

United States Postal Service®

INDUSTRYALERT

June 30, 2016

PostalOne! Incident 1514878 *FINAL UPDATE*

Attention Business Customer Gateway and PostalOne! Users:

The issue impacting the *PostalOne!* system is resolved. USPS acceptance locations have resumed normal acceptance processes.

Due to the large volume of file submissions to *PostalOne!*, mailers and acceptance units may still experience a delay in jobs appearing on the *PostalOne!* dashboard. If this occurs, acceptance units must continue to accept the mailings under the *PostalOne!* and eInduction contingency plan for the next 48 hours.

If you continue to experience system issues please contact the *PostalOne!* Help Desk at 800.522.9085. Thank you for your patience in this matter and we apologize for the inconvenience.

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