

## Communication regarding Release 24.0 *PostalOne!* Mail.dat Batch Client Software

If you have been using the *PostalOne!* 09-1 Mail.dat Client Software in Batch mode, you will find it does not process files once you upgrade to release 24.0.

Looking in your client.log file, you will probably see something like this:

```
2010-03-15/04:31:11.322/CDT ERROR [main] (CmdController.java:374) -
java.lang.NumberFormatException: For input string: "ML"

2010-03-15/04:31:11.322/CDT INFO [main] (CmdController.java:375) -
PostalOne! settings have become corrupted. Please rename or delete your
mdrsettings.conf file.

Then run the Credentials Tool to set your batch credentials.

Finally, set any other required application settings by editing the
mdrsettings.conf file.
PostalOne! settings have become corrupted. Please rename or delete your
mdrsettings.conf file.

Then run the Credentials Tool to set your batch credentials.
```

### What Happened?

The way that the application encrypts and stores your user name and password has changed in release 24.0 to provide more security. You will need to re-enter your user-name/password credentials before being able to run the release 24.0 client in batch mode. This is a one-time only configuration activity; subsequent upgrades will not require you to do this.

Please follow the instructions below for your host operating system:

#### Microsoft Windows (command line)

1. Make sure the Desktop and Batch Client application is stopped.
2. Run the Client Credentials Tool by double-clicking `run-client_credentials_tool.bat`
3. Follow the prompts to enter your user name and password.

#### Microsoft Windows (GUI)

1. Make sure the Desktop or Batch Client application is stopped.
2. Run the Mail.dat Desktop Client Application by double-clicking `run-mdclient.bat`
3. Click on Settings in the upper right-hand region of the login screen.
4. Click the Batch Configuration tab. If a warning dialog appears telling you that some fields were not completed, just click "Yes" and proceed.
5. Enter the Username and Password.

6. Make sure all the fields on the Batch tab are filled out and match your setup, then click OK to complete the Settings Dialog.
7. Quit the Mail.dat Client Application by closing the window.

### **Solaris**

1. Make sure the Desktop or Batch Client application is stopped.
2. Run the Client Credentials Tool by executing the `run-client_credentials_tool.sh` script.
3. Follow the prompts to enter your user name and password.

### **Still Not Working?**

If you still get the same error, you will have to recreate your configuration settings.

Please follow the instructions below:

1. Make sure the Desktop or Batch Client application is stopped.
2. Backup your `mdrsettings.conf` file from under the config directory and then remove it from there.
3. Restart the application to generate a default `mdrsettings.conf` file under the config directory.
4. Quit the application.
5. Modify `mdrsettings.conf` (either in a text editor or using the GUI Settings dialog) to reflect your configuration and make sure to follow the procedure to correctly populate the user name and password entries. For more information please refer to section 3.3 of [Postal Service Mail.dat Technical Specification](#) document version 8.8.