

UNITED STATES POSTAL SERVICE
ACS ANNOUNCEMENTS
April 11, 2011

Announcement 1 of 1

ACS Fulfillment from RIBBS Remains Offline

Primary Audience: ALL ACS RIBBS fulfillment customers

What: On April 4, 2011, the Postal Service was notified by several customers that the RIBBS may have been compromised, and after a prompt investigation, the system was taken out of service. Ensuring the security of the RIBBS system and the confidentiality of our customers' information is paramount in our review activities.

We will restore the system to use when we have completed a thorough review and remediation of RIBBS.

The particular security issue was an exploit that would redirect users to potentially malicious websites. We do not believe any customer information was accessed. We continue to work with our security vendor (Symantec) on a solution to the issue and expect the relevant information to rapidly cycle to all the major security vendors. The Postal Service advises anyone who accessed RIBBS within the past two weeks to check with their technology security organization or security providers for any needed software updates.

When: RIBBS is expected to be available sometime on April 12, 2011. **However, ACS Fulfillment files may not be available at this time.** We will continue with the restoration of all customer ACS fulfillment data as quickly as possible and will notify you when ACS fulfillment data is available.

Impact: ACS RIBBS Fulfillment will not be available until after April 12, 2011. Additional information regarding the availability of ACS fulfillment data will be sent once it has been formalized.

What you need to do: Read and notify the appropriate personnel. We do not believe any customer information was accessed.

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