

United States Postal Service®

INDUSTRYALERT

July 27, 2016

Full-Service Mail Quality Metric Assessments and Mailer Scorecard Hotline Webinar

In May 2016, the Postal Service announced the postponement of the July 2016 Full-Service assessments to allow the industry additional time to access, utilize, and test the Full-Service Quality Metrics within the Mailer Scorecard. The Postal Service has worked closely with the industry to complete the testing. The USPS will begin assessments of Full-Service Mail Quality Metrics over the established threshold beginning in November 2016, based on October 2016 data. Full-Service Assessment is a removal of the Full-Service discount on pieces exceeding a Full-Service Mail Quality metric threshold within a calendar month. Reference section 4.2.2 Full Service Verifications via the following link to access information on the assessable metrics: [Guide to Streamlined Mail Acceptance for Letters and Flats Reporting](#)

To ensure mailers are prepared for the October 2016 assessment date, the Postal Service will continue outreach to every mailer and support the Mailer Scorecard Hotline calls. We encourage mailers to access the Full-Service Mail Quality Metrics and reach out to local USPS BMEU staff for assistance. Any irregularities or questions with the Mailer Scorecard should be reported through the webinar hotline calls, PostalOne! Helpdesk at 800-522-9085 or via email at: postalone@usps.gov. Include the phrase "Mailer Scorecard" in the subject line of the email.

Below is dial-in information for the Mailer Scorecard Hotline Webinar that will be held every **Wednesday and Friday at 2PM (EDT)** through October 2016.

Attendee Information

US/Canada Attendee Dial-In: 1-855-860-7461
Conference Code: 988 014 5406

Attendee Direct URL:

<https://uspsmeetings.webex.com/uspsmeetings/j.php?MTID=mef6ed0d2d8023631b8a1f19aba177b27>

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