

LICENSING ANNOUNCEMENT

JUNE 18, 2009

FASTforward[®] Software 5.2 Upgrade

Dear *FASTforward* Licensee,

The USPS[®] is upgrading the *FASTforward* software versions 4.1 and 5.1 to version to 5.2 that is scheduled to be released June 19th and will be installed via modem. The *FASTforward* 5.2 version will remove unnecessary data files, which will increase the free disk space capacity. To accommodate this change, it was necessary to change the specific process that loads the *FASTforward* data CDs. The CD load procedure will begin as normal. Once the data load has successfully completed, the new 5.2 version of the software will initiate an automatic system reset after a two minute delay. This delay is included to facilitate the removal of unnecessary data files. During the delay, the "**message to operator**" line on the screen will display a countdown in seconds. After the system resets and *FASTforward* initializes, the system will operate as before but with additional disk space.

The installation of the software will not interrupt your mail processing. Normal mailing processing can continue during the installation process. The software will be transmitted to the *FASTforward* system and will only install when the system is reset.

If you have any questions regarding this notice, please contact us via email at ncoalink.usps.gov.