

User Group 1 “*PostalOne!* / SASP / Intelligent Mail”

Minutes

Thursday, June 21, 2012

Agenda Items

- # Welcome and Opening Remarks
 - # Patch Release 31.0.1
 - # Focus Group Update
 - # *PostalOne!* Infrastructure and Performance Improvement Meeting
 - # Meeting Schedule
 - # Group Input
-

Welcome and Opening Remarks – Uni Han-Norton

Patch Release 31.0.1 – Kathryn Mackey

- # The following items were deployed for production Sunday, June 24, 2012.
 - o 99511 - Mail.dat - Periodicals mailings fail to account for bundles.
 - o 99608 - Mail.dat jobs are failing due to database error.
throwing internal error 7022 in CAT
 - o 100010 - Mail.dat Periodical Presort level.
 - o 100232 – Surface Visibility (SV) to continue sending the mis-shipped container information to elnduction as part of the Container Problems Block of Closeout Messages.
 - o 100514 - Postal Wizard submitted MT and PC statements saved before completed error with postage affix = lowest.

Focus Group Update – Thomas Long

- # Benchmarking – It was suggested that a benchmark needs to be established to ensure that there is not a degradation of the system after a release or patch.
 - o File processing time – some large files take as long as 20 hours to upload.
 - o Upload times
 - o SASP processing files sooner as the USPS moves to Seamless Acceptance
 - o EDW reports taking 24 – 48 hours for data to populate. Can MicroStrategy be updated sooner?
- # Outages
 - o A process needs to be developed to recover jobs that are submitted during outages, rather than have them be resubmitted.
- # Dashboard – Script response time when submitting forms are slow and often times out.
- # CAT Testing: September 10 – October 5

PostalOne! Infrastructure and Performance Improvement Meeting

- # A meeting is scheduled to be held at Postal Headquarters during MTAC week, Thursday, August 16th from 1:00pm – 3:00pm.
- # This interactive informational session will provide a venue for customers to engage with USPS Information Technology leadership while they address industry concerns around Full Service and *PostalOne!* Infrastructure and performance.
- # The USPS would also like to hear your feedback on your specific business experiences with USPS systems to ensure we identify and address all concerns and impacts. This initiative will be worked through the *PostalOne!* Performance Improvement Subgroup.

Meeting Schedule – Steve Krejcik

It was proposed to change back to the previous bi-weekly meeting schedule since subgroups have been formed to address specific subjects. The group chose to remain with the current weekly schedule to discuss ongoing issues.

Group Input

- ✚ USPS is currently working to update the Business Impact field to reflect external issues.
- ✚ Another new issue was opened: Remedy Case ID# HD0000005765728 Prod Job# QG2YY303, IT is investigating this issue. (Pending Periodicals ADC is mapping incorrectly)

MTAC Issues Tracking System (MITS)

- ✚ To see the previous postings of minutes and other user group documents, the steps are:
 1. Business Customer Gateway
 2. National Customer Support Center - RIBBS (listed under "Customer Support")
 3. MTAC (next to the last tab on left menu) MTAC Issues Tracking System Login (listed under "Important Links"
<http://ribbs.usps.gov/index.cfm?page=mtac>)
 4. Sign on with user name UG 1
 5. Email Kathryn Mackey at Kathryn.r.mackey@usps.gov to obtain a password.
 6. Click on User Group
 7. Search on User Group Issue Number 1
 8. Click on View Minutes

If you desire to subscribe or unsubscribe to the MTAC UG 1 distribution list, please send a separate email to ruth.s.stock@usps.gov and kathryn.r.mackey@usps.gov with subject line Subscribe MTAC UG 1 or Unsubscribe MTAC UG 1.