

**UNITED STATES POSTAL SERVICE**  
**ACS ANNOUNCEMENTS**  
**July 23, 2013**

**Announcement 1 of 1**

**ACS™ NEW SERVICES AND OPTIONS FOR First-Class, Standard and Bound Printed Matter**

**Primary Audience:** All First-Class, Standard and Bound Printed Matter ACS participants

**What:** New Services and options for First-Class, Standard and Bound Printed Matter ACS participants

**When:** July 28, 2013

The new options and associated STIDs offer mailers services and simplicity they have requested. The new STIDs can be found at:

[https://ribbs.usps.gov/intelligentmail\\_mailpieces/documents/tech\\_guides/stdid.pdf](https://ribbs.usps.gov/intelligentmail_mailpieces/documents/tech_guides/stdid.pdf)

The revised ACS Technical Guides are in their final phase of review and will be posted soon. An additional email will be sent to notify everyone that the documents have been posted. Until then the following provides a brief description of the new ACS service options that will be available July 28, 2013:

**First Class Mail:**

***Return Service Requested, Option 2*** – requests that any UAA mail be returned to sender, and a separate ACS notice with the new address or reason for nondelivery also be provided. Appropriate ACS fees will be charged.

***Temp-Return Service Requested, Option 2*** – requests that any UAA mail be returned to sender, and a separate ACS notice with the new address or reason for nondelivery also be provided, *with the exception* that any mail affected by a temporary Change of Address (COA) be forwarded with no notice to the mailer. Appropriate ACS fees will be charged.

**Standard Mail:**

***Address Service Requested, Option 2*** – requests that any UAA mail be forwarded if possible, returned to sender at the weighted fee if not, and a separate ACS notice with the new address or reason for non-delivery also be provided. The weighted fee will continue to be collected at the office of the return address. Appropriate ACS fees will be charged.

***Return Service Requested, Option 2*** - requests than any UAA mail be returned to sender at the single piece price, and that a separate ACS notice with the new address or reason for nondelivery be provided. The postage due of the single piece First-Class Mail price will continue to be collected at the office of the return address. Appropriate ACS fees will be charged.

**Bound Printed Matter:**

**Address Service Requested, Option 2** – requests that any UAA mail be forwarded if possible, returned to sender at the weighted fee if not, and a separate ACS notice with the new address or reason for non-delivery also be provided. The weighted fee will continue to be collected at the office of the return address. Appropriate ACS fees will be charged.

**Return Service Requested, Option 2** - requests than any UAA mail be returned to sender at the single piece price, and that a separate ACS notice with the new address or reason for nondelivery be provided. The postage due of the single piece First-Class Mail price will continue to be collected at the office of the return address. Appropriate ACS fees will be charged.

**What you need to do:** Read and notify the appropriate personnel.

Thanks,

ACS Department  
National Customer Support Center  
United States Postal Service  
6060 PRIMACY PKWY STE 101  
MEMPHIS TN 38188-0001  
Toll Free: 877-640-0724(Option 1)  
FAX: 901-821-6204  
Dept E-mail: [acs@usps.gov](mailto:acs@usps.gov)  
ACS information: <http://ribbs.usps.gov/index.cfm?page=acs>