

**UNITED STATES POSTAL SERVICE**  
**ACS ANNOUNCEMENTS**  
**April 14, 2011**

**Announcement 1 of 1**

ACS Fulfillment from RIBBS has been restored

**Primary Audience:** ALL ACS RIBBS fulfillment customers

**What:** RIBBS access to ACS Fulfillment accounts has been restored.

Please note manual file transfers must be accessed via this Link:  
<https://ribbs.usps.gov/files/acs/customers/index.cfm>

**The previous access link which included your account number has been disabled.**

If you are still having issues LOGGING ON to your RIBBS ACS Fulfillment account please send a separate email with the subject line of "RIBBS LOGON ISSUE".

We have restored all data since the outage on 04/08/2011. If need access to older data, please send a separate email with the subject line of "RIBBS DATA ISSUE".

**When:** April, 14, 2011

**Impact:** RIBBS access to ACS Fulfillment accounts have been restored.

**What you need to do:** Read and notify the appropriate personnel.

ACS DEPARTMENT  
National Customer Support Center  
United States Postal Service  
6060 PRIMACY PKWY STE 101  
MEMPHIS TN 38188-0001  
Toll Free: 877-640-0724(Option 1)  
FAX: 901-821-6204  
Dept E-mail: [ACS@usps.gov](mailto:ACS@usps.gov)  
ACS information: <http://ribbs.usps.gov/index.cfm?page=ACS>

