

**UNITED STATES POSTAL SERVICE**  
**ACS ANNOUNCEMENTS**  
**January 15, 2013**

**Announcement 1 of 1**

**MISSED ACS RECORDS**

**Primary Audience:** ACS customers affected by the missed records

**What:** ACS Notices were missed during processing

**When:** December 19, 2012

**Impact:** A one-time processing anomaly prevented some ACS notices from being fulfilled. The processing issue occurred on the evening of December 18, 2012 and affected records for customers that received fulfillment on December 19<sup>th</sup>.

The missing records have been identified and reprocessed. They will be included in your next scheduled fulfillment.

**What you need to do:** Read and notify the appropriate personnel.

Thank you,

ACS Dept  
National Customer Support Center  
United States Postal Service  
225 N HUMPHREYS BLVD STE 501  
MEMPHIS TN 38188-1009  
Toll Free: 877-640-0724(Option 1)  
FAX: 901-821-6204  
Dept E-mail: [acs@usps.gov](mailto:acs@usps.gov)