

United States Postal Service®

INDUSTRYALERT

Introducing the Industry Resource Guide

Over the past year, the USPS Industry Engagement & Outreach team has been listening to mailing industry members in regards to making it easier to find information on various topics and how we can communicate better with the industry. One of the messages clearly heard was a request for tools to help locate and/or who to contact for specific topics.

We are pleased to introduce the Industry Resource Guide (IRG). To help meet your needs, the IRG is a living document we have posted on the Industry Outreach page of RIBBS.usps.gov. In the guide, there are links and URL addresses making it easier to find information on:

- Area Mailing Industry Focus Groups
- FAST
- USPS Service Alerts
- IMb Planning Tool
- And much more

You will also find contact information for Headquarters and Area personnel to assist you with your needs. The IRG also provides a link to Business Service Network, Business Mail Acceptance, and other District level support contacts for local issues. We will continually update the document so industry members will always have access to the latest information.

You can find this new tool at RIBBS.usps.gov. Click on the link titled [Industry Resource Guide/USPS Area and HQs Contacts Guide](#). Save it to your favorites or print a copy to have on hand.

We encourage you to take look at the website and let us know what you think. We are always open to suggestions to make this information more useful to your day to day business.

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