

Summary of Planned Production for Open Issues

Count of Priority	Production				
Priority	(None)	30.0.1	31.0.0	32.0.0	Grand Total
Critical	13	1	4	1	19
High	26		10	2	38
Low	5				5
Medium	24		7	3	34
Grand Total	68	1	21	6	96

Count of Functional Subsystem	Production				
Functional Subsystem	(None)	30.0.1	31.0.0	32.0.0	Grand Total
(None)	1				1
Account Creation - BRM	1				1
Account Creation - PE/PP	1				1
BCG			1		1
BME Reports	1				1
BMEU	1				1
Dashboard	9				9
Domestic Postage Processing	11		5		16
Electronic Documentation	1		1		2
Electronic Postage Processing			1		1
E-VS	5		1		6
eVS IMD	1		1		2
Int'l Postage Processing	4		1		5
Mail.dat Postage Statement Processing	5	1		3	9
Mail.dat Reports	2				2
Mail.dat Validations	5		1	3	9
Mail.XML Postage Statement Processing	1				1
Mail.xml Validations	2				2
Mailer View Functionality			1		1
Microstrategy Reports	1				1
PBV	1		1		2
Performance	2				2
Periodicals	3		1		4
Postage Statement Wizard	6		3		9
Reporting	3		3		6
SASP	1				1
Grand Total	68	1	21	6	96

Mailer Open Issues 040412

Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production	Business Impact (Mktg)
3/23/2012 21:25	97186	eDocs - Reconciliation Report - Rate category 'L5' in view_wws_qual_map should not map to 'MD' (found by Mailer)	In the reconciliation report that compares the postage statements to the qualification report some items that should map to ADC map to Mixed ADC.	Use the postage statement and the qualification report to verify the mailing is correct.	No	Electronic Documentation	High	(None)	Both
3/23/2012 21:09	97185	PS 3605 Parcel Post - Line S4 (Extra Service - Delivery Confirmation) should not be displayed or charged for Electronic	Fpr PS 3605 Parcel Post, Delivery Confirmation is being charged as an Extra Service.	May perform adjustment on the account.	Yes	Domestic Postage Processing	Critical	(None)	Both
3/23/2012 20:51	97184	Dashboard - Dashboard and MDR field length needs to be synch up PW_FACILITY_CONTAINER_DETAIL. ENTRY_ZIP (found by Mailer)	On Mail.dat file submission, encounter internal error code 7025 during the postage statement generation process.	Allowed entry is 3 or 5 characters in Entry Point for Entry Discount - Postal code (.csm 44-49). In a future release there will be a more specific error message.	No	Dashboard	Critical	(None)	External
3/23/2012 18:42	97183	Mail.dat - Cancel job processing for long time (found by Mailer)	Mailer cannot delete job due to long run time (over 20 hr) causing system admin to abort the cancel job. no finance impact since clerk already reversed postage statements.	Instead of sending a delete status for each container send a delete entire job. If this does not work call the help desk for a data repair.	No	Mail.dat Postage Statement Processing	Medium	(None)	Both
3/22/2012 17:33	96984	Mail.xml - Incorrect postage Limited Circulation including Lim. Circ. Sci. of Ag. discounts for 3541	For Mail.XML Postage Statement Create message, the Limited Circulation discount is not calculated when claimed in the message.	For Limited Circulation discount mailings, users will not be able to use Mail.XML. Use Postal Wizard, Mail.dat, or acceptance clerk entry of the postage statement.	No	Mail.XML Postage Statement Processing	Critical	(None)	Both
3/22/2012 17:11	96982	PW -> Register Entry web page -> no error msg when enter incorrect values in Other field	Endless loop - press save and continue and back to same page with values blanked out.	For the field Other, use the correct format numeric only (whole number).	No	Postage Statement Wizard	High	(None)	Both
3/21/2012 9:45	96886	Mailer Issue: Update to MLOCR job throwing error 3815 incorrectly.	On update to earlier submission, when the .csm Total Weight field is less than .1 pounds, error code 3815 is incorrectly thrown: Total Weight field in the .csm file cannot be updated for a MLOCR job.	Upon release 30 deployment, Code 3815 will be defined as warning.		Mail.dat Validations	High	(None)	External
3/20/2012 16:18	96872	Third Party Billing: Mail Owner's landing page is not updating with information	The mail owner's eVS Monthly Account & Sampling Summary should be updating with information that can be filtered to see whether it was shipped by a 3rd Party.	None. The 3rd Party information is not available.	No	E-VS	High	(None)	Both
3/15/2012 14:59	95940	Regression Automation: First class mail Parcels - Receipt page shows incorrect (less) Additional Postage Adjusted	The postage values on the review page are correct but on the receipt page are incorrect. The issue impacts statements where the additional postage exceeds the single piece price, and involves MMS, MPCV, or Short Paid.	Customer may receive an incorrect receipt page. However, the postage statement is correct.	No	BMEU	High	(None)	Both
3/14/2012 18:29	95922	Express Mail PDF download in Mailer view not functioning	The Express Mail PDF download in the Mailer view is not functioning	Use other CSV or Excel option.	No	Mailer View Functionality	Medium	31.0.0	External

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3/14/2012 16:41	95918	eVS IMD - Pieces incorrectly saved as processing category: Irregular	eVS piece scans not saved as processing category non-machinable when appropriate.	Select Irregular on the shape tab before entering in a weight on the scan tab	Yes	eVS IMD	Critical	(None)	Both
3/14/2012 15:11	95914	PostalOne Prod LongRunning Reports for fullservice containerVisibilitySummarySearch.html	Performance issue when running reports for full-service containerVisibilitySummarySearch	None	No	Performance	High	(None)	Both
3/13/2012 19:59	95841	PS 3541 - Periodicals - Account Search - Additional Postage Due does not have Periodical as Permit Type available causing user unable to charge Additional Postage	Periodicals - Account Search - Additional Postage Due does not have Periodical as Permit Type available; user unable to charge Additional Postage.	Additional Postage account must be used. not PE.		Periodicals	Critical	(None)	Both
3/13/2012 19:11	95835	Dashboard - Unable to retrieve the statements on Mailer or BMEU dashboard	Mailer and BMEU sometimes unable to open some statements via Mailer Dashboard.	None	Yes	Dashboard	Critical	(None)	Both
3/13/2012 17:12	95821	Mail.Dat - First Class postage statement generating validation error 7079 double entry of postage statement lines	Submissions of first class mail are generating duplicate lines in mail.dat and failing with a server validation error 7079.	Must enter postage by other means.	No	Mail.dat Postage Statement Processing	Critical	(None)	Both
3/12/2012 16:16	95776	SASP requires a threshold for associating ACS NIXIE records	SASP is associating an ACS NIXIE for an IMB in Q2 Service Measurement which was also an IMB in Q1, subsequently recalculating the piece in Q1 Service Measurement.	None	No	SASP	Medium	(None)	Both
3/12/2012 12:43	95759	PS 3605 - Parcel Post - Line G11 caused issue to finalize the statement	PS 3605 Parcel Post, user encounters TimeStamp Error entering Lightweight/Irregular/Parcels statement for NonIdentical piece weight on Line G11.	None	Yes	Domestic Postage Processing	Critical	(None)	Both
3/6/2012 19:48	94706	PS 3700 - International Priority Mail - excess postage affixed charged to account	PS 3700 - International Priority Mail - excess postage is charged to account PS 3700 - International Priority Mail - excess postage affixed charged to account.		Yes	Int'l Postage Processing	Critical	(None)	Both
3/5/2012 16:11	94687	PBV - Content Eligibility Verification - Single Piece Rate w/ Round Trip DVD/CD	PostalOne! calculates incorrect additional postage of Content Eligibility Verification failure	None		PBV	Critical	(None)	Both
3/2/2012 20:50	94664	Combined Mixed Class should not be an option for First-Class Mail.	The check box for Mixed Class needs to be removed from the Postage Statement screen. Combined Mailing Mixed Class should not be an option for First-Class Mail.	Do not select check box for Mixed Class needs to be removed from the Postage Statement screen		Domestic Postage Processing	Low	(None)	Both

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3/2/2012 12:40	94620	Mail.dat - PS 3541 Incorrect prices charged for Outside County containers and bundles in Mixed Class (Periodicals and Standard Mail Flats)	'AE' (NDC) and 'AF' (Protected NDC) are being converted to Mixed ADC Pallet Price Levels (lower than ADC prices.) These container levels should be converted to ADC prices.	Mailer to submit Mail.dat file and clerk to charge an adjustment for the difference between prices on the Part E ADC lines and the incorrect Part E Mixed ADC lines. Same for Part D bundles.	Yes	Mail.dat Postage Statement Processing	Critical	30.0.1	Both
3/1/2012 17:38	94548	Mail.DAT - Update 7094 Referential Integrity validation - Does not apply to Transportation Updates	7094 Referential Integrity validation - Does not apply to Transportation Updates	None if prior original and update submissions will require accurate piece data.	No	Mail.dat Validations	Medium	(None)	External
2/29/2012 18:00	94389	Dashboard - Master statement was in CAN status but some Child still show INC	The Master statement was Cancelled (CAN status) but some Child are still showing INC.		No	Dashboard	Medium	(None)	Both
2/28/2012 16:54	94305	eVS recal - recalculation coupled with finalization results in finalized postage statements for mailers in Parallel status	Finalization feature does not detect mailer status -- mailers in "parallel" are not supposed to submit finalized statements via eVS.	Manually excluding postage statements from parallel mailers in future runs.		E-VS	High	(None)	Both
2/28/2012 16:53	94304	eVS Recalc - recalculation resulting in elimination of extra service fees fails to remove them from the postage statement	recalculation resulting in elimination of extra service fees fails to remove them from the postage statement.		Yes	E-VS	High	(None)	Both
2/27/2012 17:01	94286	eDoc (Mail.dat/Mail.xml) Autofinalization does not account for postage affixed scenarios	finalization does not handle the additional postage as part of the transaction; does not account for postage affixed scenarios.		Yes	Dashboard	Critical	(None)	Both
2/27/2012 12:21	94261	Postal Wizard: Combined Periodicals: Periodical Search is Broken if Mailing Agent is Used	Periodical Search is Broken if Mailing Agent is Used.		No	Postage Statement Wizard	High	(None)	Both
2/24/2012 20:19	94237	PS 3602 Standard Mail Combined & PS 3600 First Class Combined - Missing an entry box for Total Pieces field	PS 3602 Standard Mail Combined & PS 3600 First Class Combined - Missing an entry box for Total Pieces field.	Enter the statement and leave the Customer Reference ID blank.	No	Domestic Postage Processing	High	(None)	Both
2/24/2012 12:06	94215	Postal Wizard - Account Verification Information - select Type of Fee value - closes web browser	Postal Wizard - Account Verification Information when selecting Type of Fee value closes web browser	Open new browser, retry in new session.	No	Postage Statement Wizard	Medium	(None)	External
2/23/2012 19:49	94199	Account Management - Pending Periodical - Unable to cancel Pending Periodical application.	Periodicals application is withdrawn clerks can not cancel the application from Account. For proper closeout PP accounts require a refund of fees paid.	None	No	Account Creation - PE/PP	High	(None)	Both
2/23/2012 8:59	94044	SRS 669 - Mail Anywhere forces a search for CRID when information is known.	Mail Anywhere functionality forces a search for CRID when information is known. Error msg displays.	Search By and Enter and use Permit Number.	No	Domestic Postage Processing	High	(None)	Both

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2/22/2012 14:48	93871	eDocs - Register Entry - 8125 - Alert pop-up box referring to "No Mailer IDs found"	The "Register Entry" page of PW, an alert box pops up announcing "No Mailer IDs Found"	None	No	Electronic Documentation	Medium	31.0.0	Both
2/22/2012 14:05	93849	Mailing Activity Report: with increased load high response time observed with failed transactions	High response time observed with high number of failed transactions for pages related to the Mailing Activity Report with increased load.	Access report during low peak times.	No	Performance	Medium	(None)	Both
2/17/2012 12:18	93706	Mail.DAT - Error 4150 Does not allow Entry Point 'Origin' for Mixed Class CoMail	Facility Type 'O' = Origin should be allowed with certain container levels in Mixed Class Co-Mailings but is not allowed.	Until the root cause is addressed Error 4150 is made a warning message only and will not prevent job submission.	No	Mail.dat Validations	Medium	(None)	Both
2/16/2012 17:51	93680	Dashboard - eDocs - USPS entry point facility displaying some incorrect USPS facilities	PW functionality for users to select a USPS entry point facility to enter their 8017/8125 mail - is displaying some wrong USPS facilities.	Verify USPS entry point facility from other source	No	Electronic Postage Processing	High	31.0.0	Both
2/15/2012 18:07	93623	PS 3600 First Class - Incorrect Total Postage Affixed populated for Full Service Meter account claiming lowest single pieces 1-2 oz	For a Mail.dat file with First-Class single piece prices for 1-2 oz and claiming metered at lowest, the full-service discount is not recognized.	None. Reverse postage statements and cancel jobs when the problem occurs. Pay postage by alternative means.	Yes	Domestic Postage Processing	Critical	31.0.0	Both
2/15/2012 17:51	93622	PS 3541 - PSW - Periodicals - Combined - Receiving timestamp error when clicking on "Add Another Line" during process the statement	Combined mailing for a large number of publications/issues results in timestamp when click add another line.	Use alternative Mail.dat or Mail.XML to submit Periodicals combined mail with over 10 publications/ issues resulting in over 10 PS Form 3541s.	No	Postage Statement Wizard	Medium	(None)	Both
2/15/2012 17:31	93619	PS 3541 - Periodical - Line C30 Nonadv % - Incorrect display 0.00099 instead of new factor 0.00101	On the PS Form 3541, in line C30, the factor should be 0.00101 as of Jan 22. However, the factor displayed is 0.00099. Postage calculation is correct.	Ignore the incorrect factor on the display of line C30.	No	Periodicals	High	31.0.0	Both
2/9/2012 17:46	93294	TEM. International PSs can't be submitted.	Data was corrupted in TEM ONLY and all accounts lost last number in contact phone number. Attempt to submit via Postal Wizard, the International postage statement results in blank page.	Clerk (test team member) to update the permit contact phone number in Account Management.	No	Int'l Postage Processing	Low	(None)	Both
2/9/2012 15:52	93283	eVS PRS - PRS transactions post date financial transaction takes place as mailing date	System using wrong date; date of transaction rather than the mailing date from the mailer.		No	E-VS	Medium	31.0.0	Both
2/9/2012 11:23	93255	Auto-Finalize XML Standard Mail statements have Error Message in statement.	Auto-Finalize XML Standard Mail statements display an Error Message in the statement.	None	No	Domestic Postage Processing	Critical	31.0.0	Both
2/9/2012 11:18	93252	Auto-FIN XML MLOCR Master Stmt remains in UPD status but child stmts are finalized.	Auto-Finalized XML MLOCR Master Statements remain in UPD status while the child statements are Finalized.	None	No	Domestic Postage Processing	Critical	31.0.0	Both

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2/9/2012 9:17	93239	Election Mail Checkbox is Unavailable	Checkbox to designate a mailing as election mail is not available.	None	No	Postage Statement Wizard	Medium	31.0.0	Both
2/8/2012 16:33	93227	Picture Permit Imprint Indicia (PPI) extra service unavailable in PostalOne!	Picture Permit Imprint Indicia (PPI) extra service unavailable in PostalOne!	Ignore. Picture Permit Imprint functionality must be in place for June roll-out.	Yes	Postage Statement Wizard	High	31.0.0	Both
2/8/2012 14:09	93207	PW and BMEU submissions - blank "Incentive/Discount Claimed" dropdown	In postage statement entry for PO! BMEU and Postage Wizard, the "Incentive/Discount Claimed" dropdown is blank.	None	Yes	Postage Statement Wizard	High	31.0.0	Both
2/7/2012 16:27	93191	Mail.dat - Update client validation error 4036 to reflect correct functionality	Even though the .pdr or .pbc file is submitted, mailers sometimes receive error 4036 on ready-to-pay updates. [4036] For Full-Service Processing on update jobs, if the .csm Container Status is R; it must contain a .pdr, .imr, or .pbc file.	A resubmission usually resolves the problem.	No	Mail.dat Validations	Critical	32.0.0	Both
2/7/2012 14:03	93179	PS 3541 - Periodical - Final postage statement did not display Total of Copies, Address Pieces, Total Bundles, and Total Sacks/Trays	For Postal Wizard, clerk entered, Mail.dat or Mail.XML statements, the Final PE statement is not displaying the total of Copies, Address Pieces (Subtotal line C29), total bundles (Part D), and total sacks/trays and Pallets (Part E).	Use alternative format xls or csv download of the postage statement.	No	Periodicals	High	(None)	Both
2/3/2012 17:42	93127	When pending BRM transactions(on hold) are approved, it deducts balance from the permit even if it might have got linked to CAPS account	First a pending BRM transaction is created, then a permit is attached to a CAPS account. Finally, the pending transaction is approved for processing. The local trust account is debited even though the CAPS account should be debited.	Reverse the transaction on the trust account and input the BRM transaction without using a pending BRM transaction.	Yes	Domestic Postage Processing	High	31.0.0	Both
2/1/2012 13:00	93079	Mail.dat - Single-piece weights for Package Services Flats not rounding to 2 decimal places	Single-piece weights for flats mailed at Bound Printed Matter, Media Mail, and Library Mail prices should be rounded to two decimal places. However, they are allowing four decimal places.	For Mail.dat, Mail.XML, or clerk or mailer input on the postage statement the weight already rounded to two decimal places	No	Mail.dat Postage Statement Processing	Medium	32.0.0	Both
2/1/2012 10:54	93073	Incorrect eVS Cubic Soft Pack calculations	eVS IMD mobile code is calculating cubic soft pack using the logic for cubic hard pack.		Yes	eVS IMD	High	31.0.0	Both

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1/31/2012 13:07	93053	PS 3600 - First Class - Selecting Single Piece and Automation as Price Category causing timestamp error	Automation option is available in the Price Category dropdown if mailer check the "Check this box if this is a Single Piece Price mailing" check-box on the Permit Entry page.	Do not choose automation with single piece. Automation option should not be displayed in the Price Category dropdown if mailer check the "Check this box if this is a Single Piece Price mailing" check-box on the Permit Entry page.	No	Domestic Postage Processing	Low	(None)	External
1/27/2012 18:36	93022	Mail.dat - Error code 0582 thrown incorrectly	Mailers are receiving error code 0582 - For Full-Service Processing, the .csm Label: IM/TM/ Container Or IM/TM/ Tray Barcode field contains an invalid value; it must contain a 21 character IMcb.	None	No	Mail.dat Validations	High	32.0.0	External
1/27/2012 13:09	93002	Regression Automation: Mailer Standard Mail statement adjusted by BMEU is missing all destination entry line items	For Mail.XML or Mail.dat submission of Standard Mail - Nonprofit statements with processing category Irregular Parcels (lines J1-J9) adjusted by the BMEU after failing the weigh verification are missing all destination entry line items.	Postal Clerk to enter the postage statement 3602N manually. Check the "Mailing contains pieces with destination entry prices" on the first screen.	Yes	Domestic Postage Processing	Critical	(None)	Both
1/27/2012 10:28	93000	Mail.dat - Client Validation Error 2209 should allow Rate Category of A1 , B1, and D1 for Standard Mail for 11-2	Currently, Error Code 2209 is being thrown incorrectly. The mailer is using a Rate Category of A1, B1, or D1 for Standard Mail, this Rate Category is failing client validations however.	Use 12-1 to submit A1 or D1. Do not use A1 or D1 with version 11-2. To enter postage for Standard Mail Carrier Route Nonautomation letters, alternatively use an alternative method, not Mail.dat.	No	Mail.dat Validations	High	(None)	Both
1/25/2012 17:24	92128	Dashboard - Permits were missing CRID	CRID does not display in Mail Owner section if the Permit is not linked to a CRID. This disallows the electronic statement to be entered.	Need to manually link permit to a CRID.	No	(None)	Medium	(None)	External
1/25/2012 17:04	92126	Dashboard - PostalOne! changing Mailing Agent info by using Account Holder prevent Mailing Agent from seeing those statements	When Mailing Agent submits a postage statement using a permit number which doesn't have an account number, the system then overrides their information by using account holder info (Mailing Agent contains the same info as for Account Holder).	None	No	Dashboard	High	(None)	External
1/25/2012 16:27	92124	Mail.dat : Remove Error Code 3516 (Fix Error)	Error Code #3516 is thrown incorrectly.	Ignore warning message.	No	Mail.dat Validations	High	31.0.0	External
1/25/2012 11:57	92093	Dashboard query by preparer CRID returns records for different account CRID if no preparer is on ps	The Dashboard query by preparer CRID returns records without preparer information.	Use other reports to obtain information about the Preparer.	No	Dashboard	High	(None)	Both
1/25/2012 8:44	92089	Mailer View. International PS can't resubmitted using Forms I have submitted link	The 'Forms I have Submitted' link is not working.	Use other regular Postage Statement links to access statements.	Yes	Int'l Postage Processing	High	31.0.0	Both

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1/24/2012 11:20	92042	Mail.dat - Internal error thrown when more than 9 package services statements generated	If more than 9 postage statements are generated for class 4 (package services), an internal error is thrown incorrectly.	Mailer can divide their ready-to-pay updates to produce 9 or fewer statements at a time.	No	Mail.dat Postage Statement Processing	Medium	(None)	External
1/24/2012 10:36	92040	Carbon Accounting Statement (BMEU Reporting) - Clicking Business Entity Checkbox Triggers Error	User is unable to click the checkbox beside the Business Entity and click submit and see results.	Click the highlighted name of the company to access the report.	No	BME Reports	Medium	(None)	External
1/24/2012 9:35	92028	Carbon Accounting Statement - Parcel Select Emissions Being Reported on Parcel Post Line	Parcel Select emissions being reported in Parcel Post line item on Carbon Accounting Statement instead of separate Parcel Select line item.	None	No	Reporting	Medium	(None)	External
1/23/2012 9:21	91876	Mailer View. Issue with International PS display under View Forms I have Submitted link	On PS Form 3700 under Mailing Details no line items are displayed, only Total Postage.	None	No	Int'l Postage Processing	Medium	(None)	External
1/19/2012 18:46	91832	Parcel Select Lightweight CCSC product pricing not reflect in E-VS postage	contract for the Parcel Select Lightweight product, only DDU 5-digit is receiving customized pricing-- the other types receive published pricing.	Postal clerk to enter postage by other means or enter adjustment.	Yes	E-VS	High	(None)	Both
1/19/2012 18:34	91830	Mail.dat - Use MPA Preparer CRID to populate Mailing Agent name on the Qual Report	the Mailing Agent name that is displayed is populated via the preparer permit, which is derived via the user's login in account. This can result in inaccurate information being displayed on the dashboard.	None. In future release update logic to use MPA Preparer CRID to populate Mailing Agent name on the dashboard.	No	Mail.dat Reports	Medium	(None)	Both
1/18/2012 18:15	91791	Invalid cannot find permit error - PS 3602 - When using PI permit as a Additional Postage Account or Permit Imprint Account to pay for Postage Affixed mailing	In Postal Wizard entry of PS Form 3602 Standard Mail Postage Statement, receive error message "The additional postage's permit - PI nn for additional postage - was not found in finance number." However, permit nn is found in the finance number.	Use the account number instead of the Permit number to pay the postage due on the postage affixed mailing or have the postal clerk enter the postage statement.	Yes	Domestic Postage Processing	High	(None)	Both
1/18/2012 18:00	91790	Dashboard - Mailer - Permit Deposit View Transactions Link on Mailer View Performance issue	Log on BCG - Click on Mailing reports - Click on View Transactions, and then click on a transaction with tran type = Permit Deposit, it takes a long time to process.	None. Wait for the view transaction report to process.	No	Dashboard	High	(None)	External
1/18/2012 11:01	91780	Parcel Select Sample Showcase Part J Line J1 is not accepting minimum weight and Lines J7 and J8 are not accepting maximum weight	Parcel Select Sample Showcase Part J Line J1 is not accepting minimum weight of 0.7812 lbs (12.5 oz.). It rounds off to 2 digits to either 0.78 oz. or 0.79 oz.	Mailer or postal clerk should be able to enter 12.5 oz = .78125 lb but due to system error must enter .79 lb for min weight.	Yes	Domestic Postage Processing	Medium	31.0.0	Both

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1/13/2012 11:00	91737	Mail.xml - Warning Message 8853 copies not equal copies in pound and piece postage being thrown incorrectly.	The warning message 8853 The number of Out County Copies does not match between the Piece and Pound charge lines for User Postage Stmt %1. Piece: %%2, Pound: %%3 occurs even when copies in the piece postage are equal to copies in the pound postage.	None. Ignore the errant warning message.	No	Mail.xml Validations	Medium	(None)	Both
1/12/2012 14:32	91699	Original Container Information OCI Report is not displaying groupings of the Entry Point Destination of trays or bundles.	OCI Report. By Destination is currently displaying each tray destination instead of displaying each Entry Point Destination. The report should break out each tray/pallet by the specific drop ship destination point and not by the ZIP Code of the Tray.	None.	No	Reporting	Medium	(None)	Both
1/12/2012 13:59	91696	OCI Download Reports (xls and csv) Not Displaying properly	All the columns on the OCI report do not Download to the XLS and CSV reports. The columns on the XLS and CSV reports must be readable (not contain 9.93E+23) and the column headers visible without the user having to enlarge columns.	Relabel columns with correct headers and enlarge column widths in the xls and csv files.	No	Reporting	Medium	31.0.0	Both
1/12/2012 13:04	91693	OCI Container Barcode field is displaying Handling Unit (IMtb) Barcodes	Container Barcode (IMcb) field is displaying the Handling Unit Barcode (IMtb) instead of the Container (pallet) barcode.	None.	No	Reporting	Critical	31.0.0	Both
1/11/2012 13:30	90645	Publication Report: Calculations are incorrect (Postal Wizard statements) SCF/ADC	The Publication Report calculations on the search screen are incorrect for SCF% and ADC%. For Postal Wizard statements, the calculations are not including copies in the calculation: total SCF/ADC copies (lines B2/B3) / total copies.	The publication report is incorrect.	No	Periodicals	High	(None)	External
1/11/2012 12:39	90643	Mail.dat Periodical Postage Statement Parts D and E - significant digits within calculations affect postage	The rounding logic should be adjusted so that only four (not seven) significant digits are factored into the calculations for Part D (bundle charges) and Part E (container charges).	Incorrect calculation undercharges or overcharges for postage. For overcharges, customer may request a refund.	Yes	Mail.dat Postage Statement Processing	Medium	32.0.0	Both
1/10/2012 14:06	90626	Mail.dat (version 12-1) - Error Code 4352 (Mailing Date before January 22, 2012) is incorrectly triggering for sibling containers	The Postage Statement Mailing Date validation is checking every Container (.csm records). Error preventing file submission occurs when the Postage Statement Mailing Date isn't present for the sibling container record.	Enter a Postage Statement Mailing Date for the sibling container or enter postage statements by other means.	No	Mail.dat Validations	High	32.0.0	Both

Mailer Open Issues 040412

Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production	Business Impact (Mktg)
1/9/2012 11:00	90595	Mail.dat Periodical Postage Statement Part B - Advertising Pounds displays inconsistent with postage	For Periodical Postage Statements, Part B, the Advertising Pounds calculation currently used to display the integer in the 'Advertising Pounds' column differs from the Advertising Pounds calculation used in determining postage.	None. There will be a small difference between the displayed postage amounts on each line and subtotal and the Periodicals postage billed.	Yes	Mail.dat Postage Statement Processing	Medium	32.0.0	Both
1/8/2012 11:17	90581	PBV: Previously Assessed Content Eligibility	User picks previously assessed, and tries to enter Content Eligibility verification results by checking the box on the second screen, the user gets a timestamp error on the following page.	Clerk shall verify manually and record a VRSR. If there were failures, the additional postage can be collected via adjustment transaction to customer account.	No	PBV	High	31.0.0	Both
1/6/2012 12:30	90550	PW Mailer View - Total Weight is displayed as 0.0000 lbs. on the Printer Friendly Version (confirmation page)	Postal Wizard EDDM Printer Friendly Version link "Total Weight" is displayed as 0.0000 lbs	Use PDF download or other alternative print out of the postage statement.	No	Postage Statement Wizard	High	(None)	Both
1/5/2012 8:56	90520	Regression. International PS -Part I and J. Excess Weigh Postage display issue.	Part I and J -Excess Weigh Postage price displayed as three places to right of decimal and should be four.	Accept incorrect display. Postage is computed correctly.	No	Int'l Postage Processing	High	(None)	Both
1/4/2012 17:07	90478	Regression: Error When Opening Deleted Container Report on Dashboard	An unexpected error has occurred while processing your request. The error has been logged with error id = 21156. Please try your request again	None. Do not use Deleted Container Report	No	Domestic Postage Processing	Medium	(None)	Both
1/4/2012 14:07	90385	Regression Automation: Problem with specifying Additional/Affixed postage accounts on the Review page	Can't submit Postage statements of type "Postage Affixed" from BCG because the Permit not found in finance number.	Enter the Permit Number using the Search link.	Yes	BCG	High	31.0.0	Both
1/4/2012 11:26	90378	Mailer View PW: A Mailer cannot submit 3700 Part E and Part G in Firefox	Mailer cannot submit Postal Wizard postage statement in Firefox	Use alternative browser or have postal clerk enter postage statement. MS Explorer works.	No	Postage Statement Wizard	Low	(None)	Both
12/27/2011 20:17	90253	Dashboard - MDR statements - Postage Processing - total_weight incorrectly set to 0 when the statements are Finalized	Postage Processing the total weight incorrectly set to zero when the statements are Finalized		No	Dashboard	Medium	(None)	External - Systemic
12/27/2011 17:11	90249	Regression - First-Class Mail Receipt Total Adjusted postage incorrect	Total Adjusted Postage on the Receipt incorrect compared to Total Adjusted Postage on the Review page and postage statement correct.	See the correct postage on the postage statement and other reports.	No	Domestic Postage Processing	High	(None)	Both
12/16/2011 12:57	89924	VAE role is not receiving email notification for negative balance Streamlined Acceptance permits	VAE role does not receive email	VAE to use PostalOne reports to find status	No	Reporting	Low	(None)	External

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12/13/2011 19:34	89669	Mail.XML - Error Code 8551, not being thrown correctly	When submitting a BundleDetailCreateRequest or PeriodicalStatementCreateRequest, the job fails with Error Code 8551	Use DDU as Zone when In-county is indicated		Mail.xml Validations	High	(None)	External
12/9/2011 14:58	89321	Mail.dat - Permits with Record Status of 'ADDPOS' not accessible to mailer	Error Code 7033 is thrown when a mailer uses a PI-Permit with a Record Status of 'ADDPOS' to charge additional postage.	None	No	Mail.dat Validations	Medium	(None)	External - Systemic
12/1/2011 19:21	88750	Qual Report piece count per bundle are incorrect	Qual Report piece count per bundle are incorrect. Total pieces for the bundle is what is incorrect.			Mail.dat Reports	Medium	(None)	Both
11/30/2011 12:25	88610	Mail.dat - Ride-Along weight is not populated on combined 3541 and 3600 postage statements	Ride-Along weight is not populated for Combined 3541 and 3600 postage statements. N/A displays.	Use other report to get the missing information.	No	Mail.dat Postage Statement Processing	Medium	(None)	External - Systemic
11/29/2011 16:12	88548	STC Quality by Mail Induction Report - Duplicate records	In the STC Quality by Mail Induction Report, records are being duplicated upon execution. This is related to one of the queries performed by MicroStrategy that generates the data for this report.			Microstrategy Reports	Medium	(None)	Both
11/28/2011 14:04	88216	Mail.dat - 3541 Postage Statements only showing parent pallet count	For 3541 postage statements, the pallet count is not displaying the total number of all pallets.	None	No	Mail.dat Postage Statement Processing	Medium	(None)	Both
11/23/2011 18:14	88156	PS 3541 - Periodical - Part B- Line B15 All Others incorrect Postage	PS 3541 - Periodical Nonadvertising Pound price shows incorrect Postage.	Manually calculate. Pay additional postage by adjustment transaction.	Yes	Domestic Postage Processing	High	(None)	Both
11/21/2011 18:06	87408	Dashboard - Mailer - Displaying the postage statements belong to other Mailers	UPD statements which belong to other mailers are displaying.	None	No	Dashboard	Critical	(None)	External
11/15/2011 14:19	87120	BRM - Business Reply - Account Management - Unable to link the out of town subaccount BR to a Master BR account	Unable to link the Out of town subaccount BR account to a Master BR account.	None	Yes	Account Creation - BRM	High	(None)	Both
11/15/2011 10:53	87106	eVS DB - Presort Adjustment for Standard Mail uses incorrect logic	Presort validation for Standard Mail is set incorrectly.	None	No	E-VS	Medium	(None)	Both
11/7/2011 15:17	86979	Concur Transactions for Refund change to default search criteria results in date range error	Date Range can not be more that 90 days; but 90 day range fails to pick up ending date.	Use date range less than 90 days.	Yes	Reporting	Medium	31.0.0	Both

Summary of Closed Issues by Priority and Functional Subsystem

Count of Priority	
Priority	Total
(None)	1
Critical	43
High	41
Low	2
Medium	13
Grand Total	100

Count of Functional Subsystem	
Functional Subsystem	Total
Account Creation - General	1
Administrative Module	1
BMEU	1
CSSC	1
Dashboard	2
Domestic Postage Processing	26
E-VS	13
eVS IMD	3
Fee Transactions	1
Int'l Postage Processing	2
Mail.dat Postage Statement Processing	9
Mail.dat Validations	3
Mail.XML Postage Statement Processing	3
Mail.xml Postage Statement Processing	3
Mail.XML Report Processing	1
Mail.xml Validations	2
Mailer View Functionality	4
Microstrategy Reports	1
MMS	1
PBV	4
Periodicals	2
Postage Statement Wizard	4
PostalOne! Interface	2
Push/Pull Data Distribution	2
Reporting	5
Scan Based Payment	2
WebISSAM	1
Grand Total	100

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Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production	Business Impact (Mktg)
3/14/2012 10:22	95892	Regression Automation: Bound Printed Matter Single Piece Rate discrepancy on Presort worksheet	Discrepancy with Bound Printed Matter Single Piece Rate calculation for presort worksheet additional postage.		Yes	PBV	High	29.0.4	Both
3/8/2012 12:00	95662	Auto-Finalize Indicator has been set to Yes incorrectly for Streamline Parallel Run	Auto-finalize indicator should be set to Yes for Streamlined Acceptance only. It is also set to Yes for all other jobs with "Streamlined".	None	No	Domestic Postage Processing	Critical	30.0.0	Both
2/27/2012 16:18	94277	Mail Anywhere - Mail.dat multiple finance numbers per mailing	There is a constraint that requires the Permit Zip+4 in the mpa records to all exist in the same finance number. Removing this constraint will impact updating permit validations in the PostalOne! client.	None	No	Mail.dat Postage Statement Processing	Critical	30.0.0	Both
2/27/2012 13:04	94266	Web-ISSAM Unable to delink any permits	Global customers no longer able to delink permits in Web-ISSAM.	None	No	WebISSAM	Critical	30.0.0	Both
2/24/2012 8:24	94201	Mail Anywhere - Account Number Not Recognized	If a Permit is set to Optional Procedures in Account Management, PostalOne does not recognize the Account Number.	Use the Permit number for all input.	Yes	Domestic Postage Processing	Critical	30.0.0	Both
2/23/2012 11:28	94181	Mail Anywhere - Mail.XML Multiple postage statements to different PermitZIP4	Postage statement does not map to the PermitZip4 to get to correct finance#.	None	Yes	Mail.XML Postage Statement Processing	Critical	30.0.0	Both
2/15/2012 17:49	93621	Mail.dat - Postage statement not reflecting .ccr content characteristic	3602 N, 3602 R and/or 3600 should display flags:* RR = Reply Envelope or Reply Card, * NF = Contents NOT required to be mailed FCM, DC = DVD/CD or other disk, PS = Product Sample, RT = Round Trip DVD/CD or other disk.	None. The flag is not checked in the postage statement and is not available for reports or queries.	No	Mail.dat Postage Statement Processing	High	30.0.0	Both
2/8/2012 18:27	93236	Fee - OB - Weight Average link grayed out even though the BRM Weight Average fee is up-to-date			No	Fee Transactions	Low	29.0.4	Both

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Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production	Business Impact (Mktg)
2/7/2012 20:57	93197	PS 3600 - Priority Mail - PostalOne! incorrectly recalculates non-identical NSA Priority Mail statements.	For all methods of Priority Mail Postage Statement entry the NSA contract price is arbitrarily changed to an incorrect price.	None. Use an adjustment transaction to charge the correct amount of postage (calculated outside the system).	Yes	Domestic Postage Processing	Critical	30.0.0	Both
2/3/2012 17:52	93128	Mail.xml version 11.0 D-PS3541 Part C Piece Postage not populating for 3541	A Mail.xml 3541 postage statement did not populate any Part C Piece Prices (C1 - C29). This postage statement did populate Part C discount line 30 however, which resulted in a negative total balance for Part C.	This does affect postage, there is no work around in current Mail.XML version 11.0D. Use Mail.XML version 10 or use other method of entering postage, not Mail.XML.	Yes	Mail.xml Postage Statement Processing	Critical	30.0.0	Both
2/3/2012 17:40	93126	NT_account_number not created for PE permits in some cases			Yes	Domestic Postage Processing	High	29.0.4	Both
2/3/2012 16:42	93124	Mail.dat - Internal Error thrown with multiple .mpa account numbers	When a Mail.dat job uses 2 or more .mpa account numbers, an internal error is thrown which fails the job from processing.	Use an mpa with only one distinct account number.	No	Mail.dat Postage Statement Processing	Critical	30.0.0	External
2/3/2012 10:51	93115	FCM Repositional Notes postage not charged	Postal Wizard entered and clerk entered on the PS Form 3600FCM - F1 Repositionable Notes \$0.005 is not charged.	None. Use an adjustment transaction to charge for the repositionable notes.	Yes	Domestic Postage Processing	Critical	30.0.0	Both
2/1/2012 19:09	93090	PS 3602N - Standard Mail - Non Profit - Invalid error regarding to Non Profit account on Account Holder	User was unable to process postage statement for 3602-N Standard Mail - Machinable and Irregular Parcels if Account Holder is used by regular account and Mail Owner is used by Nonprofit account	None. Enter the postage by an adjustment transaction. In a future release the check for nonprofit authorization will be only for the mail owner.	No	Domestic Postage Processing	Medium	29.0.4	Both
1/31/2012 12:48	93051	Postal Wizard - Mailer - Printer Friendly Version link is broken			No	Postage Statement Wizard	Low	29.0.4	External

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Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production	Business Impact (Mktg)
1/30/2012 15:45	93033	MSTR: eVS Reports do not support mailer names greater than 40 characters	New eVS mailer ("Consolidated Postal Parcel Presort Service, LLC") was added on 1/27, and this caused the nightly ETL process that loads eVS data into BIDS to fail since the mailer name column was defined as having a max of 40 characters.	None	No	Microstrategy Reports	Critical	29.0.4	Both
1/29/2012 14:23	93024	eVS PRS - PRS CSSC mailers without RSCF in their contract are unable to submit RSCF	FedEx reports that after Jan 22, they are unable to get pricing for any of their RSCF packages.	None	No	E-VS	Critical	29.0.4	External
1/27/2012 8:32	92996	The automation price check does not automatically getting populated for Standard mail Full_service & Basic service mailing from IMSB online tool	The automation price check does not automatically getting populated for Standard mail Full_service & Basic service mailing from IMSB online tool.			BMEU	High	29.0.4	Both
1/26/2012 20:08	92230	PS 3600 - First Class - Letter (include Post Card) - Missing line B1 and B2	PS 3600 - First Class - Letter (include Post Card) - Missing line B1 and B2		Yes	Domestic Postage Processing	Critical	29.0.4	Both
1/26/2012 19:38	92189	PS 3600 - First Class - System did not return for Parcels as Processing Category causing unable to Finalize the PS	PS 3600 - First Class - System did not return for Parcels as Processing Category causing unable to Finalize the PS		Yes	Domestic Postage Processing	Critical	29.0.4	Both
1/26/2012 16:30	92177	eVS Recalc - recalculation of extra services for mailings with library and media mail errors out	The recalculation tool errors out when attempting to recalculate postage for EFNs with both mail class BL and BS, each with extra service 01.		Yes	E-VS	High	30.0.0	Both
1/25/2012 18:47	92133	eVS IMD - Rate_Compute Table	Some rate records were not uploading to the rate table. This results in some piece scans being rated as "NA" as they could not map to a valid rate.		Yes	eVS IMD	High	(None)	Both
1/25/2012 18:45	92132	eVS IMD - Mailer Missing for non-concatenated barcodes	When the non-concatenated barcode is scanned and then the zip code barcode, the mailer field is reset on the backend. The piece is able to be saved, the sample list will not display the mailer. Scans are not being uploaded to the DB.	For a non-concatenated mailing, users should first scan the zip barcode and then the PIC	No	eVS IMD	Medium	29.0.3.1	Both

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Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production	Business Impact (Mktg)
1/25/2012 18:39	92131	eVS IMD - Mailer Not Found	When the mailer not found checkbox is selected, the mailer field should be populated with "Mailer Not Found". However, the mailer field is not populating and therefore the piece scan cannot be saved.	None. No scan is available.	No	eVS IMD	High	29.0.3.1	Both
1/25/2012 17:13	92127	PS 3602 - Part I and Part J - Data for "Total Postage for All Parts" was not recorded in the database	The system displays \$0.00 for "Total Postage for All Parts" section in Part I and J (Nonprofit Standard Mail).	Clerk should release the statement and put adjustment to permit for the difference.	Yes	Domestic Postage Processing	Critical	29.0.4	Both
1/25/2012 16:33	92125	Mail.dat - Incorrect Total Weight on PS3600 for First Class Letters less than 2 oz	Total Weight and Unit Weight on the Postage Statement is being forced to 1 oz., the Total Weight, and Unit Weight may be inaccurate. Manual entry workaround not receiving ACS feedback.	Clerk should release the statement and put adjustment to permit for the difference. Except for OMAS as the option is not available.	Yes	Mail.dat Postage Statement Processing	Critical	29.0.4	Both
1/25/2012 14:16	92095	Express mail Postage statements having any of these extra services lines (14,3,17) will not finalize	Express mail Postage statements having any of extra services lines (14,3,17) will not finalize	Enter an adjustment for the amount of postage.	Yes	Domestic Postage Processing	Critical	29.0.4	External
1/24/2012 13:36	92048	PS Form 3600 Flats Single-Piece 2 oz price incorrect	Single-Piece Flats 2 oz price on Manually entered postage statement incorrect, system is charging 1 oz price instead of 2 oz price.	Manually enter postage to reconcile price.	Yes	Domestic Postage Processing	Critical	(None)	External
1/24/2012 9:34	92026	Incorrect Postage: Mail.dat - Duplicate Pieces on Standard Mail Enclosures Statements With Simplified Address Indicator	Mail.dat Periodicals jobs with Standard Mail Enclosures will map pieces to both the Simplified Address and the non-simplified address version of the same line (F1 and F15 for example).	Postal Clerk to enter adjustment to account, then when fixed reverse adjustment and mailer to resubmit job.	No	Mail.dat Postage Statement Processing	High	30.0.0	Both
1/23/2012 20:17	91952	PS 3600 - MDR job - Incorrect warning message regarding to Late statement	PS Form 3600 - MDR job - Incorrect warning message regarding to Late statement. This prevents user from going further to Finalize the statement	None	Yes	Domestic Postage Processing	Critical	29.0.4	Both
1/23/2012 10:43	91879	Update SBP Code for Contract Pricing for Sample Pieces	Sample processing is failing and setting all items to a pending status because the contract price lookup failed. Issue related to Program Registration manner of sending over the MIDs and CRIDs when there is a 'Master CRID'.	None	Yes	Scan Based Payment	High	29.0.3	Both

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Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production	Business Impact (Mktg)
1/23/2012 10:04	91878	eVS Postage - Parcel Select being charged 0.19 for delivery confirmation	Parcel Select pieces post-price change are being charged 0.19 for Delivery Confirmation. The correct charge should be 0.	Clerk to make an adjustment to the account.		E-VS	Critical	29.0.3	Both
1/22/2012 19:14	91874	Mail.dat First Class NSA rates not applied	Mail.dat First-Class Mail NSA rates are not applied.	Manually enter postage and reconcile to contract price.	Yes	Mail.dat Postage Statement Processing	Medium	30.0.0	Both
1/22/2012 19:12	91873	Mail.Dat - First Class postage statement generating validation error 7079 double entry of postage statement lines	Mail.dat file fails to submit. In Job Validation/Upload Details screen get error 7079 There were duplicate postage statement lines (Section: X, Line Number: X) generated for a postage statement with Mail Class (1).	Postal clerk to enter adjustment on the account. After this is fixed, reverse the adjustment and the mailer to resubmit the job. Mail.XML has a similar issue.	Yes	Mail.dat Postage Statement Processing	Critical	29.0.2.2	Both
1/22/2012 18:15	91870	Parcel Select/Parcel Post - NSA/CSSC Rates Not Being Picked Up	Parcel Select/Parcel Post - NSA/CSSC Rates Not Being Picked Up	Manually enter postage and reconcile to contract price	Yes	CSSC	High	(None)	Both
1/22/2012 13:26	91869	Resolved on retest. Production. International PS. Line S 17 picture Permit is displayed on Parts F and G.	PS Form 3700 Line S 17 for Picture Permit is displaying when it should not.	Clerks should not enter peices in Line S17 for Picture Permit.	Yes	Int'l Postage Processing	Medium	(None)	Both
1/22/2012 10:52	91865	PW allows to select Meter and Precancel accounts for additional postage due incorrectly	Do NOT want meter type MT or PC to pay for verification postage or additional postage. But this was implemented by SRS 669 Mail Anywhere Pay Anywhere.		Yes	Postage Statement Wizard	Medium	(None)	Both
1/20/2012 18:34	91859	Postage is not being calculated for Parcel Select LW pieces scanned as mis-shipped	Mis-shipped Parcel Select Light Weight pieces do not receive correct DDU mis-shipped postage prices.	None. Enter postage by other means. LIMITED IT until further investigation.	Yes	E-VS	High	30.0.0	Both
1/20/2012 15:55	91856	Regression---Database Exception Error for Jan 22. prices, Bound Printed Printed Matter Non-identical pieces ONLY, Line A53 Detached Address Labels (DAL) from BMEU and Mailer	For prices Jan. 22 and after, when postal clerk enters or mailer enters Postal Wizard PS Form 3605 Line A53 DAL receive timestamp or Expression Exception - in /opt/WebSphere/applications/CFMX/cfusion_Cf.ear...line 90 Variable POUNDS_A_A53 is undefined	On Jan. 23, USPS determined that the correct price for PS Form 3605 Bound Printed Matter, BPM on Line A53 DAL and on Line A54 DML is zero. However the system has 0.03 in the price cell. Do not input any mail pieces on lines A53 and A54.	Yes	Domestic Postage Processing	Critical	29.0.4	Both

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Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production	Business Impact (Mktg)
1/20/2012 11:40	91843	Priority Mail Open and Distribute (PMOD) PS Form 3600PM Priority Mail Postage Statement generates zero for postage for CSSC PMOD Pallet rates	When a user submits a PMOD manifest against a PMOD CSSC contract, the Postage Statement shows zeros for all postage amounts and the mailer is not charged for the pallet postage prices. The variance report shows the correct contract rates	None. Charge the mailer for the missing postage by other means.	Yes	E-VS	Critical	29.0.3	Both
1/20/2012 11:01	91839	Mail.dat - Error 4044 thrown incorrectly for postage statement mailing dates one day before the price change	For a job has postage statement mailing date range ending 1/21/2012, the validation claims these dates span the price change date and fail the file submission. This is incorrect since 1/21/2012 is before the price change.	Postal clerk to enter postage statement. Alternatively postal clerk to enter adjustment to account, then when fixed reverse adjustment and mailer to resubmit job.	Yes	Mail.dat Validation	Critical	29.0.4	Both
1/19/2012 18:44	91831	Subtotal Postage, Discount Total, and Fee Total columns not displayed on the PW Confirmation Page	In PostalWizard for Postage Affixed: The Subtotal Postage, Discount Total, and Fee Total columns displayed on the Review page are NOT being displayed on the Confirmation page.	None. Accept confirmation page missing data.	No	Domestic Postage Processing	High	30.0.0	External
1/19/2012 17:47	91829	Total Postage is incorrect on the Standard Mail master statement; correct on billable postage statement	Postage is displayed and billed correctly from the child postage statements. The master statement display of total postage is incorrect.	Ignore the master statement display of total postage.	No	Dashboard	Medium	(None)	Both
1/18/2012 14:03	91786	OMAS permit creation lost selectable list of accounts-cannot create new OMAS (Government Agency) Permits	When the user attempts to create the permit account, the system displays the Federal Agency code as a read only field. The user cannot continue to create a new OMAS type OI, OB, OR, or OD permit.	None. The OMAS type permit cannot be created.	Yes	Account Creation - General	Critical	29.0.4	Both
1/18/2012 9:29	91776	Can't finalize BMEU entered First-Class Mail Combined Statement with Full-Service pieces (and remedy ticket id)	The total pieces [n+f] calculated by the system for the line items does not equal the total pieces [n] input by the clerk on the Permit Entry Page. Where n = number of mailpieces and f = number of pieces claimed full-service discount.	Postal Clerk to enter postage statement without the claim for the full-service pieces and issue a refund for the full-service discount amount.	Yes	Domestic Postage Processing	Critical	29.0.4	Both
1/17/2012 12:53	91767	PostalOne! Session Active after user logs out using BCG 'Sign Out' Link	When Mailer logs out of the application using Business Customer Gateway Sign Out Link a PostalOne session is still active.	Close all browser sessions when logging out of BCG.		Administrative Module	High	29.0.4	External

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1/13/2012 21:10	91757	DUP 90545 Priority Mail: Lines E65-E68 are not retrieving NSA contract prices - Division by Zero error	Mailer or postal clerk creates a non-identical weight priority mail statement and enter pieces in line E65-E68 on Postage Statement Entry page, Expression Exception - in /opt/WebSphere/applications/CFMX/cfusion_Cf.ear.. line 409 Division by zero.	Postal Clerk to enter an adjustment to the account. Once fixed reverse the adjustment and enter the PS Form 3600PM.	Yes	Domestic Postage Processing	Critical	29.0.2	Both
1/13/2012 12:16	91740	BMEU - Mailer - PS 3600 - First Class Mail - Line B5 and B8 are still displaying the old rates	Postal clerk or customer via Postal Wizard when enterer 3600 First-Class Mail statement mailing date on or after 1/22/12 gets old price for Single Piece lines B5 and B8.	Enter this postage statement after the correction in patch 29.0.2 on 1/22/2012.	Yes	Domestic Postage Processing	(None)	29.0.2	Both
1/13/2012 11:32	91738	PostalOne! receiving future dated Postage Statements	Mailers receive warning: to continue with this link, Mail Arrival Date has to be on or after 1/22/2012. Please use pre-price change link for Mail Arrival Date before 1/22/2012. Would you like to continue?	For mail before 1/22/2012, do not select continue and set mailing date to 1/22/2012 to pay the new prices. Instead go to the pre-price postage statement entry link as directed by the message.		Domestic Postage Processing	Critical	29.0.3	Both
1/12/2012 12:54	91692	Regression Automation: Periodical statements with processing category "Parcels" - being changed to "Irregular Parcels"	Periodicals (Regular, Classroom, Nonprofit and Sci of Agr), with processing category = Parcels are incorrectly converted to Irregular Parcels and postage is overcharged.	Enter an adjustment on the customer account for the correct amount of postage or wait until fixed.	Yes	Domestic Postage Processing	High	30.0.0	Both
1/12/2012 12:22	91689	Mailer view PDF: Updates to PDF PS Form 3541	On the Mailer view PDF for 3541, Part E, page 7 of 7, Line E52 should read "(Add lines E27-E51)"	Ignore incorrect subtotal calculation display: Add lines E31-E51.		Mailer View Functionality	High	29.0.2	External
1/12/2012 10:38	91686	eVS Recalculation Tool - fails to update extra service pricing	eVS Recalculation Tool - fails to update extra service pricing. Extra Service prices are not available.	Postal clerk to make an adjustment to the customer account or wait for fix.	Yes	E-VS	Critical	29.0.1.1	Both
1/11/2012 14:22	90648	Issue Level Postage Statement & Publication Report: Correct container detail in download	Excel downloads of the Issue Level Postage Statement & Publication Report are not displaying fractional containers in the PS Form 3541 Part E.	The pdf download displays the correct fractional containers.	No	Periodicals	High	30.0.0	External
1/11/2012 14:18	90647	Publication Report: Unexpected Manual Statements	The publication report includes manually entered statements that do not appear in the publisher's other reports and queries. These statements are invalid having postage amounts but zero copies.	Use other reports to obtain information about the Periodicals mailings.	No	Periodicals	High	30.0.0	External

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1/11/2012 11:19	90640	Issues in loading the FS NIXIE and ACS data to the FS reporting tables	ACS and NIXIE data do not load to the full-service reporting tables and this limits mailer's access to the ACS and NIXIE data through Business Customer Gateway (BCG).	Use an alternative method to obtain the ACS and NIXIE data.		Push/Pull Data Distribution	High	29.0.1	External
1/10/2012 16:31	90631	Mail.xml - Incorrect Total Copies on A1 of PS3541 Periodicals Postage Statement	The 'Total Copies' field should display the sum of 'Nonsubscriber' plus 'Subscriber' copies. the 'Total Copies' field on A1 is displaying the Nonsubscriber copies.	None. Total copies has the nonsubscriber copies. Postage is not affected.		Mail.xml Postage Statement Processing	High	30.0.0	Both
1/10/2012 15:37	90629	eVS Postage - Extra Services, Parcel Post, and Parcel Select being calculated at future rates when they should get current	eVS is giving future rates to extra services and Parcel Select in all mailings, regardless of mailing date.	Parcel Select and extra services have no access to the prices applicable before Jan 22. Enter postage by alternative means.	Yes	E-VS	Critical	29.0.1	Both
1/10/2012 14:10	90627	Mail.dat - Validation 4206 being run on all co-pal jobs instead of just bundle-based	Mailers that are submitting updates to tray-based co-pal jobs (hdr, seg, csm, mpa, oci) are experiencing the following error: [4206] Required File Missing: file names. This validation is only applicable to bundle-based co-pal.	The .hdr, .seg, .mpu, .mcr, .mpa, .cpt, .csm, .cqt, .pqt, and .oci files must be included in the update to the tray-based co-pal job. Alternatively, the postage statement may be entered by alternative means.	No	Mail.dat Validations	High	30.0.0	Both
1/10/2012 13:17	90623	Fix the error handling in the Closeout Message parser when encountering an invalid xml.	The mailer will not be able to receive Closeout messages that were created using Mail.XML versions other than the one used to submit the request. There are no appropriate error messages for this event.	Do not use different Mail.XML version from the one used to submit the request. See Mail.dat and Mail.XML version schedule document for Jan 8 2012 release https://ribbs.usps.gov/intelligentmail_schedule/documents/tech_guides/specs/IDEAllianceSpecs.pdf .		Mail.xml Validations	Medium	29.0.2	External
1/10/2012 13:13	90622	Enhance the DB queries that process the Informed Visibility Data for Data Distribution	Enhance the performance of the Database procedures that load and prepare the Informed Visibility data for Mail.XML Pull, Mail.XML Push and Downloadable reports.	None. The performance of the push messages and the reports is slow.		Mail.XML Report Processing	Medium	29.0.2	External

Mailer Closed Issues 040412

Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functiona l Subsystem	Priority	Productio n	Business Impact (Mktg)
1/10/2012 12:39	90620	Mailer - Data Distribution Dashboard - Date Range Error	The year is not factored in the date comparison and gives an error message "Start Date must be before the End Date" if the month of the start date is greater than the month of the end date. Example: Date range 12/dd/11 to 1/dd/12 generates error.	Select data for the dashboard using dates that do not fit the criteria for this problem.		Push/Pull Data Distribution	High	29.0.2	Both
1/9/2012 19:37	90610	Error message issue when processing FCM statements for metered Parcels	Error message "Single Piece affixed mail must be part of a presorted mailing" is incorrectly generated by the system when processing FCM statements for metered Parcels	Unless the mailing contains pieces paying single piece price, the postal clerk must enter an adjustment transaction. After this is fixed reverse the adjustment transaction and enter the postage statement.	Yes	Domestic Postage Processing	Critical	29.0.2	Both
1/9/2012 17:36	90605	E-VS - Missing RSCF records for Pre Price Change	EVS uses P 1,2,3 for NSA RSCF prices before Jan 22 but these records are missing.	Postal Clerk to enter postage statement until fixed.		E-VS	Critical	29.0.1	Both
1/9/2012 15:08	90600	Mailer View - PSW - Mailer's Mailing Date to be after 1/22/2012 in the prior rate case link	Mailer entering a postage statement in Postal Wizard allows Mailer's Mailing Date to be after 1/22/2012 in the prior rate case link. Incorrect prices are applied.	Postal clerk must not finalize postage statement for mailing date Jan 22 and after with prices before Jan 22. If finalized, the postage statement must be reversed.	Yes	Postage Statement Wizard	High	29.0.1	Both
1/9/2012 11:45	90596	Mail.XML - Validation to reject Election Mail is not triggering	Mail.XML Message to create a postage statement will accept the Election Mail product.	Election Mail is not an available product at this time. Any Postage Statement with Election Mail must be reversed and reentered to receive correct First-Class Mail Postage.		Mail.xml Validations	High	29.0.2	Both
1/9/2012 5:35	90592	DUP 90605 PRS Postage - some statements fail with : generate_pstg_line_for_ps(1p..17p) ORA-01403: no data found	Manifest File Number nnnnnnnnnnnnnnnn: PRS: Error processing line item: 100: generate_pstg_line_for_ps ORA-01403: no data found	Postal clerk to enter postage statement.		E-VS	Critical	29.0.1	Both
1/9/2012 5:31	90591	eVS Postage - Parcel Select statements for current rates failing	Error ocured while submitting postage statement: No postage rate was found for this combination of inputs: mailingDate=2012-01-03 etc. Invalid postage statements cannot be submitted.	None. Postal clerk to enter postage.		E-VS	Critical	29.0.1	Both

Mailer Closed Issues 040412

Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production	Business Impact (Mktg)
1/8/2012 21:26	90590	Mail.XML - NSA Pricing can be incorrect for Priority Mail or PMOD	Currently when a permit has custom pricing for both PMOD and Priority Mail, then Mail.XML postage statement processing can incorrectly choose the NSA contract with the custom prices. This affects postage calculated.	If incorrect postage was taken from the mailer account, the postal clerk must reverse that postage statement. The mailer can enter the postage statement with the correct NSA contract using Postal Wizard. Or the Postal Clerk can enter the postage statement	Yes	Mail.xml Postage Statement Processing	Critical	29.0.2	Both
1/8/2012 15:44	90589	Mail.XML - NSA Prices postage statement lines missing data columns	The product id, the discount rate, and the published rate are missing from the statement of NSA contract pricing. Sometimes cannot see column for discounted price (that the customer pays).	None. Column data is missing.		Mail.XML Postage Statement Processing	Critical	29.0.2	Both
1/8/2012 11:46	90585	Unable to pull the Original Container Information report from Dashboard	User unable to access Original Container Information report from the dashboard due to performance problem.	None.		Dashboard	High	29.0.0.1	Both
1/8/2012 9:13	90574	Mailer View : On "Summary " Page Bulk Mail Center (BMC) link is not functional.	When Mailer is logged in regarding the Transaction/Information "Summary" Page, on right site of the page, when the Bulk Mail Center (BMC) link is selected, the Error - Page not found is displayed.	Use url https://www.usps.com/business/national-distribution-centers.htm	No	Mailer View Functionality	Medium	30.0.0	External
1/7/2012 16:26	90571	Mail.dat and Mail.XML Standard Mail Marketing Parcels over 3.3 oz - Lines G10 G17.	The lines for Standard Mail Marketing Parcels 3.3 oz and over are not mapped correctly to the Mail.dat or Mail.XML rate categories: PI = 5 Digit, PM = SCF, P7 = NDC, and P8 = Mixed NDC..	As a workaround current rate categories (PQ, PR, PE) can be used. However there is not rate category available for SCF presort lines G13 and G16 wait until fixed. Postal clerk to enter postage statement if SCF presort lines G13 or G16.		Mail.dat Postage Statement Processing	Critical	29.0.2	Both
1/6/2012 20:23	90569	Copalletization Original Container Information report Performance Issue	Copalletization Original Container Information report is timing out	Do not use the Copalletization Original Container Information report - request report by alternative means from mailer.	No	Reporting	Medium	30.0.0	Both
1/6/2012 19:54	90566	Display of Total Postage (Label and Value) after the reduction of shortage and spoiled pieces' discount is missing when a Mail.dat/Mail.xml job has shortage/spoiled pieces in the mailing in it.	When acceptance clerk finalizes the postage statement the shortage/spoilage is missing.	Request for a refund transaction if the shortage or spoilage is not taken into account.	Yes	Domestic Postage Processing	High	29.0.1	Both

Mailer Closed Issues 040412

Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production	Business Impact (Mktg)
1/6/2012 19:03	90564	PostalOne - Prog Reg Interface Script is very slow and is not finishing	Prog Reg Interface Script is very slow and is not finishing. This is causing NSA contract pricing to be unavailable.	None.		Domestic Postage Processing	High	29.0.1	Both
1/6/2012 9:58	90543	Mailer View: PDF Display Updates for Final PS Hard Copies	Displays on the Mailer PDFs are not up to date since the final hard copies were recently posted 1/5/2012.	None. Must be fixed by Jan 22.		Mailer View Functionality	High	29.0.1	Both
1/5/2012 13:20	90532	Regression: MRS Invoicing Receipt cannot be retrieved from BMEU and Mailer Views	Cannot obtain MRS invoicing receipt.	None.		PBV	High	29.0.1	Both
1/5/2012 12:53	90526	SBP - Postage Due Statements are getting Error for Priority Mail Flat Rates	Scan based payment transactions do not receive a transaction ID and display error on the dashboard instead of complete.	Enter postage statement by other means not scan based payment.		Scan Based Payment	High	29.0.1	Both
1/5/2012 0:25	90515	Duplicates lines (display only) being displayed on review page for combined mailings	Duplicates lines being displayed on review page (or when a statement is picked after being finalized from the dashboard) for combined postage statements only. Applies to Mail.dat, Mail.XML, Postal Wizard and Clerk entry.	None. Ignore the display of duplicate lines. Total postage is correctly billed.		Domestic Postage Processing	High	29.0.2	Both
1/4/2012 18:30	90513	Mailer: 3605 Package Services Postage Statement PDF Display Issues	Missing columns "Hold for Pickup" and "Customer Generated Electronic Labels" Duplicate column "Packaging is Based On"	None. Must be fixed by Jan 22.		Mailer View Functionality	High	29.0.1	Both
1/4/2012 17:37	90509	Mail.XML 11.0D Characteristic Mail Content Type not working	Mail Content is not recorded on Standard Mail or First-Class Mail postage statements: Reply Envelope or Reply Card, Contents NOT required to be mailed FCM, DVD/CD or other disk (inc Round Trip), Product Sample.	None. Even though mailer reports mail content, it will not display on the postage statement.	No	Mail.XML Postage Statement Processing	High	30.0.0	Both
1/4/2012 15:02	90387	Regression Automation: Tap Test verification failing to trigger in External mailer submitted statements	For Postal Wizard statements with Windowed letters or flats, when in UPD status with a future mailing date, being finalized before that future mailing date, the system fails to trigger Tap test verification. Same problem for address quality verification.	The Postal Clerk must enter the postage statement, then the verification is triggered.		PBV	Critical	29.0.1	Both

Mailer Closed Issues 040412

Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production	Business Impact (Mktg)
1/4/2012 13:40	90383	Reversal of Metered or Precanceled mailing	Reversal of metered mail or precanceled mail from Postal Wizard, BMEU, Mail.dat or Mail.XML entered postage, results in incorrect credit.	Postal Clerk to call Help Desk to request a data repair in place of the reversal transaction.	Yes	Domestic Postage Processing	Critical	29.0.2	Both
1/4/2012 9:20	90377	MMS Error msg received when entering a PMOD Pallet sample for a NSA approved permit	Pricing for PMOD pallets is not working in Manifest system	None. To be fixed before Jan 22.		MMS	High	29.0.2	Both
1/3/2012 13:35	90369	Unable to submit Periodical combined statements from Postal Wizard with 'Does mailing require a 8017/8125' checked on all children.	In some cases for Periodicals Combined statements, postage statement entry cannot be completed if box, 'Does mailing require a 8017/8125' is checked.	Do not check box 'Does mailing require a 8017/8125' even if it applies	No	Postage Statement Wizard	Medium	30.0.0	Both
1/3/2012 12:46	90367	Presort Eligibility Report - postage computation issues (various)	Various circumstances result in the presort eligibility functionality computing postage as \$0, resulting in negative postage due.	Ignore the Presort Eligibility report and ensure the postage statement is correct.	Yes	E-VS	High	30.0.0	Both
1/3/2012 7:54	90361	Parcel Select - Sample Showcase Part J configuration	Sample Showcase pricing is incorrect and not available to Postal Wizard customers or postal clerk	Wait until Sample Showcase pricing is fixed before Jan 22	Yes	Domestic Postage Processing	Medium	29.0.2	Both
1/1/2012 21:30	90348	eVS CSSC - Parcel Select Is Getting Published Rates	When attempting contract pricing system is giving published pricing	Manually enter postage and reconcile to contract price	Yes	PostalOne! Interface	Critical	30.0.0	Both
12/31/2011 16:07	90340	DUP 92181 PMOD Container Pallet rates unable to generate postage statement	eVS PMOD Container Pallet rates unable to generate postage statement	Do not use new PMOD Container Pallet rates. Defer billing customer.	Yes	E-VS	Critical	(None)	Both
12/30/2011 11:10	90317	Carbon Accounting Summary - Zero Emissions Calculated Incorrect FCM Lines	Inaccurate calculations for First-Class Mail postage statement lines C4 and C10 and B14 are identified with issues.	None. Report calculations will be fixed in a future release.		Reporting	High	29.0.2	Both
12/29/2011 23:41	90307	682 Carbon Accounting Summary: Incorrect Calculations for Parcel Post and Parcel Select	Inaccurate calculations for Parcel Post and Parcel Select. Parts D, G, I, and J are identified with issues.	None. Report calculations will be fixed in a future release.		Reporting	High	29.0.2	Both
12/29/2011 12:31	90295	Presort Eligibility Report - Failing Parcel Select Lightweight recalculates incorrectly	Postage incorrect. Incorrect rate indicators are being used to map presort exception pieces for Parcel Select LW. A threshold of 50 pieces/50 lbs. Zone is not calculated.	Postal Clerk to enter postage by changing the suggested incorrect value.	Yes	E-VS	High	30.0.0	Both

Mailer Closed Issues 040412

Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functiona l Subsystem	Priority	Production	Business Impact (Mktg)
12/23/2011 9:46	90168	682 Carbon Accounting Summary - Fourth Decimal Place of "Raw" Emissions Figures Not Being Retained	Calculations were performed without the fourth decimal place and therefore are inaccurate. Calculations performed to three decimal places instead of four.	None. Report calculations will be fixed in a future release.		Reporting	High	29.0.2	Both
12/22/2011 13:08	90148	Mail.dat - Incorrect number datatype for total weight in pw_qual_container	Mail.dat 11-2 weight specification has been updated to allow 12 characters, with 4 after the decimal point (99999999v9999) Internal db tables allow only 9999v9.	None. Can use Mail.dat 11-1 until Jan 8.	No	PostalOne ! Interface	Critical	29.0.0	Both
12/16/2011 18:32	89955	FCM Round Trip DVD/CD or Other Disc letter mailpiece - the system is not adding surcharge for 2 oz piece	Incorrect price for DVD/CD 2 oz letter starting Jan 22	Do not enter postage for DVD/CD 2 oz letter until fixed before Jan 22	Yes	Domestic Postage Processing	Critical	29.0.2	Both
12/14/2011 13:27	89758	682 - Carbon Accounting Summary - Periodicals Calculation Incorrect	Periodicals Carbon Emissions Accounting calculation incorrect	None		Reporting	High	29.0.2	Both
12/13/2011 16:07	89504	Mail.dat - Standard Mail enclosure piece validation for version 11-2 files	Mail.dat 11-2 does not allow Periodicals Outside County firm bundles with enclosures.	Until Jan 8, use Mail.dat 11-1.	No	Mail.dat Postage Statement Processing	Critical	(None)	External - Systemic
12/8/2011 10:11	89048	DUP 86954 SRS 669. Mailer View. International PS. Permit search result returns invalid permit types	Account Search for International PS Form 3700 returns invalid permit types for Permit Holder, which should not be available for Intl PS submission like BR, MR, PP, PE.	Use only permit types for Permit Holder: OI or PI. Mailing Agent and Mail Owner: PI,'MT','PC','OM','OI', or'GH'.		Int'l Postage Processing	Medium	30.0.0	Both
11/8/2011 9:52	86994	Mail.dat - CSM/IMR piece count validation	Validation 7094 is counting pieces using the difference between upper and lower plus 1 instead of piece count.	None. Validation must be turned off.		Mail.dat Validations	High	30.0.0	External
11/7/2011 13:08	86972	PBV - History Migration missed	One of 25 migration scripts wasn't executed last night - this is causing some mailers to not have their histories migrated, and resulted in excessive verifications called	None. Supply a script to migrate the history for the missing mailers		PBV	High	28.0.0.1	Both