

# INDUSTRY ALERT

April 8, 2016

## USPS Officer Appointments

### Seaver Named Chief Information Officer and Executive Vice President

### McAdams Named as Acting VP Capital Area Operations

USPS announced two key officer appointments this week to fill critical roles with the organization.

Postmaster General and CEO Megan J. Brennan appointed Kristin Seaver as Chief Information Officer and Executive Vice President, effective April 9. In this role Kristin will lead the Postal Service's efforts to drive innovation across enterprise analytics, business insights, mail intelligence, engineering systems, information security and infrastructure, and payment technology.

Kristin brings extensive experience to her new position. Since 2013 she has served as Vice President, Area Operations, for the Capital Metro Area, overseeing all mail processing, distribution, customer service, and administrative functions. Kristin has strengthened operational performance throughout the Area, which has approximately 15.9 million customers and more than 60,000 employees and 2,700 Post Offices. Based on the Capital Metro Area's performance in 2015, Kristin received the Postmaster General Award.

Previously Kristin served as Area Manager, Operations Support, in both the Northeast and Eastern Areas. Her other past assignments include Manager, In-Plant Support, for both the Northeast and Eastern Areas; Senior Plant Manager in Manchester, New Hampshire; and Manager, Brockton, Massachusetts, Processing and Distribution Center. Kristin began her career in 1991 in the Albany District, where she served as an Industrial Engineer and Manager, Remote Encoding Operations.

Kristin is a Lean Six Sigma trained and certified green belt. She is also a trained black belt, currently working to complete her certification. Kristin earned a bachelor's of science degree in industrial engineering and a master's degree in business administration from Rensselaer Polytechnic Institute.

The second announcement was Kevin L. McAdams will be detailed as Vice President, Area Operations, Capital Metro Area according to an announcement by COO and EVP David E. Williams.

Kevin brings a wealth of field knowledge and experience. Since September 2015, Kevin has held the Manager, Operations Support, Capital Metro Area position. In this role, Kevin was responsible for guiding efficient day-to-day processing, transportation, delivery and customer service operations in a dense geographic area including more than 16 million customers.

Prior to his current role, Kevin served as the District Manager of Mid-Carolina District, Northern Virginia District, Central Pennsylvania District and Baltimore District. As the executive Postmaster of Philadelphia, Kevin began building his strong foundation and proven performance in delivery operations and customer satisfaction.

A 38-year postal veteran, Kevin began his career as a Letter Sorting Machine clerk in Van Nuys, CA. Kevin attended California State University, Northridge, studied business management at the University of Phoenix, is a graduate of the Postal Service's Advanced Leadership Program, and is a certified Lean Six Sigma Green Belt.

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