

# User Group 1 “*PostalOne!* / SASP / Intelligent Mail”

## Minutes

### Thursday, August 30, 2012

---

#### Agenda Items

- ✚ Welcome and Opening Remarks
  - ✚ Future Standing Agenda Items
  - ✚ Business Customer Gateway Redesign
  - ✚ ACS Announcement for Labor Day
  - ✚ Issues List
  - ✚ Group Input
- 

#### Welcome and Opening Remarks – Kathryn Mackey

- ✚ Welcome Genieve Dickens, Business Program Analyst to Mailer Enterprise Integration (MEI)

#### Future Standing Agenda Items– Steve Krejcik

- ✚ Formed two subgroups: Performance Group and Reporting Group
- ✚ Performance Group
  - Reviewed last week
- ✚ Reporting Group
  - Arlene Zisow new member of team
  - Looking at current reports and issues and ways to make reports better.
  - Working closely with Garrett Hoyt and Seamless team
  - Make recommendations to USPS no what industry and USPS would like to see in reporting. Currently drafting a high level approach.
  - Issues are tracked on list posted on MITS under *PostalOne!* group

#### Business Customer Gateway Redesign — Susan Redman, Ali Turner

- ✚ Major structural changes to enable a more streamlined approach to acquiring business and navigating the Gateway
- ✚ Reviewed slide deck (see attached PowerPoint presentation)
- ✚ Major Focus Points:
  - Bundling services into a single request. Discussed option of defaulting to selected check boxes for the services.
  - Automatic Assignment of MID
  - Redesign User interface

#### ACS Announcement for Labor Day—Kathryn Mackey

- ✚ Scheduled upgrade of ACS Processing system will result in no or low ACS record fulfillment on Labor Day.

#### SASP – Valerie Yates

- ✚ System backlog of eDOCs and scans—delay in provisioning the data. There is no code issue causing incorrect data.
- ✚ Monitoring system to see if any additional failures. Since 8/29/12 no failures. Expecting backlog to clear this weekend. As a result, there is possibility of one to two day delay on visibility feedback data.
- ✚ Impact: Container and tray visibility and any other full service data provisioned by SASP

#### Issues List— Kathryn Mackey

- ✚ There were no new external issues.

### **Group Input**

- ✚ Reviewed memorandum about Incentives Refund Process from (8/24/12).
- ✚ Jim Garber will email [Kathryn.R. Mackey@usps.gov](mailto:Kathryn.R.Mackey@usps.gov) with question regarding resolution timeline for issuance of publication number to vendors.

---

If you desire to subscribe or unsubscribe to the MTAC UG 1 distribution list, please send a separate email to [ruth.s.stock@usps.gov](mailto:ruth.s.stock@usps.gov) and [kathryn.r.mackey@usps.gov](mailto:kathryn.r.mackey@usps.gov) with subject line Subscribe MTAC UG 1 or Unsubscribe MTAC UG 1.