

Id	CR Type	Priority	Title	Functional Subsystem	Production	Status	Business Description (Mktg)	Business Workaround	Submit Date
38144	COM	Low	Reconciliation Report	Electronic Documentation	(None)	Requirements Review	Price Categories are not consistent with each other on the Reconciliation report. Some have Auto/Nonauto first and then the presort level. Others have the presort level first and then Auto/Nonauto.	Training to read the entire description of the category on the reconciliation report. Description is correct just not standardized.	21-Apr-09
38900	COM	High	Mail.XML- Support to Foreign addresses in ACS messages	PO1 Full Service Messages	(None)	Requirements Review	Modify Mail.XML Technical Spec (Version 7.0) to include additional elements in ACS message to support foreign addresses. This request originated from MTAC 122 workgroup ACS issue list.	No work around available. CR filed for adding foreign address support to Mail.XML. SASP will support in future release.	10-Jun-09
48486	ETR	High	CPP Permit Validation	Mail.dat Validations	27.0.1	Requirements Review	For Mail.dat Periodicals CPP file submission, the publication number is valid even if the record is at an additional entry office and not at the original entry office. The validation should require the record at the original entry office.	Publishers check to see that the publication number is maintained at the original entry office. Postal Service create or update the publication at the original entry office.	20-Aug-09
48873	ETR	High	Incorrect Mail.dat Container/Bundle charges due to Container and Bundle Charge Method of 2	Mail.dat Postage Stmt Processing	(None)	Requirements Review	SRS 501: Mail.dat comail more than one title/issue Periodicals Outside County with Container and Bundle Charge Method 2 charge all to one publication overcharges for containers and bundles.	None. Do not send Mail.dat comail more than one title/issue Periodicals Outside County with Container and Bundle Charge Method 2 charge all to one publication.	10-Sep-09
49641	COM	High	Mail.XML - Unknown Pallets should show at the bottom of the Qual Report.	Mail.xml Reports	(None)	Requirements Review	Unknown pallets should be displayed at the bottom of the Qual report as there are not rates related to these pallets and they are virtual pallets.	User accepts qualification report with display of unknown pallets as is.	16-Oct-09
49770	ETR	Medium	Dashboard: Postage statement should display the correct container type of a sibling container	Dashboard	(None)	Requirements Review	The postage statement does not display 1 in the "1" MM Tray" column for the sibling container. Instead, it displays 1 in the "Other" column for the sibling container.	None: Accept incorrect container classification of Other rather than MM Tray.	21-Oct-09
49881	ETR	Low	MDR082 Transition - MDR not generating Tray difference Report	MLOCR	(None)	Requirements Review	A job for MLOCR One Pass is submitted in Legacy and MDR systems. MDR did not generate the Tray Difference Report. the MLOCR job is a mixed or full-service.	Mailer will submit Mail.dat files as a Two Pass MLOCR mailing and associated eDoc: Post. Stmt, Qual Report, ZIP Dest. Report, and hard copy Tray Difference Report and Tray Exception Report.	26-Oct-09

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49883	ETR	Low	MDR082 Transition - MDR using actual peices instead of planned pieces in Postage Statement.	MLOCR	(None)	Requirements Review	A job for MLOCR One Pass is submitted in Legacy and MDR systems. MDR is using the Actual pieces instead of the Planned Pieces to generate the Postage Statement (Master).	Mailer will submit Mail.dat files as a Two Pass MLOCR mailing and associated eDoc: Post. Stmt, Qual Report, ZIP Dest. Report, and hard copy Tray Difference Report and Tray Exception Report	26-Oct-09
49885	ETR	Low	MDR082 Transition - MDR Piece count in Reconciliation Report does not match with Legacy	MLOCR	(None)	Requirements Review	A job for MLOCR One Pass was submitted in the Legacy and MDR systems. The Piece count in the Reconciliation Report generated by MDR does not match with the Piece count in the Reconciliation Report generated by Legacy.	Mailer will submit Mail.dat files as a Two Pass MLOCR mailing and associated eDoc: Post. Stmt, Qual Report, ZIP Dest. Report, and hard copy Tray Difference Report and Tray Exception Report	26-Oct-09
49886	ETR	Low	MDR082 Transition - MDR used Actual Pieces instead of Planned Pieces in Qualification Report	MLOCR	(None)	Requirements Review	A job for MLOCR One Pass was submitted in the Legacy and MDR systems. MDR used Actual Pieces instead of Planned Pieces in the Qualification Report.	Mailer will submit Mail.dat files as a Two Pass MLOCR mailing and associated eDoc: Post. Stmt, Qual Report, ZIP Dest. Report, and hard copy Tray Difference Report and Tray Exception Report	26-Oct-09
49925	ETR	Low	PSW: PS 3602 - Part H Enhanced Carrier Route Letters should not require to do Manual Barcode	Domestic Postage Processing	(None)	Requirements Review	For PS 3602 Part H, when user (BMEU clerk) was trying to finalize the statement PS 3602 Part H Enhanced Carrier Route Letter submitted via PSW, system required to do Manual Barcode when it was not supposed to.	Current work around is to enter the following details/reasons at the verification page.	28-Oct-09
49962	COM	High	Periodicals: Mailer to view additional offices and original office for Publication	Periodicals	(None)	Requirements Review	SRS 352 Periodicals: Mailer to view additional offices and original office for Publication	Drill down several levels to find the acceptance office or original office.	30-Oct-09
50141	ETR	High	MDR 09-1 - Firm Bundles are being reported and pieces claimed as Carrier Route pieces.	Mail.dat Reports	(None)	Requirements Review	Qualification Report incorrectly changed and is displaying each Firm Bundle on a separate line as well as displaying other rate qualifications for the same Group Destination separation on a separate line.	Mailer must provide correct qualification report by alternative method.	5-Nov-09
50235	TPR	Low	MLOCR One Pass discrepancy on the tray difference report dollar amount and the total postage	MLOCR	(None)	Requirements Review	The MLOCR One-Pass job is displaying incorrect total postage on dashboard, tray difference report, Master Statement; and there is no full-service indicator in the qual report.	Mailer will submit Mail.dat 9.1 files as a Two Pass MLOCR mailing and associated eDoc: Post. Stmt, Qual Report, ZIP Dest. Report, and hard copy Tray Difference Report and Tray Exception Report.	9-Nov-09

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50242	ETR	Low	One Pass: not generating a message box during the Master statement finalization process that Tray Difference Report must be finalized prior to the Master Statement	MLOCR	(None)	Failed Test (Deleted)	Instead of receiving a message box at the end of the finalization process of the Master statement that 'you should finalized the tray difference report before the master statement,, the system is displaying the Mailing Group Summary Information.	Mailer will submit Mail.dat 09.1 files as a Two Pass MLOCR mailing. The eDoc submitted on PostalOne! will be planned documentation that will include the Postage Statement, USPS Qual Report and ZIP Destination Report. Postage is paid on <u>planned count</u> .	9-Nov-09
50247	ETR	Low	One Pass Tray Difference Report can not be finalized	MLOCR	(None)	Requirements Review	Users are unable to finalize Tray Difference Report for MLOCR One Pass job. An error message was received: There has been an error. No Finance Number has been designated.	Mailer will submit Mail.dat 9.1 files as a Two Pass MLOCR mailing and associated eDoc: Post. Stmt, Qual Report, ZIP Dest. Report, and hard copy Tray Difference Report and Tray Exception Report.	10-Nov-09
50331	COM	High	Mail.dat: Rates allowed that mailing does not qualify	Mail.dat Validations	(None)	Requirements Review	Rate/Piece Counts are not in correct column on Qualification Report for rate qualification. The system is allowing the rates to be claimed at the rate that is showing in the Rate/Piece Count column.	If the mailing does not qualify for automation but claims automation do not accept it. Qualification reports will be generated by the system in this case until there is file validation to reject these Mail.dat files.	15-Nov-09
50889	COM	Medium	Mailer cannot tell what permits or pub numbers are linked to what CAPS accounts	Electronic Postage Processing	(None)	Requirements Review	Mailers cannot see what permits or pub numbers are linked to what CAPS accounts.	Resolution through business workaround; not a software update issue. Ask the CAPS Service Center or BMEU what permits or pub numbers are linked to what CAPS <u>accounts</u>	20-Nov-09
52186	COM	High	Electronic statements (submitted via Mail.dat) were not displaying on the dashboard	Electronic Postage Processing	(None)	Requirements Review	Electronic statements (submitted via Mail.dat) were not displaying on the dashboard.	None - No root cause determined yet.	1-Dec-09
52254	ETR	Low	Dashboard displays incorrect Adjustment Amount for MLOCR One pass job	Dashboard	(None)	Requirements Review	Dashboard displays an amount difference next to the link for the Tray Difference Report on the Job Summary screen. However, when opening the Tray Difference Report, the screen displays "No Differences to Report".	Mailer will submit Mail.dat files as a Two Pass MLOCR mailing and associated eDoc: Post. Stmt, Qual Report, ZIP Dest. Report, and hard copy Tray Difference Report and Tray Exception Report.	1-Dec-09
52293	ETR	Low	MLOCR One Pass discrepancy on the tray difference report dollar amount and the total postage	Mail.dat Reports	(None)	Requirements Review	MLOCR One-Pass discrepancy in Tray Difference report - posting a \$580 fee for 384 pieces. Report is incorrect (reference 50235)	Mailer will submit Mail.dat 9.1 files as a Two Pass MLOCR mailing and associated eDoc: Post. Stmt, Qual Report, ZIP Dest. Report, and hard copy Tray Difference Report and Tray Exception Report	2-Dec-09

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52418	ETR	Low	One Pass: Tray difference report, Qual report & postage statement show discrepancies.	Mail.dat Reports	(None)	Requirements Review	MLOCR: Tray difference report, Qual report & postage do not match. Statement shows discrepancies in postage amount.	Mailer will submit Mail.dat 9.1 files as a Two Pass MLOCR mailing and associated eDoc: Post. Stmt, Qual Report, ZIP Dest. Report, and hard copy Tray Difference Report and Tray Exception Report	3-Dec-09
53477	ETR	Medium	Mailer View: Phone number on Postage Statement for Mailer View is incorrectly formatted	Mailer View Functionality	(None)	Requirements Review	Phone number on Postage Statement for Mailer View is not formatted correctly. Statement showing on owner view has phone number as ((55)5)5-3418	None	8-Dec-09
53906	COM	Low	Issue Level Postage Statement too long	Periodicals	(None)	Requirements Review	The list of Issue Level Postage Statement can be too long when displayed on report. Mailers suggest consolidating to display as a range as an alternative.	Download issue level postage statement in excel or csv and format as needed.	15-Dec-09
53916	COM	Low	Periodicals Galley Mail - Single Copy Request	Periodicals	(None)	Requirements Review	Periodicals may pay highest postage for pounds, pieces, bundles and containers and not supply qualification reports.	BMEU shall not require qualification report for this mail.	15-Dec-09
54033	ETR	Medium	Mail.XML - Priority Mail Postage Statement after 12/07/2009	Mail.xml Postage Statement Processing	(None)	Requirements Review	Cannot open the Postage Statement with Priority Mail Commercial Plus rates without being logged out of PostalOne!	None	21-Dec-09
54077	ETR	Critical	PS 3541 Combined - Total Receipt not matching with Actual Total	Domestic Postage Processing	26.0.0	Ready for Prod Build	PostalOne! Total postage was not matching with Actual Total of individual statements on a Combined Periodicals statement; it's 2 - 3 cents less.	Use the correct totals on the individual postage statements and ignore the combined mail receipt totals.	22-Dec-09
54085	COM	High	Dormant Jobs include Periodicals Finalized Pending Payment	Periodicals	(None)	Requirements Review	The report of dormant jobs includes Periodicals postage statements in FPP status before payment and should not.	Mailer viewing dormant jobs must check postage statement status and not consider FPP a dormant job.	23-Dec-09
54190	COM	Low	Periodicals Issue Level Register on one document	Periodicals	(None)	Requirements Review	Desire a single register for the issue level not a register or one for each acceptance location	Use register for each acceptance location until changed.	4-Jan-10
54279	COM	High	Mail.dat IMR for Non Full Service pieces should not require Owner's MID and CRID	Mail.dat Validations	(None)	Requirements Review	In the IMR for non Full-Service pieces, the Mailer ID of Mail Owner and CRID of Mail Owner are currently required but should not be required.	If the owner MID and CRID do not exist use Mailer ID of Preparer, CRID of Preparer in their place.	8-Jan-10
54310	COM	Critical	Postal Wizard: Display Estimated Postage without Subtotals	Postage Statement Wizard	(None)	Requirements Review	Recommendation: remove the subtotals from the Postal Wizard Confirmation Page and rename 'Total Postage' to 'Estimated Total Postage' on this page.	Documentation and training that the total postage on the Postal Wizard confirmation page is estimated and may not include some discounts or could change due to verification results.	11-Jan-10

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54472	COM	High	eDocs: Qualification Report - Should not be grouped by Carrier Route Number and Group Destination Zip	Electronic Documentation	(None)	Requirements Review	Qual report is displaying the same Group Destination ZIP on several lines for the jobs that have multiple Carrier Route number for the same Group Destination. The count should be summarized to a Single line for each ZIP.	None	19-Jan-10
56472	COM	High	Mail.dat Client Enhancements	Mail.dat Validations	(None)	Requirements Review	Various MDR Client Enhancements	None. Use the features of the current Mail.dat job Metric Search.	28-Jan-10
56477	ETR	Critical	The total pallet count is showing incorrect on each postage statement	Mail.dat Postage Stmt Processing	26.0.0	Deployed to CAT	When multiple mailing dates are on one mail.dat file, generating multiple postage statements, Pallets are counted against all mailing dates in the container counts stored. Total pallet count is showing on each ps instead of by ps mailing date.	None. The pallet count is incorrect on the postage statements.	28-Jan-10
56910	ETR	Low	Fix the "402 Not Well Formed XML" error when creating Periodicals appointments	IMD - Intelligent Mail Device	(None)	Requirements Review	User received "402 Not Well Formed XML" error when trying to create Periodicals appointments. Mail.XML 6.0D specification does not include all of the Mail.dat 09-1 ContainerLevel values for the MailDatCode enumeration in the PreSortLevel element.	Mail.XML v9. In other versions do not use the following Presorts (AH= Original MxdADC, AI=Protected ADC, AL= Mxd Air) for the Pallet because they are not supported and what presort level to use for appt	17-Feb-10
56967	ETR	High	Non-Full Service -MailXML - Mail Piece Message Submission Issue	Mail.XML Web Services	(None)	Requirements Review	Non full-service Mail.XML jobs generates an error when submitting mail piece message: FullServiceParticipationIndicator in MailingGroupData block of OpenMailingGroupRequest message must be populated with F or M for mail piece or piece range creation.	If not a full-service or mixed service mailing, do not file any piece information.	18-Feb-10
56996	ETR	High	PW_WIZARD_CONTAINER_SUM - Pallets container counts issue	Mail.dat Postage Stmt Processing	27.0.1	Requirements Review	Sack/pallet counts at the top of the postage statement are not correct for pallets linked via parent/child relationships in the CSM records.	None	19-Feb-10
56997	ETR	Critical	Mail.dat Outside-County Periodicals - Section E Missing container postage charges	Mail.dat Postage Stmt Processing	26.0.0	Deployed to CAT	Mail.dat is missing lines in section E due to a mapping error that only happens when using "Entry Point for Entry Discount - Facility Type" values of S and a container level of AB.	None. Missing Outside-County Postage charge for containers. Provide postage by other means if using this facility type and container level.	19-Feb-10

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57065	ETR	High	Nonprofit Standard Mail Postage Statement with Single Piece price- Valid Rates Error	Mail.dat Postage Stmt Processing	27.0.1	Requirements Review	A standard mail job is failing on rate type conversion. Rate type in mpu file is N (non profit) and the mpu weight is 0.04. For a cqt record with a rate category of S (single piece), it should have been converted to type R but didn't.	None	23-Feb-10
57068	COM	High	Dashboard - Statement Statuses search selection extend to the Job Detail Level	Dashboard	(None)	Requirements Review	From Dashboard, Mailer filtered the UPD, FPP, and FIN from Statement Statuses selection drop-down, but the search was displaying the CAN and EST under Job Details (when clicking on the Job ID).	None: Accept extra results the search should not have returned.	23-Feb-10
57204	ETR	High	PAR File Submission Issue	Mail.dat Validations	27.0.1	Requirements Review	The application currently does not support more than one .par file submission per job. However the error message text is misleading because the .par file that was submitted did not exist in the original submission; it was in the first of two updates.	None.	3-Mar-10
57218	ETR	High	Qualification Report is not displaying mixed-service info for PE and PP	Mail.dat Reports	(None)	Requirements Review	Periodicals qualification reports fail to show for mixed full-service and not full-service pieces the column indicating a full-service piece.	None - The full-service column is not available in the qualification report for Periodicals.	3-Mar-10
57276	ETR	High	Add email notifications for MID web service when it is down	MID	26.0.0	In CAT Test	When MID web service is interrupted, the system should generate email alerts to notify the recipients that the MID web service is down.	None	8-Mar-10
57281	ETR	Critical	Combined Jobs are failing to finalize	Mail.dat Postage Stmt Processing	26.0.0	Deployed to CAT	During the final stage of finalization of combined job with more than 100 child statements, the screen goes blank and freezes with mailing group summary at the top of the page.	None	9-Mar-10
57295	ETR	High	Multi Finalize Pending Nonprofit Reserve Balance Incorrect	Dashboard	26.0.0	Deployed to CAT	Multifinalize is recording the wrong amount for pending Nonprofit mailings.	None	9-Mar-10
57335	COM	Medium	Dashboard - Copal - Enhance to have the indicator showing as Copalletization statement	Dashboard	(None)	Requirements Review	On Dashboard, Mailer suggested to have the indicator to specify whether the statement is Copalletization. Currently the Copalletization indicator is only showing on Qual report.	None. Requested new functionality.	12-Mar-10

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57377	ETR	Medium	Dashboard - Master - Incorrect Pieces displaying for Child statement	Dashboard	(None)	Requirements Review	On Dashboard,A Child Statement from a Combined Mailing was displaying the incorrect number of Pieces.	None.	16-Mar-10
57379	COM	Medium	Dashboard - New request to the status of existing mail and those that have been closed.	Dashboard	(None)	Requirements Review	Suggesting that a verified mailer could have access to the dashboard via webservices to query the status of existing mail and those that have been closed. This request is to retrieve the Mailgroup ID and Statement ID for Final statements.	None. New functionality.	16-Mar-10
57380	COM	Medium	Dashboard - New request to search for a partial string or job description search	Dashboard	(None)	Requirements Review	On the dashboard, Mailer would want to search for a partial string found in the job description. This is where the internal job ID is found. It is easier to search for this than the historical job id used in the mail.dat on the dashboard.	None. New functionality.	16-Mar-10
57411	ETR	Critical	Wrong Mailing Agent on Dashboard when CRID of the Preparer is populated in MPA	Domestic Postage Processing	26.0.0	Deployed to CAT	The Mailing Agent on the dashboard does not match the Mailing Agent on the postage statement when the CRID of the Preparer is entered in mpa.	None.	19-Mar-10
57451	ETR	(None)	Dashboard - City and State not populated on a postage statement	Dashboard	27.0.0	Requirements Review	On Dashboard, City and State info was not populated for postage statement.	None.	23-Mar-10
57635	ETR	High	Postal Wizard entered FC/SM Weight showed different in BMEU finalization	Domestic Postage Processing	26.0.0	Deployed to CAT	The Mailer Declared Weights is misrepresented on postage statements (First-Class Mail, Standard Mail) with Repositional Notes entered through Postal Wizard.	None.	30-Mar-10
57689	COM	(None)	PS 3541 - Enhance to add Total Copies and Total Pounds fields on the same row as Total Postage on Periodical	Periodicals	(None)	Requirements Review	On PS 3541 Part B, currently the postage statement displays "Total Copies" and "Total Pounds". Mailer requested to add the "Total Copies" and "Total Pounds" fields on the same row as "Total Postage" at the bottom of the PS 3541 postage statement.	None. New functionality.	30-Mar-10
57892	ETR	High	Post Office of Mailing (PO of Mailing) - Displaying incorrect on the statement due to zip in p_finance and m_facility not matched	Postage Statement Wizard	(None)	Requirements Review	On the statement, the Post Office of Mailing was displaying incorrectly as one facility instead of the correct one.	None.	31-Mar-10

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57905	ETR	High	Fatal Error - Receipt Files	Mail.dat Validations	(None)	Requirements Review	The client application does not provide details on the "Fatal error" message generated when the customer tries to upload an Original job whose Job ID matches a job already in the system.	Change Job ID.	1-Apr-10
58724	ETR	High	Dashboard - Statement was finalized but still showing AVW	PBV	(None)	Requirements Review	From Dashboard, an electronically submitted statement was Finalized but still showed AVW status. The money was deducted from the account.	Contact BMEU to confirm statement was finalized.	6-Apr-10
59024	ETR	(None)	Inactive Edition Weight and Advertising Percentage Worksheet links	Periodicals	(None)	Requirements Review	Mailers are reporting inactive Edition Weight Worksheet and Advertising Percentage Worksheet links on periodicals postage statements in TEM and PROD that occurs when the MPU - Weight: Source field is not populated for 09-1 files.	The workaround is to populate the MPU - Weight: Source field in the mail.dat file until this is resolved.	12-Apr-10
59203	ETR	High	Mail.dat Postage Statement Generation - Government Meter	Mail.dat Postage Stmt Processing	27.0.1	Requirements Review	Mail.dat job with Postage Payment Method of L, C or M for a valid Government Meter permit and should have generated a postage statement. It instead failed to generate a postage statement and returned no error.	Until the fix is made, Government Metered mailing cannot be submitted via Mail.dat.	13-Apr-10
59348	ETR	Critical	Mail.dat - Master statement was finalized but still showing UPD requires data repair	Mail.Dat Statements (Deleted)	(None)	Requirements Review	From Dashboard, this Master statement was already finalized but still showing UPD. The Child was showing FIN. One of the Child was showing ERR.	None. Call help desk to set up data repair to remove UPD statement already finalized. Enter postage by alternative method, not Mail.dat.	26-Apr-10
59362	ETR	High	Transaction Summary Report Transaction link results in error for Extra Service	Reporting	26.0.0	Deployed to CAT	When a postage statement has an extra service on it, the transaction report gives error and will not display transaction details.	None.	27-Apr-10
59380	ETR	High	Mail.dat/Mail.xml - Periodicals Mail Piece Copy Weight - 3541 Postage Statement	Mail.dat Postage Stmt Processing	26.0.0	Failed SIT	The 3541 Periodicals consolidated postage statement always displays N/A for the copy weight.	None. The fix is to display the copy weight (based on the CPT weight as appropriate) when the consolidated statement has a single unit weight. The consolidated statements would continue to display N/A when there are multiple copy weights.	28-Apr-10
59384	ETR	Medium	Nonsubscriber/Nonrequester Percentage Report	Reporting	26.0.0	Deployed to CAT	Nonsubscriber/Nonrequester Percentage Report finds no data for a set of specific finance numbers, even though there is data	None.	28-Apr-10

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59448	ETR	High	Dashboard - The IN clause on Dashboard and Balance/Fee queries exceeded 1000 parameters	Dashboard	(None)	Construction	Queries on the Mailer Dashboard and Balance/Fee with over 1000 items receive an Oracle error message. Mailers cannot look at their information without selecting a smaller parameter.	Mailer must select a smaller parameter.	30-Apr-10
59464	COM	High	Container List Report - Physical and Logical Tray/Container Counts	Mail.dat Reports	(None)	Requirements Review	The Container List report should display the physical tray/container counts, not the logical tray/container counts.	None. The Container List report displays logical tray/container counts.	3-May-10
59485	ETR	High	MicroStrategy report shows appt verification error and should not	Microstrategy Reports	(None)	Requirements Review	the customer is getting an appointment verification error on a container that we are showing an appointment for.	None. No root cause. Call help desk when this occurs.	5-May-10
59486	ETR	Critical	MicroStrategy - Start the Clock	Microstrategy Reports	(None)	Requirements Review	The Appointment ID is invalid or a match cannot be found for the associated container.	Not known	5-May-10
59488	ETR	High	PSW - Unable to submit Domestic or International PS sometimes via BCG due to Internet Service provider	Postage Statement Wizard	(None)	Requirements Review	On Business Customer Gateway, Mailer was sometimes unable to submit the Domestic or International Postage Statement.	This could be related to a different Internet Service provider that Mailer is using. Mailer is running on Mac and Firefox Internet browser. Still investigating.	5-May-10
59489	ETR	Critical	PSW - Changed the User Entered Piece Count for USPS Determined Pieces	Domestic Postage Processing	(None)	Construction	Mailer claimed submitted the statement via PSW. It was entered as 787 pcs but when it was finalized it had 829 pcs.	None. Determining root cause. Postal personnel must correct number of pieces on finalized postage statements.	5-May-10
59490	ETR	Critical	Mail.XML - Periodicals Postage Round Off Error	Mail.xml Postage Statement Processing	27.0.1	Requirements Review	For Mail.XML file with Periodicals mailing that has both SCF and ADC pieces in it a round off error of 20 cents occurs on PS Form 3541 line B15.	None. Either accept the Periodicals postage statement with the round off error or enter by alternative means (not Mail.XML).	6-May-10
59551	ETR	Critical	eDocs - Customer Mail Report - Performance issue	Electronic Documentation	27.0.0	Requirements Review	Mailer clicked on Customer Mail Report and received the error "The connection was reset -- The connection to the server was reset while page was loading..."	Report was creating 58,000 rows. User must make selection to create less data in report.	10-May-10
59559	ETR	Critical	Mail.dat Permit Error - Multiple Finance Numbers	BMEU	(None)	Requirements Review	Mail.dat file fails to load when the MPA Permit ZIP+4 is mapped in PostalOne to more than one finance number.	None. The Postal Service must fix the ZIP Code to finance number mapping.	11-May-10
59664	ETR	High	Mail.dat First-Class Master Container List of Postage Statements times out on Container Count link	MLOCR	26.0.0	Ready for Prod Build	Master Statement, select Container List, on Master Container List of Postage Statements, select the link in the Container Count column. System times out.	None. For MLOCR Mailings, confirm the number of containers and see the sibling containers for the mailing.	12-May-10

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59865	ETR	Critical	PS 3602 Combined - Only Postage Due account was charged for a Combined Mailing	Domestic Postage Processing	26.0.0	Deployed to CAT	User was entering a 3602 Combined Mailing and using more than one Postage Due accounts. User claimed all the Child statements only charged using one Postage Due account (the first one that was entered).	If charging more than one postage due account, enter combined mailings as single mailings to direct to correct account.	14-May-10
59866	ETR	Critical	Mail.dat Periodicals Addressed Supplement - Subscriber and Non-Subscriber Counts Incorrect	Mail.dat Postage Stmt Processing	26.0.0	Deployed to CAT	For Mail.dat with Periodicals on addressed supplement postage statements subscriber and nonsubscriber counts are overstated.	None. Do not use Mail.dat for Periodicals loose addressed supplements.	14-May-10
59874	ETR	High	Placard - Co-Container 3602 Mailing Placard only displaying Flats but not Letters	Financial Activity Management	26.0.0	Deployed to CAT	When user was doing PS 3602 Co-Container including Processing Category Flats and Letters, the Placard was generated only displaying Flats but not Letters.	None. No root cause determined.	14-May-10
59883	ETR	High	Download - Dashboard - Performance with downloading the transactions in PDF, Excel, or CSV format	Dashboard	(None)	Requirements Review	From Mailer dashboard, user experienced the intermittent performance issue (system hanging) with downloading the Transactions into CSV, Excel or PDF format.	User may try to refresh the page a few times then download the files.	14-May-10
59900	ETR	High	Mail.XML Postage Statement Create Request - Permit Holder Issue - Error Text Update	Mail.xml Postage Statement Processing	27.0.1	Requirements Review	Error update "PermitType field in the PermitPublicationData block in the PermitHolderData block must be populated with PI or OI." to replace PermitHolderData block with PermitHolderForAPData block.	Refer to this issue for the correct error message text until implemented.	17-May-10
59972	ETR	High	XML - Mail Piece Create Request - WalkSequenceNumber	Mail.xml Validations	27.0.1	Requirements Review	A mailer tried submitting an XML job and received the following message: WalkSequenceNumber in the MailPieceBlock must be populated when Carrier Route LOT is used and the <u>LOTSequenceDirection is not populated.</u>	The work around is to send Null values until this issue is fixed by IT in the following fields:LOTSequenceDirectionCode, LOTSequenceNumber & WalkSequenceNumber	20-May-10
60170	ETR	High	Mail.dat - Register Page - Pallet line item counts not populated correctly incorrect entry facility type	Electronic Documentation	(None)	Requirements Review	Periodicals Register displays incorrect entry facility type when there is a mix of entry facility types. In this case there are SCF pallets and ADC pallets all pallets are counted at the ADC and not at the SCF.	None. Entry facility type is incorrect on Periodicals register (could happen in other classes of mail.)	27-May-10

Id	CR Type	Priority	Title	Functional Subsystem	Production	Status	Business Description (Mktg)	Business Workaround	Submit Date
60874	ETR	Critical	Dashboard - System generated multiple Master statements for one MDR Maildat 09-1 job	Dashboard	27.0.0	Assigned to Developer	For a Mail.dat job combined mail for non Periodicals class if the postal clerk double clicks on the statement during the finalization, a second master statement is created with no billable statements attached. The stray master stmt will show as late stmt	Postal clerk instructions: Don't double click on stmt. If it happens, continue to finalize using the master stmt with billable stmts attached. Request data repair to remove the other master stmt from the late stmt report.	2-Jun-10
60885	COM	High	QualificationReportRequest requires CSADispatchNumber in MailXML 7 and 8	Mail.xml Validations	(None)	Requirements Review	In MailXML versions 7 and 8 QualificationReportRequest requires CSADispatchNumber. In fact PostalOne has a conditional requirement and this field should be optional.	Provide a dummy value in CSADispatchNumber	3-Jun-10
60902	ETR	Critical	Spoilage amount for pound postage incorrect	Mail.dat Postage Stmt Processing	27.0.1	Requirements Review	PO! Mail.dat is correctly giving a spoilage adjustment in piece postage, but is incorrectly determining the corresponding adjustment for pound postage. Pound postage spoilage should be updated to equal the unit weight * pound rate.	None. Do not use Mail.dat for Standard Mail that has pound postage and spoilage.	7-Jun-10
60917	ETR	High	Qualification Report Rate Level Detail Tables should be consistent with Postage Statements	Dashboard	26.0.0	Deployed to CAT	Qualification Report Rate Level Detail Tables should be consistent with Postage Statements. The line descriptions are too long and are overwriting so that it is hard to see what the rate level actually depicts.	Interpret the defective line description and match it to the postage statement description.	8-Jun-10
60961	ETR	High	Mail.dat submissions by batch processing original and update conflict	Mail.dat Validations	(None)	Requirements Review	The MDR client incorrectly stages an update job to begin while the original is still processing when both files are in the same batch. The update job fails staging validation and the files are moved to the "Rejected" folder while processing the original	The user must either (1) not place the update files into the repository folder until after the original has processed, or (2) move the update files back to the repository folder for a second run of the Batch application.	10-Jun-10
60970	COM	Critical	Mail.dat metered or stamped mail pieces with PDR Wasted or Shortage piece indicator W or S generated incorrect postage statements and adjustments	Mail.dat Postage Stmt Processing	26.0.0	Requirements Review	Mail.dat metered or stamped mail pieces with PDR Wasted or Shortage piece indicator W or S generated incorrect postage statements and adjustments.	Mailer do not send Mail.dat metered or stamped mail pieces with PDR Wasted or Shortage piece indicator W or S. If sent, postal personnel must cancel postage statements generated. Submit Mail.dat without wasted or shorted pieces use PS Form 3533.	10-Jun-10
61017	COM	High	Mail.dat Receipts for server validation errors	Mail.dat Validations	(None)	Requirements Review	Mail.dat job load server validation errors do not appear in the Mail.dat receipt file.	Use the job monitor to find if the job failed due to server validation error.	14-Jun-10

Id	CR Type	Priority	Title	Functional Subsystem	Production	Status	Business Description (Mktg)	Business Workaround	Submit Date
61034	ETR	Critical	Dashboard - Mail.dat CPP Combined Mailing - Total Postage not displaying on the Verification Statement	BMEU	26.0.0	Ready for Prod Build	For Mail.dat job, On Dabsboard, the CPP Combined Mailing was not displaying the Total Postage on the Verification statement.	Display the billable postage statement to see the total postage.	14-Jun-10
61035	ETR	High	eDocs - Qualification Report - Performance issue with running the report causing memory error	Electronic Documentation	(None)	Requirements Review	Qualification report performance issues. The report can be slow to display or time-out.	Retry pulling the report.	14-Jun-10
61053	COM	High	Mailer is having issues with getting receipt files for Mail.dat job	Mail.dat Validations	(None)	Requirements Review	In Mail.dat Receipt polling only one receipt received per user id at multiple client setups (e.g. TEM and Production). Receipts are missed.	Set up unique User IDs - one for each multiple client setup.	16-Jun-10
61290	ETR	Low	Mail.dat client - Add Pagination & Limit results to Error message type	Mail.dat Reports	(None)	Requirements Review	The drill on Mailing Facility ID to the Mailing Facility Error Details in the Common Errors Summary tab of the MDR client should contain only ERROR message types. Both the Common Errors Summary and Mailing Facility Error Detail should include paging.	None. Extraneous information that is not error messages is included and not all error messages can be viewed due to lack of paging.	22-Jun-10
61292	ETR	Critical	Mail.dat Periodical Issue Date Required Field Validation Missing	Mail.dat Validations	26.0.0	Ready for Prod Build	For Mail.dat Periodicals, the CPT Issue Date is a required field, however the file validator is not enforcing this requirement.	Provide the Issue Date for Periodicals, this is a postage statement generation variable required on the postage statement.	23-Jun-10
61294	ETR	Critical	Mail.dat Postage Payment Option Required Field Validation Missing	Mail.dat Validations	26.0.0	Ready for Prod Build	For Mail.dat all classes of mail, the MPA Postage Payment Option is a required field, however the file validator is not enforcing this requirement.	Provide the MPA Postage Payment Option in the Mail.dat file.	23-Jun-10
61411	ETR	High	MDR - Moving MDAT files from Repository folder	Mail.dat Validations	(None)	Requirements Review	Two threads executing two different jobs can sometimes attempt to get to the same resource at the same time. The resource is the method that executes file movement. When this happens, file movement does not execute.	The problem is intermittent. Synchronization can fix this issue by making a thread wait until the resource is available.	29-Jun-10
61425	ETR	High	Mail.dat - Modifying the availability of the cancel button in the client application.	Mail.dat Validations	(None)	Requirements Review	The system shall disable the MDR client cancel button once client validation is complete.	Do not use the client cancel button once client validation is complete.	30-Jun-10

Id	CR Type	Priority	Title	Functional Subsystem	Production	Status	Business Description (Mktg)	Business Workaround	Submit Date
62140	ETR	High	PDF Download - PS 3602 (Maildat) - Generate extra Child postage statements for Master statement	Dashboard	26.0.0	Assigned to Developer	Domestic postage statement PDF download file generates extra child postage statements for master statement in pdf. Also, XML code (<paragraph>) is included in the text displayed in fields Customer, Statement, and Job Description.	Ignore duplicate statements in the pdf output. Ignore xml code appearing in the pdf.	12-Jul-10
63066	ETR	Critical	Container Information Stored Incorrectly for Manual Periodicals Combined PS - impacts Issue Level Postage Statement	Periodicals	26.0.0	Ready for Prod Build	The container information for a manual combined periodicals statement is being stored on the master statement which is inconsistent with all other periodicals statements. The container information should be stored on the billable postage statement.	None. The Periodicals Issue Level Postage Statement will be missing data from any manually entered combined mailing PS Form 3541.	21-Jul-10
63088	ETR	Medium	DeliveryContentCreate msg with lower case r in appointment	FAST	(None)	Requirements Review	DeliveryContentCreate for appointment id with a lower case letter returns fault but is able to create content when instance is passed with capital letter.	Send upper case R as a work around until the issue is fixed.	21-Jul-10
63405	ETR	High	Regression: Mailer affixedLowest rate different than BMEU	Postage Statement Wizard	26.0.0	Deployed to CAT	The system is selecting the Barcode surcharge for Lowest Affixed postage on mailer submitted file and selecting the 5-digit DDU for BMEU entered file. Both should be selecting 5-Digit DDU.	BMEU to enter postage statement and if necessary apply full-service discount OR Finalize the Mail.dat postage statements and refund the barcode surcharge amount.	28-Jul-10
63450	COM	Medium	Mail.dat - Add new validation that CPT and MPU Class should match except for enclosures	Mail.dat Validations	(None)	Requirements Review	Mail.dat file for Pending Periodicals cannot update ad percent or weight of missing component in Advertising Percentage or Edition Weight Worksheet.	Cancel and resubmit job. Correct CPT Component Class to be 5 for the Pending Periodical supplement to main book. Future release will code this validation.	30-Jul-10
63567	ETR	High	Mailing Data Quality Reports - Error Type Counts Capped from SASP	Mail Quality Reports	(None)	Requirements Review	The system doesn't show total no. of errors occurring in the job; instead is displaying the capped (for performance) value of 1,000 detailed error records for certain error types affecting Mailing Data Quality Error Type and Error Verification Reports.	Do communication through training being done currently on quality issues until the issue is fixed.	4-Aug-10
63637	ETR	High	Dashboard - Maildat job - Same statements displaying as a Child outside and inside Master PS	Dashboard	(None)	Requirements Review	Sometimes the same child postage statement is displayed as part of the master statement and also independent of the master statement.	This is only a display issue. When the affected postage statements are finalized, the billing is correct. Ignore the duplicate display.	6-Aug-10

Id	CR Type	Priority	Title	Functional Subsystem	Production	Status	Business Description (Mktg)	Business Workaround	Submit Date
63697	ETR	Low	SASP - No Verification Error sent to Mailers in BIDS when Entry Point For Entry Discount is "N - Not Determined"	SASP	(None)	Requirements Review	SASP does not communicate any verification errors in BIDS to the mailers when errors occur in SASP due to an Entry Point for Entry Discount Type of 'N = Not-determined' being used in the mailer's electronic documentation.	Do not use entry point: Not Determined.	10-Aug-10
63762	ETR	Critical	Mail.dat - Package services BPM jobs with non-identical weight pieces postage lines do not sum to postage total; postage total is correct	Mail.dat Postage Stmt Processing	26.0.0	Ready for Prod Build	Mail.dat for bound printed matter with non identical prices the postage on the lines is incorrect but the postage total for the statement is correct.	Accept incorrect information on postage statement lines or submit postage by other means.	11-Aug-10
63773	ETR	High	Error Code 3651 - Package Level Error Message Update	Mail.dat Validations	26.0.0	Ready for Prod Build	Incorrect error message text: The Class Defining Preparation in .pqt file must contain only the characters A, B, C, D, F, H, I, K, L, M, O, R, S, T, U, V, X or Y for non-Periodicals.	Refer to issues list for correct text of message. The Package Level field in the .pqt file must contain only the characters A, B, C, D, F, H, I, K, L, M, O, R, S, T, U, V, X or Y for non-Periodicals.	11-Aug-10
63774	ETR	Critical	Mail.dat - Periodicals Incorrect Total Pound Calculation for line A2	Mail.dat Postage Stmt Processing	26.0.0	Ready for Prod Build	For Mail.dat file submitted with In-County Periodicals the total pounds less than one pound are rounding to 0 and should round up to 1.	None. Accept insufficient pounds and insufficient postage amount or submit In-County Periodicals postage statements by other means.	11-Aug-10
63785	ETR	Critical	Mail.dat - Incorrect Postage Periodicals Limited Circulation Rate Types Y and W are not getting Full-Service Discount	Mail.dat Postage Stmt Processing	26.0.0	Ready for Prod Build	Mail.dat Periodicals Limited Circulation updated correctly for full-service is missing full-service discount on postage statements.	None. Obtain refund for full-service discount amount due or submit postage statements by alternative means to receive full-service discount for qualified mail pieces. Start-the-clock and full-service ACS not available for mail pieces.	12-Aug-10
63934	ETR	Critical	Mail.Dat - Incorrect piece counts and postage when the MPU ID is repeated for different Segments	Mail.dat Postage Stmt Processing	26.0.0	Deployed to CAT	For Mail.dat jobs with multiple Segments and the same MPU ID repeated for different Segments, the pieces are multiplied across each statement where the duplicated MPU ID appears, affecting total piece count, total weight, and postage.	For a Mail.dat job use make the MPU ID unique for the job.	18-Aug-10
63961	ETR	(None)	eDocs - The Summary Zip Destination report is missing displaying the last page of the report.	Electronic Documentation	(None)	Requirements Review	From Dashboard, the Summary Zip Destination report is missing displaying the last page of the report. For example, if there are total of 3 pages for the report, the report only displays up to page 2.	None. Mailer must provide report by alternative means.	18-Aug-10

Id	CR Type	Priority	Title	Functional Subsystem	Production	Status	Business Description (Mktg)	Business Workaround	Submit Date
64048	ETR	(None)	Dashboard - Maildat job - Unable to cancel this particular Master statement due to null empty index value	Dashboard	(None)	Requirements Review	User was unable to cancel a particular Master statement without receiving a timestamp error.	Request data repair to cancel master statement.	23-Aug-10
64181	COM	High	Mail.xml periodical job does not display the Customer Reference ID	Mail.xml Validations	(None)	Requirements Review	The Customer Reference ID does not appear on the dashboard for Mail.XML when the field is populated with multiple values in consolidated periodical statements.	A mailer must populate the field with the same value throughout the ConsolidatedPeriodicalCreateRequest message until this issue is resolved.	26-Aug-10
64182	COM	Medium	Mail.dat - Copal Mailing Group ID in the Consolidator Should be Unique from the Origin	Mail.dat Co-palletization	(None)	Requirements Review	Consolidator mailing group ID from mail.dat copal jobs is pulled from postage statements of the origin mailers and doesn't have its own mailing group ID, preventing mailers from being able to search for their jobs when pulling discount assessment reports	None. Obtain report from the postal service or mailer able to see report.	26-Aug-10
64200	ETR	Critical	Mail.XML - Multiple Piece Ranges in a single container not properly mapped to the container	Mail.xml Validations	27.0.1	Requirements Review	If MailPieceCreateRequest msg sent with multiple pc ranges for a single container in same MailXMLPieceRangeBlock, the pc range after the 1st is incorrectly mapped to container causing validation failure.	Place each unique combination of container id and piece range id in its own MailXMLPieceRangeBlock. Postage Statement Impact: Postage statement messages can not be submitted against the containers in the failed mail piece message.	27-Aug-10
64210	ETR	Critical	Mail.dat - Incorrect Postage Letter or Flat non Barcoded bundles should be charged but are not charged on 3541 Periodical Postage Statements	Mail.dat Postage Stmt Processing	26.0.0	Ready for Prod Build	Incorrect logic does not check if barcoded for DMM 707.1.8: Bundle prices do not apply to barcoded letter-size mail prepared in full letter trays or to flat-size mail prepared in flat trays under the optional tray preparation in 22.7 and 25.5.	None. If entering Mail.dat the Postal Service shall make a separate adjustment transaction to charge for the letter trays or flat trays of non barcoded bundles affected. Alternatively, enter postage statements by other means.	27-Aug-10
64350	ETR	Critical	Mail.dat - First-Class Mail Parcel Surcharge	Mail.dat Postage Stmt Processing	26.0.0	Ready for Prod Build	The criteria for applying the First-Class Parcel surcharge are not complete. The surcharge is applied when it should not be applied.	Obtain refund for inappropriate surcharge or file postage by alternative means - not Mail.dat.	1-Sep-10
64370	COM	High	Mail.dat Container Information Missing from Postage Statement, Postal Service must Enter	Mail.dat Postage Stmt Processing	(None)	Requirements Review	For Periodicals, First-Class Mail and Standard Mail, for a master statement with multiple billable statements the container information appears as a required field and trays, sacks, or pallets or no container option must be entered manually.	Customer to provide container information and Postal Service to enter container information during verification. Future code fix will obtain container information from Mail.dat file.	2-Sep-10

Id	CR Type	Priority	Title	Functional Subsystem	Production	Status	Business Description (Mktg)	Business Workaround	Submit Date
64668	ETR	High	PDF Download PS 3541 - Missing "CAPS Customer Ref. ID" and the "CAPS Transaction Number" in "Publication Title and Owner or News Agent's Name" field.	Mailer View Functionality	(None)	Requirements Review	The PDF download for PS 3541 was missing the "CAPS Customer Ref. ID" and the "CAPS Transaction Number" in "Publication Title and Owner or News Agent's Name" field.	Find the "CAPS Customer Ref. ID" and the "CAPS Transaction Number" on the xls or csv download or the screen print.	9-Sep-10
64701	COM	High	Change length of CSM Total Weight (product only) from 5 numeric to 6 numeric and implied format from 9999v9 to 99999v9	Mail.dat Validations	(None)	Requirements Review	Change length of CSM Total Weight (product only) from 5 numeric to 6 numeric and implied format from 9999v9 to 99999v9	Follow the instruction in the Postal Service Mail.dat Technical Specification to report 9999.9 even when weight is 10,000 lb or greater. Postal Service to accept system generated reports with inaccurate container weight.	13-Sep-10
64878	ETR	Critical	Mail.XML - Standard Mail Machinable Parcel Nonbarcoded Surcharge (C7)	Mail.xml Postage Statement Processing	27.0.1	Requirements Review	The criteria for applying the First-Class Parcel surcharge are not complete. The surcharge is applied when it should not be applied.	Obtain refund for excess surcharge if using Mail.XML. Or use alternative means for filing postage not Mail.dat or Mail.XML.	13-Sep-10
64980	ETR	Critical	Mail.DAT internal processing error when container product weight calculated from piece weight is over 9999.9	Mail.dat Validations	25.0.0	Requirements Review	For a Mail.dat file submission if the calculated product weight (number of mail pieces x weight of piece) is greater than 9999.9, an internal error occurs.	Either restate the number of pieces in the logical containers to make the product weight less than 9999.9 or submit the postage statements by alternative means, not Mail.dat.	14-Sep-10
65334	ETR	High	Mailer: Errors received during submission of Update/Insert files	Mail.dat Validations	27.0.1	Requirements Review	MDR is not updating Parent Container records once a Reversal has been submitted; thus, not allowing mailers to submit an update to those containers because they are still marked as Ready To Pay. (non Full-Service mailings).	None. Request data repair to remove data so job can be resubmitted.	16-Sep-10
65335	ETR	High	Combined Periodicals displaying N/A for total postage on master statement review page and Dashboard in both CAT and TEM environments.	Periodicals	(None)	Requirements Review	Total postage was N/A on master statement review page and search page on Dashboard when combined PE statement entered via Mail.dat, Mail.XML and Postal Wizard. (CAT and TEM environment).	None. Find total postage on individual billable postage statements.	16-Sep-10
65356	COM	High	PS Form 3526 Periodicals Statement of Ownership Box 12 always checked	Periodicals	(None)	Requirements Review	The Box 12 Tax Status is always checked Has Not Changed During Preceding 12 Months even when submitted by a for profit publisher.	Ignore check in box 12, When publishing fascimile 3526, omit check in box 12.	17-Sep-10

Id	CR Type	Priority	Title	Functional Subsystem	Production	Status	Business Description (Mktg)	Business Workaround	Submit Date
65380	ETR	High	eDoc - Container List - Container Type L (Logical Tray) under Other in Container List report	Electronic Documentation	(None)	Requirements Review	Mailer claimed that they were looking at the 'Container List' in the Master Statement and they are not seeing any containers marked as 'Other'.	None. Number of containers displayed is incorrect since some containers are missing.	20-Sep-10
65384	ETR	High	PSW - Domestic Statements - Postage statements for line items vs. postage total	Postage Statement Wizard	27.0.0	Requirements Review	With some statements that were entered via PSW, the postage statement line items were not adding up to the postage statement totals, involving different Mail Classes: BPM, FCM, PM, PE, PP, SM, MM, and LM.	None. Total postage is correct.	20-Sep-10
65385	ETR	Critical	Maildat - Domestic Statements - Postage statements for line items vs postage total	Mail.dat Postage Stmt Processing	27.0.1	Requirements Review	With some statements entered via Maildat, the postage statement line items not adding up to postage statement total. Involves mail classes: Periodicals - Single Edition and Consolidated, Pending Periodicals, Standard Mail - Regular and Non-Profit	None. Total postage is correct.	20-Sep-10
65413	ETR	Medium	OIG25x02 Test Mail.dat: New Mail.dat Client Validation to Reject Jobs with Leading Zeroes in the Permit/Publication Number Fields	Mail.dat Validations	(None)	Requirements Review	Re-implement the Mail.dat client validation which did not allow leading zeros for Permit numbers or Publication numbers. This is already documented in the Idealliance Mail.dat specification and in the USPS Mail.dat Tech Spec.	None.	22-Sep-10
65472	ETR	High	Populate Wasted/Shorted Spoilage Pieces Fields for Postage Statement Finalization	Mail.dat Postage Stmt Processing	27.0.1	Requirements Review	Adjusted postage is being modified incorrectly at time of finalization due to the Shorted/Spoiled Pieces and Shorted/Spoiled Postage fields being unpopulated.	None. Customer must apply for a refund for the spoiled and shorted pieces.	23-Sep-10
65487	ETR	High	Mail.xml - MLOCR Copal Pieces do not receive Full Service Feedback	Mail.xml Copalletization	(None)	Requirements Review	For MLOCR Mail.XML tray-based copal jobs, only logical containers display in the SASP views when logical containers from the origin jobs are linked through the consolidator (with physical siblings), preventing SASP from receiving data for MLOCR pcs.	None.	24-Sep-10
65500	ETR	Critical	Mail.Dat Using Incorrect Class for Single Piece Rates and recording postage to incorrect line (postage amt correct)	Mail.dat Postage Stmt Processing	27.0.1	Requirements Review	Mail.Dat is incorrectly using class 1 to look up the rates for the single piece rates. Class 3 should be used in this case. The issue affects single piece pricing pieces (Rate Category 'S') in Standard mail.	Postage recorded on incorrect line on 3600 as single piece First Class (B4) instead of single piece First Class from Standard Mail (B5). Price is the same on both lines. Accept the postage applied to the incorrect line.	24-Sep-10

Id	CR Type	Priority	Title	Functional Subsystem	Production	Status	Business Description (Mktg)	Business Workaround	Submit Date
65651	COM	Critical	Mail.dat & Mail.xml - Copalletization of FCM/STD Flats in Flat Tubs	Mail.xml Copalletization	(None)	Requirements Review	Copalletization of FCM Flats in Flat Tubs is allowed for any flat no matter what class. For Mail.dat, Container Type F is rejected, For Mail.xml, Container Type F is not rejected, however, the data is not sent to SASP correctly for Full-Service processing	Even if the container is a flat tray/tub use another container type.	28-Sep-10
65751	ETR	High	Regression Automation: Mailer submitted Standard Mail Metered NFM Affixed Lowest rate incorrect.	Postage Statement Wizard	(None)	Requirements Review	When submitting a Standard Mail Metered NFM Affixed Lowest statement from the mailer view, the total postage affixed rate used is incorrect. It is using the "Nonbarcoded Surcharge" rate.	Postal Clerk to make an adjustment to the customer account for the incorrect postage.	30-Sep-10
66344	ETR	Critical	PSW - System should not allow permit charged for the insufficient affixed postage	Postage Statement Wizard	27.0.0	Requirements Review	PO! is not processing Net Postage Adjustment correctly, causing negative balance; also charging twice the Adjustment amount. When the account goes into negative balance, PO! is not requiring the <u>concurring override</u> .	None. Postal Clerk to make a separate adjustment to the customer account if needed.	15-Oct-10
66538	ETR	High	Mail.dat - Mail Owner's Lcl Permit Ref Num as a new Postage Statement Generation Variable for non Periodicals Mail	Mail.dat Postage Stmt Processing	27.0.0	Requirements Review	For Mail.dat submitted files there are no separate postage statements for owners unless they are the permit holder.	For nonprofit standard mail, the mailing may not be recorded to the authorization record resulting in errant revocation. For future revenue attribution there will be no record to the owner.	21-Oct-10
66985	ETR	Medium	Mail.dat Incorrectly Handling Vertical Bars (pipe) In Certain Fields Validated with Server Data	Mail.dat Validations	(None)	Requirements Review	Mail.dat submissions hex:7C vertical bars (pipe) in certain fields (cqt, csm, seg) validated with server data for file updates and for file delete/cancel	Do not use hex:7C vertical bars (pipe) in certain fields (cqt, csm, seg).	10-Nov-10
66992	ETR	Medium	Mail.dat Referential Integrity Error - PQT/CQT piece count validation on updates without PQT	Mail.dat Validations	(None)	Requirements Review	If the mailer includes a PQT and CQT file, but only the CQT (and not the PQT) file is submitted in an update job, the mailer receives a warning message, "Referential Integrity Error: The Total Number of Copies from all .pqt child handling unit records m	Include the PQT in the update job or tolerate the extra warning messages (one for each CQT DB ID)	10-Nov-10
67036	COM	High	If one Periodicals billable statement combine with verification statement (no separate verification statement)	Mail.dat Postage Stmt Processing	(None)	Requirements Review	If one Periodicals billable statement combine with verification statement (no separate verification statement)	Click on the separate verification statement to reach the billable statement.	12-Nov-10

Id	CR Type	Priority	Title	Functional Subsystem	Production	Status	Business Description (Mktg)	Business Workaround	Submit Date
67103	ETR	High	Total postage and total containers missing from Periodical verification (master) postage statement	Mail.dat Postage Stmt Processing	(None)	Requirements Review	Total postage and total containers missing from Periodical verification (master) postage statement.	Clerks must enter container counts and postage manually when finalizing a Periodicals verification (master) statement.	16-Nov-10
67134	ETR	Critical	Mail.dat CQT / SEG Service Level Indicator Server Validation Error Thrown Improperly	Mail.dat Validations	27.0.1	Requirements Review	Get errant error message for Mail.dat jobs where the SEG includes both Full Service and non-full-service segments and the same MPU ID is repeated for different segments.	Make MPU ID unique in the job (not repeated in a different segments) to avoid Error code 7054 - "The service level indicator for all cqt records should be F: XXXX Non FS CQTs: XXX"	17-Nov-10
67274	ETR	High	Excel download of finalized PE consolidated shows 0 in Container and Bundle columns	Periodicals	(None)	Requirements Review	Container and Bundle columns on the excel down load of a finalized Periodicals postage statement (entered by any method) have all zeros in the Container and in the Bundle column	Read the number of containers or the number of bundles where it appears in the pieces column. This incorrect format is an error introduced in release 25.	22-Nov-10
67277	ETR	High	eDocs - Single level postage statements with out Master statement MLOCR Customer Mail Report cannot be accessed	Electronic Documentation	26.0.0	Ready for SIT Build	For a Mail.dat job that generates only one postage statement the MLOCR Customer Mail Report cannot be accessed	The mailer must provide the MLOCR Customer Mail Report.	22-Nov-10