer cannot submit Postal Wizard postage statement in Firefox	Manual hard copy entry	No	Postage Statement Wizard	High	(None)
1/4/2012 9:20	090377	MMS Error msg received when entering a PMOD Pallet sample for a NSA approved permit	Pricing for PMOD pallets is not working in Manifest system	None. To be fixed before Jan 22.	(None)	MMS	High	29.0.2
1/3/2012 13:35	090369	Unable to submit Periodical combined statements from Postal Wizard with 'Does mailing require a 8017/8125' checked on all children.	In some cases for Periodicals Combined statements, postage statement entry cannot be completed if box, 'Does mailing require a 8017/8125' is checked.	Do not check box 'Does mailing require a 8017/8125' even if it applies	No	Postage Statement Wizard	Medium	30.0.0
1/3/2012 12:46	090367	Presort Eligibility Report - postage computation issues (various)	Various circumstances result in the presort eligibility functionality computing postage as \$0, resulting in negative postage due.	Ignore the Presort Eligibility report and ensure the postage statement is correct.	Yes	E-VS	High	30.0.0
1/3/2012 7:54	090361	Parcel Select - Sample Showcase Part J configuration	Sample Showcase pricing is incorrect and not available to Postal Wizard customers or postal clerk	Wait until Sample Showcase pricing is fixed before Jan 22	Yes	Domestic Postage Processing	Medium	29.0.2
1/1/2012 21:30	090348	eVS CSSC - Parcel Select Is Getting Published Rates	When attempting contract pricing system is giving published pricing	Manually enter postage and reconcile to contract price	Yes	PostalOne! Interface	Critical	30.0.0
12/31/2011 16:07	090340	DUP 92181 PMOD Container Pallet rates unable to generate postage statement	eVS PMOD Container Pallet rates unable to generate postage statement	Do not use new PMOD Container Pallet rates. Defer billing customer.	Yes	E-VS	Critical	(None)

**Mailer Closed Issues
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Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production
12/30/2011 11:10	090317	Carbon Accounting Summary - Zero Emissions Calculated Incorrect FCM Lines	Inaccurate calculations for First-Class Mail postage statement lines C4 and C10 and B14 are identified with issues.	None. Report calculations will be fixed in a future release.	(None)	Reporting	High	29.0.2
12/29/2011 23:41	090307	682 Carbon Accounting Summary: Incorrect Calculations for Parcel Post and Parcel Select	Inaccurate calculations for Parcel Post and Parcel Select. Parts D, G, I, and J are identified with issues.	None. Report calculations will be fixed in a future release.	(None)	Reporting	High	29.0.2
12/29/2011 12:31	090295	Presort Eligibility Report - Failing Parcel Select Lightweight recalculates incorrectly	Postage incorrect. Incorrect rate indicators are being used to map presort exception pieces for Parcel Select LW. A threshold of 50 pieces is being used rather than 200 pieces/50 lbs. Zone is not calculated.	Postal Clerk to enter postage by changing the suggested incorrect value.	Yes	E-VS	High	30.0.0
12/27/2011 20:17	090253	Dashboard - MDR statements - Postage Processing - total_weight incorrectly set to 0 when the statements are Finalized	Postage Processing the total weight incorrectly set to zero when the statements are Finalized		No	Dashboard	Medium	(None)
12/27/2011 17:11	090249	Regression - First-Class Mail Receipt Total Adjusted postage incorrect	Total Adjusted Postage on the Receipt incorrect compared to Total Adjusted Postage on the Review page and postage statement correct.	See the correct postage on the postage statement and other reports.	No	Domestic Postage Processing	High	(None)
12/23/2011 13:17	090175	Part J Sample Showcase not available for NSA approved permit	New Part J Sample Showcase section not available with permit imprint number that has NSA approved for Parcel Select.	None. Must be fixed by Jan 22 when the Sample Showcase pricing is effective.	(None)	(None)	Critical	(None)
12/23/2011 9:46	090168	682 Carbon Accounting Summary Fourth Decimal Place of "Raw" Emissions Figures Not Being Retained	Calculations were performed without the fourth decimal place and therefore are inaccurate. Calculations performed to three decimal places instead of four.	None. Report calculations will be fixed in a future release.	(None)	Reporting	High	29.0.2
12/22/2011 13:08	090148	Mail.dat - Incorrect number datatype for total weight in pw_qual_container	Mail.dat 11-2 weight specification has been updated to allow 12 characters, with 4 after the decimal point (99999999v9999) Internal db tables allow only 9999v9.	None. Can use Mail.dat 11-1 until Jan 8.	No	PostalOne! Interface	Critical	29.0.0
12/16/2011 18:32	089955	FCM Round Trip DVD/CD or Other Disc letter mailpiece - the system is not adding surcharge for 2 oz piece	Incorrect price for DVD/CD 2 oz letter starting Jan 22	Do not enter postage for DVD/CD 2 oz letter until fixed before Jan 22	Yes	Domestic Postage Processing	Critical	29.0.2
12/16/2011 16:17	089947	Account Management - Edit the Effective Date for a Pending Periodical account caused timestamp error	User was trying to Edit the Effective Date for a Pending Periodical account and received the timestamp error when clicking on Continue button.	No workaround	No	Account Creation - PE/PP	Medium	(None)

**Mailer Closed Issues
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Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production
12/16/2011 12:57	089924	VAE role is not receiving email notification for negative balance Streamlined Acceptance permits	VAE role does not receive email	VAE to use PostalOne reports to find status	No	Reporting	Low	(None)
12/14/2011 13:27	089758	682 - Carbon Accounting Summary - Periodicals Calculation Incorrect	Periodicals Carbon Emissions Accounting calculation incorrect	None	(None)	Reporting	High	29.0.2
12/13/2011 19:34	089669	Mail.XML - Error Code 8551, not being thrown correctly	When submitting a BundleDetailCreateRequest or PeriodicalStatementCreateRequest , the job fails with Error Code 8551	Use DDU as Zone when In-county is indicated	No	Mail.dat Postage Statement Processing	High	32.0.0
12/13/2011 16:07	089504	Mail.dat - Standard Mail enclosure piece validation for version 11-2 files	Mail.dat 11-2 does not allow Periodicals Outside County firm bundles with enclosures.	Until Jan 8, use Mail.dat 11-1.	No	Mail.dat Postage Statement Processing	Critical	(None)
12/12/2011 16:47	089425	Warning does not show up on PW confirmation screen		No workaround	(None)	Postage Statement Wizard	Medium	(None)
12/9/2011 14:58	089321	Mail.dat - Permits with Record Status of 'ADDPOS' not accessible to mailer	Error Code 7033 is thrown when a mailer uses a PI-Permit with a Record Status of `ADDPOS' to charge additional postage.	None	No	Mail.dat Postage Statement Processing	Medium	(None)
12/8/2011 10:11	089048	DUP 86954 SRS 669. Mailer View. International PS. Permit search result returns invalid permit types	Account Search for International PS Form 3700 returns invalid permit types for Permit Holder, which should not be available for Intl PS submission like BR, MR, PP, PE.	Use only permit types for Permit Holder: 'OI' or 'PI'. Mailing Agent and Mail Owner: 'PI','MT','PC','OM','OI', or 'GH'.	(None)	Int'l Postage Processing	Medium	30.0.0
11/30/2011 12:25	088610	Mail.dat - Ride-Along weight is not populated on combined 3541 and 3600 postage statements	Ride-Along weight is not populated for Combined 3541 and 3600 postage statements. N/A displays.	Use other report to get the missing information.	No	Mail.dat Postage Statement Processing	High	33.0.0
11/29/2011 16:12	088548	STC Quality by Mail Induction Report - Duplicate records	In the STC Quality by Mail Induction Report, records are being duplicated upon execution. This is related to one of the queries performed by MicroStrategy that generates the data for this report.		No	Microstrategy Reports	Medium	32.0.0
11/28/2011 14:04	088216	Mail.dat - 3541 Postage Statements only showing parent pallet count	For 3541 postage statements, the pallet count is not displaying the total number of all pallets.	None	No	Mail.dat Postage Statement Processing	Medium	(None)
11/27/2011 8:38	088191	eInduction Pilot: ob ID: QG234L02. Containers not sent to SV due to Scheduling Issue. No schedule concerns should prevent containers from being sent to SV.	Containers not sent to SV due to Scheduling Issue. No schedule concerns should prevent containers from being sent to SV.		No	eInduction	Medium	(None)
11/23/2011 18:14	088156	PS 3541 - Periodical - Part B- Line B15 All Others incorrect Postage	PS 3541 - Periodical Nonadvertising Pound price shows incorrect Postage.	Manually calculate. Pay additional postage by adjustment transaction.	Yes	Domestic Postage Processing	High	(None)

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Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production
11/17/2011 18:02	087196	Dashboard - Mailer - PSW Mailer statements submitted via Mailing Agent (Preparer Permit) account not displaying on Dashboard viewing by Mailing Agent/Preparer Permit	PSW-submitted statements when using the Mailing Agent/Preparer Permit account will not display on Mailer Dashboard viewing from the Mailing Agent/Preparer Permit account.	Try pulling up statement by (Mail Anywhere) Account number. Possibly affects one mailer only.	No	Mailer View Functionality	Medium	(None)
11/15/2011 10:53	087106	eVS DB - Presort Adjustment for Standard Mail uses incorrect logic	Presort validation for Standard Mail is set incorrectly.	None	No	E-VS	Medium	(None)
11/8/2011 9:52	086994	Mail.dat - CSM/IMR piece count validation	Validation 7094 is counting pieces using the difference between upper and lower plus 1 instead of piece count.	None. Validation must be turned off.	(None)	Mail.dat Validations	High	30.0.0
11/7/2011 15:17	086979	Concur Transactions for Refund change to default search criteria results in date range error	Date Range can not be more that 90 days; but 90 day range fails to pick up ending date.	Use date range less than 90 days.	Yes	Reporting	Medium	31.0.0
11/7/2011 14:33	086976	Mailer View. View Transactions Report. Finalized International PS should not have Delete and Back button.	Summary Page is displayed with Back and Delete button available on the Page. These buttons should not be available for finalized postage statement.	Do not click on Back or Delete.	No	Int'l Postage Processing	Medium	(None)
11/7/2011 13:08	086972	PBV - History Migration missed	One of 25 migration scripts wasn't executed last night - this is causing some mailers to not have their histories migrated, and resulted in excessive verifications called	None. Supply a script to migrate the history for the missing mailers	(None)	PBV	High	28.0.0.1
11/6/2011 10:37	086960	Pagination Error when opening Mail.XML Parcel Post with LineSummaryData block	Received the following error message after submitting a Parcel Post message with LineSummaryData blocks in the PostageStatementCreateRequest: No Entry Found! Error in Pagination! (see screenshot)	Use the PostageStatementLineItemData block to avoid this issue.	(None)	Mail.xml Reports	Low	(None)
11/6/2011 9:26	086956	Mailer View: Electronic Data Exchange (EDE) page updates	Need to update correct link for several links on the parcel return page. PRS Guide: https://www.usps.com/parcelreturnservices/	None. Users cannot find these items and will contact the web master to obtain them.	(None)	Mailer View Functionality	Medium	30.0.0
11/6/2011 8:33	086954	Mailer View: International (3700) Permit Search Screen Issue	The "All" option returns permits that should not display (BR, MR, PE, and PP). This needs to be fixed. On relevant permits should display for the searches.	Use specific permit type in the searches or other alternative searches.	(None)	Mailer View Functionality	Medium	30.0.0
11/6/2011 7:20	086952	DDU Misshipped - Filtered Zip Code -- MID Column should be PIC column	The column header title should be 'PIC' and the column that is currently called PIC should be 'MID'	Training that column currently called PIC should be 'MID'	(None)	E-VS GUI	Low	31.0.0

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Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production
11/4/2011 10:05	086881	3526 required for pending Periodicals and News Agent and should not be	The system is requiring a submission of a 3526 for Pending publications and also for News Agents. Neither type is required to submit a 3526.	Submit a 3526 to satisfy the system. The Postal Service and the publisher will not use this 3526 so information on it is not certified.	(None)	Periodicals	High	(None)
11/1/2011 16:30	086759	Advertising Percentage Worksheet - Can't Set Ad % to 0	The Periodicals Advertising Percentage Worksheet that is preventing users from updating the advertising percentage value to 0.	Use the Mail.dat file, the Mail.XML message or the Postal Wizard postage statement to update advertising percentage to 0.	(None)	Periodicals	Critical	32.0.0
9/28/2011 13:47	083543	Mail.dat - Standard Mail enclosure postage statements in a Periodical job are not consolidated	When a Periodical job contains standard mail enclosures, the standard mail postage statements are not consolidated.	None	(None)	Mail.dat Postage Statement Processing	High	30.0.0
8/26/2011 11:39	082387	Mail.dat - Server Validation Error 7056 should use .csm to link .cqt and .seg instead of .mpu		Make the MPU ID unique in the job ID.	(None)	Mail.dat Postage Statement Processing	High	30.0.0
8/24/2011 14:13	082250	Mail.dat - seg eDocSenderId must be alphanumeric and linked to the user	Edoc Sender CRID must be the same in all segments (9SEG). If it is not then there is an error message.	None. Working as designed.	(None)	Mail.dat Validations	High	(None)
8/24/2011 13:05	082195	Mail.dat - Mailing Agent contact information not correctly populating for PS 3541	The mailer included Preparer CRIDs in their MPA file of their periodicals job. Subsequently, the associated contact information (email, contact name) for those consolidated child statements are missing.	None. Contact information is missing.	(None)	Mail.dat Postage Statement Processing	High	30.0.0
8/23/2011 16:52	081834	Mail.dat - Incorrect end of the Mobile Barcode Savings Plan date causing jobs to fail	This is a warning message: Error Code 4233: The .csm Postage Statement Mailing Date must be populated with a date between July 1, 2011 and August 30, 2011 when the .cpt Postal Price Incentive Type field is populated with 'MB'.	If the job fails, there is another error message. Date check for the Mobile Barcode promotion occurs when the postal clerk finalizes the postage statement.	(None)	Mail.dat Validations	Low	(None)
8/18/2011 10:40	081492	Mail.dat - Outside County Container report displaying un-charged containers	The Outside County Container report currently displays all pallets with (some) outside county pieces. Not all these containers receive container charges in the postage statement according to DMM rule 707.2.1.9c	None. Postage statement shows correct count of containers charged, but container report shows incorrect count.	(None)	Mail.dat Postage Statement Processing	High	30.0.0
8/15/2011 17:45	081320	PostalOne Core is rounding postage statement lines up instead of rounding off	PostalOne! BMEU entered 3602 affixed statements round-up (instead of rounding off) the per piece postage.	Mailer to request refund from BMEU at own discretion.	(None)	Domestic Postage Processing	High	29.0.0

**Mailer Closed Issues
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Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production
8/10/2011 9:16	080345	Mail.dat Client - PostalOne! SITE link directing users to incorrect website	On the Mail.dat PostalOne! Client, the link 'PostalOne! SITE' is incorrectly directing the external user to the clerk login to the dashboard.	Use a different link to logon to the dashboard.	(None)	Mail.dat Validations	Medium	30.0.0
8/5/2011 13:49	080219	EDOCS - MDR Maildat job - Qual report - Total Copies and Total Pieces populated with incorrect data in Bundle Search report	Mail.dat Qualification report bundle search yields quadrupled counts.	Ignore incorrect data on Qualification report bundle search.	(None)	Electronic Documentation	Critical	34.0.0
8/4/2011 11:39	080197	Mail.dat/Mail.xml - Postage lines on Postage Affixed are calculated using the piece rate	On Mail.XML or Mail.dat entered postage statements, metered - lowest is being calculated by using the piece rate.	Use metered - neither to declare postage affixed including the pound postage.	(None)	Mail.dat Postage Statement Processing	Critical	(None)
8/4/2011 10:49	080195	Mail.dat - Periodicals with Standard Mail Enclosure, duplicate postage statements	Duplicate enclosure statement occur in the rare instance that the USPS Publication number matches the enclosure permit number.	Request refund of duplicate postage. To prevent request new USPS Publication number or new permit number to be different.	(None)	Mail.dat Postage Statement Processing	High	30.0.0
8/2/2011 14:34	080171	Mail.dat/.xml - Suggestion Include .mpu weight in determining surcharges	Surcharges are generated by PostalOne! using the following fields:* Class (.mpu 87)* Rate Category (.cqt 35-36)* Rate Type (.mpu 88-89)* Processing Category (.mpu 91-92)* Barcode Discount or Surcharge Indicator (.cqt 37)	However, it has been suggested that PostalOne! also takes into consideration the following items to comply with DMM 433.1.5:* Weight (.mpu 60-65)* if the Rate Category is barcoded or non-barcoded	(None)	Mail.dat Postage Statement Processing	Medium	(None)
7/25/2011 22:37	079997	Dashboard - Finalize the Combined Statement causing timestamp error	Mail. dat for Periodicals Combined mail will not finalize due to the timestamp error.	None. Enter postage by other means.	(None)	Dashboard	Critical	27.0.1.1
7/25/2011 12:13	079992	Mail.xml: Line B15 of Periodicals Postage Statement calculating postage incorrectly	For Mail.XML Periodicals postage statement: Line B15 on the Periodicals postage statement is incorrectly using the Advertising Pounds to calculate the postage instead of the Nonadvertising Pounds	None. Cannot use Mail.XML Periodicals postage statement	Yes	Mail.XML Postage Statement Processing	Critical	28.0.0
7/20/2011 15:46	079949	Regression Automation: First Class Letters: Incorrect Total pieces calculation	For both clerk entered and customer Postal Wizard entered postage statements Total Pieces in the Postage statement entry page of First Class Mail & Letters, the line item B8 Single Piece from Standard Mail is not getting counted towards total pieces	None. The total pieces is incorrect and missing the count from B8 Single Piece from Standard Mail Mailing.	(None)	Domestic Postage Processing	High	32.0.0
7/20/2011 14:42	079947	Mail.dat - Spoiled pieces not calculated correctly when more than one PAR line	Incorrect pieces. If there is more than one record in the PAR file, the number of spoiled pieces is set to the last record when all records should be summed.	Use only one record in the PAR file.	Yes	Mail.dat Postage Statement Processing	High	27.0.3

**Mailer Closed Issues
12/12/12**

Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production
7/18/2011 13:10	079884	eDocs - Maildat MDR jobs - Qualification Report - Qualification Report Machinable pieces are incorrectly populated under Non Machinable pieces			(None)	Electronic Documentation	High	(None)
6/30/2011 14:06	079706	Mail.dat - USPS Qualification Report, under Domestic Zone Summary Information missing lines	Mail.dat - USPS Qualification Report, under Domestic Zone Summary Information missing lines	None. Qualification report is incorrect. Postage statement is correct.	(None)	Mail.dat Postage Statement Processing	High	28.0.0
6/29/2011 19:08	079702	Mail.dat eDocs - Reconciliation Report - Preparer name in Reconciliation report is not consistent with postage statement	Reconciliation report is displaying the company name where as postage statement is displaying the corporation name both for the same Permit number.	Modify the company name to be the same as the corporation name if appropriate. Possible solution in future release to display company name on both.	(None)	Electronic Postage Processing	High	(None)
6/29/2011 12:01	079687	Mail.dat - Reservation Number validation should accept both upper and lower case 'R'	In use lower case r when input Reservation Number with a 10 digit value with the format nnnnn + R + mmdd the file transmission fails.	Use upper case R when input Reservation Number with a 10 digit value with the format nnnnn + R + mmdd (where n = numeric and mmdd = date of recurring appointment.	(None)	Mail.dat Validations	High	(None)
6/28/2011 17:16	079653	Mail.dat - Validate Zone Matrix Date as Date-type data	Create a field-level validation on HDR file for Zone Matrix Date (HDR 723-730) to make sure it is a valid date or blank.	If you get this error, call the Help Desk. Error Code: 7018 Description: INTERNAL ERROR is returned as a server side error.	(None)	Mail.dat Validations	Medium	30.0.0
6/24/2011 17:16	079538	Mail.xml - Failed to output Additional Postage record	Mail.XML Additional Postage Record not generated	If all individual statements within the combined statement include postage affixed, then the Additional Postage (AP) records are generated correctly and this issue is not encountered	(None)	Mail.XML Postage Statement Processing	Critical	27.0.3
6/21/2011 18:58	079357	eDocs - Discrepancy on Label Zip on Qualification Report			(None)	Electronic Documentation	Low	(None)
6/10/2011 14:48	078844	Mail.dat: Repositionable notes, Section F, missing from 3600 postage statement	Mail.dat misses Part F Repositionable Notes on the PS Form 3600 for First-Class Mail.	None. Pay for repositionable notes on an adjustment transaction or enter postage by other means.	(None)	Mail.dat Postage Statement Processing	Critical	27.0.3
6/7/2011 9:23	078777	Mail.dat Enhanced XML Status Receipt File does not adjust postage and counts for Shortage	Enhanced XML Status Receipts transmitted to the mailer include the total amount and total piece count without reduction for spoilage.	Use the transaction report or other means to find total postage and total pieces for mailings with spoilage.	(None)	Mail.dat Postage Statement Processing	High	28.0.0
6/2/2011 20:19	078723	eDocs - Reconciliation Report - Incorrectly add the Closed Container Count instead of adding the Closed Container Pieces	Reconciliation report is adding the Closed Container Count in the Pieces Accounted for value. It should be adding the Closed Container Pieces.	None. Reconciliation report is incorrect.	(None)	Domestic Postage Processing	Medium	31.0.0

**Mailer Closed Issues
12/12/12**

Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production
6/1/2011 14:25	078685	Mail.dat - Error message needed when changing the permit number/zip	Changing the permit number and zip code in an update job is an unsupported scenario. , The job is allowed to continue processing, and does not generate a postage statement.	Mailer must delete and resubmit the job with the correct MPA information	(None)	Mail.dat Postage Statement Processing	High	30.0.0
5/27/2011 9:21	078617	Mail.XML - Delete SASP Extract Records after Reversal			(None)	Mail.XML Postage Statement Processing	Medium	30.0.0
5/19/2011 15:50	077604	Mailings with multiple .MPA files will not import into SASP when the Mail Owner is not specified	For mailings with more than one .MPA file, the Mail Owner is not always properly identified at the .MPA, .CPT, or .CQT level. If a .CQT file is tied to a .MPA file, where the .MPA, .CPT, or .CQT file does not specify a Mail Owner, SASP will fail it..	Ensure at least one of the following is populated for FS mailings: .MPA Mail Owners Lcl Permit Ref Num/Int'l Bill Num, .MPA CRID of Mail Owner, .MPA Mailer ID of Mail Owner, .CQT Mailer ID of Mail Owner, .CPT CRID of Mail Owner, or .MPA USPS Pub No.	(None)	SASP	Low	(None)
5/10/2011 12:03	077339	Mail.dat - Billable Receipts Filter Ignoring Some Billable Events	If billable filter enabled Receipts receipts are downloaded, but not recorded in the receipts file because "Postage Statement Status" event type is populated with "N/A" instead of the status code "CAN", "FIN", "REV", or "UPD".	Disable the 'billable' filter, as this will not filter out these receipts.	(None)	Mail.dat Postage Statement Processing	Critical	29.0.0
5/6/2011 14:59	077311	Mail.dat - Ad Percentage and Ride Along Weight are not populated on consolidated postage statements	For Mail.dat files Ad Percentage and Ride Along Weight are displayed as zero on consolidated postage statements	None. Ignore displayed ad percentage and ride along weight. Use ad percent worksheet or version report to display version ad percent.	(None)	Mail.dat Postage Statement Processing	High	28.0.0
5/3/2011 14:30	077191	Mail.dat: In-County DDU Pieces are not reflected on Line A17	For Mail.dat submission, when a Periodicals job has DDU pieces that are ALL in-county pieces, the Periodical postage statement (form 3541) will not populate the A17 discount line.	None. Obtain a refund for the discount due on the line A17. Or submit the postage statement by alternative not Mail.dat.	(None)	Mail.dat Postage Statement Processing	High	27.0.0
5/2/2011 21:36	076898	PS 3602 - Rounding Off for Postage Affixed Mailings	Affixed postage from DMM should round the sum up to the next tenth of a cent but PostalOne is not programmed to do this. For each line is about a dollar off. Then whole statement could be off a few dollars.	Accept postage statement with round off error.	(None)	Domestic Postage Processing	Critical	27.0.1
4/29/2011 17:03	076845	Mail.dat: Bundle-based Copal - Virtual Sacks	Mail.dat submission of virtual sacks in Periodicals mail uses the container level of the virtual sack and should use the pallet.	Set the container level of the virtual sack to be the same as the pallet. This still results in sack/tray lines instead of pallet lines. Call the help desk for data repair.	(None)	Mail.dat Co-palletization	High	28.0.0

**Mailer Closed Issues
12/12/12**

Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production
4/22/2011 10:17	076262	Mail.dat - Pound Symbol (#) Validation for End-of-Line Character	Mailers are not ready for the validations implemented in release 26.1 especially that # is only used as a closing character.	Do not use the invalid characters. This item reverses the new validations so that these characters will be allowed again.	(None)	Mail.dat Validations	Critical	26.1.2
4/21/2011 16:53	076142	Mail.DAT: REV postage statement with freeze_ind cannot be deleted	If the customer submits the Mail.dat file marked cancel or delete or change for postage statements in FREEZE status, a message is returned to the customer that "This postage statement is 'in progress' by the USPS and cannot be cancelled or deleted.	The Postage Statement should be "unfrozen" (by the postal clerk) before it is reversed.	(None)	Domestic Postage Processing	Medium	(None)
4/19/2011 17:39	075897	Mail.XML: Incorrectly defaulting PriceType field	Currently, if there is no PriceType provided by the user, then requests will fail. If no PriceType element is provided, the default should be "commercial".	The mailer can include the value "commercial" in the PriceType element.	(None)	Mail.XML Postage Statement Processing	Medium	30.0.0
4/19/2011 11:22	075855	MTAC 141 Issue to be able to use PAR for adjustment and PDR to reuse barcodes	Use PAR for adjustment and PDR with wasted or shortage but pay postage to reuse barcodes.		Yes	Mail.dat Postage Statement Processing	High	(None)
4/8/2011 12:31	075524	Mail.dat - Connectivity loss during client side validation causes job to remain in pending status	A loss of internet connection while PostalOne! is trying to log client side validation messages to the database causes the job to remain in 'pending' status and the job will not finishing processing.	Rare occurrence. Resubmit the job with a new Job ID.	(None)	Mail.dat Validations	High	30.0.0
4/7/2011 14:32	075486	Mail.dat - Container Status Changes Being Applied on Update Submissions Prior to Checking Postage Statement Freeze Indicator Status	New, duplicate postage statement is created if the update submission cancels containers on a postage statement in one submission, then in a subsequent submission updates the container status		(None)	Mail.dat Validations	High	(None)
4/5/2011 16:04	075410	Mail.XML - Incorrect error message for Error Code 8161	The error message for error code 8161 incorrectly references the PermitHolderData block rather than the PermitHolderForAPData block.	None	(None)	Mail.XML Validations	Medium	30.0.0
4/1/2011 14:03	075261	Must set CSM USPS Pick Up to No even when Yes for non CSA	Now that the CSA is required only for First-Class Mail there is validation for CSA when it is not applicable.	To avoid this validation, user must set USPS Pick Up to No even when Yes.	(None)	Mail.dat Validations	High	28.0.0

**Mailer Closed Issues
12/12/12**

Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production
3/29/2011 17:12	075236	Mail.dat - 3.5oz First Class Mail - Automation Letters Failing Client Validation (Error 4047)	The issue here is that 3.5 oz = .21875 lbs but the MPU weight field can only hold four decimal places and using the rounding rule to round up to be .2188 lbs.	For 3.5 oz use the MPU weight .2187 lbs.	(None)	Mail.dat Validations	High	27.0.2
3/24/2011 11:08	075066	Add Incentive Type to Qualification Report	Mail.dat should have incentive type indicated on qualification report.	The postage statements indicate the incentive. If there are no postage statements at mail verification, require mailer to inform verification clerk that the mail is claiming an incentive.	(None)	Mail.dat Reports	Medium	(None)
3/21/2011 16:36	074995	Mail.dat & Mail.xml - Support Move Update Method '8' - 'OneCode ACS'	For a Mail.dat file with SEG Move Update Method value 8 = OneCode ACS, the display of Move Update on the postage statement is Not Declared.	Accept the postage statement with Move Update value Not Declared.	(None)	Mail.dat Postage Statement Processing	High	27.0.2
3/21/2011 15:11	074993	Mail.dat: Correct spoilage calculation of postage refund for affixed postage	The postage affixed is refunded (and should not be) for Mail.dat pieces with spoilage indicator W or S.	Use another method to claim spoiled pieces with postage affixed.	Yes	Mail.dat Postage Statement Processing	Critical	28.0.0
3/17/2011 9:19	074945	Mail.dat - Incorrect error handling when the .oci file includes a container not in the .csm file	Container in the .oci file but not in the .csm file generates error: SEV7: System Error while connecting to a web service from MdrValidationWSWrapper.	None. Call the help desk to interpret the nonspecific error.	(None)	Mail.dat Validations	High	28.0.0
3/16/2011 16:40	074941	Mail.dat - Sacks are being prevented from being passed through in a view in Bundle based Co-Pal jobs	Sacks are not passing through the SASP interface for Bundle Based copal jobs.	The impact for this issue is mailers will not receive Full-Service feedback for bundle based copal jobs since the mailings are not imported into SASP.	(None)	Mail.dat-SASP Interface	High	28.0.0
3/14/2011 12:57	074871	Mail.XML - Container List & Piece-Weight links display errors while using Postage Statement Create Request - Line Item Summary Data Block	When PostageStatementCreateRequest is submitted with LineItemSummaryData block, the 'Container List' on the PostageStatement is displaying an error message when the user clicks on it	Use PostageStatementLineItemData block instead of LineItemSummaryDataBlock in PostageStatementCreateRequest so that the MailXML edoc file will have all the detail information to populate the report.	(None)	Mail.XML Postage Statement Processing	Low	(None)
3/11/2011 10:31	074793	Additional Postage Permit Number/Type added as a key PS generation field	The postage statement combines payments from different permits to one postage statement for one permit. Additional Postage Permit Numbe and Type should be added as a key PS generation field	In the Mail.dat file, use the MPA Customer Reference ID or the CSM Postage Statement Grouping to force the separation into a postage statement for each add pos permit.	(None)	Mail.dat Postage Statement Processing	Critical	(None)

**Mailer Closed Issues
12/12/12**

Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production
3/10/2011 11:07	074761	Add Submitter CRID as a search criteria for jobs and postage statements on the dashboard	A separate permit number is required to separate by location the jobs posting to the dashboard. If more than one CRID uses the same permit then jobs can't be separated by location.	Currently must search for jobs by job number or other criteria. Adding a new requirement to allow search by submitter CRID.	(None)	Dashboard	High	(None)
3/9/2011 16:49	074750	Mail.dat - Total Pending Postage Incorrectly Apportioned To Individual Consolidated Statements	In cases where a periodical job has more than one consolidated statement with pending postage, the total pending postage for the job is being incorrectly apportioned to those consolidated statements.	When Mail.dat is entered postage is incorrect. Account balance may be negative. Pending PER reserve account balances are incorrect. Data repair may be required. Or enter postage statements by other means.	Yes	Mail.dat Postage Statement Processing	Critical	26.1.0
3/8/2011 10:06	074694	Mail.dat - Define Bundles Based on Container ID and Package ID Only	For Mail.dat submission, mailers want the Outside County bundles to be counted by concatenation of Container ID and Package ID.	Currently bundles are created for different ZIP Code and CR. The workaround it to not use CR and fill in the ZIP Code with the same value for the same bundle.	Yes	Mail.dat Postage Statement Processing	High	(None)
3/8/2011 9:57	074692	Mail.dat - Weight not adjusted for .par submissions	The total weight is not adjusted when spoilage is submitted via a .par file.	None. Total weight is incorrect on the postage statement. Postage is correct.	No	Mail.dat Postage Statement Processing	High	(None)
3/4/2011 16:31	074646	Mail.dat - Standard Mail Lines C10-C18 and C28-C36 should not receive Full Service discount	Mail.dat validation allows full-service on letters over 3.5 oz.	If the class is Standard Mail and the processing category is Letters, weight 3.5-16 oz cannot be full-service	(None)	Mail.dat Validations	High	(None)
3/4/2011 12:53	074638	Mail.dat - Total Postage is duplicated when there is both an active and cancelled permit number/type in the same finance number	When a Periodicals permit USPS publication number is active, canceled, then active again the Mail.dat postage will be doubled.	Finalized the Mail.dat postage statements and issue a refund for excess postage or enter the postage by Postage Statement Wizard or BMEU.	Yes	Mail.dat Postage Statement Processing	High	27.0.1
3/3/2011 13:08	074618	Mail.dat - Batch mode stops processing when record information in the .HDR is inconsistent with the actual contents	In batch processing the process stops when the .HDR indicates the status of a file is 'O'/U'/C' with a record count of greater than zero but the file extension does not exist in the zip file, the file is moved to the rejected folder.	Mailer to provide the correct data in the .HDR file. If a file extension will not be included, ensure the 'file status' in the .HDR file is either set to 'N' or the record count is set to zero.	(None)	Mail.dat Validations	Medium	28.0.0
3/1/2011 16:51	074561	Mail.dat - Rate Level Summary does not include all Rate Levels in the Qualification Report	Even though the price level information was included in the Mail.dat file, The Rate Level Summary does not include price levels and number of pieces in the qual report is fewer than number of pieces on the postage statement.	Accept and finalize the correct postage statement with more pieces than the incorrect qual report.	(None)	Mail.dat Reports	High	28.0.0

**Mailer Closed Issues
12/12/12**

Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production
2/22/2011 15:24	074428	Mail.XML - Periodicals rate category validation incorrect for Mixed Service mailings	File fails validation: full service validation is applied to non full-0service pieces in mixed full-service and non full-service mailing.	None. Enter postage statement manually or separate mailing into full-service mailing and non full-service mailing.	(None)	Mail.XML Validations	Critical	27.0.0
2/17/2011 11:30	074353	Mail.dat - Batch mode attempting to move all file extension during file rejection.	Client validation causes performance problem during rejection of file. (3 min delay)	Make sure the update job is not in the same repository as the original when running batch mode.	No	Mail.dat Validations	High	28.0.0
2/15/2011 17:33	074315	Mail.dat - Server validation errors on cancel jobs	Cannot cancel job when there are sibling containers.	Request data repair to cancel job.	No	Mail.dat Validations	High	28.0.0
2/4/2011 15:52	073587	Mail.dat - Incorrectly Exempting Bundle Charges with CSM Tray Preparation Type of N (Not Applicable)	PostalOne is incorrectly exempting bundle charges when CSM Tray preparation type is N (Not Applicable).	If bundles should not be exempt from bundle charges, then use CSM Tray Preparation Type of P (Package)	Yes	Mail.dat Postage Statement Processing	Critical	27.0.0
2/3/2011 17:27	073526	Delivery Point Validation (DPV)	At Industry request, USPS is evaluating the need for DPV validations as part of FS validations. There were concerns raised around Mail Quality Feedback and possible future discount assessments.	Short term solution to convert the DPV error to a warning. A warning will not trigger an email, but will appear on the Data Quality reports.	(None)	SASP	Medium	(None)
1/25/2011 12:14	072938	Mail.dat - Rare Issue with Jobs that have the Same Job ID and Header Hist Seq No as an Existing Job	A same Job ID and Header Historical Sequence Number as another job (regardless of Provider Code) will not process.	Change Job ID to make unique.	(None)	Mail.dat Validations	Critical	27.0.0
1/21/2011 15:53	072801	Pending Periodical Mail.dat jobs Over 22 Oz Not Editable On Dashboard	For a Mail.dat file the Postal Service cannot enter postage due during pending period for mailpiece weight over 22 oz.	Enter postage statement manually.	(None)	Mail.dat Postage Statement Processing	High	27.0.0
1/21/2011 14:03	072794	Mail.dat: Content of Mail (cpt 284-285) is not populated correctly.	Although the values for content of mail are indicated correctly in the Mail.dat file for Standard Mail, these values are not displayed on the postage statement.	None. Content of mail is not displayed on the postage statement.	(None)	Mail.dat Postage Statement Processing	High	26.1.1
1/21/2011 11:29	072788	Mail.dat - Incorrectly generating Unit Weight on First-Class Mail Postage Statements	Mail.dat is incorrectly generating the unit weight on first Class/ Priority postage statements generated from Standard Mail, Rate Category 'S' pieces. This does not impact postage, but does cause the unit weight to show up incorrectly as 'non-identical'	Ignore the incorrect display of the mail piece unit weight as non-identical.	(None)	Mail.dat Postage Statement Processing	High	27.0.0
1/20/2011 16:13	072771	Mail.dat - Piece In Range Validation not performing for Mail.dat 9-1 files	Currently, the system is only performing piece in range validations for Mail.dat 11-1 files. The system should also perform this validation on 9-1 files	Submit the Mail.dat 9-1 file in compliance with the piece range validation rules stated in the documentation.	(None)	Mail.dat Validations	Medium	(None)

**Mailer Closed Issues
12/12/12**

Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production
1/20/2011 15:02	072768	Mail.dat - .CSM files required for all update/change jobs	For Mail.dat submissions, Mail.dat - .CSM files required for all update/change jobs. Documentation will be changed to provide this information.	Provide CSM files in all update/change jobs.	(None)	Mail.dat Validations	High	27.0.2
1/20/2011 14:18	072764	Mail.dat Job ID allowing special characters	Mail.dat jobs submitted with non-alphanumeric characters (! " \$ % & ' () * + , - . / : ; < = > ? @ [\] ^ _ ` { } ~ and #) are accepted	Do not use non-alphanumeric characters (! " \$ % & ' () * + , - . / : ; < = > ? @ [\] ^ _ ` { } ~ and #) in the job id. This validation was working and will be reimplemented in a future release.	(None)	Mail.dat Validations	High	30.0.0
1/18/2011 16:31	072702	Mail.dat - Non-Periodicals Jobs Experiencing Extended Processing Times	Long running process accessing PSTG_STMT_3600_VIEW need hints to avoid possible Oracle Error ORA-01555	Try accessing the postage statement later. If multiple trys fail, call the help desk.	(None)	Mail.dat Postage Statement Processing	Critical	26.0.1.1
1/14/2011 16:19	072656	Mail.dat - Periodicals Enclosure Statements duplicate lines postage overcharge	This issue impacts Periodicals with enclosures. The enclosure lines are duplicated in some cases which results in incorrect postage.	Claim the refund for charge to the duplicate lines.	Yes	Mail.dat Postage Statement Processing	Critical	26.1.0
1/14/2011 13:08	072650	Microstrategy reports: Delivery Point (DPV) errors are undesirable and inaccurate	Microstrategy reports including Full-Service Invoicing Report have Delivery Point (DPV) errors are undesirable and inaccurate	Ignore the error messages.	(None)	Microstrategy Reports	High	(None)
1/14/2011 11:43	072647	CAT and TEM need refresh of current data in environment	Mailers cannot run old Mail.dat jobs or the new ones needed for certification because data is missing.	Test team to enter required data manually.	(None)	Mail.dat Postage Statement Processing	Critical	(None)
1/14/2011 10:49	072645	Mail.dat - CSM Parent/Child Container Status Validation Should be run on Updates	Update job setting only parent containers ready to pay prevents subsequent update from setting child container ready to pay.	Set both parent and child containers to ready to pay in the update job. A future release will add validation for this condition.	(None)	Mail.dat Validations	Medium	28.0.0
1/14/2011 10:40	072644	MLOCR validations to allow update of copal fields	MLOCR tray copal desires to change Included In Other Docs (in the original file) to O (in the RTP file)	Set Included In Other Docs to O (in the RTP file) and do not change it. Alternatively, cancel the job and set Included In Other Docs correctly in the replacement job.	(None)	Mail.dat Validations	Medium	(None)
1/13/2011 13:55	072625	Dashboard - Dormant Jobs link - Performance issue - Query to display the Dormant Job link is timing out and throwing exception	Review the Cancelling Dormant statements	No workaround	(None)	Dashboard	High	27.0.0

**Mailer Closed Issues
12/12/12**

Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production
1/13/2011 11:27	072622	Mail.dat - Incorrectly displaying number of ride along copies on PS 3541	The total number of pieces is being displayed under the "Total Copies" field in section F Ride - Alongs of PS 3541 instead of the total number of copies. This is only a display issue as the postage is calculated correctly.	Ignore the display of the number of pieces that should be the number of copies.	No	Mail.dat Postage Statement Processing	High	27.0.0
1/13/2011 10:24	072619	Mail.dat - Number of copies and pieces for handling units on an update is not matching the original PDR count	No full-service feedback on an update (lacking .pqt and .pdr files) validates copies and pieces between the .csm and .cqt files. The updated .csm and .cqt may include different piece counts that may differ from the count of the original .pdr.	The mailer can correct this issue and receive their Full Service feedback by ensuring that if they submit an update when increase the .cqt piece count, then insert the associated .pdr records to ensure the piece counts match.	No	Mail.dat Validations	Medium	28.0.0
1/12/2011 10:15	072589	Mail.dat - Subscriber Copies Not Outputted for Periodical Postage Statements (no postage impact)	PostalOne is not displaying the subscriber copies field for line A2 for Periodicals postage statements.	None	Yes	Mail.dat Postage Statement Processing	Critical	27.0.0
1/6/2011 18:00	070628	Mail.dat - Multiple records within a PAR (spoilage or shortage) triggers a postage statement processing error	If not a one to one correspondence between the MCR and PAR, when a PAR is submitted with multiple records, the job fails triggering the following server validation error: ORA-01422: exact fetch returns more than requested number of rows	Only submit one PAR for a job.	(None)	Mail.dat Postage Statement Processing	High	26.1.2
1/6/2011 16:06	070625	Mailer: PDF issue on 3541			(None)	(None)	Medium	26.0.1
1/5/2011 12:22	070600	Mail.dat - Sacking Basis is blank on Mail.dat Postage Statements	If the Mail.dat file has the .seg Sacking Criteria field populated (Standard Mail and Package Services), the system fails to save the value to the database and populate the required field for sacking basis on the postage statement.	Accept the postage statement with the blank sacking basis field.	(None)	Mail.dat Postage Statement Processing	High	(None)
1/3/2011 16:19	070505	Mail.dat/Mail.XML - Permits in 'INACTIVE' and 'ADDPOS' status are being used to populate the Mailing Agent block	Permits in 'INACTIVE' status are beings used to populate the Mailing Agent block of the postage statement. Currently, permits in 'CANCEL' or 'DELETE' status are not being used when populating the Mailing Agent block.	None. System picks permit arbitrarily in a future release Permit with 'INACTIVE' status should also not be used when populating the Mailing Agent block.	(None)	Mail.dat Postage Statement Processing	Critical	27.0.0
1/3/2011 12:49	070491	Mail.XML - Zip Codes with Leading Zeros cause PostageStatementCreateRequests to be Incorrectly Rejected	Resolved in R25 resurface in R26 Mail.XML postage statement incorrectly rejected if permit ZIP + 4 has leading zeros	Do not use Mail.XML if permit ZIP + 4 has leading zeros (can use Mail.dat, Postal Wizard or BMEU entry)	(None)	Mail.XML Postage Statement Processing	Critical	26.0.0.1

**Mailer Closed Issues
12/12/12**

Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production
12/28/2010 15:19	070444	Mail.dat Consolidator Job can be deleted if data not yet sent to SASP	Modify Error Code 1170, "Cannot delete consolidator jobs", to allow deletion of the consolidator/linked job if the job has not been sent to SASP. This will apply to both tray-based and bundle-based copalletization.	None. Request data repair to remove undesired job.	(None)	Mail.dat Co-palletization	Critical	27.0.0
12/27/2010 17:48	070431	Verification Statement Created over Single Billable Statements	Separate verification statements are created for a single billable postage statement.	Perform verifications for each postage statement instead of for the entire mailing.	(None)	Mail.dat Postage Statement Processing	Critical	(None)
12/27/2010 16:30	070429	Mail.dat - Section D and E lines not included on the header - insufficient postage	When there are multiple postage statements in a mailing group without a consolidated postage statement, the parts D bundle charges and E container charges are missing from the billed postage statement.	Make an adjustment transaction to charge for the bundle and container postage.	Yes	Mail.dat Postage Statement Processing	Critical	26.1.0
12/22/2010 14:49	070384	Mail.dat Vague Error Message Displayed When Co-Pal Consolidator Submitted with Incomplete Origin Mailing Submissions	If a consolidator Mail.dat job is submitted before all origin jobs have been submitted and completed processing, the error text that is displayed to the user does not provide a useful explanation of the problem.	None. Call the help desk to understand the problem.	(None)	Mail.dat Co-palletization	High	28.0.0
12/22/2010 9:43	070371	Mail.dat - Validation for Entry Point for Entry Discount - Facility Type	The Mail.dat validation will be updated to ensure that .csm Entry Point for Entry Discount - Facility Type of H, X, V, U, T, G, P, F, Y, I, and Z are rejected for all mail classes.	Do not use .csm Entry Point for Entry Discount - Facility Type of H, X, V, U, T, G, P, F, Y, I, and Z for any mail class.	Yes	Mail.dat Validations	Critical	26.1.0
12/2/2010 11:46	067451	MLOCR Single UPD statement - not triggering MPCV	Mail piece count verification (MPCV) should be generated when the Mail.dat submission creates only one postage statement but it is failing to generate.	Postal Service to follow alternative procedure to accept the MLOCR Mail.dat file and verify the mailing.	(None)	(None)	(None)	(None)
11/22/2010 19:39	067277	eDocs - Single level postage statements with out Master statement MLOCR Customer Mail Report cannot be accessed	For a Mail.dat job that generates only one postage statement the MLOCR Customer Mail Report cannot be accessed	The mailer must provide the MLOCR Customer Mail Report.	(None)	Electronic Documentation	High	26.0.0
11/22/2010 17:30	067274	Excel download of finalized PE consolidated shows 0 in Container and Bundle columns	Container and Bundle columns on the excel down load of a finalized Periodicals postage statement (entered by any method) have all zeros in the Container and in the Bundle column	Read the number of containers or the number of bundles where it appears in the pieces column. This incorrect format is an error introduced in release 25.	No	Periodicals	High	28.0.0

**Mailer Closed Issues
12/12/12**

Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production
11/17/2010 17:09	067134	Mail.dat CQT / SEG Service Level Indicator Server Validation Error Thrown Improperly	Get errant error message for Mail.dat jobs where the SEG includes both Full Service and non-full-service segments and the same MPU ID is repeated for different segments.	Make MPU ID unique in the job (not repeated in a different segments) to avoid Error code 7054 - "The service level indicator for all cqt records should be F when full service indicator in SEG file is F: XXXX Non FS CQTs: XXX"	(None)	Mail.dat Validations	Critical	27.0.0
11/16/2010 14:50	067103	Total postage and total containers missing from Periodical verification (master) postage statement	Total postage and total containers missing from Periodical verification (master) postage statement.	Clerks must enter container counts and postage manually when finalizing a Periodicals verification (master) statement.	(None)	Mail.dat Postage Statement Processing	High	(None)
11/15/2010 15:47	067069	Empty fields in Mail.dat File Load Failure receipt event			No	Mail.dat Validations	High	28.0.0
11/12/2010 16:27	067036	If one Periodicals billable statement combine with verification statement (no separate verification statement)	If one Periodicals billable statement combine with verification statement (no separate verification statement)	Click on the separate verification statement to reach the billable statement.	(None)	Mail.dat Postage Statement Processing	High	27.0.0
11/10/2010 16:06	066992	Mail.dat Referential Integrity Error PQT/CQT piece count validation on updates without PQT	If the mailer includes a PQT and CQT file, but only the CQT (and not the PQT) file is submitted in an update job, the mailer receives a warning message, "Referential Integrity Error: The Total Number of Copies from all .pqt child handling unit records m	Include the PQT in the update job or tolerate the extra warning messages (one for each CQT DB ID)	No	Mail.dat Validations	Medium	(None)
11/10/2010 14:43	066985	Mail.dat Incorrectly Handling Vertical Bars (pipe) In Certain Fields Validated with Server Data	Mail.dat submissions hex:7C vertical bars (pipe) in certain fields (cqt, csm, seg) validated with server data for file updates and for file delete/cancel	Do not use hex:7C vertical bars (pipe) in certain fields (cqt, csm, seg).	(None)	Mail.dat Validations	Medium	(None)
10/21/2010 17:19	066538	Mail.dat - Mail Owner's Lcl Permit Ref Num as a new Postage Statement Generation Variable for non Periodicals Mail	For Mail.dat submitted files there are no separate postage statements for owners unless they are the permit holder.	For nonprofit standard mail, the mailing may not be recorded to the authorization record resulting in errant revocation. For future revenue attribution there will be no record to the owner.	(None)	Mail.dat Postage Statement Processing	High	27.0.0
10/15/2010 21:30	066344	PSW - System should not allow permit charged for the insufficient affixed postage	PO! is not processing Net Postage Adjustment correctly, causing negative balance; also charging twice the Adjustment amount. When the account goes into negative balance, PO! is not requiring the concurring override.	None. Postal Clerk to make a separate adjustment to the customer account if needed.	Yes	Postage Statement Wizard	Critical	27.0.0

**Mailer Closed Issues
12/12/12**

Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production
10/14/2010 12:06	066187	XML files for Combined mailing do not display Postage Due Permit No or Name.	Mail.XML files for Combined mailings do not display the Postage Due Permit Number or Name on the Permit Entry Screen for a Master Statement; however, Additional Postage Paid on Postage Statement is displayed.	There is no known workaround for this issue discovered during testing.	(None)	Mail.XML Postage Statement Processing	High	28.0.0
10/13/2010 18:20	066176	Mail.Dat Receipt Event ID of older receipt higher than newer	Job submitted that failed to upload, resubmission uploaded and processed. Receipt was generated for each submission. Future receipts used receipt from the failed job instead of the successful job.	None	(None)	Mail.dat Validations	High	28.0.0
10/8/2010 16:26	066096	Mail.Dat Jobs Infrequently Stop at Status Code "Uploaded"	A job status infrequently stops at status code "uploaded" when the client fails a check to make sure the compressed file that was just uploaded still exists. The application needs to retry or move into a failed status when this check fails.		(None)	Mail.dat Validations	High	28.0.0
10/8/2010 15:16	066078	Password field - allowed maximum length is too large	The BCG password field should allow only 50 characters, which matches the maximum number of characters allowed by Customer Registration. Currently more than 50 characters may be entered.		(None)	(None)	Low	2.0.0.0
10/8/2010 15:10	066074	Inactive services within Business Service Groups displayed in the "My Profile" page	Within the service access table on the "My Profile" page, inactive services are displayed business service groups instead of only displaying active services		(None)	BCG	Medium	(None)
10/8/2010 14:54	066069	Browser title displays "Permissions Already Granted" instead of "Permissions Granted"			(None)	(None)	Low	2.0.0.0
10/8/2010 13:38	066068	Error messaging for simultaneous actions on a request			(None)	BCG	Low	(None)
10/8/2010 13:31	066067	Include "Skip Navigation" link			(None)	BCG	Medium	(None)
10/8/2010 13:25	066064	BSA can create delegation request for a delegate			(None)	BCG	Medium	(None)
10/8/2010 13:16	066059	Tiered Access Control (TAC) Failure table should not display when BSA requests access for a user			(None)	BCG	Medium	(None)
10/8/2010 13:14	066058	Page redirect for pending permissions			(None)	BCG	Low	(None)

**Mailer Closed Issues
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Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production
10/7/2010 19:18	066029	PS 3602 - Line I27 - Displaying issue for Processing Category on Line I27	Display Issue: On PS 3602, the line I27 was displaying 'Standard Mail Enhance Carrier Route Letters Subtotal (Lines A1-A22)' when it should be 'Standard Mail Carrier Route Flats Subtotal (Line I1-I26)'.	None	(None)	Domestic Postage Processing	Medium	(None)
10/7/2010 18:25	066021	PS 3541 - PSW or BMEU - Encounter the message on PS 3526 SOO when submitting the Periodical statements	3541 users receive warning messages to complete the the Statement of Ownership. The messages continue until the SOO is filed for the next calendar year. The SOO should be filed for the current calendar year, not the next.		(None)	Periodicals	Medium	25.0.0
10/5/2010 16:13	065982	OIG53x01 Label: IM Container or IM Tray Barcode	Label: IM Container or IM Tray Barcode accepted right justified, should be left justified.		(None)	Mail.dat Validations	Medium	(None)
10/4/2010 15:23	065973	OIG29x02 Postage Payment Option	Postage Payment Option is required		(None)	Mail.dat Validations	Critical	26.0.0
10/4/2010 13:16	065969	OIG06410 (means OIG06401) Package Services Packaging Criteria	Required if Class Defining Preparation is Package Services. Acceptable values are: PC,PD,CB. PC = Piece PD = Pound CB = Both. Results allowed blank for Package Services		(None)	Mail.dat Validations	High	(None)
10/4/2010 12:17	065968	OIG Testing: Mail Sacking Criteria OIG3x01 OIG04x01 OIG05x01 OIG04401	Failed (NC): spaces accepted for standard mail & special services mail.		(None)	Mail.dat Validations	High	27.0.1
10/4/2010 11:44	065966	OIG23x02 Postage Affixed Type and Pre-Denominated Amount	Test failed that allowed for a "Pre-Denominated Amount " of \$0.00 or spaces when the field Postage Affixed Typed = "M" - Metered or "S" - Stamped.		(None)	Mail.dat Validations	Critical	(None)
10/1/2010 15:13	065783	PSMTS Mail.dat: Exception to Bundle Preparation - Full Single-Sort-Level Trays supported	PostalOne! currently does supports full single-sort-level trays (DMM 707, Section 19.7). If CSM Tray Preparation Type is L then no bundles should be charged for that tray. Need to update PSMTS.		(None)	Mail.dat Postage Statement Processing	High	(None)
9/30/2010 11:50	065751	Regression Automation: Mailer submitted Standard Mail Metered NFM Affixed Lowest rate incorrect.	When submitting a Standard Mail Metered NFM Affixed Lowest statement from the mailer view, the total postage affixed rate used is incorrect. It is using the "Nonbarcoded Surcharge" rate.	Postal Clerk to make an adjustment to the customer account for the incorrect postage.	Yes	Postage Statement Wizard	High	(None)

**Mailer Closed Issues
12/12/12**

Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production
9/28/2010 16:41	065652	Mail.dat - File sizes over 2GB will trigger a validation exception	A system error will occur during validation on the client when any individual file is larger than 2GB.	The mailer can split the large PDR and submit a portion as an original and the rest as an update job.	(None)	Mail.dat Validations	Critical	25.0.0
9/28/2010 16:37	065651	Mail.dat & Mail.xml - Copalletization of FCM/STD Flats in Flat Tubs	Copalletization of FCM Flats in Flat Tubs is allowed for any flat no matter what class. For Mail.dat, Container Type F is rejected, For Mail.xml, Container Type F is not rejected, however, the data isn't sent to SASP correctly for Full-Service processing	Even if the container is a flat tray/tub use another container type.	(None)	Mail.xml Copalletization	Critical	27.0.0
9/24/2010 15:04	065500	Mail.Dat Using Incorrect Class for Single Piece Rates and recording postage to incorrect line (postage amt correct)	Mail.Dat is incorrectly using class 1 to look up the rates for the single piece rates. Class 3 should be used in this case. The issue affects single piece pricing pieces (Rate Category 'S') in Standard mail.	Postage recorded on incorrect line on 3600 as single piece First Class (B4) instead of single piece First Class from Standard Mail (B5). Price is the same on both lines. Accept the postage applied to the incorrect line.	Yes	Mail.dat Postage Statement Processing	Critical	27.0.0
9/24/2010 9:11	065487	Mail.xml - MLOCR Copal Pieces do not receive Full Service Feedback	For MLOCR Mail.XML tray-based copal jobs, only logical containers display in the SASP views when logical containers from the origin jobs are linked through the consolidator (with physical siblings), preventing SASP from receiving data for MLOCR pcs.	None.	(None)	Mail.xml Copalletization	High	28.0.0
9/23/2010 20:38	065485	PSMTS PSW - PSW should convert Periodical Firm Bundles to 5-Digit Non-Barcoded mailing pieces	Discrepancy found between the amount of postage computed as Pending Postage (bottom of 3541) and what which was computed from entry of the data into 3602 in PW, due to a diff in converting rate categories (PE to SM). PW converts Firm Bundles to CR.	Mailers should map Firm Bundles to 5-digit nonbarcoded lines and not carrier route lines.	(None)	Postage Statement Wizard	Critical	(None)
9/23/2010 11:58	065472	Populate Wasted/Shorted Spoilage Pieces Fields for Postage Statement Finalization	Adjusted postage is being modified incorrectly at time of finalization due to the Shorted/Spoiled Pieces and Shorted/Spoiled Postage fields being unpopulated.	None. Customer must apply for a refund for the spoiled and shorted pieces.	Yes	Mail.dat Postage Statement Processing	High	27.0.0

**Mailer Closed Issues
12/12/12**

Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production
9/22/2010 11:58	065421	FS Count Validation for PSW: Error message not clear	When validating the count of unique serial numbers for FS mailing, the error message received was not clear. The error worked correctly but the wording of the error was confusing.		(None)	Mailer View Functionality	Medium	25.0.0
9/22/2010 9:29	065413	OIG25x02 Test Mail.dat: New Mail.dat Client Validation to Reject Jobs with Leading Zeroes in the Permit/Publication Number Fields	Re-implement the Mail.dat client validation which did not allow leading zeros for Permit numbers or Publication numbers. This is already documented in the Idealliance Mail.dat specification and in the USPS Mail.dat Tech Spec.	None.	(None)	Mail.dat Validations	Medium	28.0.0
9/20/2010 17:47	065385	Maildat - Domestic Statements - Postage statements for line items vs postage total	With some statements entered via Maildat, the postage statement line items not adding up to postage statement total. Involves mail classes: Periodicals - Single Edition and Consolidated, Pending Periodicals, Standard Mail - Regular and Non-Profit	None. Total postage is correct.	(None)	Mail.dat Postage Statement Processing	Critical	27.0.0
9/20/2010 17:41	065384	PSW - Domestic Statements - Postage statements for line items vs. postage total	With some statements that were entered via PSW, the postage statement line items were not adding up to the postage statement totals, involving different Mail Classes: BPM, FCM, PM, PE, PP. SM, MM, and LM.	None. Total postage is correct.	(None)	Postage Statement Wizard	High	27.0.0
9/20/2010 15:59	065380	eDoc - Container List - Container Type L (Logical Tray) under Other in Container List report	Mailer claimed that they were looking at the 'Container List' in the Master Statement and they are not seeing any containers marked as 'Other'.	None. Number of containers displayed is incorrect since some containers are missing.	(None)	Electronic Documentation	High	28.0.0
9/17/2010 11:11	065356	PS Form 3526 Periodicals Statement of Ownership Box 12 always checked	The Box 12 Tax Status is always checked Has Not Changed During Preceding 12 Months even when submitted by a for profit publisher.	Ignore check in box 12, When publishing fascimile 3526, omit check in box 12.	No	Periodicals	High	(None)
9/16/2010 13:27	065335	Combined Periodicals displaying N/A for total postage on master statement review page and Dashboard in both CAT and TEM environments.	Total postage was N/A on master statement review page and search page on Dashboard when combined PE statement entered via Mail.dat, Mail.XML and Postal Wizard. (CAT and TEM environment).	None. Find total postage on individual billable postage statements.	(None)	Periodicals	High	(None)

**Mailer Closed Issues
12/12/12**

Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production
9/16/2010 12:16	065334	Mailer: Errors received during submission of Update/Insert files	MDR is not updating Parent Container records once a Reversal has been submitted; thus, not allowing mailers to submit an update to those containers because they are still marked as Ready To Pay. (non Full-Service mailings).	None. Request data repair to remove data so job can be resubmitted.	(None)	Mail.dat Validations	High	27.0.0
9/14/2010 10:17	064980	Mail.DAT internal processing error when container product weight calculated from piece weight is over 9999.9	For a Mail.dat file submission if the calculated product weight (number of mail pieces x weight of piece) is greater than 9999.9, an internal error occurs.	Either restate the number of pieces in the logical containers to make the product weight less than 9999.9 or submit the postage statements by alternative means, not Mail.dat.	No	Mail.dat Validations	Critical	(None)
9/13/2010 17:03	064878	Mail.XML - Standard Mail Machinable Parcel Nonbarcoded Surcharge (C7)	The criteria for applying the First-Class Parcel surcharge are not complete. The surcharge is applied when it should not be applied.	Obtain refund for excess surcharge if using Mail.XML. Or use alternative means for filing postage not Mail.dat or Mail.XML.	Yes	Mail.XML Postage Statement Processing	Critical	27.0.1
9/13/2010 11:22	064701	Change length of CSM Total Weight (product only) from 5 numeric to 6 numeric and implied format from 9999v9 to 99999v9	Change length of CSM Total Weight (product only) from 5 numeric to 6 numeric and implied format from 9999v9 to 99999v9	Follow the instruction in the Postal Service Mail.dat Technical Specification to report 9999.9 even when weight is 10,000 lb or greater. Postal Service to accept system generated reports with inaccurate container weight.	(None)	Mail.dat Validations	High	27.0.0
9/9/2010 19:56	064668	PDF Download PS 3541 - Missing "CAPS Customer Ref. ID" and the "CAPS Transaction Number" in "Publication Title and Owner or News Agent's Name" field.	The PDF download for PS 3541 was missing the "CAPS Customer Ref. ID" and the "CAPS Transaction Number" in "Publication Title and Owner or News Agent's Name" field.	Find the "CAPS Customer Ref. ID" and the "CAPS Transaction Number" on the xls or csv download or the screen print.	(None)	Mailer View Functionality	High	(None)
9/8/2010 16:42	064640	Regression Automation: MERLIN scripts go to empty Dashboard search results page when clicking on "Transactions" link on receipt page	When the user get to the receipt page, they click on the "Transactions" link. Instead of being taken to the "Transactions" page, an empty Dashboard search results page appears.		(None)	Postage Statement Wizard	Low	(None)
9/7/2010 10:06	064572	After fixes in Rel 21 & 22 statements continue to be in FIN status with no transaction number	There were a large number of transactions in FIN status but no transaction number. After fixes in Release 21 and 22, instances of transactions in FIN status but not transactin number continue to occur.		(None)	Domestic Postage Processing	High	25.0.0.4

**Mailer Closed Issues
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Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production
9/3/2010 11:40	064394	The MailDatRecurringContent message returns eFile number error message instead of returning accept message.	For Origin Entry: When trying to create content using the MailDatRecurringContent then following error message returns: "3065 / eFile Number is only valid when eVS Indicator is Yes".	Do not provide any values for the two fields EVSIndicator and eFileNumber until this issue is fixed.	(None)	FAST	Low	(None)
9/3/2010 9:13	064386	Mail.dat Non Periodicals Postage Statements - Unit Weight Display	Fallout 24.1.2 60214 For a Mail.dat job, the mail piece weight is incorrectly rounded on the postage statement.	The postage calculation uses the correct mail piece weight so postage is correct. Only the display of weight is incorrect.	No	Mail.dat Postage Statement Processing	High	24.1.3
9/2/2010 15:50	064370	Mail.dat Container Information Missing from Postage Statement, Postal Service must Enter	For Periodicals, First-Class Mail and Standard Mail, for a master statement with multiple billable statements the container information appears as a required field and trays, sacks, or pallets or no container option must be entered manually.	Customer to provide container information and Postal Service to enter container information during verification. Future code fix will obtain container information from Mail.dat file.	No	Mail.dat Postage Statement Processing	High	27.0.0
9/1/2010 15:49	064350	Mail.dat - First-Class Mail Parcel Surcharge	The criteria for applying the First-Class Parcel surcharge are not complete. The surcharge is applied when it should not be applied.	Obtain refund for inappropriate surcharge or file postage by alternative means - not Mail.dat.	Yes	Mail.dat Postage Statement Processing	Critical	26.0.0
9/1/2010 12:43	064326	Mailer: The 2010 USPS.com Footer is missing from some pages	The 2010 USPS.com Footer is missing from the Qualification, Version Summary and Reconciliation reports off of the Dashboard in the Mailer view.		(None)	Electronic Documentation	Medium	26.0.0
9/1/2010 11:13	064318	09-1 Mail.dat MLOCR FC Letters does not highlight rows in Qual report when @-Piece Count to 3DG for AADC Letter Tray exceeds 149 or ADC Flat Tray exceeds 89	MLOCR First-Class Mail Letter 09-1 Mail.dat job's qualification report row is not highlighted when the piece count to 3DG for AADC Letter Tray exceeds 140 or ADC Flat Tray exceeds 89.		(None)	Mail.dat Reports	High	25.0.0
8/27/2010 12:25	064210	Mail.dat - Incorrect Postage Letter or Flat non Barcoded bundles should be charged but are not charged on 3541 Periodical Postage Statements	Incorrect logic does not check if barcoded for DMM 707.1.8: Bundle prices do not apply to barcoded letter-size mail prepared in full letter trays or to flat-size mail prepared in flat trays under the optional tray preparation in 22.7 and 25.5.	None. If entering Mail.dat the Postal Service shall make a separate adjustment transaction to charge for the letter trays or flat trays of non barcoded bundles affected. Alternatively, enter postage statements by other means.	Yes	Mail.dat Postage Statement Processing	Critical	26.0.0

**Mailer Closed Issues
12/12/12**

Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production
8/27/2010 9:47	064200	Mail.XML - Multiple Piece Ranges in a single container not properly mapped to the container	If MailPieceCreateRequest msg sent with multiple pc ranges for a single container in same MailXMLPieceRangeBlock, the pc range after the 1st is incorrectly mapped to container causing validation failure.	Place each unique combination of container id and piece range id in its own MailXMLPieceRangeBlock. Postage Statement Impact: Postage statement messages can not be submitted against the containers in the failed mail piece message.	(None)	Mail.XML Validations	Critical	27.0.1
8/26/2010 16:38	064182	Mail.dat - Copal Mailing Group ID in the Consolidator Should be Unique from the Origin	Consolidator mailing group ID from mail.dat copal jobs is pulled from postage statements of the origin mailers and doesn't have its own mailing group ID, preventing mailers from being able to search for their jobs when pulling discount assessment reports	None. Obtain report from the postal service or mailer able to see report.	No	Mail.dat Co-palletization	High	(None)
8/26/2010 16:37	064181	Mail.xml periodical job does not display the Customer Reference ID	The Customer Reference ID does not appear on the dashboard for Mail.XML when the field is populated with multiple values in consolidated periodical statements.	A mailer must populate the field with the same value throughout the ConsolidatedPeriodicalCreateRequest message until this issue is resolved.	(None)	Mail.XML Validations	High	(None)
8/26/2010 14:45	064172	Mail.dat: Carrier Route Automation Coding Date should display blank as the non-value on the Postage Statement	When a Mail.dat job has a not required SEG Automation Coding Date, Carrier Route Coding Date, or Carrier Route Sequencing Date set to 00010101 the date appears on the postage statement as 01/01/2001 but should display blank.	None. The display of these dates on the postage statement is incorrect when these dates are not required because there is no automation mail or no carrier route, or no carrier route sequenced mail.	No	Mail.dat Postage Statement Processing	High	25.0.0
8/26/2010 14:11	064170	Mailer view - Transactions Report - Database package fixes to prevent updating Completed Transactions record	The amount from a previously completed transaction was taken out of a customer account as if were a new transaction on the Transactions Report in the Mailer view, but was showing correctly in BMEU.	None	(None)	Mailer View Functionality	(None)	27.0.0
8/23/2010 13:06	064048	Dashboard - Maildat job - Unable to cancel this particular Master statement due to null empty index value	User was unable to cancel a particular Master statement without receiving a timestamp error.	Request data repair to cancel master statement.	(None)	Domestic Postage Processing	(None)	(None)

**Mailer Closed Issues
12/12/12**

Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production
8/20/2010 16:32	064004		PostalOne! does not recognize BSA Delegates from BCG as BSA users Business Customer Gateway contains functionality for BSA users to assign the BSA role (delegate) for a service at a CRID to user(s) of a location already containing that service. PostalOne does not recognize these BSA delegates as normal BSA users.		(None)	Administrative Module	High	25.0.0
8/19/2010 19:51	063980	Dashboard - Maildat job - This particular statement not showing on Mailer Dashboard	Mail.dat job submitted postage statement not showing on Mailer dashboard but appears on BMEU dashboard. The user's login profile properly linked to the permit.	None	(None)	Dashboard	(None)	(None)
8/19/2010 16:21	063975	SASP extraction of MPA records decreased in performance	the view used by SASP to extract MPA records has decreased performance. Queries that previously took 30s to 1m now take 15-20min. While SASP is seeing increased extract time, the overall impact has been moderate.		(None)	Mail.dat-SASP Interface	High	24.1.3
8/19/2010 10:45	063964	Mail.dat - Identical update jobs submitted simultaneously by two different users.	If identical updates to the same job are simultaneously submitted by two different users, one job processes and the other remains in a status of "in-progress" while never actually processing, preventing future updates to the job.	Ensure that the job is submitted once by one user.	(None)	Mail.dat Validations	High	28.0.0
8/18/2010 20:26	063961	eDocs - The Summary Zip Destination report is missing displaying the last page of the report.	From Dashboard, the Summary Zip Destination report is missing displaying the last page of the report. For example, if there are total of 3 pages for the report, the report only displays up to page 2.	None. Mailer must provide report by alternative means.	(None)	Electronic Documentation	High	27.0.0
8/18/2010 10:51	063934	Mail.Dat - Incorrect piece counts and postage when the MPU ID is repeated for different Segments	For Mail.dat jobs with multiple Segments and the same MPU ID repeated for different Segments, the pieces are multiplied across each statement where the duplicated MPU ID appears, affecting total piece count, total weight, and postage.	For a Mail.dat job use make the MPU ID unique for the job.	Yes	Mail.dat Postage Statement Processing	Critical	26.0.0

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Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production
8/17/2010 8:53	063904	International PS Part C issue with Sacks counts display. Existing Issue.	The number of regular IPA sacks not being displayed on the PW and on statements from the dashboard. Values entered into Sack column in PW, but display as zeroes.		(None)	Int'l Postage Processing	Medium	29.0.4
8/16/2010 8:34	063856	TEM: Reversal Hangs in TEM Environment	Submitted 9-1 Mail.dat Job through the MDR Client was Finalized and Reverse attempted, however reversal never completes and hangs. Job was on dashboard as REV in TEM.		(None)	Dashboard	Medium	(None)
8/13/2010 10:29	063809	Incorrect value for Destination Discount Indicator when multiple container records exist in CQT	There is an issue in the calculation of the Destination Discount indicator when there are multiple entries of child containers in the cqt table. OPS web services query attempts to retrieve multiple 'Yes' values into a variable that can't hold more than 1		(None)	OPSWEB	(None)	24.1.3
8/12/2010 12:36	063785	Mail.dat - Incorrect Postage Periodicals Limited Circulation Rate Types Y and W are not getting Full-Service Discount	Mail.dat Periodicals Limited Circulation updated correctly for full-service is missing full-service discount on postage statements.	None. Obtain refund for full-service discount amount due or submit postage statements by alternative means to receive full-service discount for qualified mail pieces. Start-the-clock and full-service ACS not available for mail pieces.	Yes	Mail.dat Postage Statement Processing	Critical	26.0.0
8/12/2010 9:31	063778	Mail.dat - MLOCR Copal Pieces Not Sent to SASP	For MLOCR Mail.dat tray-based copal jobs (both all-MLOCR and mixed MLOCR & Presort) only logical containers are displaying in the SASP views when logical containers from the origin jobs are linked through the consolidator (with physical siblings).	None	No	Mail.dat Co-palletization	High	28.0.0
8/11/2010 17:28	063774	Mail.dat - Periodicals Incorrect Total Pound Calculation for line A2	For Mail.dat file submitted with In-County Periodicals the total pounds less than one pound are rounding to 0 and should round up to 1.	None. Accept insufficient pounds and insufficient postage amount or submit In-County Periodicals postage statments by other means.	Yes	Mail.dat Postage Statement Processing	Critical	26.0.0

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Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production
8/11/2010 17:23	063773	Error Code 3651 - Package Level Error Message Update	Incorrect error message text: The Class Defining Preparation in .pqt file must contain only the characters A, B, C, D, F, H, I, K, L, M, O, R, S, T, U, V, X or Y for non-Periodicals.	Refer to issues list for correct text of message. The Package Level field in the .pqt file must contain only the characters A, B, C, D, F, H, I, K, L, M, O, R, S, T, U, V, X or Y for non-Periodicals.	No	Mail.dat Validations	High	26.0.0
8/11/2010 15:10	063762	Mail.dat - Package services BPM jobs with non-identical weight pieces postage lines do not sum to postage total; postage total is correct	Mail.dat for bound printed matter with non identical prices the postage on the lines is incorrect but the postage total for the statement is correct.	Accept incorrect information on postage statement lines or submit postage by other means.	Yes	Mail.dat Postage Statement Processing	Critical	26.0.0
8/10/2010 9:36	063697	SASP - No Verification Error sent to Mailers in BIDS when Entry Point For Entry Discount is "N - Not Determined"	SASP does not communicate any verification errors in BIDS to the mailers when errors occur in SASP due to an Entry Point for Entry Discount Type of 'N = Not-determined' being used in the mailer's electronic documentation.	Do not use entry point: Not Determined.	(None)	SASP	Low	4.0.0.0
8/9/2010 14:51	063678	Drop Ship Appointment online allows scheduling within hour			(None)	FAST	Medium	FAST 21.0.0
8/6/2010 14:25	063637	Dashboard - Maildat job - Same statements displaying as a Child outside and inside Master PS	Sometimes the same child postage statement is displayed as part of the master statement and also independent of the master statement.	This is only a display issue. When the affected postage statements are finalized, the billing is correct. Ignore the duplicate display.	No	Dashboard	High	(None)
8/6/2010 9:26	063616	Delivery Appointment Slot Availability query always returns central timezone.	Delivery Appointment Slot Availability query always returns central timezone, it should only return facility timezone.		(None)	FAST	Medium	(None)
8/5/2010 11:33	063578	SASP - Container & Handling Unit Piece Counts are inaccurate	Physical Container and Physical Handling Unit piece counts are inaccurate which cause skewed figures for the reporting process.		(None)	SASP	Low	4.0.0.0
8/4/2010 17:37	063567	Mailing Data Quality Reports - Error Type Counts Capped from SASP	The system doesn't show total no. of errors occurring in the job; instead is displaying the capped (for performance) value of 1,000 detailed error records for certain error types affecting Mailing Data Quality Error Type and Error Verification Reports.	Do communication through training being done currently on quality issues until the issue is fixed.	(None)	Mail Quality Reports	High	(None)
8/2/2010 12:47	063490	FG03: R2 Error Verification Report - Mail Owner Prompt Display	Mail Owner prompt does not display the list for available and selected mail owners on the Error Verification Report.		(None)	Mail Quality Reports	Low	25.0.0

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Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production
7/30/2010 12:01	063450	Mail.dat - Add new validation that CPT and MPU Class should match except for enclosures	Mail.dat file for Pending Periodicals cannot update ad percent or weight of missing component in Advertising Percentage or Edition Weight Worksheet.	Cancel and resubmit job. Correct CPT Component Class to be 5 for the Pending Periodical supplement to main book. Future release will code this validation.	No	Mail.dat Validations	High	27.0.0
7/28/2010 18:49	063405	Regression: Mailer affixedLowest rate different than BMEU	The system is selecting the Barcode surcharge for Lowest Affixed postage on mailer submitted file and selecting the 5-digit DDU for BMEU entered file. Both should be selecting 5-Digit DDU.	BMEU to enter postage statement and if necessary apply full-service discount OR Finalize the Mail.dat postage statements and refund the barcode surcharge amount.	(None)	Postage Statement Wizard	High	26.0.0
7/27/2010 11:36	063361	CSA to eDoc Association Not Using Historical CSA Records	CSA to eDoc Association process is only using the most recent CSA information when trying to match containers to active CSAs. When CSAs and their effective dates are updated frequently, this is causing valid containers to not be matched to a CSA due to		(None)	SASP	High	4.0.0.0
7/23/2010 11:07	063261	Mail.dat - SASP Interface Issue for Tray-based Copalletized Mail with multiple Consolidator jobs	SASP fails to obtain correct extract for copalletized job when the origin job is split across multiple consolidator jobs.	None. Full-service ACS and start-the-clock will not be delivered for copalletized job.	(None)	Mail.dat-SASP Interface	Critical	25.0.0
7/22/2010 20:35	063251	PS 3602 - PSW - Electronic W_PUB (Non-MDR/XML) - Transaction was Adjusted but not saved to USPS_ADJUSTED_ENTRY data	On PS 3602, user was entering the statement and the adjustment was made, but PSW was not saving the USPS_ADJUSTED_ENTRY data to database. Per user, it looks like user has only occurred with the mailing submitted via PSW.	None	(None)	Domestic Postage Processing	High	(None)
7/21/2010 14:22	063088	DeliveryContentCreate msg with lower case r in appointment	DeliveryContentCreate for appointment id with a lower case letter returns fault but is able to create content when instance is passed with capital letter.	Send upper case R as a work around until the issue is fixed.	(None)	FAST	Medium	(None)
7/21/2010 10:01	063066	Container Information Stored Incorrectly for Manual Periodicals Combined PS - impacts Issue Level Postage Statement	The container information for a manual combined periodicals statement is being stored on the master statement which is inconsistent with all other periodicals statements. The container information should be stored on the billable postage statement.	None. The Periodicals Issue Level Postage Statement will be missing data from any manually entered combined mailing PS Form 3541.	(None)	Periodicals	Critical	26.0.0

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Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production
7/20/2010 12:14	063050	SASP FAST 99M Process impacting CSA association	The FAST 99M process is impacting the FAST CSA Association process by replacing the reoccurring appointment ID with a one-time appointment ID per the FAST 99M record, causing mailers to receive CSA verification errors.		(None)	SASP	Medium	4.0.0.0
7/19/2010 17:43	063035	The calculated postage for postage statements is zero	For Postal Wizard postage statements, the Calculated Postage is displaying as 0 on the Dashboard.	Cancel postage statement that is not displaying total postage and resubmit , please check if postage is displaying	(None)	Domestic Postage Processing	Medium	(None)
7/15/2010 18:10	062959	Mail.dat Large Amount of MCR Records caused job not to process	A Package Services, Bound Printed Matter job with a large number of MCR records (more than 200,000) causes performance problems on the PostalOne! database.	Break the job into many jobs so there are not so many MCR records in a job.	(None)	Electronic Documentation	High	24.1.2
7/15/2010 17:37	062958	SASP ¿ Duplicate pieces created due to incorrect join in MCR	Mail.dat is incorrectly producing duplicate pieces during extraction to SASP when there is a single MPU with multiple CPT IDs in the MCR.	If there is more than one CPT identified to MPU via MCR, identify the Host CPT ID.	(None)	Mail.dat-SASP Interface	Medium	3.1.0.6
7/13/2010 10:55	062143	SASP ¿ CSA Association to eDoc Errors ¿ DMU Verified ¿ Mailer Transported Scenarios with Reoccurring Appointments	CSA Errors incorrectly generate when DMU Verified Mailer Transported jobs have a Reoccurring Appt ID populated because a lookup is done on the Entry Point Facility ID. Should only be used in matching criteria when the Reoccurring Appt ID doesn't exist.		(None)	SASP	Low	4.0.0.0
7/12/2010 18:21	062140	PDF Download - PS 3602 (Maildat) - Generate extra Child postage statements for Master statement	Domestic postage statement PDF download file generates extra child postage statements for master statement in pdf. Also, XML code (<paragraph>) is included in the text displayed in fields Customer, Statement, and Job Description.	Ignore duplicate statements in the pdf output. Ignore xml code appearing in the pdf.	(None)	Dashboard	High	26.0.0
7/12/2010 17:52	062139	eMIR - Unable to find this eMIR report via BCG	Mailer was trying to retrieve a copy of an EMIR report from the Gateway. When they opened the EMIR option, the specific report number was not on the available listing.		(None)	eMIR	(None)	(None)
7/9/2010 12:29	062126	Performance issues in the Mail.XML eDOC data quality DB staging procedure	There are performance issues with the DB procedure that processes the eDOC data quality messages in production.		(None)	Performance	Critical	24.1.2

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Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production
7/9/2010 9:47	062118	CSA Update Notification	1. How does the timing of a CSA change work? 2. Why is there such a delay in the CSA notification email? 3. Why does the system allow same day changes and effective dates?		(None)	FAST	(None)	(None)
7/1/2010 18:15	061437	Mail XML - Postage Statement submitted via MailXML web service create the error	Mailer submitted a 29meg MailPieceCreateRequest to PostalOne!'s MailXML web service interface using the MailXML 8.0 XSD-typed WSDL and received a corrupted response.		No	Mail.XML Web Services	Critical	25.0.0
6/30/2010 16:12	061427	Mail.dat files with Rate Category S and weight of .8125 or greater fail in PO!	For a Mail.dat job with multiple segments, both the SEG ID and the MPU ID are required to identify the MPU and calculate correct postage. The system is not saving the SEG ID and calculates incorrect postage.	Set up the Mail.dat file with only one SEG ID or enter postage by alternative means. Full-service discount shall be given if pieces otherwise comply with full-service requirements.	(None)	Mail.dat Validations	Critical	24.1.2
6/30/2010 15:56	061425	Mail.dat - Modifying the availability of the cancel button in the client application.	The system shall disable the MDR client cancel button once client validation is complete.	Do not use the client cancel button once client validation is complete.	No	Mail.dat Validations	Medium	30.0.0
6/30/2010 13:56	061422	Postage Statement and Register Total Postage do not match			(None)	Dashboard	Critical	(None)
6/30/2010 10:38	061417	CSA and Local Key or Facility mismatch	'The CSA - Facility ID of A does not match the CSM - Entry Point Locale Key of ...corresponding to Facility ID B. Mail is origin entered at B.	None. System should not be finding location A.	(None)	Mail.dat Validations	Medium	(None)
6/29/2010 9:23	061411	Mail.dat - Moving files from Repository folder	Two threads executing two different jobs can sometimes attempt to get to the same resource at the same time. The resource is the method that executes file movement. When this happens, file movement does not execute.	The problem is intermittent. Synchronization can fix this issue by making a thread wait until the resource is available.	(None)	Mail.dat Validations	High	28.0.0
6/25/2010 14:21	061371	Dashboard - Mailer was receiving "Internet Explore page can not display" when accessing or navigating on the dashboard	A Mailer received "Internet Explorer page can not be displayed" message when trying to access or navigate on the dashboard. (PS 3600).	None	(None)	Dashboard	(None)	(None)

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Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production
6/24/2010 17:49	061349	Mail.dat - Job Validation / Upload Details does not Display	The system records the incorrect number of attempts to load a job based on header historical sequence number. The mailer cannot associate the error message to the attempt to load due to the incorrect information.	None.	(None)	Mail.dat Validations	High	25.0.0
6/23/2010 11:01	061294	Mail.dat Postage Payment Option Required Field Validation Missing	For Mail.dat all classes of mail, the MPA Postage Payment Option is a required field, however the file validator is not enforcing this requirement.	Provide the MPA Postage Payment Option in the Mail.dat file.	(None)	Mail.dat Validations	Critical	26.0.0
6/23/2010 10:47	061292	Mail.dat Periodical Issue Date Required Field Validation Missing	For Mail.dat Periodicals, the CPT Issue Date is a required field, however the file validator is not enforcing this requirement.	Provide the Issue Date for Periodicals, this is a postage statement generation variable required on the postage statement.	(None)	Mail.dat Validations	Critical	26.0.0
6/22/2010 17:35	061290	Mail.dat client - Add Pagination & Limit results to Error message type	The drill on Mailing Facility ID to the Mailing Facility Error Details in the Common Errors Summary tab of the MDR client should contain only ERROR message types. Both the Common Errors Summary and Mailing Facility Error Detail should include paging.	None. Extraneous information that is not error messages is included and not all error messages can be viewed due to lack of paging.	No	Mail.dat Reports	Low	(None)
6/16/2010 16:33	061112	Mail.dat MDR - client validation of numeric only fields	Mail.dat MPA CRID of Mail Owner and CRID of Preparer accept alphanumeric input although the specification states: Use only numeric characters, left justify and do not add leading zeros.	Postage statements will be generated for incorrect alphanumeric CRID but must provide correct CRID with correct format for Full-service reporting.	(None)	Mail.dat Validations	High	25.0.0
6/16/2010 9:59	061053	Mailer is having issues with getting receipt files for Mail.dat job	In Mail.dat Receipt polling only one receipt received per user id at multiple client setups (e.g. TEM and Production). Receipts are missed.	Set up unique User IDs - one for each multiple client setup.	(None)	Mail.dat Validations	High	(None)
6/15/2010 16:04	061049	Mailing Data Quality Reports - Page-By Drilling	When user adds columns into the page-by section of the report header to create various views of the report data, an error occurs when user drills down to the next level of the report.	None.	(None)	Mail Quality Reports	High	25.0.0
6/14/2010 18:43	061035	eDocs - Qualification Report - Performance issue with running the report causing memory error	Qualification report performance issues. The report can be slow to display or time-out.	Retry pulling the report.	(None)	Electronic Documentation	High	(None)

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Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production
6/14/2010 18:27	061034	Dashboard - Mail.dat CPP Combined Mailing - Total Postage not displaying on the Verification Statement	For Mail.dat job, On Dabsboard, the CPP Combined Mailing was not displaying the Total Postage on the Verification statement.	Display the billable postage statement to see the total postage.	(None)	BMEU	Critical	26.0.0
6/14/2010 15:07	061017	Mail.dat Receipts for server validation errors	Mail.dat job load server validation errors do not appear in the Mail.dat receipt file.	Use the job monitor to find if the job failed due to server validation error.	(None)	Mail.dat Validations	High	(None)
6/14/2010 10:31	061009	Mail.dat package services piece weight and postage rounding	Mail.dat is rounding the package services postage of each distinct unit weight to four places and then taking the sum of those values per line. The system should sum the raw calculations for each weight and then round the line total.	None. Unit weight rounding is incorrect in some cases. Postage calculated from incorrectly rounded weights. Accept postage amount or file postage stmt by other means.	(None)	Mail.dat Postage Statement Processing	Critical	(None)
6/10/2010 18:13	060988	Mail.dat Periodicals mixture of In-County and Outside County results in incorrect container charge	"Containers charged even though 707.2.1.9.c says For containers with both In-County and Outside-County pieces, mailers do not pay the container price for carrier route, 5-digit carrier routes, and 5-digit/scheme pallets, sacks, and trays.	If submitting Mail.dat files for In-County Mail mixed with Outside County mail, mailer must claim refund for overstated postage on PS Form 3541 or abandon Mail.dat and submit postage by other means.	(None)	Mail.dat Validations	Critical	25.0.0
6/10/2010 13:21	060970	Mail.dat metered or stamped mail pieces with PDR Wasted or Shortage piece indicator W or S generated incorrect postage statements and adjustments	Mail.dat metered or stamped mail pieces with PDR Wasted or Shortage piece indicator W or S generated incorrect postage statements and adjustments.	Mailer do not send Mail.dat metered or stamped mail pieces with PDR Wasted or Shortage piece indicator W or S. If sent, postal personnel must cancel postage statements generated. Submit Mail.dat without wasted or shorted pieces use PS Form 3533.	(None)	Mail.dat Postage Statement Processing	Critical	26.0.0
6/10/2010 11:42	060963	Mail.dat Non-Barcoded Surcharge on Parcels is applied when it should not be - Incorrect Postage (overcharge)	For standard mail parcels, the system is not correctly applying the non-barcoded surcharge to the postage based upon the CQT parcel barcode indicator field.	For Standard Mail parcels with non-barcoded surcharge, enter postage statements by other means, not Mail.dat.	(None)	Mail.dat Validations	Critical	24.1.2
6/10/2010 9:13	060961	Mail.dat submissions for batch processing does not have a queuing function	The MDR client incorrectly stages an update job to begin while the original is still processing when both files are in the same batch. The update job fails staging validation and the files are moved to the "Rejected" folder while processing the original	The user must either (1) not place the update files into the repository folder until after the original has processed, or (2) move the update files back to the repository folder for a second run of the Batch application.	(None)	Mail.dat Validations	High	27.0.0

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Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production
6/9/2010 17:28	060959	SASP - BIDS Summary Counts incorrect in Microstrategy Mail Quality Report	This is summary count on microstrategy reports do not match the detail. Summary counts are incorrect. For example: Errors show on summary but click detail and there are no errors in the detail level.	None. Microstrategy Mail Quality report is incorrect.	(None)	Mail Quality Reports	High	3.1.0.6
6/8/2010 23:52	060940	Dashboard - Maildat 09-1 - Electronic PS - Adjust - Current Mailer Info page only displaying zip+4	For a Mail.dat job, On Dashboard and at the Adjust - Current Mailer Information section, the Postage Statement displays the zip+4 instead of displaying the 5 digit zip code and the zip+4.	None. ZIP Code information is not available.	(None)	Dashboard	High	(None)
6/8/2010 10:35	060917	Qualification Report Rate Level Detail Tables should be consistent with Postage Statements	Qualification Report Rate Level Tables should be consistent with Postage Statements. The line descriptions are too long and are overwriting so that it is hard to see what the rate level actually depicts.	Interpret the defective line description and match it to the postage statement description.	(None)	Dashboard	High	26.0.0
6/8/2010 9:01	060914	Mail.dat Mail.dat Incorrect Affixed Postage	System is not correctly accounting for postage affixed in instances where multiple MPUs with the same MPU ID appear on the same postage statement.	For Mail.dat jobs with postage affixed force the MPU ID to be unique in the job. However, Mail.dat spec and validation only requires MPU ID unique in a segment.	(None)	Mail.dat Validations	Critical	25.0.0
6/7/2010 11:45	060902	Spoilage amount for pound postage incorrect	PO! Mail.dat is correctly giving a spoilage adjustment in piece postage, but is incorrectly determining the corresponding adjustment for pound postage. Pound postage spoilage should be updated to equal the unit weight * pound rate.	None. Do not use Mail.dat for Standard Mail that has pound postage and spoilage.	Yes	Mail.dat Postage Statement Processing	Critical	27.0.0
6/3/2010 15:31	060885	QualificationReportRequest requires CSADispatchNumber in MailXML 7 and 8	In MailXML versions 7 and 8 QualificationReportRequest requires CSADispatchNumber. In fact PostalOne has a conditional requirement and this field should be optional.	Provide a dummy value in CSADispatchNumber	(None)	Mail.XML Validations	High	26.0.0

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Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production
6/2/2010 19:58	060874	Dashboard - System generated multiple Master statements for one Maildat 09-1 job	For a Mail.dat job combined mail for non Periodicals class if the postal clerk double clicks on the statement during the finalization, a second master statement is created with no billable statements attached. The stray master stmt will show as late stmt	Postal clerk instructions: Don't double click on stmt. If it happens, continue to finalize using the master stmt with billable stmts attached. Request data repair to remove the other master stmt from the late stmt report.	(None)	Dashboard	Critical	27.0.0
6/2/2010 14:46	060867	Multiple trays provided to SASP	PostalOne provides the same tray records to SASP multiple times if the tray is present on multiple postage statements, multiple of those postage statements are finalized simultaneously, and they are the last statements remaining to be finalized.	For Mail.dat jobs with multiple postage statements, ignore resulting reports about duplicate IMb tray barcodes. These are in error.	(None)	Mail.dat-SASP Interface	Critical	25.0.0
6/2/2010 9:41	060214	Mail.dat Non Periodicals Postage Statements - Unit Weight Display	For a Mail.dat job, the mail piece weight is incorrectly rounded on the postage statement.	The postage calculation uses the correct mail piece weight so postage is correct. Only the display of weight is incorrect.	(None)	Mail.dat Validations	High	24.1.2
5/27/2010 20:10	060171	Dashboard - Unable to cancel these statements	User received timestamp error when cancelling statement from dashboard.		(None)	Dashboard	(None)	(None)
5/27/2010 19:51	060170	Mail.dat - Register Page - Pallet line item counts not populated correctly incorrect entry facility type	Periodicals Register displays incorrect entry facility type when there is a mix of entry facility types. In this case there are SCF pallets and ADC pallets all pallets are counted at the ADC and not at the SCF.	None. Entry facility type is incorrect on Periodicals register (could happen in other classes of mail.)	(None)	Electronic Documentation	High	28.0.0
5/25/2010 10:34	060114	Mail.XML: MailPieceCreate not parsing correctly when using MailPieceBlock	When mailers submit MailPieceCreateRequest messages, and submit MailPieceBlock blocks, they are not parsing correctly and throw error 8824. The parsing error is thrown when a MailPieceBlock section is repeated within a MailPieceBlockGroup section.	Do not repeat MailPieceBlock section within a MailPieceBlockGroup section.	(None)	(None)	Critical	24.1.0.2
5/24/2010 15:06	060111	Mail.dat ASCII Receipt File Format - Space after error message and extra empty line	The Mail.dat ASCII receipt format should not have space after error message and extra empty line.	None. Accept defects in receipt file.	(None)	Mail.dat Validations	High	25.0.0

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Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production
5/20/2010 10:15	059972	XML - Mail Piece Create Request - WalkSequenceNumber	A mailer tried submitting an XML job and received the following message: WalkSequenceNumber in the MailPieceBlock must be populated when Carrier Route LOT is used and the LOTSequenceDirection is not populated.	The work around is to send Null values until this issue is fixed by IT in the following fields:LOTSequenceDirectionCode, LOTSequenceNumber & WalkSequenceNumber	(None)	Mail.XML Validations	High	27.0.1
5/19/2010 13:06	059930	Mail.dat Qual Report and postage stmt - Container counts do not include CSM container types A, B, C, D, G, H, R, U, V, W, or Z	Mail.dat container type data for "Other" containers have containers counted correctly on the Qualification Report, but these containers are missing from the Postage Statement.	None. Accept incorrect container count on the Postage Statement or submit qualification reports and postage statements by other means.	(None)	Mail.dat Validations	High	24.1.2
5/18/2010 20:25	059925	Dashboard - Unable to cancel some old "UPD" statement from Mail.dat and received JTA error	Mailer was unable to cancel some "old" UPD statements. They received JTA error "JTA transaction unexpectedly rolled back (maybe due to a timeout); nested exception is javax.transaction.RollbackException."	None. No root cause determined. Must request data repair to cancel job.	(None)	Dashboard	Critical	26.0.0
5/18/2010 18:03	059924	Mail.XML - EntryLocaleKey Field Validation	EntryLocaleKey is 6 characters and does not accommodate prefix LOC followed by 6 numbers.	Change the guide to say that the EntryLocaleKey field is 6 characters long and to omit the LOC prefix. Close when guide is updated.	(None)	(None)	High	(None)
5/18/2010 15:30	059923	Issue Level Postage Statement excludes Limited Circulation/Classroom/Nonprofit Discount from Total	The issue level postage statement does not subtract the Limited Circulation/Classroom/Nonprofit discount from the total postage resulting in an incorrect total postage. The same issue for the Nonprofit and Classroom discounts.	None. The postage stated on the Issue Level Postage Statement is incorrect. Review the billed postage statements to deduct the discount and calculate the correct postage.	(None)	Periodicals	High	25.0.0
5/17/2010 10:32	059900	Mail.XML Postage Statement Create Request - Permit Holder Issue - Error Text Update	Error update "PermitType field in the PermitPublicationData block in the PermitHolderData block must be populated with PI or OI." to replace PermitHolderData block with PermitHolderForAPData block.	Refer to this issue for the correct error message text until implemented.	(None)	Mail.XML Postage Statement Processing	High	27.0.1
5/14/2010 15:43	059886	Download PDF - Dashboard - Net Postage Due calculated incorrectly	A Mail.Dat Co-Pal job (PI & PC) the PDF from the Dashboard does not calculate any additional postage when additional postage is due.	The PDF Download is incorrect. Use alternative formats xls, csv, or screen print of postage statement.	(None)	Dashboard	High	26.0.0

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Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production
5/14/2010 15:30	059883	Download - Dashboard - Performance with downloading the transactions in PDF, Excel, or CSV format	From Mailer dashboard, user experienced the intermittent performance issue (system hanging) with downloading the Transactions into CSV, Excel or PDF format.	User may try to refresh the page a few times then download the files.	(None)	Dashboard	High	(None)
5/14/2010 14:42	059874	Placard - Co-Container 3602 Mailing Placard only displaying Flats but not Letters	When user was doing PS 3602 Co-Container including Processing Category Flats and Letters, the Placard was generated only displaying Flats but not Letters.	None. No root cause determined.	(None)	Financial Activity Management (Deleted)	High	26.0.0
5/14/2010 13:34	059866	Mail.dat Periodicals Addressed Supplement - Subscriber and Non-Subscriber Counts Incorrect	For Mail.dat with Periodicals on addressed supplement postage statements subscriber and nonsubscriber counts are overstated.	None. Do not use Mail.dat for Periodicals loose addressed supplements.	(None)	Mail.dat Postage Statement Processing	Critical	26.0.0
5/14/2010 13:30	059865	PS 3602 Combined - Only Postage Due account was charged for a Combined Mailing	User was entering a 3602 Combined Mailing and using more than one Postage Due accounts. User claimed all the Child statements only charged using one Postage Due account (the first one that was entered).	If charging more than one postage due account, enter combined mailings as single mailings to direct to correct account.	(None)	Domestic Postage Processing	Critical	26.0.0
5/13/2010 11:20	059788	Mail.dat DAL Qualification Report does not match postage statement and reconciliation report	Mail.dat job with detached address labels and the qualification report does not match the reconciliation report and the postage statement.	Ensure the piece count in the CQT to match the piece count in the PQT. Currently there is no validation to do this.	(None)	(None)	Critical	(None)
5/12/2010 19:55	059762	Dashboard - Unable to cancel the Mail.dat UPD PS due to missing postage_statement_seq_no in Cancel All PS URL	For Mail.dat file cancel file updates not accepted and results in unable to cancel.	None. Request data repair to cancel job.	(None)	Dashboard	Critical	26.0.0
5/12/2010 8:06	059664	Mail.dat First-Class Master Container List of Postage Statements times out on Container Count link	Master Statement, select Container List, on Master Container List of Postage Statements, select the link in the Container Count column. System times out.	None. For MLOCR Mailings, confirm the number of containers and see the sibling containers for the mailing.	(None)	MLOCR	High	26.0.0
5/11/2010 8:37	059559	Mail.dat Permit Error - Multiple Finance Numbers	Mail.dat file fails to load when the MPA Permit ZIP+4 is mapped in PostalOne to more than one finance number.	None. The Postal Service must fix the ZIP Code to finance number mapping.	(None)	BMEU	Critical	27.0.0
5/10/2010 20:31	059551	eDocs - Customer Mail Report - Performance issue	Mailer clicked on Customer Mail Report and received the error "The connection was reset -- The connection to the server was reset while page was loading..."	Report was creating 58,000 rows. User must make selection to create less data in report.	(None)	Electronic Documentation	Critical	27.0.0

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Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production
5/7/2010 16:12	059527	TEM Permit/Fees Replication	Even though fees are paid in production they are not paid in TEM environment.	Test team in TEM has to pay fees manually to enable test cases.	(None)	Administrative Module	High	24.1.2
5/6/2010 12:42	059497	eMIR - Unable to get rid of eMIR alert when processing PS 3602	On PS 3602, user was processing this particular statement and the eMIR alert kept popping up. User did try several times to link and save but the next time the Alert message was still coming up.	Acknowledge eMIR alert and continue processing.	(None)	eMIR	High	(None)
5/6/2010 11:41	059495	TEM MLOCR Time Stamp Error during Finalization	In test environment Mail.dat MLOCR job gets time stamp error during finalization.	None.	(None)	MLOCR	High	(None)
5/6/2010 10:29	059494	Mail.dat job allows 20 oz auto letters to be submitted and displayed on dashboard.	There is no validation for the processing category and the shape and weight of the mail piece. These requirements are submitted in SRS 412 for January 2011.	Mailers must submit correct processing category for the shape and weight of the mail piece.	(None)	Electronic Postage Processing	Critical	(None)
5/6/2010 9:10	059490	Mail.XML - Periodicals Postage Round Off Error	For Mail.XML file with Periodicals mailing that has both SCF and ADC pieces in it a round off error of 20 cents occurs on PS Form 3541 line B15.	None. Either accept the Periodicals postage statement with the round off error or enter by alternative means (not Mail.XML).	(None)	Mail.XML Postage Statement Processing	Critical	27.0.1
5/5/2010 20:17	059489	PSW - Changed the User Entered Piece Count for USPS Determined Pieces	Mailer claimed submitted the statement via PSW. It was entered as 787 pcs but when it was finalized it had 829 pcs.	None. Determining root cause. Postal personnel must correct number of pieces on finalized postage statements.	(None)	Domestic Postage Processing	Critical	(None)
5/5/2010 19:58	059488	PSW - Unable to submit Domestic or International PS sometimes via BCG due to Internet Service provider	On Business Customer Gateway, Mailer was sometimes unable to submit the Domestic or International Postage Statement.	This could be related to a different Internet Service provider that Mailer is using. Mailer is running on Mac and Firefox Internet browser. Still investigating.	(None)	Postage Statement Wizard	High	(None)
5/5/2010 17:50	059486	MicroStrategy - Start the Clock	The Appointment ID is invalid or a match cannot be found for the associated container.	Not known	(None)	Microstrategy Reports	Critical	(None)
5/5/2010 17:46	059485	MicroStrategy report shows appt verification error and should not	the customer is getting an appointment verification error on a container that we are showing an appointment for.	None. No root cause. Call help desk when this occurs.	(None)	Microstrategy Reports	High	(None)
5/5/2010 9:04	059480	Guide Update Required: Microstrategy Reports/SASP - CSA Error - Incorrect CSA Trip ID	Guide to Customer Supplier Agreements not updated to provide the appropriate CSA Trip ID number in the CSA Trip ID field resulting in a CSA Error (Incorrect CSA Trip ID).	Correct information: Provide the appropriate CSA Trip ID number from the CSA. Do not provide additional information such as the ship date in the CSA Trip ID field.	(None)	Microstrategy Reports	Critical	(None)

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Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production
5/4/2010 9:41	059474	Full Service indicator incorrectly set to F/M for hardcopy statements	Some hardcopy statements are getting their ps_full_service_ind incorrectly set to F/M when in fact no Full Service discounts were given.	None. Call the help desk for data repair.	(None)	Domestic Postage Processing	Critical	25.0.0
5/3/2010 13:39	059464	Container List Report - Physical and Logical Tray/Container Counts	The Container List report should display the physical tray/container counts, not the logical tray/container counts.	None. The Container List report displays logical tray/container counts.	(None)	Mail.dat Reports	High	(None)
5/3/2010 10:13	059462	XML - Total Postage and Pieces - Receipt File does not show the correct adjusted postage in the Total Postage field and does not show the correct piece count that takes spoiled/wasted pieces into account	For the enhanced XML format of the Mail.dat receipt, the spoiled and wasted pieces and postage is not deducted from total pieces and total postage.	Mailers should use the postage amount from the CAPS and Postage Statement reports, until this issue is fixed in November 2010.	(None)	(None)	Critical	24.1.1
4/30/2010 17:45	059448	Dashboard - The IN clause on Dashboard and Balance/Fee queries exceeded 1000 parameters	Queries on the Mailer Dashboard and Balance/Fee with over 1000 items receive an Oracle error message. Mailers cannot look at their information without selecting a smaller parameter.	Mailer must select a smaller parameter.	(None)	Dashboard	High	28.0.0
4/28/2010 18:41	059385	Updated SASP eDoc Error Descriptions	Based on mailer feedback, the Mail Data Quality error descriptions will be updated to provide users with additional information about the error. The updated errors will be sent to BIDS and displayed on the Mail Data Quality Reports.	None.	(None)	(None)	Critical	24.1.0
4/28/2010 18:25	059384	Nonsubscriber/Nonrequester Percentage Report	Nonsubscriber/Nonrequester Percentage Report finds no data for a set of specific finance numbers, even though there is data	None.	(None)	Reporting	Medium	26.0.0
4/28/2010 18:20	059383	Mail Data Quality Reports - Case Sensitive Job Identifier Prompt	When the user selects the Job Identifier prompt in the Mail Data Quality Reports, they are re-prompted to enter the specific job information, including: Job ID, User License Code, Customer Group ID. These prompts are currently case sensitive.	None. New functionality.	(None)	Microstrategy Reports	(None)	24.1.0

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Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production
4/28/2010 18:15	059382	Mail Data Quality Reports - Mail Owner CRID/Name	Currently, the Mail Data Quality Reports display "Mail Owner name cannot be found" when a CRID does not exist in the PostalOne! database. Based on mailer feedback, this will be update to also display the Mail Owner CRID.	None. New functionality.	(None)	Microstrategy Reports	Critical	24.1.0
4/28/2010 18:09	059381	Mail Data Quality Reports - Hyperlink for Additional Information	To provide external users with additional information on the eDoc errors, the Mail Data Quality Detailed Reports will be updated with an additional column containing a hyperlink. This hyperlink will link to a document with more information for the error.	None. New functionality.	(None)	Microstrategy Reports	Critical	24.1.0
4/28/2010 16:40	059380	Mail.dat/Mail.xml - Periodicals Mail Piece Copy Weight - 3541 Postage Statement	The 3541 Periodicals consolidated postage statement always displays N/A for the copy weight.	None. The fix is to display the copy weight (based on the CPT weight as appropriate) when the consolidated statement has a single unit weight. The consolidated statements would continue to display N/A when there are multiple copy weights.	(None)	Mail.dat Postage Statement Processing	High	26.0.0
4/28/2010 15:27	059376	Mail.dat - Error Messages Output	The customer would like only ERROR messages to be output to the standard error output by the JAX-WS library, and not INFO messages.	None.	(None)	Mail.dat Validations	High	25.0.0
4/27/2010 16:35	059364	POI-SASP Mailing Arrival Interface doesn't pass master postage statement information to SASP	Customer is not receiving STC data. The master postage information is not being passed from PostalOne! to SASP as part of the Mailing Arrival interface.	None.	(None)	(None)	Medium	24.1.1
4/27/2010 15:10	059362	Transaction Summary Report - Transaction link results in error for Extra Service	When a postage statement has an extra service on it, the transaction report gives error and will not display transaction details.	None.	(None)	Reporting	High	26.0.0
4/26/2010 17:44	059348	Mail.dat - Master statement was finalized but still showing UPD requires data repair	From Dashboard, this Master statement was already finalized but still showing UPD. The Child was showing FIN. One of the Child was showing ERR.	None. Call help desk to set up data repair to remove UPD statement already finalized. Enter postage by alternative method, not Mail.dat.	(None)	Mail.Dat Statements (Deleted)	Critical	(None)
4/26/2010 13:32	059346	Host Statement Component ID - SASP			(None)	Mail.dat Validations	(None)	26.1.0

**Mailer Closed Issues
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Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production
4/23/2010 12:58	059312	Suboptimal Query Plans for large comail job	Mail.dat comail jobs take several hours to load and generate postage statements.	None. The fix will optimize the underlying queries for performance.	(None)	Mail.dat upload (Deleted)	High	(None)
4/22/2010 19:26	059290	PSW 3541 Master statement was Finalized but still showing INC	This PS 3541 Master statement entered via Postal Wizard was finalized and money was deducted from the account. All Child statements are showing FIN but the Master is still showing INC.		(None)	Postage Statement Wizard	High	26.0.0
4/22/2010 18:23	059289	Dashboard - Maildat PS 3541 was Finalized but still showing UPD	PS 3541 postage statement (submitted via Maildat) was finalized and money was deducted from the account, but the statement is still showing UPD on dashboard.		(None)	(None)	Critical	(None)
4/22/2010 15:34	059285	SASP Extract Records: 08-2			(None)	(None)	High	(None)
4/20/2010 16:34	059266	Mailer Username for Mail.dat Client Error Code 500 cannot have & or / in username or password	the MDR application does not currently support usernames or passwords that contain the & or / characters. Business Customer Gateway allows & or / to be used in usernames and passwords.	Create user name and/or password without including the ampersand & or slash / characters.	No	Mail.dat Validations	High	(None)
4/20/2010 15:31	059262	MDR: Incorrect data in the Mailing Agent section of postage statement for a preparer permit	For Mail.dat jobs, the system automatically selects a preparer permit and if it selects an ADDPOS permit there will be failures in Merlin and other applications	None. The mailer can provide a preparer CRID in the Mail.dat .mpa file to update the data in the Mail Agent block on the postage statement but the system still selects the preparer permit to associate the Mail.dat file.	(None)	MDR - Postage Stmt Generation (Deleted)	(None)	(None)
4/20/2010 15:01	059259	XML Qual Report Create Request and Mail Piece- Parsing Messages	User received error message when submitting Qual Report Create request: An error occurred when parsing the message. This issue is a Qualification Report Create Request USPS Parsing Message Problem.	None.	(None)	(None)	High	24.1.0
4/16/2010 18:36	059247	PSW - PS submitted via PSW generated double lines and caused double postage	Mailer submitted this postage statement via Postal Wizard and it generated double line items and caused double postage.		(None)	Dashboard	Critical	(None)
4/16/2010 14:10	059243	Mail.dat incidental enclosure for main book	For Mail.dat an incidental enclosure cannot be processed as a .cpt file record with rate type Z and Ad % treatment s and host statement component id refers to main book.	In the Mail.dat file for the main book component add the incidental weight and ad % and eliminate the incidental enclosure component.	(None)	(None)	Critical	(None)

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Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production
4/15/2010 16:24	059234	Fix inconsistencies in Full Service Reports Data when using date range search criteria	Full-service Data Issues: There are inconsistencies with data received when pulling individual dates vs. pulling days as a range (totals don't match when adding individual days together).	None.	No	(None)	Medium	24.1.0
4/13/2010 16:55	059203	Mail.dat Postage Statement Generation - Government Meter	Mail.dat job with Postage Payment Method of L, C or M for a valid Government Meter permit and should have generated a postage statement. It instead failed to generate a postage statement and returned no error.	Until the fix is made, Government Metered mailing cannot be submitted via Mail.dat.	(None)	Mail.dat Postage Statement Processing	High	27.0.1
4/13/2010 12:17	059070	Container Grouping Destination Field - Database Modification			(None)	(None)	High	24.1.0
4/13/2010 10:47	059063	Piece Weight Overstated - Postage Statement 3602	The weight of a non-incident enclosure is incorrectly overstated on the 3602 and if the incorrect weight exceeds one pound the postage statement cannot be finalized.	None. Accept incorrect weight on enclosure. If postage cannot be finalized, do not process Mail.dat for this job and enter the postage statements manually; or remove the enclosure from the job and enter enclosure postage manually.	(None)	Mail.dat Postage Statement Processing	Critical	24.1.1
4/13/2010 10:38	059060	Qual Report Generation Error - Mail.dat Periodical Pkg Carrier Routes	Mailer received the following error message: PostalOne! encountered internal errors during the Qualification Report generation process.	Call the help desk for undescriptive error. In this case, repeat submission of the Mail.dat file and remove .pqt file Package Carrier Route values. In this case it was successful.	(None)	(None)	High	24.1.0
4/12/2010 20:10	059054	PDF download - Dashboard - PS 3602 or 3605 - Total pound weights not displaying to 4-digit decimal place	The pound weights (Total Weight and line item weights) on the downloadable PDF postage statements (3602, 3605, ...) are not displayed to 4-digit decimal places.		(None)	Dashboard	High	25.0.0
4/12/2010 15:03	059024	Inactive Edition Weight and Advertising Percentage Worksheet links	Mailers are reporting inactive Edition Weight Worksheet and Advertising Percentage Worksheet links on periodicals postage statements in TEM and PROD that occurs when the MPU - Weight: Source field is not populated for 09-1 files.	The workaround is to populate the MPU - Weight: Source field in the mail.dat file until this is resolved.	(None)	Periodicals	(None)	(None)

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Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production
4/9/2010 11:37	059014	User License Code - Empty spaces in .hdr file	User License Code in HDR file(111-114) must not contain any spaces. The PostalOne! system will validate that the User License Code Field of the .hdr file in Mail.dat version 08-2 cannot have any spaces. Currently, if this field is blank, Oracle throws a	None.	(None)	(None)	High	24.1.0
4/9/2010 8:34	058996	Host Statement Component ID - Ride Alongs	For an addressed loose supplement with a ride-along, the file fails server validation.	Must populate the optional .mcr Host Statement Component ID with the CPT ID of the Addressed Supplement for any Ride-Alongs or Repositionable Notes on the same MPU.	(None)	(None)	High	24.1.0
4/8/2010 19:43	058995	PS Combined - A FCM or Standard Mail Combined mailing reversal does not reverse all the associated Child transactions	When a Combined mailing is reversed, not all the associated transactions are being reversed. Some of the billed transactions still remain in Finalized state, without the reversals.	None. If this problem occurs request data repair to reverse the specific billed postage statements that require reversal.	(None)	Financial Activity Management (Deleted)	Critical	25.0.0
4/8/2010 15:52	058977	BPM - Barcode Discount	Jobs submitted with CQTs identified as DDU entry with a barcode discount has the barcode discount ignored by MDR. Since barcode discount is irrelevant for DDU entry there are no corresponding USPS rates for DDU entry with barcode discount.	For Mail.dat jobs with BPM submitted at DDU do not use the barcode discount.	(None)	(None)	Medium	24.1.0
4/8/2010 10:55	058889	Mail.XML requests failing because of unreadable leading characters in the request messages	Mail.XML requests submitted with leading with special characters representing hex :ef bb bf. These characters are usually emitted to represent that the stream following is Unicode (UTF-8) and which edian the stream is. The Mail.XML fails to parse.	None.	(None)	(None)	Medium	24.1.0
4/7/2010 21:30	058834	PostalOne! Dates update	A solution is needed on how to handle different dates used in PostalOne! for postage statements submission, processing and display.	None. Dates will be correct when implemented. See release 25 notes for details.	(None)	Electronic Postage Processing	High	25.0.0

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Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production
4/7/2010 20:18	058822	CAPS is not reporting the spoiled piece counts	P1 is sending Total Pieces to CAPS and PO! should be sending Total Pieces minus Spoiled/Damaged Pieces to correctly correspond to what the Total Postage amount represents in the CAPS system.	Postage Amount is correct. There is NO work around. Need to communicate with the customers that piece count will remain invalid on the CAPS reports until November 2010. the postage amount is correct.	(None)	(None)	High	(None)
4/7/2010 16:21	058740	Dashboard - PS 3541 - Edition Weight Worksheet link grey out	From Dashboard, the Edition Weight Worksheet link (upper right top) is greyed out.	None. Cannot see Ad% worksheet or Edition Weight Worksheet.	(None)	(None)	Medium	24.1.0
4/7/2010 15:09	058737	Incorrect namespace generated in Mail.XML 8.0B responses	Customer is using the current rev of the WSDL files so we can make use of Mail.XML 8.0 and found an error in the response the server is providing (in the Fault message). It's still being given the Mail.XML 7.0 namespace and not the correct 8.0 namespace.	None.	No	(None)	Medium	24.1.0
4/7/2010 10:59	058728	XML - Barcode Range Error	The system is rejecting Mail.XML jobs when lower and upper SerialID6 are equal. The system should allow SerialID6 in UpperSerialization block is equal to or greater than SerialID6 in LowerSerialization block (equal lower and upper SerialID6 should pass).	Use the Piece Detail Record not the Intelligent Mail Range record whenever there is a range containing only one piece. This is common in any case of confirm seeding.	(None)	Mail.XML Validations	Critical	25.0.0
4/6/2010 18:58	058724	Dashboard - Statement was finalized but still showing AVW	From Dashboard, an electronically submitted statement was Finalized but still showed AVW status. The money was deducted from the account.	Contact BMEU to confirm statement was finalized.	(None)	PBV	High	(None)
4/6/2010 18:14	058723	PSW - Master statement Finalized (FIN or REW) but Child statements still in INC status	This particular Master statement for a PS 3600 combined mailing was finalized (in FIN status) but the Child statements are still in INC. The money was not deducted from the account.		(None)	Domestic Postage Processing	Critical	25.0.0
4/6/2010 15:48	058714	Maildat message cancel container when update the count of the content			(None)	FAST	Medium	(None)
4/6/2010 11:10	058688	Master Statement missing billable statements when the Carrier Route Sequencing Date is blank	The child statements that are left out of a master statement do not have a carrier route sequence date and because of a bug the statements are not being properly grouped to the master statement.	For Mail.dat 09-1, provide a carrier route sequence date even when not applicable to include all postage statements in the update.	(None)	Mail.dat Postage Statement Processing	Critical	25.0.0

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Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production
4/5/2010 17:00	058658	PS 3541 Download PDF - Not displaying Total Addressed Pieces instead of displaying Zero 0 pieces	PS 3541 PDF version of the postage statement downloaded from the dashboard by mailers does not display the Total Addressed Pieces (displayed zero instead).	Total Addressed pieces are in the xls and csv file download	(None)	Permit Reports	High	25.0.0
4/2/2010 18:40	058645	Dashboard - PSW - Unable to finalize Combined Mailing due to missing row in pw_wizard_address	User was unable to finalize Multiple Statements for a Combined Mailing without receiving a timestamp error.	None.	(None)	(None)	Critical	24.1.0
4/2/2010 9:55	058268	Mail.dat Mailing Agent Issue - Incorrect Preparer Permit Number Displayed	For a Mail.dat file submission on the mailing agent in the postage statement the system is displaying the incorrect permit number and contact information (phone number) when there are multiple records per CRID.	None. The permit and associated information of the first CRID record appears and the mailer cannot influence this behavior. Postal personnel are requested to finalize these postage statements.	(None)	Mail.dat Postage Statement Processing	Critical	25.0.0
4/1/2010 16:03	058071	Dashboard - Mailings were submitted from one Finance Number but saved in a different Finance Number	mailings were submitted in one Finance number but the mailings were saved in a different Finance number.	None.	(None)	Dashboard	Critical	26.0.0
4/1/2010 13:35	057940	Dashboard - PS 3600 Combined - Timestamp when Finalizing from dashboard due to missing rate type	From Dashboard, user received timestamp error when finalizing PS 3600 Combined.	Submit the statements in an individual PS 3600 or Submit the Combined PS 3600 without stopping in the middle (or without adding the Child statements from the dashboard).	(None)	(None)	(None)	24.1.0
4/1/2010 10:52	057907	FAST Invalid container level and XML request format when Sibling barcodes are provided without a parent barcode	FAST returned Fault responses due to Invalid request format was passed to FAST for MailDatRecurringContentRequest and RecurringAppointmentQueryRequest.		(None)	(None)	(None)	24.0.1.1
4/1/2010 10:47	057905	Mail.dat Details for Fatal Errors are not included in Receipt Files	The client application does not provide details on the "Fatal error" message generated when the customer tries to upload an Original job whose Job ID matches a job already in the system.	Change Job ID.	(None)	Mail.dat Validations	High	28.0.0
3/31/2010 22:09	057892	Post Office of Mailing (PO of Mailing) - Displaying incorrect on the statement due to zip in p_finance and m_facility not matched	On the statement, the Post Office of Mailing was displaying incorrectly as one facility instead of the correct one.	None.	(None)	Postage Statement Wizard	High	(None)

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Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production
3/31/2010 21:47	057891	Full Service - PS Domestic - Full Service mailings with spoiled or wasted pieces are not correctly assessing the postage and giving discounts even on spoiled pieces.	When calculating the Full Service discount, system does not subtract the spoilage and shortage pieces from the Total Pieces of the mailing and does not subtract the spoiled piece dollar amount from the Gross Amount.	There is No Workaround until November.	(None)	MDR - Nesting and Ref. Integration (Deleted)	Critical	(None)
3/31/2010 21:18	057890	PS 3541 Download - 5% discounts for NonProfit and Classroom not subtracted from Total Postage	From Dashboard, PS 3541 download, system did not subtract the "5% discounts for NonProfit and Classroom" from the Total Postage.	None. BMEU provide refund to account for authorized non-profit.	(None)	Dashboard	Critical	25.0.0
3/31/2010 15:42	057850	Spoilage postage is not working for recycled containers that were created, cancelled, and then re-filed with spoilage.	Spoiled pieces and spoiled postage is not reflected in the final postage, when the container is re-filed with the ready to pay transaction.	There is No Workaround until May 23, 2010.	(None)	MDR - Postage Stmtnt Generation (Deleted)	High	24.1.0
3/31/2010 11:44	057721	Spoiled Full-Service Pieces are not removed from postage. USPS is giving discounts on spoiled pieces that have already been taken out of the postage amount.	Full-Service pieces that are spoiled are not removed from the postage statement discount calculation.	There is No Workaround. This will be corrected May 23, 2010.	(None)	MDR - Postage Stmtnt Generation (Deleted)	High	24.1.0
3/30/2010 23:12	057689	PS 3541 - Enhance to add Total Copies and Total Pounds fields on the same row as Total Postage on Periodical	On PS 3541 Part B, currently the postage statement displays "Total Copies" and "Total Pounds". Mailer requested to add the "Total Copies" and "Total Pounds" fields on the same row as "Total Postage" at the bottom of the PS 3541 postage statement.	None. New functionality.	(None)	Periodicals	Low	(None)
3/30/2010 23:08	057688	Download - Number of records on download file not matched on the screen	The number of records from a download (export) from the Dashboard does not match the number of records displayed on the Dashboard screen. The download displayed fewer records than the screen view.	Repeat search and download again	(None)	Dashboard	Medium	28.0.0
3/30/2010 15:58	057640	Zip Code - Leading Zeros Issue (Mail.XML)	For Mail.XML: The leading zero validation is dropping the leading zero from the ZIP Code and should not. ZIP Codes with leading zero are not accepted.	None.	(None)	Mail.XML Validations	Critical	25.0.0
3/30/2010 15:16	057635	Postal Wizard entered FC/SM Weight showed different in BMEU finalization	The Mailer Declared Weights is misrepresented on postage statements (First-Class Mail, Standard Mail) with Repositional Notes entered through Postal Wizard.	None.	(None)	Domestic Postage Processing	High	26.0.0

**Mailer Closed Issues
12/12/12**

Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production
3/24/2010 16:28	057476	Package Services PS Not Mapping to Valid Rates	An error message was received: A Package Services Postage Statement did not map to any valid Rates and generated 0 lines. Containers are spreading across postage statements in BPM mailings. The detail view has 3 times as many pieces than in the cqt file.	None.	(None)	MDR - Postage Stmt Generation (Deleted)	High	24.1.0
3/24/2010 12:14	057466	Issue Level Postage Statement excluding Details lines for Manual Statements	The manually entered postage statements are not being included in the line details of the Issue Level Postage statement	None.	(None)	(None)	Medium	24.1.0
3/23/2010 20:33	057451	Dashboard - City and State not populated on a postage statement	On Dashboard, City and State info was not populated for postage statement.	None.	(None)	Dashboard	High	27.0.0
3/22/2010 14:13	057434	Mail.XML Automation Coding Date Should allow 180 days but allows 90 days	AutomationAddressMatchDate In Mail.XML abstractPeriodicalStatementDataType and abstractPostageStatementDataType should allow 180 days before mailing date if it is not carrier route mail and 90 days before mailing date if it is carrier route mail per DMM.	Added to SRS 378	(None)	Mail.XML Validations	Critical	(None)
3/22/2010 13:20	057432	Mail.dat Automation coding date should allow 180 days but only allows 90 days	May be tech spec only update. Mail.dat Automation coding date should allow 180 days when there is no carrier route mail but only allows 90 days before date of mailing	Input date 90 days before mailing in the Mail.dat file and file a PS Form 3553 with the correct date.	(None)	Mail.dat upload (Deleted)	Critical	(None)
3/19/2010 20:31	057428	Single Piece mailings - consistent time Stamp error when finalizing postage	Standard Mail postage statements that include the single piece rate in the same Mail.dat file will cause time out failure when the Postage Statements or Qualification Report is accessed. Postage cannot be finalized.	Mailer may provide single piece prices in a separate Mail.dat file from the rest of the Standard Mail or the Postal Service shall enter postage statements manually with the full service pricing if the mail qualifies for the full service pricing.	(None)	Mail.dat Postage Statement Processing	Critical	25.0.0
3/19/2010 10:15	057413	Mail.dat where active permit has Cancellation Date - Validation Error	Mail.dat .mpa data fails permit validation if cancellation date data is present for an active permit	The Postal Service must set cancellation date to null.	(None)	(None)	Critical	24.0.1
3/19/2010 1:39	057411	Wrong Mailing Agent on Dashboard when CRID of the Preparer is populated in MPA	The Mailing Agent on the dashboard does not match the Mailing Agent on the postage statement when the CRID of the Preparer is entered in mpa.	None.	(None)	Domestic Postage Processing	Critical	26.0.0

**Mailer Closed Issues
12/12/12**

Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production
3/19/2010 0:24	057410	PSW - Does not deduct Full Service Discount from PI permit	PostalOne! postage statement wizard (PSW) doesn't deduct the Full Service discount from the postage for PI permits.	None	(None)	Domestic Postage Processing	Critical	(None)
3/18/2010 16:26	057408	Permit/Publication Number ¿ Error Message Modification	This system is generating an inappropriate error message when Permit/Publication number fails client validation: "The permit/publication number in MPA does not exist for this finance number (0)" by not providing the necessary details.		(None)	(None)	High	24.0.1
3/18/2010 11:58	057404	Removal of Mail.dat Error Message 1034 - Special Rates do not apply to In-County postage	Must remove the validation that results in Mail.dat Error Message # 1034:	For Periodicals special rates, set up a separate MPU without the special rate for the In-county portion. Or enter the postage statement by alternative means.	(None)	(None)	Critical	24.0.1
3/18/2010 11:50	057403	Mail.dat Receipts Issue - MPU_EDIT Status	The MPU_EDIT status is missing. The PS-FIN is generating an Error code: No MPU_EDIT.	None.	(None)	MDR - Technical Requirements (Deleted)	High	24.0.1
3/18/2010 10:31	057402	Periodicals Unable to generate Issue Level Postage Statement	Mailers are unable to generate the Issue Level Postage Statement after Release 24. The Issue Level Postage Statement screen displays a no statements found error message.	None. The issue level statement is not available in these cases.	(None)	(None)	Critical	(None)
3/18/2010 10:10	057401	CPP: Completed Transactions Appear as Incomplete Payments	Postage statements that were in FPP status and due for payment last week are now in FIN status but the Modify Payment link is still displayed.	To correct this by data repair, the transaction information for the 44 affected statements needs to be placed into the payment request tables and the status needs to be updated from pending to complete.	(None)	(None)	Critical	24.1.0
3/18/2010 10:01	057399	Server Error - Leading Zero Validation	When the leading zero validation on the Mpu.jobID, Mpu.segID, Mpu.mpuid, and Psr.jobid fields fails, instead of recording the error in the validation log, a System Error occurs. Customer doesn't know why.	Use leading zeroes in the affected fields.	(None)	MDR - Technical Requirements (Deleted)	High	24.0.1
3/17/2010 14:13	057395	Wong Mailing Agent info still being populated even after this latest release	Mailing Agent information on postage statement is incorrect.	None.	(None)	(None)	Critical	24.0.1
3/17/2010 13:15	057393	Missing Manifest Samples (M) incorrectly added to the PAF			(None)	(None)	Critical	24.0.1

**Mailer Closed Issues
12/12/12**

Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production
3/17/2010 12:40	057389	PS reports show up blank when accessed through the Manifest File Numbers drop down			(None)	(None)	High	24.0.1
3/17/2010 8:48	057382	TEM Permit/Fees Replication	An error occurs when a user-entered text field has a special character (tilde (~) or accent (`)) and the field length is close to the max length of the column. The special character is converted to an extra space, making the field length too long.		(None)	(None)	High	24.0.1.4
3/16/2010 20:40	057380	Dashboard - New request to search for a partial string or job description search	On the dashboard, Mailer would want to search for a partial string found in the job description. This is where the internal job ID is found. It is easier to search for this than the historical job id used in the mail.dat on the dashboard.	None. New functionality.	(None)	Dashboard	Medium	(None)
3/16/2010 20:36	057379	Dashboard - New request to the status of existing mail and those that have been closed.	Suggesting that a verified mailer could have access to the dashboard via webservices to query the status of existing mail and those that have been closed. This request is to retrieve the Mailgroup ID and Statement ID for Final statements.	None. New functionality.	(None)	Dashboard	Medium	(None)
3/16/2010 20:15	057377	Dashboard - Master - Incorrect Pieces displaying for Child statement	On Dashboard, A Child Statement from a Combined Mailing was displaying the incorrect number of Pieces.	None.	(None)	Dashboard	Medium	(None)
3/16/2010 14:22	057368	MDR - MDR Client validation - The finance number mapped to the .seg Verification Facility ZIP+4 does not equal with the one mapped to the .mpa Permit ZIP+4	49378, the MPA Permit Zip (in the MPA file) is different from the Verification Facility Zip (in the SEG file) and they map to different finance numbers causing jobs to fail	Impact is Periodicals mailings with special rates where ZIP in MPA	(None)	(None)	Critical	(None)
3/16/2010 10:46	057362	Unmanifested reconciliation logic			(None)	(None)	Critical	24.0.1
3/16/2010 10:01	057359	Mail Class breakdown for Samples			(None)	(None)	High	24.0.1
3/16/2010 9:46	057358	Manifest Search for eVS customers			(None)	(None)	High	24.1.0
3/16/2010 9:44	057357	eVS/PRS sampling reports column sorting			(None)	(None)	High	24.0.1
3/15/2010 16:56	057351	Mail.dat - Issue with jobs with CPT ID leading zero	Mail.dat requires leading zeros on CPT ID but won't allow update of the leading zeros on the partially paid jobs.	None. Enter remaining postage statements by alternative means. No full-service on these pieces.	(None)	(None)	Critical	24.0.0

**Mailer Closed Issues
12/12/12**

Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production
3/15/2010 16:50	057350	Combined Postage statement with Additional Postage charged to Permit other than Mailing agent	The system is not properly charging Combined postage statements with Additional Postage to Permit other than Mailing Agent. An Additional Postage transaction is created against the Mailing Agent instead.		(None)	(None)	Critical	24.1.0
3/15/2010 16:46	057349	Mail.Dat Client - Unable to update 08-2 file that was sent prior to release 24.0.0	Cannot update Mail.dat 08-2 files with the new client if they were loaded by the old client. Jobs are partially paid.	None. Submit remaining postage statements by alternative means.	(None)	(None)	Critical	24.0.0
3/15/2010 15:46	057347	Mailer: 3700-A fix for issue in Firefox	Mailers using Firefox received an error when trying to submit a 3700-A in Postal Wizard.		(None)	(None)	High	24.1.0
3/15/2010 14:02	057344	Postage Statement Wizard - The system must not accept any PSW Full-Service Mailing equal to or greater than 10,000 pieces	The system must not accept any Postal Wizard full-Service Mailing greater than 10,000 pieces	Submit full-service mailings greater than 10,000 pieces by alternate electronic methods (Mail.dat or Mail.XML).	(None)	(None)	Critical	24.1.0
3/12/2010 19:53	057336	Dashboard - Master Statement does not have Child statements and show zero 0 Pieces and Total Postages	One dashboard search shows postage statements in UPD status but cannot find these from the master statement that shows zero on all entries.	None. Cancel job and enter postage statements by alternative means.	(None)	(None)	Critical	(None)
3/12/2010 19:14	057335	Dashboard - Copal - Enhance to have the indicator showing as Copalletization statement	On Dashboard, Mailer suggested to have the indicator to specify whether the statement is Copalletization. Currently the Copalletization indicator is only showing on Qual report.	None. Requested new functionality.	(None)	Dashboard	Medium	(None)
3/12/2010 12:53	057328	Mail.dat commingled jobs with about 50-60 thousand CSM records failed to be extracted by SASP	Mail.dat commingled jobs with about 50-60 thousand CSM records failed to be extracted by SASP	None. Submit Postage Statements by alternative means. No full-service available.	(None)	MDR - Postage Stmt Generation (Deleted)	Critical	24.0.0
3/12/2010 11:54	057324	Add DMM 707.2.1.8.b functionality to correct Periodicals bundle postage	For Mail.dat jobs bundles with mixed In-county and Outside County pieces are not charged postage according to DMM 707.2.1.8.b.	Either process the Mail.dat jobs and obtain refunds for excess postage charged or process postage by an alternative method.	(None)	MDR - Postage Stmt Generation (Deleted)	Critical	24.1.0
3/11/2010 14:19	057316	Remove Dmail.dat comment from mdrsettings.conf file	Documentation in the mdrsettings.conf file has to be removed. It is not a setting in the mdrsettings.conf file; it's a command-line parameter.	This is a documentation error in the Mail.dat config file and does not impact the Mail.dat submission.	(None)	Mail.dat Validations	High	27.0.1
3/11/2010 9:38	057312	Mailer: Maling Summary Report Issue	The annual total on the Mailing Summary report at times does not match the sum of the twelve monthly totals.	None.	(None)	(None)	High	24.1.0

**Mailer Closed Issues
12/12/12**

Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production
3/10/2010 16:18	057310	Mailer: N/A Container Status in Enhanced XML Receipt	The Container Status field for the Enhanced XML receipt format was populated with "N/A" because the postage statement generated was a master statement. There is no indication in the PostalOne! Tech Guide that a container status of N/A is supported.	This feature will be documented in the next version of the Postal Service Mail.dat Technical Specification.	(None)	MDR - Report Generation (Deleted)	Critical	(None)
3/10/2010 10:40	057305	PW - View Transactions is missing child statement	Postal Wizard Summary and Review Page displays incorrect message that Customer Reference ID is required for CAPS accounts, however this not true.		(None)	Postage Statement Wizard	Low	(None)
3/10/2010 10:21	057304	Correct the validation for Rate Category for Package Services	Mail.dat for full-service Bound Printed Matter basic presort or single piece is not accepted due to validation error.	None. Submit postage statements for full-service Bound Printed Matter basic presort or single piece by alternative method.	(None)	Mail.dat Validations	Critical	(None)
3/9/2010 19:38	057301	PS 3541 - Periodical - Outside County - PSW Rounding issue on Postage	Postage Statement Wizard: Total Postage (for Outside-County) does not round up correctly.	The business process is to consider adjustment or refund if the round off difference is over \$0.10.	(None)	Domestic Postage Processing	High	25.0.0
3/9/2010 14:57	057295	Multi Finalize Pending Nonprofit Reserve Balance Incorrect	Multifinalize is recording the wrong amount for pending Nonprofit mailings.	None	(None)	Dashboard	High	26.0.0
3/9/2010 8:05	057281	Combined Jobs are failing to finalize	During the final stage of finalization of combined job with more than 100 child statements, the screen goes blank and freezes with mailing group summary at the top of the page.	None	No	Mail.dat Postage Statement Processing	Critical	26.0.0
3/8/2010 20:15	057280	PO! populates incorrect Finance Number for a Mail.dat job	Mailer's Mail.dat jobs showed in an incorrect Finance Number. The job showed up on the Dashboard in one Finance #, but this job should be showing in another Finance # instead, as the mailer used the first facility's Permit ZIP+4 code in the MPA file.	To be documented in the next version of the Postal Service Mail.dat Technical Specification: To find finance number, PostalOne! uses first Permit ZIP+4 code found in the MPA file. All Permit ZIP+4 s/b the same finance # in the MPA file. No fix is planned	(None)	Mail.dat Postage Statement Processing	(None)	(None)
3/8/2010 19:12	057279	CPP - Issue Level Postage Statement with incorrect Processing Category under Mailing Information section	On the Periodicals Issue Level Postage Statement, the processing category is listed as Letters, Flats, and Parcels, even though there is only one processing category in the Issue Level Postage Statement	None. Training that the processing category is not accurate.	(None)	Periodicals	High	(None)

**Mailer Closed Issues
12/12/12**

Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production
3/8/2010 16:29	057276	Add email notifications for MID web service when it is down	When MID web service is interrupted, the system should generate email alerts to notify the recipients that the MID web service is down.	None	(None)	MID	High	26.0.0
3/8/2010 10:08	057258	Monthly Account Summary section for archived months shows 0s	The Manifest Search functionality for eVS/PRS customers is no longer working. The EFN search works as expected but the PIC search results in a java exception.		(None)	E-VS	Medium	25.0.0
3/5/2010 15:13	057250	Mail.xml Priority Mail Commercial is not mapping to valid rate (not Retail)	Priority Mail is not mapping to a Retail priceType for Mail.XML. All priceTypes are working except Retail for Priority Mail.	None. Do not use XML for retail priority mail.	(None)	Mail.XML Postage Statement Processing	Medium	28.0.0
3/4/2010 15:32	057237	Permit Validator System Error	When attempting to execute jobs using a ZIP Code (mapped to multiple finance numbers) in the Zip+4 field (position 81-89) on the .MPA file, an error was received: "System Error while connecting to a web service from PermitValidator."	The current workaround for this issue is to use another zipcode.	(None)	MDR - File Upload and Validation (Deleted)	High	(None)
3/4/2010 15:12	057236	Mail.dat and Mail.xml: Cannot delete Co-pal job from dashboard	Mailer should submit the copal job with a new Job ID	None - Call help desk request data repair to remove consolidator job.	(None)	Mail.dat Co-palletization	Medium	(None)
3/4/2010 12:43	057230	Regression : Priority mail job fails.	Regression 24: Mail.dat Priority mail job fails.	None - Use alternative methods for the postage statement and supporting documentation.	(None)	MDR - File Upload and Validation (Deleted)	High	(None)
3/3/2010 15:44	057218	Qualification Report is not displaying mixed-service info for Periodicals and Pending Periodicals	Periodicals qualification reports fail to show for mixed full-service and not full-service pieces the column indicating a full-service piece.	None - The full-service column is not available in the qualification report for Periodicals.	(None)	Mail.dat Reports	Medium	(None)
3/3/2010 12:26	057204	PAR File Submission Issue	The application currently does not support more than one .par file submission per job. However the error message text is misleading because the .par file that was submitted did not exist in the original submission; it was in the first of two updates.	None.	(None)	Mail.dat Validations	High	27.0.1

**Mailer Closed Issues
12/12/12**

Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production
3/2/2010 17:18	057191	Mail.xml Validate Mail Owner block	MDR shall validate that either the CRID, MailerID6, or MailerID9 field is populated in the MailOwner block in the PieceRangeBlock in the MailXMLPieceRangeBlock of the MailPieceCreateRequest message when the MailXMLPieceRangeBlock is submitted.	Populate the owner and preparer information in the piece range block if the mailing is a full-service mailing.	(None)	Mail.XML - SASP Interface	High	24.0.1
3/2/2010 15:22	057188	Dup 52350 Postage Statement at Consolidator allows new containers not from original location	The consolidator Mail.dat file for tray based copalletization allows for new containers submitted from the consolidator site and should not (.csm file field Included in Other Doc set to blank.)	If there is a qualification report, Original Container Report, or Postage Statements appearing for a consolidator's tray based copal job then there were new trays submitted at the copal site (52350). Require resubmission without new trays.	(None)	Mail.dat Co-palletization	Critical	(None)
3/2/2010 14:00	057183	Remove multiple entries in the VIEW_LOOKUP_INFO view - Periodicals Bundles	From the Container Search (Bundle report), the Number of Outside County Bundles returned show 300, but the Total Bundles showed as 600. The Zone value caused double counting of bundles.	Awareness that count will be doubled when Zone 1 is used until issue is resolved.	(None)	Periodicals	High	25.0.0
3/2/2010 11:18	057175	Mail.dat Periodical Full-Service Discount on Non-Incidental Enclosures	Periodicals full-service non-incidental enclosure does not receive full-service discount.	Use the PS Form 3533 process to request refund of postage that for enclosures eligible for the full-service discount.	(None)	Mail.dat Postage Statement Processing	Critical	(None)
3/1/2010 13:05	057157	Mail.dat - Display of Destination ZIP Code on Deleted Container Report	The Destination ZIP Code must be shown as it relates to the price claimed. If the container has a price category of 5-D the Destination ZIP Code only shows a 3-digit ZIP.	None.	(None)	Electronic Documentation	Critical	(None)
2/26/2010 14:05	057142	Qual Report for Parcel Post job has extra rows	For a Qualification Report associated with a Parcel Post Job, if there are pieces that belong to rate category NDC Presort and ONDC Presort, two extra rows are displayed under Rate Level Detail Information section: NDC Presort and ONDC Presort	None. Ignore extra rows for NDC and ONDC presort.	(None)	Electronic Documentation	Medium	28.0.0

**Mailer Closed Issues
12/12/12**

Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production
2/26/2010 12:08	057140	For Mail.xml, incorrect unit weight displayed when there are multiple unit weights in a postage statement should display not applicable for weight	Mail.XML Total Weight of the postage statement exceeds the maximum possible Total Weight of the lines.	None. Display is incorrect. Error message results.	(None)	Mail.XML Postage Statement Processing	High	28.0.0
2/25/2010 17:12	057131	Dashboard - Master Statement updated to REW but Child still showing UPD	On BMEU dashboard, user was changing the Master statement to REW. The Master statement was updated to REW but the billable statement still in UPD.	Discourage using rework status REW. If used data repair may be required.	(None)	(None)	High	(None)
2/25/2010 13:01	057122	Can't create appointment if Facility only allows OE	There is a problem with recurring appointment query for following facilities. We got 1002 - Unrecognized Facility error. NASS codes 208 and 320 not active for FAST destination entry appts, but accepts OE.		(None)	(None)	High	FAST 14.2.0
2/23/2010 17:27	057068	Dashboard - Statement Statuses search selection extend to the Job Detail Level	From Dashboard, Mailer filtered the UPD, FPP, and FIN from Statement Statuses selection drop-down, but the search was displaying the CAN and EST under Job Details (when clicking on the Job ID).	None: Accept extra results the search should not have returned.	(None)	Dashboard	High	(None)
2/23/2010 17:02	057067	Mailer: Pending Periodicals between 16 and 20oz with Flat Machinability	16-20 oz Pending Periodicals with Flat Machinability set to Y and PostalOne won't allow it.		(None)	(None)	Critical	(None)
2/23/2010 16:02	057065	Nonprofit Standard Mail Postage Statement with Single Piece price-Valid Rates Error	A standard mail job is failing on rate type conversion. Rate type in mpu file is N (non profit) and the mpu weight is 0.04. For a cqt record with a rate category of S (single piece), it should have been converted to type R but didn't.	None	(None)	Mail.dat Postage Statement Processing	High	27.0.0
2/23/2010 14:42	057059	PS 3541 - Need to update line C19 rate in TEM	On PS 3541, the Periodical job populated line C19 with ADC Barcoded rate incorrectly. It should be 0.275 instead of 0.001. Periodical rates table in TEM is different from that in production.	None - Incorrect prices on the postage statement 3541.	(None)	(None)	High	24.0.1
2/22/2010 17:03	057037	Postage Statement - Logical Container Counts Issue	The postage statements submitted by a Mail.dat file including logical containers have inaccurate container counts.	None. Code fix required so postage statement container counts include the physical trays or containers and not the logical ones.	(None)	Mail.dat Postage Statement Processing	High	(None)

**Mailer Closed Issues
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Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production
2/22/2010 14:07	057025	Mail.dat Single Piece price in Std Mail for PS form 3600 - Mailing Date Issue, file failure issues	PostalOne! has created the same statement on all three days of the mailing with 3 different Postage Statement numbers. (Single-piece First-Class mailing).	None. For Mail.dat having single piece (highest price) mail in Standard Mail, submit postage statements manually. Allow full-service discount if appropriate, no full-service available on pieces.	(None)	Mail.dat Postage Statement Processing	High	(None)
2/22/2010 11:33	057016	Server Validation Failed - Same Permit # for Different Permit Types	Server Validation Failed - Same Permit # for Different Permit Types. Two MLOCR First Class jobs failed with the error message that exact fetch returns more than requested number of rows.	None.	(None)	(None)	High	(None)
2/22/2010 10:30	057010	Mail.dat. Container and bundle counts do not match on the postage statement and the Outside County Container Report.	Container and bundle counts do not match on the postage statement and the Outside County Container Report.	None.	(None)	Electronic Documentation	Critical	(None)
2/19/2010 15:44	056997	Mail.dat Outside-County Periodicals - Section E Missing container postage charges	Mail.dat is missing lines in section E due to a mapping error that only happens when using "Entry Point for Entry Discount - Facility Type" values of S and a container level of AB.	None. Missing Outside-County Postage charge for containers. Provide postage by other means if using this facility type and container level.	(None)	Mail.dat Postage Statement Processing	Critical	26.0.1
2/19/2010 15:36	056996	PW_WIZARD_CONTAINER_SUM - Pallets container counts issue	Sack/pallet counts at the top of the postage statement are not correct for pallets linked via parent/child relationships in the CSM records.	None	(None)	Mail.dat Postage Statement Processing	High	27.0.1
2/19/2010 15:09	056994	HDR Contact Telephone Number - Non Numeric Characters Issue	Submitting a job that has a contact telephone number with non numeric characters will give a server validation failed error. The contact telephone number is not a required field.	Do not use non-numeric characters in the contact telephone number field, or do not use the contact telephone number since it is not required.	(None)	Mail.dat Validations	High	(None)
2/18/2010 17:12	056978	Mail.dat to allow mailer to change issue date, vol no, issue no, mailing dates on Postage Stmt - all statuses	Mailers desire to change issue date, vol no, issue no, mailing dates on Postage Statements - all statuses		(None)	Periodicals	Low	(None)
2/18/2010 13:52	056967	MailXML - Non-Full Service Mail Piece Message Submission	Non full-service Mail.XML jobs generates an error when submitting mail piece message: FullServiceParticipationIndicator in MailingGroupData block of OpenMailingGroupRequest message must be populated with F or M for mail piece or piece range creation.	If not a full-service or mixed service mailing, do not file any piece information.	(None)	Mail.XML Validations	High	(None)

**Mailer Closed Issues
12/12/12**

Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production
2/18/2010 13:32	056963	Incorrect Bundle/Container Charges on Outside County Container Report	Incorrect Periodicals container and bundle charges result from a Mail.dat job using .seg file field Container and Bundle Charge Method = 2 charge to one publication.	Do not use .seg file field Container and Bundle Charge Method = 2 if any container spans more than one postage statement.	(None)	Mail.dat Postage Statement Processing	Critical	24.1.0
2/18/2010 9:41	056945	Regression: Mail.dat Bound Printed Matter accepts copies > pieces	Regression: Mail.dat Bound Printed Matters with copies greater than pieces passes into PostalOne with postage understated by as much as 75%.	Submit Mail.dat file with copies equal to pieces for BPM. See the Postal Service Mail.dat Technical Specification.	(None)	Bluebar Manager	Critical	(None)
2/17/2010 19:28	056943	Compliance Report - Limited Circulation	The Periodicals Circulation Compliance report is doubling the number of copies for Outside County Periodicals. For this reason, this report will suggest that publications that qualify for the Limited Circulation discount do not qualify.	Training that the Periodicals Circulation Compliance report is not accurate. Use the number of copies reported by the Publisher in their report.	(None)	(None)	Critical	(None)
2/17/2010 11:58	056910	Fix the "402 Not Well Formed XML" error when creating Periodicals appointments	User received "402 Not Well Formed XML" error when trying to create Periodicals appointments. Mail.XML 6.0D specification does not include all of the Mail.dat 09-1 ContainerLevel values for the MailDatCode enumeration in the PreSortLevel element.	Mail.XML v9. In other versions do not use the following Preseorts (AH= Original MxdADC, AI=Protected ADC, AL= Mxd Air) for the Pallet because they are not supported and what presort level to use for appt	(None)	FAST	Low	(None)
2/17/2010 10:58	056906	MSTR: Mail Data Quality Reports - Inconsistent error counts between BI_CONTAINER_ERROR and BI_ML_ONR_PREPR_SMRY	Conflicting information is displayed in the Mail Data Quality reports as a result of inconsistent container error counts displayed in comparison with the Container Error table		(None)	Microstrategy Reports	Medium	(None)
2/16/2010 14:43	056890	Mail.dat Multiple Affixed Rates on Postage Statement - Incorrect Postage	The calculation of affixed postage at the postage statement level is incorrect when more than one affixed rate exists for that postage statement.	None. Use alternative means of entering postage if there is more than one affixed rate.	Yes	Mail.dat Postage Statement Processing	Critical	(None)
2/16/2010 13:54	056888	Mail.dat-SASP Issue - Do Not Allow Changes to Segment if Containers are Ready to Pay	Validation needed that does not allow mailers to change the Segment file if containers on that segment have already been marked as ready to pay.	Do not change segment file after containers are in ready-to-pay status.	(None)	Mail.dat-SASP Interface	High	(None)

**Mailer Closed Issues
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Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production
2/16/2010 9:14	056882	Repositionable Notes - Postage Statement Issue	Periodical job where all of the mail is In-County and many, but not all, of the pieces have a Repositionable Note has the postage calculated incorrectly. The statement shows the wrong count of Repositionable Notes (much higher).	None. Do not use Mail.dat for In-County with repositionable notes.	(None)	Mail.dat Postage Statement Processing	Critical	24.0.0
2/12/2010 15:24	056850	Variable Declaration - Internal Error Issue	Postal One! Encountered an internal error during the qual report generation process. There is an issue with a variable declaration.		(None)	Mail.dat Postage Statement Processing	High	24.0.0
2/12/2010 13:23	056843	Postage Statement - Non consolidated child statement issue	In SRS 372 - R25. Total Postage for the child ps are not populating correctly. The process doesn't know for which statement the amounts should be added, so the amounts from all D,E sections are added to 1st available non consolidated child statement	None. See SRS 372 for new more efficient calculation of Periodicals postage statements. Child (not billable) statements should only have pound and piece postage.	(None)	MDR - Postage Stmt Generation (Deleted)	High	(None)
2/9/2010 10:15	056757	dup 48096 Mail.dat 9-1 Actual Container Ship Date/Time - Should not Generate Postage Statements	For Mail.dat 9-1 the .csm Container Ship Date/Time should not generate a unique postage statement. Only the Postage Statement Mailing date should generate postage statements.	Change the Container Ship Date/Time to be the same or accept the extra billable postage statements.	(None)	Mail.dat Postage Statement Processing	High	(None)
2/8/2010 17:33	056748	Postage Statement - Restore functionality to retain Container info for all electronic statements	Container info on postage statements was not retained when going through		(None)	(None)	High	(None)
2/8/2010 17:28	056747	Full-Service In-County Periodicals should allow rate category of L (basic barcode) but not N.	Mail.dat Periodicals jobs fail for In-County full-service pieces with the Basic Barcoded prices (PS Form 3541 Lines A5 and A6)	None. Enter postage statements manually for these prices but no ACS or Start-the-Clock.	(None)	(None)	Critical	24.0.0
2/8/2010 17:20	056746	Postage Statement - Improve performance and data retention for Permit Address on "Save and Continue" screen	Permit address are being deleted and re-inserted into the database on every screen during PS creation/validation and finalization process with		(None)	Electronic Documentation	High	(None)

**Mailer Closed Issues
12/12/12**

Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production
2/8/2010 16:40	056745	Segment is used as a Postage Statement generation variable	For Mail.dat jobs, the .seg file Segment ID is used as a postage statement generation variable and should not be. This results in too many billable postage statements for the mailing. Customer service is impacted because all receipts cannot be evaluated.	None. The customer must deal with thousands of billable postage statements for a mailing or enter postage statement manually.	(None)	MDR - Postage Stmtnt Generation (Deleted)	Critical	24.1.0
2/8/2010 16:33	056744	Mail.dat Difference in postage value between summary and postage statement pages	For a Mail.dat CPP job there is a substantial (over 10%) difference in postage depending on viewing from the postage statement or from summary screens.	Under investigation. Do not know if the postage statement or summary values are correct.	(None)	Mail.dat Postage Statement Processing	High	(None)
2/5/2010 12:19	056704	Mail.xml First-Class Mail Mapping Error for Rate Type	For Mail.XML sending a First-Class postage statement rate type must be populated.	For Mail.XML populate rate type with commercial plus even though this is not a correct value for First-Class Mail.	(None)	(None)	High	24.0.0
2/2/2010 15:32	056644	MSTR: Mail Data Quality Reports - View logic causing multiple records to be created for same job	View logic causing multiple records to be created for same job		(None)	Microstrategy Reports	Medium	(None)
2/2/2010 14:43	056640	MSTR: Mail Data Quality Reports - Missing Unique Handling Unit errors on Mail Data Quality reports for mailer	Missing Unique Handling Unit errors on Mail Data Quality reports for mailer.		(None)	Microstrategy Reports	Medium	(None)
2/2/2010 13:28	056639	Fix FAST web-services module to allow for 10 characters Recurring appointment ID	Users are not able to use the 10-character Recurring appointment ID as with the online module in FAST. The web-services module doesn't support that functionality.	User has to use a 9-digits ConsigneeApptID (assigned by FAST) instead of the 10 characters Recurring appointment ID.	(None)	(None)	High	(None)
2/2/2010 13:20	056638	Update B11 to show all totals on Issue Level Postage Statement	The Issue Level Postage Statement should be updated to show the following totals on line B11: Total Copies, Total Pounds, Advertising Pounds, and Total Postage. Also needed for the mailer view's downloads.	None. Information is missing from line PS Form 3541 line B11 on the Issue Level Report.	(None)	Periodicals	High	25.0.0
2/1/2010 12:08	056606	Periodical PS 3541 - Rate Type Code Fix Limited Circulation	Mail.dat jobs for Periodicals Limited Circulation calculate incorrect postage.	None. Submit postage statements by alternative method.	(None)	(None)	High	24.1.0
1/29/2010 13:07	056491	First Class Mail.XML - Price Type	The Price Type should always be required for First-Class Mail. The mailer was omitting it, and the rates lookup was failing.	Mailer should provide a value for field. Recommendation is to use 'commercialplus' as that is the default used in the code.	(None)	MDR - Postage Stmtnt Generation (Deleted)	High	24.0.0

**Mailer Closed Issues
12/12/12**

Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production
1/29/2010 9:55	056487	Mail.dat Master Statement Generation - Billable Postage Statement	Release 24 Fallout: There will be not be a master statement when there is only one billable statement.	Drill down into the billable statement to see detailed information.	(None)	Mail.dat Postage Statement Processing	High	25.0.0
1/28/2010 15:08	056477	The total pallet count is showing incorrect on each postage statement	When multiple mailing dates are on one mail.dat file, generating multiple postage statements, Pallets are counted against all mailing dates in the container counts stored. Total pallet count is showing on each ps instead of by ps mailing date.	None. The pallet count is incorrect on the postage statements.	(None)	Mail.dat Postage Statement Processing	Critical	26.0.0
1/28/2010 12:40	056472	Mail.dat Client Enhancements	Various MDR Client Enhancements	None. Use the features of the current Mail.dat job Metric Search.	(None)	Mail.dat Validations	High	(None)
1/27/2010 14:12	056461	MTAC: Issue Level Report - Timeout - Performance Issue	The Periodicals Issue Level report times out.	Wait until problem resolved or open help desk ticket to request issue level report for list of title - issue date.	(None)	(None)	Critical	(None)
1/27/2010 11:24	056454	System Error During Validation during MPU validation	A consolidator job was submitted and received the following error message: System error during validation of file with extension mpu using validator class gov.usps.mdr.validation.validate.scenario.GeneralCrossFileValidator.		(None)	(None)	High	(None)
1/25/2010 10:52	054567	Mail.XML postage statement piece weights 3.3-3.5 and over 3.5 oz internal error	Mail.XML does not support having piece weights 3.3-3.5 oz combined with pieces weights over 3.5 oz on the same postage statement.	Put piece weights 3.3-3.5 oz on a separate postage statement from piece weights over 3.5 oz or use alternative means to present postage and supporting documents.	(None)	Mail.dat Postage Statement Processing	High	24.0.0
1/25/2010 9:17	054566	Tracking: Invisible on Dashboard - Time Inc.	There are Postage Statements that are invisible on the dashboard due to missue permit holder information.		(None)	Dashboard	Medium	(None)
1/22/2010 13:49	054540	Mailer - CPP - FPP: Cancel functionality: Unable to Cancel the FPP statement via Mailer dashboard	Mail.dat - CPP Mailer cannot cancel statement in FPP status.	CPP Mailer makes payment request so status goes to FIN. BMEU reverses FIN status postage statement.	(None)	Electronic Postage Processing	Critical	25.0.0
1/21/2010 16:57	054529	Mail.dat DPBC code only 5 or 9 digits and causes the PDR to fail	Mail.dat 09-1 Full-Service mail piece with only a 5-digit or 9-digit delivery point code won't upload.	Pad the delivery point code to 11-digits in the Mail.dat file - but not the mail piece. Won't get ACS or Start the Clock on the piece.	(None)	Mail.dat upload (Deleted)	High	(None)

**Mailer Closed Issues
12/12/12**

Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production
1/21/2010 15:39	054526	Mail.dat Full Service validation on .seg file for job updates	Currently the MDR application looks for at least one .cqt record with the Service level Indicator field set to 'F' when the .seg Full Service Participation Indicator is 'M'. This validation should happen on Original submissions only and not on updates.	None. For Mail.dat, if original submission is mixed full-service and ready-to-pay submission has no full service, provide documentation and postage statements by alternative means.	(None)	Mail.dat Validations	High	25.0.0
1/21/2010 12:46	054508	Mail.dat Postage Statement (Master Statement) Cancellation Issue	While updating the Children to "CAN" stage, If all the associated children are cancelled, the Master needs to be updated as well. Currently, the Master remains in UPD even after the associated children are Cancelled.	The mailer must call in a remedy ticket and request a data repair for the specific Mail.dat job ID to update the affected master statement to cancel.	(None)	Mail.dat Postage Statement Processing	High	24.0.0
1/20/2010 17:09	054496	Dashboard: PostalOne! error after logging in Mailer view	After login, mailer wasn't directed to the Gateway, but was immediately directed to the Electronic Data Exchange page. The menu doesn't display on the left side of the page there is an error instead.	Retry login. May be due to temporary database connection failure.	(None)	(None)	High	(None)
1/19/2010 20:01	054472	eDocs: Qualification Report - Should not be grouped by Carrier Route Number and Group Destination Zip	Qual report is displaying the same Group Destination ZIP on several lines for the jobs that have multiple Carrier Route number for the same Group Destination. The count should be summarized to a Single line for each ZIP.	None	(None)	Electronic Documentation	High	(None)
1/19/2010 17:12	054469	Validate CSM Scheduled Induction Time is blank for Mail.dat 08-2 and 09-1 when Scheduled Induction Date is not present	A job failed on server side because it had blank scheduled induction date and a value in scheduled induction time. Client should fail validation when CSM has blank sched induction date and value in sched induction time.	Provide the dates when time is provided.	(None)	(None)	High	24.0.0
1/18/2010 10:17	054454	Postage Statement for Standard Mail Processes slowly	Performance issue with processing of Standard Mail Mail.dat postage statements.		(None)	Mail.dat Postage Statement Processing	High	23.0.0.3
1/18/2010 9:33	054453	Incorrect postage statement calculation for NP Periodical 10% adv	PO! is calculating an ad% of 10.00 for a non-profit periodical as ad pounds. This is incorrect, as the rule says 10% or less is treated as editorial.	Modify the Mail.dat file to 9.99 percent advertising or provide documentation and postage statements by alternative means.	(None)	(None)	High	24.0.0

**Mailer Closed Issues
12/12/12**

Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production
1/15/2010 15:10	054443	Mail.dat Allow publisher to change data on Postage Statement in FPP Status	In SRS 391, Release 25: Allow publishers to change Issue Date, Vol. and No. and Mailing Dates on postage statements in FPP status.	Mailers submit correct data in Mail.dat files	(None)	Periodicals	High	(None)
1/15/2010 11:42	054436	SASP failed to extract Mail.dat eDoc due to non-numeric IMB serial number on .PDR	Mail.dat eDoc import failed for job due to non-numeric IMB serial numbers in .PDR.	For a Mail.dat job do not put non-numeric IMB serial numbers in .PDR.	(None)	(None)	High	24.0.0
1/15/2010 11:41	054438	User is unable to add postage statement to a payment request	Mailer is unable to add a postage statement to a CPP payment request when there are multiple issues for a single issue date.. User is receiving error message indicating that no postage statement is selected.	Allow the FPP postage statement to be paid according to the 28-day rule.	(None)	(None)	Critical	24.0.0
1/13/2010 12:59	054390	SASP extract fails when PostalOne! creates an additional master statement for periodicals	ACS data is not generated from 2 billable statements for a periodical consolidated mailing generated by MDR, even though Master Statements show Finalized.	After the fix is implemented all ACS data will become available back to Dec 7.	(None)	Mail.dat-SASP Interface	Critical	23.0.0.3
1/13/2010 12:36	054389	PostalOne! encountered an Internal Server Error during Postage Statement Processing	PostalOne! encountered an Internal Server Error during Postage Statement Processing. The job failed on unique constraint violation while inserting line details. unique combination tried to retrieve 1 BPM line and 2 parcel post lines.	For a Mail.dat job, do not combine Bound Printed Matter (PS Form 3605 part A) with Parcel Post (PS Form 3605 part G).	(None)	(None)	High	24.0.0
1/13/2010 11:35	054385	A Full-Service Mail.XML Val-Pak job failed to import in SASP	Changes are needed to ensure inaccurate container data will be rejected during validation. These are Full Service & Mixed Service Validations for Containers & Piece Counts.		(None)	Mail.XML - SASP Interface	High	24.0.0
1/12/2010 17:22	054377	FAST CSA to eDoc association - missing container level code to csa processing code mapping	Mapping information is needed to map container level code for CSA association. If CSA associations do not occur, no Start the Clock date is calculated.		(None)	SASP	High	3.0.0.0
1/11/2010 17:16	054350	Inconsistent Name and Address information for the Mailing Agent, Mailer Owner and Preparer	Once the postage statement is generated or finalized, the system shall use the Name and Address for the Mailing Agent, Mailing Owner and Preparer from the postage statement record.	None. There is inconsistent display of the information on the postage statement and sometimes this information does not reflect the information available at the time of finalizing the postage statement.	(None)	(None)	High	24.0.0

**Mailer Closed Issues
12/12/12**

Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production
1/11/2010 16:52	054346	PS Receipt and Review screens should display ORIGINAL mailing date.	For ALL postage Statements on Review and Receipt screens, the Mailing date should display the ORIGINAL mailer provided mailing date.	None. PostalOne is overwriting the mailing date with other dates and the original mailing date cannot be recovered.	(None)	(None)	High	(None)
1/11/2010 15:59	054340	Preserve original mailing date when Adjusting Postage statement.	On Adjust screen: After making changes to the Mailer provided mailing date (both to and from dates), the original mailer's mailing date should be stored.	None. If the postal clerk adjusts the mailing date(s) on a postage statement, the mailing date(s) supplied by the mailer no longer appear on the postage statement.	(None)	(None)	High	(None)
1/11/2010 11:16	054314	Mail.dat End to End Performance Goals	Significant Mail.dat End to End performance improvements from 3 hours needed.	None	(None)	MDR - Technical Requirements (Deleted)	Critical	(None)
1/11/2010 10:31	054310	Postal Wizard: Display Estimated Postage without Subtotals	Recommendation: remove the subtotals from the Postal Wizard Confirmation Page and rename 'Total Postage' to 'Estimated Total Postage' on this page.	Documentation and training that the total postage on the Postal Wizard confirmation page is estimated and may not include some discounts or could change due to verification results.	(None)	Postage Statement Wizard	Critical	(None)
1/8/2010 13:27	054292	MLOCR: MLOCR 08-2 One-Pass test not transferring	Mailer was trying to load a MLOCR One-Pass test (on legacy 08-2 TEM environment) and received a system error.	Mailer will submit Mail.dat files as a Two Pass MLOCR mailing and associated eDoc: Post. Stmt, Qual Report, ZIP Dest. Report, and hard copy Tray Difference Report and Tray Exception Report	(None)	MLOCR	Low	(None)
1/8/2010 12:49	054288	MSTR: number of pieces/jobs differ between drill levels on Mail Quality Report	In the Mail Quality Report, the number of jobs/pieces no longer matches when drilling from the first report level to the second level.	None. Number of jobs and pieces doesn't match.	(None)	Mail Quality Reports	Critical	25.0.0
1/8/2010 11:54	054281	Postage Statement Status UPD in Issue Level Postage Statement	Periodicals Issue Level postage statements include statements in status updated (UPD)	Take appropriate action on postage statement updated (UPD): cancel or advance to appropriate status.	(None)	(None)	Low	(None)
1/8/2010 10:55	054279	Mail.dat IMR for Non Full Service pieces should not require Owner's MID and CRID	In the IMR for non Full-Service pieces, the Mailer ID of Mail Owner and CRID of Mail Owner are currently required but should not be required.	If the owner MID and CRID do not exist use Mailer ID of Preparer, CRID of Preparer in their place.	(None)	Mail.dat Validations	High	(None)
1/7/2010 10:40	054259	Mail.dat Validate the actual presence of all files	For Mail.dat, a file must be present unless the File Status field is N for that file. However, PostalOne is not validating the presence of the file.	Either include the file or if the file is not included set the File Status to N.	(None)	(None)	High	24.1.0
1/6/2010 16:37	054248	MID web service piece counts database query takes too long (over 3 minutes)	Performance improvement needed since MID web service piece counts database query takes too long (over 3 minutes)		(None)	MID	High	23.0.0

**Mailer Closed Issues
12/12/12**

Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production
1/6/2010 14:15	054239	Mailer: EDE/TEM link issue with Mail.xml Go to TEM link	The "Go To TEM" link for mail.XML is going to the PRS module.	select the Go to TEM link under Mail.dat. This link wil re-direct the user to the TEM Mailer Summary Page.	(None)	(None)	High	24.0.0
1/6/2010 13:37	054238	Choosing the rework option for a Master Statement only changes the Status of the Master Statement and not the status of the child statements.	Choosing the rework option (REW) for a Master Statement only changes the Status of the Master Statement and not the status of the child statements. The Master Statement and all child statements must have the same status.	Prevent postal clerks from setting rework. If it happens, mailers must request data repair after rework is set in order to send the updated file.	(None)	Domestic Postage Processing	Critical	25.0.0
1/6/2010 12:37	054235	Mail.dat Bound Printed Matter Irreg Parcels does not display Container Information.	For Mail.dat job submission, Bound Printed Matter Irregular Parcels search containers does not display container information for the qualification report.	Mailer must supply container information by other means.	(None)	(None)	Critical	(None)
1/6/2010 9:40	054227	MDR qualification report generation for large periodical jobs is slow	MDR performance is not up to the mark while generating qualification reports for periodicals - large Comail jobs.		(None)	MDR - Report Generation (Deleted)	Critical	23.0.0
1/5/2010 14:21	054214	Qualification Reports show more pieces than are in the entire mailing.	Qualification Reports show more pieces than are in that mailing and more pieces than are shown on the Dashboard for the Standard Mail mailing. The system does not display the Reconciliation Report for this job.		(None)	(None)	Critical	(None)
1/5/2010 1:36	054198	MailXML Priority Mail Issue in TEM	Cannot submit a MailXML priority mail in TEM, job fails		(None)	(None)	High	(None)
1/5/2010 1:30	054197	XML Large Job submissions received Unknown Error	R23 Fallout: Submitted a Mail.XML job in TEM for Parcel Select that was 8 Megs, and received an Unknown Error.	None	(None)	(None)	Critical	24.0.0
1/4/2010 15:49	054190	Periodicals Issue Level Register on one document	Desire a single register for the issue level not a register or one for each acceptance location	Use register for each acceptance location until changed.	(None)	Periodicals	Low	(None)
1/4/2010 13:09	054187	A BPM Full Service job fails to generate postage statement line details	A job failed while loading line details into postg_stmt_line_detail table. it accepts only 3 digits before the decimal.	None. Must input Postal Wizard or postal clerk postage statements for this BPM mailing.	(None)	(None)	High	24.0.0
1/4/2010 10:51	054142	Mail.dat - Problems with Non-profit related jobs Periodicals	Error 1034:Special Rates do not apply since this is not Outside County postage or the corresponding MPA record is not a finance unit granting an active permit authorization. is being improperly thrown on non-profit Periodicals jobs.	None: Mailer may declare separate MPU with no special rate for In-county and MPU with special rate for Outside County or Mailer must submit documentation and postage statements via Postal Wizard or postal clerk entry.	(None)	(None)	Critical	24.0.0

**Mailer Closed Issues
12/12/12**

Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production
1/4/2010 7:10	054136	9-1 Mail.dat Periodical Firm Bundles generating invalid Qual Report Data	R23 Fallout: The qualification report is only displaying Firm Bundles under the Rate Level Summary Information. It should show the rest of the Rate levels from the postage statement.	Mailers must submit hard copy of the Qualification Report to allow BMEU clerks to verify.	(None)	Mail.dat Reports	Critical	(None)
1/4/2010 5:36	054135	Mailer View - 3541 PS Consolidated with PI Mailing Agent can't be entered	R23 Fallout: When entering a 3541 postage statement from PW, user was unable to enter a Mailer Agent ID for a Periodicals mailing with Addressed Supplements.	Mailers must submit a hardcopy postage statement with Addressed Supplements, or enter through PW without Addressed Supplements, or enter with publication only (no Mailer Agent ID).	(None)	(None)	High	24.0.0
11/15/2009 13:45	050331	Mail.dat: Rates allowed that mailing does not qualify	Rate/Piece Counts are not in correct column on Qualification Report for rate qualification. The system is allowing the rates to be claimed at the rate that is showing in the Rate/Piece Count column.	If the mailing does not qualify for automation but claims automation do not accept it. Qualification reports will be generated by the system in this case until there is file validation to reject these Mail.dat files.	(None)	Mail.dat Validations	High	(None)
10/21/2009 12:34	049770	Dashboard: Postage statement should display the correct container type of a sibling container	The postage statement does not display 1 in the "1" MM Tray" column for the sibling container. Instead, it displays 1 in the "Other" column for the sibling container.	None: Accept incorrect container classification of Other rather than MM Tray.	(None)	Mail.dat Postage Statement Processing	Medium	(None)
10/19/2009 10:23	049673	XML - Permit Holder information in PostageStatementCreate is ignored.	Data input in the PostageStatementCreate Permit Holder information was ignored by the system and data was pulled from system. Postal Service Mail.XML spec should say that the Postal Service ignores info even though IDEAlliance made it a required field.		(None)	Mail.XML Validations	High	(None)
10/16/2009 7:51	049641	Mail.XML - Unknown Pallets should show at the bottom of the Qual Report.	Unknown pallets should be displayed at the bottom of the Qual report as there are not rates related to these pallets and they are virtual pallets.	User accepts qualification report with display of unknown pallets as is.	(None)	Mail.xml Reports	High	(None)
10/7/2009 16:08	049516	Mail.dat: Container Count on the PS does not include Sibling Containers	Mail.dat Standard Mail flats container count does not count sibling containers	Request mailer to provide count of sibling containers for on hardcopy postage statement.	No	Mail.dat Postage Statement Processing	Low	(None)

**Mail.dat Mail.XML Validations
12/12/12**

Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production
12/10/2012 14:11	108872	Mail.DAT: Error code 0587 not throwing correctly.	The system is checking if the mpa permit number field is empty before throwing this error code.	None	No	Mail.dat Validations	Medium	(None)
11/29/2012 10:27	108170	Mail.dat - Internal error when user name is more than 30 characters	Internal errors are thrown when the user name is exceeds 30 characters.	Change user to length not greater than 30 characters.	No	Mail.dat Validations	Medium	(None)
6/22/2012 17:06	101360	Mail.xml - Missing validation for election mail	Reinstate validation to not allow Election Mail		(None)	Mail.XML Validations	Medium	(None)
6/15/2012 15:18	100919	Mail.dat - Both PDR and PBC being allowed in same original submission	Mail.dat - Both PDR and PBC being allowed in same original submission	None. This is going into R33 & scheduled for CAT testing.	No	Mail.dat Validations	Medium	33.0.0
6/14/2012 18:51	100905	Mail.dat - no longer validating the Pending Periodicals use active permit in the client when the permit is inactive	The system does not validate if Pending Periodicals is active in the client. When inactive permits are used and system attempts to process postage postage statements, the job ultimately fails.	Ensure that an active permit is being used.	No	Mail.dat Validations	Medium	(None)
6/5/2012 11:45	100440	Mail.dat - Error Code 7090 being thrown incorrectly for cancel submission	Error Code is thrown incorrectly to cancel submission for a job.	None	No	Mail.dat Validations	Medium	(None)
4/25/2012 11:36	098943	Mail.dat - Internal error thrown instead of validation for empty MPA - Unique Sequence/Grouping ID - Error Code 7018	Mail.dat - Internal error thrown instead of validation for empty MPA - Unique Sequence/Grouping ID - Error Code 7018	The mailer should ensure that all required fields are populated. Or use Mail.XML, Postal Wizard or BMEU Entry for the postage statement.	Yes	Mail.dat Validations	Medium	33.0.0
4/18/2012 11:25	098800	Mail.dat - Error code 7091 text to provide additional context	Error code 7091, which indicates that there are duplicate barcodes in the .csm file currently does not provide enough context to assist the mailers in correcting their files.	None	No	Mail.dat Validations	Medium	(None)
4/17/2012 19:45	098788	Mail.DAT - Remove the 'O' from Error Codes 1164 and 1165	Error Code 1164 and 1165 needs updating. Value "O" is no longer a valid (daggered in 11-1).	No workaround	No	Mail.dat Validations	Medium	(None)
1/13/2012 11:00	091737	Mail.xml - Warning Message 8853 copies not equal copies in pound and piece postage being thrown incorrectly.	The warning message 8853 The number of Out County Copies does not match between the Piece and Pound charge lines for User Postage Stmt %1. Piece: %2, Pound: %3 occurs even when copies in the piece postage are equal to copies in the pound postage.	None. Ignore the errant warning message. The single mailer who is being impacted is Interlink; however, potentially other periodical mailers could have the same warning.	No	Mail.XML Validations	Critical	34.0.0