

United States Postal Service®

INDUSTRYALERT

August 3, 2016

CHARLESTON P&DC Power Outage

The CHARLESTON P&DC NASS Code 250 (Address: 1000 CENTRE WAY, WV 25309; Locale Key: X28291) will be experiencing a coordinated Power Outage on Saturday, August 6th from 0600 to 1800 and will be unable to accept drop shipment during this time. USPS is reaching out to the mailers who have scheduled appointments during this time window. USPS imposed a contingency during this time frame to restrict additional appointments from being made while CHARLESTON is without power.

Pittsburgh P&DC will accept Standard Drops if necessary during CHARLESTON's outage.

Help

Please contact the USPS Help Desk at 800-877-7435 (800-USPS-HELP) or email fast@usps.gov.

When calling the USPS Helpdesk for FAST support, the menu acknowledges the following voice prompts:

- FAST
- Facility Access and Shipment Tracking

Please speak slowly, and you will be transferred to a person at the Helpdesk

Wednesdays and Fridays (2:00pm EDT)

US/Canada Attendee Dial-in: 1-855-860-7461 (US)

Attendee Direct URL:

<https://uspsmeetings.webex.com/uspsmeetings/j.php?MTID=mef6ed0d2d8023631b8a1f19aba177b27>

Conference Code: 867 702 1992

Note: One item that impacts a small number of eInduction mailers remains open. Today the eInduction system identifies a Mis-shipped error for containers containing sacks of Periodicals, Standard Mail and Bound Printed Matter when the pallet placard in the eDoc does not coincide with the destination facility. The eInduction system will be enhanced to use sack-level data and the eDoc entry location of the container to evaluate mis-shipped errors for sacks on pallets. This enhancement is scheduled to be implemented in November 2016.

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