



**Product Tracking System
Release Notes Addendum
Release 11.11.1, FY2011**

External Use

UNITED STATES POSTAL SERVICE DOCUMENT

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Product Tracking System

Release 11.11.1 Version 1 External Release Notes

The United States Postal Service (USPS) Product Tracking System (PTS) Release 11.11.1 will occur on August 28, 2011. Table updates will be applied during the evening of 8/27/2011 ET. Software changes will be installed beginning 8/28/2011 at 9:00 AM EDT and ending by 8/28/2011 5:00 PM EDT. These Release Notes are prepared to notify you of the changes that will be implemented and how they will affect the following areas.

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1. Mailers and Shippers

The primary focus of PTS Release 11.11.1 is to implement changes for shipping partner event files, Track & Confirm event display issues, modified Hold for Pickup notifications, and new Dispatched scan events. In addition, a number of infrastructure changes are being implemented.

The following items will be included in Release 11.11.1 and are of interest to external users who communicate electronically with USPS by sending electronic files containing package information.

1.1 Shipping Partner Event Files

The USPS is making changes to improve the customer's experience by providing better data for tracking visibility before packages are physically tendered to USPS, by allowing customers to easily provide their processing events. With this release, the Shipping Partner Event File will be able to include both the legacy barcode with 2-digit service type codes (STCs), and the new Intelligent Mail package barcode (IMpb) with 3-digit STCs, in the same version of the file.

There will be new versions of the files for Shipping Partner Events and Shipping Partner Error Warning. These formats are included in Appendices A – D.

1.2 Track & Confirm Origin Acceptance and Enroute Event Display Issues

A problem that caused the Origin Acceptance and Enroute event to be displayed in the wrong sequence order will be resolved in this release. These events will display in the correct order on our Track & Confirm Website and other mediums after this release.

1.3 Modified Hold for Pickup Notifications

The Hold for Pickup Notifications text descriptions have been modified for all Hold for Pickup products. The new Hold for Pickup Notifications text descriptions are displayed in the following figures.

Figure 1 – Arrival Notice SMS Message

The 'Arrive at Unit' SMS text message was modified to reduce the character count to conform to the 160 character limit. The 160 character limit includes the sender's email address (if applicable), the composed text message, and if provided the subject and callback number.

Arrival Notice SMS Message - Old Message

| |
|--|
| Subject: USPS Arrival Notice |
| Body: <Class of Mail Description> Hold For Pickup Item <Last 4 Digits of Barcode> Arrived USPS <Hold For Pickup Post Office Address Line 1> ZIP Code 99999 Pickup 15 Days ID REQ |
| Where: <ul style="list-style-type: none">• <Class of Mail Description> = Class of Mail Description from the Class of Mail table |

- <Last 4 Digits of Barcode> = Last 4 numeric digits of Track Barcode ID
- <Hold For Pickup Post Office Address Line 1> = Address Line-1 Description from the Acceptance Location Table entry corresponding to the HFP ZIP Code on the Hold For Pickup Tracking table (48 characters maximum)
- 99999 = HFP PO ZIP Code

Arrival Notice SMS Message - New Message

| |
|--|
| Subject: USPS Arrival Notice |
| Body: Msg: <Service Name> Hold For Pickup item <Last 4 Digits of Barcode> at <Hold For Pickup Post Office Address Line 1> (Max 48 Characters) 99999 Pickup 15 Days ID REQ Where: <ul style="list-style-type: none"> • <Service Name> = Class of Mail Description from the Class of Mail table • <Last 4 Digits of Barcode> = Last 4 numeric digits of Track Barcode ID • <Hold For Pickup Post Office Address Line 1> = Address Line-1 Description from the Acceptance Location Table entry corresponding to the HFP ZIP Code on the Hold For Pickup Tracking table (48 characters maximum) • 99999 = HFP PO ZIP Code |

Figure 2 – Arrive at Unit E-Mail Message

The 'Arrive at Unit' email notification message was modified to include the Customer Name, Customer Address, Customer City, Customer State, Customer Zip Code, and Customer Zip+4 Code.

| |
|---|
| Subject: Arrive at Unit "Notification" |
| Body: <Date Notification was printed> <Customer Name> <Company Name> <Customer Address> <Customer City, State, ZIP> Dear <Customer Name>, A(n) <Class of Mail Description> Hold For Pickup shipment has arrived for you and is available for pickup at: < Deliver To Post Office Name> < Deliver To Post Office Address> < Deliver To Post Office City, State, ZIP Code>. The days and closing time of post office for pickup of your shipment are: < Days and Closing Times> This shipment will not be available for street delivery and can only be claimed for pickup at the post office indicated above. If the shipment is not picked up by <Last Pickup Date> it will be returned to the sender. The person picking up the shipment must bring government issued photo identification and provide the last four digits of the <Tracking Number> |

which are <last four digits of tracking number>.

For more information on the U.S. Postal Service products and services, visit our Web site at usps.com.

Postmaster

Where:

- <Date Notification was printed> = Notification Creation Date
- <Customer Name> = Recipient Name
- <Company Name> this field shall not be supplied
- <Customer Address> Recipient Address
- <Customer City, State, ZIP> Recipient City, Recipient State, Recipient Zip Code and Recipient Zip + 4 Code
- <Class of Mail Description> = Class of Mail Description from the Class of Mail table
- <Deliver To Post Office Name> = Acceptance Unit Name from the Acceptance Location Table entry corresponding to the HFP ZIP Code on the Hold For Pickup Tracking table
- <Deliver To Post Office Address> = Address Line-1 Description from the Acceptance Location Table entry corresponding to the HFP ZIP Code on the Hold For Pickup Tracking table
- <Deliver To Post Office City, State, ZIP Code> = City Name and State from the Acceptance Location Table entry corresponding to the HFP ZIP Code on the Hold For Pickup Tracking table; HFP ZIP Code from the Hold For Pickup Tracking table
- <Days and Closing Times> = First four entries of Day of Week and Station Closing Times in the Acceptance Cutoff table corresponding the Acceptance Location Key entry of the Acceptance Location Table entry
- <Last Pickup Date>
 - Express Mail: Event Date of Trigger Event + 5 Days
 - Non-Express Mail: Event Date of Trigger Event + 15 Days
- <Tracking Number> = Track Barcode ID
- <last four digits of tracking number> = Last 4 numeric digits of Track Barcode ID

Figure 3 – 3-Day SMS Message

The 'Customer Notification' SMS text message was modified to reduce the character count to conform to the 160 character limit. The 160 character limit includes the sender's email address (if applicable), the composed text message, and, if provided, the subject and callback number.

3-Day SMS Message - Old Message

Subject: USPS Reminder

Body:

Notice #2

<Class of Mail Description> Hold For Pickup item <Last 4 Digits of Barcode> at USPS

<Hold For Pickup Post Office Address Line 1>

Will be returned on mm/dd/yy

ID REQ

Where:

- <Class of Mail Description> = Class of Mail Description from the Class of Mail table
- <Last 4 Digits of Barcode> = Last 4 numeric digits of Track Barcode ID
- <Hold For Pickup Post Office Address Line 1> = Address Line-1 Description from the Acceptance Location Table entry corresponding to the HFP ZIP Code on the Hold For Pickup Tracking table (48 characters maximum)
- mm/dd/yy = Event Date of Trigger Event + 5 Days

3-Day SMS Message – New Message

| |
|---|
| Subject: USPS Reminder |
| Body: <Service Name> Hold For Pickup item <Last 4 Digits of Barcode> at <Hold For Pickup Post Office Address Line 1> (Max 48 Characters) Will be returned mm/dd/yy ID REQ |
| Where: <ul style="list-style-type: none">• <Service Name> = Class of Mail Description from the Class of Mail table• <Last 4 Digits of Barcode> = Last 4 numeric digits of Track Barcode ID• <Hold For Pickup Post Office Address Line 1> = Address Line-1 Description from the Acceptance Location Table entry corresponding to the HFP ZIP Code on the Hold For Pickup Tracking table (48 characters maximum)• mm/dd/yy = Event Date of Trigger Event + 5 Days |

Figure 4 – 3-Day E-Mail Message

The 'Customer Notification' email notification message was modified to include the Customer Name, Customer Address, Customer City, Customer State, Customer Zip Code, and Customer Zip+4 Code.

| |
|--|
| Subject: Customer "Notification" |
| Body: <Date Notification was Printed> <Customer Name> <Company Name> <Customer Address> <Customer City, State, ZIP> Dear <Customer Name>, Reminder Notice, your <Class of Mail Description> Hold For Pickup shipment arrived for pickup at: < Deliver To Post Office Name> < Deliver To Post Office Address> < Deliver To Post Office City, State, ZIP Code> on <Date of Arrival>. The days and closing time of post office for pickup of your shipment are: < Days and Closing Time> This shipment will not be available for street delivery and can only be claimed for pickup at the post office indicated above within two days. If the shipment is not picked up by <Last Pickup Date> it will be returned to the sender. The person picking up the shipment must bring government issued photo identification and provide the last four digits of the <Tracking Number> which are <last four digits of tracking number>. For more information on the U.S. Postal Service products and services, visit our Web site at usps.com. Postmaster |
| Where: <ul style="list-style-type: none">• <Date Notification was printed> = Notification Creation Date• <Customer Name> = Recipient Name |

- *<Company Name>* this field shall not be supplied
- *<Customer Address>* Recipient Address
- *<Customer City, State, ZIP>* Recipient City, Recipient State, Recipient Zip Code and Recipient Zip + 4 Code
- *<Class of Mail Description>* = Class of Mail Description from the Class of Mail table
- *<Deliver To Post Office Name>* = Acceptance Unit Name from the Acceptance Location Table entry corresponding to the HFP ZIP Code on the Hold For Pickup Tracking table
- *<Deliver To Post Office Address>* = Address Line-1 Description from the Acceptance Location Table entry corresponding to the HFP ZIP Code on the Hold For Pickup Tracking table
- *<Deliver To Post Office City, State, ZIP Code>* = City Name and State from the Acceptance Location Table entry corresponding to the HFP ZIP Code on the Hold For Pickup Tracking table; HFP ZIP Code from the Hold For Pickup Tracking table
- *<Date of Arrival>* = Event Date of Trigger Event
- *<Days and Closing Times>* = First four entries of Day of Week and Station Closing Times in the Acceptance Cutoff table corresponding the Acceptance Location Key entry of the Acceptance Location Table entry
- *<Last Pickup Date>* = Event Date of Trigger Event + 5 Days
- *<Tracking Number>* = Track Barcode ID
- *<last four digits of tracking number>* = Last 4 numeric digits of Track Barcode ID

Figure 5 – 5-Day SMS Message

The 'Customer Notification' SMS text message was modified to reduce the character count to conform to the 160 character limit. The 160 character limit includes the sender's email address (if applicable), the composed text message, and, if provided, the subject and callback number.

5-Day SMS Message – Old Message

| |
|---|
| Subject: USPS Reminder |
| Body: Notice #2 <i><Class of Mail Description></i> Hold For Pickup item <i><Last 4 Digits of Barcode></i> at USPS <i><Hold For Pickup Post Office Address Line 1></i> Will be returned on mm/dd/yy ID REQ |
| Where: <ul style="list-style-type: none"> • <i><Class of Mail Description></i> = Class of Mail Description from the Class of Mail table • <i><Last 4 Digits of Barcode></i> = Last 4 numeric digits of Track Barcode ID • <i><Hold For Pickup Post Office Address Line 1></i> = Address Line-1 Description from the Acceptance Location Table entry corresponding to the HFP ZIP Code on the Hold For Pickup Tracking table (48 characters maximum) • mm/dd/yy = Event Date of Trigger Event + 15 Days |

5-Day SMS Message – New Message

| |
|---|
| Subject: USPS Reminder |
| Body: <i><Service Name></i> Hold For Pickup item <i><Last 4 Digits of Barcode></i> at <i><Hold For Pickup Post Office Address Line 1></i> (Max 48 Characters) Will be returned mm/dd/yy |

ID REQ

Where:

- *<Service Name>* = Class of Mail Description from the Class of Mail table
- *<Last 4 Digits of Barcode>* = Last 4 numeric digits of Track Barcode ID
- *<Hold For Pickup Post Office Address Line 1>* = Address Line-1 Description from the Acceptance Location Table entry corresponding to the HFP ZIP Code on the Hold For Pickup Tracking table (48 characters maximum)
- mm/dd/yy = Event Date of Trigger Event + 15 Days

Figure 6 – 5-Day E-Mail Message

The 'Customer Notification' email notification message was modified to include the Customer Name, Customer Address, Customer City, Customer State, Customer Zip Code, and Customer Zip+4 Code.

Subject: Customer "Notification"

Body:

<Date Notification was Printed>

<Customer Name>

<Company Name>

<Customer Address>

<Customer City, State, ZIP>

Dear <Customer Name>,

Reminder Notice, your <Class of Mail Description> Hold For Pickup shipment arrived for pickup at: < Deliver To Post Office Name> < Deliver To Post Office Address> < Deliver To Post Office City, State, ZIP Code> on <Date of Arrival>.

The days and closing time of post office for pickup of your shipment are:
< Days and Closing Time>

This shipment will not be available for street delivery and can only be claimed for pickup at the post office indicated above within ten days. If the shipment is not picked up by <Last Pickup Date> it will be returned to the sender.

The person picking up the shipment must bring government issued photo identification and provide the last four digits of the <Tracking Number> which are <last four digits of tracking number>.

For more information on the U.S. Postal Service products and services, visit our Web site at usps.com.

Postmaster

Where:

- *<Date Notification was printed>* = Notification Creation Date
- *<Customer Name>* = Recipient Name
- *<Company Name>* this field shall not be supplied
- *<Customer Address>* Recipient Address
- *<Customer City, State, ZIP>* Recipient City, Recipient State, Recipient Zip Code and Recipient Zip + 4 Code
- *<Class of Mail Description>* = Class of Mail Description from the Class of Mail table
- *<Deliver To Post Office Name>* = Acceptance Unit Name from the Acceptance Location Table entry corresponding to the HFP ZIP Code on the Hold For Pickup Tracking table
- *<Deliver To Post Office Address>* = Address Line-1 Description from the Acceptance

- Location Table entry corresponding to the HFP ZIP Code on the Hold For Pickup Tracking table
- *<Deliver To Post Office City, State, ZIP Code>* = City Name and State from the Acceptance Location Table entry corresponding to the HFP ZIP Code on the Hold For Pickup Tracking table; HFP ZIP Code from the Hold For Pickup Tracking table
- *<Date of Arrival>* = Event Date of Trigger Event
- *<Days and Closing Times>* = First four entries of Day of Week and Station Closing Times in the Acceptance Cutoff table corresponding the Acceptance Location Key entry of the Acceptance Location Table entry
- *<Last Pickup Date>* = Event Date of Trigger Event + 15 Days
- *<Tracking Number>* = Track Barcode ID
- *<last four digits of tracking number>* = Last 4 numeric digits of Track Barcode ID

Figure 7 – Return to Sender SMS Message

The 'Return to Sender' SMS text message was modified to reduce the character count to conform to the 160 character limit. The 160 character limit includes the sender's email address (if applicable), the composed text message, and, if provided, the subject and callback number.

Return to Sender SMS Message – Old Message

| |
|---|
| Subject: USPS Return to Sender |
| <p>Body:</p> <p>USPS Final Notice <Class of Mail description> Hold For Pickup <Last 4 Digits of Barcode> Was returned on mm/dd/yy For service info go to usps.com</p> <p>Where:</p> <ul style="list-style-type: none"> • <i><Class of Mail Description></i> = Class of Mail Description from the Class of Mail table • <i><Last 4 Digits of Barcode></i> = Last 4 numeric digits of Track Barcode ID • mm/dd/yy = <ul style="list-style-type: none"> ○ Event Date of Trigger Event + 5 Days when Express Mail and not picked up ○ Event Date of Trigger Event + 15 Days when non-Express Mail and not picked up ○ Event Date of RTS Event when an RTS Event is posted |

Return to Sender SMS Message – New Message

| |
|---|
| Subject: USPS Return to Sender |
| <p>Body:</p> <p><Service Name> Hold For Pickup item <Last 4 Digits of Barcode> Was returned on mm/dd/yy For service info go to usps.com</p> <p>Where:</p> <ul style="list-style-type: none"> • <i><Service Name></i> = Class of Mail Description from the Class of Mail table • <i><Last 4 Digits of Barcode></i> = Last 4 numeric digits of Track Barcode ID • mm/dd/yy = <ul style="list-style-type: none"> ○ Event Date of Trigger Event + 5 Days when Express Mail and not picked up ○ Event Date of Trigger Event + 15 Days when non-Express Mail and not picked up ○ Event Date of RTS Event when an RTS Event is posted |

Figure 8 – Return to Sender E-Mail Message

The 'Return to Sender' email notification message was modified to include the Customer Name, Customer Address, Customer City, Customer State, Customer Zip Code, and Customer Zip+4 Code.

| |
|---|
| <p>Subject: Return to Sender - Not Picked Up "Notification"</p> <p>Body: <Date Notification was Printed></p> <p><Customer Name> <Company Name> <Customer Address> <Customer City, State, ZIP></p> <p>Dear <Customer Name> ,</p> <p>The <Class of Mail Description> Hold For Pickup shipment is being returned to the sender due to failure to pickup within <five or fifteen> days by the recipient at: < Deliver To Post Office Name> < Deliver To Post Office Address> < Deliver To Post Office City, State, ZIP Code>.</p> <p>This shipment with <Tracking Number>, <last four digits of tracking number> is being returned to the sender and will no longer be available for pickup by the addressee or their designee at the < Deliver To Post Office Name>.</p> <p>For more information on the U.S. Postal Service products and services, visit our Web site at usps.com.</p> <p>Postmaster</p> <p>Where:</p> <ul style="list-style-type: none">• <Date Notification was printed> = Notification Creation Date• <Customer Name> = Recipient Name• <Company Name> this field shall not be supplied• <Customer Address> Recipient Address• <Customer City, State, ZIP> Recipient City, Recipient State, Recipient Zip Code and Recipient Zip + 4 Code• <Class of Mail Description> = Class of Mail Description from the Class of Mail table• <five or fifteen> = "five" when Express Mail; "fifteen" when non-Express Mail• <Deliver To Post Office Name> = Acceptance Unit Name from the Acceptance Location Table entry corresponding to the HFP ZIP Code on the Hold For Pickup Tracking table• <Deliver To Post Office Address> = Address Line-1 Description from the Acceptance Location Table entry corresponding to the HFP ZIP Code on the Hold For Pickup Tracking table• <Deliver To Post Office City, State, ZIP Code> = City Name and State from the Acceptance Location Table entry corresponding to the HFP ZIP Code on the Hold For Pickup Tracking table; HFP ZIP Code from the Hold For Pickup Tracking table• <Tracking Number> = Track Barcode ID• <Last 4 Digits of Barcode> = Last 4 numeric digits of Track Barcode ID |
|---|

1.4 New Tracking Events: Dispatched To Sort Facility and Dispatched From Sort Facility

With PTS Release 11.11.1 The Postal Service is introducing two new Dispatched tracking events to provide customers additional information about the progress of their items through our network. The table below illustrates the new scan events and what customers can expect to see via our various tracking channels.

The first event, 'Dispatched To Sort Facility', provides the date and time an item left the post office or facility of acceptance. When an acceptance office completes its closing operations, this event will be generated for all items that were accepted at that respective office.

The second event, 'Dispatched From Sort Facility', provides the date and time an item left the facility responsible for sortation to downstream processing plants and/or delivery offices. When a processing plant completes its distribution and dispatch operations, this event will be generated for all items that were sorted at that respective plant.

1.4.1 New Scan Events

The table below illustrates the new scan events and what customers can expect to see via our various tracking channels.

Table 1 – New Dispatched Scan Events

| Event Code | Event Name | Description When Extracted | First-Level Script | Second-Level Script |
|------------|-------------------------------|-------------------------------|--|---|
| SF | Dispatched to Sort Facility | DISPATCHED TO SORT FACILITY | 'Your item has left the acceptance facility and is in transit to a sorting facility on DATE at TIME in CITY, STATE ZIP CODE.' | 'Dispatched to Sort Facility, DATE, TIME, CITY, STATE ZIPCODE' |
| EF | Dispatched from Sort Facility | DISPATCHED FROM SORT FACILITY | 'Your item was dispatched on DATE at TIME from our CITY, STATE ZIP CODE sort facility. The item is currently in transit to the destination.' | 'Dispatched from Sort Facility, DATE, TIME, CITY, STATE ZIP CODE' |

1.4.2 Changes to Customer Interfaces

The new Dispatched scan events will be available to customers via several interfaces. These include:

- Mailer Extract Process
- Call Center/IVR Process
- Internet Track & Confirm Web Site on USPS.com
- Web Tools Track & Confirm API

1.4.2.1 Mailer Extract

Sample scan event extract records for the new Dispatched scan events are shown in the following figures.

Figure 9 – Sample File Format 1.5 Extract Record for 'SF' Scan Event

```
"015","420787279405503699300167592263 ","9475001699320421860174 ","699320 ","
"," ","","10017","NEW YORK,NY ","SF","DISPATCHED TO SORT FACILITY
","20110627","1700","699300 ","
"," "," ","
","4","000015625","00000000","0000"," " " " 9405503699300167592263
699300 699320 015
```

Figure 10 – Sample File Format 1.5 Extract Record for ‘EF’ Scan Event

```
"015","420787279405503699300167591648 ","9475001699320774016020 ","699320 ","  
"," ","","18702","WILKES BARRE,PA ","EF","DISPATCHED FROM SORT FACILITY  
","20110627","2300","","5129058 ","",""  
","2","000010000","00000000","0000",""," " 9405503699300167591648  
699320 015
```

1.4.2.2 Call Center/IVR Process

Scan event information related to enhanced package tracking visibility for Dispatched mail pieces is also available from the Postal Service's 1-800 number. Simply call 1-800-222-1811 and say "Track & Confirm".

1.4.2.3 Internet Track & Confirm Web Site on USPS.com

Sample scripting for the Dispatched scan events, as they will appear on the Track & Confirm Web site on USPS.com, is shown in the following figures.

Figure 11 – Sample SF Event on Internet – First Level Scripting



[Track & Confirm](#)

[FAQs](#)

Track & Confirm

Search Results

Label/Receipt Number: **EG92 2639 024U S**
Guaranteed Delivery Date/Time: **June 3, 2011, 3:00 PM**
Class: **Express Mail®**
Status: **In Transit**

Your has left the acceptance facility and is in transit to a sorting facility on June 03, 2011, 8:15 am in SCRANTON, PA 18505

Track & Confirm

Enter Label/Receipt Number.

[Go >](#)

Detailed Results:

- **Dispatched to Sort Facility, June 01, 2011, 7:45 pm, STOCKTON, CA 95213**
- **Acceptance, June 01, 2011, 5:09 pm, MERCED, CA 95340**

Notification Options

Track & Confirm by email

Get current event information or updates for your item sent to you or others by email. [Go >](#)

Proof of Delivery

Verify who signed for your item by email, fax, or mail. [Go >](#)



Figure 12 – Sample EF and SF Events on Internet – First Level Scripting

The screenshot displays the USPS Track & Confirm interface. At the top left is the USPS logo, and at the top right are links for Home, Help, and Sign In. Below the header is a navigation bar with 'Track & Confirm' and 'FAQs' buttons. The main content area is titled 'Track & Confirm' and features a 'Search Results' section. This section includes the label/receipt number 'EG92 2639 024U S', a guaranteed delivery date of 'June 3, 2011, 3:00 PM', and a status of 'In Transit'. A text box provides a dispatch summary: 'Your item was dispatched on June 03, 2011, 8:15 am from our SCRANTON, PA 18505 sort facility. The item is currently in transit to the destination.' Below this is a 'Detailed Results' section with a bulleted list of events: 'Dispatched from Sort Facility, June 03, 2011, 8:15 am, SCRANTON, PA 18505', 'Processed through Sort Facility, June 03, 2011, 8:08 am, SCRANTON, PA 18505', 'Processed through Sort Facility, June 03, 2011, 12:57 am, PHILADELPHIA, PA 19176', 'Processed through Sort Facility, June 01, 2011, 7:37 pm, STOCKTON, CA 95213', 'Dispatched to Sort Facility, June 01, 2011, 7:45 pm, STOCKTON, CA 95213', and 'Acceptance, June 01, 2011, 5:09 pm, MERCED, CA 95340'. The 'Notification Options' section includes 'Track & Confirm by email' and 'Proof of Delivery', each with a 'Go >' button. A search box on the right side of the page is also visible, with the text 'Enter Label/Receipt Number.' and a 'Go >' button.

UNITED STATES POSTAL SERVICE® Home | Help | Sign In

Track & Confirm FAQs

Track & Confirm

Search Results

Label/Receipt Number: **EG92 2639 024U S**
Guaranteed Delivery Date/Time: **June 3, 2011, 3:00 PM**
Class: **Express Mail®**
Status: **In Transit**

Your item was dispatched on June 03, 2011, 8:15 am from our SCRANTON, PA 18505 sort facility. The item is currently in transit to the destination.

Detailed Results:

- **Dispatched from Sort Facility, June 03, 2011, 8:15 am, SCRANTON, PA 18505**
- **Processed through Sort Facility, June 03, 2011, 8:08 am, SCRANTON, PA 18505**
- **Processed through Sort Facility, June 03, 2011, 12:57 am, PHILADELPHIA, PA 19176**
- **Processed through Sort Facility, June 01, 2011, 7:37 pm, STOCKTON, CA 95213**
- **Dispatched to Sort Facility, June 01, 2011, 7:45 pm, STOCKTON, CA 95213**
- **Acceptance, June 01, 2011, 5:09 pm, MERCED, CA 95340**

Notification Options

Track & Confirm by email
Get current event information or updates for your item sent to you or others by email. [Go >](#)

Proof of Delivery
Verify who signed for your item by email, fax, or mail. [Go >](#)

Track & Confirm
Enter Label/Receipt Number.
[Go >](#)

Site Map Customer Service Forms Gov't Services Careers Privacy Policy Terms of Use Business Customer Gateway

Copyright © 2010 USPS. All Rights Reserved. No FEAR Act EEO Data FOIA Postal Inspectors Preserving the Trust Inspector General Promoting Integrity

Figure 13 – Sample EF and SF Events on Internet – Second Level Scripting

The screenshot shows the USPS Track & Confirm interface. At the top left is the USPS logo. On the right, there are links for Home, Help, and Sign In. Below the navigation bar, there are buttons for Track & Confirm and FAQs. The main heading is "Track & Confirm".

Search Results

Label/Receipt Number: EG92 2639 024U S
Guaranteed Delivery Date/Time: June 3, 2011, 3:00 PM
Class: **Express Mail®**
Status: **Delivered**

Your item was delivered at 10:31 am on June 04, 2011 in MOUNTAIN TOP, PA 18707. The item was signed for by R LANE.

Detailed Results:

- Delivered, June 04, 2011, 10:31 am, MOUNTAIN TOP, PA 18707
- Notice Left (No Authorized Recipient Available), June 03, 2011, 11:18 am, MOUNTAIN TOP, PA 18707
- Out for Delivery, June 03, 2011, 9:19 am, WILKES BARRE, PA 18701
- Sorting Complete, June 03, 2011, 9:09 am, WILKES BARRE, PA 18701
- Arrival at Post Office, June 03, 2011, 8:52 am, WILKES BARRE, PA 18701
- Dispatched from Sort Facility, June 03, 2011, 8:15 am, SCRANTON, PA 18505
- Processed through Sort Facility, June 03, 2011, 8:08 am, SCRANTON, PA 18505
- Processed through Sort Facility, June 03, 2011, 12:57 am, PHILADELPHIA, PA 19176
- Processed through Sort Facility, June 01, 2011, 7:37 pm, STOCKTON, CA 95213
- Dispatched to Sort Facility, June 01, 2011, 7:45 pm, MERCED, CA 95340
- Acceptance, June 01, 2011, 5:09 pm, MERCED, CA 95340

Notification Options

Track & Confirm by email
Get current event information or updates for your item sent to you or others by email. [Go >](#)

Proof of Delivery
Verify who signed for your item by email, fax, or mail. [Go >](#)

At the bottom of the page, there is a navigation bar with links for Site Map, Customer Service, Forms, Gov't Services, Careers, Privacy Policy, Terms of Use, and Business Customer Gateway. Below that is a copyright notice: Copyright © 2010 USPS. All Rights Reserved. No FEAR Act/EFO Data. FOIA. There are also logos for Postal Inspectors (Preserving the Trust) and Inspector General (Promoting Integrity).

1.4.2.4 Web Tools Track & Confirm API

Customers who elect to pull their tracking data using XML via the Web Tools Track & Confirm API will also have access to their new Dispatched scan events.

Figure 14 – Sample XML from Web Tools Track & Confirm API

```
<TrackResult>
  <RequestSeqNumber>1</RequestSeqNumber>
  - <TrackInfo ID="EG922639024US">
    <AcceptanceServiceCalculationDate>06/01/2011</AcceptanceServiceCalculationDate>
    <AcceptanceServiceCalculationTime>17:09</AcceptanceServiceCalculationTime>
    <AnticipatedOrScheduledDeliveryDate>06/03/2011</AnticipatedOrScheduledDeliveryDate>
```

<AnticipatedOrScheduledDeliveryTime>15:00</AnticipatedOrScheduledDeliveryTime>
<ClassService>Express Mail PO-Add</ClassService>
<DeliveryException>Normal Delivery</DeliveryException>
<DeliveryExceptionIndicator>1</DeliveryExceptionIndicator>
<DestinationCity>MOUNTAIN TOP</DestinationCity>
<DestinationState>PA</DestinationState>
<DestinationZip>18707</DestinationZip>
<GuaranteedDeliveryDate>06/03/2011</GuaranteedDeliveryDate>
<GuaranteedDeliveryTime>15:00</GuaranteedDeliveryTime>
<MailType>Domestic</MailType>
<OriginCity>MERCED</OriginCity>
<OriginState>CA</OriginState>
<OriginZip>95340</OriginZip>
<OriginZip4>9998</OriginZip4>
<POBox>N</POBox>
<Postage>18.30</Postage>
<RateIndicator>E4</RateIndicator>
<RateIndicatorDescription>EXPRESS MAIL FLAT RATE POST OFFICE TO
ADDRESSEE</RateIndicatorDescription>
<ServiceTypeCode>EG</ServiceTypeCode>
<ServicePerformanceDate>06/03/2011</ServicePerformanceDate>
- <TrackEvent>
<Date>06/03/2011</Date>
<Description>NO AUTHORIZED RECIPIENT AVAILABLE</Description>
<EventCode>56</EventCode>
<InputMethod>Scanned</InputMethod>
<Location>MOUNTAIN TOP, PA 18707</Location>
<ScannerId>030SHAH516</ScannerId>
<Time>11:18</Time>
</TrackEvent>
- <TrackEvent>
<Date>06/03/2011</Date>
<Description>OUT FOR DELIVERY</Description>
<EventCode>OF</EventCode>
<InputMethod>System Generated</InputMethod>
<Location>WILKES BARRE, PA 18701</Location>
<Time>09:19</Time>
</TrackEvent>
- <TrackEvent>
<Date>06/03/2011</Date>
<Description>SORTING/PROCESSING COMPLETE</Description>
<EventCode>PC</EventCode>
<InputMethod>System Generated</InputMethod>
<Location>WILKES BARRE, PA 18701</Location>
<Time>09:09</Time>
</TrackEvent>
- <TrackEvent>
<Date>06/03/2011</Date>
<Description>SORTING/PROCESSING COMPLETE</Description>
<EventCode>PC</EventCode>
<InputMethod>System Generated</InputMethod>
<Location>WILKES BARRE, PA 18701</Location>
<Time>09:09</Time>
</TrackEvent>
- <TrackEvent>
<Date>06/03/2011</Date>
<Description>DISPATCHED FROM SORT FACILITY</Description>

```

<EventCode>EF</EventCode>
<InputMethod>System Generated</InputMethod>
<Location>WILKES BARRE, PA 18701</Location>
<Time>08:45</Time>
</TrackEvent>
- <TrackEvent>
  <Date>06/03/2011</Date>
  <Description>ENROUTE/PROCESSED</Description>
  <EventCode>10</EventCode>
  <InputMethod>Scanned</InputMethod>
  <Location>SCRANTON, PA 18505</Location>
  <ScannerId>030SHAV344</ScannerId>
  <Time>08:08</Time>
  </TrackEvent>
- <TrackEvent>
  <Date>06/03/2011</Date>
  <Description>ENROUTE/PROCESSED</Description>
  <EventCode>10</EventCode>
  <InputMethod>Scanned</InputMethod>
  <Location>PHILADELPHIA, PA 19176</Location>
  <ScannerId>EESS-001-000004</ScannerId>
  <Time>00:57</Time>
  </TrackEvent>
- <TrackEvent>
  <Date>06/01/2011</Date>
  <Description>DISPATCHED TO SORT FACILITY</Description>
  <EventCode>SF</EventCode>
  <InputMethod>System Generated</InputMethod>
  <Location>STOCKTON, CA 95213</Location>
  <Time>19:37</Time>
  </TrackEvent>
- <TrackEvent>
  <Date>06/01/2011</Date>
  <Description>ACCEPT OR PICKUP</Description>
  <EventCode>03</EventCode>
  <FinanceNumber>054878</FinanceNumber>
  <InputMethod>Scanned</InputMethod>
  <Location>MERCED, CA 95340</Location>
  <Time>17:09</Time>
  </TrackEvent>
  <WeightOzs>12</WeightOzs>
  <ZoneNumber>08</ZoneNumber>
</TrackInfo>
</TrackResult>

```

1.5 Infrastructure Changes

These changes require no changes by customers, and should be transparent.

- **Network Distribution Center (NDC) Enroute Scans Through IM-Vis**

A legacy Enroute scan data feed from the equipment in the Network Distribution Centers (NDCs) will be replaced by a feed from our Intelligent Mail Visibility system, which is more reliable. It has been determined that the existing BM0 feed must be turned off and that NDC Enroute scans should come to PTS via the IM-Vis path. The NDC Enroute scans will be processed the same as all other data that PTS currently processes in the ENR file.

In addition, all events from sorters in NDCs will be transmitted and posted to PTS. These two changes will be coordinated to ensure that no data is lost or duplicated.

- **Changes to Support Origin Acceptance Events**

- **Origin Acceptance Information for International Pieces**

To improve visibility and start the clock information, Origin Acceptance event processing will be applied to international items. When an Origin Acceptance event is generated for an international item, then the event will create a corresponding acceptance event to extract to the International Postal Corporation. To comply with Federal Customs regulations, PTS will transmit the Origin Acceptance event to the customs database for international items.

- **Origin Acceptance Information for Customs**

USPS currently sends electronic customs forms, as well as 03 ('Accept or Pickup) and TM ('Shipment Acceptance) events, to Customs via the EMCDB (Customs Database). With this release, USPS will also be sending OA (Origin Acceptance) events to Customs via the EMCDB.

- **Modifications to USPS Internet XML for Call Center**

USPS is moving toward an environment where customers should receive the same information about their package tracking regardless of the contact channel that they use. These changes allow the USPS corporate call center software to use the same XML as the Track & Confirm Web site.

- **Invalid Destination ZIP Codes Fix for Enroute Events**

With this release, PTS will change edit rules to prevent the posting and display of invalid destination ZIP Codes.

- **OA and OD Events in Best Acceptance for Wal-Mart**

The Walmart file format does not include OA ('Origin Acceptance') and OD ('Processed at Destination Facility') events in the 'best acceptance' check. This was corrected with this release.

- **Track & Confirm E-Mails**

For e-mails that are sent to customers related to Track & Confirm requests, the Service Type Code (STC) description should always be included. During the implementation of the 'Phoenix' usps.com, it was discovered that some e-mails either had an incorrect STC (e.g., '94' for an IMpb label) or no STC at all. This was corrected with this release.

- **PTS Concen APP BMC File Rename Issue**

The PTS Concen app is experiencing a BMC file rename issue due to internal thread creation timing errors. This was corrected with this release.

- **Track & Confirm Not Retrieving RRE Requests**

It was discovered that the Track & Confirm Website was not retrieving RRE (Return Receipt Electronic) requests. This was corrected with this release.

- **Add Commit Logic and Daily Backup Process to Military Extract**

Previously, the extract software (CBD679C0) did not include commit logic. In addition, the extract schedule was changed from 3 times daily to 24 times daily. With this release, commit logic was added to the extract software, and the daily extract files were rolled up into one daily backup, so that the current extract files retention schedule can be preserved.

- **CBD425C0 – Bad End of File Logic**

CBD425C0 has the ability to handle a file containing null records, except when the null record is the last one in the file. In this case, the End of File logic allows for another read of the file after it has already determined it is at End of File, resulting in an abend. This abend does not occur frequently, but when it does, EDI must be involved to restage the data for replay. In some cases, this can be a time consuming effort. This end of file logic was corrected with this release.

Appendix A - Shipping Partner Event File Layout Specification – Version 2.0

Shipping Partner Event Header Record (50 Bytes) (Fixed Length)

| Format (Size): A = ASCII text (alpha-numeric); N = Numeric; Number in parenthesis = field size | | | | | |
|--|--|-------------------------|--|---------------------------|---|
| Record Position | Field Name | Format (Size) | Description | Example | Content Rules and Limitations |
| 001–002 | Shipping Partner Event File Header Record ID | A(2) | A two-character system constant, which identifies a Shipping Partner Event File Header Record. | EH | 1 'EH' is required. |
| 003–011 | Shipping Partner's Mailer ID | A(9) | See Appendix C-1 – Header Record – Shipping Partner's Mailer ID Field for Definition and Field Positions | 912345678 or 212345 | 2 Must be the Mailer ID of the consolidator. 3 Can be a six or nine digit MID. 4 If a six digit MID, left justified, trailing spaces. 5 Must be a Valid Mailer ID. |
| 012–026 | Shipping Partner Event File Number | A(15) | See Appendix D – Event File Number Chart for legacy and IMPB Event File Number Definition and Field Positions. | | 6 Left justified with trailing spaces if applicable. |
| 027–035 | File Record Count | N(9) | Total number of all records in this file. Count to include Header Record and all Detail Records. | 000001517 | 7 Leading zeros required. |
| 036-038 | Extract Version Number | N(3) Defined as 99.9 | File Version Number | 020 | 02.0 Entered as: 020 |
| 039–050 | Filler | A(12) | Filler for future use. | | 8 Must be spaces. |

Shipping Partner Event Detail Record (100 Bytes) (Fixed Length)

Change: Adding the capability to process an Intelligent Mail Package Barcode and legacy barcode in the same file format.

| Format (Size): A = ASCII text (alpha-numeric); N = Numeric; Number in parenthesis = field size | | | | | |
|--|---|---------------|--|---|--|
| Record Position | Field Name | Format (Size) | Description | Example | Content Rules and Limitations |
| 001–002 | Shipping Partner Event File Detail Record ID | A(2) | Shipping Partner Event Detail Record ID. | ED | 9 'ED' is required. |
| 003–036 | Package Identification Code (PIC) <Legacy and IMPB> | A(34) | Tracking number used on package. May include routing information and Package Identification Code (PIC). Legacy Barcode 2 digits - Application Identifier 2 digits - Service Type Code 9 digits - Mailer ID 8 digits - Fixed-length sequence number 1 digit - MOD 10 check digit Intelligent Mail Package Barcode 3 digits - '420' 5 digits - Routing ZIP Code 4 digits - Routing +4 2 digits - AI (92 or 93) 3 digits - Service Type Code 6 or 9 digits - Mailer ID (MID) If six-digit MID, 10- or 14-digit serial #; If nine-digit MID, 7- or 11-digit serial # 1 digit - check digit | 910194123331 2000012345 Or 927501234567 89123456780 Or 937501234561 2345671905 | 10The PIC must remain unique for 180 days from date of first use. 11Left justified with trailing spaces if applicable. |
| 037–038 | Event Code | N(2) | Event Code. | 81 | 12Numeric only (0-9). 13Valid values are '80', '81', and '82'. |
| 039–043 | Event ZIP Code | N(5) | 5-digit ZIP Code of event location. | 22201 | |
| 044–047 | Event ZIP + 4 | N(4) | ZIP + 4 add on of domestic ZIP Code. | 2804 | 14Default is spaces, if not available. |
| 048–055 | Event Date | A(8) | Date associated with movement of shipments by shipping partner. | 20030127 | 15Format is YYYYMMDD |
| 056–061 | Event Time | A(6) | Time associated with movement of shipments by shipping partner. | 131500 | 16Format is HHMMSS (24-hour time format.) |
| 062-070 | Client Mailer ID | A(9) | See Appendix C-2 – Detail Record – Client Mailer ID Field for Definition and Field Positions. | 912345678 Or 212345 | 17For client to receive event information, must be filled with the Mailer ID of the client. 18Can be a six or nine digit MID. 19If a six digit MID, left justified, trailing spaces. |
| 071–100 | Filler | N(30) | Filler for future use. | | 20Must be spaces. |

Appendix B – Shipping Partner Confirmation/Error/Warning “Data” File Layout Specification – Version 2.0

Error/Warning Header Data Record (167 Bytes) (Variable Length)

Change: Increasing the Electronic File Sequence Number length from 9 to 14 digits in support of the IMPB.

| Field Name | Format (Size) | Description | Example |
|---------------------------------|---------------|---|---|
| Mailer ID | A(9) | Mailer ID from the electronic file number of the transmitted file. | 21Can be a six or nine digit MID. 22If a six digit MID, left justified, trailing spaces. |
| Delimiter | A(1) | Comma Delimiter | , |
| Electronic File Sequence Number | A(15) | Legacy Barcode Sequential number form the Electronic File Number 8 digits – serial number 1 digit –MOD 10 check digit IMPB Sequential number from the Electronic File Number: If six-digit MID – 10 or 14 digit serial number. If nine-digit MID, 7- or 11-digit serial # 1 digit –MOD 10 check digit | Varies see description. 23Left justified with trailing spaces if applicable. |
| Delimiter | A(1) | Comma Delimiter | , |
| Electronic File Receipt Date | N(8) | Date USPS Product Tracking System received the mailers Electronic File. Format: YYYYMMDD | 20050615 |
| Delimiter | A(1) | Comma Delimiter | , |
| Electronic File Receipt Time | N(6) | Time USPS Product Tracking System received the mailers Electronic File. Format: HHMMSS | 143059 |
| Delimiter | A(1) | Comma Delimiter | , |
| Entry Facility ZIP Code | N(5) | Always Null | |
| Delimiter | A(1) | Comma Delimiter | , |
| Mailing Date | N(8) | Always Null | |
| Delimiter | A(1) | Comma Delimiter | , |
| Number of Records Read | N(9) | Total number of all records in electronic file to include Header Records and all Detail Records. | 3 |
| Delimiter | A(1) | Comma Delimiter | , |
| Number of Records Rejected | N(9) | Number of records not posted to Product Tracking System (PTS), because of error in Header Record or individual Detail Records. | 1 |
| Delimiter | A(1) | Comma Delimiter | , |
| Number of Records Accepted | N(9) | Number of records posted to PTS. | 2 |
| Delimiter | A(1) | Comma Delimiter | , |

| Field Name | Format (Size) | Description | Example |
|--|---------------|---|---|
| Number of Electronic File D1 Record Records Accepted | N(9) | Number of Detail 1 Records posted to PTS. | 1 |
| Delimiter | A(1) | Comma Delimiter | , |
| Number of Electronic File D2 Record Records Accepted | N(9) | Always Null | |
| Delimiter | A(1) | Comma Delimiter | , |
| Summary Message | A(60) | Error message that applies to the entire electronic file. | ENTIRE ELECTRONIC FILE REJECTED DUE TO HEADER RECORD ERROR. |

Error/Warning Detail Data Record (141 Bytes) (Variable Length)

Change: Adding the capability to process an Intelligent Mail Package Barcode and legacy barcode in the same file format.

| Format (Size): A = ASCII text (alpha-numeric); N = Numeric; Number in parenthesis = field size | | | |
|--|---------------|--|--|
| Field Name | Format (Size) | Description | Example |
| Error/Warning Type Code | A(1) | E = Error W = Warning | W |
| Delimiter | A(1) | Comma Delimiter | , |
| Electronic File Line Number | N(9) | Line number of the electronic file containing the Detail Record in error. | 2 |
| Delimiter | A(1) | Comma Delimiter | , |
| Package Identification Code (PIC) | A(34) | Tracking number used on package. May include routing information and Package Identification Code (PIC). Legacy Barcode 2 digits - Application Identifier 2 digits - Service Type Code 9 digits - Mailer ID 8 digits - Fixed-length sequence number 1 digit - MOD 10 check digit Intelligent Mail Package Barcode 3 digits - '420' 5 digits - Routing ZIP Code 4 digits - Routing +4 2 digits - AI (92 or 93) 3 digits - Service Type Code 6 or 9 digits - Mailer ID (MID) If six-digit MID, 10- or 14-digit serial #; If nine-digit MID, 7- or 11-digit serial # 1 digit - check digit | Varies see description. 24Left justified with trailing spaces if applicable. |
| Delimiter | A(1) | Comma Delimiter | , |

| Format (Size): A = ASCII text (alpha-numeric); N = Numeric; Number in parenthesis = field size | | | |
|--|---------------|---|---|
| Field Name | Format (Size) | Description | Example |
| The description of the Field in the electronic file that contains an Error or Warning | A(34) | The field in the error warning files containing the error or warning. | PM-02 |
| Delimiter | A(1) | Comma Delimiter | , |
| Error/Warning Message | A(60) | Reason electronic file field is in error or warning. | INVALID PRODUCTS OR CLASS OF MAIL/SERVICE TYPE CODE COMBO |

Appendix C – Mailer ID Charts

Appendix C-1 Header Record - Shipping Partner's Mailer ID Field

| | Positions | | | | | | | | |
|--------------|-----------|-----|-----|-----|-----|-----|-----|-----|-----|
| Mailer ID | 003 | 004 | 005 | 006 | 007 | 008 | 009 | 010 | 011 |
| 9- Digit MID | X | X | X | X | X | X | X | X | X |
| 6- Digit MID | X | X | X | X | X | X | | | |

Appendix C-2 Detail Record – Client Mailer ID Field

| | Positions | | | | | | | | |
|--------------|-----------|-----|-----|-----|-----|-----|-----|-----|-----|
| Mailer ID | 062 | 063 | 064 | 065 | 066 | 067 | 068 | 069 | 070 |
| 9- Digit MID | X | X | X | X | X | X | X | X | X |
| 6- Digit MID | X | X | X | X | X | X | | | |

Appendix D – Legacy and Impb Event File Number Chart

Legacy barcode – 9 Digit Event File Number

| | 12 | 13 | 14 | 15 | 16 | 17 | 18 | 19 | 20 | 21 | 22 | 23 | 24 | 25 | 26 |
|------------------------------|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|
| Serial Number (8 digit) | X | X | X | X | X | X | X | X | | | | | | | |
| MOD 10 Check Digit (1 digit) | | | | | | | | | X | | | | | | |
| Filler (6 spaces) | | | | | | | | | | X | X | X | X | X | X |

Six Digit MID – 11 Digit Event File Number

| | 12 | 13 | 14 | 15 | 16 | 17 | 18 | 19 | 20 | 21 | 22 | 23 | 24 | 25 | 26 |
|------------------------------|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|
| Serial Number (10 digit) | X | X | X | X | X | X | X | X | X | X | | | | | |
| MOD 10 Check Digit (1 digit) | | | | | | | | | | | X | | | | |
| Filler (4 spaces) | | | | | | | | | | | | X | X | X | X |

Six Digit MID – 15 Digit Event File Number

| | 12 | 13 | 14 | 15 | 16 | 17 | 18 | 19 | 20 | 21 | 22 | 23 | 24 | 25 | 26 |
|------------------------------|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|
| Serial Number (14 digit) | X | X | X | X | X | X | X | X | X | X | X | X | X | X | |
| MOD 10 Check Digit (1 digit) | | | | | | | | | | | | | | | X |
| Filler (0 spaces) | | | | | | | | | | | | | | | |

Nine Digit MID – 8 Digit Event File Number

| | 12 | 13 | 14 | 15 | 16 | 17 | 18 | 19 | 20 | 21 | 22 | 23 | 24 | 25 | 26 |
|------------------------------|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|
| Serial Number (7 digit) | X | X | X | X | X | X | X | | | | | | | | |
| MOD 10 Check Digit (1 digit) | | | | | | | | X | | | | | | | |
| Filler (7 spaces) | | | | | | | | | X | X | X | X | X | X | X |

Nine Digit MID – 12 Digit Event File Number

| | 12 | 13 | 14 | 15 | 16 | 17 | 18 | 19 | 20 | 21 | 22 | 23 | 24 | 25 | 26 |
|------------------------------|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|
| Serial Number (11 digit) | X | X | X | X | X | X | X | X | X | X | X | | | | |
| MOD 10 Check Digit (1 digit) | | | | | | | | | | | | X | | | |
| Filler (3 spaces) | | | | | | | | | | | | | X | X | X |