

Subject: USPS-NCSC-DISCONTINUANCE OF DUAL FULFILLMENT DELIVERY METHOD FOR FULL SERVICE ACS CUSTOMERS

**UNITED STATES POSTAL SERVICE
FULL SERVICE ACS ANNOUNCEMENTS
December 8, 2010**

Announcement 1 of 1

Discontinuance of dual fulfillment delivery method for Full Service ACS customers

Primary Audience: ALL Full Service ACS customers who participated in ACS dual fulfillment delivery via the USPS RIBBS website

What: In March 2010, some Full Service ACS participants were affected by fulfillment delivery issues. A temporary resolution was established to fulfill Full Service ACS records via the USPS RIBBS website in addition to fulfillment via PostalOne! and the Business Customer Gateway.

When: Effective February 1, 2011 this process will be discontinued.

Impact: January 31, 2011 will be the last delivery via the USPS RIBBS website. Full Service ACS records will continue to be fulfilled via the PostalOne! Business Customer Gateway.

What you need to do: Notify the appropriate personnel of this change and make any necessary changes in your fulfillment retrieval process.

Thank you,

ACS Department
National Customer Support Center
United States Postal Service
6060 PRIMACY PKWY STE 101
MEMPHIS TN 38188-0001
Toll Free: 877-640-0724(Option 1)
FAX: 901-821-6204
Dept E-mail: acs@usps.gov
ACS information: <http://ribbs.usps.gov/index.cfm?page=acs>