



**Product Tracking System  
Release Notes Addendum  
Release 11.12.2, FY2011**

**External Use**

**UNITED STATES POSTAL SERVICE DOCUMENT**

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# Product Tracking System

## Release 11.12.2 Version 1 External Release Notes

The United States Postal Service (USPS) Product Tracking System (PTS) Release 11.12.2 will occur on September 18, 2011. Table updates will be applied during the evening of 9/17/2011 ET. Software changes will be installed beginning 9/18/2011 at 9:00 AM EDT and ending by 9/18/2011 12:00 PM EDT. These Release Notes are prepared to notify you of the changes that will be implemented and how they will affect the following areas.

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# 1. Mailers and Shippers

The primary focus of PTS Release 11.12.2 is to implement changes for enhancements to Express Mail Corporate Account/Federal Agency Field Account validation, container scan updates, and an updated URL displayed on Track & Confirm for tracking shipments to APO/FPO.

In addition, several infrastructure changes will be implemented.

The following items will be included in Release 11.12.2 and are of interest to external users who communicate electronically with USPS by sending electronic files containing package information.

## 1.1 Express Mail Corporate Account/Federal Agency Field Account Validation

A new edit will be added to PTS for electronic EMM manifest (v1.3 type 3) to validate Express Mail Corporate Accounts (EMCAs). PTS will provide the warning message 'INVALID PAYMENT ACCOUNT NUMBER; NO DEFAULT' in the customer extract file when an invalid Express Mail Corporate Account is encountered. Validation of Federal Agency Field Accounts will be provided in a future release.

## 1.2 Container Scan Updates

To prevent the display of incorrect data on the Track & Confirm Web site, this change will suppress container scans on Track & Confirm (usps.com and Web Tools) that are applied by the system to an individual mail piece, when a mail piece to container relationship has actually been broken. This issue will be addressed for extract files in a later release.

## 1.3 Updated URL on Track & Confirm for Tracking Shipments to APO/FPO

With this release, the URL for tracking shipments to APO and FPO is being modified on the Track & Confirm Web site. The new URL will be <https://amps.mpsa.mil/jy2/frm.htm>, and is displayed in a sample Track & Confirm screen shot in the following figure.

Figure 1 - New URL on Track & Confirm for Tracking Shipments to APO and FPO

The screenshot displays the USPS Track & Confirm interface. At the top, there are navigation buttons for "Track & Confirm" and "FAQs". The main heading is "Track & Confirm". Below this, the "Search Results" section provides the following information: Label/Receipt Number: AE02 2611 389U S; Guaranteed Delivery Date/Time: January 14, 2011, 12:00 PM; Class: Express Mail®; Service(s): Hold for Pickup; Status: Arrival at Military Post Office. A callout box states: "Your item arrived at WAYNESBURG, PA 15370 on January 14, 2011 at 10:26 am. You can inquire about the status of your item by clicking CUSTOMER INQUIRY from [https://amps.mpsa.mil/jy2/frm.htm]". To the right, there is a "Track & Confirm" search box with the text "Enter Label/Receipt Number." and a "Go >" button. Below the search results, there is a "Detailed Results" section listing several events: Arrival at Pick-Up-Point, Arrival at Unit, Processed through Sort Facility (Washington, PA), Processed through Sort Facility (Pittsburgh, PA), Processed through Sort Facility (Shreveport, LA), and Acceptance (Benton, LA). Further down, there are sections for "Notification Options" and "Proof of Delivery", which includes a "Go >" button to verify who signed for the item.

## 1.4 Infrastructure Changes

These updates require no changes by customers, and should be transparent.

- **Enhancements to Integrated Voice Response for Track & Confirm**

This change will add new information to Integrated Voice Response (IVR) for the Track & Confirm Web site, including mail type code, service type code, event type code, action / reason code, Kahala indicator, origin country code, destination country code, and class of mail code.

- **Holiday Efficiency – Add More Cycles to the Premium Extract Process**

With this release, the Premium Extract Process will produce 96 extract files per day, or one extract file every 15 minutes.

- **FY12 Holiday Improvement**

With this release, modifications will be made to the system to improve performance for the holiday season.