



# Full-Service Intelligent Mail® Fact Sheet



Now's the time to upgrade to Full-Service to achieve the best pricing on your:

- **First-Class Mail®** postcards, letters and flats
- **Standard Mail®** letters and flats
- **Periodicals** letters and flats
- **Bound Printed Matter** flats

## BENEFITS

- ✓ **Reduce Costs**  
Receive additional per piece discount on automation mailings  
Eliminate permit fees  
Use the same permit at any location
- ✓ **Accurate Delivery**  
Address Correction on Full-Service pieces
- ✓ **Monitor Service**  
Start-the-Clock on Mail Entry  
Visibility and tracking

## ADDITIONAL RESOURCES

- **Getting Started:**  
<https://ribbs.usps.gov/index.cfm?page=intelligentmail>
- **Registration (via the Business Customer Gateway):**  
<https://ribbs.usps.gov/index.cfm?page=intellmailgateway>
- **Mailpiece Design Analyst** at 855-593-6093 or [mda@usps.gov](mailto:mda@usps.gov)
- **PostalOne! Help Desk** at 800-522-9085 or [postalone@usps.gov](mailto:postalone@usps.gov)

## KEY REQUIREMENTS

- Apply unique Intelligent Mail barcode (IMb) to each postcard, letter, and flat
- Apply unique Intelligent Mail tray barcode (IMtb) to trays and sacks
- Apply unique Intelligent Mail container barcode (IMcb) to placards for containers (i.e. pallets) when required
  - Small volume mailings entered at a BMEU typically do not need an IMcb. Reference [https://ribbs.usps.gov/intelligentmail/documents/tech\\_guides/FullServiceContainerPlacarding.pdf](https://ribbs.usps.gov/intelligentmail/documents/tech_guides/FullServiceContainerPlacarding.pdf) for more info.
- Submit postage statements and mailing documentation electronically

### Barcode Uniqueness

For mailings less than 10,000 pieces, mailers have two options:  
**Option A:** Provide an Identical Barcode Serial Number within a single mailing that must maintain uniqueness across mailings for 45 days  
**Option B:** Provide a range of unique Barcode Serial Numbers throughout a single mailing that must maintain uniqueness across mailings for 45 days.

**Talk to your software vendor or mail service provider to learn more about how to prepare for Full-Service**

## FULL-SERVICE MAILING SOLUTIONS

### COMMERCIAL MAILING SOFTWARE

- Mailing software vendors offer easy, ready-to-go solutions for preparing and submitting Full-Service mailings.
  - **Mail.dat® / Mail.XML™** - software solutions for mailers who wish to use software to **prepare** presort mailings, **generate** unique barcodes, and **submit** mailing information electronically to USPS.
  - **Postal Wizard** – software solutions which allow mailers to presort mail and generate unique barcodes, but require the mailer to enter the postage statement information online via the online Postal Wizard tool.
- For a list of vendors that offer dynamic Full-Service solutions and have tested them with USPS, reference the [Vendor Full-Service Capabilities](#) document on RIBBS.

### MAIL SERVICE PROVIDERS (MSPs)

- Offer a wide variety of services for Mail Owners
- Talk to your MSP to learn more about the Full-Service solutions they offer

### USPS INTELLIGENT MAIL FOR SMALL BUSINESS (IMsb) TOOL

- Online tool to help small business mailers (mailing less than 10,000 pieces per mailing and 250,000 annually) prepare Full-Service mailings with Intelligent Mail barcodes and tray labels