

UNITED STATES POSTAL SERVICE
ACS ANNOUNCEMENTS
APRIL 9, 2013

Announcement 1 of 1

PERIODICAL OneCode ACS RECORDS

Primary Audience: Specific Periodical OneCode ACS customers

What: Some Periodical OneCode ACS Notices were not available for processing

When: From 3/20/2013 through 4/2/2013

Impact: A processing anomaly prevented some Periodical OneCode ACS notices from being generated correctly and may have generated PS3579 hardcopy address corrections. This occurred between March 20, 2013 through April 2, 2013.

The Periodical OneCode ACS notices were retrieved and are being provided in the Wednesday April 10, 2013 fulfillment at no charge. The shipping notice will reflect fees and we will adjust those fees prior to invoicing.

What you need to do: Read and notify the appropriate personnel.

The body of the email that was attached to this notice contains the Mailer ID and the number of notices that will be processed. Please note that the number of notices processed may not reflect the actual number of records fulfilled after being processed through the ACS system.

Customers seeking a refund for the difference between the \$.29 paid for a Periodical OneCode ACS notice and the \$.55 paid for the hardcopy notices must work through the local post office for any adjustment of charges. Please contact the local Business Services Network (BSN) or Strategic Account Manager (SAM) for assistance in the refund process.

Thank You

ACS Dept
National Customer Support Center
United States Postal Service
225 N HUMPHREYS BLVD STE 501
MEMPHIS TN 38188-1009
Toll Free: 877-640-0724(Option 1)
FAX: 901-821-6204
Dept E-mail: acs@usps.gov