

## Facility Access and Shipment Tracking (FAST)

### Version 14.2.0 – External Release Notes

This document identifies the contents of the FAST Release 14.2.0 deployed Sunday, May 23, 2010.

#### **External FAST Users (Customers)**

##### **I. Online User Interface**

###### **A. General**

1. Online drop ship users will now be able to update the logistics information of a recurring appointment shell. Mailers will no longer receive *“Appointment must have at least one drop ship content”* alert when updating the logistics information of a recurring appointment shell.
2. Online drop ship users (Mail Preparer or Content Creator) will now be able to cancel the last content associated to a recurring appointment if it was initially created as a recurring appointment shell. Mailers will no longer receive *“Appointment must have at least one drop ship content”* alert when cancelling the last content associated to a recurring appointment.
3. Online drop ship users (Mail Preparer or Content Creator) will be able to view/manage their content if an internal user has updated the logistics information of the recurring appointment sequence. Previously, an error message displayed stating *“Appointment must have at least one drop ship content.”*
4. Online Origin Entry and drop ship users will be able to create Origin Entry One-Time appointments for Origin Entry only active facilities.
5. Online Origin Entry and drop ship users will be able to associate stand-alone content and add contents to appointment shells created online and via Web Services. Previously online customers were only able to associate stand-alone content to appointment shells created via Web Services.

###### **B. Online Scheduler Hierarchy**

Online external users attempting to create a new FAST account via the Business Customer Gateway shall receive the following error message on the **“Apply for BSA FAST Service”** page if the Customer Registration system is unavailable -- *“There has been an error retrieving your company information. Please try again later. If this issue continues contact the FAST Help Desk. Please return to Business Customer Gateway.”*

###### **C. Online Customer / Supplier Agreements (CSAs)**

###### **(Excluding First-Class With An Associated Container Label)**

1. The Processing Code will be defaulted to “Mixed Surface”.
2. There may only be a single Critical Acceptance Time (CAT) per facility / mail class / template type combination.
3. The Container Destination Code field will be set to “All Other ZIPs.”
4. The Processing Category will default to “All.”
5. The Recurring Appointment information may be added to the CSA – DMU Verified Mailer Transported template if it was not originally created with Recurring Appointment information.
6. FAST will update existing Customer Supplier Agreements (CSAs) that are currently associated to their Child CRID. These CSAs will now be associated to the Parent CRID.
7. FAST will update existing CSAs that are currently associated to a Recurring Appointment Sequence ID that was originally entered with a lower case (r) (i.e., 12345r). The Recurring Appointment Sequence ID shall now be updated to have an upper case (R) (i.e., 12345R).
8. FAST shall save Recurring Appointment Sequence IDs entered into a CSA with a lower case (r) with an upper case (R).

9. All applicable CSA templates, excluding First-Class trip attributes with an associated Container Label, will be updated as follows:
  - a. Only one trip attribute will exist. Any additional mail class trip attribute records will be cancelled. Example: Two mail class/processing category trip attributes for Standard/Letters and Standard/Flats exist for the same trip within the template will result in one record for Standard/All
  - b. The “**All Other ZIPs**” indicator will be set and specific ZIPs will be cleared.
  - c. The Processing Category will be set to “All.”
  - d. The Processing Code will be set to “Mixed Surface.”
  - e. The CAT time will be set to the maximum CAT time per facility/mail class/template combination.
  - f. The updated CSA records will be sent to SASP (*if only an inactive record was affected, the corresponding active record will also be sent to avoid the CSA becoming inactive*).

## II. FAST Web Services

The following changes apply to customers utilizing FAST Web Services:

### A. Mail XML 8.0B

1. General
  - a. FAST Web Services customers utilizing the Mail.XML 8.0B DeliveryContentCreateRequest or DeliveryContentUpdateRequest message for Origin Entry or drop ship will no longer receive “9999 – Associated Scheduler not present” when providing an invalid logistics Scheduler ID. Customers will now receive “3104 / Invalid Logistic Scheduler ID for Logistic Scheduler Corp ID.”
  - b. FAST Web Services customers utilizing the Mail.XML 8.0B DeliveryContentCancelRequest message for Origin Entry or drop ship with multiple content will no longer receive the same error/warning for all content blocks. Customers will now receive an error/warning validation specific to each content block.
  - c. FAST Web Services customer utilizing the Mail.XML 8.0B DeliveryContentUpdateRequest message will no longer be able to update content with a Mail.XML version lower than the version used to create and associate content to the appointment. Customers will now receive “3075 / Invalid Mail.XML Version - Content has been previously updated with a higher version” alert.
  - d. FAST Web Services customers utilizing the Mail.XML 8.0B DeliveryApptUpdateRequest/DeliveryApptCreateRequest message for an Origin Entry appointments will receive “3145 / Pallet Presort Level Counts must equal Pallet Level Counts” alert if the “**PalletPreSortLevel**” element is provided and the sum of the “**PalletPreSortLevel**” elements does not equal the pallet count within a “Pallet” block.
2. PartnerAppointmentQuery Message
  - a. Mailers utilizing the PartnerAppointmentQueryRequest message for appointments in which they are specified as the Mail Owner, Mail Preparer, or Scheduler will receive the ConsigneeContentID. Previously, the ConsigneeContentID was not provided.
  - b. Mailers utilizing the PartnerAppointmentQueryRequest will no longer receive all content information associated to an appointment. Customers will now only receive content information in which they are specified as the Mail Owner, Mail Preparer, or Scheduler.

3. RecurringApptQueryRequest Message

Mailers utilizing the RecurringApptQueryRequest message will no longer receive *"1002 – Unrecognized Facility"* when retrieving a recurring Origin Entry appointment at an Origin Entry only active facility.

4. DeliveryContentQueryRequest Message

- a. Mailers utilizing the DeliveryContentQueryRequest message for a single Origin Entry or drop ship content will receive the facility information if provided. If the content has been associated to an appointment, the facility information of the associated appointment will be returned.
- b. Mailers utilizing the DeliveryContentQueryRequest message for an Origin Entry or drop ship appointment will receive the sum of the **"ContainerWeight"** element in the "Pallet" and "Bedload" blocks.
- c. Mailers utilizing the DeliveryContentQueryRequest message for an Origin Entry or drop ship appointment will receive the sum of the **"ActualPieceCount"** element in the "Pallet" and "Bedload" blocks.

B. Mail XML 6.0D

1. General

- a. FAST Web Services customers utilizing the Mail.XML 6.0D DeliveryContentCreateRequest or DeliveryContentUpdateRequest message for Origin Entry or drop ship will no longer receive *"9999 – Associated Scheduler not present"* when providing an invalid logistics Scheduler ID. Customers will now receive *"3104 / Invalid Logistic Scheduler ID for Logistic Scheduler Corp ID."*
- b. FAST Web Services customers utilizing the Mail.XML 6.0D DeliveryApptUpdateRequest/DeliveryApptCreateRequest message for an Origin Entry appointments will receive *"3145 / Pallet Presort Level Counts must equal Pallet Level Counts"* alert if the **"PalletPreSortLevel"** element is provided and the sum of the **"PalletPreSortLevel"** elements does not equal the pallet count within a "Pallet" block.

2. PartnerAppointmentQuery Message

- a. Mailers utilizing the PartnerAppointmentQueryRequest message for appointments in which they are specified as the Mail Owner, Mail Preparer, or Scheduler will receive the ConsigneeContentID. Previously, the ConsigneeContentID was not provided.
- b. Mailers utilizing the PartnerAppointmentQueryRequest will no longer receive all content information associated to an appointment. Customers will now only receive content information in which they are specified as the Mail Owner, Mail Preparer, or Scheduler.

3. RecurringApptQueryRequest Message

Mailers utilizing the RecurringApptQueryRequest message will no longer receive *"1002 – Unrecognized Facility"* when retrieving a recurring Origin Entry appointment at an Origin Entry only active facility.

4. DeliveryContentQueryRequest Message

- a. Mailers utilizing the DeliveryContentQueryRequest message for a single Origin Entry or drop ship content will receive the facility information if provided. If the content has been associated to an appointment, the facility information of the associated appointment will be returned.
- b. Mailers utilizing the DeliveryContentQueryRequest message for an Origin Entry or drop ship appointment will receive the sum of the “**ContainerWeight**” element in the “Pallet” and “Bedload” blocks.
- c. Mailers utilizing the DeliveryContentQueryRequest message for an Origin Entry or drop ship appointment will receive the sum of the “**ActualPieceCount**” element in the “Pallet” and “Bedload” blocks.