

# User Group 1 “PostalOne! / SASP / Intelligent Mail”

## Minutes

### Thursday, January 26, 2012

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#### Agenda Items

- # Welcome and Opening Remarks
- # R29 Issues List
- # New Issues

#### Welcome and Opening Remarks – Josefina Cabatu

#### Issues List – Josefina Cabatu

- # The document was reviewed and is posted under Known Issues List at [https://ribbs.usps.gov/intelligentmail\\_schedule/documents/tech\\_guides/jan2012/issues.htm](https://ribbs.usps.gov/intelligentmail_schedule/documents/tech_guides/jan2012/issues.htm)
- # Patch Release 29.0.3 was scheduled and conducted Sunday, January 29, 2012.
- # There were questions regarding the criticality of ETR 91829 (ETR 90565 is a duplicate). The Postal Service is aggressively working to resolve the ETR 91829.
- # There were concerns regarding the workarounds and the number of issues not detected during testing.
- # The Postal Service will work closer with teams to develop more concise workarounds.
- # There were concerns regarding ETR 92026 and its financial impact. Group leadership will report back with findings regarding the impact.
- # There were concerns regarding the number of issues in this release. The group would like to know how the Postal Service will change their processes to reduce the number of bugs and/or identify and fix the problems without crippling the mailing industry.
- # It was recommended to lengthen the time period between final PRC approval and implementation.

#### MTAC Issues Tracking System (MITS)

- # To see the previous postings of minutes and other user group documents, the steps are:
  1. Business Customer Gateway
  2. National Customer Support Center - RIBBS (listed under "Customer Support")
  3. MTAC (next to the last tab on left menu) MTAC Issues Tracking System Login (listed under "Important Links")  
<http://ribbs.usps.gov/index.cfm?page=mtac>
  4. Sign on with user name UG 1
  5. Email Kathryn Mackey at [Kathryn.r.mackey@usps.gov](mailto:Kathryn.r.mackey@usps.gov) to obtain a password.
  6. Click on User Group
  7. Search on User Group Issue Number 1
  8. Click on View Minutes

#### Next Meeting

Thursday, February 9, 2012  
10:00am to 11:00am EST  
Phone: 866-567-8049 Meeting ID: 9799841

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