

UNITED STATES POSTAL SERVICE
ACS ANNOUNCEMENT
March 22, 2011

Announcement 1 of 1

ACS Fulfillment for Wednesday March 23, 2011

Primary Audience: All RIBBS fulfillment customers

What: File name extension anomaly

When: Wednesday, March 23, 2011

Impact: Microsoft Operating System users that download the ACS fulfillment file for Wednesday March 23 may see a message that indicates your ACS fulfillment file is a *Microsoft Telephony File*. This message occurs because the ACS file extension “.323” for March 23rd, is a reserved file extension for Microsoft’s Telephony software.

Companies that process their ACS fulfillment file manually may need to rename the file with a .zip extension and then proceed as normal. Otherwise, the ACS fulfillment file received for Wednesday March 23 should be processed as any other ACS fulfillment file.

What you need to do: Read and notify the appropriate personnel.

Thank you,

ACS Department
National Customer Support Center
United States Postal Service
6060 PRIMACY PKWY STE 101
MEMPHIS TN 38188-0001
Toll Free: 877-640-0724(Option 1)
FAX: 901-821-6204
Dept E-mail: acs@usps.gov
ACS information: <http://ribbs.usps.gov/index.cfm?page=acs>