

Proposed Functionality for January 2015 Release

Pre Release Document

This document describes potential changes under review for the January 2015 release. The content of this document is subject to change until final approval. Some changes described in this document may not be implemented.

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1 Proposed Enhancements and New Functionality

This document lists the proposed software upgrades to the *PostalOne!* system and updates to existing products and applications for *PostalOne!* Release 40.0.0, with a deployment date of January 25, 2015.

1.1 Full-Service Fee Waivers

Enhancements will be made to enable Mailers and the BMEU clerks to view a mailer's cumulative Full-Service percentage. The Business Mail Entry Unit clerks via the *PostalOne!* System and Mailers through the Business Customer Gateway (BCG) will be able to view the status of fees and Full-Service percentage value by mail class by permit.

1.2 Fee Renewal Notices

The Fee Renewal Notice Letters sent by the Centralized Account Processing System (CAPS) will be updated to include additional information and enhanced to be automatically triggered to waive the Annual Presorted Fee for CAPS account holders who meet the Full-Service threshold requirements.

1.3 Self-Service Terminal

The Self Service Terminal will improve the customer experience, reduce acceptance workload at Business Mail Entry Units (BMEU), streamline the overall mail acceptance process, and provide seamless acceptance of electronic mailings at BMEUs.

1.4 2015 Domestic Mailing Promotions

The proposed enhancements will allow USPS to track data more accurately, save the Business Mail Entry Unit (BMEU) time accepting mailings that are claiming incentives, make it easier for mailers to participate in promotions, and ensure greater compliance with promotion requirements.

1.5 Global Promotions

A new incentive for international mailings will be deployed to introduce Canada Zone Based options for Commercial ePacket (CeP) and Priority Mail International (PMI) Regional Rate Boxes. These options are being targeted to eCommerce companies shipping to Canada.

1.6 Intelligent Mail Enterprise (IME)

Intelligent Mail Enterprise (IME) is an analytical data warehouse that supports the Customer Pulse (CP) reporting functionality. CP is composed of multiple reports that provide mailers with the ability to review delivery performance metrics, report delivery performance problems, and enhance delivery performance. These capabilities will measure progress towards revenue targets and show customers our compelling Return on Investment (ROI) equation. This reporting requires postage statement data and related postage adjustment data from *PostalOne!* system to IME systems. This will be used for dashboard reporting to produce a spend-based view of mailing and job data by mail owners, their vendors, entry points, class and category.

1.7 Seamless Acceptance eDoc Presort

Seamless Acceptance will implement eDoc verifications sortation levels, label lists accuracy, and piece/weight minimum. These verifications will be performed on overflow handling units. Mailers will be invoiced when they do not meet established presort quality thresholds; however the proposed Seamless enhancements will include a feature to enable or disable the invoicing capability. Other enhancements include:

- Improved calculation of postage due for pieces with postage affixed and weight errors detected during sampling
- Enabling or disabling the verification of non-barcoded mailpieces through the Seamless admin page
- Overriding auto-finalization for mailings of selected rate categories
- Resorting to traditional verification for Seamless mailings that fail to auto-finalize or if a mailer cannot auto-finalize all Seamless mailings in a given month

1.8 ACS Billing Profile for Full-Service Mailer ID

The USPS will implement an Address Change Service (ACS) Billing Profile option for mailers to select within the Mailer ID (MID) application that is accessed through the BCG. The mailer option allows a third-party to be identified as an invoice recipient for postage and fees incurred by the mailers when new ancillary service options are offered.

1.9 Service Performance Measurement Mailer Scorecard Exclusions

USPS proposes to make enhancements to the Mailer Scorecard to provide mailers more visibility into eDoc and mail preparation issues that cause mail to be excluded from measurement. Information regarding Service Performance Measurement (SPM) exclusions will be added to the existing Mailer Scorecard published to mailers. This should increase mail that gets included in service performance measurement and visibility so that performance issues can be addressed.

1.10 National Meter Account Tracking System PC Postage Pay on Return

A new PC Postage Pay on Use Return Program will be deployed. The *PostalOne!* Scan Based Payment (SBP) will be enhanced to recognize merchants identified as PC Postage Providers using the Mailer IDs in the Intelligent Mail Package Barcode (IMpb). The SBP will generate a payment extract that will be transmitted to the service provider and National Meter Account Tracking System (NMATS) to trigger payment and reporting. The existing online enrollment via the Business Customer Gateway for PC Postage Returns SBP certification will be modified to enable existing MIDs for this program.

1.11 Pickup On-Demand (PUOD)

The Pickup On-Demand service will be offered through a new online application, accessed through the Business Customer Gateway. Mailers must enroll through the Shipping Services Online Enrollment Service.

1.12 Commercial Package Intercept

The *PostalOne!* system will be modified so that Commercial Package Intercept customers are not charged the flat rate until notification is received from MyPO that the package has been intercepted. Previously the system charged the customer immediately, upon the request for the package to be intercepted.

1.13 Electronic Transfer of Collect on Delivery (COD)

The new Collect on Delivery (COD) service that expedites the return of the COD payment to the mailer will be access-enabled from the Business Customer Gateway (BCG).

1.14 Priority Mail Support to Premium Forwarding Service Commercial

Premium Forwarding Service Commercial (PFSC) for Priority Mail will be available to customers who receive mail at multiple locations. Customers can use the on line application to request their mail be consolidated at one location and forwarded in bulk to another location. This service is currently offered with Express Mail only.

1.15 Electronic Verification (eVS) Enhancements

The eVS system is being enhanced to correctly calculate Origin Network Distribution Center (ONDC) and Commercial Plus Pricing (CPP) pricing. eVS reports are being updated to utilize full Package Identification Code (PIC) searches. The

Package Summary Report will now include Mis-Sort information and correctly display Actual Weight. eVS Mailer Manifested Postage information will be available in all eVS Reconciliation Extract Records except for Unmanifested Extract Records.

1.16 FAST System

The Facility Access and Shipment Tracking system will be upgraded to support the Mail.XML Specification 16.0.