



## Address Element Correction (AEC) Service Frequently Asked Questions

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### **What is AEC and how does it work?**

AEC is a computerized address correction process for business mailers. The Postal Service™ runs a customer address list against the AEC program, which uses computer logic to correct common misspelling and other errors. For example, if an address on a mail piece is 3117 WWETMONT, CT, AEC will correct the misspelling to WESTMONT.

### **What is the turnaround time for AEC?**

Customer files are returned within 48 hours after accounting approves the AEC Processing Request Form.

### **What is the cost for AEC?**

AEC processing fee is \$0.023 per address submitted with a minimum fee of \$23.00.

### **What's the return correction rate for AEC?**

AEC has an estimated correction return rate of 38%.

### **Is there any documentation on AEC?**

An AEC & AEC II® User Guide is available on the RIBBS® website at [ribbs.usps.gov/aec](http://ribbs.usps.gov/aec).