

**Summary of Planned Production for Open Issues
7/25/2012**

| Count of Priority | Production | | | | | Grand Total |
|-------------------|------------|--------|--------|--------|---------|-------------|
| | (None) | 31.0.6 | 31.1.0 | 32.0.0 | (blank) | |
| (None) | 1 | | | 1 | | 2 |
| Critical | 4 | 3 | 6 | 9 | | 22 |
| High | 26 | | | 13 | | 39 |
| Low | 7 | | | 2 | | 9 |
| Medium | 44 | | 2 | 12 | | 58 |
| (blank) | | | | | | |
| Grand Total | 82 | 3 | 8 | 37 | | 130 |

| Count of Functional Subsystem | Production | | | | | Grand Total |
|---------------------------------------|------------|--------|--------|--------|---------|-------------|
| | (None) | 31.0.6 | 31.1.0 | 32.0.0 | (blank) | |
| (None) | 2 | | | 2 | | 4 |
| Account Creation - PE/PP | 1 | | | | | 1 |
| BME Reports | 1 | | | 1 | | 2 |
| BMEU | 1 | | | | | 1 |
| Dashboard | 12 | | 1 | 1 | | 14 |
| Domestic Postage Processing | 6 | 2 | 1 | 4 | | 13 |
| eInduction | 1 | | | 1 | | 2 |
| Electronic Documentation | 1 | | | | | 1 |
| Electronic Postage Processing | | | | 1 | | 1 |
| E-VS | 4 | | 2 | 1 | | 7 |
| Financial Activity Management | 1 | | | | | 1 |
| Int'l Postage Processing | 5 | | 1 | 2 | | 8 |
| Mail.dat Postage Statement Processing | 13 | | 2 | 15 | | 30 |
| Mail.dat Reports | 1 | | | | | 1 |
| Mail.dat Validations | 9 | | | 2 | | 11 |
| Mail.XML - SASP Interface | 2 | | | | | 2 |
| Mail.XML Postage Statement Processing | 2 | | | | | 2 |
| Mail.xml Postage Statement Processing | 1 | | | 2 | | 3 |
| Mail.xml Validations | 1 | | | | | 1 |
| Mailer View Functionality | 6 | | | | | 6 |
| PBV | | | | 1 | | 1 |
| Performance | 1 | | | 1 | | 2 |
| Periodicals | 2 | 1 | | 2 | | 5 |
| Postage Statement Wizard | 6 | | 1 | | | 7 |
| Reporting | 3 | | | 1 | | 4 |
| (blank) | | | | | | |
| Grand Total | 82 | 3 | 8 | 37 | | 130 |

**Mailer Open Issues
7/25/2012**

| Submit Date | Id | Title | Business Description (Mktg) | Business Workaround | Finance Impact | Functional Subsystem | Priority | Production | Business Impact (Mktg) |
|-----------------|--------|---|--|-------------------------------------|----------------|---------------------------------------|----------|------------|------------------------|
| 7/20/2012 14:21 | 102324 | MDX Mobile Barcode incentives doubled when there is Spoilage and Shortage which is also doubled. | MDX Spoilage and Shortage not being deducted from postage statements. | | Yes | Financial Activity Management | Critical | (None) | Both |
| 7/19/2012 15:05 | 102301 | Dashboard - Final Receipt - Incorrectly showing N/A for "Advertising Percentage in This Issue" | Dashboard - Final Receipt - Incorrectly showing N/A for "Advertising Percentage in This Issue" | | | Dashboard | Medium | (None) | Both |
| 7/19/2012 14:52 | 102300 | Mail.DAT: Periodicals Section B Advertising Pounds Rounding Error | Mail.DAT: Periodicals Section B Advertising Pounds Rounding Error | | | Mail.dat Postage Statement Processing | Medium | (None) | Both |
| 7/19/2012 14:20 | 102297 | PS 3700 - International Global Direct - Part Q - Min/Max postage validation misses pound postage part | PS 3700 - International Global Direct - Part Q - Min/Max postage validation misses pound postage part | | | Int'l Postage Processing | High | (None) | Both |
| 7/17/2012 18:22 | 102275 | Dashboard - CAPS postage being charged one cent \$0.01 different from displayed on Dashboard | CAPS postage being charged one cent \$0.01 different from displayed on Dashboard | | | Dashboard | Medium | (None) | Both |
| 7/17/2012 15:28 | 102271 | Issue Level Postage Statement & Publication Report: Incorrect lines on XLS download | Incorrect lines on XLS download | | | Periodicals | Medium | (None) | External |
| 7/17/2012 14:47 | 102269 | eInduction to update the loaders to populate the Job ID and Customer Group ID columns for the appropriate submission types | eInduction to update the loaders to populate the Job ID and Customer Group ID in the eInduction tables for the appropriate submission types | | | eInduction | High | 32.0.0 | External |
| 7/12/2012 21:28 | 102240 | Mail.dat statement - Not populating "CAPS Customer Ref ID" on Web CAPS report | On WEB CAPS report, the "CAPS customer Ref id" does not show up on their CAPS history account for the indicated CAPS account when the statement is Precanceled stamp | No Workaround for Display of Report | | Mail.dat Postage Statement Processing | High | (None) | External |
| 7/11/2012 20:39 | 102213 | Dashboard - Master statement was Finalized FIN incompletely and some Child still incorrectly showing UPD and Postage showing \$0 on some Child and Master | Dashboard - Master statement was Finalized FIN incompletely and some Child still incorrectly showing UPD and Postage showing \$0 on some Child and Master | No Workaround | | Dashboard | Critical | (None) | BOTH |
| 7/6/2012 17:02 | 102167 | Postal Wizard- Duplicate line items are being created while doing an irregular parcel mailing. | Duplicate line items are being created while doing an irregular parcel mailing | No Workaround | | Postage Statement Wizard | Medium | (None) | Both |

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|----------------|--------|---|--|---|----------------|---------------------------------------|----------|------------|------------------------|
| 7/6/2012 14:42 | 102147 | Mail.dat - Periodicals with Multiple Standard Enclosure segments not generated correctly | If a mailer submits a job for Periodicals with Standard Enclosures, and they use 2 segments for their enclosures, the enclosures postage statement will only reflect one of those segments, other enclosure segments are included in the periodical statement. | The workaround is for mailers to ensure that all enclosures will be generated onto one statement per the Key Postage Statement Generation Fields for Non-Periodicals. | Yes | Mail.dat Postage Statement Processing | High | (None) | Both |
| 7/5/2012 16:35 | 102120 | Mail.dat - 3.5oz First Class Mail - Automation Letters Failing Client Validation (Error 4047) | 3.5 oz First Class- Automation Letters is failing client validations. The issue here is that 3.5 oz = .21875 lbs but the MPU weight field can only hold four decimal places. So the mailer is using the rounding rule to round up which comes to be .2188 lb | the mailer can use a weight of 0.2187 lbs (3.4992 oz) for 3.5 oz pieces until the validation is updated. | | Mail.dat Validations | Medium | (None) | BOTH |
| 7/3/2012 20:18 | 102107 | PS 3602 NP - Nonprofit Standard Mail - Incorrect Postage Affixed for Mobile Barcode Incentive | Postal Wizard on the confirmation acceptance notice show incorrect Net Postage Due when claiming the Mobile Barcode incentive. | No workaround | | Domestic Postage Processing | High | (None) | BOTH |
| 7/2/2012 13:39 | 102090 | Periodicals: Issue Level Postage Statement & Publication Report - Discounts not being subtracted | On the Issue Level Postage Statement and Publication Report the C34 and C36 discounts are not being subtracted from the outside county postage and total postage for the rate case, beginning on 6/24. Impacts Mailers and BMEUs, no current financial impact. | No Workaround | | Periodicals | Critical | 31.0.6 | BOTH |
| 7/1/2012 3:24 | 102083 | PS 3602 Standard Combined - Total Adjusted Postage showing incorrect postage amount, not matching with Total Postage From All Parts | On PS 3602 Combined, user claimed prior to finalize the statement, the Adjusted Postage was showing incorrect postage amount, not matching with Total Postage From All Parts. Require further research to determine the root cause. | | | Domestic Postage Processing | High | (None) | BOTH |

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|-----------------|--------|---|--|---------------------|----------------|---------------------------------------|----------|------------|------------------------|
| 6/29/2012 19:10 | 102081 | PS 3602 Standard Mail - Postage Affixed - Incorrect Override message for VAR and rounding issue on Affixed Postage | On PS 3602 Postage Affixed, user receiving the error message "Net Postage Due results in a negative amount. Enter override password for value added mailings or returned to the statement for correction. Need further research to determine the root cause. | | | Domestic Postage Processing | High | (None) | BOTH |
| 6/29/2012 10:36 | 102064 | Mail.XML Reconciliation Report display for single piece | Entered a Mail.XML job and reviewed Reconciliation Report and it is displaying the wrong amount for the Single Piece line. display is wrong in both USPS Processing Due column before finalization and Finalized Postage Statement column after finalization | | | Dashboard | Medium | (None) | BOTH |
| 6/29/2012 10:16 | 102063 | Mail.DAT: PS 3541 - Line C32 incorrectly displaying number of copies | When a mailer submits a Mail.DAT file with out of county firm bundle copies, the number of copies for line C32 on the 3541 postage statement is incorrectly populating as zero. | | | Mail.dat Postage Statement Processing | Medium | (None) | BOTH |
| 6/28/2012 18:48 | 102059 | PS 3602 Standard Mail Combined PC Precancel Postage Affixed incorrectly carried over to MT account and VAR should not populated | On PS 3602 Combined, user was entering the Combined Standard Mailing noticed computation errors on Master Statement Information. Need further research to determine the root cause. | No workaround | | Domestic Postage Processing | Critical | 31.0.6 | BOTH |
| 6/28/2012 18:01 | 102057 | Mail.dat - Jobs are failing due to database error | Mail.dat jobs are failing due to an internal error caused by an oracle bug. This internal error occurs when the maximum number of Oracle allotted locked rows per database block is exceeded during a transaction. solution is to upgrade PO! to Oracle 11G | | | Mail.dat Validations | Low | (None) | EXTERNAL |

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|-----------------|--------|--|---|--|----------------|---------------------------------------|----------|------------|------------------------|
| 6/28/2012 14:59 | 102055 | Mail.dat - SEV7 error occurred during consolidator submission for copal job | In a Mail.dat copal mailing, a consolidator job encountered a SEV7 system error. SEV7 occurs during client side validations of an OCI file. A rare occurrence, only been encountered on less than 0.2% of all consolidator jobs. Still investigating root cause | | | Mail.dat Postage Statement Processing | Medium | (None) | EXTERNAL |
| 6/28/2012 14:14 | 102053 | Regression - Timestamp Error when Attempting to Open Mail.XML Consolidated Periodicals Postage Statement | Regression - Timestamp Error when Attempting to Open Mail.XML Consolidated Periodicals Postage Statement | | | Mail.xml Postage Statement Processing | High | (None) | External |
| 6/28/2012 13:58 | 102051 | Dashboard - Mailing Agent was incorrectly populated | Mailer is using correct CRID # in the MPA Preparer field, and MDR is populating Lancaster West in PW_WIZARD_ADDRESS, but the system displays EAST PLANT as Mailing Agent in postage statement. | | | Dashboard | Medium | (None) | BOTH |
| 6/26/2012 18:39 | 101940 | PS 3600 First Class Combined - VAR (Value Added Refund) with incorrect computation and looks like VAR and Total Postage swapping | The system is calculating incorrectly Total Postage Amount for Precanceled Stamps (may be even for Metered mailing too). The system is taking the actual total postage amount then subtracting the total postage affixed amount as Total Postage. | No workaround. Value Added Refunds are put into pending status and not issued. | Yes | Domestic Postage Processing | Critical | 31.0.6 | BOTH |
| 6/24/2012 11:15 | 101362 | PW - SM postage statement can't be entered for permit imprint accounts with nonprofit pending authorization | For permits linked to a nonprofit Standard Mail authorization in pending status, it is not possible to enter the nonprofit pending postage statement from Postal Wizard. | Present a hardcopy postage statement to the clerk for entry. | | Postage Statement Wizard | Critical | 31.1.0 | Both |
| 6/22/2012 17:06 | 101360 | Mail.xml - Missing validation for election mail | | | | Mail.xml Validations | Medium | (None) | BOTH |
| 6/20/2012 14:16 | 101051 | Report - Customer Reports - Full Service - Unable to Access Reports via Full Service | | | | (None) | Medium | (None) | EXTERNAL |

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|-----------------|--------|---|--|--|----------------|---------------------------------------|----------|------------|------------------------|
| 6/19/2012 16:47 | 100985 | Mail.XML - postg_stmt_ctr_info_map not populated correctly for some jobs | | | | Mail.XML - SASP Interface | Medium | (None) | BOTH |
| 6/15/2012 15:18 | 100919 | Mail.dat - Both PDR and PBC being allowed in same original submission | | | | Mail.dat Validations | Medium | (None) | EXTERNAL |
| 6/14/2012 18:51 | 100905 | Mail.dat - No longer checking for active Pending Periodicals permit | | | | Mail.dat Validations | Medium | (None) | BOTH |
| 6/14/2012 13:06 | 100894 | eVS: Automatic Reconciliation Adjustment Notification | | Disable mailer from receiving the email in the corp site admin, or turn off the process that sends these emails until this is fixed. | | E-VS | Critical | 31.1.0 | BOTH |
| 6/13/2012 13:48 | 100877 | Dashboard - PSW - Mailer unable to delete some Incomplete (INM status) statements | | | | Dashboard | Medium | (None) | EXTERNAL |
| 6/13/2012 13:27 | 100875 | Mail.DAT - Update to MLOCR job throwing error 3815 incorrectly for csm fields (turn validation back ON) | | | | Mail.dat Validations | High | (None) | BOTH |
| 6/12/2012 14:09 | 100651 | Mailer View. International PS. Part Postage display issue on Confirmation Page. | On the final confirmation page Extra Services are not broken out. However on the previous page there is a complete break out. Also the part postage displays "Part Postage" instead of "Part A Postage." The third item where affixed postage displays "\$0" | | No | Int'l Postage Processing | High | 32.0.0 | EXTERNAL |
| 6/7/2012 16:46 | 100543 | Mail.xml - System incorrectly handling RepositionableNotesIndicator | Although user claims reposition notes these do not show up on the postal statements | Postal Clerk will charge an adjustment for the reposition notes | Yes | Mail.XML Postage Statement Processing | Medium | (None) | Both |
| 6/7/2012 13:12 | 100519 | Mail.xml - Part S extra service pieces exceed rest of mailing | During Mail.xml testing, a First Class mailing generated extra service pieces greater than the number of pieces in the entire mailing. This resulted in a higher charge on postage statement. | | Yes | Mail.XML Postage Statement Processing | Medium | (None) | BOTH |

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|-----------------|--------|--|---|--|----------------|---------------------------------------|----------|------------|------------------------|
| 6/5/2012 11:45 | 100440 | Mail.dat - Error Code 7090 being thrown incorrectly for cancel submission | | | | Mail.dat Validations | Medium | (None) | BOTH |
| 6/1/2012 18:10 | 100364 | Mail.DAT - Receipt record format does not include a field for Server Validation status | Mailer can view current status of the submission in the Mail.dat Client Application. | | | Mail.dat Postage Statement Processing | High | (None) | EXTERNAL |
| 5/25/2012 12:05 | 100215 | Time Stamp error when finalizing Master Package Services (Should be closed per updated specs) | Upon attempting to finalize the Package Services postage statement for a Mail.dat job, clerk receives time stamp error. There is no way to finalize the master statement. | Mailer must cancel Mail.dat job and enter separate jobs for each of Bound printed matter, library mail and media mail. Alternatively, enter postage by other means not Mail.dat. | | Mail.dat Postage Statement Processing | Low | (None) | Both |
| 5/21/2012 13:44 | 100026 | BCG / PostalOne! error | | | Yes | (None) | Critical | (None) | EXTERNAL |
| 5/18/2012 11:21 | 99962 | Fee Renewal Letter -- Mailers are receiving Fee Renewal Letters for Ghost Accounts | User has been receiving complaints from the mailers that they were getting Fee Renewal Letters for Ghost accounts. | | | Reporting | (None) | 32.0.0 | EXTERNAL |
| 5/14/2012 12:35 | 99672 | Transaction Summary report - displays affixed permit balances affected by mailings and mailing reversals | Affixed permit balances shown on the transaction report do not take into account mailing transactions and reversal transactions. | The report balances are incorrect. The account balances are correct. | | BME Reports | Medium | 32.0.0 | Both |
| 5/11/2012 18:31 | 99618 | Title: Mailing Agent info on PS-3541 is not being correctly populated for periodical mailings | For Mail.dat Periodical mailings, the Mailing Agent Info is not being correctly populated. The mailer does include multiple .mpa Preparer CRIDs however, the system randomly picks one Preparer CRID to populate Mailing Agent info for postage statements. | | No | Mail.dat Postage Statement Processing | High | (None) | BOTH |
| 5/11/2012 13:28 | 99606 | eVS Postage - international addresses not supported in postage statement submission | This issue came to light when a mailer (Lee Valley) used their Canadian address instead of their New York address when registering for eVS. They were able to submit manifests, but eVS processing failed when the postage statements tried to generate. | | | E-VS | (None) | (None) | BOTH |

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|-----------------|-------|--|--|--|----------------|---------------------------------------|----------|------------|------------------------|
| 5/8/2012 19:38 | 99494 | eVS: International manifest load successfully when package dimensions are greater than allowed | eVS is allowing larger dimensions than allowed by the destination country code and mail class. For example, GXG is allowing a maximum length greater than 46, width greater than 35, and height greater than 46. | | | E-VS | High | (None) | BOTH |
| 4/30/2012 19:07 | 99125 | eDocs - Maildat/MDR job - Rate Level Summary Report - Not showing all the pieces for A1, B1, and D1 | The system is not displaying all pieces for A1, B1 and D1 (Non-automation Saturation, High Density, and Carrier Route) on the Rate Level Summary Report | None. These pieces do not display on the report. Possible correction in a future release. | No | Mail.dat Reports | High | (None) | Both |
| 4/27/2012 16:33 | 99069 | Mail.DAT - Performance Issues during container processing delays transportation updates | | | No | Mail.dat Validations | High | 32.0.0 | BOTH |
| 4/25/2012 11:36 | 98943 | Mail.dat - Internal error thrown instead of validation for empty MPA - Unique Sequence/Grouping ID - Error Code 7018 | | The mailer should ensure that all required fields are populated. Or use Mail.XML, Postal Wizard or BMEU Entry for the postage statement. | No | Mail.dat Validations | Medium | (None) | External |
| 4/20/2012 13:26 | 98850 | Mail.dat - Internal Error occurs when inserting summary container information for a co-mail master statement | Mailer receiving internal error preventing postage statement processing. | Submit via a method other than Mail.dat. | No | Mail.dat Postage Statement Processing | High | 32.0.0 | External |
| 4/19/2012 14:28 | 98833 | Mail.DAT - Error 1037 is Incorrectly Thrown when RideAlong is one of multiple Periodical enclosures. | The system can incorrectly compare the component weight of another enclosure type to the component weight of the Ride-Along. | Use an alternative submission method to Mail.DAT | No | Mail.dat Validations | Critical | 32.0.0 | External |
| 4/19/2012 12:32 | 98823 | Production Performance problem with PBVWeb/vrsrDashboard.html transactions | | | | Performance | Critical | (None) | BOTH |
| 4/18/2012 14:14 | 98811 | Mailer View: Mailing Reports > Statement of Ownership update | | | | Mailer View Functionality | Medium | (None) | EXTERNAL |
| 4/18/2012 14:13 | 98810 | Mailer View: Summary view page update | | | | Mailer View Functionality | Medium | (None) | EXTERNAL |
| 4/18/2012 14:10 | 98809 | Mailer View: Manage Permits > Permit Profile update | | | | Mailer View Functionality | Medium | (None) | EXTERNAL |

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| 4/18/2012 14:08 | 98808 | Mailer View: Mailing Reports > Permit Search for a) Issue Level Postage Statement Report and b) Publication Report update | | | | Mailer View Functionality | Medium | (None) | EXTERNAL |
| 4/18/2012 14:06 | 98807 | Mailer View: Postal Wizard > Permit Search update | | | | Mailer View Functionality | Medium | (None) | EXTERNAL |
| 4/18/2012 11:25 | 98800 | Mail.dat - Error code 7091 text to provide additional context | | | Yes | Mail.dat Validations | Medium | (None) | BOTH |
| 4/17/2012 19:45 | 98788 | Mail.DAT - Remove the 'O' from Error Codes 1164 and 1165 | | | | Mail.dat Validations | Medium | (None) | BOTH |
| 4/16/2012 12:13 | 98653 | Mail.XML - SASP eDoc load fails when not all pieces from Qualification Report are represented in the Mail Piece and Postage Statement data | If the MailPieceCreateRequest and PostageStatementCreateRequest do not contain all the pieces indicated in the QualificationReportDetailRequest, eDoc load fails for SASP processing. | Mailer would ensure all pieces identified in the Qualification Report are also in a MailPieceCreateRequest and the PostageStatementCreateRequest before finalization . | No | Mail.XML - SASP Interface | Medium | (None) | Both |
| 4/11/2012 16:17 | 98562 | Mail.dat - Internal error being thrown for Periodical with Enclosure job | | | No | Mail.dat Postage Statement Processing | Critical | 31.1.0 | External |
| 4/10/2012 17:40 | 98500 | Dashboard - Mailer or BMEU postage statement timestamp if they enter an incorrect CRID number in Mailer Owner section on Permit Entry page | User gets timestamp error. | Use search to get the CRID. | No | Dashboard | High | (None) | Both |
| 4/5/2012 14:12 | 98390 | eVS Custom Rates - PSLW rate look-up doesn't use new processing category element | | | | E-VS | Medium | 31.1.0 | BOTH |
| 4/1/2012 10:01 | 98209 | Balance Fees search by Account Number in BCG not working | | | | Mailer View Functionality | Low | (None) | EXTERNAL |
| 3/30/2012 19:28 | 98196 | Mail.DAT- Incorrect rate levels on the Qualification Report | Qualification Report for rate categories A1, B1 and D1 are incorrect due to wrong mapping of report headings. | None | Yes | Mail.dat Postage Statement Processing | Medium | 31.1.0 | Both |
| 3/29/2012 14:24 | 98169 | The Daily Postage Statement Summary Report has dollars visible when logged in a Third Part Shipper. | | | | E-VS | High | (None) | EXTERNAL |

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| 3/27/2012 15:23 | 97449 | Mail.xml - Error Code 8998 validation comparing incorrect copy totals. | Validation comparing incorrect copy totals, understating the Addressed Pieces at DDU Prices . | Check the number of Addressed Pieces at DDU (A17) prices is not greater than the sum of Copies for In-County Pound Prices (A1). | Yes | Mail.xml Postage Statement Processing | Medium | 32.0.0 | Both |
| 3/23/2012 21:25 | 97186 | eDocs - Reconciliation Report - Rate category 'L5' in view_wws_qual_map should not map to 'MD' (found by Mailer) | In the reconciliation report that compares the postage statements to the qualification report some items that should map to ADC map to Mixed ADC. | Use the postage statement and the qualification report to verify the mailing is correct. | No | Electronic Documentation | High | (None) | Both |
| 3/23/2012 20:51 | 97184 | Dashboard - Dashboard and MDR field length needs to be synch up PW_FACILITY_CONTAINER_DET AIL_ENTRY_ZIP (found by Mailer) | On Mail.dat file submission, encounter internal error code 7025 during the postage statement generation process. | Allowed entry is 3 or 5 characters in Entry Point for Entry Discount - Postal code (.csm 44-49). In a future release there will be a more specific error message. | No | Dashboard | Critical | 32.0.0 | External |
| 3/23/2012 18:42 | 97183 | Mail.dat - Cancel job processing for long time (found by Mailer) | Mailer cannot delete job due to long run time (over 20 hr) causing system admin to abort the cancel job. no finance impact since clerk already reversed postage statements. | Instead of sending a delete status for each container send a delete entire job. If this does not work call the help desk for a data repair. | No | Mail.dat Postage Statement Processing | Medium | 32.0.0 | Both |
| 3/22/2012 17:11 | 96982 | PW -> Register Entry web page -> no error msg when enter incorrect values in Other field | Endless loop - press save and continue and back to same page with values blanked out. | For the field Other, use the correct format numeric only (whole number). | No | Postage Statement Wizard | High | (None) | Both |
| 3/21/2012 15:31 | 96938 | Mailer - Mailing Reports - View Transaction - Begin and End Balance displaying incorrectly due to pri_tran_bal was not updated accordingly | | | | (None) | Medium | 32.0.0 | EXTERNAL |
| 3/20/2012 17:08 | 96873 | Regression. Mailer View. International PSs - Confirmation Page - blank field 'The postage statement was submitted on' | | The info is available as Open Date on the Dashboard | No | Int'l Postage Processing | Low | 32.0.0 | EXTERNAL |
| 3/20/2012 16:18 | 96872 | Third Party Billing: Mail Owner's landing page is not updating with information | The mail owner's eVS Monthly Account & Sampling Summary should be updating with information that can be filtered to see whether it was shipped by a 3rd Party. | None. The 3rd Party information is not available. | No | E-VS | High | 32.0.0 | Both |

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| 3/20/2012 12:54 | 96860 | Regression Automation: International Mail initiated from Mailer-BCG displays all postages zero | | The info is available on the Postage Statement Summary Page | No | (None) | Medium | 32.0.0 | EXTERNAL |
| 3/16/2012 7:48 | 95967 | eVS Upload - variance for using surcharge type D1 with Media Mail in 1.4 file | eVS Upload - variance for using surcharge type D1 with Media Mail in 1.4 file | | Yes | E-VS | Low | (None) | Both |
| 3/15/2012 14:59 | 95940 | Regression Automation: First class mail Parcels - Receipt page shows incorrect (less) Additional Postage Adjusted | The postage values on the review page are correct but on the receipt page are incorrect. The issue impacts statements where the additional postage exceeds the single piece price, and involves MMS, MPCV, or Short Paid. | Customer may receive an incorrect receipt page. However, the postage statement is correct. | No | BMEU | High | (None) | Both |
| 3/13/2012 19:59 | 95841 | PS 3541 - Periodicals - Account Search - Additional Postage Due does not have Periodical as Permit Type available causing user unable to charge Additional Postage | Periodicals - Account Search - Additional Postage Due does not have Periodical as Permit Type available; user unable to charge Additional Postage. | Additional Postage or permit imprint account must be used, not Periodicals account. | Yes | Periodicals | Critical | 32.0.0 | Both |
| 3/13/2012 19:11 | 95835 | Dashboard - Unable to retrieve the statements on Mailer or BMEU dashboard | Mailer and BMEU sometimes unable to open some statements via Mailer Dashboard. | None | Yes | Dashboard | Critical | 31.1.0 | Both |
| 3/13/2012 17:12 | 95821 | Mail.Dat - First Class postage statement generating validation error 7079 double entry of postage statement lines | Submissions of first class mail are generating duplicate lines in mail.dat and failing with a server validation error 7079. | Must enter postage by other means. | No | Mail.dat Postage Statement Processing | Critical | 32.0.0 | Both |
| 3/12/2012 12:43 | 95759 | PS 3605 - Parcel Post - Line G11 caused issue to finalize the statement (NO CODE CHANGE - ONLY TESTING IS NEEDED) | PS 3605 Parcel Post, user encounters TimeStamp Error entering Lightweight/Irregular/Parcels statement for NonIdentical piece weight on Line G11. | None | Yes | Domestic Postage Processing | Critical | 31.1.0 | Both |
| 3/6/2012 19:48 | 94706 | PS 3700 - International Priority Mail - excess postage affixed charged to account | PS 3700 - International Priority Mail - excess postage is charged to account PS 3700 - International Priority Mail - excess postage affixed charged to account. | Refund mailer excess postage. | Yes | Int'l Postage Processing | Critical | 31.1.0 | Both |
| 3/5/2012 16:11 | 94687 | PBV - Content Eligibility Verification - Single Piece Rate w/ Round Trip DVD/CD | PostalOne! calculates incorrect additional postage of Content Eligibility Verification failure | Process the verification failure by using a VRSR and an adjustment. | Yes | PBV | Critical | 32.0.0 | Both |

**Mailer Open Issues
7/25/2012**

| Submit Date | Id | Title | Business Description (Mktg) | Business Workaround | Finance Impact | Functional Subsystem | Priority | Production | Business Impact (Mktg) |
|-----------------|-------|--|---|--|----------------|---------------------------------------|----------|------------|------------------------|
| 3/2/2012 20:50 | 94664 | Combined Mixed Class should not be an option for First-Class Mail. | The check box for Mixed Class needs to be removed from the Postage Statement screen. Combined Mailing Mixed Class should not be an option for First-Class Mail. | Do not select check box for Mixed Class needs to be removed from the Postage Statement screen | No | Domestic Postage Processing | Medium | (None) | Both |
| 3/1/2012 17:38 | 94548 | Mail.DAT - Update 7094 Referential Integrity validation - Does not apply to Transportation Updates | 7094 Referential Integrity validation - Does not apply to Transportation Updates | None if prior original and update submissions will require accurate piece data. | No | Mail.dat Postage Statement Processing | Medium | 32.0.0 | External |
| 3/1/2012 14:39 | 94399 | PS 3605 - Part G - Parcel Post - Missing Light Weight Irregular Parcels | For Postal Wizard and clerk entered postage statements, the applicable part G lines are not available for input of postage for some mail piece weights. | Enter an adjustment on the customer account instead of the postage statement. | Yes | Domestic Postage Processing | Critical | 32.0.0 | Both |
| 2/29/2012 18:00 | 94389 | Dashboard - Master statement was in CAN status but some Child still show INC | The Master statement was Cancelled (CAN status) but some Child are still showing INC. | None | No | Dashboard | Medium | (None) | Both |
| 2/27/2012 12:21 | 94261 | Postal Wizard: Combined Periodicals: Periodical Search is Broken if Mailing Agent is Used | Periodical Search is Broken if Mailing Agent is Used. | | No | Postage Statement Wizard | High | (None) | Both |
| 2/23/2012 8:59 | 94044 | SRS 669 - Mail Anywhere forces a search for CRID when information is known. | Mail Anywhere functionality forces a search for CRID when information is known. Error msg displays. | Search By and Enter and use Permit Number. | No | Domestic Postage Processing | High | (None) | Both |
| 2/22/2012 14:05 | 93849 | Mailing Activity Report with increased load high response time observed with failed transactions | High response time observed with high number of failed transactions for pages related to the Mailing Activity Report with increased load. | Access report during low peak times. | No | Performance | Medium | 32.0.0 | Both |
| 2/17/2012 12:18 | 93706 | Mail.DAT - Error 4150 Does not allow Entry Point 'Origin' for Std/Periodicals Co-mailings | Facility Type 'O' = Origin should be allowed with certain container levels in Mixed Class Co-Mailings but is not allowed. | Until the root cause is addressed Error 4150 is made a warning message only and will not prevent job submission. | No | Mail.dat Postage Statement Processing | Medium | (None) | Both |
| 2/16/2012 17:51 | 93680 | Dashboard - eDocs - USPS entry point facility displaying some incorrect USPS facilities | PW functionality for users to select a USPS entry point facility to enter their 8017/8125 mail - is displaying some wrong USPS facilities. | Verify USPS entry point facility from other source | No | Electronic Postage Processing | High | 32.0.0 | Both |

**Mailer Open Issues
7/25/2012**

| Submit Date | Id | Title | Business Description (Mktg) | Business Workaround | Finance Impact | Functional Subsystem | Priority | Production | Business Impact (Mktg) |
|-----------------|-------|--|---|--|----------------|---------------------------------------|----------|------------|------------------------|
| 2/15/2012 17:51 | 93622 | PS 3541 - PSW - Periodicals - Combined - Receiving timestamp error when clicking on "Add Another Line" during process the statement | Combined mailing for a large number of publications/issues results in timestamp when click add another line. | Use alternative Mail.dat or Mail.XML to submit Periodicals combined mail with over 10 publications/ issues resulting in over 10 PS Form 3541s. | No | Postage Statement Wizard | Medium | (None) | Both |
| 2/9/2012 17:46 | 93294 | TEM. International PSs can't be submitted. | Data was corrupted in TEM ONLY and all accounts lost last number in contact phone number. Attempt to submit via Postal Wizard, the International postage statement results in blank page. | Clerk (test team member) to update the permit contact phone number in Account Management. | No | Int'l Postage Processing | Low | (None) | Both |
| 2/9/2012 11:23 | 93255 | Auto-Finalize XML Standard Mail statements have Error Message in statement. | Auto-Finalize XML Standard Mail statements display an Error Message in the statement. | None | No | Mail.xml Postage Statement Processing | Critical | 32.0.0 | Both |
| 2/7/2012 16:27 | 93191 | Mail.dat - Update client validation error 4036 to reflect correct functionality | Even though the .pdr or .pbc file is submitted, mailers sometimes receive error 4036 on ready-to-pay updates. [4036] For Full-Service Processing on update jobs, if the .csm Container Status is R; it must contain a .pdr, .imr, or .pbc file. | A resubmission usually resolves the problem. | No | Mail.dat Postage Statement Processing | Critical | 32.0.0 | Both |
| 2/7/2012 14:03 | 93179 | PS 3541 - Periodical - Final postage statement did not display Total of Copies, Address Pieces, Total Bundles, and Total Sacks/Trays | For Postal Wizard, clerk entered, Mail.dat or Mail.XML statements, the Final PE statement is not displaying the total of Copies, Address Pieces (Subtotal line C29), total bundles (Part D), and total sacks/trays and Pallets (Part E). | Use alternative format xls or csv download of the postage statement. | No | Periodicals | High | (None) | Both |
| 2/1/2012 13:00 | 93079 | Mail.dat - Single-piece weights for Package Services Flats not rounding to 2 decimal places | Single-piece weights for flats mailed at Bound Printed Matter, Media Mail, and Library Mail prices should be rounded to two decimal places. However, they are allowing four decimal places. | All jobs must be submitted with per piece weight already rounded to two decimal places. | Yes | Mail.dat Postage Statement Processing | Medium | 32.0.0 | Both |

**Mailer Open Issues
7/25/2012**

| Submit Date | Id | Title | Business Description (Mktg) | Business Workaround | Finance Impact | Functional Subsystem | Priority | Production | Business Impact (Mktg) |
|-----------------|-------|---|---|---|----------------|---------------------------------------|----------|------------|------------------------|
| 1/31/2012 13:07 | 93053 | PS 3600 - First Class - Selecting Single Piece and Automation as Price Category causing timestamp error | Automation option is available in the Price Category dropdown if mailer check the "Check this box if this is a Single Piece Price mailing" check-box on the Permit Entry page. | Do not choose automation with single piece. Automation option should not be displayed in the Price Category dropdown if mailer check the "Check this box if this is a Single Piece Price mailing" check-box on the Permit Entry page. | No | Domestic Postage Processing | Low | 32.0.0 | External |
| 1/27/2012 18:36 | 93022 | Mail.dat - Error code 0582 thrown incorrectly | Mailers are receiving error code 0582 - For Full-Service Processing, the .csm Label: IM/TM/ Container Or IM/TM/ Tray Barcode field contains an invalid value; it must contain a 21 character IMcb. | None | No | Mail.dat Postage Statement Processing | High | 32.0.0 | External |
| 1/27/2012 13:09 | 93002 | Regression Automation: Mailer Standard Mail statement adjusted by BMEU is missing all destination entry line items | For Mail.XML or Mail.dat submission of Standard Mail - Nonprofit statements with processing category Irregular Parcels (lines J1-J9) adjusted by the BMEU after failing the weigh verification are missing all destination entry line items. | Postal Clerk to enter the postage statement 3602N manually. Check the "Mailing contains pieces with destination entry prices" on the first screen. | Yes | Domestic Postage Processing | Critical | 32.0.0 | Both |
| 1/27/2012 10:28 | 93000 | Mail.dat - Client Validation Error 2209 should allow Rate Category of A1 , B1, and D1 for Standard Mail for 11-2 | Currently, Error Code 2209 is being thrown incorrectly. The mailer is using a Rate Category of A1, B1, or D1 for Standard Mail, this Rate Category is failing client validations however. | Use 12-1 to submit A1 or D1. Do not use A1 or D1 with version 11-2. To enter postage for Standard Mail Carrier Route Nonautomation letters, alternatively use an alternative method, not Mail.dat. | No | Mail.dat Postage Statement Processing | High | 32.0.0 | Both |
| 1/25/2012 17:04 | 92126 | Dashboard - PostalOne! changing Mailing Agent info by using Account Holder prevent Mailing Agent from seeing those statements | When Mailing Agent submits a postage statement using a permit number which doesn't have an account number, the system then overrides their information by using account holder info (Mailing Agent contains the same info as for Account Holder). | None | No | Dashboard | High | (None) | External |

**Mailer Open Issues
7/25/2012**

| Submit Date | Id | Title | Business Description (Mktg) | Business Workaround | Finance Impact | Functional Subsystem | Priority | Production | Business Impact (Mktg) |
|-----------------|-------|--|--|---|----------------|---------------------------------------|----------|------------|------------------------|
| 1/25/2012 11:57 | 92093 | Dashboard query by preparer CRID returns records for different account CRID if no preparer is on ps | The Dashboard query by preparer CRID returns records without preparer information. | Use other reports to obtain information about the Preparer. | No | Dashboard | High | (None) | Both |
| 1/24/2012 11:20 | 92042 | Mail.dat - Internal error thrown when more than 9 package services statements generated | If more than 9 postage statements are generated for class 4 (package services), an internal error is thrown incorrectly. | Mailer can divide their ready-to-pay updates to produce 9 or fewer statements at a time. | No | Mail.dat Postage Statement Processing | Medium | 32.0.0 | External |
| 1/24/2012 10:36 | 92040 | Carbon Accounting Statement (BMEU Reporting) - Clicking Business Entity Checkbox Triggers Error | User is unable to click the checkbox beside the Business Entity and click submit and see results. | Click the highlighted name of the company to access the report. | No | BME Reports | Medium | (None) | External |
| 1/24/2012 9:35 | 92028 | Carbon Accounting Statement - Parcel Select Emissions Being Reported on Parcel Post Line | Parcel Select emissions being reported in Parcel Post line item on Carbon Accounting Statement instead of separate Parcel Select line item. | None | No | Reporting | Medium | (None) | External |
| 1/23/2012 9:21 | 91876 | Mailer View. Issue with International PS display under View Forms I have Submitted link | On PS Form 3700 under Mailing Details no line items are displayed, only Total Postage. | None | No | Int'l Postage Processing | Medium | (None) | External |
| 1/19/2012 18:34 | 91830 | Mail.dat - Use MPA Preparer CRID to populate Mailing Agent name on the Qual Report | the Mailing Agent name that is displayed is populated via the preparer permit, which is derived via the user's login in account. This can result in inaccurate information being displayed on the dashboard. | None. In future release update logic to use MPA Preparer CRID to populate Mailing Agent name on the dashboard. | No | Mail.dat Postage Statement Processing | Medium | 32.0.0 | Both |
| 1/18/2012 18:15 | 91791 | Invalid cannot find permit error - PS 3602 - When using PI permit as a Additional Postage Account or Permit Imprint Account to pay for Postage Affixed mailing | In Postal Wizard entry of PS Form 3602 Standard Mail Postage Statement, receive error message "The additional postage's permit - PI nn for additional postage - was not found in finance number." However, permit nn is found in the finance number. | Use the account number instead of the Permit number to pay the postage due on the postage affixed mailing or have the postal clerk enter the postage statement. | Yes | Domestic Postage Processing | High | 32.0.0 | Both |

**Mailer Open Issues
7/25/2012**

| Submit Date | Id | Title | Business Description (Mktg) | Business Workaround | Finance Impact | Functional Subsystem | Priority | Production | Business Impact (Mktg) |
|-----------------|-------|---|--|--|----------------|---------------------------------------|----------|------------|------------------------|
| 1/18/2012 18:00 | 91790 | Dashboard - Mailer - Permit Deposit View Transactions Link on Mailer View - Performance issue | Log on BCG - Click on Mailing reports - Click on View Transactions, and then click on a transaction with tran type = Permit Deposit, it takes a long time to process. | None. Wait for the view transaction report to process. | No | Dashboard | High | (None) | External |
| 1/13/2012 11:00 | 91737 | Mail.xml - Warning Message 8853 copies not equal copies in pound and piece postage being thrown incorrectly. | The warning message 8853 The number of Out County Copies does not match between the Piece and Pound charge lines for User Postage Stmt %%1. Piece: %%2, Pound: %%3 occurs even when copies in the piece postage are equal to copies in the pound postage. | None. Ignore the errant warning message. | No | Mail.dat Postage Statement Processing | Medium | (None) | Both |
| 1/12/2012 14:32 | 91699 | Original Container Information OCI Report is not displaying groupings of the Entry Point Destination of trays or bundles. | OCI Report. By Destination is currently displaying each tray destination instead of displaying each Entry Point Destination. The report should break out each tray/pallet by the specific drop ship destination point and not by the ZIP Code of the Tray. | None. | No | Reporting | Medium | (None) | Both |
| 1/11/2012 13:30 | 90645 | Publication Report: Calculations are incorrect (Postal Wizard statements) SCF/ADC | The Publication Report calculations on the search screen are incorrect for SCF% and ADC%. For Postal Wizard statements, the calculations are not including copies in the calculation: total SCF/ADC copies (lines B2/B3) / total copies. | The publication report is incorrect. | No | Periodicals | High | 32.0.0 | External |
| 1/11/2012 12:39 | 90643 | Mail.dat Periodical Postage Statement Parts D and E - significant digits within calculations affect postage | The rounding logic should be adjusted so that only four (not seven) significant digits are factored into the calculations for Part D (bundle charges) and Part E (container charges). | Incorrect calculation undercharges or overcharges for postage. For overcharges, customer may request a refund. | Yes | Mail.dat Postage Statement Processing | Medium | 32.0.0 | Both |

**Mailer Open Issues
7/25/2012**

| Submit Date | Id | Title | Business Description (Mktg) | Business Workaround | Finance Impact | Functional Subsystem | Priority | Production | Business Impact (Mktg) |
|------------------|-------|---|---|--|----------------|---------------------------------------|----------|------------|------------------------|
| 1/10/2012 14:06 | 90626 | Mail.dat (version 12-1) - Error Code 4352 (Mailing Date before January 22, 2012) is incorrectly triggering for sibling containers | The Postage Statement Mailing Date validation is checking every Container (.csm records). Error preventing file submission occurs when the Postage Statement Mailing Date isn't present for the sibling container record. | Enter a Postage Statement Mailing Date for the sibling container or enter postage statements by other means. | No | Mail.dat Postage Statement Processing | High | 32.0.0 | EXTERNAL |
| 1/9/2012 11:00 | 90595 | Mail.dat Periodical Postage Statement Part B - Advertising Pounds displays inconsistent with postage | For Periodical Postage Statements, Part B, the Advertising Pounds calculation currently used to display the integer in the 'Advertising Pounds' column differs from the Advertising Pounds calculation used in determining postage. | None. There will be a small difference between the displayed postage amounts on each line and subtotal and the Periodicals postage billed. | Yes | Mail.dat Postage Statement Processing | Medium | 32.0.0 | Both |
| 1/6/2012 19:27 | 90565 | Total Postage is incorrect on the Standard Mail master statement; correct on billable postage statement | Postage is displayed and billed correctly from the child postage statements. The master statement display of total postage is incorrect. | Ignore the master statement display of total postage. | No | Mail.dat Postage Statement Processing | High | 32.0.0 | BOTH |
| 1/6/2012 12:30 | 90550 | PW Mailer View - Total Weight is displayed as 0.0000 lbs. on the Printer Friendly Version (confirmation page) | Postal Wizard EDDM Printer Friendly Version link "Total Weight" is displayed as 0.0000 lbs | Use PDF download or other alternative print out of the postage statement. | No | Postage Statement Wizard | High | (None) | Both |
| 1/5/2012 8:56 | 90520 | Regression. International PS -Part I and J. Excess Weigh Postage display issue. | Part I and J -Excess Weigh Postage price displayed as three places to right of decimal and should be four. | Accept incorrect display. Postage is computed correctly. | No | Int'l Postage Processing | High | (None) | Both |
| 1/4/2012 17:07 | 90478 | Regression: Error When Opening Deleted Container Report on Dashboard | An unexpected error has occurred while processing your request. The error has been logged with error id = 21156. Please try your request again | None. Do not use Deleted Container Report | No | Domestic Postage Processing | Medium | (None) | Both |
| 1/4/2012 11:26 | 90378 | Mailer View PW: A Mailer cannot submit 3700 Part E and Part G in Firefox | Mailer cannot submit Postal Wizard postage statement in Firefox | Use alternative browser or have postal clerk enter postage statement. MS Explorer works. | No | Postage Statement Wizard | Low | (None) | Both |
| 12/27/2011 20:17 | 90253 | Dashboard - MDR statements - Postage Processing - total_weight incorrectly set to 0 when the statements are Finalized | Postage Processing the total weight incorrectly set to zero when the statements are Finalized | | No | Dashboard | Medium | (None) | External - Systemic |

**Mailer Open Issues
7/25/2012**

| Submit Date | Id | Title | Business Description (Mktg) | Business Workaround | Finance Impact | Functional Subsystem | Priority | Production | Business Impact (Mktg) |
|------------------|-------|---|---|--|----------------|---------------------------------------|----------|------------|------------------------|
| 12/16/2011 16:17 | 89947 | Account Management - Edit the Effective Date for a Pending Periodical account caused timestamp error | User was trying to Edit the Effective Date for a Pending Periodical account and received the timestamp error when clicking on Continue button. | | No | Account Creation - PE/PP | Medium | (None) | Both |
| 12/16/2011 12:57 | 89924 | VAE role is not receiving email notification for negative balance Streamlined Acceptance permits | VAE role does not receive email | VAE to use PostalOne reports to find status | No | Reporting | Low | (None) | External |
| 12/13/2011 19:34 | 89669 | Mail.XML - Error Code 8551, not being thrown correctly | When submitting a BundleDetailCreateRequest or PeriodicalStatementCreateRequest , the job fails with Error Code 8551 | Use DDU as Zone when In-county is indicated | No | Mail.dat Postage Statement Processing | High | 32.0.0 | External |
| 12/9/2011 14:58 | 89321 | Mail.dat - Permits with Record Status of 'ADDPOS' not accessible to mailer | Error Code 7033 is thrown when a mailer uses a PI-Permit with a Record Status of 'ADDPOS' to charge additional postage. | None | No | Mail.dat Postage Statement Processing | Medium | (None) | External - Systemic |
| 11/30/2011 12:25 | 88610 | Mail.dat - Ride-Along weight is not populated on combined 3541 and 3600 postage statements | Ride-Along weight is not populated for Combined 3541 and 3600 postage statements. N/A displays. | Use other report to get the missing information. | No | Mail.dat Postage Statement Processing | High | (None) | External - Systemic |
| 11/28/2011 14:04 | 88216 | Mail.dat - 3541 Postage Statements only showing parent pallet count | For 3541 postage statements, the pallet count is not displaying the total number of all pallets. | None | No | Mail.dat Postage Statement Processing | Medium | (None) | Both |
| 11/27/2011 8:38 | 88191 | eInduction Pilot: ob ID: QG234L02. Containers not sent to SV due to Scheduling Issue. No schedule concerns should prevent containers from being sent to SV. | Containers not sent to SV due to Scheduling Issue. No schedule concerns should prevent containers from being sent to SV. | | No | eInduction | Medium | (None) | Both |
| 11/7/2011 14:33 | 86976 | Mailer View. View Transactions Report. Finalized International PS should not have Delete and Back button. | Summary Page is displayed with Back and Delete button available on the Page. These buttons should not be available for finalized postage statement. | Do not click on Back or Delete. | No | Int'l Postage Processing | Medium | (None) | External |

**Summary of Closed Issues by Priority and Functional Subsystem
7/25/2012**

| Count of Priority | |
|--------------------|------------|
| Priority | Total |
| (None) | 2 |
| Critical | 62 |
| High | 66 |
| Low | 2 |
| Medium | 31 |
| (blank) | |
| Grand Total | 163 |

| Count of Functional Subsystem | |
|---------------------------------------|------------|
| Functional Subsystem | Total |
| (None) | 1 |
| Account Creation - General | 1 |
| Account Creation - PE/PP | 1 |
| Administrative Module | 1 |
| BCG | 2 |
| BMEU | 1 |
| CSSC | 1 |
| Dashboard | 2 |
| Domestic Postage Processing | 35 |
| eInduction | 2 |
| Electronic Documentation | 2 |
| E-VS | 20 |
| eVS IMD | 4 |
| Fee Transactions | 1 |
| Int'l Postage Processing | 3 |
| Mail.dat Postage Statement Processing | 15 |
| Mail.dat Reports | 2 |
| Mail.dat Validations | 9 |
| Mail.XML Postage Statement Processing | 4 |
| Mail.xml Postage Statement Processing | 5 |
| Mail.XML Report Processing | 1 |
| Mail.xml Validations | 2 |
| Mail.XML Web Services | 1 |
| Mailer View Functionality | 5 |
| Microstrategy Reports | 2 |
| MMS | 1 |
| PBV | 5 |
| Performance | 2 |
| Periodicals | 5 |
| Postage Statement Wizard | 10 |
| PostalOne! Interface | 2 |
| Push/Pull Data Distribution | 2 |
| Reporting | 8 |
| SASP | 1 |
| Scan Based Payment | 3 |
| WebISSAM | 1 |
| (blank) | |
| Grand Total | 163 |

**Mailer Closed Issues
7/25/2012**

| Submit Date | Id | Title | Business Description (Mktg) | Business Workaround | Finance Impact | Functional Subsystem | Priority | Production | Business Impact (Mktg) |
|-----------------|--------|---|---|--|----------------|--|----------|------------|------------------------|
| 6/25/2012 11:41 | 101377 | PostalOne Mail.XML 10.0C OpenMailingGroupCreateReque st Message "REJECTED" - 6/24 | | | | Electronic Documentation | Medium | (None) | EXTERNAL |
| 6/21/2012 11:11 | 101299 | Mail.dat - Pending periodical statement failed to account for all pieces on the standard postage lines - Error Code 7081: | Pending Periodicals Mail.dat file with DADC dest entry fails to load. | Enter postage by other means Mail.XML (full-service), POstal Wizard or Clerk entry. | | Mail.dat Postage Statement Processing | Critical | 31.0.3 | Both |
| 6/12/2012 23:01 | 100818 | Ad Percent and Weight worksheet updates are causing C30 and C32 discounts to be added instead of subtracted | | Cancel the postage statement and resubmit the mail.dat job with the correct Ad % and Weights in the mail.dat job. If the postage statement has been finalized then reverse and re-submit, until corrected no users should use AD% or Edition Weight worksheet | Yes | Periodicals | Critical | 31.0.0.2 | Both |
| 6/12/2012 13:07 | 100628 | Mail.DAT - Component Data Unavailable for Chargeable Consolidated Postage Statements | | | | Mail.dat Reports | Critical | 31.0.0.2 | Both |
| 6/8/2012 18:22 | 100559 | Mail.dat - Error Code 7090 being thrown incorrectly | | | | Mail.dat Validations | Medium | (None) | BOTH |
| 6/8/2012 9:18 | 100550 | Mobile Barcode Incentive Displaying on Mail.dat statement although not applicable Standard Mail with date outside of incentive period | | | | Domestic Postage Processing | Critical | (None) | BOTH |
| 6/7/2012 12:12 | 100514 | Postal Wizard submitted MT and PC statements saved before completed error with postage affix = lowest | When a mailer attempts to update a postage statement saved for later completion, the system requires re- entry of the permit and then will not continue and allow completion of the postage statement. The problem only occurs for postage affixed = lowest. | Enter the postage statement as a complete statement. (Do not use the save as incomplete feature.) | | Postage Statement Wizard | Critical | 31.0.1 | External |

**Mailer Closed Issues
7/25/2012**

| Submit Date | Id | Title | Business Description (Mktg) | Business Workaround | Finance Impact | Functional Subsystem | Priority | Production | Business Impact (Mktg) |
|-----------------|--------|--|--|--|----------------|---------------------------------------|----------|------------|------------------------|
| 6/6/2012 11:44 | 100450 | Program Reg permit data not refreshed automatically | when changes are made to a mailer's permit profile, the change is not automatically done in Program Reg. As a workaround, either the mailer or internal Help Desk user can access the CRID's account and that will re-pull data from PO!, updating any info. | | | Domestic Postage Processing | High | 31.1.0 | BOTH |
| 5/31/2012 18:15 | 100337 | Mail.dat - Turn off warning message 4121 | Kathryn Mackey to update Release Notes | | | Mail.dat Validations | Medium | 31.0.1 | EXTERNAL |
| 5/26/2012 7:25 | 100232 | SV to continue sending the mis-shipped containers information to eInduction as part of the Container Problems Block of Closeout Messages | | | | eInduction | High | 31.0.1 | BOTH |
| 5/22/2012 13:24 | 100047 | Mail.dat - B15 on 3541 Postage Statement populating incorrectly (fixed R29, query only) | | | Yes | Mail.dat Postage Statement Processing | Medium | (None) | BOTH |
| 5/21/2012 13:55 | 100029 | Mail.dat Periodical Presort level | Mail.dat jobs with Periodicals oversize flats (up to 1.25 inch thick), 5-digit presort, non-barcoded map to 3541 line C8 and should map to higher price line C16. | None. Accept lower price charged on line C8. | | Mail.dat Postage Statement Processing | Critical | 31.0.1 | Both |
| 5/21/2012 10:26 | 100010 | Enhance eInduction processing for Consolidated Postage statements | | | | eInduction | (None) | 31.0.1 | BOTH |
| 5/11/2012 14:10 | 99608 | Mail.dat jobs are failing due to database error. | Mail.dat jobs are failing due to an internal error caused by a possible oracle bug. | None | No | Mail.dat Reports | Critical | 31.0.1 | EXTERNAL |
| 5/9/2012 11:55 | 99511 | Mail.dat - Periodicals mailings fail to account for bundles. | Mail.dat Periodical mailings fail to account for Carrier Route (.pqt Package Level `B`) Origin Mixed ADC (.csm Container Level `AH`) Bundles. | Use Container Levels `AB` for `Mixed ADC` or `AG` for `Mixed NDC` as apposed to Container Level `AH` with Package Level `B` to map to Line D4. | Yes | Mail.dat Postage Statement Processing | High | 31.0.1 | BOTH |
| 5/8/2012 15:14 | 99463 | MailXML - PostageStatementStatusQueryResponse incorrectly built for MailXML11.0D schema | | | Yes | Mail.XML Web Services | Critical | 31.0.1 | EXTERNAL |

**Mailer Closed Issues
7/25/2012**

| Submit Date | Id | Title | Business Description (Mktg) | Business Workaround | Finance Impact | Functional Subsystem | Priority | Production | Business Impact (Mktg) |
|-----------------|-------|--|---|---------------------|----------------|---------------------------------------|----------|------------|------------------------|
| 4/17/2012 11:29 | 98772 | Mail.dat - Not correctly calculating Standard Mail enclosure pieces, and postage. | The system is incorrectly populating the amount of pieces and postage for an enclosure when submitting a Periodical with Standard Mail enclosure. | None | Yes | Mail.dat Postage Statement Processing | Critical | 31.0.0 | Both |
| 4/17/2012 9:26 | 98769 | Statement of Ownership form 3526 - Blank screen displayed when navigating to form | The system returns a blank page when customer requests to complete the Statement of Ownership, Form 3526 via Postal Wizard. | | No | BCG | Medium | 31.0.0 | Both |
| 4/6/2012 18:20 | 98436 | PS 3541 - Periodical - Timestamp error at the Permit Entry Page before clicking on Continue | | | Yes | Periodicals | Critical | 31.0.0 | External |
| 4/5/2012 14:21 | 98391 | eVS DB - missing rate combination for Parcel Select, processing category 3, routing barcode 1, discount D2 | | | Yes | E-VS | High | 30.0.1 | External |
| 4/5/2012 11:49 | 98382 | eVS Postage - postage statements with both Parcel Select and Parcel Post are unable to be submitted | | | Yes | E-VS | Critical | 30.0.1 | External |
| 4/5/2012 11:24 | 98380 | Transaction History Report Production DB Performance problem | | | No | Performance | High | 30.0.1 | Both |
| 4/5/2012 11:13 | 98379 | Mail.dat - Remove prevalidation requiring N = not transmitted files be removed from dataset | | | No | Mail.dat Validations | Critical | 30.0.1 | External |
| 4/4/2012 11:33 | 98366 | MSTR: Address Quality report is not populating data after Release 30 | | | | Microstrategy Reports | High | 30.0.1 | Both |
| 4/2/2012 19:16 | 98240 | Mail.XML - Qualification Report Detail message takes longer than expected to process | | | No | Mail.xml Postage Statement Processing | High | 30.0.1 | External |
| 4/1/2012 19:39 | 98212 | Mail.XML - OCI message takes longer than expected to process | | | Yes | Mail.xml Postage Statement Processing | High | 30.0.1 | External |
| 4/1/2012 7:47 | 98198 | Monthly Account and Samping Summary page shows 0 Samples | | | No | Scan Based Payment | High | 30.0.1 | Both |

**Mailer Closed Issues
7/25/2012**

| Submit Date | Id | Title | Business Description (Mktg) | Business Workaround | Finance Impact | Functional Subsystem | Priority | Production | Business Impact (Mktg) |
|-----------------|-------|---|--|---|----------------|---------------------------------------|----------|------------|------------------------|
| 3/26/2012 15:41 | 97213 | PSW system zeroing out all data | The adjust button is selected adjust entries made on the Postage Statement is zeroing out all of the data. | None | Yes | Postage Statement Wizard | Medium | (None) | Both |
| 3/23/2012 21:09 | 97185 | PS 3605 Parcel Post - Line S4 (Extra Service - Delivery Confirmation) should not be displayed or charged for Electronic | Fpr PS 3605 Parcel Post, Delivery Confirmation is being charged as an Extra Service. | May perform adjustment on the account. | Yes | Domestic Postage Processing | Critical | (None) | Both |
| 3/22/2012 17:33 | 96984 | Mail.xml - Incorrect postage Limited Circulation including Lim. Circ. Sci. of Ag. discounts for 3541 | For Mail.XML Postage Statement Create message, the Limited Circulation discount is not calculated when claimed in the message. | For Limited Circulation discount mailings, users will not be able to use Mail.XML. Use Postal Wizard, Mail.dat, or acceptance clerk entry of the postage statement. | No | Mail.XML Postage Statement Processing | Critical | 31.0.0 | Both |
| 3/21/2012 9:45 | 96886 | Mailer Issue: Update to MLOCR job throwing error 3815 incorrectly. | On update to earlier submission, when the .csm Total Weight field is is less than .1 pounds, error code 3815 is incorrectly thrown: Total Weight field in the .csm file cannot be updated for a MLOCR job. | Upon release 30 deployment, Code 3815 will be defined as warning. | No | Mail.dat Validations | High | 31.0.0 | External |
| 3/21/2012 9:42 | 96885 | Mdat - Unable to Update Job for Cancel Containers error code 7055 | Valid attempt to cancel job having Full Service Indicator fails with validation error 7055 - The Service Level Indicator for at least one .cqt record should be F when the .seg Full Service Participation Indicator is M. | Error 7055 will be changed to a warning message until a fix can be scheduled. | No | Mail.dat Validations | High | 31.0.0 | External |
| 3/15/2012 13:23 | 95934 | eVS GUI + DB - volume for carbon footprint report is missing pieces | | | No | E-VS | Medium | 30.0.1 | Both |
| 3/15/2012 13:14 | 95933 | eVS GUI - eVS Carbon Footprint - fixed and variable columns swapped on display | | | No | E-VS | (None) | 30.0.1 | Both |
| 3/14/2012 18:29 | 95922 | Express Mail (PS 3560) PDF download in Mailer view not functioning | The Express Mail PDF download in the Mailer view is not functioning | Use other CSV or Excel option. | No | Mailer View Functionality | Medium | 31.0.0 | External |
| 3/14/2012 15:11 | 95914 | PostalOne Prod LongRunning Reports for fullservice containerVisibilitySummarySearch.html | Performance issue when running reports for full-service containerVisibilitySummarySearch | None | No | Performance | High | 31.0.0 | Both |

**Mailer Closed Issues
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| Submit Date | Id | Title | Business Description (Mktg) | Business Workaround | Finance Impact | Functional Subsystem | Priority | Production | Business Impact (Mktg) |
|-----------------|-------|--|---|---|----------------|---------------------------------------|----------|------------|------------------------|
| 3/14/2012 10:22 | 95892 | Regression Automation: Bound Printed Matter Single Piece Rate discrepancy on Presort worksheet | Discrepancy with Bound Printed Matter Single Piece Rate calculation for presort worksheet additional postage. | | Yes | PBV | High | 29.0.4 | Both |
| 3/12/2012 16:16 | 95776 | SASP requires a threshold for associating ACS NIXIE records | SASP is associating an ACS NIXIE for an IMB in Q2 Service Measurement which was also an IMB in Q1, subsequently recalculating the piece in Q1 Service Measurement. | None | No | SASP | Medium | (None) | Both |
| 3/8/2012 12:00 | 95662 | Auto-Finalize Indicator has been set to Yes incorrectly for Streamline Parallel Run | Auto-finalize indicator should be set to Yes for Streamlined Acceptance only. It is also set to Yes for all other jobs with "Streamlined". | None | No | Domestic Postage Processing | Critical | 30.0.0 | Both |
| 3/2/2012 12:40 | 94620 | Mail.dat - PS 3541 Incorrect prices charged for Outside County containers and bundles in Mixed Class (Periodicals and Standard Mail Flats) | 'AE' (NDC) and 'AF' (Protected NDC) are being converted to Mixed ADC Pallet Price Levels (lower than ADC prices.) These container levels should be converted to ADC prices. | Mailer to submit Mail.dat file and clerk to charge an adjustment for the difference between prices on the Part E ADC lines and the incorrect Part E Mixed ADC lines. Same for Part D bundles. | Yes | Mail.dat Postage Statement Processing | Critical | 30.0.1 | Both |
| 2/27/2012 16:18 | 94277 | Mail Anywhere - Mail.dat multiple finance numbers per mailing | There is a constraint that requires the Permit Zip+4 in the mpa records to all exist in the same finance number. Removing this constraint will impact updating permit validations in the PostalOne! client. | None | No | Mail.dat Postage Statement Processing | Critical | 30.0.0 | Both |
| 2/27/2012 13:04 | 94266 | Web-ISSAM Unable to delink any permits | Global customers no longer able to delink permits in Web-ISSAM. | None | No | WebISSAM | Critical | 30.0.0 | Both |
| 2/24/2012 12:06 | 94215 | Postal Wizard - Account Verification Information - select Type of Fee value - closes web browser | Postal Wizard - Account Verification Information when selecting Type of Fee value closes web browser | Open new browser, retry in new session. | No | Postage Statement Wizard | Medium | (None) | External |
| 2/24/2012 8:24 | 94201 | Mail Anywhere - Account Number Not Recognized | If a Permit is set to Optional Procedures in Account Management, PostalOne does not recognize the Account Number. | Use the Permit number for all input. | Yes | Domestic Postage Processing | Critical | 30.0.0 | Both |

**Mailer Closed Issues
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| Submit Date | Id | Title | Business Description (Mktg) | Business Workaround | Finance Impact | Functional Subsystem | Priority | Production | Business Impact (Mktg) |
|-----------------|-------|---|---|---|----------------|---------------------------------------|----------|------------|------------------------|
| 2/23/2012 19:49 | 94199 | Account Management - Pending Periodical - Unable to cancel Pending Periodical application. | Periodicals application is withdrawn clerks can not cancel the application from Account. For proper closeout PP accounts require a refund of fees paid. | None | No | Account Creation - PE/PP | High | 31.0.0 | Both |
| 2/23/2012 11:28 | 94181 | Mail Anywhere - Mail.XML Multiple postage statements to different PermitZIP4 | Postage statement does not map to the PermitZip4 to get to correct finance#. | None | Yes | Mail.XML Postage Statement Processing | Critical | 30.0.0 | Both |
| 2/22/2012 14:48 | 93871 | eDocs - Register Entry - 8125 - Alert pop-up box referring to "No Mailer IDs found" | The "Register Entry" page of PW, an alert box pops up announcing "No Mailer IDs Found" | None | No | Electronic Documentation | Medium | 31.0.0 | Both |
| 2/15/2012 18:07 | 93623 | PS 3600 First Class - Incorrect Total Postage Affixed populated for Full Service Meter account claiming lowest single pieces 1-2 oz | For a Mail.dat file with First-Class single piece prices for 1-2 oz and claiming metered at lowest, the full-service discount is not recognized. | None. Reverse postage statements and cancel jobs when the problem occurs. Pay postage by alternative means. | Yes | Domestic Postage Processing | Critical | 31.0.0 | Both |
| 2/15/2012 17:49 | 93621 | Mail.dat - Postage statement not reflecting .ocr content characteristic | 3602 N, 3602 R and/or 3600 should display flags:* RR = Reply Envelope or Reply Card, * NF = Contents NOT required to be mailed FCM, DC = DVD/CD or other disk, PS = Product Sample, RT = Round Trip DVD/CD or other disk. | None. The flag is not checked in the postage statement and is not available for reports or queries. | No | Mail.dat Postage Statement Processing | High | 30.0.0 | Both |
| 2/15/2012 17:31 | 93619 | PS 3541 - Periodical - Line C30 Nonadv % - Incorrect display 0.00099 instead of new factor 0.00101 | On the PS Form 3541, in line C30, the factor should be 0.00101 as of Jan 22. However, the factor displayed is 0.00099. Postage calculation is correct. | Ignore the incorrect factor on the display of line C30. | No | Periodicals | High | 31.0.0 | Both |
| 2/9/2012 15:52 | 93283 | eVS PRS - PRS transactions post date financial transaction takes place as mailing date | System using wrong date; date of transaction rather than the mailing date from the mailer. | | No | E-VS | Medium | 31.0.0 | Both |
| 2/9/2012 11:18 | 93252 | Auto-FIN XML MLOCR Master Stmt remains in UPD status but child stmts are finalized. | Auto-Finalized XML MLOCR Master Statements remain in UPD status while the child statements are Finalized. | None | No | Domestic Postage Processing | Critical | 31.0.0 | Both |
| 2/9/2012 9:17 | 93239 | Election Mail Checkbox is Unavailable | Checkbox to designate a mailing as election mail is not available. | None | No | Postage Statement Wizard | Medium | 31.0.0 | Both |
| 2/8/2012 18:27 | 93236 | Fee - OB - Weight Average link grayed out even though the BRM Weight Average fee is up-to-date | | | No | Fee Transactions | Low | 29.0.4 | Both |

**Mailer Closed Issues
7/25/2012**

| Submit Date | Id | Title | Business Description (Mktg) | Business Workaround | Finance Impact | Functional Subsystem | Priority | Production | Business Impact (Mktg) |
|----------------|-------|---|--|---|----------------|---------------------------------------|----------|------------|------------------------|
| 2/8/2012 16:33 | 93227 | Picture Permit Imprint Indicia (PPI) extra service unavailable in PostalOne! | Picture Permit Imprint Indicia (PPI) extra service unavailable in PostalOne! | Ignore. Picture Permit Imprint functionality must be in place for June roll-out. | Yes | Postage Statement Wizard | High | (None) | Both |
| 2/8/2012 14:09 | 93207 | PW and BMEU submissions - blank "Incentive/Discount Claimed" drop-down | In postage statement entry for PO! BMEU and Postage Wizard, the "Incentive/Discount Claimed" dropdown is blank. | None | Yes | Postage Statement Wizard | High | (None) | Both |
| 2/7/2012 20:57 | 93197 | PS 3600 - Priority Mail - PostalOne! incorrectly recalculates non-identical NSA Priority Mail statements. | For all methods of Priority Mail Postage Statement entry the NSA contract price is arbitrarily changed to an incorrect price. | None. Use an adjustment transaction to charge the correct amount of postage (calculated outside the system). | Yes | Domestic Postage Processing | Critical | 30.0.0 | Both |
| 2/3/2012 17:52 | 93128 | Mail.xml version 11.0 D- PS3541 Part C Piece Postage not populating for 3541 | A Mail.xml 3541 postage statement did not populate any Part C Piece Prices (C1 - C29). This postage statement did populate Part C discount line 30 however, which resulted in a negative total balance for Part C. | This does affect postage, there is no work around in current Mail.XML version 11.0D. Use Mail.XML version 10 or use other method of entering postage, not Mail.XML. | Yes | Mail.xml Postage Statement Processing | Critical | 30.0.0 | Both |
| 2/3/2012 17:42 | 93127 | When pending BRM transactions(on hold) are approved, it deducts balance from the permit even if it might have been linked to CAPS account | First a pending BRM transaction is created, then a permit is attached to a CAPS account. Finally, the pending transaction is approved for processing. The local trust account is debited even though the CAPS account should be debited. | Reverse the transaction on the trust account and input the BRM transaction without using a pending BRM transaction. | Yes | Domestic Postage Processing | High | 31.0.0 | Both |
| 2/3/2012 17:40 | 93126 | NT_account_number not created for PE permits in some cases | | | Yes | Domestic Postage Processing | High | 29.0.4 | Both |
| 2/3/2012 16:42 | 93124 | Mail.dat - Internal Error thrown with multiple .mpa account numbers | When a Mail.dat job uses 2 or more .mpa account numbers, an internal error is thrown which fails the job from processing. | Use an mpa with only one distinct account number. | No | Mail.dat Postage Statement Processing | Critical | 30.0.0 | External |
| 2/3/2012 10:51 | 93115 | FCM Repositional Notes postage not charged | Postal Wizard entered and clerk entered on the PS Form 3600FCM - F1 Repositionable Notes \$0.005 is not charged. | None. Use an adjustment transaction to charge for the repositionable notes. | Yes | Domestic Postage Processing | Critical | 30.0.0 | Both |

**Mailer Closed Issues
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| Submit Date | Id | Title | Business Description (Mktg) | Business Workaround | Finance Impact | Functional Subsystem | Priority | Production | Business Impact (Mktg) |
|-----------------|-------|--|--|--|----------------|-----------------------------|----------|------------|------------------------|
| 2/1/2012 19:09 | 93090 | PS 3602N - Standard Mail - Non Profit - Invalid error regarding to Non Profit account on Account Holder | User was unable to process postage statement for 3602-N Standard Mail - Machinable and Irregular Parcels if Account Holder is used by regular account and Mail Owner is used by Nonprofit account | None. Enter the postage by an adjustment transaction. In a future release the check for nonprofit authorization will be only for the mail owner. | No | Domestic Postage Processing | Medium | 29.0.4 | Both |
| 2/1/2012 10:54 | 93073 | Incorrect eVS Cubic Soft Pack calculations | eVS IMD mobile code is calculating cubic soft pack using the logic for cubic hard pack. | None | Yes | eVS IMD | High | 31.0.0 | Both |
| 1/31/2012 12:48 | 93051 | Postal Wizard - Mailer - Printer Friendly Version link is broken | | | No | Postage Statement Wizard | Low | 29.0.4 | External |
| 1/30/2012 15:45 | 93033 | MSTR: eVS Reports do not support mailer names greater than 40 characters | New eVS mailer ("Consolidated Postal Parcel Presort Service, LLC") was added on 1/27, and this caused the nightly ETL process that loads eVS data into BIDS to fail since the mailer name column was defined as having a max of 40 characters. | None | No | Microstrategy Reports | Critical | 29.0.4 | Both |
| 1/29/2012 14:23 | 93024 | eVS PRS - PRS CSSC mailers without RSCF in their contract are unable to submit RSCF | FedEx reports that after Jan 22, they are unable to get pricing for any of their RSCF packages. | None | No | E-VS | Critical | 29.0.4 | External |
| 1/27/2012 8:32 | 92996 | The automation price check does not automatically getting populated for Standard mail Full_service & Basic service mailing from IMSB online tool | The automation price check does not automatically getting populated for Standard mail Full_service & Basic service mailing from IMSB online tool. | | | BMEU | High | 29.0.4 | Both |
| 1/26/2012 20:08 | 92230 | PS 3600 - First Class - Letter (include Post Card) - Missing line B1 and B2 | PS 3600 - First Class - Letter (include Post Card) - Missing line B1 and B2 | | Yes | Domestic Postage Processing | Critical | 29.0.4 | Both |
| 1/26/2012 19:38 | 92189 | PS 3600 - First Class - System did not return for Parcels as Processing Category causing unable to Finalize the PS | PS 3600 - First Class - System did not return for Parcels as Processing Category causing unable to Finalize the PS | | Yes | Domestic Postage Processing | Critical | 29.0.4 | Both |
| 1/26/2012 16:30 | 92177 | eVS Recalc - recalculation of extra services for mailings with library and media mail errors out | The recalculation tool errors out when attempting to recalculate postage for EFNs with both mail class BL and BS, each with extra service 01. | | Yes | E-VS | High | 30.0.0 | Both |

**Mailer Closed Issues
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| Submit Date | Id | Title | Business Description (Mktg) | Business Workaround | Finance Impact | Functional Subsystem | Priority | Production | Business Impact (Mktg) |
|-----------------|-------|---|---|---|----------------|---------------------------------------|----------|------------|------------------------|
| 1/25/2012 18:47 | 92133 | eVS IMD - Rate_Compute Table | Some rate records were not uploading to the rate table. This results in some piece scans being rated as "NA" as they could not map to a valid rate. | | Yes | eVS IMD | High | (None) | Both |
| 1/25/2012 18:45 | 92132 | eVS IMD - Mailer Missing for non concatenated barcodes | When the non-concatenated barcode is scanned and then the zip code barcode, the mailer field is reset on the backend. The piece is able to be saved, the sample list will not display the mailer. Scans are not being uploaded to the DB. | For a non-concatenated mailing, users should first scan the zip barcode and then the PIC | No | eVS IMD | Medium | 29.0.3.1 | Both |
| 1/25/2012 18:39 | 92131 | eVS IMD - Mailer Not Found | When the mailer not found checkbox is selected, the mailer field should be populated with "Mailer Not Found". However, the mailer field is not populating and therefore the piece scan cannot be saved. | None. No scan is available. | No | eVS IMD | High | 29.0.3.1 | Both |
| 1/25/2012 17:24 | 92128 | Dashboard - Permits were missing CRID | CRID does not display in Mail Owner section if the Permit is not linked to a CRID. This disallows the electronic statement to be entered. | Need to manually link permit to a CRID. | No | (None) | Medium | (None) | External |
| 1/25/2012 17:13 | 92127 | PS 3602 - Part I and Part J - Data for "Total Postage for All Parts" was not recorded in the database | The system displays \$0.00 for "Total Postage for All Parts" section in Part I and J (Nonprofit Standard Mail). | Clerk should release the statement and put adjustment to permit for the difference. | Yes | Domestic Postage Processing | Critical | 29.0.4 | Both |
| 1/25/2012 16:33 | 92125 | Mail.dat - Incorrect Totat Weight on PS3600 for First Class Letters less than 2 oz | Total Weight and Unit Weight on the Postage Statement is being forced to 1 oz., the Total Weight, and Unit Weight may be inaccurate. Manual entry workaround not receiving ACS feedback. | Clerk should release the statement and put adjustment to permit for the difference. Except for OMAS as the option is not available. | Yes | Mail.dat Postage Statement Processing | Critical | 29.0.4 | Both |
| 1/25/2012 16:27 | 92124 | Mail.dat : Remove Error Code 3516 (Fix Error) | Error Code #3516 is thrown incorrectly. | Ignore warning message. | No | Mail.dat Validations | High | 31.0.0 | External |
| 1/25/2012 14:16 | 92095 | Express mail Postage statements having any of these extra services lines (14,3,17) will not finalize | Express mail Postage statements having any of extra services lines (14,3,17) will not finalize | Enter an adjustment for the amount of postage. | Yes | Domestic Postage Processing | Critical | 29.0.4 | External |

**Mailer Closed Issues
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| Submit Date | Id | Title | Business Description (Mktg) | Business Workaround | Finance Impact | Functional Subsystem | Priority | Production | Business Impact (Mktg) |
|-----------------|-------|---|---|--|----------------|---------------------------------------|----------|------------|------------------------|
| 1/25/2012 8:44 | 92089 | Mailer View. International PS can't resubmitted using Forms I have submitted link | The 'Forms I have Submitted' link is not working. | Use other regular Postage Statement links to access statements. | Yes | Int'l Postage Processing | High | 31.0.0 | Both |
| 1/24/2012 13:36 | 92048 | PS Form 3600 Flats Single-Piece 2 oz price incorrect | Single-Piece Flats 2 oz price on Manually entered postage statement incorrect, system is charging 1 oz price instead of 2 oz price. | Manually enter postage to reconcile price. | Yes | Domestic Postage Processing | Critical | (None) | External |
| 1/24/2012 9:34 | 92026 | Incorrect Postage: Mail.dat - Duplicate Pieces on Standard Mail Enclosures Statements With Simplified Address Indicator | Mail.dat Periodicals jobs with Standard Mail Enclosures will map pieces to both the Simplified Address and the non-simplified address version of the same line (F1 and F15 for example). | Postal Clerk to enter adjustment to account, then when fixed reverse adjustment and mailer to resubmit job. | No | Mail.dat Postage Statement Processing | High | 30.0.0 | Both |
| 1/23/2012 20:17 | 91952 | PS 3600 - MDR job - Incorrect warning message regarding to Late statement | PS Form 3600 - MDR job - Incorrect warning message regarding to Late statement. This prevents user from going further to Finalize the statement | None | Yes | Domestic Postage Processing | Critical | 29.0.4 | Both |
| 1/23/2012 10:43 | 91879 | Update SBP Code for Contract Pricing for Sample Pieces | Sample processing is failing and setting all items to a pending status because the contract price lookup failed. Issue related to Program Registration manner of sending over the MIDs and CRIDs when there is a 'Master CRID'. | None | Yes | Scan Based Payment | High | 29.0.3 | Both |
| 1/23/2012 10:04 | 91878 | eVS Postage - Parcel Select being charged 0.19 for delivery confirmation | Parcel Select pieces post-price change are being charged 0.19 for Delivery Confirmation. The correct charge should be 0. | Clerk to make an adjustment to the account. | | E-VS | Critical | 29.0.3 | Both |
| 1/22/2012 19:14 | 91874 | Mail.dat First Class NSA rates not applied | Mail.dat First-Class Mail NSA rates are not applied. | Manually enter postage and reconcile to contract price. | Yes | Mail.dat Postage Statement Processing | Medium | 30.0.0 | Both |
| 1/22/2012 19:12 | 91873 | Mail.Dat - First Class postage statement generating validation error 7079 double entry of postage statement lines | Mail.dat file fails to submit. In Job Validation/Upload Details screen get error 7079 There were duplicate postage statement lines (Section: X, Line Number: X) generated for a postage statement with Mail Class (1). | Postal clerk to enter adjustment on the account. After this is fixed, reverse the adjustment and the mailer to resubmit the job. Mail.XML has a similar issue. | Yes | Mail.dat Postage Statement Processing | Critical | 29.0.2.2 | Both |
| 1/22/2012 18:15 | 91870 | Parcel Select/Parcel Post - NSA/CSSC Rates Not Being Picked Up | Parcel Select/Parcel Post - NSA/CSSC Rates Not Being Picked Up | Manually enter postage and reconcile to contract price | Yes | CSSC | High | (None) | Both |

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| Submit Date | Id | Title | Business Description (Mktg) | Business Workaround | Finance Impact | Functional Subsystem | Priority | Production | Business Impact (Mktg) |
|-----------------|-------|---|---|--|----------------|-----------------------------|----------|------------|------------------------|
| 1/22/2012 13:26 | 91869 | Resolved on retest. Production. International PS. Line S 17 picture Permit is displayed on Parts F and G. | PS Form 3700 Line S 17 for Picture Permit is displaying when it should not. | Clerks should not enter peices in Line S17 for Picture Permit. | Yes | Int'l Postage Processing | Medium | (None) | Both |
| 1/22/2012 10:52 | 91865 | PW allows to select Meter and Precancel accounts for additional postage due incorrectly | Do NOT want meter type MT or PC to pay for verification postage or additional postage. But this was implemented by SRS 669 Mail Anywhere Pay Anywhere. | | Yes | Postage Statement Wizard | Medium | (None) | Both |
| 1/20/2012 18:34 | 91859 | Postage is not being calculated for Parcel Select LW pieces scanned as mis-shipped | Mis-shipped Parcel Select Light Weight pieces do not receive correct DDU mis-shipped postage prices. | None. Enter postage by other means. LIMITED IT until further investigation. | Yes | E-VS | High | 30.0.0 | Both |
| 1/20/2012 15:55 | 91856 | Regression---Database Exception Error for Jan 22. prices, Bound Printed Printed Matter Non-identical pieces ONLY, Line A53 Detached Address Labels (DAL) from BMEU and Mailer | For prices Jan. 22 and after, when postal clerk enters or mailer enters Postal Wizard PS Form 3605 Line A53 DAL receive timestamp or Expression Exception - in /opt/WebSphere/applications/CFMX/cfusion_CF.ear...line 90 Variable POUNDS_A_A53 is undefined | On Jan. 23, USPS determined that the correct price for PS Form 3605 Bound Printed Matter, BPM on Line A53 DAL and on Line A54 DML is zero. However the system has 0.03 in the price cell. Do not input any mail pieces on lines A53 and A54. | Yes | Domestic Postage Processing | Critical | 29.0.4 | Both |
| 1/20/2012 11:40 | 91843 | Priority Mail Open and Distribute (PMOD) PS Form 3600PM Priority Mail Postage Statement generates zero for postage for CSSC PMOD Pallet rates | When a user submits a PMOD manifest against a PMOD CSSC contract, the Postage Statement shows zeros for all postage amounts and the mailer is not charged for the pallet postage prices. The variance report shows the correct contract rates | None. Charge the mailer for the missing postage by other means. | Yes | E-VS | Critical | 29.0.3 | Both |
| 1/20/2012 11:01 | 91839 | Mail.dat - Error 4044 thrown incorrectly for postage statement mailing dates one day before the price change | For a job has postage statement mailing date range ending 1/21/2012, the validation claims these dates span the price change date and fail the file submission. This is incorrect since 1/21/2012 is before the price change. | Postal clerk to enter postage statement. Alternatively postal clerk to enter adjustment to account, then when fixed reverse adjustment and mailer to resubmit job. | Yes | Mail.dat Validations | Critical | 29.0.4 | Both |

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| Submit Date | Id | Title | Business Description (Mktg) | Business Workaround | Finance Impact | Functional Subsystem | Priority | Production | Business Impact (Mktg) |
|-----------------|-------|---|--|--|----------------|-----------------------------|----------|------------|------------------------|
| 1/19/2012 18:46 | 91832 | Parcel Select Lightweight CCSC product pricing not reflect in E-VS postage | contract for the Parcel Select Lightweight product, only DDU 5-digit is receiving customized pricing-the other types receive published pricing. | Postal clerk to enter postage by other means or enter adjustment. | Yes | E-VS | High | (None) | Both |
| 1/19/2012 18:44 | 91831 | Subtotal Postage, Discount Total, and Fee Total columns not displayed on the PW Confirmation Page | In PostalWizard for Postage Affixed: The The Subtotal Postage, Discount Total, and Fee Total columns displayed on the Review page are NOT being displayed on the Confirmation page. | None. Accept confirmation page missing data. | No | Domestic Postage Processing | High | 30.0.0 | External |
| 1/19/2012 17:47 | 91829 | Total Postage is incorrect on the Standard Mail master statement; correct on billable postage statement | Postage is displayed and billed correctly from the child postage statements. The master statement display of total postage is incorrect. | Ignore the master statement display of total postage. | No | Dashboard | Medium | (None) | Both |
| 1/18/2012 14:03 | 91786 | OMAS permit creation lost selectable list of accounts-cannot create new OMAS (Government Agency) Permits | When the user attempts to create the permit account, the system displays the Federal Agency code as a read only field. The user cannot continue to create a new OMAS type OI, OB, OR, or OD permit. | None. The OMAS type permit cannot be created. | Yes | Account Creation - General | Critical | 29.0.4 | Both |
| 1/18/2012 11:01 | 91780 | Parcel Select Sample Showcase Part J Line J1 is not accepting minimum weight and Lines J7 and J8 are not accepting maximum weight | Parcel Select Sample Showcase Part J Line J1 is not accepting minimum weight of 0.7812 lbs (12.5 oz.). It rounds off to 2 digits to either 0.78 oz. or 0.79 oz. | Mailer or postal clerk should be able to enter 12.5 oz = .78125 lb but due to system error must enter .79 lb for min weight. | Yes | Domestic Postage Processing | Medium | 31.0.0 | Both |
| 1/18/2012 9:29 | 91776 | Can't finalize BMEU entered First Class Mail Combined Statement with Full-Service pieces (and remedy ticket id) | The total pieces [n+f] calculated by the system for the line items does not equal the total pieces [n] input by the clerk on the Permit Entry Page. Where n = number of mailpieces and f = number of pieces claimed full-service discount. | Postal Clerk to enter postage statement without the claim for the full-service pieces and issue a refund for the full-service discount amount. | Yes | Domestic Postage Processing | Critical | 29.0.4 | Both |
| 1/17/2012 12:53 | 91767 | PostalOne! Session Active after user logs out using BCG 'Sign Out' Link | When Mailer logs out of the application using Business Customer Gateway Sign Out Link a PostalOne session is still active. | Close all browser sessions when logging out of BCG. | | Administrative Module | High | 29.0.4 | External |

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| Submit Date | Id | Title | Business Description (Mktg) | Business Workaround | Finance Impact | Functional Subsystem | Priority | Production | Business Impact (Mktg) |
|-----------------|-------|--|--|---|----------------|-----------------------------|----------|------------|------------------------|
| 1/13/2012 21:10 | 91757 | DUP 90545 Priority Mail: Lines E65-E68 are not retrieving NSA contract prices - Division by Zero error | Mailer or postal clerk creates a a non-identical weight priority mail statement and enter pieces in line E65-E68 on Postage Statement Entry page, Expression Exception - in /opt/WebSphere/applications/CFMX/cfusion_CF.ear.. line 409 Division by zero. | Postal Clerk to enter an adjustment to the account. Once fixed reverse the adjustment and enter the PS Form 3600PM. | Yes | Domestic Postage Processing | Critical | 29.0.2 | Both |
| 1/13/2012 12:16 | 91740 | BMEU - Mailer - PS 3600 - First Class Mail - Line B5 and B8 are still displaying the old rates | Postal clerk or customer via Postal Wizard when enterering 3600 First-Class Mail statement mailing date on or after 1/22/12 gets old price for Single Piece lines B5 and B8. | Enter this postage statement after the correction in patch 29.0.2 on 1/22/2012. | Yes | Domestic Postage Processing | Critical | 29.0.2 | Both |
| 1/13/2012 11:32 | 91738 | PostalOne! receiving future dated Postage Statements | Mailers receive warning: to continue with this link, Mail Arrival Date has to be on or after 1/22/2012. Please use pre-price change link for Mail Arrival Date before 1/22/2012. Would you like to continue? | For mail before 1/22/2012, do not select continue and set mailing date to 1/22/2012 to pay the new prices. Instead go to the pre-price postage statement entry link as directed by the message. | | Domestic Postage Processing | Critical | 29.0.3 | Both |
| 1/12/2012 13:59 | 91696 | OCI Download Reports (xls and csv) Not Displaying properly | All the columns on the OCI report do not Download to the XLS and CSV reports. The columns on the XLS and CSV reports must be readable (not contain 9.93E+23) and the column headers visible without the user having to enlarge columns. | Relabel columns with correct headers and enlarge column widths in the xls and csv files. | No | Reporting | Medium | 31.0.0 | Both |
| 1/12/2012 13:04 | 91693 | OCI Container Barcode field is displaying Handling Unit (IMtb) Barcodes | Container Barcode (IMcb) field is displaying the Handling Unit Barcode (IMtb) instead of the Container (pallet) barcode. | None. | No | Reporting | Critical | 31.0.0 | Both |
| 1/12/2012 12:54 | 91692 | Regression Automation: Periodical statements with processing category "Parcels" - being changed to "Irregular Parcels" | Periodicals (Regular, Classroom, Nonprofit and Sci of Agr), with processing category = Parcels are incorrectly converted to Irregular Parcels and postage is overcharged. | Enter an adjustment on the customer account for the correct amount of postage or wait until fixed. | Yes | Domestic Postage Processing | High | 30.0.0 | Both |

**Mailer Closed Issues
7/25/2012**

| Submit Date | Id | Title | Business Description (Mktg) | Business Workaround | Finance Impact | Functional Subsystem | Priority | Production | Business Impact (Mktg) |
|-----------------|-------|--|---|---|----------------|---------------------------------------|----------|------------|------------------------|
| 1/12/2012 12:22 | 91689 | Mailer view PDF: Updates to PDF PS Form 3541 | On the Mailer view PDF for 3541, Part E, page 7 of 7, Line E52 should read "(Add lines E27-E51)" | Ignore incorrect subtotal calculation display: Add lines E31-E51. | | Mailer View Functionality | High | 29.0.2 | External |
| 1/12/2012 10:38 | 91686 | eVS Recalculation Tool - fails to update extra service pricing | eVS Recalculation Tool - fails to update extra service pricing. Extra Service prices are not available. | Postal clerk to make an adjustment to the customer account or wait for fix. | Yes | E-VS | Critical | 29.0.1.1 | Both |
| 1/11/2012 14:22 | 90648 | Issue Level Postage Statement & Publication Report: Correct container detail in download | Excel downloads of the Issue Level Postage Statement & Publication Report are not displaying fractional containers in the PS Form 3541 Part E. | The pdf download displays the correct fractional containers. | No | Periodicals | High | 30.0.0 | External |
| 1/11/2012 14:18 | 90647 | Publication Report: Unexpected Manual Statements | The publication report includes manually entered statements that do not appear in the publisher's other reports and queries. These statements are invalid having postage amounts but zero copies. | Use other reports to obtain information about the Periodicals mailings. | No | Periodicals | High | 30.0.0 | External |
| 1/11/2012 11:19 | 90640 | Issues in loading the FS NIXIE and ACS data to the FS reporting tables | ACS and NIXIE data do not load to the full-service reporting tables and this limits mailer's access to the ACS and NIXIE data through Business Customer Gateway (BCG). | Use an alternative method to obtain the ACS and NIXIE data. | | Push/Pull Data Distribution | High | 29.0.1 | External |
| 1/10/2012 16:31 | 90631 | Mail.xml - Incorrect Total Copies on A1 of PS3541 Periodicals Postage Statement | The 'Total Copies' field should display the sum of 'Nonsubscriber' plus 'Subscriber' copies. the 'Total Copies' field on A1 is displaying the Nonsubscriber copies. | None. Total copies has the nonsubscriber copies. Postage is not affected. | | Mail.xml Postage Statement Processing | High | 30.0.0 | Both |
| 1/10/2012 15:37 | 90629 | eVS Postage - Extra Services, Parcel Post, and Parcel Select being calculated at future rates when they should get current | eVS is giving future rates to extra services and Parcel Select in all mailings, regardless of mailing date. | Parcel Select and extra services have no access to the prices applicable before Jan 22. Enter postage by alternative means. | Yes | E-VS | Critical | 29.0.1 | Both |

**Mailer Closed Issues
7/25/2012**

| Submit Date | Id | Title | Business Description (Mktg) | Business Workaround | Finance Impact | Functional Subsystem | Priority | Production | Business Impact (Mktg) |
|-----------------|-------|---|--|---|----------------|-----------------------------|----------|------------|------------------------|
| 1/10/2012 14:10 | 90627 | Mail.dat - Validation 4206 being run on all co-pal jobs instead of just bundle-based | Mailers that are submitting updates to tray-based co-pal jobs (hdr, seg, csm, mpa, oci) are experiencing the following error: [4206] Required File Missing: file names. This validation is only applicable to bundle-based co-pal. | The .hdr, .seg, .mpu, .mcr, .mpa, .cpt, .csm, .cqt, .pqt, and .oci files must be included in the update to the tray-based co-pal job. Alternatively, the postage statement may be entered by alternative means. | No | Mail.dat Validations | High | 30.0.0 | Both |
| 1/10/2012 13:17 | 90623 | Fix the error handling in the Closeout Message parser when encountering an invalid xml. | The mailer will not be able to receive Closeout messages that were created using Mail.XML versions other than the one used to submit the request. There are no appropriate error messages for this event. | Do not use different Mail.XML version from the one used to submit the request. See Mail.dat and Mail.XML version schedule document for Jan 8 2012 release https://ribbs.usps.gov/intelligentmail_schedule/documents/tech_guides/specs/IDEAllianceSpecs.pdf . | | Mail.xml Validations | Medium | 29.0.2 | External |
| 1/10/2012 13:13 | 90622 | Enhance the DB queries that process the Informed Visibility Data for Data Distribution | Enhance the performance of the Database procedures that load and prepare the Informed Visibility data for Mail.XML Pull, Mail.XML Push and Downloadable reports. | None. The performance of the push messages and the reports is slow. | | Mail.XML Report Processing | Medium | 29.0.2 | External |
| 1/10/2012 12:39 | 90620 | Mailer - Data Distribution Dashboard - Date Range Error | The year is not factored in the date comparison and gives an error message "Start Date must be before the End Date" if the month of the start date is greater than the month of the end date. Example: Date range 12/dd/11 to 1/dd/12 generates error. | Select data for the dashboard using dates that do not fit the criteria for this problem. | | Push/Pull Data Distribution | High | 29.0.2 | Both |
| 1/9/2012 19:37 | 90610 | Error message issue when processing FCM statements for metered Parcels | Error message "Single Piece affixed mail must be part of a presorted mailing" is incorrectly generated by the system when processing FCM statements for metered Parcels | Unless the mailing contains pieces paying single piece price, the postal clerk must enter an adjustment transaction. After this is fixed reverse the adjustment transaction and enter the postage statement. | Yes | Domestic Postage Processing | Critical | 29.0.2 | Both |
| 1/9/2012 17:36 | 90605 | E-VS - Missing RSCF records for Pre Price Change | EVS uses P 1,2,3 for NSA RSCF prices before Jan 22 but these records are missing. | Postal Clerk to enter postage statement until fixed. | | E-VS | Critical | 29.0.1 | Both |

**Mailer Closed Issues
7/25/2012**

| Submit Date | Id | Title | Business Description (Mktg) | Business Workaround | Finance Impact | Functional Subsystem | Priority | Production | Business Impact (Mktg) |
|----------------|-------|---|---|---|----------------|---------------------------------------|----------|------------|------------------------|
| 1/9/2012 15:08 | 90600 | Mailer View - PSW - Mailer's Mailing Date to be after 1/22/2012 in the prior rate case link | Mailer entering a postage statement in Postal Wizard allows Mailer's Mailing Date to be after 1/22/2012 in the prior rate case link. Incorrect prices are applied. | Postal clerk must not finalize postage statement for mailing date Jan 22 and after with prices before Jan 22. If finalized, the postage statement must be reversed. | Yes | Postage Statement Wizard | High | 29.0.1 | Both |
| 1/9/2012 11:45 | 90596 | Mail.XML - Validation to reject Election Mail is not triggering | Mail.XML Message to create a postage statement will accept the Election Mail product. | Election Mail is not an available product at this time. Any Postage Statement with Election Mail must be reversed and reentered to receive correct First-Class Mail Postage. | | Mail.xml Validations | High | 29.0.2 | Both |
| 1/9/2012 5:35 | 90592 | DUP 90605 PRS Postage - some statements fail with : generate_pstg_line_for_ps(1p..17p) ORA-01403: no data found | Manifest File Number nnnnnnnnnnnnnnnn: PRS: Error processing line item: 100: generate_pstg_line_for_ps ORA-01403: no data found | Postal clerk to enter postage statement. | | E-VS | Critical | 29.0.1 | Both |
| 1/9/2012 5:31 | 90591 | eVS Postage - Parcel Select statements for current rates failing | Error occurred while submitting postage statement: No postage rate was found for this combination of inputs: mailingDate=2012-01-03 etc. Invalid postage statements cannot be submitted. | None. Postal clerk to enter postage. | | E-VS | Critical | 29.0.1 | Both |
| 1/8/2012 21:26 | 90590 | Mail.XML - NSA Pricing can be incorrect for Priority Mail or PMOD | Currently when a permit has custom pricing for both PMOD and Priority Mail, then Mail.XML postage statement processing can incorrectly choose the NSA contract with the custom prices. This affects postage calculated. | If incorrect postage was taken from the mailer account, the postal clerk must reverse that postage statement. The mailer can enter the postage statement with the correct NSA contract using Postal Wizard. Or the Postal Clerk can enter the postage statement | Yes | Mail.xml Postage Statement Processing | Critical | 29.0.2 | Both |
| 1/8/2012 15:44 | 90589 | Mail.XML - NSA Prices postage statement lines missing data columns | The product id, the discount rate, and the published rate are missing from the statement of NSA contract pricing. Sometimes cannot see column for discounted price (that the customer pays). | None. Column data is missing. | | Mail.XML Postage Statement Processing | Critical | 29.0.2 | Both |
| 1/8/2012 11:46 | 90585 | Unable to pull the Original Container Information report from Dashboard | User unable to access Original Container Information report from the dashboard due to performance problem. | None. | | Dashboard | High | 29.0.0.1 | Both |

**Mailer Closed Issues
7/25/2012**

| Submit Date | Id | Title | Business Description (Mktg) | Business Workaround | Finance Impact | Functional Subsystem | Priority | Production | Business Impact (Mktg) |
|----------------|-------|---|---|---|----------------|---------------------------------------|----------|------------|------------------------|
| 1/8/2012 11:17 | 90581 | PBV: Previously Assessed Content Eligibility | User picks previously assessed, and tries to enter Content Eligibility verification results by checking the box on the second screen, the user gets a timestamp error on the following page. | Clerk shall verify manually and record a VRSR. If there were failures, the additional postage can be collected via adjustment transaction to customer account. | No | PBV | High | 31.0.0 | Both |
| 1/8/2012 9:13 | 90574 | Mailer View : On "Summary " Page Bulk Mail Center (BMC) link is not functional. | When Mailer is logged in regarding the Transaction/Information "Summary" Page, on right site of the page, when the Bulk Mail Center (BMC) link is selected, the Error -Page not found is displayed. | Use url https://www.usps.com/business/national-distribution-centers.htm | No | Mailer View Functionality | Medium | 30.0.0 | External |
| 1/7/2012 16:26 | 90571 | Mail.dat and Mail.XML Standard Mail Marketing Parcels over 3.3 oz - Lines G10-G17. | The lines for Standard Mail Marketing Parcels 3.3 oz and over are not mapped correctly to the Mail.dat or Mail.XML rate categories: PI = 5 Digit, PM = SCF, P7 = NDC, and P8 = Mixed NDC.. | As a workaround current rate categories (PQ, PR, PE) can be used. However there is not rate category available for SCF presort lines G13 and G16 wait until fixed. Postal clerk to enter postage statement if SCF presort lines G13 or G16. | | Mail.dat Postage Statement Processing | Critical | 29.0.2 | Both |
| 1/6/2012 20:23 | 90569 | Copalletization Original Container Information report Performance Issue | Copalletization Original Container Information report is timing out | Do not use the Copalletization Original Container Information report - request report by alternative means from mailer. | No | Reporting | Medium | 30.0.0 | Both |
| 1/6/2012 19:54 | 90566 | Display of Total Postage (Label and Value) after the reduction of shortage and spoiled pieces' discount is missing when a Mail.dat/Mail.xml job has shortage/spoiled pieces in the mailing in it. | When acceptance clerk finalizes the postage statement the shortage/spoilage is missing. | Request for a refund transaction if the shortage or spoilage is not taken into account. | Yes | Domestic Postage Processing | High | 29.0.1 | Both |
| 1/6/2012 19:03 | 90564 | PostalOne - Prog Reg Interface Script is very slow and is not finishing | Prog Reg Interface Script is very slow and is not finishing. This is causing NSA contract pricing to be unavailable. | None. | | Domestic Postage Processing | High | 29.0.1 | Both |
| 1/6/2012 9:58 | 90543 | Mailer View: PDF Display Updates for Final PS Hard Copies | Displays on the Mailer PDFs are not up to date since the final hard copies were recently posted 1/5/2012. | None. Must be fixed by Jan 22. | | Mailer View Functionality | High | 29.0.1 | Both |

**Mailer Closed Issues
7/25/2012**

| Submit Date | Id | Title | Business Description (Mktg) | Business Workaround | Finance Impact | Functional Subsystem | Priority | Production | Business Impact (Mktg) |
|----------------|-------|---|--|--|----------------|---------------------------------------|----------|------------|------------------------|
| 1/5/2012 13:20 | 90532 | Regression: MRS Invoicing Receipt cannot be retrieved from BMEU and Mailer Views | Cannot obtain MRS invoicing receipt. | None. | Yes | PBV | High | 29.0.1 | Both |
| 1/5/2012 12:53 | 90526 | SBP - Postage Due Statements are getting Error for Priority Mail Flat Rates | Scan based payment transactions do not receive a transaction ID and display error on the dashboard instead of complete. | Enter postage statement by other means not scan based payment. | | Scan Based Payment | High | 29.0.1 | Both |
| 1/5/2012 0:25 | 90515 | Duplicates lines (display only) being displayed on review page for combined mailings | Duplicates lines being displayed on review page (or when a statement is picked after being finalized from the dashboard) for combined postage statements only. Applies to Mail.dat, Mail.XML, Postal Wizard and Clerk entry. | None. Ignore the display of duplicate lines. Total postage is correctly billed. | | Domestic Postage Processing | High | 29.0.2 | Both |
| 1/4/2012 18:30 | 90513 | Mailer: 3605 Package Services Postage Statement PDF Display Issues | Missing columns "Hold for Pickup" and "Customer Generated Electronic Labels" Duplicate column "Packaging is Based On" | None. Must be fixed by Jan 22. | No | Mailer View Functionality | High | 29.0.1 | Both |
| 1/4/2012 17:37 | 90509 | Mail.XML 11.0D Characteristic Mail Content Type not working | Mail Content is not recorded on Standard Mail or First-Class Mail postage statements: Reply Envelope or Reply Card, Contents NOT required to be mailed FCM, DVD/CD or other disk (inc Round Trip), Product Sample. | None. Even though mailer reports mail content, it will not display on the postage statement. | No | Mail.XML Postage Statement Processing | High | 30.0.0 | Both |
| 1/4/2012 15:02 | 90387 | Regression Automation: Tap Test verification failing to trigger in External mailer submitted statements | For Postal Wizard statements with Windowed letters or flats, when in UPD status with a future mailing date, being finalized before that future mailing date, the system fails to trigger Tap test verification. Same problem for address quality verification. | The Postal Clerk must enter the postage statement, then the verification is triggered. | Yes | PBV | Critical | 29.0.1 | Both |
| 1/4/2012 14:07 | 90385 | Regression Automation: Problem with specifying Additional/Affixed postage accounts on the Review page | Can't submit Postage statements of type "Postage Affixed" from BCG because the Permit not found in finance number. | Enter the Permit Number using the Search link. | Yes | BCG | High | 31.0.0 | Both |

**Mailer Closed Issues
7/25/2012**

| Submit Date | Id | Title | Business Description (Mktg) | Business Workaround | Finance Impact | Functional Subsystem | Priority | Production | Business Impact (Mktg) |
|------------------|-------|---|---|---|----------------|-----------------------------|----------|------------|------------------------|
| 1/4/2012 13:40 | 90383 | Reversal of Metered or Precanceled mailing | Reversal of metered mail or precanceled mail from Postal Wizard, BMEU, Mail.dat or Mail.XML entered postage, results in incorrect credit. | Postal Clerk to call Help Desk to request a data repair in place of the reversal transaction. | Yes | Domestic Postage Processing | Critical | 29.0.2 | Both |
| 1/4/2012 9:20 | 90377 | MMS Error msg received when entering a PMOD Pallet sample for a NSA approved permit | Pricing for PMOD pallets is not working in Manifest system | None. To be fixed before Jan 22. | | MMS | High | 29.0.2 | Both |
| 1/3/2012 13:35 | 90369 | Unable to submit Periodical combined statements from Postal Wizard with 'Does mailing require a 8017/8125' checked on all children. | In some cases for Periodicals Combined statements, postage statement entry cannot be completed if box, 'Does mailing require a 8017/8125' is checked. | Do not check box 'Does mailing require a 8017/8125' even if it applies | No | Postage Statement Wizard | Medium | 30.0.0 | Both |
| 1/3/2012 12:46 | 90367 | Presort Eligibility Report - postage computation issues (various) | Various circumstances result in the presort eligibility functionality computing postage as \$0, resulting in negative postage due. | Ignore the Presort Eligibility report and ensure the postage statement is correct. | Yes | E-VS | High | 30.0.0 | Both |
| 1/3/2012 7:54 | 90361 | Parcel Select - Sample Showcase Part J configuration | Sample Showcase pricing is incorrect and not available to Postal Wizard customers or postal clerk | Wait until Sample Showcase pricing is fixed before Jan 22 | Yes | Domestic Postage Processing | Medium | 29.0.2 | Both |
| 1/1/2012 21:30 | 90348 | eVS CSSC - Parcel Select Is Getting Published Rates | When attempting contract pricing system is giving published pricing | Manually enter postage and reconcile to contract price | Yes | PostalOne! Interface | Critical | 30.0.0 | Both |
| 12/31/2011 16:07 | 90340 | DUP 92181 PMOD Container Pallet rates unable to generate postage statement | eVS PMOD Container Pallet rates unable to generate postage statement | Do not use new PMOD Container Pallet rates. Defer billing customer. | Yes | E-VS | Critical | (None) | Both |
| 12/30/2011 11:10 | 90317 | Carbon Accounting Summary - Zero Emissions Calculated Incorrect FCM Lines | Inaccurate calculations for First-Class Mail postage statement lines C4 and C10 and B14 are identified with issues. | None. Report calculations will be fixed in a future release. | | Reporting | High | 29.0.2 | Both |
| 12/29/2011 23:41 | 90307 | 682 Carbon Accounting Summary: Incorrect Calculations for Parcel Post and Parcel Select | Inaccurate calculations for Parcel Post and Parcel Select. Parts D, G, I, and J are identified with issues. | None. Report calculations will be fixed in a future release. | | Reporting | High | 29.0.2 | Both |
| 12/29/2011 12:31 | 90295 | Presort Eligibility Report - Failing Parcel Select Lightweight recalculates incorrectly | Postage incorrect. Incorrect rate indicators are being used to map presort exception pieces for Parcel Select LW. A threshold of 50 pieces is being used rather than 200 pieces/50 lbs. Zone is not calculated. | Postal Clerk to enter postage by changing the suggested incorrect value. | Yes | E-VS | High | 30.0.0 | Both |

**Mailer Closed Issues
7/25/2012**

| Submit Date | Id | Title | Business Description (Mktg) | Business Workaround | Finance Impact | Functional Subsystem | Priority | Production | Business Impact (Mktg) |
|------------------|-------|--|---|--|----------------|---------------------------------------|----------|------------|------------------------|
| 12/27/2011 17:11 | 90249 | Regression - First-Class Mail Receipt Total Adjusted postage incorrect | Total Adjusted Postage on the Receipt incorrect compared to Total Adjusted Postage on the Review page and postage statement correct. | See the correct postage on the postage statement and other reports. | No | Domestic Postage Processing | High | (None) | Both |
| 12/23/2011 9:46 | 90168 | 682 Carbon Accounting Summary - Fourth Decimal Place of "Raw" Emissions Figures Not Being Retained | Calculations were performed without the fourth decimal place and therefore are inaccurate. Calculations performed to three decimal places instead of four. | None. Report calculations will be fixed in a future release. | | Reporting | High | 29.0.2 | Both |
| 12/22/2011 13:08 | 90148 | Mail.dat - Incorrect number datatype for total weight in pw_qual_container | Mail.dat 11-2 weight specification has been updated to allow 12 characters, with 4 after the decimal point (99999999v9999) Internal db tables allow only 9999v9. | None. Can use Mail.dat 11-1 until Jan 8. | No | PostalOne! Interface | Critical | 29.0.0 | Both |
| 12/16/2011 18:32 | 89955 | FCM Round Trip DVD/CD or Other Disc letter mailpiece - the system is not adding surcharge for 2 oz piece | Incorrect price for DVD/CD 2 oz letter starting Jan 22 | Do not enter postage for DVD/CD 2 oz letter until fixed before Jan 22 | Yes | Domestic Postage Processing | Critical | 29.0.2 | Both |
| 12/14/2011 13:27 | 89758 | 682 - Carbon Accounting Summary - Periodicals Calculation Incorrect | Periodicals Carbon Emissions Accounting calculation incorrect | None | | Reporting | High | 29.0.2 | Both |
| 12/13/2011 16:07 | 89504 | Mail.dat - Standard Mail enclosure piece validation for version 11-2 files | Mail.dat 11-2 does not allow Periodicals Outside County firm bundles with enclosures. | Until Jan 8, use Mail.dat 11-1. | No | Mail.dat Postage Statement Processing | Critical | (None) | External - Systemic |
| 12/8/2011 10:11 | 89048 | DUP 86954 SRS 669. Mailer View. International PS. Permit search result returns invalid permit types | Account Search for International PS Form 3700 returns invalid permit types for Permit Holder, which should not be available for Intl PS submission like BR, MR, PP, PE. | Use only permit types for Permit Holder: OI or PI. Mailing Agent and Mail Owner: PI,'MT','PC','OM','OI', or'GH'. | | Int'l Postage Processing | Medium | 30.0.0 | Both |
| 11/23/2011 18:14 | 88156 | PS 3541 - Periodical - Part B-Line B15 All Others incorrect Postage | PS 3541 - Periodical Nonadvertising Pound price shows incorrect Postage. | Manually calculate. Pay additional postage by adjustment transaction. | Yes | Domestic Postage Processing | High | (None) | Both |
| 11/15/2011 10:53 | 87106 | eVS DB - Presort Adjustment for Standard Mail uses incorrect logic | Presort validation for Standard Mail is set incorrectly. | None | No | E-VS | Medium | (None) | Both |
| 11/8/2011 9:52 | 86994 | Mail.dat - CSM/IMR piece count validation | Validation 7094 is counting pieces using the difference between upper and lower plus 1 instead of piece count. | None. Validation must be turned off. | | Mail.dat Validations | High | 30.0.0 | External |

**Mailer Closed Issues
7/25/2012**

| Submit Date | Id | Title | Business Description (Mktg) | Business Workaround | Finance Impact | Functional Subsystem | Priority | Production | Business Impact (Mktg) |
|-----------------|-------|--|--|--|----------------|----------------------|----------|------------|------------------------|
| 11/7/2011 15:17 | 86979 | Concur Transactions for Refund change to default search criteria results in date range error | Date Range can not be more that 90 days; but 90 day range fails to pick up ending date. | Use date range less than 90 days. | Yes | Reporting | Medium | 31.0.0 | Both |
| 11/7/2011 13:08 | 86972 | PBV - History Migration missed | One of 25 migration scripts wasn't executed last night - this is causing some mailers to not have their histories migrated, and resulted in excessive verifications called | None. Supply a script to migrate the history for the missing mailers | | PBV | High | 28.0.0.1 | Both |

**Mail.dat / Mail.XML Validations
7/25/2012**

| Submit Date | Id | Title | Business Description (Mktg) | Business Workaround | Finance Impact | Functional Subsystem | Priority | Production | Business Impact (Mktg) |
|-----------------|--------|--|--|--|----------------|----------------------|----------|------------|------------------------|
| 7/5/2012 16:35 | 102120 | Mail.dat - 3.5oz First Class Mail - Automation Letters Failing Client Validation (Error 4047) | 3.5 oz First Class- Automation Letters is failing client validations. The issue here is that 3.5 oz = .21875 lbs but the MPU weight field can only hold four decimal places. So the mailer is using the rounding rule to round up which comes to be .2188 lb | the mailer can use a weight of 0.2187 lbs (3.4992 oz) for 3.5 oz pieces until the validation is updated. | | Mail.dat Validations | Medium | (None) | BOTH |
| 6/28/2012 18:01 | 102057 | Mail.dat - Jobs are failing due to database error | Mail.dat jobs are failing due to an internal error caused by an oracle bug. This internal error occurs when the maximum number of Oracle allotted locked rows per database block is exceeded during a transaction. solution is to upgrade PO! to Oracle 11G | | | Mail.dat Validations | Low | (None) | EXTERNAL |
| 6/22/2012 17:06 | 101360 | Mail.xml - Missing validation for election mail | | | | Mail.xml Validations | Medium | (None) | BOTH |
| 6/15/2012 15:18 | 100919 | Mail.dat - Both PDR and PBC being allowed in same original submission | | | | Mail.dat Validations | Medium | (None) | EXTERNAL |
| 6/14/2012 18:51 | 100905 | Mail.dat - No longer checking for active Pending Periodicals permit | | | | Mail.dat Validations | Medium | (None) | BOTH |
| 6/13/2012 13:27 | 100875 | Mail.DAT - Update to MLOCR job throwing error 3815 incorrectly for csm fields (turn validation back ON) | | | | Mail.dat Validations | High | (None) | BOTH |
| 6/5/2012 11:45 | 100440 | Mail.dat - Error Code 7090 being thrown incorrectly for cancel submission | | | | Mail.dat Validations | Medium | (None) | BOTH |
| 4/27/2012 16:33 | 99069 | Mail.DAT - Performance Issues during container processing delays transportation updates | | | No | Mail.dat Validations | High | 32.0.0 | BOTH |
| 4/25/2012 11:36 | 98943 | Mail.dat - Internal error thrown instead of validation for empty MPA - Unique Sequence/Grouping ID - Error Code 7018 | | The mailer should ensure that all required fields are populated. Or use Mail.XML, Postal Wizard or BMEU Entry for the postage statement. | No | Mail.dat Validations | Medium | (None) | External |

**Mail.dat / Mail.XML Validations
7/25/2012**

| Submit Date | Id | Title | Business Description (Mktg) | Business Workaround | Finance Impact | Functional Subsystem | Priority | Production | Business Impact (Mktg) |
|-----------------|-------|--|--|--|----------------|----------------------|----------|------------|------------------------|
| 4/19/2012 14:28 | 98833 | Mail.DAT - Error 1037 is Incorrectly Thrown when RideAlong is one of multiple Periodical enclosures. | The system can incorrectly compare the component weight of another enclosure type to the component weight of the Ride-Along. | Use an alternative submission method to Mail.DAT | No | Mail.dat Validations | Critical | 32.0.0 | External |
| 4/18/2012 11:25 | 98800 | Mail.dat - Error code 7091 text to provide additional context | | | Yes | Mail.dat Validations | Medium | (None) | BOTH |
| 4/17/2012 19:45 | 98788 | Mail.DAT - Remove the 'O' from Error Codes 1164 and 1165 | | | | Mail.dat Validations | Medium | (None) | BOTH |