

PRODUCT INFORMATION

GOVERNMENT MAIL DAY



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Shipping Information Systems

January 28, 2015



Agenda

Intelligent Mail Package Barcode

Review

Key Requirements

Asks from Industry

Visibility Enhancements, New Features

Coming Attractions

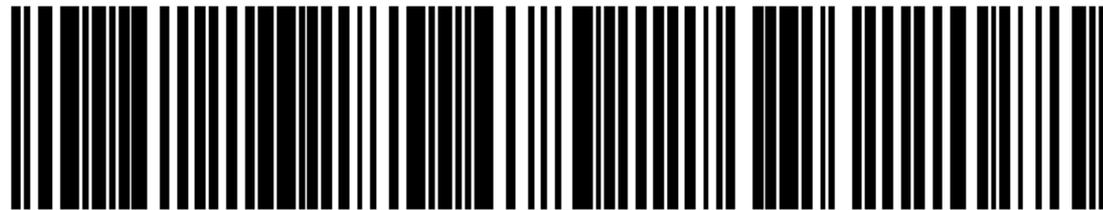
Questions

Intelligent Mail Package Barcode

What is it?

The Intelligent Mail Package Barcode (IMpb) is the critical bridge between physical packages and digital information required to enable world class service and tracking for our package products.

USPS TRACKING #



9211 7900 0065 8976 0000 59

Intelligent Mail Package Barcode

What does it do for you?



**Supports 100% Package Visibility
and World Class Service and Tracking**

- A unique tracking barcode on every package
- Scans at key touch points, full end-to-end tracking
- Tracking built in for major shipping products
 - Priority Mail
 - First-Class Package Services
 - Parcel Select, including Parcel Select Light Weight
 - Standard Post
 - Returns



Rich digital information improves performance and the customer experience

Delivering World Class Visibility

Visibility touches every part of the shipping business!

Customer value

- Essential to compete
- Offers transparency and predictability
- Foundation for shipping
- Track all volume
- More data to support customer service

Business value

- Provide information about reliability
- Manage networks and logistics
- Correct problems
- Identify pinch points

Next Generation Equipment

Delivery Sortation System



12,500

PASS



4,162

Real-Time Scanners



210,608

Mobile Delivery Device (Replaces Real-Time Scanners)



225,000

New Tracking System



Ring Scanners



New Parcel Sorters



Future Vehicles



IMpb Federal Register Final Rule

New Standards to Enhance Package Visibility

- **Final Rule published December 18, 2013**
- **Implementation Date – January 27, 2014**
- **Extended IMpb requirements to all Commercial Parcels and items with trackable Extra Services**
 - **Competitive Products effective January 27, 2014**
 - **Transition periods for customers shipping:**
 - **Market Dominant Parcels until September 7, 2014**
 - **Merchandise Return Service until September 7, 2014**
 - **IMpb use with Certified Mail or Registered Mail until January 25, 2015**
 - **Business Reply Mail Parcels – *(Retained for parcels, transition period)***
- **Compliance Thresholds and Non-Compliance Fee**
- **Destination Delivery Address and/or Delivery Point Validated 11-digit ZIP Code required in the electronic file January 25, 2015 to meet requirements**

IMpb Requirements

Apply to all package products and trackable Extra Services

Compliance Thresholds and \$0.20 Non-Compliance Fee

apply to Competitive Products only: *- Priority Mail* *- Parcel Select*
- First-Class Package Services *- Parcel Select LW*

Meter users must meet IMpb requirements to retain
Commercial Base Pricing



IMpb Compliance Thresholds	January 25, 2015
Unique trackable IMpb barcode	99%
Destination Delivery Address and/or 11-digit (DPV) ZIP Code in file ZIP+4 Code in Barcode for Returns	98%
Shipping Services File Version 1.6 or higher Version 1.7 or 2.0 preferred	97%

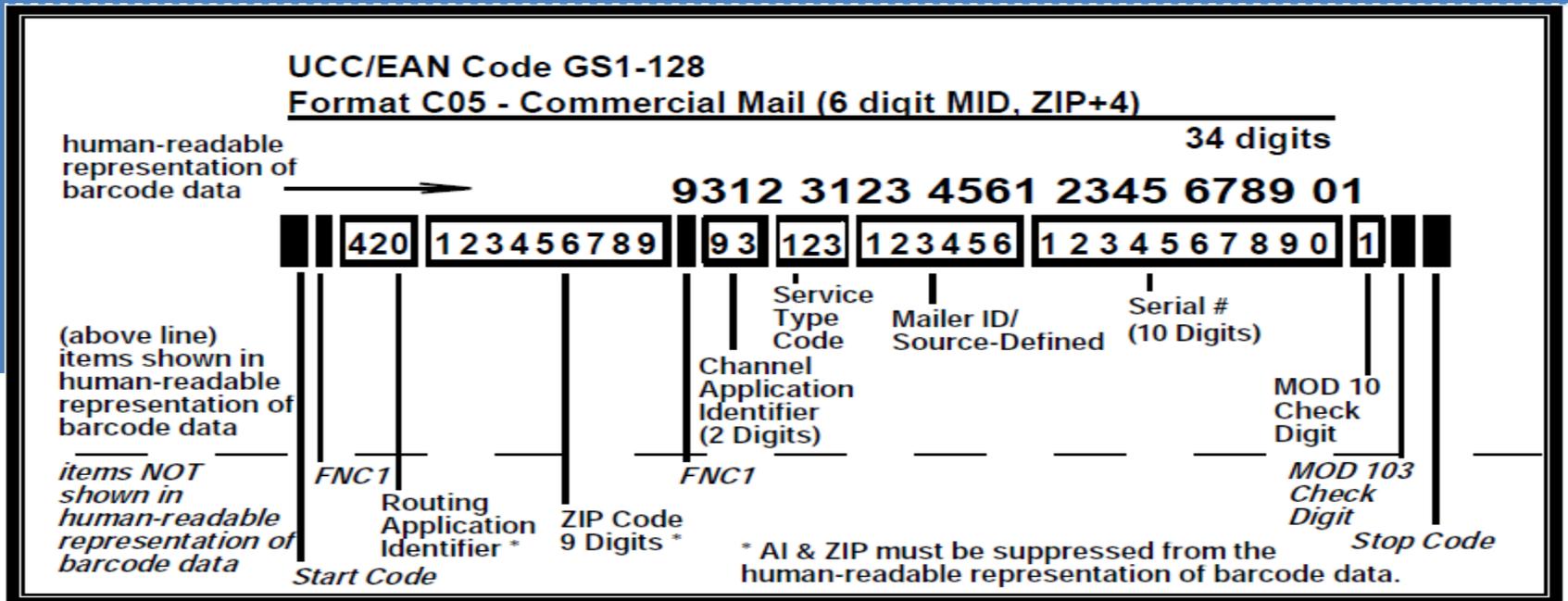
Intelligent Mail Package Barcode Benefits

- **Access to the best prices for package products**
- **End-to-End tracking information at no additional charge for Competitive Products**
- **Proactively manage expectations – you and your customers know when to expect your packages to arrive**
- **Access to Priority Mail baked-in insurance up to:**
 - **\$50*** for Retail and Commercial Base Pricing
 - **\$100*** for Commercial Plus customers
- **Required for new products, services, features**

** Restrictions apply*

Intelligent Mail Package Barcode

What's in the barcode?



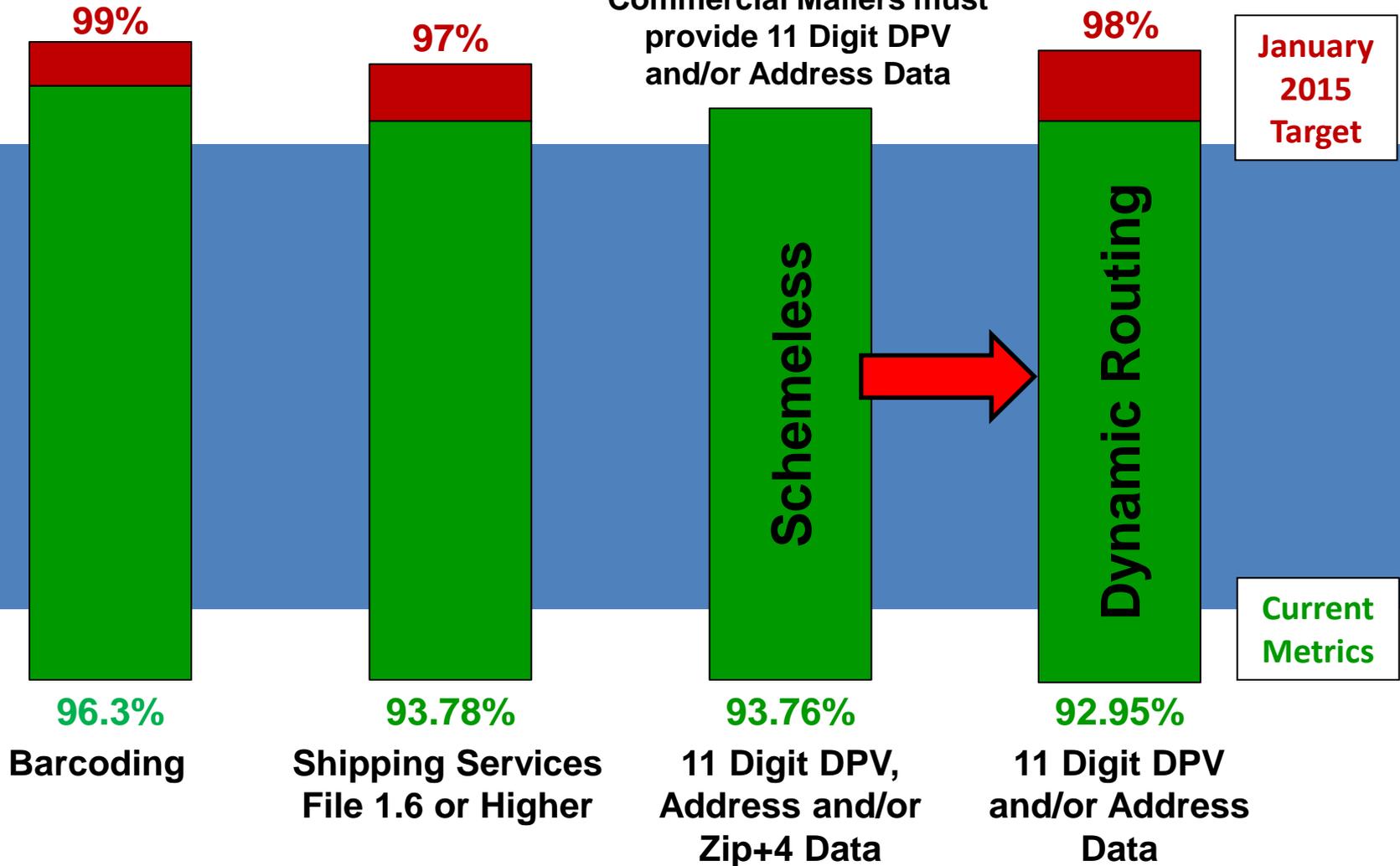
**Note: Barcode is an art image only and is not to spec or scale.*

Key IMpb Accomplishments

- High IMpb adoption
- High percentage of address/11-digit DPV ZIP Code and/or ZIP + 4 Code Information
 - ✓ 93% +
 - ✗ Still need all to send address and/or 11-digit DPV ZIP Code in the file timely
- Excellent participation in collaborating, communicating
 - Webinars, newsletters, communications to user base
- Critical in leveraging and offering new products and features
- Preserved presort and destination entry pricing through collaboration with Industry – MTAC Task Team #19
 - Implemented non-compliance fee and compliance thresholds instead
 - ✗ Market Dominant products not covered by IMpb non-compliance fee

100% Package Visibility And IMpb Compliance Continues to Increase:

Effective January 2015,
Commercial Mailers must
provide 11 Digit DPV
and/or Address Data



IMpb Requirements Effective January 25, 2015

- **IMpb Only**
- **Destination Delivery Address and/or Delivery Point Validated 11-digit ZIP Code required in the electronic file**
- **Shipping Services File Version 1.6 or higher**
 - **Version 1.7 or 2.0 preferred**
- **Transition periods ends**
- **Thresholds increase to final levels**
- **Meter users must meet IMpb requirements to retain Commercial Base Pricing, else pay retail**
- **Certified Mail, Registered Mail and trackable Extra Services must meet IMpb requirements**
- **BRM requires IMpb (extended transition period)**

IMPB OPTIONS FOR GOVERNMENT AGENCIES

January 25, 2015: The Intelligent Mail® Package Barcode (IMpb) is required for Certified Mail®, Registered Mail®, Priority Mail® and all packages.

USPS Solutions	Payment Options	Other Notes
USPS Click-N-Ship (CNS)	Credit Card or PayPal	Available online on www.usps.com .
USPS Click-N-Ship for Business (CNSB)	Labels only, no payment, need to use meter strip or other postage	File download to your desktop. Includes the shipping services file required for IMPB compliance.
USPS Click-N-Ship Business Pro	Requires CAPS, has not yet fully tested OMAS	Online onboarding, same day setup, requires file download.
Electronic Verification Service (eVS)	Works with both OMAS and CAPS	Technical programming required, there are vendors who can provide these software solutions.
PC Postage		
Endicia.com	OMAS, CAPS and ACH	800-576-3279 x140 www.endicia.com
PB.com	OMAS and ACH	877-822-0996 www.pb.com/smb/online-postage-stamps
Stamps.com	OMAS and ACH	888-434-0055 http://www2.stamps.com/shipping/
Hybrid Meters	Contacts	Specific Offering
Francotyp Postalia (FP)	630-827-5728, www.fp-usa.com	MailOne 2.0 – with PostBase meter
Neopost/Hasler	800-339-3456 x6, www.neopostinc.com	Enhanced Mailing Solutions (EMS)
Pitney Bowes	800-888-0288, www.pbsendsuitelive.com	Online - Send Suite Live

USPS Industry Asks Package Visibility

- Send label creation event “GX” in Shipping Partner File v4.0 with 11-digit DPV ZIP Code of pick up or ship from location
- Upgrade to Shipping Services File v1.7 or v2.0 and include return as well as destination delivery address
- Accurate address and package level detail information in advance
 - Electronic address information transmitted in Shipping Files
 - At or close to label creation or print time
- Unique IMpb or trackable barcodes on all metered parcels
 - Preprinted USPS Tracking labels available from USPS

IMpb Requirements for Packages Signaling New Rules in 2015

- **Require Address and 11-Digit ZIP Code Delivery Point Validation**
- **Barcode Quality**
- **Shipping Services File Data Quality**
- **99M Container Placards and Electronic Nesting Information in Shipping Services File**
- **Secure File Transmission**
- **Shipping Partner Events**
- **File Transmission Timeliness**

VISIBILITY ENHANCEMENTS

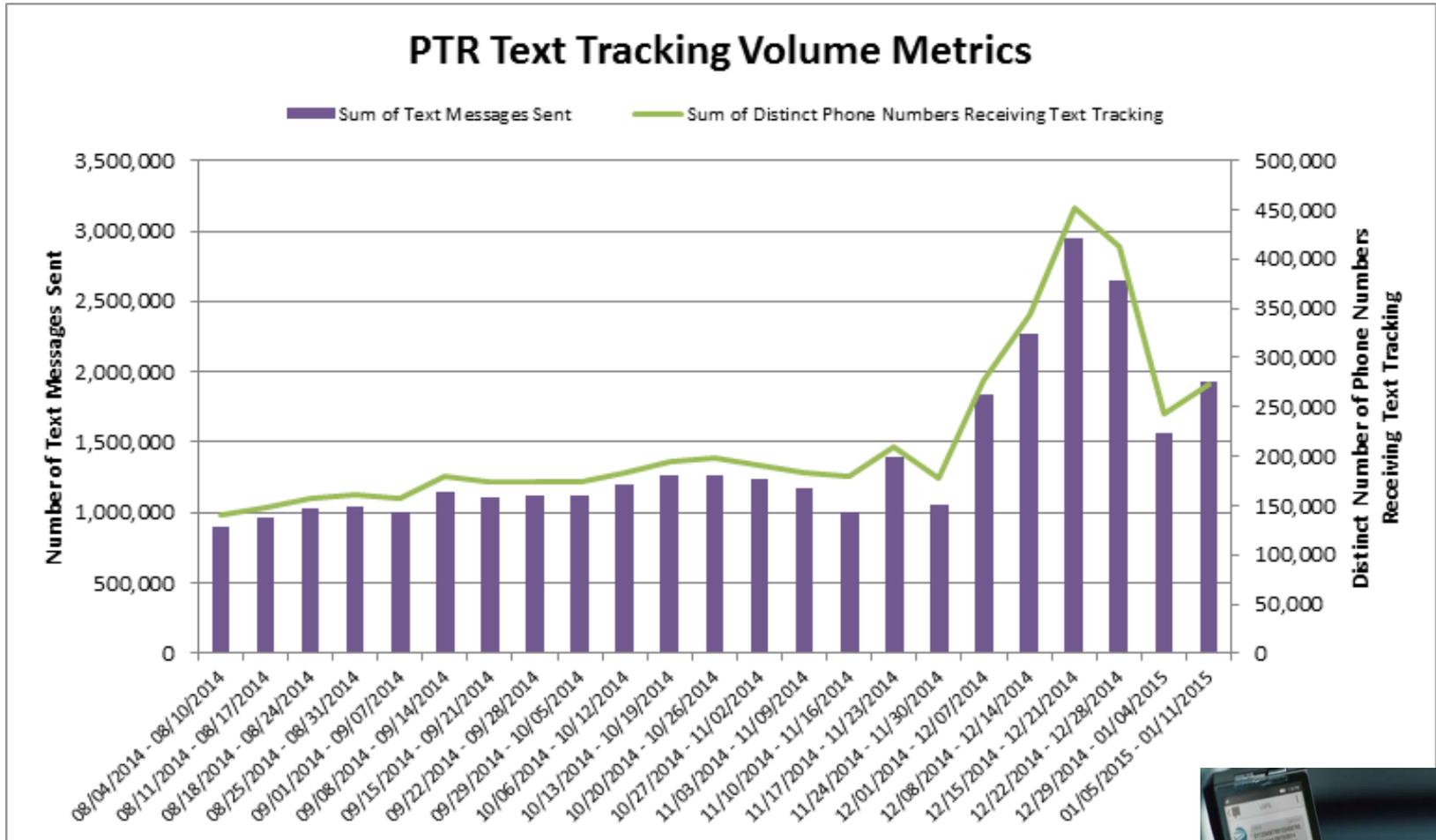
USPS TEXT TRACKING™



- Over 9million messages sent December 2014
- Almost a million unique mobile numbers
- Two ways to track on the go!
 - Text your tracking number to 28777 (2USPS)
 - Sign up online on USPS Tracking website



USPS Text Tracking™



Week of 1/05/2015 – 1/11/2015:

- Sum of Text Messages Sent: 1.9 M



USPS Text Tracking™ Enhancements

New features added for text tracking alerts with corresponding keywords

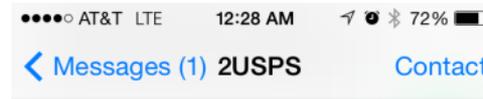
Text tracking number with keyword to short code 28777 (2USPS™)

Some keywords can be used without a tracking number

Confirmation text messages confirm user requests

USPS Text Tracking™ Keywords

“**All**” subscribes user to text alerts for all future activity on active or future text tracking requests



All

Welcome to USPS Text Tracking.
Msg&Data Rates May Apply.
Up to 11 tracking events.
Reply YES to activate.
Reply HELP 4 help.
Reply STOP to cancel.

Yes

You have successfully subscribed to USPS Text Tracking.
Msg&Data Rates May Apply.
Reply HELP 4 help.
Reply STOP to cancel.

USPS Text Tracking:
All Future Activity applied to all active and future requests.
Visit usps.com/texttracking or call [1-800-222-1811](tel:1-800-222-1811).

Text Message Send



Ek381127492us dnd

USPS
EK381127492US,
Redelivery Scheduled for 11/19/2014 [FORT WASHINGTON MD 20744](#) Reply HELP 4 help-STOP to cancel

USPS
EK381127492US:
Request for delivery updates confirmed

“**DND**” subscribes user to delivery and attempted delivery text alerts only

Delivery Location Attributes

USPS Tracking™



Customer Service ›
Have questions? We're here to help.

Tracking Number: 9261299994738501495000



DELIVERED

Updated Delivery Day: Friday, November 14, 2014

Product & Tracking Information

Postal Product:
Package Services

Features:
USPS Tracking™

DATE & TIME	STATUS OF ITEM	LOCATION
November 14, 2014, 1:12 pm	Delivered, Front Door/Porch	WHITE LAKE, MI 48383
Your item was delivered at the front door or porch at 1:12 pm on November 14, 2014 in WHITE LAKE, MI 48383.		
November 14, 2014, 9:30 am	Out for Delivery	WATERFORD, MI 48327

Available Actions

- Text Updates
- Email Updates

- #### Delivery Location Attributes
- In/At Mailbox
 - Front Door/Porch
 - Parcel Locker
 - Left with Individual (at Address)
 - Front Desk/Reception
 - Other at Address (Garage/Side or Back Door/Porch)
 - Neighbor (by Request)

MyUSPS

The screenshot shows the MyUSPS.com website interface. At the top, there is a navigation bar with the USPS logo and a search bar. Below the navigation bar, there is a section for "My USPS.com" with a search bar for adding tracking numbers. A green message states: "Your package has been successfully added to the dashboard." Below this, there is a "Package Dashboard" section with a table of tracking information. The table has four columns: DELIVERY DATE, SHIPPED FROM, LAST SCAN, and ACTIONS. The first row contains the following data:

DELIVERY DATE	SHIPPED FROM	LAST SCAN	ACTIONS
WEDNESDAY 21 Estimated	9405 5036 9930 0472 4300 07 ALEXANDRIA, VA Scan History Edit Name	PROCESSED AT USPS ORIGIN SORT FACILITY MERRIFIELD, VA January 21, 2015 at 12:36 am	Delete from Dashboard ?

At the bottom of the page, there is a footer with the USPS logo.

MyUSPS

USPS.com® - My USPS.cc x Neichole - [] x

← → ↻ https://my.usps.com/go/pages/mypost/HomeAction.action?tNewLabels=9405+5036+9930+0472+4300+07#confirmation_box ☆ S ☰

Package Dashboard **1** Preferences Ship Now > Hold Mail >

DELIVERY DATE	SHIPPED FROM	LAST SCAN	ACTIONS
WEDNESDAY 21 Estimated	9405 5036 9930 0472 4300 07 ALEXANDRIA, VA Close Scan History Edit Name	PROCESSED AT USPS ORIGIN SORT FACILITY MERRIFIELD, VA January 21, 2015 at 12:36 am	Delete from Dashboard ⓘ
DATE & TIME	STATUS	LOCATION	
January 21, 2015 12:36 am	ⓘ Arrived at USPS Origin Facility	MERRIFIELD, VA 22081	
January 20, 2015 5:44 pm	Departed Post Office	ALEXANDRIA, VA 22305	
January 20, 2015 5:00 pm	Picked Up	ALEXANDRIA, VA 22305	
Postal Product Priority Mail 1-Day™	Features USPS Tracking™ Up to \$50 insurance included		

Delivery Location Attributes

Quick Tools

Mail & Ship

Track & Manage

Postal Store

Business

International

Help

USPS Tracking™



Customer Service ›
Have questions? We're here to help.

Tracking Number: 9261293150409830458500



DELIVERED

Updated Delivery Day: Friday, November 14, 2014

Product & Tracking Information

Postal Product:
Package Services

Features:
USPS Tracking™

DATE & TIME	STATUS OF ITEM	LOCATION
November 14, 2014 , 1:22 pm	Delivered, In/At Mailbox	CHARLOTTE, NC 28278
Your item was delivered in or at the mailbox at 1:22 pm on November 14, 2014 in CHARLOTTE, NC 28278.		
November 14, 2014 , 9:14 am	Sorting Complete	CHARLOTTE, NC 28278

Available Actions

Text Updates

Email Updates

Visibility for Customer Initiated Events

Event Description and Code	Customer Interaction/Notification	External Visibility	Visibility Mediums
Package Research Case Created (VC)	Issue or complaint referred to local Post Office. An eCC case has been created.	Yes	Scan Event Extract File.
Package Research Case Closed (VX)	An eCC case has been closed on an issue or a complaint referred to a local Post Office.	Yes	Scan Event Extract File.
Tracking Contact (VT) (FUTURE)	Customer called, emailed, chatted, direct-messaged to inquire about tracking on package.	No	Intranet USPS Tracking website.
Package Intercept (VI)	Customer requested package intercept service for a package "in flight" to hold for pick up, redirect to another location, or return to original sender.	No	Intranet USPS Tracking website Note: The Package Intercept (Recall) event currently exists and is scanned when packages are successfully intercepted. The event displays on external and internal USPS Tracking websites.
Electronically Authorize Shipment Release (VE)	Customer used EASR feature to provide USPS instructions to deliver package, hold for pick, leave with neighbor or redirect.	Yes	External and Internal USPS Tracking websites.
Redelivery Scheduled (VR)	Package has been scheduled for redelivery.	Yes	External and Internal USPS Tracking websites and Scan Event Extract File.
Carrier Pick Up (VP) (FUTURE)	Package has been scheduled for carrier pick-up.	Yes	External and internal Tracking websites, Scan Event Extract file
Final Notice Generated (VF)	A final notice (PS Form 3849) has been created.	Yes (Future)	External and Internal USPS Tracking websites and Scan Event Extract File.
Returns Notice Generated (VS)	A returns notice has been generated through MyPO.	Yes	Intranet USPS Tracking website and Scan Event Extract File Note: Events currently exists and are scanned when customers refuse delivery or fail to claim packages before the prescribed return date.

Visibility for Customer Initiated Events

Package Research Case Created (VC) Event Intranet View

Events								
Event	Event Date	Event Time	Location	Input Method	Scanner ID	Carrier Route	Posting Date / Time (Central Time)	Other Information
PACKAGE RESEARCH CASE CREATED	09/19/2014	12:03	ARLINGTON, VA 22203				09/23/2014 12:15:50	Request Delivery Record
ACCEPT OR PICKUP	09/18/2014	06:00	NEW YORK, NY 10158	Scanned	0138391		09/23/2014 11:30:51	Facility Finance Number: 052424
ALERT Unauthorized MID Use	09/18/2014	06:00	NEW YORK, NY 10158	System Generated			09/23/2014 11:40:51	

Visibility for Customer Initiated Events

Package Research Case Closed (VX) Event Intranet View

Events								
Event	Event Date	Event Time	Location	Input Method	Scanner ID	Carrier Route	Posting Date / Time (Central Time)	Other Information
PACKAGE RESEARCH CASE CLOSED	09/19/2014	12:06	ARLINGTON, VA 22203				09/23/2014 12:15:50	Request Delivery Record
ACCEPT OR PICKUP	09/18/2014	06:00	NEW YORK, NY 10158	Scanned	0138391		09/23/2014 11:30:52	Facility Finance Number: 052424
ALERT Unauthorized MID Use	09/18/2014	06:00	NEW YORK, NY 10158	System Generated			09/23/2014 11:35:51	

Visibility for Customer Initiated Events

Redelivery Scheduled (VR) Event USPS Tracking Internet View

USPS Tracking™

9481710123456123456780



Customer Service ›
Have questions? We're here to help.

Tracking Number: EK381127492US



IN-TRANSIT

Updated Delivery Day: Wednesday, November 19, 2014 ⓘ
Scheduled Delivery Day: Tuesday, November 18, 2014, 12:00 pm
Money Back Guarantee

Product & Tracking Information

Postal Product: Priority Mail Express 1-Day™
Features: PO to Addressee, Up to \$100 insurance included, Restrictions Apply ⓘ

Available Actions

- Proof of Delivery ⓘ
- Text Updates ⓘ
- Email Updates ⓘ

DATE & TIME	STATUS OF ITEM	LOCATION
November 18, 2014	Redelivery Scheduled	FORT WASHINGTON, MD 20744
The customer has requested that the Postal Service redeliver this item on November 19, 2014 in FORT WASHINGTON, MD 20744.		
November 18, 2014 , 11:08 am	Notice Left (No Authorized Recipient Available)	FORT WASHINGTON, MD 20744

Visibility for Customer Initiated Events

Quick Tools

Mail & Ship

Track & Manage

Postal Store

Business

International

Help

USPS Tracking™



Customer Service ›
Have questions? We're here to help.

Tracking Number: 9205912821237509303142



IN-TRANSIT

Updated Delivery Day: Tuesday, August 19, 2014

Product & Tracking Information

Postal Product:
Priority Mail 2-Day™

Features:
Insured

USPS Tracking™

DATE & TIME	STATUS OF ITEM	LOCATION
August 19, 2014 , 11:00 am	Out for Redelivery	ARLINGTON, VA 22201
Your item is out for redelivery on August 19, 2014 at 11:00 am in ARLINGTON, VA 22201.		
August 18, 2014	Redelivery Scheduled	ARLINGTON, VA 22201
August 18, 2014 , 11:00 am	Out for Delivery	ARLINGTON, VA 22201
August 15, 2014 , 1:10 pm	Out for Delivery	NEW YORK, NY 10027
August 15, 2014 , 1:00 pm	Sorting Complete	NEW YORK, NY 10027
August 15, 2014 , 1:00 pm	Arrived at Post Office	NEW YORK, NY 10027
August 14, 2014 , 6:00 am	Picked Up	NEW YORK, NY 10158

Available Actions

- Text Updates
- Email Updates
- Delivery Instructions

Out for Delivery
+ Redelivery Scheduled
= Out for Redelivery verbiage

Accepted At Destination Event

Tracking Number: 9274899



IN-TRANSIT

Expected Delivery Day: Tuesday, August 19, 2014

Product & Tracking Information

Postal Product:
Package Services

Features:
USPS Tracking™

Available Actions

Text Updates

Email Updates

DATE & TIME	STATUS OF ITEM	LOCATION
August 19, 2014 , 9:09 am	Out for Delivery	FORT WASHINGTON, MD 20744
Your item is out for delivery in FORT WASHINGTON, MD 20744.		
August 19, 2014 , 8:59 am	Sorting Complete	FORT WASHINGTON, MD 20744
August 19, 2014 , 6:34 am	Arrived at Post Office	FORT WASHINGTON, MD 20744
August 19, 2014 , 6:21 am	Departed USPS Facility	CAPITOL HEIGHTS, MD 20790
August 19, 2014 , 2:23 am	Arrived at USPS Destination Facility	CAPITOL HEIGHTS, MD 20790
August 19, 2014 , 1:08 am	Accepted at USPS Destination Sort Facility	CAPITOL HEIGHTS, MD 20790
August 16, 2014 , 2:30 pm	Departed Shipping Partner Facility	SECAUCUS, NJ 07094
August 15, 2014 , 6:09 pm	Arrived Shipping Partner Facility	SECAUCUS, NJ 07094

Visibility for Customer Dependent Events

Return Notice Generated Event USPS Tracking Intranet View

Events								
Event	Event Date	Event Time	Location	Input Method	Scanner ID	Carrier Route	Posting Date / Time (Central Time)	Other Information
PACKAGE RETURN NOTICE GENERATED	10/30/2014	10:00	REPRESA, CA 95671				10/30/2014 08:10:50	Request Delivery Record
PRE-SHIPMENT INFO SENT TO USPS	10/29/2014	13:20	WILLIAMSTOWN, MA 01267	Manifest Generated			10/29/2014 13:20:52	
2ND NOTICE GENERATED	10/29/2014	10:00	REPRESA, CA 95671				10/30/2014 08:10:50	
ALERT MID User Needs To Be Registered	10/28/2014	19:41	WILLIAMSTOWN, MA 01267	System Generated			10/29/2014 13:20:52	
NOTICE LEFT	10/28/2014	10:00	REPRESA, CA 95671	Scanned	030SGS6472	Scanned by route 00000000	10/29/2014 11:00:53	

New Verbiage for Label Creation – GX Event



Search USPS.com or Track Packages

Quick Tools

Ship a Package

Send Mail

Manage Your Mail

Shop

Business Solutions

USPS Tracking™



Customer Service >
Have questions? We're here to help.

Tracking Number: 947011



ACCEPTED

Scheduled Delivery Day: Friday, August 15, 2014, 12:00 pm
Money Back Guarantee

Product & Tracking Information

Postal Product:

Priority Mail Express 1-Day™

Features:

\$100 insurance included

PO to Addressee

DATE & TIME	STATUS OF ITEM	LOCATION
August 14, 2014 , 12:17 pm	Picked up by Request	PITTSBURGH, PA 15213
Your item was picked up as part of a scheduled package pickup at 12:17 pm on August 14, 2014 in PITTSBURGH, PA 15213. Information, if available, is updated periodically throughout the day. Please check again later.		
August 14, 2014 , 1:54 am	Shipping Label Created	PITTSBURGH, PA 15240

Available Actions

Proof of Delivery

Text Updates

Email Updates

In Process Acceptance Event

1
Tracking Number: 9261290



Updated Delivery Day: Wednesday, August 6, 2014 4

Product & Tracking Information

Postal Product:
Package Services

Features:
USPS Tracking™

Available Actions

Text Updates

Email Updates

DATE & TIME	STATUS OF ITEM	LOCATION
August 6, 2014 , 10:31 am	Delivered	KILMICHAEAL, MS 39747
Your item was delivered at 10:31 am on August 6, 2014 in KILMICHAEAL, MS 39747.		
August 6, 2014 , 7:01 am	Out for Delivery	KILMICHAEAL, MS 39747
August 6, 2014 , 6:51 am	Sorting Complete	KILMICHAEAL, MS 39747
August 6, 2014 , 6:19 am	Arrived at Post Office	KILMICHAEAL, MS 39747
August 5, 2014 , 12:38 am	Arrived at USPS Destination Facility	MEMPHIS, TN 38136 2
August 4, 2014 , 11:38 pm	Accepted at USPS Facility	MEMPHIS, TN 38136 3

1 Concatenated IMpb

2 Arrived (10) event

3 Calculates In Process Acceptance

4 Qualifies for Delivery Day reveal

Predicted Delivery Day Lite

USPS Tracking™



Customer Service ›
Have questions? We're h

Tracking Number: 9261290



DELIVERED

Updated Delivery Day: Tuesday, August 19, 2014

Product & Tracking Information

Postal Product:
Package Services

Features:
USPS Tracking™

Available Actions

[Text Updates](#)

[Email Updates](#)

DATE & TIME	STATUS OF ITEM	LOCATION
August 19, 2014 , 3:21 pm	Delivered	CHAPEL HILL, NC 27514
Your item was delivered at 3:21 pm on August 19, 2014 in CHAPEL HILL, NC 27514.		
August 19, 2014 , 9:01 am	Out for Delivery	CHAPEL HILL, NC 27514
August 19, 2014 , 8:51 am	Sorting Complete	CHAPEL HILL, NC 27514
August 18, 2014 , 2:00 pm	Arrived at Post Office	CHAPEL HILL, NC 27514
August 18, 2014	Pre-Shipment Info Sent to USPS	

- **Based on Last Mile Scans**
- **Arrival at Unit and Out for Delivery**
- **Covers all domestic and inbound international products**

PTR Release 3.0 – January 25, 2015

- **Shorten USPS Tracking Retention to 120 days**
- **New Event Code and Attributes**
 - **Held at Post Office – Event Code 57**
 - At Customer Request
 - Awaiting Redelivery Instructions – coming soon
 - **Return to Sender Delivered (Delivery Attribute)**
 - **Attribute assigned when a “Delivered” event occurs after a Return to Sender type event**
 - Such as Unclaimed, Refused, Undeliverable as Addressed
 - **Closes the loop on returned items**

PTR Release 3.0 – January 25, 2015

- **New Additional Service Code for Perishables - 853**
- **Calculate Accepted at Destination Event using Arrival at Post Office scan event**
 - For packages entered at the destination delivery unit
- **Containerization Indicators for Parcel Shipments**
 - Identifies shipments in direct containers labeled to bypass piece handling until shipments reach downstream or destination facility
- **New eVS and non-eVS IMpb Compliance Report**
 - Provides PostalOne! IMpb compliance information for both customer groups
 - Replaces existing non-eVS IMpb compliance report

PTR Release 3.0 – January 25, 2015

- **New Processing Exception Event – LX**
Calculated when package cycles between locations multiple times

Unique messaging on USPS.COM to indicate condition

Included in extract files

- **More frequent transmissions from Retail Systems**
- **Updated IMpb Compliance Rules and Thresholds**

Visibility for Colleges & Universities Improves Delivery Experience

Tracking Number: 91149



DELIVERED

Expected Delivery Day: Wednesday, August 20, 2014

Product & Tracking Information

Postal Product:
Priority Mail 2-Day™

Features:
\$50 insurance included USPS Tracking™

DATE & TIME	STATUS OF ITEM	LOCATION
August 19, 2014 , 12:17 pm	Tendered to Final Delivery Agent	CHAPEL HILL, NC 27514

Your item has been tendered to a Final Delivery Agent in CHAPEL HILL, NC 27514 on August 19, 2014 at 12:17 pm. Information, if available, is updated periodically throughout the day. Please check again later.

August 19, 2014 , 9:01 am	Out for Delivery	CHAPEL HILL, NC 27514
August 19, 2014 , 8:51 am	Sorting Complete	CHAPEL HILL, NC 27514
August 19, 2014 , 5:37 am	Arrived at Post Office	CHAPEL HILL, NC 27514
August 19, 2014 , 3:35 am	Departed USPS Facility	RALEIGH, NC 27676
August 19, 2014 , 2:53 am	Arrived at USPS Facility	RALEIGH, NC 27676
August 18, 2014 , 9:37 pm	Arrived at USPS Facility	GREENSBORO, NC 27495
August 18, 2014 , 3:28 pm	Departed Post Office	JAMESTOWN, NC 27282
August 18, 2014 , 10:55 am	Acceptance	JAMESTOWN, NC 27282

Available Actions

- Text Updates
- Email Updates

New Delivery Partner Events and File

Event Code		INTERNAL DESCRIPTION OF EVENT CODE	INTERNET VERBIAGE
USPS	DELIVERY PARTNER		
60		TENDERED TO AGENT FOR FINAL DELIVERY	Your item has been dispatched to a Final Delivery Agent for delivery today on DATE in CITY, STATE ZIPCODE
	61	RECEIVED BY AGENT	Your item was received by the agent at TIME on DATE in CITY, STATE ZIPCODE.
	62	RECIPIENT NOTIFIED BY AGENT	Your item received a recipient's notification by the agent at TIME on DATE in CITY, STATE ZIPCODE
	63	DELIVERED TO RECIPIENT BY AGENT	Your item was delivered to recipient by the agent at TIME on DATE in CITY, STATE ZIPCODE
	64	UNDELIVERABLE TO RECIPIENT BY AGENT	Your item was undeliverable to recipient by the agent at TIME on DATE in CITY, STATE ZIPCODE

Pilot Testing

Current Pilot at University of North Carolina Chapel Hill

Introduced new “Tendered
To Delivery Partner” event
July 26, 2014



Expand to additional universities in February 2015



Documenting Final Disposition of Packages to Students

■ Coming Soon

- Developing a mobile app to capture final disposition of package delivery for students
- Event would only be displayed after a tendered to delivery agent event
- Enable posting of event on USPS Tracking™ site and messaging to customers
- Piloting at University of North Carolina



Predictability



Does USPS
have the
mail?



Where is
it in the
process?



When will it
be delivered?

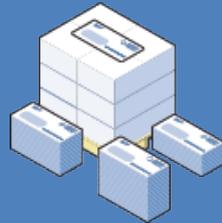


How did the
overall
mailing
perform?

An optimized plan for:



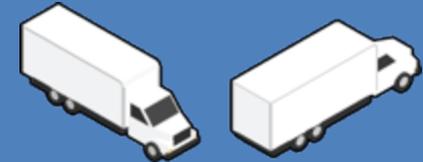
Consistent,
predictable
delivery



Avoiding
bottle necks



Balancing
resources &
reducing costs



Maximizing
transportation
& resource
utilization

What do we need?

Create seamless, positive experiences for our mutual customers



Barcode quality and uniqueness



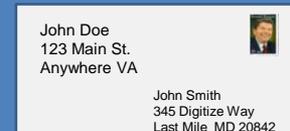
Align electronic data to match where postage is applied and Packages are deposited



Verify: Entry Point and Discount Scheduled Ship Date



Prior to tendering packages:
Submit Shipping Services File
Shipping Partner Events



Submit eDoc when letters/flats are tendered



Upgrade to Shipping Services File version 1.7 or 2.0 and include return address

QUESTIONS?