

Product Tracking System

Release 11.6.1 Version 1 External Release Notes

The United States Postal Service (USPS) Product Tracking System (PTS) Release 11.6.1 will occur on March 20, 2011. Table updates will be applied during the evening of 3/19/2011 ET. Software changes will be installed beginning 3/20/2011 at 9:00 AM ET and ending by 3/20/2011 5:00 PM ET. These Release Notes are prepared to notify you of the changes that will be implemented and how they will affect the following areas.

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1. Mailers and Shippers

The primary focus of PTS Release 11.6.1 is to implement changes for Hold for Pickup notifications, correction to the guaranteed/scheduled delivery date display for military mail, changes to manifest file error/warning messages, and storage of the recipient e-mail address in the PTS database.

The following items will be included in Release 11.6.1 and are of interest to external users who communicate electronically with USPS by sending electronic files containing package information.

1.1 HFP Notifications (January Price Change)

Since introducing new Hold for Pickup (HFP) products as part of the January 2011 Price Change, USPS has decided, in order to better represent the HFP product type of mail, to update the notifications customers receive about their HFP packages. These notifications will come in two forms, SMS/Text Message and Emails. The new notifications will display pickup information, return dates based on product, and class of mail descriptions.

The Arrival at Pickup Point Notification text for SMS/text messages and emails are displayed in Tables 1 and 2 below.

Table 1 – Arrival at Pickup Point Notification Text for SMS/Text Messages

Subject: USPS Arrival Notice
Body: <Class of Mail Description> Hold For Pickup Item <Last 4 Digits of Barcode> Arrived USPS <Hold For Pickup Post Office Address Line 1> ZIP Code 99999 Pickup 15 Days ID REQ
Where: <ul style="list-style-type: none">• <Class of Mail Description> = Class of Mail Description from the Class of Mail table• <Last 4 Digits of Barcode> = Last 4 numeric digits of Track Barcode ID• <Hold For Pickup Post Office Address Line 1> = Address Line-1 Description from the Acceptance Location Table entry corresponding to the HFP ZIP Code on the Hold For Pickup Tracking table (48 characters maximum)• 99999 = HFP PO ZIP Code

Table 2 – Arrival at Pickup Point Notification Text for Email Messages

Subject: Arrive at Unit "Notification"
Body: <Date Notification was printed>
Dear Postal Customer,
A(n) <Class of Mail Description> Hold For Pickup shipment has arrived for you and is available for pickup at: < Deliver To Post Office Name> < Deliver To Post Office Address> < Deliver To Post Office City, State, ZIP Code>.
The days and closing time of post office for pickup of your shipment are:

< Days and Closing Times>

This shipment will not be available for street delivery and can only be claimed for pickup at the post office indicated above. If the shipment is not picked up by <Last Pickup Date> it will be returned to the sender.

The person picking up the shipment must bring government issued photo identification and provide the last four digits of the <Tracking Number> which are <last four digits of tracking number>.

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Postmaster

Where:

- <Date Notification was printed> = Notification Creation Date
- <Class of Mail Description> = Class of Mail Description from the Class of Mail table
- <Deliver To Post Office Name> = Acceptance Unit Name from the Acceptance Location Table entry corresponding to the HFP ZIP Code on the Hold For Pickup Tracking table
- <Deliver To Post Office Address> = Address Line-1 Description from the Acceptance Location Table entry corresponding to the HFP ZIP Code on the Hold For Pickup Tracking table
- <Deliver To Post Office City, State, ZIP Code> = City Name and State from the Acceptance Location Table entry corresponding to the HFP ZIP Code on the Hold For Pickup Tracking table; HFP ZIP Code from the Hold For Pickup Tracking table
- <Days and Closing Times> = First four entries of Day of Week and Station Closing Times in the Acceptance Cutoff table corresponding the Acceptance Location Key entry of the Acceptance Location Table entry
- <Last Pickup Date>
 - Express Mail: Event Date of Trigger Event + 5 Days
 - Non-Express Mail: Event Date of Trigger Event + 15 Days
- <Tracking Number> = Track Barcode ID
- <last four digits of tracking number> = Last 4 numeric digits of Track Barcode ID

The 3-Day Notification text for SMS/text messages and emails are displayed in Tables 3 and 4 below.

Table 3 – 3-Day Notification Text for SMS/Text Messages

Subject: USPS Reminder

Body:

Notice #2
<Class of Mail Description> Hold For Pickup item <Last 4 Digits of Barcode> at USPS
<Hold For Pickup Post Office Address Line 1>
Will be returned on mm/dd/yy
ID REQ

Where:

- <Class of Mail Description> = Class of Mail Description from the Class of Mail table
- <Last 4 Digits of Barcode> = Last 4 numeric digits of Track Barcode ID
- <Hold For Pickup Post Office Address Line 1> = Address Line-1 Description from the Acceptance Location Table entry corresponding to the HFP ZIP Code on the Hold For Pickup Tracking table (48 characters maximum)
- mm/dd/yy = Event Date of Trigger Event + 5 Days

Table 4 – 3-Day Notification Text for Email Messages

<p>Subject: Customer "Notification"</p>
<p>Body: <Date Notification was Printed></p> <p>Dear Postal Customer,</p> <p>Reminder Notice, your <Class of Mail Description> Hold For Pickup shipment arrived for pickup at: < Deliver To Post Office Name> < Deliver To Post Office Address> < Deliver To Post Office City, State, ZIP Code> on <Date of Arrival>.</p> <p>The days and closing time of post office for pickup of your shipment are: < Days and Closing Time></p> <p>This shipment will not be available for street delivery and can only be claimed for pickup at the post office indicated above within two days. If the shipment is not picked up by <Last Pickup Date> it will be returned to the sender.</p> <p>The person picking up the shipment must bring government issued photo identification and provide the last four digits of the <Tracking Number> which are <last four digits of tracking number>.</p> <p>For more information on the U.S. Postal Service products and services, visit our Web site at usps.com.</p> <p>Postmaster</p> <p>Where:</p> <ul style="list-style-type: none">• <Date Notification was printed> = Notification Creation Date• <Customer City, State, ZIP> per CMC542, this field shall not be supplied• <Class of Mail Description> = Class of Mail Description from the Class of Mail table• <Deliver To Post Office Name> = Acceptance Unit Name from the Acceptance Location Table entry corresponding to the HFP ZIP Code on the Hold For Pickup Tracking table• <Deliver To Post Office Address> = Address Line-1 Description from the Acceptance Location Table entry corresponding to the HFP ZIP Code on the Hold For Pickup Tracking table• <Deliver To Post Office City, State, ZIP Code> = City Name and State from the Acceptance Location Table entry corresponding to the HFP ZIP Code on the Hold For Pickup Tracking table; HFP ZIP Code from the Hold For Pickup Tracking table• <Date of Arrival> = Event Date of Trigger Event• <Days and Closing Times> = First four entries of Day of Week and Station Closing Times in the Acceptance Cutoff table corresponding the Acceptance Location Key entry of the Acceptance Location Table entry• <Last Pickup Date> = Event Date of Trigger Event + 5 Days• <Tracking Number> = Track Barcode ID• <last four digits of tracking number> = Last 4 numeric digits of Track Barcode ID

The 5-Day Notification text for SMS/text messages and emails are displayed in tables 5 and 6 below.

Table 5 – 5-Day Notification Text for SMS/Text Messages

<p>Subject: USPS Reminder</p>
<p>Body: Notice #2 <Class of Mail Description> Hold For Pickup item <Last 4 Digits of Barcode> at USPS</p>

<Hold For Pickup Post Office Address Line 1>
Will be returned on mm/dd/yy
ID REQ

Where:

- <Class of Mail Description> = Class of Mail Description from the Class of Mail table
- <Last 4 Digits of Barcode> = Last 4 numeric digits of Track Barcode ID
- <Hold For Pickup Post Office Address Line 1> = Address Line-1 Description from the Acceptance Location Table entry corresponding to the HFP ZIP Code on the Hold For Pickup Tracking table (48 characters maximum)
- mm/dd/yy = Event Date of Trigger Event + 15 Days

Table 6 – 5-Day Notification Text for Email Messages

Subject: Customer "Notification"

Body:

<Date Notification was Printed>

Dear Postal Customer

Reminder Notice, your <Class of Mail Description> Hold For Pickup shipment arrived for pickup at: < Deliver To Post Office Name> < Deliver To Post Office Address> < Deliver To Post Office City, State, ZIP Code> on <Date of Arrival>.

The days and closing time of post office for pickup of your shipment are:
< Days and Closing Time>

This shipment will not be available for street delivery and can only be claimed for pickup at the post office indicated above within ten days. If the shipment is not picked up by <Last Pickup Date> it will be returned to the sender.

The person picking up the shipment must bring government issued photo identification and provide the last four digits of the <Tracking Number> which are <last four digits of tracking number>.

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Where:

- <Date Notification was printed> = Notification Creation Date
- <Class of Mail Description> = Class of Mail Description from the Class of Mail table
- <Deliver To Post Office Name> = Acceptance Unit Name from the Acceptance Location Table entry corresponding to the HFP ZIP Code on the Hold For Pickup Tracking table
- <Deliver To Post Office Address> = Address Line-1 Description from the Acceptance Location Table entry corresponding to the HFP ZIP Code on the Hold For Pickup Tracking table
- <Deliver To Post Office City, State, ZIP Code> = City Name and State from the Acceptance Location Table entry corresponding to the HFP ZIP Code on the Hold For Pickup Tracking table; HFP ZIP Code from the Hold For Pickup Tracking table
- <Date of Arrival> = Event Date of Trigger Event
- <Days and Closing Times> = First four entries of Day of Week and Station Closing Times in the Acceptance Cutoff table corresponding the Acceptance Location Key entry of the Acceptance Location Table entry
- <Last Pickup Date> = Event Date of Trigger Event + 15 Days
- <Tracking Number> = Track Barcode ID

- *<last four digits of tracking number>* = Last 4 numeric digits of Track Barcode ID

The Return to Sender (RTS) Notification text for SMS/text messages and emails are displayed in tables 7 and 8 below.

Table 7 – Return to Sender (RTS) Notification Text for SMS/Text Messages

<p>Subject: USPS Return to Sender</p> <p>Body: USPS Final Notice <Class of Mail description> Hold For Pickup <Last 4 Digits of Barcode> Was returned on mm/dd/yy For service info go to usps.com</p> <p>Where:</p> <ul style="list-style-type: none"> • <i><Class of Mail Description></i> = Class of Mail Description from the Class of Mail table • <i><Last 4 Digits of Barcode></i> = Last 4 numeric digits of Track Barcode ID • mm/dd/yy = <ul style="list-style-type: none"> • Event Date of Trigger Event + 5 Days when Express Mail and not picked up • Event Date of Trigger Event + 15 Days when non-Express Mail and not picked up • Event Date of RTS Event when an RTS Event is posted
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Table 8 – Return to Sender (RTS) Notification Text for Email Messages

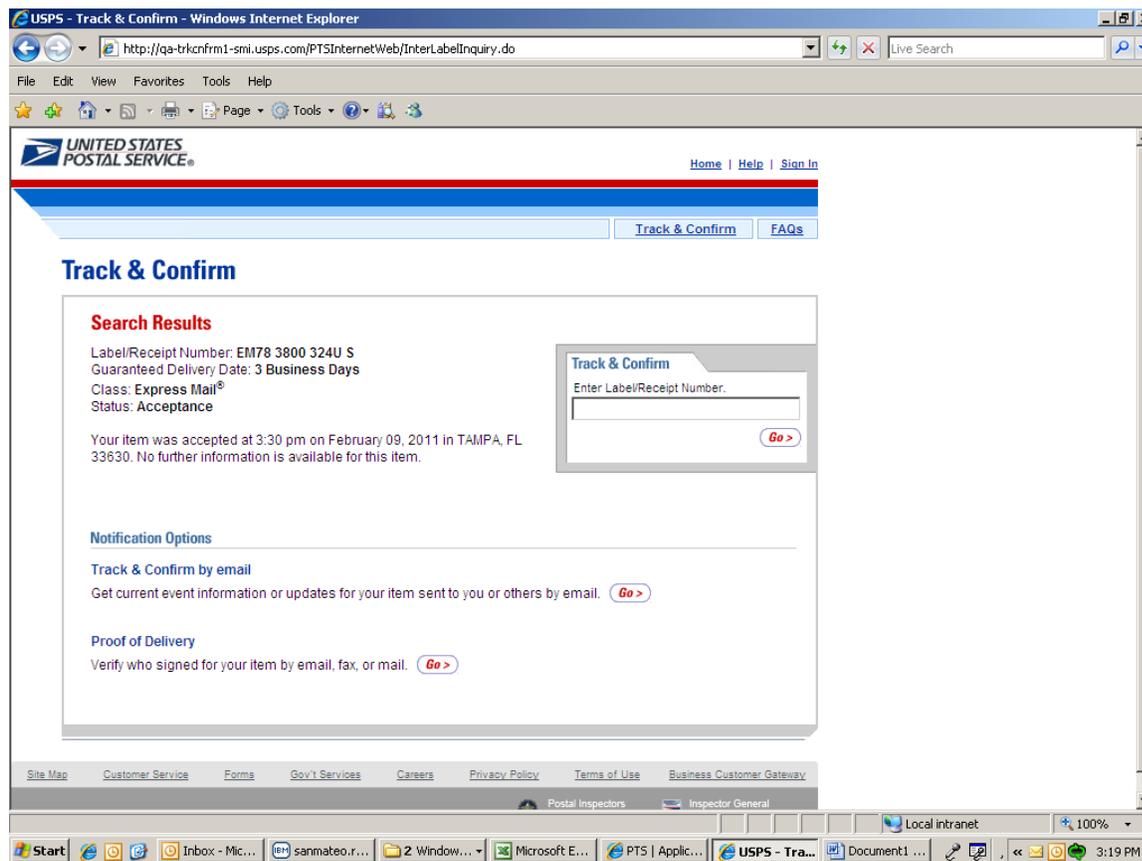
<p>Subject: Return to Sender - Not Picked Up "Notification"</p> <p>Body: <Date Notification was Printed></p> <p>Dear Postal Customer</p> <p>The <Class of Mail Description> Hold For Pickup shipment is being returned to the sender due to failure to pickup within <five or fifteen> days by the recipient at: < Deliver To Post Office Name> < Deliver To Post Office Address> < Deliver To Post Office City, State, ZIP Code>.</p> <p>This shipment with <Tracking Number>, <last four digits of tracking number> is being returned to the sender and will no longer be available for pickup by the addressee or their designee at the < Deliver To Post Office Name>.</p> <p>For more information on the U.S. Postal Service products and services, visit our Web site at usps.com.</p> <p>Postmaster</p> <p>Where:</p> <ul style="list-style-type: none"> • <i><Date Notification was printed></i> = Notification Creation Date • <i><Class of Mail Description></i> = Class of Mail Description from the Class of Mail table • <i><five or fifteen></i> = "five" when Express Mail; "fifteen" when non-Express Mail • <i><Deliver To Post Office Name></i> = Acceptance Unit Name from the Acceptance Location Table entry corresponding to the HFP ZIP Code on the Hold For Pickup Tracking table • <i><Deliver To Post Office Address></i> = Address Line-1 Description from the Acceptance Location Table entry corresponding to the HFP ZIP Code on the Hold For Pickup Tracking table
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- *<Deliver To Post Office City, State, ZIP Code>* = City Name and State from the Acceptance Location Table entry corresponding to the HFP ZIP Code on the Hold For Pickup Tracking table; HFP ZIP Code from the Hold For Pickup Tracking table
- *<Tracking Number>* = Track Barcode ID
- *<Last 4 Digits of Barcode>* = Last 4 numeric digits of Track Barcode ID

1.2 Fix Guaranteed/Scheduled Delivery Date Display

PTS is modifying the display rules for the external-facing Track & Confirm HTML and XML to correctly notify customers of the commitments and standards for military mail. For military Express Mail originating or destinating from a military ZIP Code, PTS will display a Guaranteed Delivery Date of '3 Business Days' when the item qualifies to have a Guaranteed Delivery Date displayed. A sample Track & Confirm screen displaying the Guaranteed Delivery Date is shown in Figure 1.

Figure 1 – Display of Guaranteed Delivery Date



1.3 CMC548 Post Implementation – Error Description Changes

The USPS is making changes to improve the customer experience, by providing clear and concise error/warning messages to assist our customers with addressing and correcting their manifest file issues. The changes to the error/warning messages are noted in Table 9 below.

Table 9 – Updated Error/Warning Messages

Header /Detail	Message Type	Old Message	New Message
Header	Error	INVALID DUNS NUMBER	INVALID MAILER ID
Header	Error	DUNS NUMBER IS NOT A VALID EVS MAILER	MAILER ID IS NOT A VALID EVS MAILER ID
Header	Error	INVALID HEADER FILE NUMBER CONSTRUCT	INVALID ELECTRONIC FILE SERVICE TYPE CODE AND CHANNEL AI CO
Detail	Warning	INVALID DUNS NUMBER IN PIC	INVALID MAILER ID IN PIC
Detail	Warning	CLIENT DUNS NUMBER NOT A VALID DUNS NUMBER	CLIENT MAILER ID IS NOT A VALID MAILER ID
Detail	Warning	INVALID CONTAINER TYPE 1 FOR CONSTRUCT; DEFAULT TO RP	INVALID CONTAINER TYPE 1 FOR RECEPTACLE DEFAULT TO RP
Detail	Warning	INVALID CONTAINER TYPE 2 FOR CONSTRUCT; DEFAULT TO RP	INVALID CONTAINER TYPE 2 FOR RECEPTACLE DEFAULT TO RP
Detail	Warning	INVALID CONTAINER TYPE 3 FOR CONSTRUCT; DEFAULT TO RP	INVALID CONTAINER TYPE 3 FOR RECEPTACLE DEFAULT TO RP

1.4 CMC548 FR 4.7.11 – Storing Recipient E-Mail Address

Currently, if a customer provides the recipient email address, it is not stored in the PTS database. With this release, the recipient email address, when provided, will now be stored in PTS.