

**Release 41.0.0
Known Issues List
June 4, 2015**

System / Application	ALM #	Summary	Description / Workaround	Priority	Date Detected	Target Release
eVS	7253	eVS Priority Mail International Postage Statement is not displaying if single-piece Priority Mail for Group 1, Group 2 or Group 3 is included on the PS 3700. This is a display issue only; postage is calculated correctly.	Display issue only Postage is calculated correctly.	Critical	5/19/2015	41.0.1.0 5/19/2015 Closed
eVS	7216	eVS- the BY/FOR Data for Proof of Delivery (POD) is not matching the S8 line correctly	No workaround available, expected implementation for May 31	High	5/15/2015	41.0.3.0 5/28/2015 Closed
<i>PostalOne!</i>	7397	New Mail.dat upload client to solve performance issues	Subsequent fix after 7365 on the server side. Optional client download	Critical	6/1/2015	41.0.4.1 6/2/2015 Implemented
<i>PostalOne!</i>	7393	The Total Postage column of the report is displaying the total postage of the entire postage statement instead of Mail Owner postage.	No workaround available. Display issue only	Medium	6/1/2015	<i>unassigned</i>
<i>PostalOne!</i>	7373	MicroStrategy Postage Assessment Summary Report - the metric #Seamless Acceptance Jobs - Assessment Eligible is not displaying any data.	Display issue only. There is no impact to invoicing or any other Seamless processes. There is no impact to the Mailer Scorecard itself.	Medium	5/28/2015	41.0.6.0 6/10/2015
<i>PostalOne!</i>	7372	Mail.XML - Performance issue with OriginalContainerLinkageCreateRequest when mailers submit multiples concurrently	Mailers and Acceptance Sites will follow the PostalOne! Contingency Plan	High	5/28/2015	41.0.5.0 6/4/2015
<i>PostalOne!</i>	7371	International Postage Statement PS 3700, Part C and D. Rates are loaded exceeding two decimal points	Financial impact.	High	5/27/2015	41.0.5.0 6/4/2015 Closed

**Release 41.0.0
Known Issues List
June 4, 2015**

System / Application	ALM #	Summary	Description / Workaround	Priority	Date Detected	Target Release
<i>PostalOne!</i>	7347	An issue has been identified that is affecting some mailers who submit their postage information electronically using Mail.dat. A Mail.dat client validation was added during R41 that is delaying transmissions to PostalOne!.	<p>Customers who are experiencing an issue must contact the external Help Desk and obtain a ticket number and follow the External Contingency Plan posted on RIBBS at: https://ribbs.usps.gov/intelligentmail_latestnews/documents/tech_guides/PostalOneExternalContingencyPlan.pdf.</p> <p>Acceptance units have been advised to work with any customer who normally submits their mailing information electronically and experiences an issue with submissions not showing up in PostalOne! by following the PostalOne! Contingency plan.</p> <p>Overview of Process:</p> <ul style="list-style-type: none"> • Customers must contact the external Help Desk to report the issue and obtain a ticket number • Customers will submit a Customer Mailing Log in lieu of postage statements. The Customer mailing log must contain at a minimum the following information and can be submitted by the mailer electronically or hardcopy: <ul style="list-style-type: none"> o Permit Holder o Permit Number o Total Pieces o Total Postage* o Mailer Job ID • Acceptance Units will record the information on the USPS Record of Mailing log and retain the log for use in reconciling the transactions • Once the jobs appear on the PostalOne! dashboard acceptance units will finalize them 	Critical	5/26/2015	41.1.0.0 6/14/2015
<i>PostalOne!</i>	7337	Mail.dat - Spoilage is calculated incorrectly for Standard Mail Full-Service Pieces	No workaround available. Financial Impact	High	5/26/2015	41.0.5.0 6/4/2015
<i>PostalOne!</i>	7336	Non-VAR Refunds: The refund information recorded in PostalOne! for non-VAR refunds is not transmitting to the Accounting Services system for payment. There will be a delay in payment until the connection is re-established.	The issue is under investigation and there is not a targeted release date at this time. Continue to process refunds as normal.	High	5/26/2015	41.0.3.1 5/29/2015

**Release 41.0.0
Known Issues List
June 4, 2015**

System / Application	ALM #	Summary	Description / Workaround	Priority	Date Detected	Target Release
<i>PostalOne!</i>	7325	Periodicals Mail.XML - Periodical mailers will see a postage difference between their dashboard total postage amount and postage statement total postage amount, until the statement is finalized.	There is not postage impact. The postage statement discrepancy resolves itself upon postage statement finalization. Acceptance employees should finalize the statement as displayed	Medium	5/21/2015	41.0.5.0 6/4/2015
<i>PostalOne!</i>	7314	Mail.XML 17.0 rate mapping is incomplete for PS 3541 in PROD and TEM due to a deployment script issue. As a result, mailers are unable to map to the In-County presorted lines.	No workaround available. Financial Impact Full-Service Impact Seamless Impact	Critical	5/21/2015	41.0.2.0 5/21/2015 All environments Closed
<i>PostalOne!</i>	7288	Full-Service eligibility is incorrectly reporting as much lower than the mailer's actual submission rate because <i>PostalOne!</i> is adding the piece count from a display only line to the calculation. This results in a Full-Service percentage that is much smaller than the actual percentage. This issue occurs only for postage statements submitted prior to the R41 release that have an estimated mailing date after the May 31 price change	Workaround: Users may resubmit postage statements after May 17. Postage Statements submitted prior to May 17 with a Postage Statement Mailing Date of May 17 or later are prevented from being finalized, and so they will not impact the Full Service Fee Waiver calculation.	High	5/19/15	5/20/2015 Closed
<i>PostalOne!</i>	7286	Mail.dat: Spoilage is being subtracted twice for autofinalized postage statements when unsent postage is submitted via .PAR	This item does impact postage payment.	Critical	5/19/15	41.0.2.0 5/21/ 2015 Closed
<i>PostalOne!</i>	7285	Mail.dat is not mapping correctly for Outside-County – Pallet Prices 5-Digit / Carrier Route Pallets (lines E76 – E83) on the current/pre-price change PS 3541	This item does impact postage payment.	Critical	5/19/15	41.0.2.0 5/21/ 2015 Closed
<i>PostalOne!</i>	7275	The printer-friendly version for the confirmation page on the BCG and BMEU is incorrectly adding spoilage pieces to the total piece count.	Workaround: Users can print from the browser rather than using the printer-friendly option.	Medium	5/19/15	41.1.0.0 6/14/2015

**Release 41.0.0
Known Issues List
June 4, 2015**

System / Application	ALM #	Summary	Description / Workaround	Priority	Date Detected	Target Release
<i>PostalOne!</i>	7259	First-Class Mail postage statements created via Postal Wizard or BMEU functionality should not allow cards, letters or flats when a First-Class Package Service NSA-authorized permit is used for postage payment. Ignore the ineligible lines that appear.	Workaround: Users may submit these lines if a payment method other than a permit linked to an NSA is used.	High	5/18/15	41.0.3.0 5/28/2015 Closed
<i>PostalOne!</i>	7258	BPM PS 3605: Postage statement is incorrectly grouping line items A63 (DFSS FSS Sch Container) and A64 (DFSS FSS Facility Container) into a single line on the postage statement under Presorted and FSS Scheme - Flats. Each line should be displayed with a separate piece count and postage total.	There is no financial impact; this is a display issue only.	High	5/18/15	41.0.3.0 5/28/2015 Closed
<i>PostalOne!</i>	7245	Postage Statement/Repositional Notes - When entering a manual 3602 and Repositionable notes are requested on the account verification information screen, it is not appearing on the finalized Postage Statement	Display issue only No Financial Impact	Medium	5/15/2015	41.0.5.0 6/4/2015
<i>PostalOne!</i>	7203	Unable to request Refund to Trust (3533) from Postal Wizard using the following browsers: Chrome, Firefox or version 11 of Internet Explorer (IE).	Mailers can request refund through Business Mail Entry Unit	High	5/15/2015	41.0.2.0 5/21/ 2015 Closed
<i>PostalOne!</i>	7171	On the qualification reports, some Flats Sequencing System (FSS) pieces will show as undocumented and some FSS containers will show incorrect container level	Display issue only No workaround available. Finalize the postage statement as it is displayed	Medium	5/15/2015	41.0.3.0 5/28/2015 Closed
<i>PostalOne!</i>	7062	<i>PostalOne!</i> shows a negative value for postage affixed on the Meter statement summary report (display only)	No workaround available. Display issue only	High	5/15/2015	41.0.3.0 5/28/2015 Closed
<i>PostalOne!</i>	7011	The Register of Postage Statement report is showing incorrect counts in the Pallets / eInduction Pallets column, indicating fewer eInduction pallets than are actually present. This discrepancy will result in incorrect values in the 8125 required field.	Display issue only	High	4/21/2015	41.1.0.0 6/14/2015

**Release 41.0.0
Known Issues List
June 4, 2015**

System / Application	ALM #	Summary	Description / Workaround	Priority	Date Detected	Target Release
SASP	7269	In the Seamless tab of the external Mail Owner Scorecard, there is a banner at the bottom that covers the space where a horizontal scroll bar would exist when there are more columns on the report than can be displayed in a single window. This prevents users from using their mouse to scroll horizontally.	Workaround: After clicking on the gray area underneath the metrics, users can use the left and right arrow keys on the keyboard to scroll horizontally.	High	5/18/2015	41.0.3.0 5/28/2015 Closed
SASP	3268	Delivery Point piece errors are incorrectly inflated on the Mailer Scorecard for specific instances when the Delivery Point is matched to an 11-digit, 9-digit or 5-digit record with an inactive date.	No Full Service Impact Seamless Impact Mailer Scorecard Impact	High	5/18/2015	5/27/2015 Closed
SASP	3267	When Mail Owner owns pieces with the same rate category that were submitted by multiple Mail Preparers, Barcode Quality piece errors are incorrectly omitted from the Mailer Scorecard.	No Barcode Quality Mail Owner/Preparer/Rate metrics available for provisioning to scorecard for all Mailers	High	5/18/2015	5/27/2015 Closed