



**Release 27.0.0.4 and 27.0.0.5 Notes – Version 1**

The *PostalOne!* Release 27.0.0.4 (July 13, 2011) and 27.0.0.5 (July 14, 2011) deployed to introduce software upgrades to the system, correcting issues that were identified.

These Release Notes provide the contents of these releases and affected areas.

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# 1. Mailers (External)

*PostalOne!* Releases 27.0.0.4 and 27.0.0.5 deployed to introduce software fixes to the system. Those include corrections to issues previously identified from previous releases.

The following items are of interest to external users of the *PostalOne!* system.

## 1.1 Mailing Group

### 1.1.1 Start the Clock (STC) Yielding Reporting Dashboard

The Mailing Group view of the Start-the-Clock (STC) Yield Reporting Dashboard now displays a default message stating no Mail Owner or Preparer Customer Registration ID (CRID) is available if no CRID is listed for the displayed record. Previously, the CRID – Business Name column just displayed a dash (-) if no CRID was available. 79673

To view the Microstrategy as a mailer, log on the Business Customer Gateway (BCG), then click **Mailing Reports (*PostalOne!*)**. Click **Mail Quality Reports**, then click **Shared Reports**. Navigate to the report.

## 1.2 Business Customer Gateway (BCG)

### 1.2.1 Timestamp Errors

The *PostalOne!* system received a defect fix to prevent timestamp errors. Previously, users attempting to use *PostalOne!* features from the BCG, users sometimes received timestamp errors instead of the desired feature. 79771

## 1.3 Microstrategy Reports

### 1.3.1 Mail Quality Report

For mailers with access to Microstrategy reports (Mail Quality Reports), the Total Piece Errors, Total Handling Unit Errors, and Total Container Error fields in the Full Service (FS) eDoc Errors and Warnings section of the Mail Preparation and Data Quality Dashboard Report now display all fields on the report. Previously, these fields had a white background instead of a blue one. 79672

To view the Mail Preparation and Data Quality Dashboard, log on the BCG, then click **Mailing Reports (*PostalOne!*)**. Click **Mail Quality Reports**, then click **Shared Reports**. Click **Mail Quality Reports**, then click the report.

**NOTE:** If you have any questions or need any assistance regarding the *PostalOne!*® system please contact our *PostalOne!*® Help Desk at **1 – 800 – 522 – 9085**.