

User Group 1 “*PostalOne!* / SASP / Intelligent Mail”
COM 100349: Correct Incentive Discount for Combined Mailings
and Single Mailing
Minutes
Friday, November 2, 2012

Summary of the Mobile Barcode Issue provided by Tom Foti and Josefina Cabatu on November 1, 2012.

Tom Foti provided a status update on the issues related to Mobile Barcode. Some issues occurred in terms of the implementation of the Mobile barcode Incentive. Customers selected to receive some sort of discount but did not receive it have been identified and contacted. We will move forward with communication regarding the customer who received too much of a discount. We want to make customers aware of the issue. However, we will not ask for the refund.

One outstanding issue that will not get fixed prior to fall promotions (November 7,2012) is the combined mailing issue, when an eDoc is not correctly submitted. We will discuss internally how to resolve this issue and engage the industry via a webinar.

It was suggested to have two webinars so everyone can attend.

High level proposed technical approach provided by Jackie Engelman: if a mailings is submitted in which both Mobile Barcode and Non-Mobile barcode mailings (pieces) are being submitted on the same postage statement, *PostalOne!* will run a validation that will reject the mailing and inform the user to make updates to separate the mobile barcode pieces into their own statements.

It was suggested that the validation could be done before the postage statements are generated.

Summary of the Solution presented by Jackie Engelman:

- If a Mail.dat mailing is submitted that would result in both mobile barcode pieces and non-mobile barcode pieces on the same statement (based on the current postage statement generation variables), then throw a server-side validation that rejects the mailing.
 - **Error code description:** A postage statement contains mail piece units both with mobile barcode and without mobile barcode.
 - **Error code action:** Update the .mpa Customer Reference ID or .csm Postage Grouping ID to separate mobile barcode pieces.
 - This validation will apply for EST and UPD postage statements.

Additional Request – See Attached documents

- Also apply this validation to an original submission (.csm Container Status of blank or 'O' for Original)
- Scenario for consideration – original submission with no mailing date provided:
 - With no mailing date, would assume all containers will have the same mailing date - REJECTED
 - Even if Preliminary or Ready to Pay update would include separate mailing dates - ACCEPTED

MTAC Issues Tracking System (MITS)

- ✚ To see the previous postings of minutes and other user group documents, the steps are:
1. Business Customer Gateway
 2. National Customer Support Center - RIBBS (listed under "Customer Support")
 3. MTAC (next to the last tab on left menu) MTAC Issues Tracking System Login (listed under
 "Important Links"
 <http://ribbs.usps.gov/index.cfm?page=mtac>)
 4. Sign on with user name UG 1
 5. Email Kathryn Mackey at Kathryn.r.mackey@usps.gov to obtain a password.
 6. Click on User Group
 7. Search on User Group Issue Number 1
 8. Click on View Minutes

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